

Wake County Board of Commissioners
Work Session
July 9, 2018
2:00 P.M.
Wake County Justice Center Room 2800

Commissioners Present:

Jessica Holmes, Chair
Sig Hutchinson, Vice-Chair
John Burns
Matt Calabria
Erv Portman
James West

Commissioner Absent:

Greg Ford

Wake County Staff Present:

David Ellis, County Manager; Johnna Rogers, Chief Operating Officer; Denise Foreman, Assistant County Manager; Chris Dillon, Assistant County Manager; Nicole Kreiser, Assistant County Manager; Ben Canada, Assistant to the County Manager; Denise Hogan, Clerk to the Board; Yvonne Gilyard, Deputy Clerk to the Board; Scott Warren, County Attorney; Dara Demi, Communications Director; Kerry McComber, Communications Manager; Michelle Venditto, Budget and Management Services Director; Anne Marie Maiorano, Human Services Deputy Director; Verna Best, Social and Economic Vitality Program Manager; Allison Cooper, Senior Assistant County Attorney; Claire Duff, Senior Assistant County Attorney; Tim Maloney, Planning, Development, and Inspections Director; Antonia Pedroza, Human Services Deputy Director; Josephine Rutledge, Human Services Assistant Division Director; Katherine Williams, Cooperative Extension Director; Paige Bennett, Human Services Management and Policy Analyst; Liz Scott, Human Services Assistant Division Director; Vielka Gabriel, Human Services Program Specialist; Michael Gammon, Senior Budget and Management Analyst; Michelle Burgess, Budget and Management Analyst; Alice Avery, Communications Specialist; Elizabeth Harmantzis, Communications Specialist; Bryan Coates, Planner III; Sharon Peterson, Planning Administrator; and Terry Nolan, Planner III

Others Present:

Mandy Cohen; Secretary of the North Carolina Department of Health and Human Services; Marchell Adams David, City of Raleigh Assistant Manager; Hanna Taylor, VISTA; Dalia Place, Project Director, Southeast Raleigh Promise; Leslie Boney, NCSU Vice-President, Outreach and Engagement; and Danya Perry, Equitable Economic Development Manager; Kristen Feirabend, Cooperative Extension Agent; and Hanna Taylor, Program VISTA.

Meeting Called To Order

Chair Holmes called the meeting to order, and welcomed everyone. She said that there would be an additional item added to the agenda regarding the changes in early voting laws.

Enacted Changes in State Oversight and Reporting for Social Services Programs

Ms. Regina Petteway, Wake County Human Services Director, introduced Dr. Mandy Cohen, Secretary of the North Carolina Department of Health and Human Services. Ms. Petteway said Secretary Cohen will speak about House Bill (HB) 630. She said the expectations for the state and counties have changed regarding health and human services. She said resources will be needed to address the issues. She said an agreement between the state and the county is needed around a Memorandum of Understanding (MOU) and performance standards. She said a workgroup has been formed by Senator Tamara Barringer, District 17, and former State Senator Richard Stevens about legislation around mandatory regionalization for Social Services. She said Wake County has the infrastructure and opportunities for partnership.

Secretary Cohen said for Medicaid recruitment, there is liability for medical expenditures for the counties. She said to reduce the risk and liabilities for the state and county, it is recommended that certified public accountants perform audits on an annual basis and utilizing review tools to help with Medicaid eligibility.

Commissioner Burns asked whether the process is streamlined for counties. Secretary Cohen said the tools that will assist are on the front end of the process. She said there is eligibility on the long-term care and creative options that can be implemented.

Commissioner West asked for explanation of the reasons for the recruitment. Secretary Cohen said that fraud is a viable reason and a lack of documentation can be the issue for ineligibility.

Vice-Chair Hutchinson asked if there is a model that can be used in Wake County. Secretary Cohen said a national expert has been requested and evaluation is still taking place. She said that North Carolina is unique in that it provides a state supervised, county administered Social Services program. She said knowing what is needed from the state will assist to adequately deliver services.

Chair Holmes said that Wake County has seen unfunded mandate costs such as inmate medical care. She asked if there was relief for counties in inmate cost. Secretary Cohen said that expectations are high and resources are low for Medicaid infrastructure. She said that Medicaid expansion should alleviate the inmate costs for counties. Chair Holmes said that the board has received information about the large number of mental health issues in jails and prisons instead of a care facility. Secretary Cohen said that information is accurate, but treatment and access to care is a work in progress.

Vice-Chair Hutchinson asked if there are block grants that may come forward to assist with the Medicaid program. Secretary Cohen said that as of now there are no changes, but eligibility and assistance with coverage will be offered once managed care begins at the end of 2019. She said there would be assistance with choosing insurance

companies. She said that flexibility in spending is being requested with the Centers for Medicare and Medicaid Services.

Commissioner West asked about the state employees' health choices. Secretary Cohen said that state employees have only one medical coverage choice in the State Health Plan. Federal employees will be given options for medical coverage choices.

Commissioner Portman said that WakeMed is the largest hospital in Wake County. He asked how the costs can be improved because patients often have hidden costs. Secretary Cohen said that a Mental Health Strategic Plan was performed last year about the mental health cost shifts. She said that further study is needed toward these efforts.

Wake County Human Services Horizon Issues

Ms. Petteway said that Ms. Antonia Pedroza, Wake County Human Services Deputy Director, will provide fiscal or programmatic information throughout this presentation.

Ms. Petteway shared the presentation purpose.

- In 2017, the North Carolina General Assembly (NCGA) enacted legislation on social services system reform and improvement.
 1. House Bill 630: Rylan's Law/Family and Child Protection and Accountability Act,
 2. An amendment in Senate law 2017-57 section 11H.22.f that adds Article 2 of Chapter 108-A of the General Statutes
- HB 630 requires the North Carolina Department of Health and Human Services (NC DHHS) to develop a plan for improving service delivery and outcomes at the local level.
- The Senate Law Amendment requires the state to recoup from counties any amount of money paid out for Medicaid claims, due to county error.
- This presentation is designed to provide an overview of the legislation and potential impact on Wake County. We are excited that Dr. Mandy Cohen, Secretary of the North Carolina Department of Health and Human Services has joined us to give the State's perspective on these topics.

Ms. Petteway shared information about the components of House Bill 630 Rylan's Law/Family Child Protection and Accountability Act.

