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**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

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☒ Human Services Board**Please select your second Board preference: \***

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☒ Adult Care Home Community Advisory Committee**Please select your third Board preference: \***

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☒ None Selected**Please select your fourth Board preference: \***

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☒ None Selected**Please select your fifth Board preference: \***

---

☒ None Selected**Please select your sixth Board preference: \***

---

☒ None Selected

---

Heather

First Name

---

M

Middle Initial

---

Balsley

Last Name

---

6012 Fauvette Lane

Street Address

---

Suite or Apt

---

Holly Springs

City

---

NC

State

---

27540

Postal Code

**What district do you live in?**

---

☒ District 2

---

Mobile: (919) 259-4070

Primary Phone

---

Home: (540) 290-2913

Alternate Phone

---

hbaudiology@gmail.com

Email Address

---

Central Carolina Ear Nose and Throat

Employer

---

Audiologist

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Unincorporated Wake County

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in working within my community to help facilitate better access and understanding of healthcare in our area.

Work Experience

Clinical Audiologist at Central Carolina ENT Clinical Audiologist at UNC Hospitals ENT Department  
Educational Audiologist for Wake County Public School System

Volunteer Experience

Education

Bachelor of Science in Communication Sciences and Disorders with a Minor in Special Education - James Madison University Doctor of Audiology - University of North Carolina at Chapel Hill US Department of Education recipient of Pediatric Audiology Training Grant to provide specialized training and expertise in the area of pediatrics

Comments

I am the mother of 3 children and have lived in Wake County for 9 years.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender \*

☒ Female

Ethnicity \*

☒ Caucasian

---

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

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**Profile****Which Boards would you like to apply for?**

---

Capital Area Workforce Development Board: Submitted  
Domestic Violence Fatality Review Team: Submitted  
Human Services Board: Submitted  
Juvenile Crime Prevention Council: Submitted  
Wake Technical Community College Board of Trustees: Submitted  
Commission For Women: Submitted

**Please select your first Board preference: \***

---

☒ Wake Technical Community College Board of Trustees

**Please select your second Board preference: \***

---

☒ Commission for Women

**Please select your third Board preference: \***

---

☒ Juvenile Crime Prevention Council

**Please select your fourth Board preference: \***

---

☒ Human Services Board

**Please select your fifth Board preference: \***

---

☒ Domestic Violence Fatality Review Team

**Please select your sixth Board preference: \***

---

☒ Capital Area Workforce Development Board

Jordyne

First Name

Blaise

Last Name

Middle Initial

1832 Natalie Brook Way

Street Address

Suite or Apt

Raleigh

City

NC

State

27609

Postal Code

**What district do you live in?**

---

☒ District 4

Mobile: (202) 629-7226

Primary Phone

Fax: (919) 584-3025

Alternate Phone

jordyne.blaise@gmail.com

Email Address

Blaise Consulting

Employer

Lead Consultant

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

☐ Yes ☒ No

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**In order to assure countywide representation, please indicate your place of residence:**

☒ Raleigh

---

## Interests & Experiences

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**Why are you interested in serving on a Board or Commission?**

I have recently returned to Wake county on a full time basis and have been committed to volunteer service in the community. I'd like the opportunity to use my skills and expertise to have a positive impact on my immediate community and work to build relationships with county residents committed to public service.

---

## Work Experience

I am an attorney, consultant, and strategist specializing in equity, diversity, inclusion and civil rights compliance in the public and private sector. I am an advanced equity specialist with thoughtful and engaging leadership and organizational skills that take equity from theory to action. I am published nationally as a leading scholar-activist in the arenas of civil rights, black feminist legal and social theory, and intersectionality. Feel free to contact me to serve as your next equity consultant and/or educator, specifically as it relates to Title IX and gender equity, race and gender, cultural competency, intersectionality, or social justice based institutional change.

---

## Volunteer Experience

I have experience working with youth as a mentor for the YMCA, working on international aid projects in Haiti with St. Louisiens for Haiti and throughout the country as a volunteer with habitat for humanity and in rural wake county through youth programs administered through my sorority, Delta Sigma Theta, Sorority, Inc. I also have served as an advocate public speaker and writer on issues such as civil rights and gender equity. I previously served as a Human Relations Commissioner for the City of Raleigh.

---

## Education

BA Georgetown University JD Georgetown University Law Center

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## Comments

---

[HU17\\_Blaise\\_Professional\\_Resume-ilovepdf-compressed.pdf](#)

Upload a Resume

---

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics



Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ African American

☒ Hispanic

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

---

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

# JORDYNE BLAISE

jordyne.blaise@gmail.com



jordyneblaise.com



202.629.7226

## PROFILE

I am an experienced attorney, consultant, and strategist specializing in equity, diversity, inclusion and civil rights compliance in the public and private sector. I am an advanced equity specialist with thoughtful and engaging leadership and organizational skills that take equity from theory to action.

## CORE COMPETENCIES

- Strategic Planning
- Workplace Investigations
- Technical Writing
- Policy Interpretation
- Training (Cultural Competency, Diversity)
- Title IX, Title VII, Title VI Compliance
- Risk Management
- Public Speaking

## PUBLICATIONS

ESSENCE: May 2016, *Ain't I A Woman*

ESSENCE: September 2015, *Our Sisters' Keeper?*

ESSENCE: December 2014, *Getting Real about Domestic Violence*

TIME: November 2014, *Kim Kardashian's Nude Photos and Saartjie's Choice: History's Problem with Fascinating Bodies*

## PROFESSIONAL EXPERIENCE

### Lead Consultant

Blaise Consulting  
2015 - Present

- Advise clients, reduce risk, mitigate employee issues and policy concerns
- Provide cultural competency, implicit bias, and federally required training for educational institutions, private companies and government agencies
- Complete compliance reviews and audits for Title IX, ADA, Title VII and Title VI
- Assist small and minority businesses with affirmative action plans, state and federal equal opportunity reporting and MBE certification
- Serve as a contracted investigator of workplace discrimination, harassment

### Director of Community Engagement and Equity

Harvard University

2016-2017

- Inaugural Director
- Implemented a range of programs to promote cultural competency and civil discourse and to explore the intersection of social justice and various forms of diversity
- Developed strategic vision from a social justice lens
- Managed library of pedagogical resources on issues of diversity and inclusion in the classroom.

### Equal Opportunity Officer + Deputy Title IX Coordinator

NC State University

2014-2016

- Investigated complaints of discrimination and harassment
- Manage compliance under Title IX, Title VII, and related federal laws and policy guidelines.
- Created and lead training and outreach for faculty, staff, students
- Monitored Title IX-related activities,
- Advise university-wide assessment methods related to gender/sex equity, and lead Sexual Assault Response Team.
- Developed internal and external partnerships to implement campus wide diversity and inclusion initiatives and directives

# JORDYNE BLAISE 2

## **Equal Opportunity Specialist**

District of Columbia  
Department of Transportation  
2011-2014

- Developed equal opportunity, affirmative action, and diversity programs, specializing in Title VI and Title VII compliance
- Served as Title VI Coordinator and Language Access Coordinator
- Advised agency leadership on federal program requirements, provided training, and investigated complaints of discrimination
- Served as agency public involvement specialist, provided technical assistance in reaching minority populations
- Drafted legislation for introduction, enrollment and engrossment, reviewed legislation before the Committee on Government Operations.
- Drafted press releases and talking points.
- Managed relationships between stakeholders, developers, and certified business enterprises (CBEs) to ensure diverse participation in major economic development projects.

## **Attorney Advisor (Temp)**

US Commission on Civil Rights  
2011

- Drafted commission report on Federal enforcement of civil rights laws in Inter-Student Violence cases
- Analyzed statistical data, reviewed discovery, processed complaints
- Planned briefing on inter-student violence

## **Assistant Attorney General (Temp)**

DC Office of the Attorney General  
2010-2011

- Civil Litigation division
- Defended civil actions brought against the District including challenges under the First, Fourth, Fifth and Eighth Amendment, Civil Rights cases, false arrest, employment discrimination, administrative decisions of agencies, education services, contracts, and class actions

## **Legal Intern**

Department of Education  
Office for Civil Rights  
2010

- Conducted complainant interviews and ascertained relevant facts to determine Department action.
- Drafted notification letters, letters of transfer, and letters of finding
- Provided technical assistance to colleges by researching relevant civil rights standards and developing strategies to implement them
- Lead mediations

## EXPERTISE

Employment Law  
Affirmative Action Plans  
Civil Rights Law  
Mediation  
Leadership Coaching

## EDUCATION + LICENSURE

2010	<b>Bar Admission:</b> State Bar of Florida
2010	<b>Juris Doctor</b> Georgetown University
2006	<b>Bachelor of Arts, English</b> Georgetown University Law Center

## SKILLS

Adobe Photoshop  
Web Design  
Banner, PeopleSoft, Oracle  
Social Media  
Graphic Design  
Microsoft Office Suite

## COMMUNITY LEADERSHIP

Delta Sigma Theta Sorority, Incorporated  
City of Raleigh Human Relations Commission (2014-2016)  
Georgetown University African American Advisory Board  
YMCA of the Triangle Community Hope Mentor  
Fannie Lou's Girls, Board of Directors  
St. Louisiens for Haiti, Board of Directors  
Habitat for Humanity



---

**Profile****Which Boards would you like to apply for?**

---

Alliance Behavioral Healthcare: Submitted  
Capital Area Workforce Development Board: Submitted  
Housing Authority: Submitted  
Human Services Board: Submitted  
Juvenile Crime Prevention Council: Submitted  
Raleigh-Durham Airport Authority: Submitted  
Wake Technical Community College Board of Trustees: Submitted  
WakeMed Hospital Board of Directors: Submitted  
Wake County Steering Committee on Affordable Housing: Submitted

**Please select your first Board preference: \***

---

☒ Juvenile Crime Prevention Council

**Please select your second Board preference: \***

---

☒ Alliance Behavioral Healthcare

**Please select your third Board preference: \***

---

☒ Criminal Justice Partnership Advisory Board

**Please select your fourth Board preference: \***

---

☒ Housing Authority

**Please select your fifth Board preference: \***

---

☒ WakeMed Hospital Board of Directors

**Please select your sixth Board preference: \***

---

☒ Wake Technical Community College Board of Trustees

Utica

First Name

Cason

Middle Initial

Last Name

2011 Swimming Hole Circle

Street Address

Suite or Apt

Raleigh

City

NC

State

27610

Postal Code

**What district do you live in?**

---

☒ District 7

Home: (919) 413-1854

Primary Phone

Business: (919) 651-4397

Alternate Phone

uvcason@yahoo.com

Email Address

Yardi Systems Inc.

Employer

HelpDesk Coordinator

Job Title

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

☐ Yes ☒ No

**In order to assure countywide representation, please indicate your place of residence:**

☒ Raleigh

---

## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

I have a passion of serving my community. I love helping individuals in the community. I have prior experience serving on a nonprofit board

## Work Experience

5 Yrs Software Tech Support 8 Yrs of Affordable Housing Experience with Raleigh Housing Authority and Property Management Companies 5 Yrs of Human Services Experience with Wake County Child Support Enforcement~ Raleigh Housing Authority

## Volunteer Experience

4 Years as CEO of a local nonprofit 1 Yr Executive Director of Job Readiness Organization 3.5 Yrs Experience as Assistant Director of Youth Re-Entry Program 1 Yr Experience as Adult Mentor for Step Up Ministries

## Education

Medical Assistant Certificate Associate's Degree in Human/Family Services Bachelor's Degree in Human/Family Services

## Comments

[resume.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics

Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ African American

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ Other

### City of Raleigh Website

If you selected "Other" above, how?

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

# Utica Cason

2011 Swimming Hole Circle, Raleigh, NC 27610 ☐ (919) 413-1854 ☐  
[uvcason@yahoo.com](mailto:uvcason@yahoo.com)

## ***Professional Experience***

### ***Yardi Systems, Inc., Raleigh, North Carolina***

#### ***HELPDESK COODINATOR 2008-PRESENT***

Provide customer/client service and in a call center environment with regards to technical support with software issues and assist clients with implementation of real estate and accounting software. It consists of setup, implementation, upgrades, and ongoing software support for live clients. Support different modules (core, residential, affordable, and maintenance)

### ***Reliant Monitoring Services, Cary, North Carolina***

#### ***DISPATCHER 2013-PRESENT***

Dispatch and schedule installers to perform work order assignments for pretrial electronic/alcohol monitoring devices for local government and law enforcement agencies

### ***Drucker & Falk Property Management, Raleigh, North Carolina***

#### ***PART-TIME LEASING AGENT 2009-2010***

Tenant relations, administered leasing process, lease up of vacant units, marketing, and sales

### ***Hendrick Automotive Group, Cary, North Carolina***

#### ***BUSINESS DEVELOPMENT REPRESENTATIVE 2008-2008***

Scheduled sales appointments, handled incoming sales calls in a call center environment, and provided customer service and public relations

### ***United Property Management, Raleigh, North Carolina***

#### ***PROPERTY MANAGER 2007-2008***

Tenant relations, accounting, and revenue and expense control, processed rental applications, administered leasing, lease renewal, and lease up of vacant units, marketing, and sales, experience in Low Income Tax Credit & Section 8 program, supervised maintenance, housekeeping, and contractors.

## **Education**

SUNY-Empire State College, Saratoga Springs, NY

B.A., Family & Human Services 2002-2006  
A. S., Family & Human Services 2001-2002

Wake Technical Community College, Raleigh, NC  
Human Services Technology, 1999-2000  
Medical Assistant, 1996-1998  
GED, 1994

Certified Occupancy Specialist (COS)-NAHMA 2008

**Additional  
Experience**

Nonprofit Management, Nonprofit/Business  
Consultant  
Windows XP and 7 and Vista, MS Office Suite,  
Internet Explorer, Outlook, Goggle Documents,  
Medic, CAM, I-CAM, ACCUCERT, Yardi Voyager,  
Yardi Classic, SQL, CRM

**Volunteer  
Experience**

***SOAR Outreach, Raleigh, NC  
Founder/CEO 2014-present***

Establish administrative policies for the day-to-day  
operation  
of the nonprofit. Establish and maintain  
relationships with  
various organizations to enhance the organization's  
mission. Report to the Board of Directors to seek  
their  
involvement in policy decision and fundraising.  
Supervise  
collaborate with the organization staff and  
volunteers.  
implement strategic planning and implementation.  
Oversee  
the organization board, marketing, and  
communication efforts.  
Review and approve contracts for services. Plan  
and oversee  
the annual budget.

