Community Health

Goal: Promote a behavioral and physical health system that benefits all residents.

Objective	Initiative	2020 Priority	Status	Status Indicator	Notes
CH1: Support and build capacity through a comprehensive Behavioral Health Plan for the treatment and management of residents who experience behavioral health challenges.	CH 1.1: Develop programs for assisting detained and/or incarcerated individuals that suffer from mental illness.		On Track		Wake County has completed the transition to a internally managed behavioral health provider to assess and care for jail residents in 2019. For 2020, the County will be looking for ways to enhance services (e.g. anger management) offered by the internal behavioral health provider. Additionally, County staff are working with the Wake County Sheriff's Office and community partners to provide mental health prescriptions upon release.
	CH 1.2: Develop a sustainable financial plan to support future WakeBrook operations.		Some Obstacles		The total funds committed to WakeBrook could be exhausted within two fiscal year resulting in a greater sense of urgency to develop the long-term financial plan. Our hospital partners are focused on COVID-19 so a financial plan may not be available until 2021.
	CH 1.3: Leverage Wake County Human Services and our partners to enhance data sharing related to behavioral health services.		On Track		The County will focus on the Familiar Faces program in 2020 to develop a data sharing model that may be expanded in the future. Previous updates included the implementation of programs such as the NCCARE360 and Oak City Cares referrals programs. During the 2020 retreat, the BOC clarified the definition of "data sharing" as the transfer of treatment information, not only referrals.
	CH 1.4: Enhance the availability and diversification of substance abuse treatment options.	☆	Some Obstacles		The 2020 work plan includes: 1) keeping Recovery Court stable with funding and supportive services; 2) working with Alliance and community providers to expand medically assisted treatment services; 3) the expansion of peer support linking individuals to treatment and keeping them connected; and 4) consideration of capital request for treatment and recovery programs (i.e. Healing Transitions and Fellowship Home).
	CH 1.5: Evaluate performance and current metrics of crisis services to identify additional needs or service gaps.		On Track		Evaluations are planned for Behavioral Health Urgent Care and the EMS Mobile Crisis to prepare for budget considerations in FY2022. Staff will also evaluate expanding crisis service options to reduce reliance on law enforcement.

Wake County Board of Commissioners - 2020 Goals, Objectives, and Initiatives Community Health (continued)

Objective	Initiative	2020 Priority	Status	Status Indicator	Notes
CH2: Improve the health outcomes of Wake County residents through a comprehensive approach to promote active lifestyles and improving access to health services and healthy foods.	CH 2.1: Support efforts to share medical records between safety net providers through a common platform.		On Track	•	Due to COVID-19, staff is approaching this initiative differently by syncing with the Familiar Faces team-who restarted virtual meetings in June 2020. A tabletop exercise is planned to identify what data is needed among service providers. Staff will then ways to collect and share data among service providers through an appropriate technology/application.
	CH 2.2: Consolidate the Community Health Needs Assessment and Population Health Task Force recommendations into the Live Well Wake community collaborative. The collaborative will develop a multi-year plan to improve health and well-being.	☆	On Track		Wake County submitted the 2019 Community Health Needs Assessment to the North Carolina Division of Public Health and work is currently underway on the Community Health Improvement Plan (CHIP). Staff is providing technical support and guidance to seven established Live Well Wake work groups implementing CHIP strategies; as well as formalizing Live Well Wake governance, procedures, and practices.
	CH 2.3: Develop and implement a comprehensive plan to enhance the health outcomes for babies and moms. Use best practices to reduce infant deaths and related disparities.	*	On Track	•	The 'Infant Mortality 2020 Workgroup Report' is complete and includes six focus areas: Home Visitation Services, Racial Equity, Safe Sleep, Prenatal Care, Preconception Health, and Fathers. The 'Improving Community Outcomes for Maternal Child Health' (ICO4MCH) grant will allow the County to address three focus areas including home visitation services, racial equity, and prenatal health. The grant also provides resources to hire a program administrator and two nurses.
	CH 2.4: Participate in state led Medicaid Transformation through partnerships with the community and the North Carolina Department of Health and Human Services.		Significant Obstacles		Administrative costs associated with Medicaid Transformation was not included in the North Carolina state budget. Progress on this initiative will be limited until funds are appropriated by the state. Additional guidance on the 'Healthy Opportunities' grant from the North Carolina Department of Health and Human Services was expected before implementation. State guidance is likely delayed due to the COVID-19 response. Currently, the grant's timing and funding are unknown.
	CH 2.5: Support tobacco and vaping prevention focusing on school-aged children and reducing use among the general population.		On Track		The Wake County Human Services Board Public Health Committee (PHC) has prioritized the tobacco and vaping issue due to the public health risk within the community. The PHC is exploring local government authority to regulate smoking and tobacco use to strengthen tobacco-free policies in Wake County and its municipalities.