- Part 1 - Regional Supervision and Collaboration (enhances state supervision and improves collaboration with counties; forms a "Working Group")
- Part II – Reforming State Supervision and Accountability
- Part III – County Contract/Corrective Action/State Intervention
- Part IV – Regional Social Services Departments
- Part V – Child Well-Being Transformation Council

Ms. Petteway said that part 1 includes supervision as opposed to administration. She said the state is including another level of supervision at a regional level for training and accountability. She said that Part 2 includes metrics from the state to better perform and assist counties with accountability. She said that Part 3 includes the signing statement accompanying the Memorandum of Understanding between the North Carolina Department of Health and Human Services Division of Social Services and Wake County

Human Services, Social Services Divisions. Ms. Petteway said that this is the first year the county has been asked to sign the MOU.

Ms. Petteway asked Ms. Pedroza to share the challenges for the county in meeting the metrics for the MOU.

Ms. Pedroza said the state is asking for more with less resources and the challenges with unfunded mandates. She said the nutrition services and Medicaid metrics are being met at the county level. She said the child welfare mandates are of concern because it includes the school system, court system, families, opioid epidemic, and lack of mental health services. She said all of them together impact the child welfare goals. She said that no county is meeting the measures at the state level. She said the state is 25-75 percent below the measures the state requirements. She said Secretary Cohen spoke of counties working toward solutions which include finding permanent homes for children in foster care, performing timely investigations, and reunification of services to parents who lose their children and Medicaid is dropped. She said the Center for Family Services will provide a report to the state in November about reform with the Department of Social Services and shortfalls of where resources are not meeting state mandates.

Ms. Petteway said that the county has signed the MOU for FY 2019. Beginning in FY 2020, failure to meet the corrective action plan five months of a fiscal year, will require 30 days' notice from the Department of Health and Human Services. Regional supervision will be implemented to ensure the corrective action plan is met.

Commissioner Portman asked if there was flexibility in the MOU. Ms. Petteway said that direction was received by the Association of Social Services. She said that all 100 counties were required to sign the statement.

Chair Holmes said that HB 630 Rylan's Law/Family and Child Protection and Accountability Act was put into place because of a two-year-old child (Rylan) that was placed back with his parents and tragically drowned.

Ms. Petteway said as a result of HB 630, a working group was formed and determined that regions will be public authorities and separate entities from the counties and have independent authority for budgeting, contracting, personnel, and service delivery. She said that counties can opt whether to be part of a region or create their own regions.

Ms. Pedroza said that regional supervision is not an option, and the regional maps will define how the state supervises.

Commissioner Calabria asked what opportunities exists to collaborate with other counties in the services provided. Ms. Pedroza said the state provides training, consultants, and program representatives. She said the state will ensure that every county has the support. Ms. Petteway said that discussion has been made about the smaller counties combining services at a regional level.

Mr. David Ellis, County Manager, said that conversations are needed with the county managers and in many cases the MOU decisions were made in advance.

Vice-Chair Hutchinson asked if Wake County is a region that can stand on its own. Ms. Petteway said that this not a recommendation and there is opportunity for feedback toward this.

Ms. Pedroza said that Wake County can operate Social Services on its own. She said that it will be required for the state to supervise the county using regional offices. She said that Secretary Cohen pointed out that some of the smaller counties close to one another may join services together.

Chair Holmes suggested that concerns be shared with Wake County Delegation members.

Mr. Ellis said that Human Resources and staffing would be necessary in order for the process to be successful. He said that because of Wake County's size, it may not be beneficial to merge with adjoining counties.

Commissioner West asked about how the supervision differs from the current supervision from the state. Ms. Pedroza said that the working group will determine the look of the regional centers, staffing, and responsibilities of the state. Ms. Petteway said that Social Services currently reports to the state and receives training directly from them.

Mr. Ellis said that Human Resources and the financial backing should be provided for the training. Ms. Pedroza said that Center for Family Services has a contractor that is consulting with Social Services about what is needed from the state.

Commissioner West asked if there is a process to engage users. Ms. Pedroza said that the Center for Family Services is gathering input and will provide a report where measures can be determined.

Ms. Petteway shared additional components of HB 630 that have taken place.

- Part VI – Driver's License Pilot Project
- Part VII – Pilot Waiver for Intensive Alternative Family Treatment (IAFT) Foster Parents
- Part VIII – Termination of Parental Rights/Appeals
- Part IX – Reducing the Time Period for Foster Care Licensure
- Part X – DSS Observation before Reunification

She said the driver's license project began July 1, 2017. She said it is a two-year pilot for youth and caregiver costs for driver's license will be covered. She said that the pilot for IAFT is for children who require intensive treatment. She said the LMEs and MCOs must report by December 1, 2018 about placement stability and compliance with target measures. She said they also must report on higher levels of hospital beds. Ms. Petteway said that termination of parental rights appeals now are required to be made to the North Carolina Supreme Court.

Mr. Scott Warren, County Attorney, said that this is a new process and the reports will indicate whether the process is successful.

Ms. Petteway shared the timeline of HB 630.

2017

- ✓ June, 2017: House Bill 630 approved
- ✓ June 21, 2017: Foster care license must be granted within 3 months
- ✓ Two required visits before granting physical custody of a child
- ✓ July, 2017 Driver's License Pilot became effective

2018

- ✓ March 1, 2018 Driver's License Pilot Report due to the Joint Legislative Oversight Committee on Health and Human Services
- ✓ April, 2018: First report due to NC DHHS from the Social Services Working Group
- ✓ July, 2018: Initial MOUs between NCDHHS and counties
- ✓ October, 2018: Preliminary report from Center for the Support of Families
- ✓ December 1, 2018: LME/MCO report on Intensive Alternative Family Treatment due
- ✓ November 15, 2018: NCDHHS submits plan for establishing regional supervision

2019 and 2020

- ✓ January 1, 2019: Certain appeals now go to the NC Supreme Court
- ✓ February, 2019: Second report from the Social Services Working Group
- ✓ March, 2019: Counties are authorized to regionalize voluntarily for some services
- ✓ March, 2020: Regional supervision operationalized
- ✓ March, 2020: Child Well-Being council charged with monitoring reforms
- ✓ July, 2020: Changes to initial MOUs and consequences for noncompliance issues

Ms. Petteway shared information about Medicaid recoupment.

