

Wake County Board of Commissioners
Work Session
February 11, 2019
2:00 P.M.
Wake County Justice Center Room 2800

Commissioners Present:

Jessica Holmes, Chair
Greg Ford, Vice-Chair
Vickie Adamson
Matt Calabria
Susan Evans
James West

Commissioners Absent:

Sig Hutchinson

County Staff Present:

David Ellis, County Manager; Johnna Rogers, Chief Operating Officer; Chris Dillon, Assistant County Manager; Denise Foreman, Assistant County Manager; Nicole Kreiser, Assistant County Manager; Ben Canada, Assistant to the County Manager; Bill Greeves, Chief Information & Innovation Officer; Derwick Paige, Chief Community Vitality Officer; Emily Lucas, Chief Financial Officer; Scott Warren, County Attorney; Allison Cooper, Senior Assistant County Attorney; Macy Fisher, Assistant County Attorney; Regina Petteway, Human Services Director; Annemarie Maiorano, Deputy Human Services Director; Mike Orbon, Water Quality Director; Dave Goodwin, General Services Director; Kelli Braunbach, General Service Deputy Director; Frank Cope, Facilities, Design, and Construction Director; Emily Lucas, Chief Financial Officer; Andrew Sawyer, Communications Specialist; Alice Avery, Communications Specialist; John Hamlin, Communications Specialist; Dara Demi, Communications Director; Annemarie Maiorano, Human Services Deputy Director; Alicia Arnold, Human Services Division Director; Jason Horton, Strategic Performance Director; Michelle Venditto, Budget & Management Director; Paarth Mehta, Senior Budget & Management Analyst; Michelle Burgess, Budget & Management Analyst; Denise Hogan, Clerk to the Board; Yvonne Gilyard, Deputy Clerk to the Board; Portia Johnson, Executive Assistant to the Board; and Michelle Cerett, Executive Assistant to the Board.

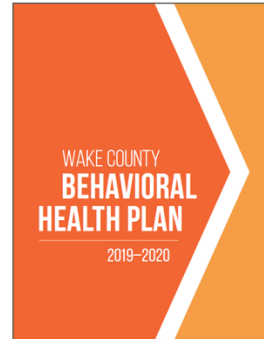
Others Present: Ms. Adrienne Cole, President and CEO, Greater Raleigh Chamber of Commerce; Michael Haley, Senior Vice-President, Greater Raleigh Chamber of Commerce; Dayna Perry, Director of Diversity, Equity, and Inclusivity; Greater Raleigh Chamber of Commerce; Dana Martinez, Vice President of Government Affairs; Greater Raleigh Chamber of Commerce; Syreeta Hargrove, Government Affairs Manager, Greater Raleigh Chamber of Commerce. Mr. David Eatman, Assistant Director of Transit, City of Raleigh.

Chair Holmes called the meeting to order and welcomed everyone. She provided an overview of the meeting agenda.

Behavioral Health Plan Follow-up

Ms. Denise Foreman, Assistant County Manager, provided an overview of today's agenda.

- Background on Plan development
- Update on efforts to use SMART principles
- Next steps



She shared the background of the Behavioral Health Plan.

- Two year Behavioral Health Plan – FY 2019 - 2020
 - Completed Fall 2018
 - Developed by team of County staff and community representatives
 - Focuses on priorities identified at November 2017 Behavioral Health Summit
- Five Focus Areas:
 - Crisis services
 - Access and coordination
 - Housing
 - Criminal justice
 - Familiar faces
- Rethink Plan using SMART principles to bring structure and trackability to achievement of goals and objectives



She shared the process of implementing “SMART” principals. She said there are two specific measures for each focus area, which will allow them to track outcomes.

- Developed two specific high level measures for each focus area to capture “how” will we know if achieving overall goals of plan
 - Developing baseline and first six-months data
- Developed implementation plan for all 40 initiatives to serve as map for achieving goals
 - Assigned start dates, due dates, status tracking and description of success
 - Tracking status using Board goals approach

Project	Status	Focus Area	Team	Start Date	Due Date	How will we know if successful?
Update County's BH website. Ensure content on wakegov.com is accessible, clear and comprehensive.	●	Access and Coordination	Stand-alone	07/01/18	06/30/19	website is updated; reviewed every month
Conduct a community design session for a permanent supportive housing model with set-aside units for the Familiar Faces population and access to onsite services.	●	Housing	Housing	07/01/18	12/31/18	session is held
Establish performance baseline and measures of crisis system/all focus areas.	●	Access and Coordination	Metrics-Business Case	11/12/18	12/31/19	metrics defined for five focus areas and baselines established
Develop contractual agreements between members of the system of care that comply with requirements.	●	Access and Coordination	Case Management- Assessment IT	01/01/19	12/31/19	Universal consent approved and at least 5 partner organizations

Ms. Foreman shared the focus area goals. (three slides) She said all three hospitals are in agreement to share their information regarding crisis admissions.

Crisis Services

Increase capacity for crisis response

1. Reduce avoidable community hospital bed days by 20% by July 2020

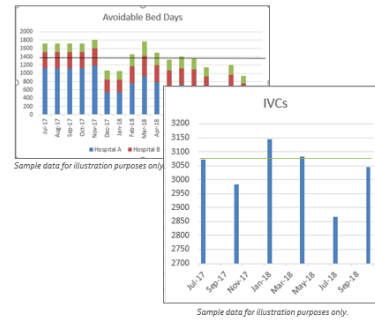
• FY18 Baseline = 885/month for 1 of 3 hospitals

Data source: WakeMed, UNC Rex, Duke Raleigh

2. Reduce involuntary commitments by 10% by July 2020

• FY18 Baseline = 3,071/quarter

Data source: Clerk of Court



Criminal Justice

Reduced incarceration of individuals with behavioral health condition

1. Increase participation in diversion programs by 15% by July 2020

• FY18 Baseline = 330 for 2 of 3 programs

Data source: Wake County Human Services, Alliance, Public Defender

2. Reduce individuals in jail with behavioral health diagnosis by 10% by July 2020

• FY18 Baseline = TBD

Data source: Alliance

Access & Coordination

Individuals needing care can access it.

1. Increase individuals receiving treatment within 7 days of referral by 10% by July 2020

• FY18 Baseline = TBD

Data source: Alliance

2. Increase individuals returning for treatment for 30 days by 10% by July 2020

• FY18 Baseline = TBD

Data source: Alliance

Housing

Increase housing stability for individuals with behavioral health conditions.

1. Increase individuals exiting homelessness to permanent housing by 10% by July 2020

• FY17 Baseline = 24%

Data source: Partnership to End and Prevent Homelessness

2. Reduce length of stay of individuals in homelessness by 20% by July 2020

• FY17 Baseline = 48 nights in emergency shelter

Data source: Partnership to End and Prevent Homelessness

Familiar Faces

Stabilize frequent users of crisis services.

1. Reduce interactions of familiar faces with jail, EMS and shelters by 20% by July 2020

• FY18 Baseline = TBD

Data source: Wake County Sheriff, Wake EMS, Partnership to End and Prevent Homelessness

2. Improve health outcomes for familiar faces by 10%

• FY18 Baseline = TBD

Data source: WakeMed, UNC Health Care, Duke Raleigh

Ms. Foreman said the adolescent mental health facility in Fuquay-Varina is progressing. She said that it will be a beneficial resource for adolescent mental health services.

Chair Holmes said since the closing of Dorothea Dix Mental Facility, the largest concentration of individuals with mental health issues are in the jail. Ms. Foreman agreed and said there is not another mental health facility of that size in Wake County.

