






Wake County Behavioral Health Plan - 1st Interval Report (July 2018 - Dec 2018)*




Access and Coordination

Individuals needing care can access it

Objective	Status	Notes
Expand school-based coordination for children and families.		FY19 budget included funding for 4 new positions. Staff in place and supporting early childhood cases, children leaving facilities and IDD population. Lag time on metrics will yield indicators in Fall 2019.
Update County's BH website. Ensure content on wakegov.com is accessible, clear and comprehensive.		Initial update complete. County selecting vendor to redesign entire website...BH update will be part of this redesign.
Establish performance baseline and measures of crisis system/all focus areas.		Created metrics team and established initial measures for all five focus areas. Need to establish baselines based on FY18 data, and report first six months of FY19.
Develop contractual agreements between members of the system of care that comply with relevant privacy laws and facilitate appropriate sharing of health and case information.		Initiating conversations with WakeMed, UNC, and Duke to establish IT sharing on Health side.
Identify technologies to improve case management and coordination across multiple agencies.		Wake County will be on of the initial sites for NC CARE 360. Foundation for Healty Living leading effort in NC DHHS public/private partnership. Launch targeted for April 2019 in Wake.


Crisis Services

Increase capacity for crisis response

Objective	Status	Notes
Make the business case to increase Partial Hospitalization funding to reduce length of stay in inpatient facilities		Demonstration of impact evaluated. Developing funding strategy for FY20.
Evaluate partnership opportunities for additional crisis facility beds in FY 2019		Initial discussion with Alliance in December. Further discussions with WakeMed and UNC in February
Implement expanded mobile crisis pilot		Provider selected. EMS protocols established and staff trained. EMS sites readied for colocation. Estimated rolling start to begin early March 2019




Familiar Faces

Stabilize frequent users of crisis services

Objective	Status	Notes
Appoint a Wake County Familiar Faces workgroup.		Coordinate creation of this workgroup with PHTF implementation - likely in Feb/Mar 2019

Housing

Increase housing stability for individuals with behavioral health conditions

Objective	Status	Notes
Conduct a community design session for a permanent supportive housing model with set-aside units for the Familiar Faces population and access to onsite services.		Session held September 6, 2018. Approximately 65 attendees. Developed "Community Considerations" criteria in PSH RFP.
Conduct educational sessions with developers, property managers, hospital systems and service providers to develop Housing First strategies with a focus on harm reduction and tenant support.		Session held July 17, 2018. Approximately 75 registered attendees representing developers, property owners and service providers.
Work with the Corporation for Supportive Housing, the NC Housing Finance Agency and Wake County Housing Department to create new housing through partnerships with developers and service providers.		Working with partners, released RFP October 4, 2018. No responses met minimum criteria to pursue development. Developing new plan for moving forward.

* Includes updates for 12 of 40 Behavioral Health Plan Initiatives selected to begin in first six months of plan implementation. The remaining initiatives are moving forward in future reports.



Complete



Progress is >85%



Progress is between 50% and 85%



Progress is <50%