**City of Raleigh Citizen Police Academy  
2018**

**City of Raleigh Summer Youth Employment  
Program**

Volunteer Interviewer, 2014-2017

**Neighbor 2 Neighbor,**  
Jobs for Life Mentor, 2016

**Wake Technical Community College**  
Advisory Board, 2016

***City of Raleigh Neighborhood College &  
Citizens Leadership Academy***, 2013-2014

***Justice Served NC, Inc., Raleigh, North  
Carolina***  
Assistant Director & Program Manager 2011-2013

***Step-Up Ministry, Life Skills Co-Partner***, 2002

---

**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

---

☒ Economic Development Commission**Please select your second Board preference: \***

---

☒ Triangle Transit Authority Board**Please select your third Board preference: \***

---

☒ WakeMed Hospital Board of Directors**Please select your fourth Board preference: \***

---

☒ Library Commission**Please select your fifth Board preference: \***

---

☒ Planning Board**Please select your sixth Board preference: \***

---

☒ Greater Raleigh Convention and Visitors Bureau

---

David

First Name

---

L

Middle Initial

---

Clegg

Last Name

---

PO Box 18213

Street Address

---

Suite or Apt

---

Raleigh

City

---

NC

State

---

27619

Postal Code

**What district do you live in?**

---

☒ District 4

---

Home: (919) 218-9471

Primary Phone

---

Home: (919) 785-1551

Alternate Phone

---

davidlclegg@live.com

Email Address

---

Tyrrell County, NC

Employer

---

County Manager and County  
Attorney

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

---

## Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am very interested in having a role in my community's growth and its development of an excellent quality of life. I have nearly 40 years of executive experience in government and would like to use that knowledge to help Wake County thrive.

## Work Experience

See resume

## Volunteer Experience

See resume

## Education

See resume

## Comments

See Resume

[DAVID\\_LOUIS\\_CLEGG\\_RESUME.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics

  
Date of Birth

Gender \*

☒ Male



**Ethnicity \***

---

☒ Caucasian

---

**Other**

**How did you become aware of Wake County volunteer opportunities?**

---

☒ County Website

---

If you selected "Other" above, how?

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Please upload a file

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**ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

## **DAVID LOUIS CLEGG**

Post Office Box 18213  
Raleigh, North Carolina 27619  
919-218-9471  
[DAVIDLCLEGG@live.com](mailto:DAVIDLCLEGG@live.com)

### **PROFESSIONAL AWARDS:**

Order of the Long Leaf Pine, State of North Carolina  
National Unemployment Insurance Legal Award of Merit  
Leadership North Carolina, L. Richardson Preyer Award  
North Carolina Governor's Award for Excellence in Public Service  
North Carolina Employment Security Award of Excellence

### **EMPLOYMENT:**

Position: **County Manager and County Attorney**  
Tyrrell County, North Carolina  
Columbia, North Carolina  
2013-present

Responsibilities: Appointed by Board of County Commissioners to be the first County Manager of Tyrrell County. Charged with responsibility of serving as chief operating officer and chief legal officer of the environmentally sensitive Inner Banks County with a budget of \$7.8 million and 75 employees. Tyrrell County has the smallest population of any NC county and faces substantial operational, budgetary, socio economic and development challenges. Also serving as Chairman of the Seymour Johnson Air Force Base Joint Land Use Study; Clerk and Finance Officer to the ABC Board; Board Chair of Partnership for the Sounds; County Economic Development Officer; Chairman of the Scuppernong River Festival; Member, East Carolina Behavioral Health Regional Board; Member, Pocosin Folk Arts Center Board of Directors Vice Chair; Blackbeard Boy Scout District Advisory Council, Member, Beaufort County Community College Foundation Board

Position: **Assistant Secretary of Commerce**  
**Deputy ESC Chairman and Chief Operating Officer**

North Carolina Department of Commerce, Employment Security  
Commission  
Raleigh, North Carolina  
2002-2013

Responsibilities: Executive, Policy Making exempt appointment. Overall administrative supervision of 2,200 employees and a \$95+million operating budget in Unemployment Insurance (over \$14 billion in benefits from 2007-2012), Employment Service (approximately 200,000 employing units), and Labor Market Information programs for the state as well as ESC's legal, public information, publications, governmental relations, special projects, labor market development, finance and budget and information systems; presented testimony before U.S. House Ways and Means Committee and U. S. Senate Veterans Affairs Committee. Provided consultative services on workforce development to Republic of Northern Ireland Position was concluded after gubernatorial and political party change in 2012 election.

Position: **Director of Governmental Relations/Deputy Commissioner**  
North Carolina Employment Security Commission  
Raleigh, North Carolina  
1997-2002

Responsibilities: Developed and promoted the legislative program for ESC on the federal and state level; charged with the administration of its movement through the legislative/regulatory process; ESC welfare reform and Workforce Investment Act coordinator, Director of state's 100 Job Service Employer Committees and State Committee, ESC representative to State Board of Elections, Governor's Hispanic/Latino Council, Governor's Human Services Transportation Council, primary contact to all state and federal agencies as well as national workforce development associations; constituent services manager; public speaking to professional and civic associations represented Commission as counsel in special matters directly assigned by the Chairman. Executive Exempt position.

Position: **Attorney/Deputy Commissioner/Hearing Officer**  
North Carolina Employment Security Commission  
Raleigh, North Carolina  
1993-1997

Responsibilities: Management support and legal services for administrative, entitlement, Job Service, and Labor Market Information functions of ESC. Preside or represent Commission statewide in administrative law hearings of appeals pursuant to G.S.

96 involving unemployment insurance benefits, taxes, fraud, overpayment, labor disputes, and employer contributions. Preside and rule on Commission level appeals on behalf of full Commission. Agency legislative liaison; drafting of legislation; contract negotiation; mediate/litigate EEO and Contested Case complaints; monitor Job Training Partnership Act contracts, Worker Training Trust Fund, and School to Work Program; public speaking on ESC activities; attorney for ESC State Advisory Council. Management Exempt position.

Positions:           **County Attorney** (Assistant, Acting, or Interim County Manager 1984-1990)

**County Manager and County Attorney** (1990-1993)

                  County of Brunswick  
                  Bolivia, North Carolina

Responsibilities: Appointed by Board of County Commissioners to serve as chief administrative officer, chief legal officer, and Public Information Officer of unit of North Carolina government. Duties included representation of all county departments, agencies, and commissions in legal proceedings as well as administration of a 48+ million dollar operating budget and 500+ employees in 36 departments.

Served as Chairman of the Lower Cape Fear Water and Sewer Authority Board.

Position:    **Attorney**

                  Cameron and Hager, P. A., Attorneys  
                  Sanford, North Carolina  
                  1981-1984

Responsibilities: General practice with priority clients being the City of Sanford Department of Planning and Community Development, and the Lee County Department of Social Services.

Served as Secretary of the Lee County Board of Elections

#### **OTHER EMPLOYMENT:**

Instructor, Wake Technical Community College, Raleigh, North Carolina

Assistant County Attorney, Cumberland County, NC, Special Projects

Instructor, Central Carolina Community College, Sanford, North Carolina

Certified Tree Farmer, farming pine trees in Lee and Chatham  
County, NC  
Member, Screen Actors Guild/American Federation of Television and  
Radio Artists  
Actor, "Matlock" television series, Axium Productions, Inc.,  
Wilmington, NC

RELEVANT EXPERIENCE:

- \* Appointed by Governor of North Carolina., Committee on Inaugural Ceremonies, 2017 North Carolina Gubernatorial Inauguration, January, 2017
- \*Member, Raleigh Convention and Performing Arts Center Commission, current
- \*President, Miss North Carolina Sisterhood, Inc., a nonprofit corporation established to produce the 75<sup>th</sup> anniversary celebration of the Miss North Carolina Pageant, current
- \*Member, Board of Directors, Temple Theatre, Sanford, NC, current
- \*Member, Miss North Carolina Pageant Executive Committee, current
- \*Vice Chairman, Board of Pocosin School of Fine Craft, Columbia NC
- \*Graduate, Leadership North Carolina
- \*Member, Tyrrell County Rotary Club, current
- \*Member and usher leader, Edenton Street United Methodist Church, Raleigh, North Carolina, current
- \*Raleigh "First Night" celebration and "Artsplosure" Events Manager
- \*Eastern North Carolina Alzheimer's Association Memory Walk and golf tournament, fundraising, current
- \*Chairman of the Board, Lower Cape Fear Water and Sewer Authority, (six county utility governing board)
- \*Member and Secretary, Lee County Board of Elections

PROFESSIONAL LICENSES:

North Carolina State Bar  
United States Supreme Court  
United States Fourth Circuit Court of Appeals  
United States District Court, Middle, Eastern and Western Districts of North Carolina

*EDUCATION:*

Juris Doctor Degree, University of South Carolina School of Law,  
Columbia, South Carolina

Master of Arts Degree, Theater and Speech,  
University of South Carolina, Columbia, South Carolina

Bachelor of Arts Degree, Government, *magna cum laude*,  
Hampden-Sydney College, Hampden-Sydney, Virginia

---

**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted  
Juvenile Crime Prevention Council: Submitted  
Planning Board: Submitted  
Raleigh-Durham Airport Authority: Submitted  
Commission For Women: Submitted

**Please select your first Board preference: \***

---

☒ Juvenile Crime Prevention Council

**Please select your second Board preference: \***

---

☒ Commission for Women

**Please select your third Board preference: \***

---

☒ Criminal Justice Partnership Advisory Board

**Please select your fourth Board preference: \***

---

☒ Greater Raleigh Convention and Visitors Bureau

**Please select your fifth Board preference: \***

---

☒ Human Services Board

**Please select your sixth Board preference: \***

---

☒ Raleigh-Durham Airport Authority

Linda

First Name

C

Middle Initial

Cuttler

Last Name

510 Founders Walk Drive

Street Address

Suite or Apt

Morrisville

City

NC

State

27560

Postal Code

**What district do you live in?**

---

☒ District 3

Mobile: (412) 657-6325

Primary Phone

Business: 9195882517

Alternate Phone

lcuttler@gmail.com

Email Address

Hope Centre of Advancement

Employer

substance abuse/mental health  
consultant

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☐ No

In order to assure countywide representation, please indicate your place of residence:

☒ Morrisville

## Interests & Experiences

Why are you interested in serving on a Board or Commission?

## Work Experience

28 yrs in the human service field as a therapist director and owner of my own agency.

## Volunteer Experience

chairwomen of the board for juvenile detention center~ pittsburgh pa board of advisers for Heinz  
Endowment pittsburgh board of directors for fatherhood int program

## Education

MS degree San Fran International Univ MS degree Geneva College ba degree Duquesne University

## Comments

[CUTTLERLINDAFemale04-17-  
1959\\_Resume\\_02.docx](#)

Upload a Resume

If you have another document you would like to attach  
to your application, you may upload it below:

Please upload a file

## Demographics

[REDACTED]

Date of Birth



Gender \*

☒ Female

Ethnicity \*

☒ African American

---

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

referral by colleague

If you selected "Other" above, how?

Please upload a file

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### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

## LA director/manager

### Personal Information

Name: LINDA CUTTLER

Email: LCUTTLER@GMAIL.COM

Phone: 412-657-6325

Home Location: US-NC-Morrisville-27560 (Can work for any employer)

### Experience

Job Categories: **Government** (10 Years experience)

Total years experience: 19 Years

### Company Information

#### Company Name: Family Legacy

Start date February to Present

Company Name: Jacobs Ladder

Start Date: July 2009

Job Title: Child therapist, family counseling

End Date: Present

Company Name: CJC/WB Center

Start Date: August 2005

Job Title: Assessment Specialist P/T for

End Date: Present

Company Name: Juvenile Court Project

Start Date: September 2002

Job Title: Program Director

End Date: December 2008

Company Name: Healthy Start Inc

Start Date: August 1997

Job Title: Certified Addiction Counselor

End Date: September 2002

Company Name: The Whales Tale Youth and Family Counseling Center

Start Date: April 1994

Job Title: Youth and Family Specialist

End Date: August 1997

Company Name: Bridgestone/ Firestone Company

Start Date: January 1989

Job Title: Sales Manager

End Date: April 1994

Company Name: Christian Life Skills

Start Date: January 1992

Job Title: Counselor

End Date: April 1994

Company Name: Westinghouse Electric Transportation Division

Start Date: May 1985

Job Title: Purchasing agent

End Date: January 1989

Company Name: Army Corps of Engineers

Start Date: September 1980

Job Title: writer

End Date: January 1984

**Additional Skills And Qualifications**

Managed Others : Yes (12 others)

Languages Spoken : English

Most recent wage:

Felony Conviction: No

Security Clearance: No

Military Experience:

**Education**

<b>School:</b> Duquesne University	<b>Major:</b> Communications/child development	<b>Degree:</b> Bachelor's Degree	<b>Graduation Date:</b> December 1983
<b>School:</b> Geneva College	<b>Major:</b> organizational leadership	<b>Degree:</b> Master's Degree	<b>Graduation Date:</b> May 2002
<b>School:</b> San Francisco International University	<b>Major:</b> family counseling	<b>Degree:</b> Master's Degree	<b>Graduation Date:</b> May 2005

**Desired Position**

Desired wage :  
Desired employment type: Full-Time  
Desired commute: 25 miles  
Desired travel: Negligible

Linda Cuttler  
503 Courthouse Drive.  
Morrisville, NC 27560  
(919-650-3712) home and fax #  
(412) 657-6325 Cell  
lcuttler@gmail.com

Objective: To work in social services as a manager/director with an agency or company utilizing my professional skills, education and experience.