Chair Holmes said it is more cost efficient to provide permanent supportive housing for an individual than it is to house them in jail. She said permanent supportive housing allows residents to get the mental health treatment they need and keep the community safe.

Commissioner West asked how individuals are tracked from a crisis center to aftercare. Ms. Foreman said there is no comprehensive solution to that problem, but the jail provides resources to individuals prior to their release from jail.

Vice-Chair Ford said mental and behavioral health issues can develop later in life, making the data collection process difficult. Ms. Foreman said Medicaid transformation may assist with the data collectoin with data sharing software.

Vice-Chair Ford said he learned at a recent Alliance Behavioral Health board meeting the theft of medical information is more of a problem than financial information.

Ms. Foreman said not all homeless people are seeking services, therefore, the numbers are difficult to measure. She said the Population Health Task Force has been helpful with the familiar faces data.

She shared the implementation process for the first six months. She shared the report outlining the progress of the first 12 initiatives that were implemented.

- 40 initiatives in Behavioral Health Plan divided into four intervals for implementation
- Attached report provides status of 12 initiatives identified for implementation in the first six months

Wake County Behavioral Health Plan - 1st Interval Report (July 2018 - Dec 2018)		
Access and Coordination		
Individuals needing care can access it		
Objective	Status	Notes
E-expand school-based coordination for children and families	●	FY19 budget included funding for 4 new positions and supporting early childhood cases, children/ID population. Lag time on metrics will yield
Update County's BH website. Ensure content on wakegov.com is accessible, clear and comprehensive.	●	Initial update complete. County selecting vendor website. BH update will be part of this redesign.
Establish performance baseline and measures of crisis systematized focus areas.	●	Created metrics team and established initial report focus areas. Need to establish baseline baseline report first six months of FY19.
Develop contractual agreements between members of the system of care that comply with relevant privacy laws and facilitate appropriate sharing of health and case information.	●	Initiating conversations with WakeMed, UNC, IT sharing on Health side.
Identify technologies to improve case management and coordination across multiple agencies.	●	Wake County will be on of the initial sites for N Foundation for Healthy Living leading effort in N public/private partnership. Launch targeted 10/18
Crisis Services		
Increase capacity for crisis response		
Objective	Status	Notes
Make the business case to increase funding	●	Demonstration of impact evaluated. Develop

Chair Holmes asked where the permanent supportive housing funding falls into the behavioral health plan. Ms. Foreman said there are three initiatives related to permanent supportive housing and staff is working with partners.

Ms. Foreman shared the reporting schedule and the next steps. She said staff will provide updates every six months.

- Progress report on implementation of initiatives every six months.
Next report: mid July 2019
 - Next report will include finalized baseline and progress for FY19
- Updates to be published on Wake County Behavioral Health website

Chair Holmes asked for the timeline for the RFP process for permanent supportive housing. Ms. Foreman said she will provide that information to the full board after the meeting.

Ms. Foreman said she will provide another update on the progress of the plan at the Work Session in July.

Commissioner Calabria thanked Ms. Foreman for her work on the behavioral health SMART goals. He said he is excited to see the results develop.

Vice-Chair Ford thanked Ms. Foreman and commended her passion for the behavioral health plan. He said he is glad to see the Behavioral Health goals aligned with the county goals. He said the case

manager piece of the process is critical.

Vice-Chair Ford asked how the goals are communicated to partners. Ms. Foreman said the goals are communicated through a number of meetings with the various agencies. She said repetition will be the key to this process. She said this work couldn't be done with the help and cooperation of partners.

Economic Development Programming Update

Chair Holmes introduced Ms. Adrienne Cole, President & CEO, Greater Raleigh Chamber of Commerce. She said Ms. Cole is one of the most dynamic and impactful individuals in the community.

Chair Holmes also recognized Mr. Chris Dillon, Assistant County Manager, for his work in the county and with the Chamber of Commerce. Mr. Dillon said Ms. Cole was recently recognized as one of the "Power 100" in North Carolina.

Ms. Cole said it is an honor and privilege to work with the county. She introduced the following staff members who were in attendance:

Mr. Michael Haley, Senior Vice-President; Mr. Dayna Perry, Director of Diversity, Equity, and Inclusivity; Ms. Dana Martinez, Vice President of Government Affairs; and Ms. Syreeta Hargrove, Government Affairs Manager.

She shared the history of the work the Chamber has done in partnership with the county. She said her vision for the Chamber is to remain committed to service lines. She said the Chamber is dedicated to public policy.

Ms. Cole shared the services lines provided by the Chamber of Commerce.

Service Lines

- Economic Development
- Public Policy
- Transportation / Transit
- Small Business
- Diversity, Equity, & Inclusion
- Leadership Development

She shared the priorities of the Chamber of Commerce. She said the Chamber has many priorities, and she shared the ones pertaining to the county.

Priorities

- DEI & Equitable Economic Development
- Small Business Support
- Talent
- Existing Industry Support

She shared information on the DEI and Equitable Economic Development.

DEI & Equitable Economic Development

- Triangle DEI Alliance
- Black Business Momentum
- Black Entrepreneurship Week
- Courageous Conversations

Ms. Cole shared how the Chamber supports small businesses. She said the “Coffee with Leaders” series is new and has been successful. She said the partnership with “Innovate Raleigh” is not a Chamber function, but having it housed in the Chamber is an asset. She shared the Chamber calendar for the month of February.

Small Business Support

- Small Business Week
- Coffee with Leaders series
- Small Business Hot Topics
- BizFest

She shared how the Chamber staff identifies new talent throughout the county. She said the Chamber is active with WCPSS and Wake Tech to identify new talent. She commented on a recent survey from other states seeking their understanding of the market in North Carolina. She said Chamber staff used that information to identify needs and opportunities.

Talent

- Regional Labor Force Analysis
- Market Perception Study
- Work in the Triangle
- #TriangleTuesday

She shared how the Chamber supports existing industries. She said the Chamber handles a wide variety of issues to assist local businesses and industries.

Existing Industry Support

- Variety of Programming
- Talent & Workforce Development
- Expansions
- Permitting Assistance
- Public Policy
- Transportation / Transit

She shared the Chamber's incentive policy. She shared the schedule of upcoming events at the Chamber. She said these events contribute to economic development in various ways.

Incentive Policy

- Model
 - Targeted & Strategic
 - Performance-based
 - Ease of Use
 - Flexible
 - Transparent
- Intended Policy Impacts
- Targeted Growth Areas

Commissioner Calabria commented on the progress of economic development throughout the county. He said a lot of progress has been made in recent years on affordable housing, transportation, diversity, equity, and inclusion that have contributed to economic development.

Commissioner Calabria asked Ms. Cole what is needed to continue to move economic development forward. She said focusing on the correct types of jobs is important. She said it is important to support all education levels in the economy. She said transportation and housing affordability are also very important.

Vice-Chair Ford commented on the market perception study and asked if any of the results surprised her. Ms. Cole said she was surprised to learn that Raleigh was not well-known to other states. She said Economic Development is a long term game that requires persistence.

Mr. Michael Haley, Senior Vice-President, Greater Raleigh Chamber of Commerce, said there were items identified in the perception study that will be helpful.

Vice-Chair Ford asked what types of efforts are being done to attract new businesses. Ms. Cole said the Chamber hosts familiarization tours, fan tours, and inter-city visits. She said officials from Sacramento, CA are coming for a visit next week to evaluate economic development in Raleigh.

