



OBJECTIVE GG1	Improve the customer's experience and treat every citizen with dignity, respect and appreciation.
Initiative GG1.1	Establish guidelines for departments to use in measuring customer satisfaction and soliciting customer feedback.
OBJECTIVE GG2	Improve effectiveness, efficiency, transparency, and responsiveness through innovation and technology.
Initiative GG2.1	Live stream, record, archive and post Board of Commissioner work sessions.
Initiative GG2.2	Enhance and promote innovation programs to include a focus on cost efficiencies.
Initiative GG2.3	Review and update board procedures to align with best practices for boards of commissioners.
OBJECTIVE GG3	Create a culture within the county government that supports enhancing the health and wellbeing of employees and their families.
OBJECTIVE GG4	Utilize data-driven decision-making processes and methods wherever possible.
Initiative GG4.1	Build the resources to assist departments with obtaining and utilizing effective data analytics to solve business objectives and reach departmental goals.
Initiative GG4.2	Establish a countywide performance management program, including guidance for departments to use for development of qualitative and useful performance metrics.
OBJECTIVE GG5	Develop strategies to engage community members in envisioning the County's future.