**Professional Work Experience:**

**Family Legacy**

Substance Abuse Consultant

February 2010 to Present

Responsibilities include:

- Intensive In Home Substance Abuse Consultant
- Therapy session on consumers suffering with substance abuse
- Group facilitator for adults and adolescents consumers
- Juvenile court liaison for drug court and criminal court
- Trainer of 7 Challenges
- Paper work and progress note taking

**Jacobs Ladder**

Child therapist/family counseling

July 2009-January 2010

Responsibilities include:

- Therapy sessions with children with special needs
- Family counseling with families of children with special needs
- Conducted floor time play to help children develop social skills and motor skills
- Help families understand the process of dealing with a child with special needs
- Maintain records
- Develop treatment plans for clients
- Complete assessments on families

**Juvenile Court Project**

Project Director

September 2002- December-2008

Responsibilities Include:

- Developed a social service unit within the Juvenile Court Project
- Developed and designed the paperwork needed for the project
- Supervise the Parental Support Unit counseling staff
- Meet with local organizations to further advance the Juvenile Court Project
- Counseled adult clients with drug and alcohol and mental health issues
- Administer and develop protocol for a team approach
- Conduct trainings for the agency and the court system and juvenile judges on drug and alcohol
- Supervise all incoming referrals from the attorneys on clients with drug and alcohol issues
- Participate in panel discussions and trainings in the community on juvenile law
- Coordinate and supervise all outreach events
- Attend court as needed on behalf of the client

- Coordinate jail referrals and conduct trainings on legal issues around juvenile law
- Keep accurate records regarding the activities of the Parental Support Advocates

### **CJC/WB**

President/CEO

Assessment Specialist P/T for the EAP for the Bar foundation of PA

August 2005-present

Responsibilities Included:

- Drug and alcohol assessments on attorneys and judges referred by the Supreme Court of Pa. wanting to practice law in Pa.
- Write report on finding and report to the State Supreme Court and the EAP
- Refer attorneys and judges to level of treatment recommended and help facilitate funding
- Keep accurate records and files for state review

### **Healthy Start Inc.**

Certified Addiction Counselor

July 1997- June 2002

Responsibilities Included:

- Provided substance abuse assessments for women and children
- Utilize the Pennsylvania Client Placement Criteria to determine the appropriate level of care
- Develop preliminary treatment plans
- Educate clients about community resources and organizations
- Represent the organization through public speaking and trainings
- Provided clinical supervision
- Assisted in the implementation of Healthy Families project 2000 proposal
- Provided expert testimony on court proceedings on behalf of the client

### **The Whales Tale Youth and Family Counseling Center**

Youth and Family Specialist

1994-1997

Responsibilities Included:

- Worked as part of an integrated and professional treatment team providing drug and alcohol services to women and families in recovery at all levels of care.
- Facilitated parenting, life skills, and psycho educational groups
- Represented the Whales tale by providing behavioral health education for schools and other community organizations

- Developed treatment plan with clients while in treatment
- Facilitated treatment groups for inpatient and outpatient treatment
- Developed case management support for clients
- Facilitated individual, group, and family therapy sessions
- Crisis counseling
- TSS support staff

### **Christian Life Skills**

Counselor

1992-1994

Responsibilities Included:

- Provided individual and group counseling to troubled youth
- Taught life skill classes
- Made referrals for special needs
- Crisis counseling

Bridgestone/ Firestone Company

1989-1994

United States Postal Service

1988-1989

Westinghouse Transportation

Purchasing Agent/ Transportation Division

1985-1988

### **Education:**

BA, Sports, Media Communications/ Child Development

Duquesne University

1983

MS, Organizational Leadership and Development

Geneva College

2002

MS, Family Counseling

San Francisco International University

2005

Licenses and Certificates

☐☐ **Pennsylvania Certified Addiction Counselor (certificate # 4255) (working on license)**

**International Certified Alcohol & Drug Counselor NCSAPPB #123067**

**Pennsylvania Certification of Competency in Problem Gambling (working on national certification)**

## **North Carolina Certified Substance Abuse Counselor (CSAC) #2427 working on License**

### **Achievement and other Interest**

- **AAU- Coached and counseled young basketball talent**
- **Volunteer as Youth and Young Adult Counselor associated with East End Cooperative Ministries.**
- **Received the Community Impact Award of the year in sports on April 27<sup>th</sup> 2003**
- **Nominated and elected to the Board of Advisers for the Shuman Juvenile Detention Center and current Chairman of the Board.**
- **Head Basketball coach for Trinity Christian High School (Boys Varsity) WPIAL**
- **Selected to be on future Geneva College brochures**
- **Awarded the Willie Stargell "Say no to drugs and alcohol and violence" MVP Award, June, 2005 & 2008**
- **Nominated to the Board of Advisors for the National Fatherhood Initiative.**
- **President and Founder of the Cuttler Hoops Classic for boy's basketball AAU.**
- **Nominated to the The Heinz Endowment African American Men and Boys Advisory Board**

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**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

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☒ Human Services Board**Please select your second Board preference: \***

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☒ None Selected**Please select your third Board preference: \***

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☒ None Selected**Please select your fourth Board preference: \***

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☒ None Selected**Please select your fifth Board preference: \***

---

☒ None Selected**Please select your sixth Board preference: \***

---

☒ None Selected

---

Bethany

First Name

---

DeGraff

Middle Initial

Last Name

---

335 View Drive

Street Address

---

Suite or Apt

---

Morrisville

City

---

NC

State

---

27560

Postal Code

**What district do you live in?**

---

☒ District 3

---

Mobile: (919) 793-8538

Primary Phone

---

Mobile: (919) 793-8538

Alternate Phone

---

bryn04@gmail.com

Email Address

---

SAS

Employer

---

Marketing and Communications

Job Title



If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Morrisville

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## Interests & Experiences

Why are you interested in serving on a Board or Commission?

I would like to become more involved in my community and make a difference by collaborating with fellow Wake County residents to provide improvements in the place we all call home. Serving on the Human Services Board would allow me to do just that while also contributing my leadership skills and young professional perspective. I'm interested in this board specifically because the topics of of interest, are relevant, and ones that I could help improve on.

## Work Experience

I have 10 years of international marketing experience working with both small and large companies in industries such as manufacturing and technology. Having lived in Europe and the US, my experience is very global in nature.

## Volunteer Experience

I am very active with my church, Hope Community, where I volunteer with a program entitled " Hope on the Homefront" helping improve buildings and housing for low income families in the triangle. I also was the student council representative during my master's degree and was involved in several activity groups as a student at East Carolina University.

## Education

Bachelors - International Communication, Public Relations and Marketing - East Carolina University 2009  
Masters - International Communication Management - De Haagse Hogeschool, The Hague, Netherlands  
2013 Certificate - Russian culture, Moscow, Russia 2009

## Comments

I look forward to learning more about this process and will be happy to answer any questions you may have.

[Bethany\\_DeGraff\\_CVrh.docx](#)

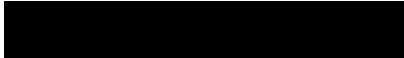
Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics



Date of Birth

Gender \*

☒ Female

Ethnicity \*

☒ Caucasian

---

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

Library Website

If you selected "Other" above, how?

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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# Bethany B. DeGraff

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bryn04@gmail.com ☐ 335 View Drive, Morrisville, NC 27560 ☐ 919-793-8538

## GLOBAL MARKETING PROFESSIONAL

An international marketing manager who is articulate, fiercely ambitious, and committed to excellence that is evidenced with a track record of positive results.

*“Bethany is an extremely hard-working individual who will succeed in anything she does because of her dedication to the marketing field and her passion for accomplishing and exceeding goals.”* – **Carlo di Colloredo Mels, Global Partner Marketing Director-Red Hat**

## QUALIFICATIONS

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- ✓ 9+ years of marketing experience in global environments including direct marketing, integrated marketing, product marketing, partner marketing, and digital marketing both in Europe and in North America
- ✓ Exceptional content writing skills for grammatically flawless copy
- ✓ Experienced in developing strategic marketing initiatives and GTM activities for global companies such as Red Hat, IBM, SAP, Hitachi, Supermicro, and QCT
- ✓ Experience in developing marketing programs and strategy for partner technical enablement
- ✓ Skilled developer of sales material and working with global regions to implement demand generation programs
- ✓ Experienced in managing MDF of over \$1.5 million in order to grow pipeline and track ROI

## AREAS OF EXPERTISE

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- Developing effective marketing campaigns and implementation on a global scale
- Utilizing Salesforce, Lead Forensics, MailChimp and other tools for marketing management and automation
- Organizing and coordinating trade shows, client meetings, and other industry events
- Above average written and interpersonal communication and relationship building skills
- Increasing social media engagement and managing digital marketing campaigns
- Designing marketing materials such as brochures, email campaigns, press releases, internal communications etc.
- Executing under tight deadlines in a fast paced environment and delivering improvement on multiple projects
- Experienced in working with various geographic areas, cultures, and languages in a global environment
- Highly organized with ability to re-prioritize and multi-task with a tenacious “go-getter” mentality
- Ambitious professional who is motivated by challenges and able to view them as opportunities

## EDUCATION

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**De Haagse Hogeschool , The Hague, The Netherlands**

**Master of International Communication Management, August 2013**

- Student Council Representative 2012-2013
- Master Thesis on Internal Branding and Communications

**East Carolina University, North Carolina, USA**

**Bachelor of Arts, Communication, May 2009**

Concentration: Public Relations / Minor: International Marketing

### **Achievement:**

- Completed a four-year degree in three years
- Founded ECU Figure Skating Club
- SGA Public Relations Liaison

**Moscow State University, Moscow, Russia**

**Certificate in Russian Language, spring 2009**

- Study abroad experience

## PROFFESIONAL EXPERIENCE

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SAS- Cary, North Carolina

**April 2018-current**

***Marketing Campaigns Manager (temporary contract)***

- Manage the creative aspect of marketing campaigns for users groups and industry verticals for SAS
- Utilize tools such as AEM (adobe experience management) and SAS GMs (global marketing system) to build campaigns
- Work cross functionally with various marketing groups within SAS to coordinate contributions to SAS campaigns

Red Hat- Raleigh, North Carolina

**July 2016- March 2018**

***Global Partner Marketing Manager***

- Managed the marketing relationships between Red Hat and IBM, Hitachi, Quanta Cloud Technologies, Supermicro, NECAM, Sugon and Inspur and other OEM partners covering North America, Asia, Europe and Latin America regions
- Led demand generation activities for Red Hat partners in order to grow pipeline
- Managed MDF budgets of over \$1.5 million.
- Developed, led, and managed Go-to-Market strategies for IBM / Red Hat solutions such as the SAP HANA for RHEL and IBM Power campaign
- Developed enablement and training on a global scale for sellers, delivery consultants and sales engineers
- Coordinated IBM, Red Hat and industry events to include messaging, logistics and execution
- Developed messaging and collateral including joint value propositions, PRs, blog posts, website material for redhat.com, webinars, sales training and enablement

OPW Global (Fibrelite) – Smithfield, North Carolina

**December 2015-July 2016**

***Marketing Specialist***

- Develop marketing strategies and campaigns to increase leads, brand recognition, and revenue
- Manage OEM relationships and oversee their marketing initiatives to ensure alignment with department goals
- Design and manage social media strategy (having increased engagement by 20%)
- Implement a British marketing strategy into North America utilizing marketing automation and CRM tools
- Create content for press releases, website updates, brochures, case studies, and trade publications + more
- Utilize analytic tools to track and report campaign success
- Coordinate events, budgets, employee contribution and collaborate with sales and finance teams

Patriot Memory- Rotterdam, The Netherlands (A hardware manufacturing company)

**May 2014 December-2015**

***International Marketing Specialist-Europe***

- Built relationships with the media in various European countries to ensure Patriot products have a presence
- Developed global marketing plans and strategies within a B2B environment
- Managed product launches, designed technical brochures, developed internal communications communication
- Produced marketing and sales reports and highlighted key areas for improvement
- Represented Patriot at European trade shows, industry events, customer meetings and more
- Worked with international logistics, sales, and operations teams to accomplish company goals and objectives
- Increased social media engagement by over %100
- Wrote strong written copy for a wide variety of uses both internally and externally

Weber Shandwick- Netherlands (Global PR Agency) –The Hague, The Netherlands

**June 2013-October 2013**

***Corporate Communications Specialist (mandatory internship position for Master's completion)***

- Wrote and edited articles, press releases, PowerPoint presentations and internal and external documents and blogs on behalf of international clients and brands such as: Staples, MasterCard, LaSalle University, etc.

- Supported and consulted on the effectiveness of communication channels both internally and externally for various brands clients through social media strategies
- Reviewed and edited English documents and content for correct grammar and usage

World Media Enterprises (Berkshire Hathaway)- Statesville, NC,

**October 2011- August 2012**

***Marketing and Advertising Account Executive***

- Consulted with customers and created a needs-analysis to identify the appropriate media project
- Juggled multiple projects simultaneously while focusing on business development
- Increased revenue by 20%
- Communicated with various stakeholders to ensure proper channels were utilized to advance the project results
- Designed advertisements and implemented strategic advertising strategies
- Assisted more than a dozen clients per week using Salesforce and other CRM tools

Media General- Statesville Record & Landmark, Statesville, NC, USA

**November 2010-November 2011**

***Marketing and Advertising Assistant***

- Assisted with setting up interviews for the media, and other customer service responsibilities
- Supported a team environment with daily functions, tasks and duties including copy editing
- Designed advertisements and assisted the sales team by supporting their marketing needs
- Provided support for management, by scheduling events and meetings and other administrative support

**PROFICIENCIES**

*Google Suite	*MailChimp / Pardot	*Photoshop
*Salesforce	*Lead Forensics	*SharePoint
*Birch MDF tool	*Microsoft Suite	*Social Media
*Internal Databases / Intranets	*Webinars	*Work Management Systems

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**Profile****Which Boards would you like to apply for?**

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Adult Care Home Community Advisory Committee: Appointed  
Domestic Violence Fatality Review Team: Submitted  
Human Services Board: Submitted  
Juvenile Crime Prevention Council: Submitted  
Nursing Home Community Advisory Committee: Submitted  
United Arts Grants Panels: Submitted

**Please select your first Board preference: \***

---

☒ Human Services Board

**Please select your second Board preference: \***

---

☒ Juvenile Crime Prevention Council

**Please select your third Board preference: \***

---

☒ Domestic Violence Fatality Review Team

**Please select your fourth Board preference: \***

---

☒ United Arts Grants Panels

**Please select your fifth Board preference: \***

---

☒ Criminal Justice Partnership Advisory Board

**Please select your sixth Board preference: \***

---

☒ Adult Care Home Community Advisory Committee

Phyllis

First Name

B

Middle Initial

Fulton

Last Name

1801 Lisburn Court

Street Address

Suite or Apt

Garner

City

NC

State

27529

Postal Code

**What district do you live in?**

---

☒ District 2

Home: (919) 772-2617

Primary Phone

Home: (919) 630-0817

Alternate Phone

pmbpfef@aol.com

Email Address

Retired

Employer

Retired

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

☒ Yes ☐ No

---

**In order to assure countywide representation, please indicate your place of residence:**

☒ Garner

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## Interests & Experiences

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**Why are you interested in serving on a Board or Commission?**

I retired from North Carolina DHHS with several years of services to families in need of protective services and services to assure the community's well-being. I am very interested in being appointed to the Wake County Community Child Protection Team (CCPT) G.S. 7B 1409, in addition to the above listed boards and commissions.

