

Order N Pri Goal Area		Board Committee Related	Initiative C Initiative (Description)	Initiative Tag (Short Name)
26	Great Government	Great Government	GG 1.1 Establish guidelines for departments to use in measuring customer satisfaction and soliciting customer feedback.	Customer Satisfaction Measurement
27	Great Government	Great Government	GG 2.1 Live stream, record, archive and post Board of Commissioner work sessions.	Live Stream BOC Work Sessions
28	Great Government	Great Government	GG 2.2 Enhance and promote innovation programs to include a focus on cost efficiencies.	Promote Innovation
29	Great Government	Great Government	GG 2.3 Review and update board procedures to align with best practices for boards of commissioners.	BOC Best Practices
30	Great Government	Great Government	GG 4.1 Build the resources to assist departments with obtaining and utilizing effective data analytics to solve business objectives and reach departmental goals.	Increase Use of Data Analytics
31	Great Government	Great Government	GG 4.2 Establish a countywide performance management program, including guidance for departments to use for development of qualitative and useful performance metrics.	Performance Management