

Item Title: Approval of a Multi-Year Agreement with Bellsouth Telecommunications, LLC for Telecommunication Services

Specific Action Requested:

That the Board of Commissioners authorizes the County Manager to execute a multi-year agreement with Bellsouth Telecommunications, LLC d/b/a AT&T North Carolina subject to terms and conditions acceptable to the County Attorney.

Item Summary:

Purpose: The Board of Commissioners approved all multi-year contracts.

Background: Bellsouth Telecommunications provides emergency communications infrastructure for the Wake County Sheriff's Office. In FY 2013, Bellsouth began billing the Sheriff's Office directly for phone lines and services for the Sheriff's communications center on three-year terms. The initial agreement was signed in July 2013 with a subsequent agreement signed in July 2016 that has now reached the end of term. The Sheriff's Office is now requesting to enter into a new three-year agreement for phone services at the Sheriff's communications center and the back-up center located at Raleigh City Hall on Hargett Street. There are no significant changes in the services provided under the contract.

Board Goal: This action supports routine County operations.

Fiscal Impact: The total amount of the contract for FY 2020 is \$123,936 and is covered in the FY 2020 Wake County Sheriff's Office operating budget.

Additional Information:

In July 2013, Wake County entered into a three-year agreement with AT&T for phone services at the Sheriff's communications center. This was a result of change in funding for all phone services associated with the 911 service in Wake County. Prior to 2013, 911 phone services were paid out of state 911 funds by the City of Raleigh. In 2012, the state notified the City of Raleigh that phone services were not an appropriate use of those funds. In FY 2013, AT&T began billing the Wake County Sheriff's Office (WCSO) directly for phone lines and services for the Sheriff's communications center.

Since that time, the WCSO has entered into a special service arrangement with AT&T for telephone services to be provided in the Sheriff's and the back-up center on Barwell Road on three-year terms. The initial agreement was signed in July 2013, and a subsequent agreement signed in July 2016 that has now reached the end of term. The WCSO is now requesting to enter into a new three-year agreement for phone services at the Sheriff's communications center and the back-up center located at Raleigh City Hall on Hargett Street.

Attachments:

1. AT&T Agreement