- Result of an amendment in Senate Law 2017-57 and begins with overpayments identified during state fiscal year 2017 audits
- Requires recoupment of overpayments from counties for the erroneous issuance of Medicaid and Health Choice
- Recoupment is based on the Medicaid claims for ineligible recipients, ineligible dates, or for the recipient's liability when the state cannot claim federal participation
- Estimating liability costs is not yet possible (cost is based on claims)
- Recoupment process is in effect for all state and federal Medicaid audits

Ms. Pedroza said Adult Services and Long-term care are complicated. If mistakes are made, then the cost will be higher than Medicaid coverage for children.

Commissioner Calabria expressed his concern about the behavioral health care and the constraints placed on the organization because of required standards.

Ms. Petteway said there would be monthly reports to the County Manager on the metrics for areas such as fraud, Human Resources, and FMLA changes.

Chair Holmes asked if there would be an increase needed in county staffing because of the changes. Ms. Petteway said that additional staffing is currently unknown. Ms. Pedroza said that it is expected there will be a decrease in productivity

Ms. Petteway shared the Strategies and Actions.

- Develop actionable practice development plans for Child Welfare service units
- Participate in the State Child Welfare Train the Trainer Project
- Ensure consistent and ongoing training for Child Welfare and Economic benefit staff members
- Continue to measure outcomes in all benefit and service programs
- Ensure that accountability measures are part of the evaluation process at all levels and in every program
- Continue to use over hires in Child Welfare and in ESS to meet the challenges associated with the evolving demands of state and system reforms
- Continue to prepare for Child Welfare moving into NC FAST system

Commissioner West asked if there had been results of the regionalization of the organizational assessment. Ms. Petteway said at a future Work Session she would like to bring back information on the organizational assessment. She said there is substantial progress in this area.

Update of Board of Elections Early Voting

Mr. Gary Sims, Wake County Board of Elections Director, shared an update of early voting. He said that Senate Bill 325 changes early voting hours from 7 AM to 7 PM. and early voting on the third Wednesday before the election. He said that the County Manager presented a budget in preparation for early voting. He said that the Wake County Board of Elections prepared a budget similar to the 2014 early voting budget and the hours of operation were related to past elections. He said that the State Board of Elections will meet tomorrow at 4 PM and will allow for public comments on the changes. He said there will be a website Wakevotesearly.com that will inform voters of the voting process.

Chair Holmes asked about the past hours for elections. Mr. Sims said that the hours have differed from board to board. He said that additional sites have been added during a shortened voting process.

Commissioner West asked if there have been Wake County Board of Elections vacancies that have been filled. Mr. Sims said previously there was a three-member board. He said that currently there is a four-member board comprised of two members from each of the parties (Republican and Democrat). He said that now there are nine State Board of Election members and more Wake County Board members were added.

Commissioner West asked about Sunday voting. Mr. Sims said this would be discussed at tomorrow's meeting.

Commissioner Burns asked if there are issues with site selection. Mr. Sims said there are good working relations with the City of Raleigh and municipalities. He said working with the agencies to offset cost is necessary in some cases. He said that when security is needed that additional cost is not factored up front into the cost.

Commissioner Calabria asked about budgetary impacts because of the changes. Mr. Sims said that Wake County funded \$852,000 of the early voting portion of the budget. He said the decision on weekend hours and site selection will determine budget impacts. He cited examples of sites that can be used as alternatives in the past. Commissioner Calabria said that he wanted the Board of Commissioners to be clear before the Wake County Board of Elections met.

Vice-Chair Hutchinson asked what changed with Saturday and Sunday voting. Mr. Sims said that HB 355 included Saturday voting.

Mr. Chris Dillon, Assistant County Manager, said that Saturday voting is in place and Sunday voting is up to the local board.

Chair Holmes said that it is important to ensure that all citizens have access to voting.

A five-minute break was taken.

Cooperative Extension's Social and Economic Vitality Program, Year in Review –

Ms. Verna Best, Social and Economic Vitality Program Manager, Cooperative Extension, thanked Mr. Ellis, Ms. Petteway, and Ms. Crystal Farrow, Human Services Deputy Director. She also introduced members of the Social and Economic Vitality Team. Ms. Kristen Feirabend, Cooperative Extension Agent and Hanna Taylor, Program VISTA.

She shared the background for today's update.

- Southeast Raleigh and Eastern Wake (Knightdale, Wendell, Zebulon) face numerous disparities based on vulnerability index data
- Asset-Based Development Strategies needed to be mobilized “by, with and through” COMMUNITY voices and partnerships
- Major challenges include living wage employment opportunities, housing affordability, access to healthy food, mental and physical well-being, etc.

She highlighted the logo for the program that represents respect for inclusion and upward mobility.

(East Central & East Human Services Zones)



social +
economic
vitality

Social & Economic Vitality Board Goals

Goal:

Improve economic and social opportunities in vulnerable communities through strategic partnerships.

Objectives:

SEV2: Develop a comprehensive approach to addressing the needs of Wake County's most vulnerable regions and communities to improve the overall wellbeing of their residents.

SEV3: Support collaboration among agencies, nonprofits, governments and the community to deliver more evidence-based services to our citizens.

Initiatives:

2.2: Support a higher quality of life for citizens in vulnerable Southeast and Eastern Wake County communities through community partnerships, policy changes, and County programming.

3.1: Based on evaluation, target Human Capital Development strategies in specific vulnerable communities in Wake County.

3.2: Develop and implement a comprehensive plan to identify and address issues related to hunger, food insecurity and food deserts in Wake County.

3.4: Identify and implement opportunities to reduce logistical barriers that prevent vulnerable populations from accessing services provided by government and nonprofits, including increasing co-location and contracting of services.

Ms. Best shared information about the Crosby Advocacy Group.

- Initially formed in 2014 to support the Crosby-Garfield Initiative
- Reconstituted in 2017 to support overall SEV work in pilot

(1) Increase awareness of and participation in community based events and opportunities that address the needs and goals of community residents

(2) Assist with establishing the Crosby-Garfield Building as a vital resource hub for community engagement and service delivery, and,

(3) Sustain the historic presence and community pride of SE Raleigh residents through leadership development and advocacy efforts.