Economic Strength

Goal: Create job opportunities for all, enhance our business-friendly environment to attract, retain and support business development and diversify the economic base.

Objective	Initiative	2020 Priority	Status	Status Indicator	Notes
ES1: Support economic development efforts to bring targeted jobs and businesses to Wake County.					
ES2: Leverage and collaborate with partners to increase opportunities and support for entrepreneurial ventures and existing businesses.	ES 2.1: Evaluate and measure the effectiveness of strategies that support businesses owned by minorities, women, individuals with disabilities, and socially and economically challenged people.		Some Obstacles		Staff have continued to work with local partners to increase business opportunitieswhich will be impacted by COVID-19 restrictions.
	ES 2.2: Evaluate and measure the effectiveness of strategies that support small-business creation and successful entrepreneurship.		Significant Obstacles		COVID-19 restrictions have created significant barriers to small-business creation. On May 19, 2020, the Wake County Board of Commissioners allocated \$5 million in federal funds to create the 'Wake Forward' relief program assisting local small businesses who lost revenue due to COVID-19. The program provides loans of up to \$50,000 to small businesses located in Wake County and have up to 100 employees. Of the \$5 million in available funds, \$4 million was earmarked for small businesses, and at least \$1 million will support independent contractors and sole proprietors.
ES3: Develop economic development strategies and tools that encourage socially responsible business practices and the creation of healthy workplaces.	ES 3.1: Create a platform to encourage and facilitate businesses with socially responsible employment practices.		Significant Obstacles		Staff is continuing to research sample mechanisms to determine a recommendation. Discussions with NCACC and the NC League of Municipalities found no comparable programs. Any program may require a future appropriation and consideration in a budget development process.
	ES 3.2: Explore options to identify and increase opportunities for minority-owned enterprises seeking to do business with Wake County.	☆	Significant Obstacles		Staff are exploring alternative funding sources to move this priority initiative forward. Prior to COVID-19, the disparity study was under consideration as a FY21 budget expansion item. With projected revenue adjustments resulting from COVID-19 economic impacts, this expansion item was removed from the County Manager's recommended budget in order to fund essential government functions and close the budget gap.
ES4: Work with community partners to provide robust workforce development and talent training.					

Education

Goal: Through collaboration with education stakeholders, achieve a well-educated, skilled citizenry prepared for success.

Goal: Through collaboration with educ Objective	Initiative	2020	Status	Status	Notes
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E1: Collaborate with our continuum of education providers to enable integration of County strategic plans and programs.	E 1.1: Implement strategies that support capacity and access to early childhood development and Pre-K programs for all eligible and interested four year old's.	\Rightarrow	On Track		Wake County achieved 1,650 slots at one point during the prior program year. Smart Start suspended Pre-K classes in March 2020 due to COVID-19, however continued to pay Pre-K providers regardless of location or if the facility is open or closed. Smart Start does not anticipate carryover funding into FY 2021. Funding for 1,650 slots was included in the Wake County adopted FY 2021 budget.
	E 1.2: Explore the need for summer and track- out programs for children whose families face barriers to access.		Some Obstacles		Staff will conduct a landscape analysis of existing County programming and research the need/demand for summer and track out programs. COVID-19 continues to change the landscape of educational programming and progress could be limited until the situation has stabilized among WCPSS and potential partners. This has resulted in a smaller scope for the project in 2020.
	E 1.3: Identify and support WCPSS efforts to improve the educational outcomes for students affected by homelessness.	\Rightarrow	On Track		Housing and Community Revitalization (HACR) staff will continue to work with WCPSS to quantify need and create opportunities to stabilize housing for families with school aged youth. Prior to COVID-19, HACR met with a large group of school counselors which improved understanding, development, and programming of temporary family housing (hotels) during the pandemic.
	E 1.4: Explore options to make community college opportunities accessible and affordable to Wake County graduates.		Some Obstacles		Work on this initiative has not begun as attention as staff's attention has been focused on the COVID-19 response. Additionally, Wake Tech is focused on moving to fall classes. Both situations allowed for limited time for beginning discussions on this topic.
	E 1.5: Implement and measure the effectiveness of the WakeWorks apprenticeship program in partnership with Wake Technical Community College.		Some Obstacles		The pandemic will impact the first semester of the WakeWorks program as Wake Tech will be primarily virtual for the fall semester. The skilled trades apprenticeship classes present challenges as much of the course work is hands on. Wake Tech is exploring opportunities for dedicated WakeWorks space and may be able to utilize CARES Funds to assist with the upfit.
E2: Maintain a long-term capital plan for WCPSS and Wake Tech needs that are bound by strong financial policies designed to maintain the county's AAA bond rating.	E 2.1: Implement financing strategies to address needs identified in the Capital Improvement Plan.		Ongoing		County has obtained necessary debt authorization for WCPSS and Wake Tech respective capital needs for both FY2020 and FY2021. At BOC direction, County decided to pursue use of limited obligation bonds (LOBs) over general obligation (GO) Bonds for the future capital needs of WCPSS in FY2022 and FY2023.
					County staff worked with WCPSS staff, through joint CORE Team, on the WCPSS seven year CIP (FY2021-FY2027) to appropriately reflect the County's adjusted future capital funding ability resulting from COVID-19 effects on the local economy and County's major tax revenue streams. No further board actions are expected in 2020 for this initiative.
E3: Work in partnership with WCPSS to improve understanding of the annual budget development and approval process.					
E4: Support inclusive cultural and artistic programs that broaden perspectives and enrich everyday experiences.					