Commissioner Evans said she attended meetings recently and was surprised to learn many people aren't familiar with Wake County. She said work needs to be done to promote the county.

Commissioner West said access to cash is still a barrier for those who would like to start a business. He asked how resources can be leveraged. Ms. Cole said layering different tools is necessary to deliver the whole package.

Commissioner Adamson said she has heard a lot of concern regarding the move of the DMV out of Wake County. Ms. Cole said the Chamber has not taken a position on the issue, but they are working with the DMV staff.

Chair Holmes encouraged a resolution discouraging the move of the DMV out of Raleigh. She asked Mr. Ellis if that would be appropriate.

Chair Holmes thanked Ms. Cole and her staff for their work in the county, and their dedication to early childhood development.

2020 Wake County Transit Plan and Project Consideration

Ms. Nicole Kreiser, Assistant County Manager, shared the purpose of today's presentation.

- Review Draft FY 2020 Wake Transit Work Plan
- Hear consultant recommendations on Coordinated Human Services Transportation Plan and how it relates to GoWake Access
- Discuss City of Raleigh request for County federal transit funds

She shared the draft goal language from the January retreat.

Goal: Establish a deliberate and realistic approach to address growth and mobility while preserving our environment and enhancing our quality of life.

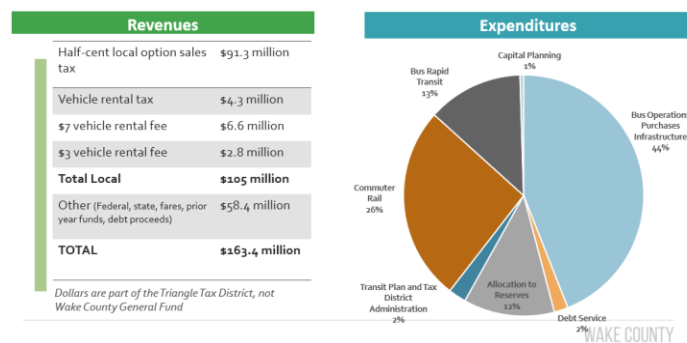
Objective: Guide the implementation of the Wake County Transit Plan.

Initiatives:

1. Monitor and oversee the deliverables and processes established by the transit governance interlocal agreement.
2. Encourage best development practices and create affordable housing opportunities in areas identified for transit investment.
3. Expand opportunities and implement strategies to address affordability of transit services and needs in vulnerable communities and rural areas.
4. Identify and recommend multi-modal transportation opportunities to support the transit plan.

She said the FY 20 draft of the Wake Transit Work Plan was released February 1st.

She shared the revenue and expenditures proposed in the plan. She said the ½ cent sales tax is the primary source of funds for transit.



Ms. Kreiser shared the proposed bus service expansion. She said the focus this year is on expanding service in NE and SW Raleigh.

- **Routes 20 & 20L:** **NEW** routes providing all-day weekday service from downtown Raleigh to Garner, with connections to White Oak Shopping Center.
- **Route 33:** **NEW** route providing all-day weekday service between Knightdale and a new transfer center in East Raleigh.
- **Rolesville Express:** **NEW** route connecting Rolesville with Triangle Town Center, operating during peak periods.

- **Route HSX:** **NEW** Express Route serving Holly Springs and Apex, during peak travel times Mon-Fri.

- **Route 310:** Replaces Route 300, providing hourly midday and evening service between Cary and the Regional Transit Center (RTC), and 30-minute shuttle service from the RTC to the Wake Tech RTP campus.
- **Route NRX:** This **NEW** express service will run along I-540 from Triangle Town Center to the RTC, operating hourly during peak times Mon-Fri.

2,360 additional trips will be provided for elderly, disabled and rural Wake residents currently not on a fixed bus route.

Holly Springs and Rolesville will be served for the first time by transit!

WAKE COUNTY

She shared additional transit investments. She said more than 2,500 surveys were completed to get public input on the expansion needs.

For Fiscal Year 2020: July 1, 2019 – June 30, 2020

Mobile Ticketing

A new technology that would allow customers to use their smart phones to buy and use bus passes.

Bus Stop Improvements

Including benches, shelters, signage, lighting and ADA access ramps at new and existing bus stops.

Fare Capping

A system that would allow single fares paid by riders to be "capped" when they reach the cost of an unlimited-ride pass.

Wake Tech Park and Ride

GoTriangle's Route FRX will begin directly serving Wake Tech's campus with an on-campus park and ride. This park and ride will replace the current Hilltop Shopping Center location.

She shared the fare integration study goals.



She shared a chart of fare costs of peer systems. She said Raleigh services are considerably lower than surrounding areas.

Region	Cash	Day Pass	10-Ride Pass	7-Day Pass	Monthly Bus Pass
Wake/ Durham (Multiple)	\$1.00-\$1.50	\$2.00-\$3.00	N/A	\$12.00	\$36.00-\$45.00
Seattle (Multiple)	\$2.75	\$8.00*	N/A	N/A	\$99.00
Portland (TriMet)	\$2.50	\$5.00	N/A	N/A	\$100.00
Phoenix (Valley Metro)	\$2.00	\$4.00	N/A	\$20.00	\$64.00
Denver (RTD)	\$2.60	\$5.20	N/A	N/A	\$99.00
Boston (MBTA)	\$2.00	N/A	N/A	\$21.25	\$55.00
Charlotte (CATS)	\$2.50	N/A	\$22.00	\$30.80	\$88.00

Ms. Kreiser said the suggested fare structure remains the lowest of system peers. She said the new fare structure will increase access to transit while decreasing confusion for riders.

The Suggested Fare Structure Remains the Lowest of System Peers

Fares/Multipliers	Local	Regional/ Express
Base	\$1.25	\$2.50
Day Pass	\$2.50	\$5.00
7-Day Pass	\$12.00	\$24.00
31-Day Pass	\$40.00	\$80.00
Base Discount	\$0.60	\$1.25
Discount Day Pass	\$1.25	\$2.50
Discount 7-Day Pass	\$6.00	\$12.00
Discount 31-Day Pass	\$20.00	\$40.00

Consistent fare pricing, and discount policies

- Consistent discount categories
 - Under 18/65+ – Free
- Consistent products
 - Offer 15% discount for Day Pass bundles for individuals
 - Offer 25% discount for nonprofits
 - Continue to offer Value Cards
 - Sell only Day Passes on-board

She shared the fare adjustments proposed for implementation in the summer of 2019.

- Implement suggested fare structure
- Establish revised pass sales agreement and discount guidelines amongst providers
- Pursue new sales partnerships with retail and community outlets
- Expand GoPass program to varied sizes of employers
- Establish guidelines for fare adjustments
- Implement regionwide discount ID



She shared goals for implementing technology and fare capping.

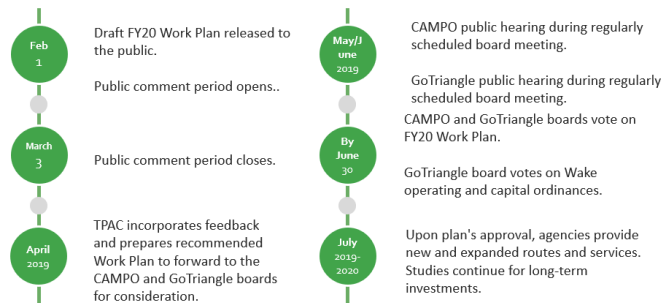
- Implement mobile ticketing
- Implement fare capping
- Consider implementation of smartcards



Ms. Kreiser shared the longer term investments.