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## Work Experience

Licensed Master Social Worker with experience in all levels of social services on the county~ state and national level. Retired from the NC Division of Social Services in 2013. Prior to retirement~ I was coordinator of the state wide Community ...

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## Volunteer Experience

President of Garner High School PTSA and Platen elementary school in Frankfurt Germany. Secretary of local chapter of university alumni association. Member of Community Advocacy Committee Organized conferences~ reunions~ etc....

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## Education

High School graduate - PW Moore High School - 1965 NC A&T BS Degree in Social Services 1969 University of Northern Colorado - MA Psychology - 1980 Continuous training in social services areas...

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## Comments

Hobbies~ bowling~ developing MS Power Pint programs~ social planning. Married 47 years to military retiree. Two adult daughters.

---

Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

---

## Demographics

Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ African American

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## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

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**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

---

☒ Human Services Board**Please select your second Board preference: \***

---

☒ Juvenile Crime Prevention Council**Please select your third Board preference: \***

---

☒ Aircraft Noise Abatement Committee**Please select your fourth Board preference: \***

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☒ Board of Adjustment**Please select your fifth Board preference: \***

---

☒ Capital Area Workforce Development Board**Please select your sixth Board preference: \***

---

☒ Planning Board

---

Christopher

First Name

---

Graham

Middle Initial

Last Name

---

101 Vista Brooke Dr

Street Address

---

Suite or Apt

---

Morrisville

City

---

NC

State

---

27560

Postal Code

**What district do you live in?**

---

☒ District 7

---

Mobile: (919) 454-0731

Primary Phone

---

Business: (984) 205-2364

Alternate Phone

---

grahamc2787@gmail.com

Email Address

---

Docker

Employer

---

Account Executive

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Morrisville

---

## Interests & Experiences

Why are you interested in serving on a Board or Commission?

As a tax paying member and homeowner in this beautiful county, it is my civic responsibility to volunteer my time and talent for the betterment of our communities. As our county continues to grow I want to make sure that we are able to serve our fellow citizens in a responsible and complete manner.

## Work Experience

Information Technology and Software Account Executive and Business Leader

## Volunteer Experience

Habitat for Humanity Wreaths Across America Knight of Columbus Rotary International Boy Scouts of America Under Graduate - Residential Advisor High School Student Body President High School Student Representative to School Board

## Education

BA - Political Science and Philosophy - Belmont Abby College Graduate Certificate - Professional Communication and Managerial Skills - NC State MBA - East Carolina University - In Progress

## Comments

[Christopher\\_Ryan\\_Graham\\_Resume\\_Sales\\_Manager\\_.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics



Date of Birth

Gender \*

☒ Male

Ethnicity \*

☒ Caucasian

---

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

---

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

---

# CHRISTOPHER RYAN GRAHAM

101 Vista Brooke Dr. | Morrisville, NC | T: 919.454.0731 | Email: grahamc2787@gmail.com

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An analytical, strategy-driven, and innovative professional with strong working knowledge of complex and c-level sales, account administration, and customer service. Experienced in managing sales to Fortune 500 companies. Comprehensive understanding of the skills needed to plan and manage heavy workloads, assess and improve performance as well as effectively address complaints and resolve complex issues. Track record of successfully closing six and seven figures contracts.

- Possesses strong decision-making and analytical skills needed to identify prospective business opportunities, lead time management, and successfully estimate and implement operational efficiency.
- Stellar mentor of employees with ability to motivate achievement of performance objectives and goals.
- Highly skilled in the negotiation and communication with key stakeholders, top management, and customers.

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## CORE SKILLS AND COMPETENCIES

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- |                                  |                               |                         |
|----------------------------------|-------------------------------|-------------------------|
| • SalesForce                     | • Infrastructure as a Service | • AWS & AZURE           |
| • NestSuite                      | • Platform as a Service       | • Strategic Planning    |
| • Enterprise Sales               | • Software as a Service       | • Project Management    |
| • Public Sector Sales            | • Channel Sales               | • Training and Coaching |
| • Management Information Systems | • Database (SQL, NoSQL)       | • Leadership            |
| • RFI and FRP Responses          | • Containers                  | • Negotiation           |
| • Account Management             | • Virtualization              | • Account Bases Sales   |
|                                  | • Storage                     |                         |

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## PROFESSIONAL EXPERIENCE

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### Docker, Inc.

*Raleigh, NC*

#### ENTERPRISE ACCOUNT EXECUTIVE II

June 2018 – Present

Responsible for uncovering new sales opportunities within an assigned territory. Identify, nurture, and close opportunities with new and existing customers, manage pipeline and forecasts, and sell Docker solutions to Global 10K enterprise customers. Work collaboratively with the Docker team and external partners to identify and create solutions for our customers. Assist in mentorship and coach of new sales talent.

#### Key achievements:

- 119% attainment of Sales Quota Q3, reflecting 250%+ YoY Growth
- Work on cross functional team to develop and implement partner co-selling strategy
- Sat on committee responsible for locating and negotiating office space to grow from 40 to 100+ employees locally

### Oracle

*Durham, NC*

#### ACCOUNT EXECUTIVE II

August 2017 – June 2018

Secured strategic accounts within assigned region. Work closely with channel partners to build upon unified strategies and complimentary offerings. Mentored and coached junior sales representatives on prospecting and sales process.

#### Key achievements:

- 76% attainment of Sales Quota Q2 FY18 (while Ramping)
- 93% attainment of Sales Quota Q3FY18
- 107% attainment of Sales Quota Q4FY18

### NetApp SolidFire

*Raleigh, NC*

#### SOLIDFIRE SALES SPECIALIST and TEAM LEAD (Hybrid-Role)

August 2015 – July 2017

Managed full sales lifecycle while collecting data and evaluating prospective sales opportunities. Planning and forecasting targets as well as forging relationships with existing and potential customers. Bolstered company's brand image by leveraging NetApp SolidFire's marketing activities, delivering value-based sales proposals to the key stakeholders, and ensuring an outstanding customer service. Acted as team lead helping coach and manage between 4-6 other inside team members. Work strongly with channel partners to develop and implement co-selling and aligned messaging to go to market. Supported HR processes of hiring, and training new inside sales development representatives..

#### Key achievements:

- Assessed potential selling capabilities and efficiently increased company's market share.
- Attained sales quota by over and by over 150% in fiscal year 2016.
- Awarded as the Representative of the Quarter for achieving by over 200% in FY16 Q4.
- Directly help lead an inside team that consistently exceeded quota.
- Created an effective channel ecosystem and demonstrated a level of trust in partner community.
- Training more than 40 Sales Representatives on the position of the SolidFire product line post acquisition.

**Reynolds and Reynolds***Memphis, TN***ACCOUNT MANAGER (Field Sales)**

January 2013 – August 2015

Provided sales presentations software and proprietary hardware for automotive dealerships. Established and maintained professional relationships with owners and officers.

**Key achievement:**

- Efficiently increased company's monthly revenue by 26% by providing successful portfolio and cross-selling.

**Federated Mutual Insurance***Raleigh, NC***MARKETING REPRESENTATIVE (Field Sales)**

December 2010 – January 2013

Served as the producer for property and casualty, life, health, and workers compensation with small to medium size businesses. Developed retention plans for strategic clients.

**Key achievement:**

- Chairmen's Council (Sales Club)
- Big Hitter (Sales Award)

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**MILITARY EXPERIENCE**

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UNITED STATES ARMY, *Private First Class – E3*

September 2005 – January 2006

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**VOLUNTEER EXPERIENCE**

---

ROTARY INTERNATIONAL

January 2013 – Present

KNIGHTS OF COLUMBUS

April 2007 – Present

BOY SCOUTS OF AMERICA (EAGLE SCOUT)

March 1998 – August 2005

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**ACADEMIC BACKGROUND**

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**East Carolina University, Greenville, NC***MBA | In Progress – Competition Spring 2019 | 4.0 GPA***North Carolina State University, Raleigh, NC***Graduate Certificate in Professional Communication and Managerial Skills | May 2017***Belmont Abbey College, Belmont, NC***Bachelor of Art in Political Science and Philosophy | May 2010*

GPA: 3.56

Cum Laude, Dean's List

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**TRAINING**

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**Corporate Executives Board's Challenger Selling Model****New Velocity****Sandler**

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**REFERENCES**

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References available upon request

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**Profile****Which Boards would you like to apply for?**

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Alliance Behavioral Healthcare: Submitted  
Domestic Violence Fatality Review Team: Submitted  
Human Services Board: Submitted  
Juvenile Crime Prevention Council: Submitted

**Please select your first Board preference: \***

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☒ Human Services Board

**Please select your second Board preference: \***

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☒ Alliance Behavioral Healthcare

**Please select your third Board preference: \***

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☒ Juvenile Crime Prevention Council

**Please select your fourth Board preference: \***

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☒ Domestic Violence Fatality Review Team

**Please select your fifth Board preference: \***

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☒ City of Raleigh Housing Appeals Board

**Please select your sixth Board preference: \***

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☒ Wake Technical Community College Board of Trustees

Gary

First Name

L

Middle Initial

Lacy

Last Name

2808 Casona Way

Street Address

Suite or Apt

Raleigh

City

NC

State

27616

Postal Code

**What district do you live in?**

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☒ District 1

Mobile: (413) 351-5329

Primary Phone

Home: (919) 752-6979

Alternate Phone

drglacy@gmail.com

Email Address

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**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

☐ Yes ☒ No

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**In order to assure countywide representation, please indicate your place of residence:**

☒ Raleigh

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## Interests & Experiences

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**Why are you interested in serving on a Board or Commission?**

I have served on Human Services Boards for many years; These include human services, domestic violence board all in leadership roles. I have a doctorate in Counselor Education and am currently a Professor for the State University of New York. I reside in Raleigh, NC (Return two years ago after a 30 years absence) and would like to take an active role in my community because I feel that I have considerable contributions to make.

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## Work Experience

National Crime Prevention Council, 1994-1996 Director, National Service, Professor and Director, 1997-2001 Heidelberg College, School of Mental Health, Tiffin, OH CEO/President, 2001-2003, Cincinnati Youth Collaborative, Cincinnati, OH Deputy, CEO, 2002-2003, National Parent-Teacher Association, Chicago, IL. Associate Dean, 2005-2011, Springfield College, School of Human Service, Springfield College, Springfield, MA Dean, 2006-2011, State University of New York (SUNY)/Empire State College, Hudson Valley Center Hartsdale, New York 2011-Present, Professor, Human Services and Human Development, Empire State College

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## Volunteer Experience

Member, National Organization of Human Services (2005-Present) Member, New England Association of Human Services and Education (2005-Present). Vice-Chair, Center for Human Development, Springfield, MA. (2010-2011) Board Member, Center for Human Development, Springfield, MA. (2005-2011) Chair, Program Committee, Center for Human Development, Springfield, MA (2006-2011) Board Member, WFCR Foundation, University of Massachusetts-Amherst, (2006-2011). Member, Federal Mentoring Panel, University of Pennsylvania, (2002-2004) Member, Leadership Cincinnati Steering Committee (2002-2003) Member, Cincinnati READS (2001-2003) Member, National College Access Network, Columbus, OH. (2001-2002) Member, ArtLinks Board- Cincinnati, OH. (2001-2003) Past President, Ohio Association of Counselor Educators and Supervision (2000-2001) Member, Ohio Counselor Association (1997-2003) Member, Ohio Counseling Association, Executive Committee (2000-2001) Member, American Association of University Administrators (1997-Present) Member, American Counseling Editorial Board (1997-2005) Member, Ohio Advisory Commission on Guidance and Counseling (2000-2001)

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## Education

Virginia Polytechnic Institute and State University Blacksburg, Virginia Doctor of Education, Counselor Education Virginia Polytechnic Institute and State University Blacksburg, Virginia Advanced Certificate of Graduate Study Bowie State University, Adler-Driekers Institute, Bowie, Maryland Master of Arts, Counseling Psychology Shaw University, Raleigh, North Carolina Bachelor of Arts, Liberal Studies

## Comments

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I am very experienced and knowledgeable about current human services issues/tends. I have worked with cities, counties and federal and state agencies on youth development, education, and mental issues and would like to be involved in the community in which I reside.

[Lacy Resume Revised 2018.doc](#)

Upload a Resume

[Dr Lacy Advocacy Article.pdf](#)

If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics



Date of Birth

**Gender \***

☒ Male

**Ethnicity \***

☒ African American

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## Other

**How did you become aware of Wake County volunteer opportunities?**

☒ County Website

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If you selected "Other" above, how?

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Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>



# THE CINCINNATI ENQUIRER

September 1, 2002

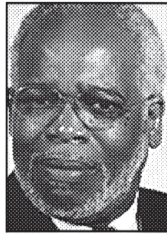
## Mentor a child, change the world

Robert K. Greenleaf's book *Servant Leadership* chronicled a Quaker who decided that he would single-handedly end the practice of slavery in America. This gentle man set out to take on a monumental and difficult task.

He traveled the countryside on his mule, going from farm to farm talking to slave owners and trying to convince them of slavery's inhumanity. Sometimes he would spend a week or two at a farmer's house, patiently arguing his case and eventually persuading the landowner to stop this practice.

From a practical standpoint, this man, despite his compassion, zeal and commitment to do what is right, could probably never have ended slavery in America.

At the height of the slave trade in 1860, there were almost 3 million slaves across the United States. It would have taken this man many lifetimes to accomplish what many believed then, and what many still today consider, a fool's task. Greenleaf's account is not about ending slavery as much as it is about one person taking a stand and starting at some place to change things. If this man was able to convince one slave owner



**Lacy**

to change his ways, he had made a significant change and had left the world in a much better state.