Great Government

Goal: Be a fiscally-responsible county government that empowers, protects and serves its citizens through a culture of respect, collaboration and innovation.

Objective	Initiative	2020 Priority	Status	Status Indicator	Notes
GG1: Improve the customer's experience and treat every citizen with dignity, respect and appreciation.	GG 1.1: Establish guidelines for departments to use in measuring customer satisfaction and soliciting customer feedback.	,	On Track		Information Services' Solutions Development is completing an evaluation of existing surveying resources used by County departments to understand differing business requirements for surveying. The evaluation will identify recommended technologies depending on the complexity of the survey need (i.e. program surveys, employee surveys, surveys that require confidentiality (e.g. HIPPA), and public perception surveys for community engagement. The evaluation findings will improve the draft guidelines and which will be placed on 'theWIRE' (an internal, staff facing website) when complete. Staff will work to deploy the appropriate survey technology solutions and guidelines will be incorporated into future staff training sessions.
GG2: Improve effectiveness, efficiency, transparency, and responsiveness through innovation and technology.	GG 2.1: Review and update board policies and procedures to align with best practices for boards of commissioners.		On Track		The Board of Commissioners adopted rule changes at the September 16th regular meeting related to: 1) agenda development, 2) general public comment to accommodate electronic sign-up, 3) the order of debate, and 4) attendance at meetings. In 2019, the Great Government Committee also confirmed the process for proclamations at BOC meetings, modified the Board's travel policy, revised the community non-profit funding process and implemented a new online public comment registration process. Staff will recommend that this initiative be marked complete at the end of calendar year 2020 unless the Board wishes to expand the initiative's scope or request specific items for future consideration.
GG3: Maintain a culture within the county government that supports enhancing the health and wellbeing of employees and their families.					
GG4: Utilize data-driven decision-making processes and methods wherever possible.	GG 4.1: Build the resources to assist departments with obtaining and maximizing effective data analytics.		Some Obstacles		Three of four objectives are complete including: 1) hiring a Chief Data Officer; 2) establishing Power BI Desktop and Power BI Cloud as the enterprise analytics tools, and 3) establishing aWake Analytics. The fourth objective is to develop an 'Enterprise Data Management' (EDM) program. Progress on the fourth objective has slowed as staffing resources are redirected to the EOC emergency response since March 2020.
	GG 4.2: Establish a countywide performance management program.		On Track		The County developed system requirements for a performance management and an initiative management system. The requirements are based on peer best practices, existing system trials, and application references. Discussions are continuing with potential vendors. If an application is not identified by the fall, temporary solutions will be expanded. Further work is anticipated to refine department performance measures, collect information regularly, and rebuild the Transparency Portal as part of the County's new website project.