She shared the timeline for the work plan approval.



She asked for feedback on the proposed plan.

- What is the Board's reaction to the proposed projects in the FY 2020 Draft Wake Transit Work Plan?
- Are there areas of importance that the Board wants to reiterate as part of the feedback provided to TPAC?

Commissioner West asked if a location has been determined for the new facility.

Mr. David Eatman, Assistant Director of Transit, City of Raleigh, said the facility site has not been identified. He said the current location is near Walmart on New Bern Avenue.

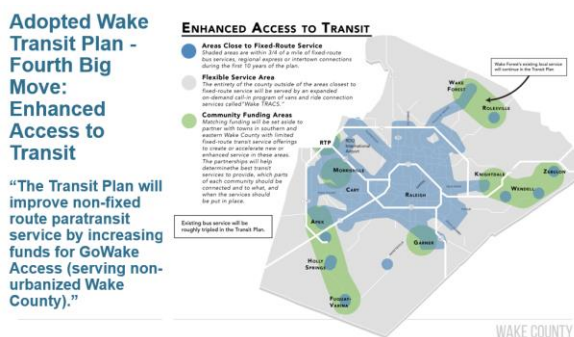
Chair Holmes asked if discounted fares for seniors has been considered. Ms. Kreiser said she will discuss that in her next presentation, but seniors are included in the fair pricing and discount policies.

Chair Holmes said seniors may have difficulty using an app. Ms. Kreiser said that has been discussed in addition to other concerns for seniors. She said those issues will all be addressed as much as possible.

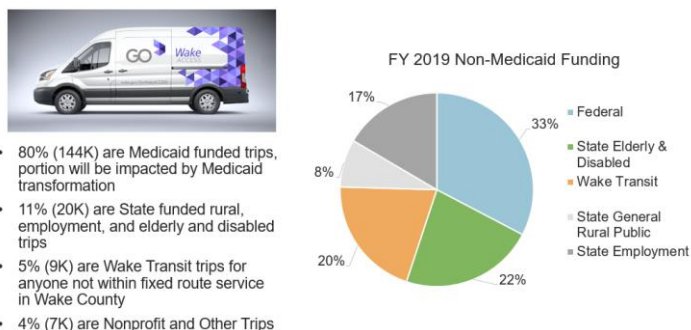
Ms. Kreiser provided an update on the GoWake Access Study that was requested by the board. She was joined by Ms. Annmarie Maiorano, Deputy Human Services Director.

Wake Bus Plan – Included Review as Part of Coordinated Human Services Transportation Plan Scope

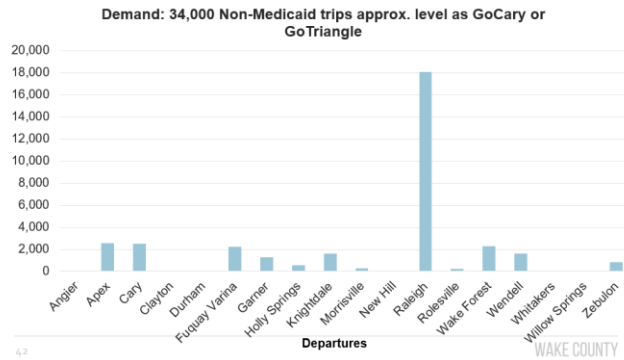
- Create a 5-year strategic plan to meet Wake County / Raleigh urbanized area non-Medicaid human service transportation needs
- Identify transportation options that will meet Wake County / Raleigh rural and human transportation needs
- Develop strategies and recommendations that are coordinated with, and complementary to, the Wake Transit Bus Plan
- Meet federal requirements for access to funding



Ms. Mariano shared a breakdown of the trips completed by GoWake. She said 9,000 trips were provided last year.



She shared an overview of the service areas.



She shared an opportunity for improvement. She said a study showed the current wages for Wake Transit employees were not competitive. She said the starting wage will be increased to \$13.00 per hour in an attempt to rectify the issue.

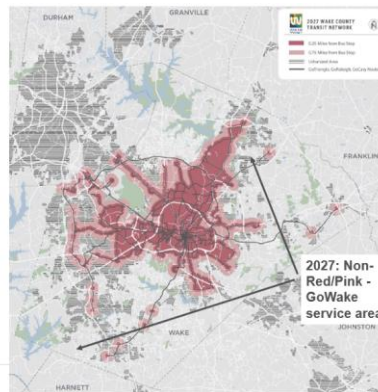
- September 2017: began new contract with one vendor for all trips: MV Transportation
- On-Time Performance in December 2018: 76.8%
 - Fines paid by vendor for not meeting performance goals of contract
- Consultant under contract to provide operations assistance:
 - Fine-tuning ride scheduling software assumptions
 - Raise driver starting wage to better compete (driver shortage main attribute for on-time performance)



Ms. Kreiser shared the projection from the consultant of services needed by 2027.

Consultant: Demand is 35K+ More Trips a Year (not Medicaid) by 2027

By 2027: Areas remain without Fixed Route Service



She shared findings of the consultant. (Two slides)




- No Transportation from mid-2000s investments in affordable and senior housing in Eastern Wake County, Southern Wake County
- Need for transportation between towns and in towns.
- While Wake County Transit Plan connects communities with express and regional service improvements, there is a need for additional services within unincorporated areas and municipal limits.

- Recommend ADA services be standardized amongst three transit providers and coordinated with GoWake Standards and Services
- Recommend that GoRaleigh, GoCary, GoTriangle, GoWake use same independent functional assessment contractor for common eligibility process
- Recommend Centralized Call Center for Call Intake and Dispatch for GoRaleigh, GoCary, GoTriangle, GoWake with services dispatched based on eligibility and area served

Ms. Kreiser shared information on the new shared demand response facility. She said the city and the county does both use the existing facility, but the county has never been asked to contribute to the costs associated with the facility. She said the existing facility is no longer big enough and is need of a major renovation.

Current Site Shared by City and County: Facility Assessment Calls for Replacement or Major Renovations



Funding for New Site Identified by Wake Transit CIP; Federal Funds

- City of Raleigh will contribute \$3.4 million from its federal funds
- \$16 M programmed in Wake Transit CIP
- City is requesting Wake County contribute \$200,000 a year (County's capital sub allocation from FTA) towards facility; total of \$1 million

Commissioner Calabria asked how the \$200K in federal funds would be spent if it was not designated towards the new facility. Ms. Mariano said the funding is typically spent on vans. Ms. Kreiser said there is other funding available for purchasing vans.

She shared recommendations by the consultant for different delivery models.

Innovative Alternatives such as Micro Transit, Taxis, Uber/Lyft

- GoRaleigh: willing to provide access to taxi app for deploying trips starting in 2019
- Fuquay-Varina and Wake County have submitted application for Wake Transit Community Funding Area Program Funds (50% Town; 50% Wake Transit) for a micro-transit partnership



Evergreen Wood Spring Senior Apartments in Fuquay-Varina



She shared recommendations by the consultant for a mobility manager program.

- Develop mobility manager program
 - Current travel training for riders is not sufficient and does not reach enough of population
 - Results in requests for on-demand travel because they riders don't know how to navigate network
 - Increase travel training/"case worker"
 - Federal funds eligible for program: CAMPO to review federal split allocations and purposes in Spring 2019
 - Provide options that connect rural and other human services trips to express, local, and frequent bus routes

She shared the projected funding recommended by the consultant.