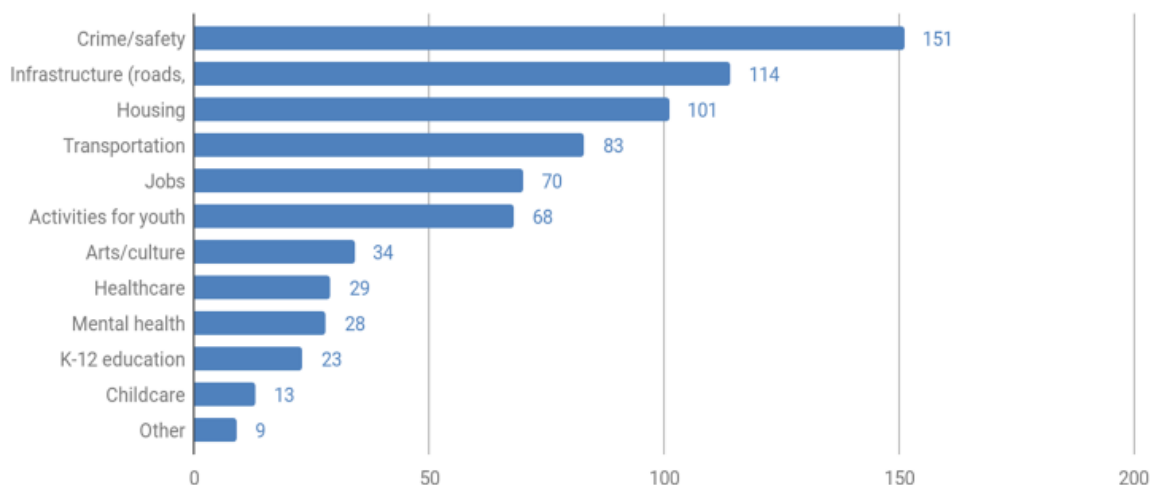
- 150 Residents, Partners, Staff connected to CAG — meet and communicate via monthly newsletter
- 3 Action Teams

Racial Equity & Social Justice
Training for Labor Market Value & Upward Mobility
Community Leadership Development

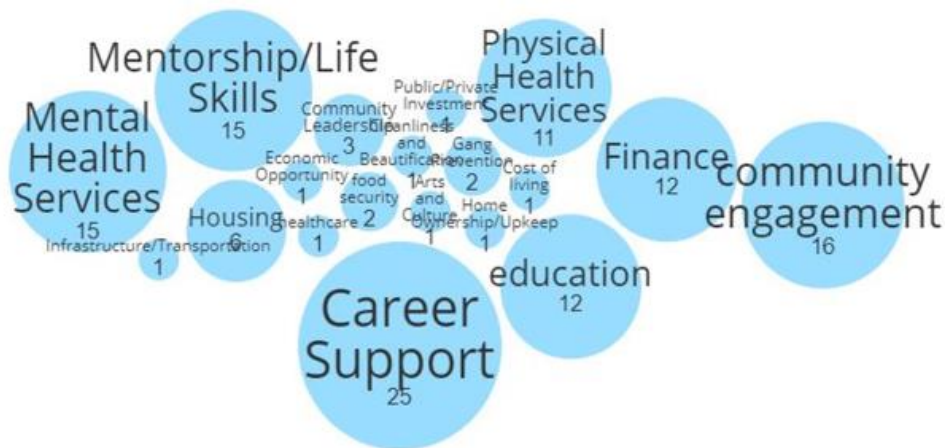
She said the Social and Economic Vitality (SEV) survey allowed residents to express their sentiments about the community and facilitate community dialogue and generated ideas for improved uses of the Crosby-Garfield building to better meet community needs.

She shared charts of the survey results.

What are the THREE most important issues that need to be addressed in your community?



What programs, services or resources would you like provided at the Crosby-Garfield Center?



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Ms. Best said that integrity was key for citizen engagement.

Ms. Best shared information about the Crosby Garfield Building.

Crosby Garfield Building "An Anchor Asset for the SE Raleigh Community"



- Hub for Human Capital Development
- Gathering place for Community Engagement
- Home for SEV, Family Services and future partners
- Continues to house Telamon Head Start, Learning Together and 4-H program

WAKE COUNTY

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Ms. Best thanked Chair Holmes, Vice-Chair Hutchinson, and Commissioner West for attending the Grand Re-Opening of Crosby Garfield Building on June 28, 2018.

Grand Re-Opening Highlights & Crosby Programming



- Approximately 300 Families/Children, Partners, Staff
- 33 Resource Provider Displays
- SE Raleigh/Crosby-Garfield Gallery Walk
- 3 Scheduled Education Demo Sessions
- Live Entertainment/Music/Food/Games/Prizes
- Additional Partner Donations/Sponsorships (Transitions Life Care, The Help Center & American Red Cross)
- Summer 2018 Summer Food Site
- Jobs for Life July 3rd – August 30th
- July 18th Resilience Screening (Chavis)
- July 26th GeoAg Training
- July 30th-August 10th Camp Crosby Discovery
- Crosby Advocacy & Residents Monthly (3rd Tue/Thurs)

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Ms. Best said that the program is working with the Greater Pleasant Grove Center to model it after a center in Rocky Mount, N. C.

Greater Pleasant Grove Center



- Anchor Asset in the East
- Modeled from The Impact Center (Rocky Mount, NC)
- Human, Economic & Community Development
- Currently SEV supporting East Wake Leadership Academy which is a continuum of academic, social and cultural activities to develop leadership capacity in youth in Eastern Wake County

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Ms. Best said that Mr. Darryl Blevins, Eastern Regional Center Director, has worked toward developing a Community Development Coalition SharePoint Site for the eastern region.

SEV & ERC Community Development Coalition (CDC)

SharePoint Site (Mini Grants)

- The Community Development Coalition SharePoint Site establishes a systematic process through which providers can briefly assess social determinants health needs persistent in the eastern region.
- The tool will help track all referral activity and match people to the best available services while also demonstrating gaps in service delivery needs.
- The SEV East Mini-Grants are purposed to bridge identified service delivery gaps in the areas of Education, Employment, Housing, Transportation and Food Security specifically for agencies participating in the Eastern Regional Coalition agreeing to participate in the SharePoint referral site.
- Currently
 - ✓ 29 Partner Agencies profiled in the site
 - ✓ 14 Signed Memorandum of Agreement affording them access to the tool
 - ✓ Initial piloting resulted in 30 families screened and connected to a service provider within the Coalition

<https://teams.wakegov.com/sites/ercdc/sitepages/home.aspx>

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She shared information about the mini grants that assisted with identifying service delivery gaps.