Wake County Board of Commissioners - 2020 Goals, Objectives, and Initiatives Great Government (continued)

Objective	Initiative	2020	Status	Status Indicator	Notes
GG5: Engage community members in envisioning the County's future.	GG 5.1: Explore and develop strategies to improve community engagement.	Priority	Some Obstacles	Indicator	Staff planned to solicit input from the BOC on the desired community engagement approach by May 2020. Unfortunately, this was delayed due to COVID-19. Board input is now anticipated in the fall of 2020 using the 'IAP2 spectrum of public participation'. The spectrum ranges from 'inform' (least engaging) to 'empower' (highest level of engagement). Depending on BOC feedback, the county will evaluate specific engagements activities such as community perception surveys, 'Civic Saturdays', and listservs.
	GG 5.2: Increase opportunities for public engagement during the budget process.		Some Obstacles		New public hearings for the FY 2021 budget development process were canceled due to social distancing (in Wake Forest and Fuquay-Varina). Planning for increased public engagement for the FY 2022 budget process is expected to begin in the late summer and fall of 2020.
	GG 5.3: Explore the opportunity for taxpayers to contribute additional funds through tax bills to specific services, programs, and partnerships.		On Track		The staff workplan anticipates the following: 1) review methods on how Wake County accepts voluntary contributions; 2) evaluate accounting and documentation requirements (e.g. receipts); 3) review/update any donation policies; and 4) research best practices among County and municipal governments. Findings and recommendations will be shared with the BOC; most likely in 2021.

Growth and Sustainability

Goal: Establish a deliberate and realistic approach to address growth and mobility while preserving our environment and enhancing our quality of life.

Objective	Initiative	2020	Status	Status	ronment and ennancing our quality of life. Notes
Objective	muauve	Priority	Status	Indicator	Notes
GS1: Implement a comprehensive approach for preserving open space and developing parks and greenways to address gaps, leverage opportunities and resources, and enhance collaboration with municipal and nonprofit partners.					
GS2: Promote sustainability efforts throughout the county including, but not limited to, such items as clean energy, native plants and locally grown food and addressing the issues associated with climate change.	GS 2.1: Update and implement the comprehensive solid waste plan to address waste management through 2040.		On Track		A draft comprehensive solid waste plan is complete and under review by staff.
GS3: Address quality and quantity issues associated with water resources.	GS 3.1: Collaborate with the Water Partnership on One Water initiatives to identify a multiyear sustainable water supply.	*	On Track		Environmental Services staff continue to drive progress on One Water initiatives. The following areas are ongoing components of the department operations: 1) groundwater monitoring of 14 gauges and continuing progress on the USGS groundwater study; 2) communicating with USGS and partners to learn about local and regional water quality monitoring initiatives; 3) continuing a risk-based septic inspection program that prioritizes inspections that have the most impact to critical watersheds; 4) communicating with Parks, Recreation and Open Space (PROS) to learn about potential land conservation opportunities in water supply watersheds; and 5) active participation in the Upper Neuse River Basin Association (UNRBA) Path Forward Committee to develop strategies that protect the Falls Lake water supply. As social distancing allows, Environmental Services staff will resume Technical Assistance meetings to help private well owners understand test results and discuss options for addressing problems. The Water Partnership's 'Comprehensive Planning' and 'Green Stormwater Infrastructure' subcommittees anticipate resuming meetings in August 2020.
GS4: Develop and implement the long range transportation and land use plans to support active and vibrant communities.	GS 4.1: Update the county's comprehensive land use and transportation plans (PLANWake) to integrate Wake County's growth plans.		Some Obstacles		The PLANWake process has slowed as social distancing precautions have delayed meetings. Staff is planning to have one-on-one meetings with Commissioners in late summer 2020. A presentation to the Board of Commissioners and Planning Board is expected later this year. Prior to adoption, staff will safely engage the public and elected officials across Wake County.
	GS 4.2: Identify and consider amendments to the Wake County Unified Development Ordinance to integrate with the PLANWake (the updated comprehensive land use plan).		Some Obstacles		Proceeding with this initiative is contingent on the adoption of PLANWake (GS 4.1).