- An additional \$550K recommended from Wake Transit Funds by 2027
- Over and above \$255,069 for trips and \$34,753 Partial FTE for call center already received.

	2020	2021	2022	2023	2024	2025	2026	2027
Cumulative Recommended*	331,000	437,000	523,000	607,000	687,000	761,000	828,000	888,000
Annual Change	81,000	106,000	86,000	84,000	80,000	74,000	67,000	60,000

*excludes call center

- Funding is for total of 25,000 trips funded by Wake Transit by 2027; more trips if able to use different delivery model
- Plan includes funding for additional/replacement vehicles: 13 vehicles by 2027 (not shown in operating dollars above)

Mr. David Ellis, County Manager, asked how Medicaid transformation will effect transportation.

Ms. Maiorano said transportation services will slowly transition to the Medicaid providers over a five-year period. She said at that time, her programs will change the services they offer.

Commissioner Calabria asked if there has been discussion on the county providing those services for Medicaid. Ms. Mariano said that will be considered, but there are a lot of unanswered questions at this time.

Ms. Kreiser shared the next steps. She said additional work groups are needed to determine how to coordinate.

- Form a work group to determine agency assignment for coordinating ADA and Rural transportation eligibility and other recommendations from Wake Bus Plan Consultant.
 - Clarify FTA funding from CAMPO and City of Raleigh
 - Assign organizational responsibility for this work and staffing requirements.
- Continue to monitor existing contractor and rate model
- Further evaluation of pilots of different delivery models, including Transloc Micro-Transit, Uber, Lyft.

She requested feedback from the board.

- What specific feedback do you have for the consultant's recommendations?
- Is the BOC comfortable allocating the County's FTA capital funding towards a new shared facility with the City of Raleigh?
- Are there any other focus areas that we should be reviewing for GoWake Access?

Chair Holmes thanked Ms. Kreiser for her commitment to transit. She said she supports and advocates for increased services for seniors.

Commissioner Evans asked what the federal allocation amount is per year. Ms. Kreiser said 2018 was the first year the county received federal funds. She said funding is determined by the number of miles driven and is currently between \$1.2 to \$1.4 million per year.

Commissioner Calabria said he is in favor of partnering with the city on the cost of a new facility. He asked if there has been progress on addressing the shortage of trips. Ms. Marioano said it is a revenue issue because the number of trips they can provide is a set number. She said they are not able to guarantee a trip and the program is scalable, but increasing the available resources would increase coverage areas.

Commissioner Calabria said demand is more than supply and the state is not contributing financially.

Commissioner Calabria requested an update on commuter rail at the next meeting.

Commissioner Adamson said increased bus service is needed for people 65 and over. She asked if there is collaboration with the airport to offer services there. Ms. Kresier said they are working towards that goal.

2019 Board Goals

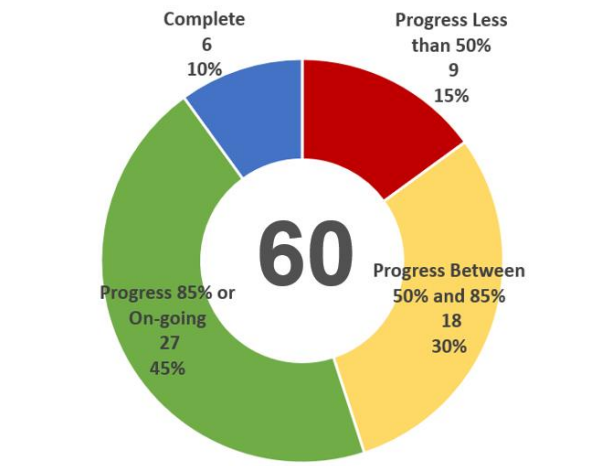
Mr. Jason Horton, Strategic Performance Director, shared the topics of discussion for today's meeting.

- Recap the January retreat
- Affirm changes
- Affirm 2019 Board priorities
- Discuss next steps

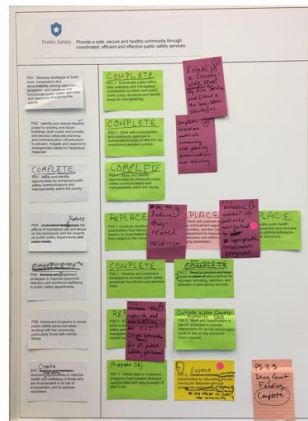
He shared an recap of the January retreat.

- Provided Board with a status of 2018 Board Goals.
- Asked Board to add, remove, update or revise as any goals, objectives or initiatives.
- Validated and prioritized initiatives for 2019.
 - BOC and staff use goals to prioritize resources, attention and effort
- Encouraged Board to focus on “what” they wanted to achieve, not “how”

He shared the results of the 2018 goals.



Mr. Horton shared progress that was made at the retreat. (Two slides) He thanked the Budget office staff for their help at the retreat.



- Goal Areas
 - 5 of 7 descriptions revised
- Objectives
 - 3 removed or replaced
 - 9 revised
 - 3 new objectives
- Initiatives
 - 16 considered "Complete" or "Ongoing"
 - 13 removed or replaced
 - 12 revised
 - 23 new initiatives

- Staff directed to "fine tune" wording on certain initiatives
- Staff reviewed each goal, objective, and initiative
- Effort to simplify language
 - Improves the ability to communicate your priorities
 - Focus on outcomes

He shared how the changes were tracked.

- Packet includes:
 - "Marked" Draft
 - **Red-Text**: Retreat deletions
 - **Blue Text** – Retreat additions
 - **Green-Text** – Staff edits after retreat
 - "Clean" Draft
 - Assumes all edits are accepted

He shared the highlighted changes to the community health goal.

Goal: Promote ~~an effective~~ behavioral and physical health system ~~of care and practices~~ that benefits all residents.

2018 Version	2019 Revision
<ul style="list-style-type: none"> • Objective CH2: Support building a "culture of health" based on the Robert Woods Johnson Foundation model for healthy communities. <ul style="list-style-type: none"> ◦ CH2.1: Improve health of populations through the development of infrastructure and education that encourages an active lifestyle. 	<ul style="list-style-type: none"> • Objective CH2: Improve health outcomes of Wake County residents through a comprehensive approach to population health. <ul style="list-style-type: none"> ◦ Initiative CH2.1: Improve health of populations through the development of infrastructure and education that encourages an active lifestyle.

He shared new initiatives identified for the community health goal.

- CH1.6: Enhance substance abuse treatment options.
- CH1.8: Prioritize Wake County Behavioral Health Plan work objectives and develop a three year work plan.
- CH2.3: Prioritize the Population Health Task Force Report work objectives and develop a three year work plan.

- CH2.4: Assess existing programs and identify gaps in order to develop and implement a comprehensive plan to support healthy and thriving babies and moms.

Commissioner West asked how the community health needs assessment integrated with the population health initiative. Ms. Regina Petteway, Human Services Director, said it will be reflected in the three-year work plan.

Mr. Horton shared highlighted changes to the economic strength goal.

Goal: Create **job opportunities for all, enhance our** ~~a~~ business-friendly environment to attract, retain and **support-grow** business **development to** ~~;~~ diversify the economic base ~~and create job opportunities for all citizens.~~

2018 Version	2019 Revision
<ul style="list-style-type: none"> • Objective ES4: Facilitate buildout of high-speed internet access in Wake County to enable coverage, speed and affordability for all citizens. <ul style="list-style-type: none"> ◦ Initiative ES4.1: Work collaboratively with stakeholders to explore opportunities to remove barriers, leverage resources and more quickly facilitate buildout of high-speed internet connectivity throughout Wake County. 	<ul style="list-style-type: none"> • Objective ES4: Support initiatives to reduce barriers, leverage resources and facilitate buildout of high speed internet connectivity that enables coverage, speed and affordability for all citizens.

