Housing Affordability & Community Revitalization Department Update

Department Org. Structure Progress

New Operations & Program Management Staff

- Permanent Housing & Supportive Services Division Director Diane Cilento
- Strategic Advisor for Data Vanessa Kopp
- Affordable Housing Planner Chris Whittenhill
- Program Manager John Scales
- Lending Manager Offer Pending
- Executive Assistant Currently Under Recruitment

Department Org. Structure Progress

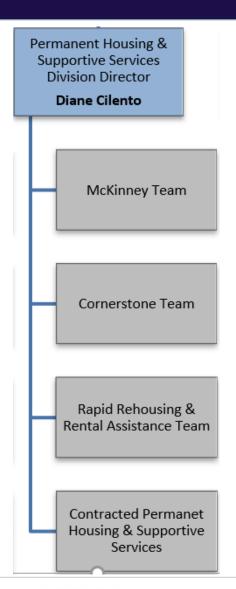
New Financial Team

- Business Officer Cicely Childs
- Senior Accountant Jeanna Harris
- Senior Accounting Technician Sebrena English

New Positions in FY20

- Deputy Department Director
- HR Specialist
- Housing Resource Team (Homelessness Prevention Project)
 - 3 Reassignments & 4 New Positions

PH & SS Division & Programming Updates



New Division Director, Diane Cilento, began June 3, 2019 and brings 20 years of Permanent Supportive Housing experience to Wake County!

Immediate Areas of Focus:

- Rental Housing Assistance Program (RHAP) Overhaul
 This program currently supports more than 250 PSH rental assistance vouchers through multiple sources of funding. Diane will work with CSH to create and implement best practice policies and procedures
- Cornerstone Program Assessment
 With the launch of Oak City Cares, we are seeing a significant
 decrease in the demand for services at our Cornerstone location.
 Diane will work to evaluate current programming for necessity and
 recommend potential programmatic changes to address current
 community need.
- Wake County Permanent Supportive Housing RFP contract management
 Diane will take point on the management of the PSH RFP awarded contract and will work collaboratively with HACR Department Leadership team to ensure its success

New Project: Housing Resource Team

The Housing Resource Team will launch the first ever Wake County-lead Homelessness Prevention Project (HPP).

HPP will help precariously housed individuals gain or maintain access to existing affordable units using a best practice approach to prevention and diversion services.

HPP Positions Under Recruitment:

- HPP Program Manger
- Outreach Specialist
- Community Resource Specialist
- Four Senior Case Managers

42,000 Renters Spend 50% or More on Housing

26,000 or 60% earn less than \$24,000 annually

Rents are up 35%

Median Income has only increased by 16% 3,400 new low-income families each year

Loss of 900 affordable units annually

New Project: Preservation Warning System

With the onboarding of our Strategic Advisor for Data, Vanessa Kopp, HACR has begun to make progress toward the implementation of a Preservation Warning System (PWS) as was recommended in the Wake County Affordable Housing Plan.

The PWS will function as a data repository of all available information on affordable rental properties in Wake County (both legally binding and naturally occurring). This will help HACR stay ahead of potential sales to the open market, allowing HACR the chance to attempt to preserve their affordability before they are lost.

We estimate that this system will be functional before the end of the calendar year.

Progress Towards PWS

Four communities have been profiled, identifying: Goals/Target Population, Funding Sources, Stakeholders, Management/Policy Structure

- Cook County/ Chicago Data Clearinghouse
- Ohio Preservation Compact
- Oregon Preservation Housing Project
- Florida Housing Data Clearing House

More than fifteen different publicly available data sets have been identifies and staff has begun to crosswalk those data elements with internal Wake Data.

Currently setting up calls/meetings:

- Representatives from the profiled communities above
- Staff from TJCOG
- Director of Policy for NC Realtors Association
- Contacts at NC State