Wake County Board of Commissioners - 2020 Goals, Objectives, and Initiatives Growth & Sustainability (continued)

Objective	Initiative	2020 Priority	Status	Status Indicator	Notes
GS5: Guide the implementation of the Wake County Transit Plan to reduce congestion and promote multi-modal options.	GS 5.1: Monitor and oversee the transit governance interlocal agreement.	\Rightarrow	On Track		Early during the COVID-19 pandemic, only time and grant sensitive transit projects were proceeding. More recently, the transit partners have regrouped to discuss project impacts caused by COVID-related revenue losses. The Board of Commissioners will receive a presentation at the August 10, 2020 work session.
	GS 5.2: Identify opportunities to create affordable housing along transit corridors by leveraging public land.	\Rightarrow	On Track		Meetings are scheduled with the City of Raleigh and Wake County Planning and Housing to discuss recommendations in the City's Equitable Development Around Transit (EDAT) report; as well as the Raleigh Housing Bond which will have resources identified for housing along transit corridors.
	GS 5.3: Implement strategies to address transit affordability and equitable mobility in vulnerable communities and rural areas.		On Track	•	Wake County staff provides a leadership voice in the Transit Planning Advisory Committee's (TPAC) fare work group. The group is implementing a fare structure that includes fare capping and mobile payment strategies. Mobile ticketing with fare capping is anticipating a October 2020 launch. Also, Wake County is currently selecting a vendor for the northeast area micro-transit study funded by an IMI grant award.
	GS 5.4: Identify and recommend multi-modal transportation opportunities supporting the Wake County Transit Plan.		On Track		County staff advocates for multi-modal transportation options in the design of bus stops, transfer points, and transfer stations. The Triangle Bikeway Study is led by CAMPO and currently underway.

Public Safety

Goal: Provide a safe, secure and healthy community through coordinated, efficient and effective public safety services.

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Objective	Initiative	2020 Priority	Status	Status Indicator	Notes
PS1: Develop strategies to build trust, cooperation and accountability among agencies, programs and initiatives that incorporate public safety agencies and resources throughout the county.	PS 1.1: Establish a County-wide standard for fire service in the unincorporated areas and develop an operating and financial plan to achieve and sustain agreed upon service levels.		Some Obstacles		Progress on this initiative was slowed due to the county's COVID-19 emergency response. Also, staff turnover and suspended operations at NC State's ITRE lab caused the county to extend a geographic analysis deadline. The Wake County Fire Commission Administrative Subcommittee will begin meeting again in August and complete work on risk scenarios and critical tasking analysis. Determining the appropriate response time parameters should be completed by the end of the year. Fire Services is also expecting to conduct a fire tax district resident/community stakeholder survey to understand fire service expectations.Once a county-wide fire service standard is establish, staff will begin work on the financial and operating plan.
PS2: Identify and reduce hazards posed to existing and future buildings (both public and private) and develop adequate planning and communication infrastructure to prevent, mitigate and respond to emergencies related to hazardous materials.	PS 2.1: Support the work of the Local Emergency Planning Committee to improve communications and preparedness related to hazardous materials risks and potentially hazardous sites.		Some Obstacles		Progress on this initiative has slowed due to COVID-19. The Local Emergency Planning Committee (LEPC) meeting in April was cancelled and the LEPC Chair is actively engaged in emergency responses at Duke Raleigh Hospital. Further, Wake County staffing resources (Josh Creighton and John Callaway) are redirected to EOC emergency response.
PS3: Reduce recidivism and barriers to success for incarcerated persons through education, substance abuse treatment, diversion and reentry programs.	PS 3.1: Implement strategies to reduce recidivism.	*	On Track		Staff will convene with the Wake County Sheriff's Office and Detention later this year to coordinate strategies identified for this initiative such as: 1) peer counselors in the detention center with letter writing, 2) medications (Including medically assisted treatment) and prescriptions upon release, 3) thirty day transit passes, 4) connections to housing, employment and health care opportunities, and 5) exploring the use of overdose mapping software to pre-deploy public safety resources.
	PS 3.2: Evaluate and measure the effectiveness of education and job-training for detainees and those reentering the community.		Some Obstacles		The education program has been suspended due to COVID. Education coursework is provided by Wake Technical Community Collegewhich has suspended in-person classes and instructors are not coming to the detention center. Currently, Wake Tech is projecting a September 2020 resumption date. During this time post-release efforts/services have continued on a limited basis. The case manager makes every attempt to contact participants that are being released from the Detention Center. Those participants are then referred to the Local Reentry Council (LRC), Roads to Reentry (RtoR), and Community Success Initiative (CSI) depending on their needs.
PS4: Implement strategies to improve personnel retention and workforce wellbeing in public safety departments.	PS 4.1: Implement best practices for volunteer recruiting, retention, and utilization in emergency services.		Ongoing		Initiative is proceeding through two active grants that contracted fire departments are implementing to recruit and retain volunteers. The Fire Services Department has integrated this work into daily operations and will continue pursuing grant to maintain volunteer recruitment efforts.
	PS 4.2: Continue programs and evaluate strategies that support public safety employees affected by traumatic on-the-job experiences.	*	On Track		Fire Services Department is providing an uninterrupted point of contact for fire service providers needing immediate access to counseling related to traumatic experiences. The department also promotes the North Carolina First Responder Peer Support Team through logistical equipment and workforceas well as counseling from a staff Chaplain. Staff will work through the Fire Commission's Health and Wellness Subcommittee to coordinate workplace health/safety initiatives, offer training opportunities, and develop materials supporting employee assistance programs in partnering fire departments.