SEV East Mini Grants

Education/Employment

Dorothy Mae Hall Women's Center

- Job training, transportation and supports to women who are victims of domestic violence based in Wendell



East Wake Education Foundation

- Summer Science Camp for preschool children serving vulnerable communities based in Wendell

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SEV East Mini Grants



Transportation/Food Security

Passage Home

- ❑ Transportation resources for participants in Self-Sufficiency Program in eastern Wake County



Zebulon United Methodist Church

- ❑ Expanding food pantry options to include fresh produce through commercial refrigeration as a means of distributing more healthy foods to families experiencing food insecurity based in Zebulon



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Ms. Best shared the other partnerships that support the work of Social and Economic Vitality.

Wake Community University Partnership



Identify and facilitate **partnership opportunities** between Wake County SEV, community groups and NC State University that respond to community-identified projects and needs within the East and East Central Human Services Zones.



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She shared information about the organizations that led the work for the program.



Ms. Best shared the purpose of the challenge.

Purpose of the Challenge

- **Engage** residents, small businesses, nonprofits, faith-based groups and youth in Southeast Raleigh in **identifying solutions** to economic and social issues within their community that are **innovative yet practical**
- **Fund ideas** to help bring jobs, resources, and support for innovation to SE Raleigh
- **Reignite** a sense of pride and interest in the Southeast Raleigh community



She shared information about the results and prize pool.

Results...\$120K Prize Pool

- **50+** made an **initial pitch** at a Kickoff event in July
- **30+** received group trainings and access to resources of entrepreneurial development in a community learning session
- **25** participated in a **6-week Accelerator** program to help them develop their idea and hone their pitch
- **5** awarded **\$3,500** for Seed Capital
- **5 finalists** competed for the remaining **\$102,000** prize pool at the Final Pitch Event on October 20



She shared information about the winners and awards.

Winners

- **1st Place:** Lydia Newman \$40,000
Building tech skills among youth at Word of God Christian Academy
- **2nd Place:** Major Best \$30,000
Starting a Barber College for at-risk youth, individuals and inmates
- **3rd Place:** Jana Avery \$22,500
Connecting youth with resources and skills to operate a music studio
- **4th Place (tie):** Keschia Martin \$5,000
Players2Pros: Helping student athletes connect to college scholarships
- **4th Place (tie):** Malikia Robertson \$5,000
Yoga4Us: Encouraging health while showcasing local minority businesses

Seed Capital Awards

(\$3,500 each)

- Brandy Burnett
Developing Smart Money Matters financial literacy workshops
- Fernando Martinez
Placing Peacebuilders in schools to reduce juvenile justice referrals
- Wilma Metcalf
Providing new moms with education and safe sleeping options for baby
- Nathaniel Myers
Malkuta Project, multimedia workforce development program for youth
- Darryel Washington
Front and Back 9 Junior Golf Academy for youth



She shared information about the SEV projects that are still under construction.

SEV Under Construction

- Crosby Partner Occupancy Process
- City of Raleigh
 - 1) Hidden Homeless
 - 2) SE Raleigh Innovation Challenge 2.0
 - 3) Resilience Training Series
- Healthy Corner Store Initiative
- Crosby Environmental Stewardship & Kaleidoscope
- Food Bank Pilot
- Raleigh Millbank Court Initiative
- Housing Resource Connections
- Re-Entry Resource Fair
- Wake CUP/Capacity Building



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She shared information about the future impacts and targeted outcomes.

Social & Economic Vitality... Future Impacts & Targeted Outcomes

Community & Family Stability

Employment & Entrepreneurial
Development

Community
Engagement/Relations

Crosby Garfield Space Utilization

Non-Profit Capacity Building



Families' incomes rise above poverty level; wages rates increase, foreclosures prevented, seniors age at home, entrepreneurial development.



Families secure medical homes, obtain insurance, participate in wellness activities, eliminate food insecurity, successfully re-enter the community



Families, including youth obtain diplomas, certifications and licenses, enroll in post-secondary institutions, students are kindergarten ready



Families voting, participating in advocacy and intervention activities, volunteering, leading social and economic change with community partners

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She shared information on how the commissioners can assist with the program.

Commissioners Matter...Here's How You Can Help



- Visit Crosby-Garfield & Engage with Residents and Partners
- Remain connected to the issues facing East & East Central (Housing, Transportation, Access to Healthy Food, Opportunities for Upward Mobility, Non-Profit Capacity Building, etc.)
- Continue supporting SEV initiatives

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Cooperative Extension Proposal for Wake Community-University Partnership

4:12:45 PM

Dr. Leslie Boney, Vice- Provost for Outreach and Engagement, NCSU, shared information about the Wake Community Partnership. He said that it is the hope that the program will be a resource for the state.

He shared information about the Wake CUP Strategic Framework.



He shared the goals and objective information.

Goals and Objectives

Engagement Zones

Wake County

Identify and facilitate **partnership opportunities** between Wake County SEV, community groups and NC State University that respond to community-identified projects and needs within the focal areas and two engagement zones identified below.

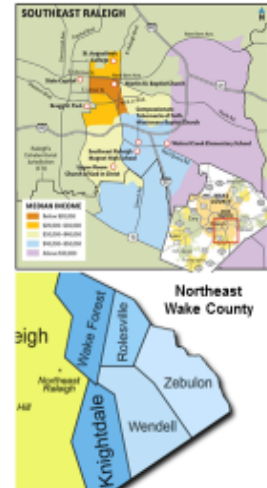
Identify and **secure financial resources** to address community-identified focal areas within each engagement zone.

NC State

Identify and facilitate opportunities for **faculty and research engagement** that respond to community-identified focal areas within each engagement zone.

Identify and facilitate opportunities for **student engagement (service, service learning, research, programs)** that respond to community-identified focal areas within each engagement zone.

PROMOTING | CONNECTING | SUPPORTING



He shared the community engagement information.

NC State's Principles of Community Engagement

- Based on a mutually beneficial exchange of knowledge and expertise between communities and the university
- Consistent with the university's role and mission related to scholarship/discovery of Knowledge, teaching and learning, extension and engagement, creative Artistry/Literature, technological/managerial Innovation, and service
- Open and Based on Mutual Learning
- Purposeful and Responsive to Community-Identified issues
- Inclusive and Diverse
- Conducted through Transparency and Trust
- Impactful and Actionable
- Sustainable

PROMOTING | CONNECTING | SUPPORTING

He shared the proposed WakeCUP Structure.