He shared the new initiatives for the economic strength goal.

- ES2.1: Develop and implement strategies to support businesses owned by minorities, women, individuals with disabilities, and socially and economically challenged individuals.
- ES2.2: Develop and implement strategies to support small-business creation and successful entrepreneurship.
- ES3.2: Create a program/mechanism to recognize businesses with socially responsible employment practices.

He shared the highlighted changes for the education goal.

Goal: Through collaboration with education stakeholders, achieve a well-educated, skilled citizenry prepared for success ~~in a global workforce.~~

2018 Version	2019 Revision
<ul style="list-style-type: none"> • Objective E2: Develop a long-term plan for WCPSS and Wake Tech operating and capital needs that are bound by strong financial policies designed to maintain the county's outstanding financial position demonstrated by achievement of the highest credit ratings. <ul style="list-style-type: none"> ◦ Initiative E2.1: Develop a long-term plan for local funding for the WCPSS annual operating budget that establishes annual goals and targets, which are predictable, sustainable and aligned with the needs of WCPSS. 	<ul style="list-style-type: none"> • Objective E2: Maintain a long-term capital plan for WCPSS and Wake Tech needs that are bound by strong financial policies designed to maintain the county's AAA bond rating. <ul style="list-style-type: none"> ◦ Initiative E2.1: Implement financing strategies to address needs identified in the Capital Improvement Plan.

2018 Version (E2)	2019 Revision
<ul style="list-style-type: none"> Objective E2: Develop a long-term plan for WCPSS and Wake Tech operating and capital needs that are bound by strong financial policies designed to maintain the county's outstanding financial position demonstrated by achievement of the highest credit ratings. <ul style="list-style-type: none"> Initiative E2.1: Develop a long-term plan for local funding for the WCPSS annual operating budget that establishes annual goals and targets, which are predictable, sustainable and aligned with the needs of WCPSS. 	<ul style="list-style-type: none"> Objective E3: Work with WCPSS to develop a mutually acceptable process for operating budget funding. <ul style="list-style-type: none"> Initiative E3.1: Collaborate with WCPSS BOE to establish a mutually agreed-upon process for WCPSS local operating budget funding.

Mr. Horton shared the new initiatives for the education goal.

- E1.5: Explore options to make community college more affordable to new Wake County graduates.
- E2.1: Implement financing strategies to address needs identified in the Capital Improvement Plan.
- E3.1: Collaborate with WCPSS BOE to establish a mutually agreed-upon process for WCPSS local operating budget funding.

He shared highlighted changes for the great government goal.

Goal: ~~Be~~ ~~Promote a vision of~~ a fiscally-responsible county government that ~~is fiscally responsible~~ ~~partners with all levels of government to and~~ empowers, protects and serves its citizens through a culture of respect, collaboration and innovation.

He shared new initiatives for the great government goal.

- GG2.1: Live stream, record, archive and post Board of Commissioner work sessions.
- GG2.2: Enhance and promote innovation programs to include a focus on cost efficiencies.

Commissioner Evans requested adding an initiative under the Great Government category to define procedures for board meetings and agendas development. Chair Holmes suggested adding the language “revise and develop board procedures to increase transparency and engagement.” Ms. Johnna Rogers, Chief Operating Officer, said staff will review and revise the language prior to Monday’s meeting.

Mr. Horton shared highlighted changes to the Growth and Sustainability goal.

Goal: Establish a deliberate and realistic approach to address growth and mobility while preserving our environment and ~~enhancing our quality of life~~ ~~healthy communities~~.

2018 Version	2019 Revision
<ul style="list-style-type: none"> Initiative GS5.3: Collaborate with municipal, community and private partners to encourage best development practices in corridors and areas identified for transit investment, including serving communities in need and creating affordable housing. Initiative GS5.5: Promote opportunities to maintain affordability of transit services and address needs in vulnerable communities and rural areas. 	<ul style="list-style-type: none"> GS5.2: Encourage best development practices and create affordable housing opportunities in areas identified for transit improvement. GS5.3: Expand opportunities and implement strategies to address affordability of transit services and the needs in vulnerable communities and rural areas.

Mr. Horton shared new initiatives for the Growth and Sustainability goal.

- GS1.1: Set priorities and implement strategies for the use of new bond funds for parks, open space and greenways.
- GS4.2: Convene Wake County municipalities and stakeholders to discuss growth, housing, sustainability, and zoning issues throughout the County.
- GS5.4: Identify and recommend multi-modal transportation opportunities supporting the Wake County Transit Plan.

He shared highlighted changes for the Public Safety goal.

Goal: Provide a safe, secure and healthy community through coordinated, efficient and effective public safety services.

2019 Revision (Day of BOC Retreat)	2019 Revision (Staff Refinement)
<ul style="list-style-type: none">• NEW PS1.1: Establish a County-wide level standard of fire service and create long-term strategies.	<ul style="list-style-type: none">• PS1.1: Establish a County-wide standard for fire service in the unincorporated areas and develop a plan to achieve and sustain agreed upon service levels.

He shared new initiatives for the Public Safety Goal.

- PS1.1: Establish a County-wide standard for fire service in the unincorporated areas and develop a plan to achieve and sustain agreed upon service levels.
- PS2.1: Complete hazardous materials community risk planning dissemination and training.
- PS3.1: Identify strategies to reduce drug related recidivism.
- PS3.2: Increase the number of patients who are provided access and/or referral to substance use treatment programs.
- PS5.1: Increase the capacity and availability for CIT (Crisis Intervention Team) for all public safety personnel.

He shared highlighted changes to the Social and Economic Vitality goal.

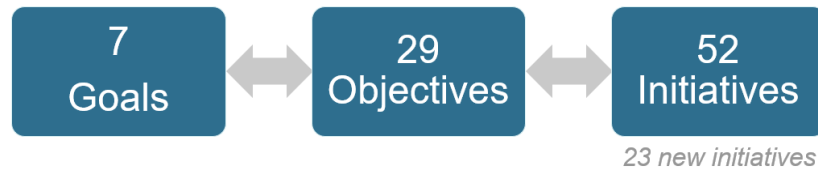
Goal: Improve economic **workforce development** and social opportunities in vulnerable communities through strategic partnerships.

2018 Version	2019 Revision
<ul style="list-style-type: none">• Initiative SEV2.2: Support a higher quality of life for citizens in vulnerable southeast and eastern Wake County communities through community partnerships, policy changes, and County programming	<ul style="list-style-type: none">• Initiative SEV2.1: Develop partnerships through workforce development and the community college to support a higher quality of life for citizens in vulnerable communities.

Mr. Horton shared new initiatives for the Social and Economic Vitality goal.

- SEV2.2: Develop and implement strategy to reduce disparities in infant death among vulnerable populations.
- SEV2.3: Increase mobility equity by ensuring residents have access to affordable transportation options.
- SEV2.4: Reduce adverse childhood experiences and increase resiliency in families and communities.

He shared a summary of the 2019 goals, objectives, and initiatives.



He shared the 2019 priorities (two slides).