Public Safety (continued)

Objective	Initiative	2020	Status	Status	Notes
		Priority		Indicator	
PS5: Implement programs to assist public safety personnel when working with the					
community, particularly those with mental illness.					

Social and Economic Vitality

Goal: Improve economic workforce development and social opportunities in vulnerable communities through strategic partnerships.

Objective	velopment and social opportunities in v	2020	Status	Status	Notes
SEV1: Create more affordable housing opportunities and support efforts to end homelessness.	SEV 1.1: Implement the Wake County Affordable Housing Plan to increase and preserve the County's affordable housing inventory by 2,500 units by 2024.	Priority	On Track	Indicator	Progress on the affordable housing plan remains on pace to meet the 2,500 unit target before 2024. The launch of the Preservation Warning System is nearing completion. Work towards an acquisition and preservation fund is on track.
	SEV 1.2: Expand stable permanent supportive housing opportunities.		On Track	•	This initiative continues to stay on pace. Cornerstone structural upfits should be completed by the end of the year and will serve as the permanent supportive services hub for Wake County and allow Housing to significantly ramp up these efforts. Housing and Community Revitalization staff have also streamlined the operations manual for the PSH voucher overhaul.
	SEV 1.3: Convene municipal elected officials to identify strategies for increasing countywide affordable housing supply.	\Rightarrow	On Track	•	Housing and Community Revitalization staff continue to work with municipal staff to gauge interest and increase support for affordable housing development and to identify new opportunities.
addressing the needs of Wake County's most vulnerable regions and communities to citizens in vulnerable communities to citizens in vulnerable communities to	SEV 2.1: Support a higher quality of life for citizens in vulnerable communities through policy changes, partnerships, workforce development and the community college.		On Track	•	Cooperative Extension and Human Services utilizes a multifaceted approach to support a higher quality of life that includes: 1) thriving families, 2) thriving [grassroots] organizations, 3) thriving businesses, and 4) thriving communities. Social and Economic Vitality (SEV) staff was agile in situational responses to community needs caused by COVID-19. Examples include: 1) working with UNC Health to identify Community-based Mass Testing sites reaching >2000 residents; 2) In partnership with WakeMed, SEV has led the effort to distribute more than 33,000 face covers in 27610, 27601 and 27603 zip codes since June 22, 2020; and 3) SEV staff was critical to expanding the food distribution network established to support children and families across the County.
	SEV 2.2: Develop and support programs and partnerships that reduce adverse childhood experiences and increase resiliency in families and communities.		On Track	•	In 2020, Child Welfare is partnering with the UNC School of Social Work, Family and Children's Resource Program (FCRP) to build a trauma-informed agency through leadership development, training, consultation, and coaching. Child Welfare's engagement with FCRP will support the Division's efforts to integrate and sustain trauma-informed practice from intake through adoption. The focus of this effort is to ensure policies, protocols, forms, and practice approaches are modified and developed through a trauma-informed lens. This macro approach will ensure trauma-informed service provision is institutionalized in how Wake County does business, and sustained throughout any leadership changes.
SEV3: Support collaboration among agencies, nonprofits, governments and the community to deliver more evidence-based services to our citizens.	SEV 3.1: Implement the comprehensive Wake County Food Security Plan and measure the impacts of county-resourced efforts.	*	On Track	•	The 2020 work plan includes: 1) expanding regional planning models/team development; 2) building on new expanded partnerships and distribution networks; 3) working alongside Capital Area Food Network to gather data, feedback and to apply an equity lens to development of the next 3 year food security plan; 4) refining intermediate metrics and data collection; 5) expanding food security efforts aligned with post-secondary institutions; 6) enhancing shared understanding and facilitate collective action among partners addressing food insecurity among seniors; and 7) utilize 9 full-time VISTA's and AmeriCorp/VISTA summer associates to build capacity. Social and Economic Vitality staff is nearing completion of an emergency COVID food security plan. The draft is currently under review.
SEV4: Promote efforts to support seniors aging in place.					