Sometimes when examining a complex problem, we make the mistake of thinking that it requires complex answers or solutions. For example, a large number of our African-American and Appalachian children, especially boys, will leave school before earning a high school diploma. Failure to possess even a basic high school diploma decreases the lifetime earnings of young men and women by almost a quarter million dollars.

The most effective dropout prevention program does not cost a dime. It does not flow from Washington, D.C., in the form of a block grant. It is the willingness of an adult to spend time with a young person as a mentor. Mentoring involves an adult who is willing to spend at least one hour a week with an elementary, middle-school or high school student, giving this child friendship, understanding

and sometimes just an opportunity to share his/her thoughts.

Like the Quaker who wanted to end slavery – a human tragedy far worse than a youngster dropping out of school – the solution is that it takes small, simple steps and individual commitments. As responsible adults, we have an obligation to help the next generation move toward a degree of self-sufficiency. This means taking responsibility to help our children by mentoring and tutoring.

The most effective catalyst for change is one that does something, like the Quaker who wanted to end slavery. It does not have to be enormous, but maybe if you set a goal to spend time tutoring or mentoring at least one young person during the year, you would have made a significant contribution to end the dropout problem. It was the English theologian Richard Hooker (1854-1900) who said "change is not made without inconvenience, even from worse to better."

Maybe it is time that we began to inconvenience ourselves.

— **Dr. Gary L. Lacy**

*Executive Director,  
Cincinnati Youth Collaborative*

## **CURRICULUM VITAE**

**Gary L. Lacy, EdD**

2808 Casona Way

Raleigh, NC 27616

413-351-5329

[drglacy@gmail.com](mailto:drglacy@gmail.com)

**EDUCATION:** Virginia Polytechnic Institute and State University Blacksburg, Virginia  
**Doctor of Education, Counselor Education**

Virginia Polytechnic Institute and State University Blacksburg, Virginia  
**Advanced Certificate of Graduate Study**

Bowie State University, Adler-Driekers Institute Bowie, Maryland  
**Master of Arts, Counseling Psychology**

Shaw University Raleigh, North Carolina  
**Bachelor of Arts, Liberal Studies**

## **EXPERIENCE:**

**State University of New York (SUNY)/Empire State College  
Hudson Valley Center  
Hartsdale, New York  
Dean**

2011 to Present

- Coordinate all academic undergraduate offering at the Regional Center.
- Serve on SUNY President's Council as key decision maker for matters pertaining to developing enrollment management programs, college wide marketing and retention and student assessment.
- Work cooperatively with faculty governance committees in areas of academics as well as regional center operations.
- Develop, manage and monitor \$2.0 million center budget.
- Serve as final point of appeal for student grievances involving grades and other academic concerns.
- Supervise faculty, professional employees and administrative staff and adjunct instructors.
- Organize and lead all full-time faculty searches.
- Review all faculty work plans and professional employees' evaluations and make recommendations to Provost about faculty tenure and reappointments.
- Responsible for the leadership of the college and its faculty and academic administration.
- Provide vision and leadership for student learning, curriculum development, faculty development teaching, & scholarship and professional activities, and

community and university services.

- Lead the development of strong community partnerships with businesses as well elected officials in the region.
- Lead engagement with the community colleges in the development of partnership (articulation) and cross registration agreements.
- Lead coordination with the offices of Enrollment Management and the Provost to establish benchmarks for student enrollment, retention, and graduation.
- Prepare, present and defend Center budget at "budget hearing" before Presidential cabinet.
- Provide leadership to build community and business connections for new programs and initiatives related to the college's strategic vision.
- Participate in community outreach and represent the college in national, regional, and state organizations.
- Interpret, coordinate with faculty and professional staff all aspects of collective bargaining agreement in areas associated with workloads and contracts.
- Supervise associate dean, directors of academic services, student and disability services coordinator, assistant to the dean and secretary to the dean and work collaboratively with HVC Faculty Chair.

**Springfield College**  
**Associate Dean and Director of Curriculum and Instruction**

Springfield, Massachusetts  
2005 to 2011

- Chief academic officer for the Springfield College's School of Human Services (SHS) and responsible for coordination of school's eight undergraduate and ten graduate concentrations.
- Built and led Springfield College's online initiative.
- Developed training for online instructors using Moodle rooms as Learning Management Platform.
- Taught and served as lead faculty in areas such as graduate management, ethics at SHS for three years.
- Supervised organization and administration of curriculum on ten campuses.
- Worked cooperatively with faculty curriculum committee to modify existing course objectives and course descriptions.
- Spearheaded negotiations with Capella University to develop cooperative agreement for Executive Masters Students to enroll in Capella University doctoral studies program.
- Supervised 58 full-time and over 300 adjuncts on SHS campuses.
- Led and developed MOU with ASPIRA, Inc.
- Organized and chaired all full-time faculty searches.
- Developed and led international three year Executive Master's Program in Organizational Management and Leadership in Port-of-Spain and Tobago, West Indies.
- Developed and led partnership with YMCAs of the USA to provide leadership training of CEOs nationally.
- Reviewed all faculty work plans; conferred with faculty on any change to

- professional development or teaching plans.
- Reviewed all Institutional Review Board (IRB) proposals for the SHS and served on college wide IRB.
- Developed and presented faculty professional workshops on the institutional review process to SHS campuses.
- Supervised associate directors of academic services, student and disability services, executive masters coordinator
- Prepared and led school preparation with Massachusetts Department of Education, NEASC and accrediting body for Human Services bachelor and masters programs.
- Led the development of strategic plans and academic assessment at faculty, school and institutional levels for SHS.
- Organized and developed faculty development workshops.
- Served as senior faculty for graduate and undergraduate courses in graduate research, ethics, policy and advocacy, building multicultural organization and introduction to human services.

### **Walden University**

Richard Riley School of Education

#### **P/T Faculty**

Minneapolis, MN

2004-Present

- Taught and served as online lead faculty in areas such as graduate research, strategic planning, educational policy and psychology courses
- Provide prompt and meaningful feedback to students in a fair, objective and consistent manner using established rubrics and clear grading criteria.
- Provide subject matter expertise to support the school of education programs ensuring that student learning outcomes (aligned to standards) are achieved.
- Provide expert advice to doctoral students on specific programs of study.
- Chair doctoral committees and also serve as methodology consultant to students and doctoral committees.
- Serve as University Research Reviewer for university to insure high quality doctoral level dissertation submissions.
- Support student learning and development through academic rigor, coaching and mentoring efforts.

### **National Parents, Teachers Association Deputy Executive Director**

Washington, DC

2003-2004

- Directed and managed Washington based National PTA Government Relations office, which consisted of programs, policies and lobbying departments.
- Developed, managed and monitored National PTA strategic goals and plans.
- Provided vision and direction to National PTA governmental affairs efforts in areas of education and legislative advocacy.

- Led PTA's lobbying efforts on No Child Left Behind and IDEA legislation, Higher Education legislation and Workforce Investment Initiatives.
- Built and maintained collaborative relationships with national education and human services organizations. Served as PTA representative and national spokesperson on national coalitions with NEA and other educational public interest groups.
- Served as member of executive management team and helped develop strategic vision to organization.
- Served as content expert to National PTA Board and governance in areas of advocacy, child welfare, safety, K-12 and higher education.
- Served as content expert on educational initiatives involving educational reform, school choice, teacher quality issues and performance measures for K-12.
- Served as policy expert at NPTA which included serving on coalitions that included organizations such as American Council on Education, American Association of State Colleges and Universities and National College Access Network.
- Developed programmatic evaluation of objectives and made periodic adjustments as necessary.
- Supervised program managers and directors and conducted performances evaluations against program and organizational objectives.

**Cincinnati Youth Collaborative**  
**Chief Executive Officer and President**

Cincinnati, OH  
 2001 to 2003

- Executed daily operation of executive offices and supervised three (3) vice presidents, directors of administration and research and executive assistant. Responsible for staff of 45 professionals and 1,700 volunteers.
- Developed partnership with Cincinnati Public schools to provide mentors to at risk students, and tracked grades and disciplinary progress.
- Increased CYC's budget by 40 percent (from \$2.1 million to \$2.9 million) by successfully identifying new funding opportunities.
- Spokesperson for CYC on issues involving college access. CYC was recipient of Educational Opportunity grant and both a GEAR-UP and Talent Search grant which attempted to increase the presence of first generation college students on college campuses.
- Provided leadership and vision to the development of mentoring, college access, youth employment, and business/school partnerships.
- Led collaboration with other Cincinnati community-based organizations and foundations such as the Cincinnati and KnowledgeWorks Foundations to develop citywide youth policy.
- Led strategy to develop dropout prevention and mentoring initiatives for Cincinnati Public Schools.

**Heidelberg University, Graduate Studies**  
**School of Education**  
**Director, Graduate Studies in Counseling and Education**

Tiffin, OH  
 1997 to 2001

## **and Tenure Track Assistant Professor**

- Served as chief academic officer for graduate program in community and agency counseling.
- Developed new graduation criteria and served as chair of all thesis committees.
- Promoted service-learning approach in undergraduate and graduate programs and served as college representative on national service learning project.
- Guided graduate program through NCATE assessment, Ohio Regents and Ohio Counselor, Social Worker and Family and Marriage Counseling Licensure Evaluations.
- Awarded two academic research grants to explore issues of child exposure to domestic violence and the role of ethics training in mental health program.
- Served as lead academic faculty on summer projects to Tianjin, PRC and Sapporo, Japan.
- Provided academic guidance and advice to students in graduate MA program.
- Developed departmental academic policies and programs for graduate students.
- Researched, organized, and taught university graduate courses in ethics, psychopathology, counseling techniques, group counseling, human, and adolescent development.
- Developed and monitored departmental budget.
- Chaired Heidelberg College Diversity Taskforce, which resulted in yearlong assessment and recommendations on recruitment, retention, and faculty development initiatives.
- Worked closely with the Ohio Licensure board to insure program compliance in academic and practicum training and placement of mental health and school counselors.
- Served and actively participated on college committees, and engaged in a range of community service activities.
- Revamped graduation requirements for MA in Counseling.
- Developed and launched college wide recruitment, admissions and retention policies to attract graduate students of color to the campus.

## **National Crime Prevention Council**

Washington, DC

### **Director, National Training Center**

1995 to 1997

Washington, 1986 to 1991

- Formulated and developed training policies and schedules for National Service (AmeriCorps) grantees.
- Organized and developed training manuals, reference library, testing and evaluation procedures, multimedia visual aids and other educational training aids.
- Evaluated performance of trainers/facilitators and monitored progress of trainees through written evaluation of trainees.

- Wrote and submitted training proposals to federal and foundation clients that results in \$3.1 million funding.
- Led strategic planning activities for nonprofits and foundations.
- Managed data gathering and training needs of client organizations.

### **GLL Group Ltd, Organizational Development Specialists**

Gaithersburg, MD

#### **Principal**

1990 to 1996

- Consulted with education, foundation and governmental organization to identify ways to improve organizational productivity.
- Designed and conducted organizational needs assessment and communicated results to client companies.
- Developed and presented organizational improvement recommendations for implementation of new systems and procedures.
- Analyzed operating procedures of profit and nonprofit organizations and helped devise efficient ways of meeting organization's goal.
- Developed and delivered customized curricula on diversity, communication and supervision strategies for client organizations.
- Facilitated meeting on strategic planning, goal implementation and mission statement revisions for nonprofit organizations.

### **Children's Defense Fund**

#### **Senior Policy Associate**

Washington, DC

1986 to 1991

- Developed state and national campaigns in education and employment policies.
- Wrote several monographs on youth employment policy, national youth development initiatives and effective strategies to serve African American and Hispanic youth.
- Organized and led lobbying efforts in K-16 education, employment and national service initiatives.
- Served as national spokesperson on youth development and employment initiatives.
- Developed position papers on issues such as national service, youth employment initiatives, higher education, community based organization, adolescent pregnancy prevention and many other social and economic topics.
- Testified before state legislative committees on vital social issues as state dropout prevention strategies, youth development initiatives and service initiatives.
- Worked with state and federal policy makers to develop key legislative proposals in a variety of human services areas.

- Developed and recommended to CDF leadership policy positions on key issues such as youth development, welfare reform and national service.

**Residential Youth Services, Inc.**  
**Director, Emergency Mental Health Services**

Springfield, Virginia  
 1984 to 1986

- Directed mental health emergency diagnostic and evaluation center for adolescents.
- Supervised social workers and counselors in development and implementation of treatment plans for adolescents.
- Worked with parents, court systems, and local county agencies to develop appropriate individuals treatment plans for adolescents.
- Developed and facilitated staff development training in areas such as crisis counseling, anger management, and human growth and development.

**State of Maryland**  
**Department of Mental Health and Hygiene**  
**Great Oaks Center**

Calvert, Maryland  
 1983 to 1984

**Human Development Specialist III**

- Directed the delivery of direct care services, which included mental health and other support services to clients.
- Planned developed and implement human services treatment programs for clients.
- Supervise development and monitoring of client behavioral plans.
- Supervised staff of 50 direct care workers in the delivery of vital support services to the client population.

**MDC, Inc.**  
**Senior Program Associate/Study Director**  
 Hill, North Carolina

Chapel

1977 to 1983

- Led firm's research agenda on youth gangs, poverty, and school dropout prevention strategies.
- Organized and managed large scale evaluation of Public Service Employment Initiative (\$6 billion dollar initiative in 26 state national study).
- Managed all aspects of large-scale research studies, including initial marketing of concept, budgeting, staffing; developed research methodology; organized report writing and debriefing with federal and state government clients.
- Led project specific marketing with government and foundation clients that resulted in over \$3.0 million in grants to support research and technical



assistance work.

- Researched and wrote monographs on poverty, youth employment, and juvenile justice for United States Labor and Commerce Departments.
- Developed and implemented grassroots economic development strategies for rural Eastern North Carolina constituents.
- Prepared and led presentations and major project debriefings with federal, state and foundation clients.