2019 Priorities

- Breakout groups prioritized key initiatives
- Commissioners prioritized these with sticky dots
- Identified the top ten initiatives

WAKE COUNTY

Rank	Initiative	Sticky Dots
1	E3.1: Collaborate with WCPSS BOE to establish a mutually agreed-upon process for WCPSS local operating budget funding.	12
T-2	CH1.8: Prioritize Wake County Behavioral Health Plan work objectives and develop a three year work plan.	9
T-2	CH2.4: Assess existing programs and identify gaps in order to develop and implement a comprehensive plan to support healthy and thriving babies and moms.	9
T-2	PS6.1: Expand intervention opportunities for education and job-training for detainees and those reentering the community through partnerships.	9
T-2	SEV2.1: Develop partnerships through workforce development and the community college to support a higher quality of life for citizens in vulnerable communities.	9
T-6	E1.1: Expand capacity and access to early childhood development and Pre-K programs.	8
T-6	ES 2.1: Develop and implement strategies to support businesses owned by minorities, women, individuals with disabilities, and socially and economically challenged individuals.	8
T-6	GS4.2: Convene Wake County municipalities and stakeholders to discuss growth, housing, sustainability, and zoning issues throughout the County.	8
T-9	ES3.1: Explore a multi-criteria policy for economic development incentives to include work with vulnerable communities.	7
T-9	SEV1.1: Work collaboratively with all partners to preserve and increase the County's affordable housing inventory, reduce homelessness, and improve the wellbeing of our most vulnerable citizens.	7

He shared the next steps.

- Feb 18th BOC Meeting – Consider approval of 2019 Board Goals, Objectives, and Initiatives including “Top 10” priorities
- Mar 9th BOC Retreat – Consider priorities in context of FY2020 operating budget and 7-year CIP
- Ongoing – Staff will regularly report progress

Mr. Horton shared a draft of the 2019 goals.

DRAFT

Community Health (13)	Economic Strength (5)	Education (8)	Great Government (5)	Growth & Sustainability (10)	Public Safety (7)	Social & Economic Sustal... (7)
<ul style="list-style-type: none"> Mental Health Assistance to Persons in Custody <ul style="list-style-type: none"> Priority Progress Between 85% and C... Wakebrook Operations Plan <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Behavioral Health Services Data Sharing <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Stable Housing Choices <ul style="list-style-type: none"> Priority Progress Up to 50% Medicaid Eligibility for Incarcerated Persons <ul style="list-style-type: none"> Priority Progress Up to 50% Expand Substance Abuse Treatment Options <ul style="list-style-type: none"> Priority New Enhance Crisis Services <ul style="list-style-type: none"> Priority Complete Implement the Behavioral Health Plan <ul style="list-style-type: none"> Priority New 	<ul style="list-style-type: none"> Support Minority Businesses <ul style="list-style-type: none"> Priority New Multi-criteria Economic Development Policy <ul style="list-style-type: none"> Priority Progress Up to 50% Recognize Socially Responsible Employment Pra... <ul style="list-style-type: none"> Priority New Buildout High-Speed Internet Connectivity <ul style="list-style-type: none"> Priority New 	<ul style="list-style-type: none"> Early Childhood Development Programs <ul style="list-style-type: none"> Priority Progress Between 85% and C... Address Childhood Hunger <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Expand Affordable Housing Options near Public Schools <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Expand Early College and Career/Technical Education ... <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Affordable Community College <ul style="list-style-type: none"> Priority New WCPSS Long-term Operating Goals and Targets <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Finance the WCPSS Capital Improvement Plan <ul style="list-style-type: none"> Priority New WCPSS Operating Funding Process <ul style="list-style-type: none"> Priority New 	<ul style="list-style-type: none"> Establish a Performance Management Program <ul style="list-style-type: none"> Priority Progress Between 85% and C... Develop a data warehouse/fake res... <ul style="list-style-type: none"> Priority Go Live planned on May 1, 2019 Full launch Citizen Feedback and satisfaction <ul style="list-style-type: none"> Priority Complete Live Stream BOC Work Sessions <ul style="list-style-type: none"> Priority New Cost effective Innovation Programs <ul style="list-style-type: none"> Priority New Utilize Effective Data Analytics <ul style="list-style-type: none"> Priority Ongoing 	<ul style="list-style-type: none"> Prioritize the Use of New Bond Funds <ul style="list-style-type: none"> Priority New Implement the Comprehensive Solid Waste ... <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Collaborate on the One Water Initiative <ul style="list-style-type: none"> Priority Progress Between 85% and C... Encourage Farmland Preservation <ul style="list-style-type: none"> Priority Progress Up to 50% Integrate Growth Plans <ul style="list-style-type: none"> Priority Progress Up to 50% Growth Stakeholders <ul style="list-style-type: none"> Priority New Monitor Transit Governance <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Development Practices in Transit Corridors and Rural A... <ul style="list-style-type: none"> Priority Progress Up to 50% 	<ul style="list-style-type: none"> County-wide Standard for Fire Services <ul style="list-style-type: none"> Priority New Hazardous Materials Risk Planning <ul style="list-style-type: none"> Priority New Reduce Drug Related Recidivism <ul style="list-style-type: none"> Priority New Treatment Programs <ul style="list-style-type: none"> Priority New Emergency Service Volunteers <ul style="list-style-type: none"> Priority Progress Between 85% and C... Crisis Intervention Team Capacities <ul style="list-style-type: none"> Priority New Support Re-entry Programs and Services <ul style="list-style-type: none"> Priority New 	<ul style="list-style-type: none"> Increase Affordable Housing Inventory and Reduce Homeless... <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Higher Quality of Life in Vulnerable Communities <ul style="list-style-type: none"> Priority Progress Between 50% and 8... Reduce Disparities in Infant Death <ul style="list-style-type: none"> Priority New Increase Mobility Equity <ul style="list-style-type: none"> Priority New Reduce Adverse Childhood Experiences <ul style="list-style-type: none"> Priority New Address Hunger and Food Insecurity <ul style="list-style-type: none"> Priority Progress Between 85% and C... Assist Foster Children <ul style="list-style-type: none"> Priority Progress Between 50% and 8...

Board Meeting Times

Mr. Ben Canada, Assistant to the County Manager, shared an overview of the current meeting structure.

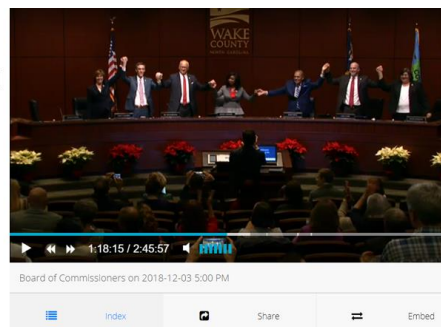
- Historically, the Board holds at least 21 regular meetings per year
 - Every regular meeting has a public comment period
 - Some meetings have 1 to 3 public hearings on specific issues
- 10 or more work sessions,
- 12 or more committee meetings
- Retreats, joint meetings with Board of Education, special called meetings

He shared an overview of the various meetings.

- Regular Meetings
 - Vote on policy changes and resource allocations
 - Public comment period
 - Public hearings on specific issues
- Work Session
 - Broader, deeper discussion of major topics
- Committees
- Retreats
 - Goal setting, and long-term financial planning

He shared information about the regular meeting broadcasting.

- Meetings are broadcast LIVE on RTN cable channel 11 and on [the County's website](#).
- Video recordings and minutes are available on [the County's website](#).
- Work sessions will be live-streamed starting this Summer



Mr. Canada shared a history of the meeting time changes.