Leadership Team

- NC State UO&E Representative
- Wake County SEV Representative
- Wake County Cooperative Extension Representative

Steering Committee

- SEV
- Wake County Manager's Office
- Raleigh City Manager's Office
- NC State Cooperative Extension
- NC State Outreach and Engagement
- Northeastern Wake Municipal Rep.
- Engagement Zones Community Members
- SE Raleigh Elected Officials
- Eastern Wake Elected Officials

Proposed WakeCUP Structure

Focal Areas	Sub Areas
Civic Engagement	Capacity Building Leadership Development Civil Discourse Justice Equity and Inclusion Volunteerism
Community Wellness	Food Access and Security Mental Health Placemaking
Economic Opportunity	Income Mobility Entrepreneurship Human Capital Development Transportation

PROMOTING | CONNECTING | SUPPORTING

He shared the selective engagement activities.

Selective Engagement Activities

Focal Areas	Sub Areas	Example Projects	Outcomes and Impacts
Civic Engagement	Capacity Building Leadership Development Civil Discourse Justice Equity and Inclusion Volunteerism	Enhancing Leadership Capacities for Social Innovation in Wake County (<i>existing</i>)	Greater nonprofit capacity and effectiveness Increased pool of nonprofit leaders Attract more funding for Nonprofits
Community Wellness	Food Access and Security Mental Health Placemaking	Community Counseling, Education, and Research Center (<i>existing</i>)	Accessible and Affordable Quality Mental Health Service Delivery Training of Counselor education Graduate Students
Economic Opportunity	Income Mobility Entrepreneurship Human Capital Development Small Business Development Transportation	Entrepreneurship Clinic Social Innovation Fellows	Increased numbers of entrepreneurial initiatives and small businesses

PROMOTING | CONNECTING | SUPPORTING

He shared information about the anticipated innovative outcomes.

Anticipated Innovative Outcomes

Intentionality

Strategic and Integrated Partnering

Enhanced Communications between
NC State Initiatives

Community-Needs Driven

Non-competitive

Collective Impact



PROMOTING | CONNECTING | SUPPORTING

Commissioner Portman asked if there are best practices in the community that can be shared. Dr. Boney said that Virginia Commonwealth University held a recent conference about involving the community. He said that awareness of evaluating issues is key.

Commissioner West said that serving on the Raleigh City Council, Director of Cooperative Extension, he recalls the progress. He said that citizen engagement is important and Wake County has the resources and foresight toward the issues.

Vice-Chair Hutchinson said that having the opportunity to work with the university is a great step forward for the county.

Dr. Boney said that at some point, an MOU will be discussed.

Chair Holmes said there is consensus by the board to move forward with this initiative at a meeting the future. She acknowledged Commissioner West's leadership, persistence and commitment toward this issue.

Wake County Comprehensive Plan

Mr. Tim Maloney, Wake County Planning, Development and Inspections, Director, said Wake County has begun a process to develop its first ever Comprehensive Plan to help guide future growth and development. This effort will include updating our current land use plan and development policies while incorporating other master planning efforts by the County including parks and recreation, open space, greenways, affordable housing, transit/transportation, economic development, farmland preservation, and a variety of other elements. The project has been titled PLANWake and will take a thoughtful look at our community's major challenges and opportunities. Public engagement and stakeholder input will be a key aspect of the project. The process will take approximately 18 to 20 months and result in a final document that will outline the County's vision and key growth policies. He said that each commissioner will be given opportunity to meet with the consultant to ask questions about the project, growth, and land use policies in Wake County.

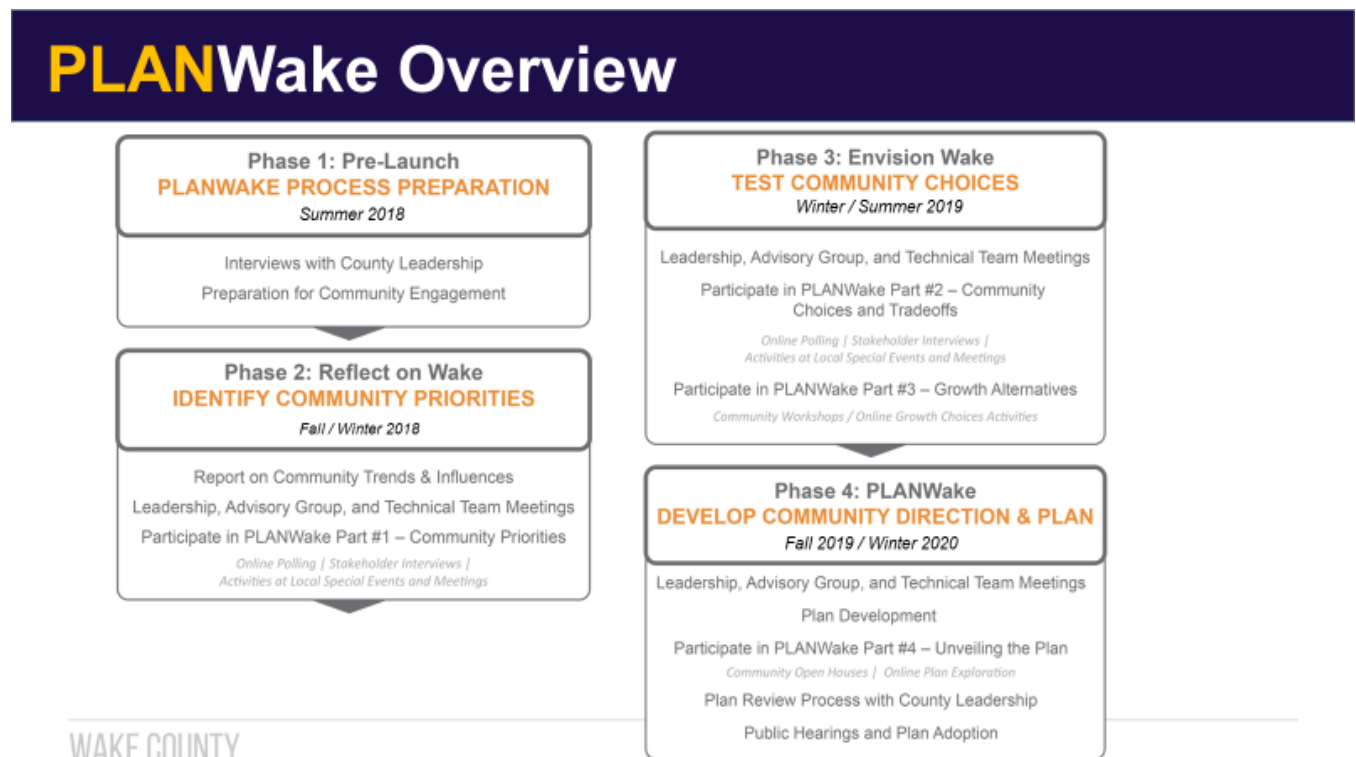
He said that the board will be given an opportunity to meet with Ms. Leigh Anne King, Consultant, Clarion and Associates.