## **Charleston County Government**

Charleston, SC

### **Employment and Training Administration Associate Director**

1972 to 1977

- Consult with area program director and led implementation and monitor of training programs within Tri-County area.
- Work and coordinate and areas community colleges to development customized training for area residents.
- Develop and administer evaluation protocols on program effectiveness and outreach to hard to serve communities.
- Coordinate training efforts with State employment agencies and area economic development boards.
- Develop funding proposal and presentation to US Department of labor.
- Assist with the development of strategic plans for local community based programs.

## **AFFILIATIONS:**

Member, National Organization of Human Services (2005-Present)

Member, New England Association of Human Services and Education (2005-Present).

Vice-Chair, Center for Human Development, Springfield, MA. (2010-2011)

Board Member, Center for Human Development, Springfield, MA. (2005-2011)

Chair, Program Committee, Center for Human Development, Springfield, MA (2006-2011)

Board Member, WFCR Foundation, University of Massachusetts-Amherst, (2006-2011).

Member, Federal Mentoring Panel, University of Pennsylvania, (2002-2004)

Member, Leadership Cincinnati Steering Committee (2002-2003)

Member, Cincinnati READS (2001-2003)

Member, National College Access Network, Columbus, OH. (2001-2002)

Member, ArtLinks Board- Cincinnati, OH. (2001-2003)

Past President, Ohio Association of Counselor Educators and Supervision (2000-2001)

Member, Ohio Counselor Association (1997-2003)

Member, Ohio Counseling Association, Executive Committee (2000-2001)

Member, American Association of University Administrators (1997-Present)  
Member, American Counseling Editorial Board (1997-2005)  
Member, Ohio Advisory Commission on Guidance and Counseling (2000 2001)

#### **AWARDS & RECOGNITIONS:**

2001-2002 *Leadership Cincinnati*. Selected from competitive field of business leaders to participate in yearlong leadership program, Graduated with class XXVI.  
2001 Recipient of Faculty Aigler Research Grant. Topic: *Ethical Decision making in Counseling.*  
2000-2001-Guest Lecturer, Hokkaido International School, Sapporo, Japan. 2000-Team Leader of Scholars to Teach in People's Republic of China, Tianjin, China.  
2000-Paper on Counselor Advocacy Selected by ACA for presentation at National Conference.  
1998-Recipient of Aigler Faculty Research Grant. Topic: *Impact of Domestic Violence on Child Witnesses.*  
1998-Paper on Counselor Advocacy Selected by ACA for Presentation at San Diego, CA National Conference.  
1997-Selected to Present Paper to World Conference on Domestic Violence, Singapore.

## **PUBLICATIONS/PAPERS:**

Lacy, G. (2012). Presentation at New England Organization of Human Services: Poverty. It's just not for the poor anymore: *Community Advocacy as a Strategy for the 99Percenters*. Springfield College, School of Human Services Springfield Massachusetts.

Lacy, G. (2011). Occupy Wall Street: implications for community development and human services. Sponsored by the African and African-American Education, Research, and Training Institute (AADERT). Co-sponsored by the Springfield College School of Human Services, Department of Social Sciences, and Office of Multicultural Affairs.

Lacy, G. (2002). Mentor a child, change the world. *Cincinnati Enquirer*. Retrieved from:  
<http://pqasb.pqarchiver.com/enquirer/access/1837066841.html?FMT=ABS&FMTS=ABS:FT&date=Sep+1%2C+2002&author=&pub=Cincinnati+Enquirer&edition=&startpage=G.3&desc=Mentor+a+child%2C+change+the+world>

Lacy, G. (1999). Head Start Social Services: How African American Mothers Use and Perceive Head Start. New York: Garland Publications

Lacy, G. (1997). Head Start Social Services: Experiences, Perceptions and Benefits from the Perspective of the Mother. Unpublished Doctoral Dissertation, Virginia Polytechnic Institute and State University, Blacksburg, VA.

Lacy, G. (1992). Community Based Organizations: Responding to the Needs of African American and Latino Youth. William T. Grant Foundation Commission on Work, Family and Citizenship, Washington, DC.

Lacy, G. & Johnson, C. (1989). State Youth Employment Initiatives: A Resource Guide and Framework for Action. Children's Defense Fund, Adolescent Pregnancy Prevention, Washington, DC.

Lacy, G., & Johnson, C. (1987). Building Youth Corps. Children's Defense Fund, Adolescent Pregnancy Prevention Project, Washington, DC.

Lacy, G. (1984). Psychodynamics of the Battering Relationship. Unpublished Master's Thesis, Bowie State University, Bowie, Maryland.

## **COMMUNITY AND UNIVERSITY SERVICE:**

Member, President's Council, Empire State College, 2011-Present

	Member of Presidential Search Committee, Empire State College, 2012-
	Member, Honorary Degree Committee, 2011-Present
Present	Member, Moodle Advisory Implementation Task Force, 2012-
	Member, Graduate Council, Springfield College, 2005-2011
2011	Member, WFCR Foundation, University of Massachusetts, 2006 to
	Chair, Programs Committee, Center for Human Development, 2005-2011, Springfield, MA
2011	Member, Springfield College Student Outcomes Committee, 2005-
	Member, Graduate Council, Springfield College, 2005-2011
	Member, National Organization of Human Services 2005-present
	Member, Governance Task Force, Heidelberg College, 1997-1998
	Member, Graduate Studies Committee, Heidelberg University, 1997-2002
	Member, Graduate Commencement Committee, 1998-2002
	Member, Educational Policies Committee, Heidelberg University, 1998-2000
	Chair, Diversity Task Force, Heidelberg University, 2000-2002
<b>LICENSE:</b>	Ohio Licensed Professional Counselor, #C6493 (1997-2003). Inactive Status.

### **COURSES TAUGHT: (Partial List)**

Graduate/Undergraduate  
 Management and Organizational Leadership  
 Graduate Research  
 Advocacy and Policy Analysis  
 Building Multicultural Organizations  
 Poverty and Affluence  
 Graduate Project  
 Ethics in Counseling and Psychology  
 Theories and Techniques in Counseling  
 Psychopathology  
 Personality Theory  
 Adolescence  
 Advanced Group Counseling  
 Advanced Theories in Counseling  
 Graduate Practicum  
 Organization of School Counseling Services  
 Child Development  
 Adult Development  
 History and Systems in Counseling

Adlerian Counseling  
Consultation  
Career Counseling  
Social Foundations  
Qualitative Reasoning  
Advanced Qualitative Reasoning  
Adlerian Counseling  
Crisis Counseling  
Psychodynamics of Domestic Violence  
Psychology of Learning

## **Professional References:**

Robert J. Willey, Jr., Ph.D.  
Dean, School of Human Services  
Springfield College  
263 Alden Street  
Springfield, MA 01109  
[rwilley@springfieldcollege.edu](mailto:rwilley@springfieldcollege.edu)  
413/748-3985

Relationship: Former Dean and supervisor from 2005 to 2011

Richard Davila, PhD  
Professor and Campus Director  
Springfield College, School of Human Services  
225 West Busch Boulevard  
Tampa, FL  
813-766-3328  
[rdavila@spfldcol.edu](mailto:rdavila@spfldcol.edu)

Relationship: Colleague at Springfield College from 2005-2011

Marvin Smith, PhD  
Economist  
Federal Reserve of Philadelphia  
TEN INDEPENDENCE MALL  
Philadelphia, PA 19106-1574  
215-574-6393  
[marty.smith@phil.frb.org](mailto:marty.smith@phil.frb.org)

Relationship: Longtime business and professional colleague who has been a Fellow at the Brookings Institution, an economist at the Congressional Budget office and is now at Federal Reserve Bank, Philadelphia from 1978-Present



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**Profile****Which Boards would you like to apply for?**

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Alcoholic Beverage Control Board: Submitted  
Centennial Authority: Submitted  
Fire Commission: Submitted  
Human Services Board: Submitted  
Planning Board: Submitted  
Raleigh-Durham Airport Authority: Submitted  
Wake Technical Community College Board of Trustees: Submitted

**Please select your first Board preference: \***

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☒ Centennial Authority

**Please select your second Board preference: \***

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☒ Human Services Board

**Please select your third Board preference: \***

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☒ Alcoholic Beverage Control Board

**Please select your fourth Board preference: \***

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☒ Raleigh-Durham Airport Authority

**Please select your fifth Board preference: \***

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☒ Planning Board

**Please select your sixth Board preference: \***

---

☒ Wake Technical Community College Board of Trustees

Terry

First Name

Mahaffey

Middle Initial

Last Name

109 Terasina ct

Street Address

Suite or Apt

Apex

City

NC

State

27502

Postal Code

**What district do you live in?**

---

☒ District 2

Mobile: (206) 724-2948

Primary Phone

Home: (206) 724-3243

Alternate Phone

terry.mahaffey@gmail.com

Email Address

Microsoft

Employer

Principal Software Engineer

Job Title

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

☐ Yes ☒ No

**In order to assure countywide representation, please indicate your place of residence:**

☒ Apex

---

## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

Most of my volunteer work to this point has been indirect, at this point in my life I'm looking to have a more direct impact on my community and on policy. Volunteering for a citizens advisory commission seems like a natural fit.

## Work Experience

I've worked for Microsoft for the past 13 years, during that period I've worked on some of the toughest and most complex areas in the company. Currently I work on the backend code generation team for the C++ compiler, and before that I worked on the database storage engine for Microsoft Outlook, mostly on performance related issues.

## Volunteer Experience

I currently serve on my communities HOA board and am a member of the Council of Review board for NCDP.

## Education

MBA (with a concentration in IT Management) and a BS in Computer Science

## Comments

Also of note; I'm a remote employee with a flexible schedule.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file



---

## Demographics

Date of Birth

### Gender \*

☒ Male

### Ethnicity \*

☒ Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

---

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

---

**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

---

☒ Human Services Board**Please select your second Board preference: \***

---

☒ Council on Fitness and Health**Please select your third Board preference: \***

---

☒ Triangle Transit Authority Board**Please select your fourth Board preference: \***

---

☒ Wake County Steering Committee on Affordable Housing**Please select your fifth Board preference: \***

---

☒ Garner Planning and Appearance Commission**Please select your sixth Board preference: \***

---

☒ GoTriangle Board of Trustees

---

Martrella

First Name

---

R

Middle Initial

---

Morris

Last Name

---

133 Towne View Trl

Street Address

---

Suite or Apt

---

Garner

City

---

NC

State

---

27529

Postal Code

**What district do you live in?**

---

☒ District 2

---

Mobile: (919) 800-7345

Primary Phone

---

Fax: (919) 695-0094

Alternate Phone

---

martrella@gmail.com

Email Address

---

NCWorks Career Center -  
Capital Area

Employer

---

Volunteer Associate

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Garner

---

## Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am a 9-year citizen of Wake County (Town of Garner), who has lived in 2 states prior (Washington & Virginia) and traveled to 40 for business purposes. I have a unique and valuable consumer perspective to topics & issues concerning Human Services, mass communication, mass transportation, public safety, public education, housing, and fitness.

## Work Experience

Volunteer Associate (NCWorks Career Center – Capital Area); Stay-at-Home Mother (Garner, NC); Human Resources Generalist (Loomis Armored); Director of Training (Satellite Tracking of People (STOP) LLC of Securus Technologies); Business Analyst (Seattle Public Schools); Help Desk Trainer I, II, III (Seattle Public Schools)

## Volunteer Experience

Volunteer Associate (NCWorks Career Center – Capital Area – Raleigh, NC); Troop Co-Leader (Troop00669 of Garner, NC, Girl Scouts of North Carolina Coastal Pines); Founder of Roger's Daughter (Grassroots initiative de-stigmatize mental health & illness, in honor of Roger Morris); Fundraiser/Team Captain & Top-10 2016 Individual NC Fundraiser (NAMIWalks); Wake County Chapter Member/Advocate (National Alliance of Mental Illness/NAMI)

## Education

Bachelor of Arts in American Ethnic Studies - University of Washington - Seattle, WA; Certification: Associate Professional in Human Resources (aPHR) - Human Resources Certification Institute; Certification: Heartsaver First Aid CPR – AED Training - American Heart Association; Certification: Youth Mental Health First Aid - Mental Health First Aid USA

## Comments

[Resume\\_MorrisMartrella\\_092018.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics

Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ African American

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

---

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

# MARTRELLA “MARTIE” MORRIS

[martrella@gmail.com](mailto:martrella@gmail.com) | (919) 800-7345 | <http://LinkedIn.com/in/MartieMorris>

## SUMMARY

Ten years of management experience – focusing on hiring & onboarding, ongoing staff development, business process improvement, and training & development.

