

Mike Dean
Paramedic
Emergency Medical Services

Mike began his work with Wake County EMS in 1987. The crews operated their ambulances out of a building directly across the street from this meeting room. While the uniforms and ambulances have changed colors, and EMS care has advanced over time, Mike has remained a constant and dependable professional the entire way.

Throughout his career, Mike has been part of the bedrock of EMS. His chosen path has been to serve his many years on an ambulance, and he's done so while providing outstanding patient care in the EMS profession.

Mike is kind, attentive, considerate, patient, objective, helpful, and he is extraordinarily capable at providing great clinical care. He's been a mentor and guide to hundreds of Wake County EMS professionals throughout his career.

One bit of advice he gives is, "Buddy, run the call! Don't let the call run you!"

This concept refers to the key skill of bringing order to a chaotic emergency scene, which is one of the core obligations of any emergency responder. Mike's down-to-earth phrasing and mannerism connects with people, and they learn how to lead through crises and provide the right medical care.

Mike's clinical acumen will be one of the main things his colleagues remember. He will also be known as the person who did exceptional work in developing and leading the Employee Engagement Team. He has helped create a useful pathway for coordinating employee input and providing an organized voice.

Mike has been an exceptional provider of care and the impact of his service will always be remembered.

Please join me in congratulating Mike on his retirement.