Mr. Maloney said that Wake County has a land use plan that spans over two decades. He said this includes a greenway plan, transit, parks, open space, affordable housing, and farmland. He said the plan will help guide the county's growth. Mr. Maloney said when the Land Use Plan replaces the Comprehensive Plan, there will adjustments to the Unified Development Ordinance.

Mr. Maloney said an advisory group would be formed that includes a county commissioner.

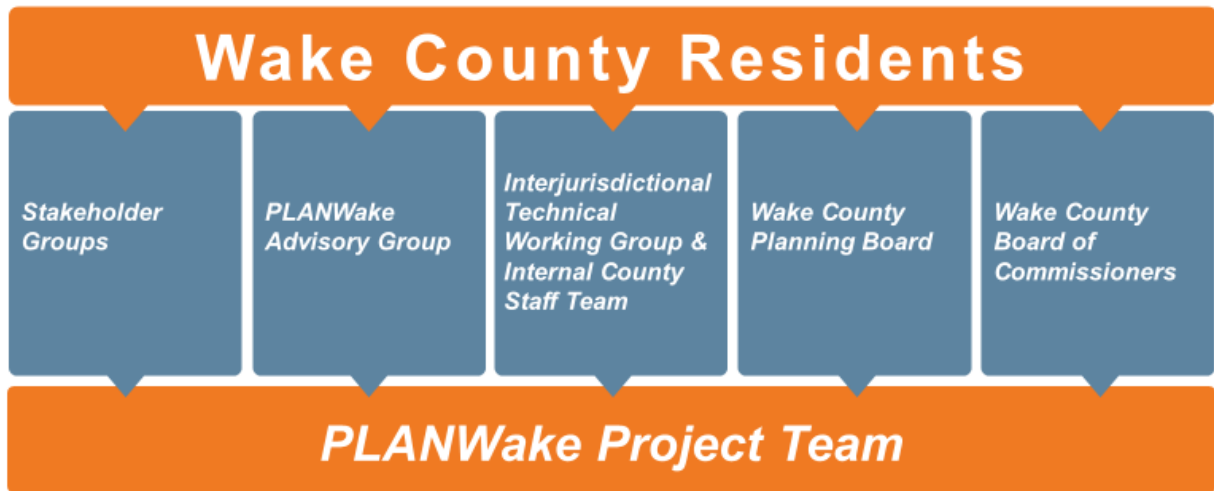
Mr. Maloney said Ms. Terry Nolan, Planner III, would be leading the efforts of the Comprehensive Plan along with Mr. Tim Gardiner, Planner III; Mr. Bryan Coates, Planner III; and Ms. Sharon Peterson, Long-Range Planning Administrator. He said that an advisory board will be formed with a commissioner that will serve on the board.

Ms. Nolan will share the overview and timeline of the plan. She said that seven of the Wake County Planning Board members have been interviewed and individual meetings with the Board of Commissioners will be scheduled in the coming weeks. She said that board members have received a copy of the interview questions.



She shared the engagement plan.

PLANWake Engagement



WAKE COUNTY

Ms. Nolan said that the engagement begins with the residents and there are five county staff that will be managing the project. She said the stakeholder groups will focus on issue based discussion, population, or geography. She said the Internal County Staff Team is comprised of staff from Human Services, Facilities, Parks, and Environmental Services. She said the Interjurisdictional Technical Working Group is comprised of planners from the municipalities within Wake County and those bordering Wake County. She said evaluation will be made about the utilities and the school districts that will be affected by the Comprehensive Plan. She said the Wake County Planning Board will advise on plan development and there will be two members of the Wake County Planning Board that will serve on the advisory group. She said that input is welcomed from the board about potential members of the advisory group.

Ms. Nolan shared a chart of information about the role of Stakeholder Groups and the PLANWake Advisory Group.

PLANWake Engagement

Stakeholder Groups

Role: Represent targeted community interests

Responsibilities:

- Represent interests of affiliated organizations, community groups, business interests and geographic areas
- Provide input on key policy topics and feedback on potential policy direction being tested
- Encourage others to participate in the planning process

PLANWake Advisory Group

Role: Community sounding board for plan development

Responsibilities:

- Provide input on public engagement priorities and approaches
- Provide input and feedback on potential plan policy direction
- Provide feedback on draft plan vision, values, policies, and action plan
- Serve as plan ambassadors to broader community

WAKE COUNTY

Ms. Nolan shared information about the role of the Internal County Staff Team and the Interjurisdictional Technical Work Group.

PLANWake Engagement

Internal County Staff Team

Role: Represent the interests and efforts other County Departments

Responsibilities:

- Assist with appropriate data for analysis
- Review analyses and findings
- Provide guidance on policy issues and directions
- Provide comments on work products and draft plan
- Liaise to department
- Assist with publicizing project engagement

Interjurisdictional Technical Work Group

Role: Represent Municipalities, Serve as Technical Resource

Responsibilities:

- Assist with appropriate data for analysis
- Review analyses and findings
- Provide guidance on policy issues and directions
- Provide comments on work products and draft plan
- Liaise to Municipality
- Assist with publicizing project engagement

WAKE COUNTY

Ms. Nolan shared information about the role of the Wake County Planning Board and the Wake County Board of Commissioners.