- From 2000 through 2015, the Board held two regular meetings per month and started all meetings at 2:00 p.m.
- Beginning in January 2016, Board approved...
 - First meeting of each month begins at 5:00 p.m.
 - Second meeting of each month begins at 2:00 p.m.

He shared stats of the 2018 meetings.

	All Meetings	2:00 Start	5:00 Start
Average Length of Meeting	2 hrs 5 min	2 hrs 14 min	1 hrs 56 min
Average Public Comment Speakers	3.4	3.8	3.0
Average Speakers per Public Hearing	0.9	0.8	1.0
Regular Meetings Held in 2018	21		
Shortest meeting	46 minutes		
Longest Meeting	3 hours 10 min		

- Meeting length does not include closed session time
 - 14 out of 21 meetings had a closed session
- Speaker count omits May 21st budget public hearing
 - 32 speakers at 2:00, 44 speakers at 7:00

9.

He shared options for changes to meeting times.

- Second Regular Monthly Meeting
 - Continue 2:00 p.m. start
 - Change start-time to 5:00 p.m. or 6:00 p.m. or 7:00 p.m.
- First Regular Monthly Meeting
 - Continue 5:00 p.m. start
 - Move to 6:00 p.m. or 7:00 p.m.
- Change both regular meeting times to same time,
 - 5:00 p.m. or 6:00 p.m. or 7:00 p.m.
- Assume work sessions continue to start at 2:00 p.m.

He shared impacts of moving the meeting times.

- Major cost drivers
 - Overtime for security, audio/visual staffing, utilities
- Minor cost drivers—staff overtime, food
- Public impacts—How changes might affect attendance, media, other governments
- Internal impacts—How changes might affect employees

Mr. Canada shared an annualized financial impact for various start times.

Meeting Time Options	2:00 Start	5:00 Start	6:00 Start	7:00 Start
Only Move the 2 nd Meeting (currently 2:00) No change to 1 st Meeting	N/A	↑ \$16,000	↑ \$28,000	↑ \$38,000
Only Move the 1 st Meeting (currently 5:00) No change to 2 nd Meeting	N/A	N/A	↑ \$13,000	↑ \$22,000
Move Both Meetings to Same Time	N/A	↑ \$16,000	↑ \$41,000	↑ \$60,000

He shared public and internal impacts.

Impact Area	2:00 Start	5:00 Start	6:00 Start	7:00 Start
Public Impacts				
Public Speakers	N/I	N/I	?	?
Proclamation Attendees	N/I	N/I	?	?
Overlap with Municipal Meetings	N/I	N/I	—	—
Media Coverage	+	—	—	—
RTN availability	+	?	?	?
Downtown Traffic	+	—	—	+
Internal Impacts				
Retirees and Awards	+	—	—	—
Family Impact	N/I	—	—	—
Commissioner Impact	?	?	?	?

+ Anticipated positive impact N/I Negligible impact
 — Anticipated negative impact ? Uncertain impact

He shared notes on impacts of the proposed meeting time change.

- Overlap with Municipalities
 - Moving first Monday meetings to a later date would worsen overlap with Town Council meetings in Fuquay-Varina, Garner, Knightdale, and Zebulon
 - All other municipalities meet on Tuesday or Thursday
- Media Coverage
 - Later start times leave reporters with less time to meet their deadlines
 - Evening start times create fewer opportunities for coverage during evening TV news slots (5pm, 5:30pm, 6pm, etc.)
 - Particularly challenging for print reports

He shared schedule of municipal meeting days and times.

Town	Meeting	Date	Time
Apex	Council Meeting	1 st Tuesday 3 rd Tuesday	7:00 pm 7:00 pm
Cary	Council Meeting	2 nd Thursday 4 th Thursday	6:30 pm 6:30 pm
Fuquay-Varina	Council Meeting	1 st Monday 3 rd Tuesday after 1 st Monday	7:00 pm 7:00 pm
Garner	Council Meeting	1 st Monday 3 rd Tuesday after 1 st Monday	7:00 pm 7:00 pm
	Work Session	Last Tuesday	6:00 pm
Holly Springs	Council Meeting	1 st Tuesday 3 rd Tuesday	7:00 pm 7:00 pm
	Work Session	Varies	
Knightdale	Council Meeting	3 rd Wednesday	7:00 pm
	Work Session	1 st Monday	7:00 pm
Morrisville	Council Meeting	2 nd Tuesday 4 th Tuesday	6:00 pm 6:00 pm
Raleigh	Council Meeting	1 st Tuesday	1:00 pm
	Petitions Meeting	1 st Tuesday	7:00 pm
	Work Sessions	2 nd Tuesday 3 rd Tuesday	4:00 pm 11:30 am
Rolesville	Council Meeting	1 st Tuesday	7:00 pm
	Informational Meeting	3 rd Tuesday	7:00 pm
Wake Forest	Council Meeting	3 rd Tuesday	5:30 pm
	Work Session	1 st Tuesday	5:30 pm
Wendell	Council Meeting	2 nd Monday	7:00 pm
	Work Session	4 th Monday	7:00 pm
Zebulon	Council Meeting	1 st Monday	7:00 pm
	Work Session	3 rd Wednesday after 1 st Monday	7:00 pm

He shared other opportunities.

- Advertise more widely the availability of parking vouchers
- Cost savings
 - Staff plans to only keep Nash Square entrance open after 5pm
 - Nearly all attendees enter at Nash Square
 - Closing Salisbury Street will reduce overtime costs

Commissioner Adamson said she is in favor of regular meetings being held at the same time.

Commissioner Evans said she supports evening meetings. She said parking would be easier for residents after 5:00 p.m.

Chair Holmes agrees regular meeting times need to be the same, but she supports Work Sessions remaining at 2:00 p.m. She suggested an evening start time between 5:00 p.m. and 6:00 p.m.

Vice-Chair Ford agreed the meetings should be consistent. He asked if feedback has been received from the public. Chair Holmes said they have had requests from the public to move all meetings to a later time.

Commissioner Adamson suggested keeping the meeting time at 5:00 p.m., but move public comments to 6:00 p.m.

Commissioner Calabria supports the 5:00 p.m. start time, but doesn't want them to start any later

Commissioner West said changing the meeting time may not increase public participation.

Mr. Ellis said public is more interested in town meetings than they are in county meetings. He also pointed out that a lot of communication through email and live streaming of meetings. He indicated all Work Sessions would be live streamed by June 30, 2019.

Commissioner West suggested a start time of 6:30 p.m. or 7:00 p.m. to be consistent with the municipalities.

Commissioner Calabria suggested adding a public comment period to the end of the meeting.

Vice-Chair Ford said he is open to all ideas, but feels there needs to be more discussion and research. He suggested asking the Great Government committee to further review the meeting times.

Commissioners Adamson and Evans agreed that the matter needs further review.

Commissioner Calabria said he is in agreement to the time change, but it should take effect a few months out to allow for adjustments.

Chair Holmes left the meeting at 5:22 p.m.

Mr. Canada said the meeting time will not be on the agenda for February 18th as planned. However, they will need to discuss moving or cancelling the first meeting in April due to conflicts with a conference some commissioners are attending and moving the date of the next retreat.

Mr. Ellis acknowledged Mr. Dave Goodwin, General Services Administration Director, for his years of service. Mr. Goodwin will be retiring effective March 1st, 2019.

Adjourn

There being no further business, Vice-Chair Ford adjourned at the meeting 5:23 p.m.

Respectfully submitted,

Michelle L. Cerett
Executive Assistant to the Board