

Micro-Transit Services Plan

September 8, 2020



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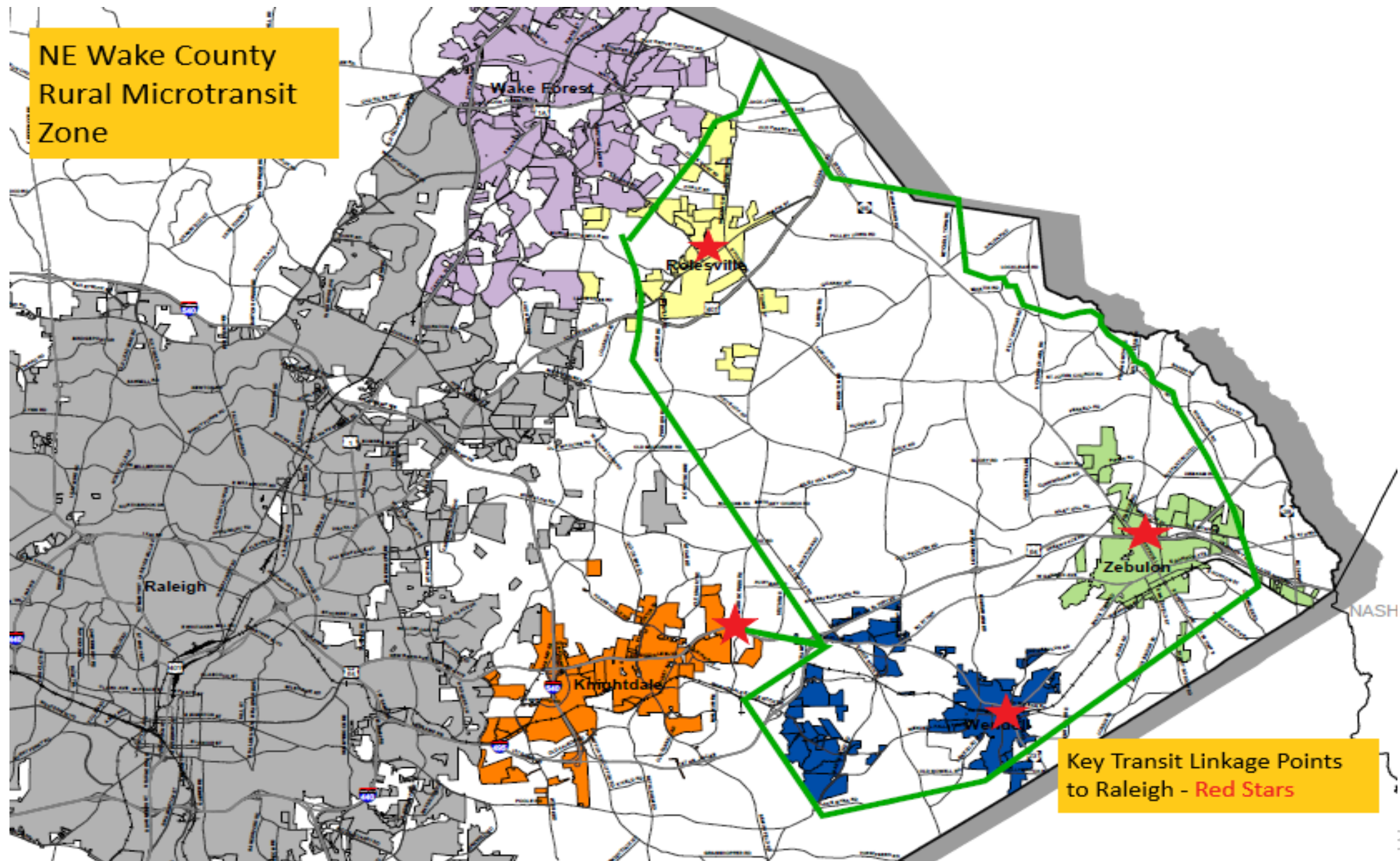


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Micro-Transit Services Plan

- GoWake Access applied for an Integrated Mobility Management Grant from the Federal Transportation Authority in Aug 2019 to study on demand transportation for people living in the northeastern section of the County.
- Aligns with the Coordinated Human Service Public Transportation Plan (Feb 2019) goals of:
 - Identifying transportation options that will meet rural and human services transportation needs
 - Creating a seamless system that maximizes mobility for individuals

NE Wake County
Rural Microtransit
Zone



Micro-Transit Services Plan

- Approximately 21,000 people live in this micro-transit zone
- Includes residents of Rolesville, Wendell, and Zebulon as well as unincorporated areas
- 38% of this population (8,000) is considered transportation disadvantaged
- The goal of the plan is to provide a “first five-mile, last five-mile” approach to connect people in this area with services that they need and a linkage to fixed route services

Micro-Transit Services Plan

- GoWake Access received a \$393,527 Integrated Mobility Management Grant from the Federal Transportation Administration in March 2020
- Issued an RFP for a study of a rural on-demand services plan with responses due back in June –
 - Development of an on-demand services plan
 - Identification of a transit operator
 - Pilot the program for one year
 - Evaluate the program
- KFH group was selected as the vendor

Micro-Transit Services Plan - Timeline

Action	Completion Date
Final Northeastern Wake County Micro-Transit plan Completed and RFP Issued for Operations Contract	12/1/2020
Micro-Transit Operator(s) Selection and Agreement(s) Executed	1/19/2021
Northeastern Wake County Micro-Transit Services Begin	3/1/2021
Annual Evaluation and Recommendations Report	3/1/02022
Remaining 6 months of Micro-Transit Services Begin	4/4/2022
Project Complete and Local Decision to Continue Micro-Transit Services	10/1/2022

Micro-Transit Services Plan

Questions?