Wake County Planning Board

Role: Advisor on Plan Development and Plan Implementation

Responsibilities:

- Receive Project updates
- Participate on the Advisory Committee
- Provide feedback on project progress at key milestones
- Provide input on key policy issues and directions
- Review and provide feedback on draft plan
- Endorse adoption by Board of Commissioners

Wake County Board of Commissioners

Role: Adopters and Implementers of Plan

Responsibilities:

- Receive Project updates at work sessions
- Participate on the Advisory Committee
- Provide feedback on project progress at key milestones
- Provide input on key policy issues and directions
- Review and provide feedback on draft plan
- Adopt the final plan

WAKE COUNTY

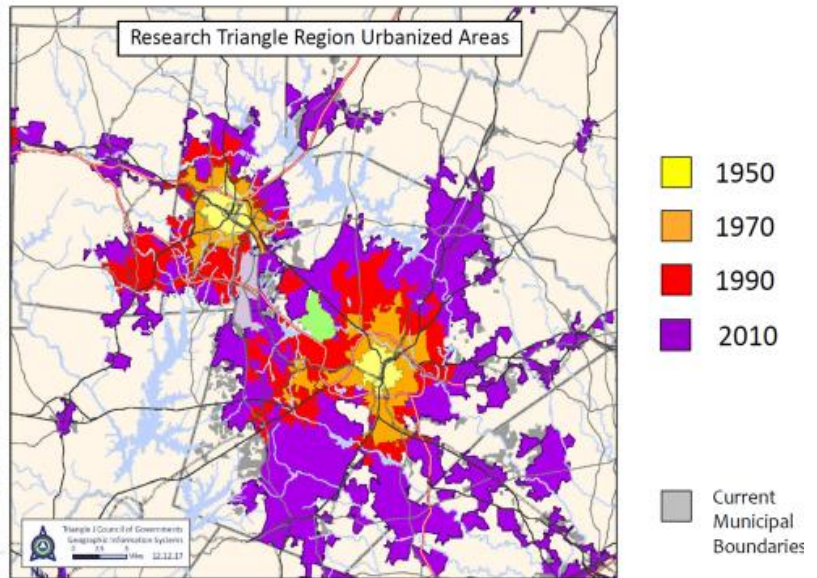
Ms. Nolan said that PLANWake will be Wake County's policy and action guide for decision-makers. She said the plan will include the following elements.

- Growth Management – land use, development, annexation
- Economic Development and Social Vitality – prosperity, housing, affordability, economic development
- Transportation and Connectivity
- Built Environment – utilities, solid waste, building resiliency
- Public Services and Facilities – parks, facilities, emergency services, human services
- Resource Protection – historic preservation, habitat protection, water quality, and food systems

Ms. Nolan said that the regional and local assets, particularly the quality of life, continue to drive growth in Wake County.

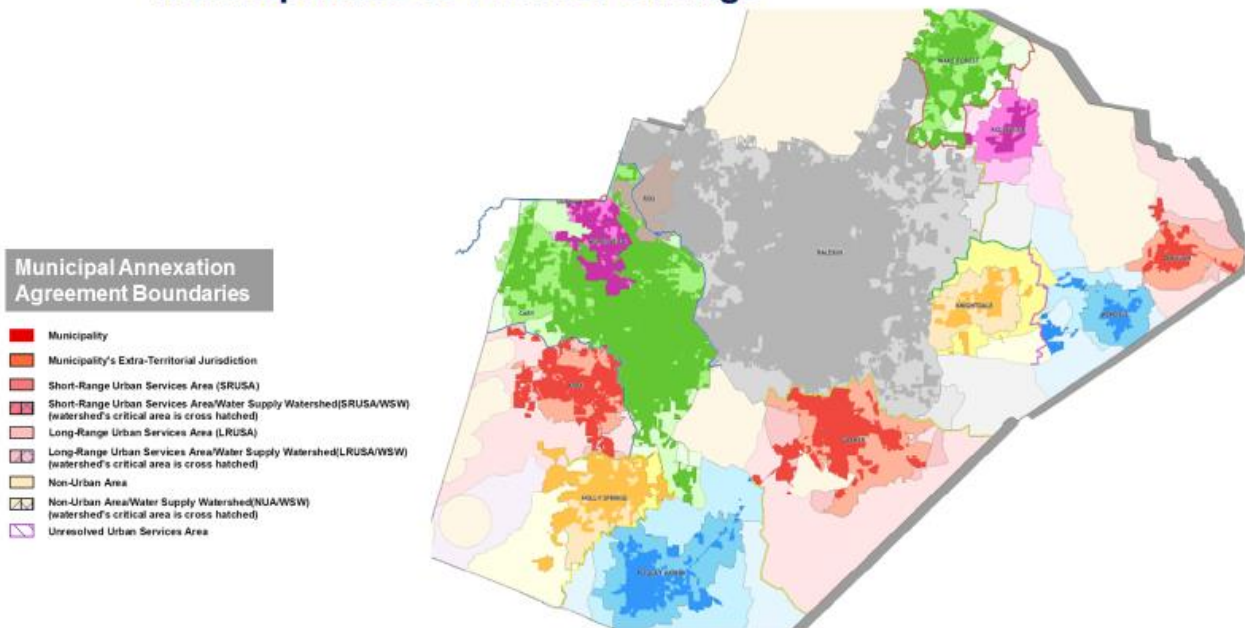
She shared the following chart of growth.

Our Regional and Local Assets, Particularly Our Quality of Life, Continue to Drive Growth in Wake



She shared a map of the municipalities and the agreement boundaries.

Wake County Has a History of Working with Municipalities to Plan for Change



Ms. Nolan said that PLANWake is an opportunity to renew the vision for Wake County. She said that resident responses to critical community questions will be the foundation for PLANWake. PLANWake will build on recent planning efforts and focus on potential areas of change. She said that PLANWake will consider the long-term and focus on achievable actions for the next 10 years.

She said that feedback is needed for the advisory group members and when commissioners are available to meet with the consultant in the coming weeks.

Mr. Ellis said the Clerk to the Board can assist with scheduling the meetings with the consultant.

Commissioner West asked how many counties in North Carolina have a Comprehensive Plan. Mr. Maloney said that many counties and municipalities have Comprehensive Plans.

Commissioner Burns suggested a representative from Wake County Soil and Water Conservation and a hospital representative serve on the advisory group.

Vice-Chair Hutchinson suggested a member from the YMCA serve on the advisory group. In addition to a member that is familiar with transit and a health and wellness representative (potentially from the American Heart Association).

Mr. Maloney said that staff would provide a list of members to the board after discussions are made with commissioners.

Commissioner Burns suggested sensitivity be given to the municipal members.

Commissioner Portman asked if the plan would address density in the urban areas and sprawl in non-urban environments.

Adjourn

There being no further business, Chair Holmes adjourned the meeting at 4:45 p.m.

Respectfully submitted,

Denise Hogan, NCMCC
Clerk to the Board