## SKILLS

- **Staff Management, Coaching & Development**
- **Human Resources Coordination**
- **Client Management, Onboarding, and Consulting**
- **Training & Development**
- **Strategic Planning & Crisis Management**
- **HRIS/HRMS Exposure:** Ceridian, ADP, Insperity, Paycom, Taleo, PeopleSoft
- **Customer Relationship Management Tools:** Salesforce, Saleslogix
- **Productivity Tools:** MS Office, SnagIt, Camtasia, Citrix GoTo Suite
- **Software-as-a-Service (SaaS):** Demographic Profiles, Crime Scene Correlation, and Mapping of electronic devices equipped with Global Positioning Systems (GPS) that track locations, sobriety, and curfew compliance

## EXPERIENCE

### Volunteer Associate

**NCWorks Career Center – Capital Area – Raleigh, NC**, Industry: Government

Sep 2018 to present

- Assisting job seekers with profiles, resume development, and job search activities in NCWorks.gov
- Assisting clients with resume style & organization and use of Microsoft Outlook, Word & Excel
- Working with, understanding, and supporting diverse populations & diversity issues
- Respecting and ensuring the confidentiality of sensitive information
- Welcoming, directing, and assisting guests & customers
- Directing & answering inquiries for services & assistance

### Stay-at-Home Mother

**Garner, NC**

Feb 2018 to Present

- Gained certification in Youth Mental Health First Aid
- Launched a social media mental-health initiative

### Human Resources Generalist (Admin/HR Generalist)

**Loomis Armored US, LLC, Morrisville, NC**, Industries: Transportation & Banking

Oct 2017 to Feb 2018

- Educated 100% of local staff on benefit options in preparation for branch's 1<sup>st</sup> Active-Electronic Open Enrollment
  - Extended HR service hours to support sensitive benefit questions and provided technical support
  - **Despite only 10% of branch staff having company email & computers, 97% made the deadline (vs. the year prior); worked with Corporate to resolve technical issues with the additional 3%**
- Advised & coached leadership on hiring practices & disciplinary counseling
  - Implemented a 5-step peer-to-peer conflict resolution policy
  - **Reduced the number of conflict escalations to District HR Manager by 50%**
- Interviewed candidates & made hiring recommendations on behalf of management
  - **Reduced the branch's average time-to-hire by 2 days**
- Compiled, maintained, and secured personnel records; recorded data for each employee, and prepared reports
- Dispersed, maintained, and inventoried employee uniforms; established relationships with vendor partners; tracked & prioritized order fulfillment, and maintained adequate stock levels
- **Transitioned the branch to Concentra's self-service, online tool for accessing employee test results, reporting, and requesting pre- and post-employment screening authorizations**

### Stay-at-Home Mother

**Garner, NC**

Apr 2017 - Oct 2017

Sabbatical leave to pursue professional development & gain HRCI's Associate in Human Resources (aPHR Certification)

### Customer Success Manager (Director of Customer Relations)

**Satellite Tracking of People (STOP) LLC, Remote**, Industries: Public Safety

Oct 2014 to Apr 2017

- Recruited, hired, and onboarded direct reports; regularly coaching one-on-one using a bottom-up management style to empower each in relationship building, negotiations, de-escalation, and retention

# MARTRELLA “MARTIE” MORRIS

[martrella@gmail.com](mailto:martrella@gmail.com) | (919) 800-7345 | <http://LinkedIn.com/in/MartieMorris>

- **Managed 1 Training Director & 12 non-commissioned Account Managers with over 700+ clients**
- **Transformed junior performers into star employees – earning them accolades & key accounts**
- Key member of Change Control Board and executive-level escalation team; contributing user feedback and expertise to software change proposals and strategizing tactics for damage control & at-risk accounts
- Inherited a 6-year dilemma with clients holding excess inventory - at cost to the company - while functioning as the sole Technical Trainer and Director for most of Q1 2017
  - **Developed & motivated non-commissioned Account Managers to achieve and sustain savings in excess inventory costs of \$57K monthly during my 2014-17 tenure**

## Director of Training

**Satellite Tracking of People (STOP) LLC, Reston, VA & Remote**, Industry: Public Safety Nov 2006 to Oct 2014

- **Became an expert in each product line within 4 months of hire, teaching 4-8 classes monthly, in 40 states**
- Began as a 1-person department in a startup environment (company founded 2004 - acquired late 2013); hiring & coaching Technical Trainers in adult learning principles, technical writing, and video editing
- **Achieved goals of stakeholders & clients to reduce costs, travel, and duration of complimentary courses without impacting effectiveness**
  - Analyzed the customer base, redesigned end-user training programs, and added additional staff
  - **Reduced our travel & printing costs of complimentary courses by 25% and class hours by 33%**
- Persuaded STOP & clients to adopt Live/Online Training and Video Tutorials for software & device demonstration
  - **Made STOP the 1st in its industry to offer an on-demand video and documentation library**
- Coordinated the Customer Onboarding/Implementation Process for new accounts; negotiating training & deployment dates for each
  - Made strategic & permanent adjustments to the standard process - **shrinking the time between training & deployment dates – and, thus increasing learners’ retention of our courseware**
    - **Resulted in a 50% decline in customers’ requests for complimentary retraining**

## Business Analyst

**Seattle Public Schools, Seattle WA**, Industry: Local Government / Public Education May 2006 to Nov 2006

- Subject Matter Expert (SME) in Student Information Systems, PeopleSoft, Truancy, SAP, and MS Office
- Gathered end-user requirements, analyzed business processes, tested applications, and administered security
- Coordinated projects and communication between the Help Desk, Support Analysts, and Database Administrators

## Help Desk Trainer I, II, III

**Seattle Public Schools, Seattle WA**, Industry: Local Government / Public Education Aug 2002 to May 2006

- Served on interview panel for all Help Desk hires & oriented each; analyzed call tickets for training opportunities
- Supported school & central-office staff by phone & email; taught best practices of Student Information Systems
- Coordinated classes & published online calendar; created job aids, instructor-led material, and release notes
- **Merit-based promotions: Trainer I to Trainer II (2004), Trainer III (2005), Business Analyst (2006)**

## EDUCATION & CERTIFICATIONS

**Bachelor of Arts in American Ethnic Studies**  
**University of Washington - Seattle, WA**

**Certification: Associate Professional in Human Resources (aPHR)**  
**Human Resources Certification Institute**

**Certification: Heartsaver First Aid CPR – AED Training**  
**American Heart Association**

**Certification: Youth Mental Health First Aid**  
**Mental Health First Aid USA**

## ORGANIZATIONS & COMMUNITY SERVICE

**Troop Co-Leader (Troop00669)**  
**Girl Scouts of North Carolina Coastal Pines**

## Founder

**Roger’s Daughter** – Grassroots initiative de-stigmatize mental health & illness, in honor of Roger Morris

**Fundraiser/Team Captain & Top-10 Individual NC Fundraiser (2016)**  
**NAMIWalks** – Annual fundraiser for the National Alliance of Mental Illness (NAMI), the nation's largest grassroots mental health organization

**Wake County Chapter Member/Advocate**  
**National Alliance of Mental Illness (NAMI)**

---

**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted

Juvenile Crime Prevention Council: Submitted

**Please select your first Board preference: \***

---

☒ Juvenile Crime Prevention Council**Please select your second Board preference: \***

---

☒ Capital Area Workforce Development Board**Please select your third Board preference: \***

---

☒ Human Services Board**Please select your fourth Board preference: \***

---

☒ Housing Authority**Please select your fifth Board preference: \***

---

☒ Fire Commission**Please select your sixth Board preference: \***

---

☒ Alcoholic Beverage Control Board

Jeremiah

First Name

pierce

Middle Initial

Last Name

9204 Dakins Court

Street Address

Suite or Apt

Raleigh

City

NC

State

27615

Postal Code

**What district do you live in?**

---

☒ District 1

Mobile: (919) 749-2211

Primary Phone

Home: (919) 749-2211

Alternate Phone

frank@nrlandscape.com

Email Address

SELF

Employer

Owner

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

To help make a difference in the communities.

Work Experience

District Manager for Multiple Food Chains. Owner of NR LANDSCAPE.

Volunteer Experience

Coached ECMS boys soccer team 2011. Multiple Church rebuilding trips after storms.

Education

Graduated 2009 Mount Olive College.

Comments

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender \*

☒ Male

Ethnicity \*

☒ Caucasian



---

**Other**

**How did you become aware of Wake County volunteer opportunities?**

---

None Selected

---

If you selected "Other" above, how?

---

Please upload a file

---

## **ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

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---

**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

---

☒ Human Services Board**Please select your second Board preference: \***

---

☒ Housing Authority**Please select your third Board preference: \***

---

☒ Juvenile Crime Prevention Council**Please select your fourth Board preference: \***

---

☒ Domestic Violence Fatality Review Team**Please select your fifth Board preference: \***

---

☒ Keep America Beautiful Advisory Board**Please select your sixth Board preference: \***

---

☒ None Selected

---

Patrick

First Name

---

S

Middle Initial

---

Plourde

Last Name

---

2111 Sunny Cove Dr.

Street Address

---

Suite or Apt

---

Raleigh

City

---

NC

State

---

27610

Postal Code

**What district do you live in?**

---

☒ District 5

---

Mobile: (919) 892-0411

Primary Phone

---

Mobile: (804) 704-4133

Alternate Phone

---

patrick.plourde2016@gmail.com

Email Address

---

Employer

---

Job Title

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

---

☐ Yes ☒ No

**In order to assure countywide representation, please indicate your place of residence:**

---

☒ Raleigh

---

## **Interests & Experiences**

**Why are you interested in serving on a Board or Commission?**

---

To contribute to the success of our community while addressing and overcoming our challenges.

## **Work Experience**

---

SUSSEX COUNTY DEPARTMENT OF SOCIAL SERVICES --- Sussex County, VA 2017 – 2018 Director  
Led and managed the Social Services Department to ensure program compliance for a wide variety of mandated and non-mandated federal, state, and local programs. Responsible for all social service, human resources and financial program management. Established the goals and objectives for the local department and administered all social services benefit and service programs. In addition to providing leadership and management for agency programs, served as agency spokesperson with the public and liaison with the Virginia Department of Social Services (VDSS) and the Virginia League of Social Service Executives (VLSSE), recommended policy and legislation changes. Frequently interacted with and makes presentations to community partners. Made short and long-term agency decisions based on data, trends, directives and findings. VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA 2013 – 2016 Program Consultant and Administrator Responsible for planning and recommending priorities, goals and objectives pertaining to the management and direction of the Promoting Safe & Stable Families (PSSF) program as well as the Family Preservation and Support Program (FFSP); assess, plan, coordinate, administer, and monitor the PSSF & FSPS programs; manage monthly caseworker visit funds. VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA 2001– 2013 Program Administration Specialist (2010- 2013) Youth Services Specialist (2009–2010) Virginia Youth Advisory Council Administrator/Independent Living Program Specialist (2004–2009) Part-time Independent Living Program Specialist (2001–2003) Served as the state lead to coordinate the Virginia National Youth and Transition Database (NYTD) project, establishing and updating procedures and providing guidance for local departments of social services (LDSS) and other stakeholders. Worked in cooperation with professional staff to analyze and implement laws, regulations, and policies and execute goals, objectives, and practices for providing effective and efficient services aligned with Children's Services System Transformation. Co-led in planning, managing, and providing leadership for Independent Living Program (ILP) and Education and Training Vouchers Program (ETV); meet compliance standards and properly allocate funds. Accurately update and maintain records and work with others to prepare statistical reports. Assemble and monitor budgets, conduct mid-year reviews, and assist staff in developing and implementing procedures for contract management and administration. Provide consultation services to VDSS internal and external stakeholders regarding data, outcomes, services, and transitional planning for older youth. Developed and provided yearly training on the ILP and ETV programs as well as NYTD. Restructured Virginia Youth Advisory Council specializing in empowering youth in and transitioning out of foster care and assisting individuals in developing necessary life skills to become successful and interdependent.

## Volunteer Experience

---

City of Hopewell, Virginia - Redevelopment and Housing Authority 2016 – 2018 Commissioner Foster Care Alumni of America – Virginia Chapter 2016 – 2017 President City of Hopewell, Virginia Department of Social Services Advisory Board, 2013 – 2018 Chair City of Hopewell Public Schools, Virginia – Head Start Program 2014 – 2016 Focus Areas – Father Engagement and Parliamentarian Policy Council Member United Methodist Family Services - Richmond, VA 2011– 2012 Parent Resources for Information, Development, and Education (PRIDE) Trainer (<http://www.cwla.org/programs/trieschman/pride.htm>) Chesterfield-Colonial Heights Department of Social Services, Virginia 2009 – 2015 Resource Parent

## Education

---

Master of Business Administration, Liberty University, Lynchburg, VA 2017 Master of Arts in Executive Leadership, Liberty University, Lynchburg, VA 2016 Bachelor of Science in Business Management, Virginia State University, Petersburg, VA 2003

## Comments

---

[Resume - Plourde Patrick 4-2018.docx](#)

Upload a Resume

[LU Academic Transcript - Plourde Patrick.docx](#)

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics



Date of Birth

### Gender \*

☒ Male

### Ethnicity \*

☒ African American

---

## Other

### How did you become aware of Wake County volunteer opportunities?

---

☒ County Website

If you selected "Other" above, how?

## **ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

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# Academic Transcript

This is not an official transcript. Courses which are in progress may also be included on this transcript.



[Institution Credit](#)   [Transcript Totals](#)

## ***Transcript Data***

### **STUDENT INFORMATION**

**Name :** Patrick Plourde

**Birth Date:** Aug 14, 1979

### **Curriculum Information**

#### **Current Program**

Master of Business Admin

**Major and** Master of Busi

**Department:** Admin (36  
hr), Graduate  
Business

\*\*\*Transcript type:WEB Unofficial Online Transcript is NOT Official  
\*\*\*

### **DEGREE AWARDED**

**Award** Master of **Degree** May 14, 2016  
**ed:** Arts **Date:**

### **Curriculum Information**

#### **Primary Degree**

**Major:** MA: Executive Leadership

**Award** Master of **Degree** Sep 04, 2017

**ed:** Business **Date:**  
Admin

### Curriculum Information

#### Primary Degree

**Major:** Master of Busi Admin (36 hr)

### INSTITUTION CREDIT [-Top-](#)

**Term: Fall 2014**

**Academic Standing:** Good Standing

Subject	Course	Level	Title	Grade	Credits Hours	Quality Point	Star Rating	Remarks
BMAL	500	GR	Organizational Behavior	B	3.000	9.00		

#### Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Point	GPA
<b>Current Term:</b>	3.000	3.000	3.000	3.000	9.00	3.00
<b>Cumulative:</b>	3.000	3.000	3.000	3.000	9.00	3.00

Unofficial Transcript

**Term: Spring 2015**

**Academic Standing:** Good Standing

Subject	Course	Level	Title	Grade	Credits Hours	Quality Point	Star Rating	Remarks
BMAL	501	GR	Strategic Leadership & Mgmt	A	3.000	12.00		
BUSI	561	GR	Legal Issues in Business	B	3.000	9.00		

#### Term Totals (Graduate)

	Attempt	Passed	Earned	GPA Hours	Quality	GPA
--	---------	--------	--------	-----------	---------	-----

	Hours	Hour	Hour	s	Point	
	s	s	s	s	s	
<b>Current Term:</b>	6.000	6.000	6.000	6.000	21.00	3.50
<b>Cumulative:</b>	9.000	9.000	9.000	9.000	30.00	3.33

Unofficial Transcript

**Term: Summer 2015**

**Academic Standing:** Good Standing

Subject	Course	Level	Title	Grade	Credit Hours	Quality Point	Star Rating	End Dates
BMAL	504	GR	Leading Organizational Change	A	3.000	12.00		
BMAL	530	GR	Acct for Non-Financial Managrs	A	3.000	12.00		

#### Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Point	GPA
<b>Current Term:</b>	6.000	6.000	6.000	6.000	24.00	4.00
<b>Cumulative:</b>	15.000	15.000	15.000	15.000	54.00	3.60

Unofficial Transcript

**Term: Fall 2015**

**Academic Standing:** Good Standing

Subject	Course	Level	Title	Grade	Credit Hours	Quality Point	Star Rating	End Dates
BMAL	550	GR	Effective Executive Communicat	A	3.000	12.00		
BMAL	560	GR	Corporate Responsibility	A	3.000	12.00		
BMAL	602	GR	Non-Profit Management	A	3.000	12.00		

#### Term Totals (Graduate)



	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
<b>Current Term:</b>	9.000	9.000	9.000	9.000	36.00	4.00
<b>Cumulative:</b>	24.00	24.00	24.00	24.00	90.00	3.75
	0	0	0	0		

Unofficial Transcript

**Term: Spring 2016**

**Term Comments:** Degree Awarded Master of Arts  
Degree Awarded GPA 3.80

**Academic Standing:** Good Standing

Subjec t	Cour se	Lev el	Title	Grad e	Credi t Hour s	Quali ty Point s	Star t and End Dat es
BMAL	570	GR	Ethical Leadership	A	3.000	12.00	
BMAL	604	GR	Managing/Leading Across Cultur	A	3.000	12.00	

#### Term Totals (Graduate)

	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
<b>Current Term:</b>	6.000	6.000	6.000	6.000	24.00	4.00
<b>Cumulative:</b>	30.00	30.00	30.00	30.00	114.0	3.80
	0	0	0	0	0	

Unofficial Transcript

**Term: Summer 2016**

**Academic Standing:** Good Standing

Subjec t	Cour se	Lev el	Title	Grad e	Credi t Hour s	Quali ty Point s	Star t and End Dat es
BUSI	600	GR	Business Research Methods	A	3.000	12.00	
BUSI	604	GR	International Business	A	3.000	12.00	

**Term Totals (Graduate)**

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Point	GPA
<b>Current Term:</b>	6.000	6.000	6.000	6.000	24.00	4.00
<b>Cumulative:</b>	36.000	36.000	36.000	36.000	138.00	3.83

Unofficial Transcript

**Term: Fall 2016****Academic Standing:** Good Standing

Subject	Course	Level	Title	Grade	Credit Hours	Quality Point	Star Rating	End Dates
BUSI	601	GR	Accounting for Decision Making	B	3.000	9.00		
BUSI	610	GR	Organizational Design & Struct	A	3.000	12.00		
BUSI	620	GR	Global Economic Environment	B+	3.000	9.99		

**Term Totals (Graduate)**

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Point	GPA
<b>Current Term:</b>	9.000	9.000	9.000	9.000	30.99	3.44
<b>Cumulative:</b>	45.000	45.000	45.000	45.000	168.99	3.75

Unofficial Transcript

**Term: Spring 2017****Academic Standing:** Good Standing

Subject	Course	Level	Title	Grade	Credit Hours	Quality Point	Star Rating	End Dates
BUSI	520	GR	Strategic Marketing Management	A-	3.000	11.01		

BUSI	530	GR	Managerial Finance	A	3.000	12.00
BUSI	650	GR	Operations Management	A	3.000	12.00

### Term Totals (Graduate)

	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
<b>Current Term:</b>	9.000	9.000	9.000	9.000	35.01	3.89
<b>Cumulative:</b>	54.00 0	54.00 0	54.00 0	54.00 0	204.0 0	3.77

Unofficial Transcript

**Term: Summer 2017**

**Term Comments:** Degree Awarded Master of Business Administration  
Degree Awarded GPA 3.71

**Academic Standing:**

Subjec t	Cour se	Lev el	Title	Grad e	Credi t Hour s	Quali ty Point s	Star t and End Dat es
-------------	------------	-----------	-------	-----------	-------------------------	---------------------------	--------------------------------------

BUSI	642	GR	Contemp. Issues in Human Res.	A-	3.000	11.01	
BUSI	690	GR	Policy & Strategy in Global Co	B-	3.000	8.01	

### Term Totals (Graduate)

	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
<b>Current Term:</b>	6.000	6.000	6.000	6.000	19.02	3.17
<b>Cumulative:</b>	60.00 0	60.00 0	60.00 0	60.00 0	223.0 2	3.71

Unofficial Transcript

### TRANSCRIPT TOTALS (GRADUATE) [-Top-](#)

	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
<b>Total Institution:</b>	60.00	60.00	60.00	60.00	223.0	3.71

	0	0	0	0	2	
<b>Total Transfer:</b>	0.000	0.000	0.000	0.000	0.00	0.00
<b>Overall:</b>	60.00	60.00	60.00	60.00	223.0	3.71
	0	0	0	0	2	

Unofficial Transcript

**RELEASE: 8.7.1**

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# PATRICK S. PLOURDÉ, SR.

Raleigh, North Carolina

804-704-4133 \* [Patrick.Plourde2016@gmail.com](mailto:Patrick.Plourde2016@gmail.com)

## PROFESSIONAL EXPERIENCE

SUSSEX COUNTY DEPARTMENT OF SOCIAL SERVICES --- Sussex County, VA

2017 – 2018

### **Director**

Led and managed the Social Services Department to ensure program compliance for a wide variety of mandated and non-mandated federal, state, and local programs. Responsible for all social service, human resources and financial program management. Established the goals and objectives for the local department and administered all social services benefit and service programs. In addition to providing leadership and management for agency programs, served as agency spokesperson with the public and liaison with the Virginia Department of Social Services (VDSS) and the Virginia League of Social Service Executives (VLSSE), recommended policy and legislation changes. Frequently interacted with and makes presentations to community partners. Made short and long-term agency decisions based on data, trends, directives and findings.

VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA  
2016

2013 –

### **Program Consultant and Administrator**

Responsible for planning and recommending priorities, goals and objectives pertaining to the management and direction of the Promoting Safe & Stable Families (PSSF) program as well as the Family Preservation and Support Program (FFSP); assess, plan, coordinate, administer, and monitor the PSSF & FFSP programs; manage monthly caseworker visit funds.

VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA  
2013

2001–

### **Program Administration Specialist (2010- 2013) Youth Services Specialist (2009–2010)**

**Virginia Youth Advisory Council Administrator/Independent Living Program Specialist (2004–2009) Part-time Independent Living Program Specialist (2001–2003)**

Served as the state lead to coordinate the Virginia National Youth and Transition Database (NYTD) project, establishing and updating procedures and providing guidance for local departments of social services (LDSS) and other stakeholders. Worked in cooperation with professional staff to analyze and implement laws, regulations, and policies and execute goals, objectives, and practices for providing effective and efficient services aligned with Children's Services System Transformation.

Co-led in planning, managing, and providing leadership for Independent Living Program (ILP) and Education and Training Vouchers Program (ETV); meet compliance standards and properly allocate funds. Accurately update and maintain records and work with others to prepare statistical reports. Assemble and monitor budgets, conduct mid-year reviews, and assist staff in developing and implementing procedures for contract

management and administration. Provide consultation services to VDSS internal and external stakeholders regarding data, outcomes, services, and transitional planning for older youth. Developed and provided yearly training on the ILP and ETV programs as well as NYTD. Restructured Virginia Youth Advisory Council specializing in empowering youth in and transitioning out of foster care and assisting individuals in developing necessary life skills to become successful and interdependent.

### **Volunteer Work Experience**

City of Hopewell, Virginia - Redevelopment and Housing Authority Commissioner	2016 – 2018
Foster Care Alumni of America – Virginia Chapter President	2016 – 2017
City of Hopewell, Virginia Department of Social Services Advisory Board, Chair	2013 – 2018
City of Hopewell Public Schools, Virginia – Head Start Program Focus Areas – Father Engagement and Parliamentarian Policy Council Member	2014 – 2016
United Methodist Family Services - Richmond, VA Parent Resources for Information, Development, and Education (PRIDE) Trainer ( <a href="http://www.cwla.org/programs/trischman/pride.htm">http://www.cwla.org/programs/trischman/pride.htm</a> )	2011– 2012
Chesterfield-Colonial Heights Department of Social Services, Virginia Resource Parent	2009 – 2015

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### **EDUCATION & CREDENTIALS**

<b>Master of Business Administration</b> , Liberty University, Lynchburg, VA	2017
<b>Master of Arts in Executive Leadership</b> , Liberty University, Lynchburg, VA	2016
<b>Bachelor of Science in Business Management</b> , Virginia State University, Petersburg, VA	2003

**Relevant Training:** Parent Resources for Information, Development, and Education (PRIDE), Annie E. Casey Foundation and the Virginia Department of Social Services Agents of Change Program, Foster Care Alumni of America Leadership Institute, Leadership Academy for Supervisors, The National Governors’ Association Center for Best Practices Institute on Youth Transitioning out of Foster Care, Shelter Management, SafeMeasures

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**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

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☒ Human Services Board**Please select your second Board preference: \***

---

☒ Commission for Women**Please select your third Board preference: \***

---

☒ Juvenile Crime Prevention Council**Please select your fourth Board preference: \***

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☒ Criminal Justice Partnership Advisory Board**Please select your fifth Board preference: \***

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☒ Alliance Behavioral Healthcare**Please select your sixth Board preference: \***

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☒ Council on Fitness and Health

---

LaShonda

First Name

---

Richardson

Middle Initial

Last Name

---

400 Asaview Place

Street Address

---

Suite or Apt

---

Wendell

City

---

NC

State

---

27591

Postal Code

**What district do you live in?**

---

☒ District 1

---

Mobile: (252) 578-0758

Primary Phone

---

Home: (919) 374-7192

Alternate Phone

---

lashondarichardson15@yahoo.com

Email Address

---

Merck Pharmaceuticals

Employer

---

Quality Specialist

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☒ Yes ☐ No

In order to assure countywide representation, please indicate your place of residence:

☒ Wendell

---

## Interests & Experiences

Why are you interested in serving on a Board or Commission?

I currently received my Masters of Public Health, and I am very interested in getting involved and improving the health and wellness of the community. My goal is to be a community change agent, and assist in the building up of our community by promoting health awareness, and educating our communities to live happy, healthier lives. My passion is to help individuals be their best selves regardless of their race, ethnicity or background.

## Work Experience

I currently work in the pharmaceutical industry as a Quality Specialist. I currently manage various projects to create a compliant quality system across the various sites in our organization. I have also worked in a pharmacy setting as a certified pharmacy technician, which allowed me to communicate with people within my community and assist them with their health care needs. I also have worked within the school system, and was able to teach high school students with learning disabilities life skills and how to operate in society.

## Volunteer Experience

I am a member of the NC Young Professionals group where we meet and plan activities that promote health and wellness in the community. I also am a member of Delta Sigma Theta Sorority Inc., where we are very involved in the community and provide programs that assist with promoting health, wellness, and education opportunities. I also am very involved in my church. I volunteer working with teens, and allow them to express themselves within the arts.

## Education

I obtained my Bachelor of Science Degree in Biology from Elizabeth City State University, and my Masters of Public Health from Capella University.

## Comments

[resume.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file



---

## Demographics

Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ African American

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

# LaShonda W. Richardson

400 Asaview Place | Wendell, NC 27591 | (252) 578-0758 | LashondaRichardson15@yahoo.com

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## Education:

### **Capella University, Minneapolis, MN**

Master of Public Health

Degree Awarded December 2017

### **Elizabeth City State University, Elizabeth City, NC**

Bachelor of Science Degree in Biology

Degree Awarded December 2003

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## Employment:

### **Quality Specialist, Quality Systems Improvement Program (QSIP)**

(7/24/2017- Present)

Merck Pharmaceuticals, Durham, NC

- Project management of quality work streams to standardize quality standards across multiple sites
- Maintaining the Work Stream Deployment Schedule, ensuring on time delivery of project materials
- Collaborating with subject matter experts across multiple disciplines to identify gaps within the quality system and create preventative actions to minimize the gaps
- Supports Quality Management System by facilitating Gap Assessment Management to include revision of SOP's that reflect new standards

### **Quality Control Analyst**

(04/11/2016-7/24/2017)

Merck Pharmaceuticals , Durham, NC

- Plan and execute tasks on a daily basis to meet cycle times and expectations of required tasks
- Work across departmentally to ensure compliance and adherence to scheduled cycle times
- Independently execute method validations, establishing project plans, managing from start to completion
- Identify gaps in lab processes, and provide interim controls until process is remediated
- Review and compare Regulations and Compendial Requirements against Standard Operating Procedures and Test Methods to ensure that they are compliant
- Authoring and Revision of Standard Operational Procedures to ensure alignment with corporate and regulatory guidelines

- Combine and eliminate redundant procedures to increase effectiveness for testing analyst
- Assist with troubleshooting of instrumentation, analysis and methodologies
- Develop Training Qualification Records to ensure proper training, and to aid in Right the First Time
- Work with new analysts to provide training oversight and development of laboratory skills
- Provide peer support to new analyst and assist with problem solving and trouble shooting
- Provide support to all Quality Control audits from external and regulatory agencies
- Provide support to Quality Control lab investigations
- Identify Continuous Improvements to maximize efficiencies and streamline processes within the department
- Environmental Monitoring of Class A-D Areas
- Aseptic Gown Certified; Efficient in aseptic techniques
- Bioburden, Endotoxin, and Product Testing
- Procurement of water samples (WFI, PurW, Clean Steam, RO)
- Environmental Recovery Studies
- Performance Qualification for New Processes
- Microbiological Identification/Enumeration
- Growth Promotion
- Data Entry and Analysis
- Issue OOS and excursion notices and assist in investigations

### **Quality Control Analyst**

(11/16/2015-04/01/2016)

Catalent Pharmaceuticals, Morrisville, NC

- Performed environmental monitoring for Grade A-D areas
- Participated in Environmental Qualification Protocol for implementation of manufacturing area
- Microbiology morphology and enumeration of Environmental Samples
- Data Entry and Verification

### **Biological Quality Analyst II**

(01/04/2011-09/30/2015)

Hospira, Clayton, NC

- Performed routine testing of Bioburden, Endotoxin, Growth Promotion, Sterility, and Coliforms
- Environmental Monitoring: Viable and Non-Viable, Surfaces
- Procurement of water samples (WFI, PurW)
- Microbial Identification of bacteria, yeasts and molds

- Media Preparation of Medias and Solutions- (FTA, Sodium Chloride, Peptone)
- Author/ Revise SOPs, methods, protocols and trend reports
- Implemented Continuous Improvement Projects to increase efficiency and flexibility
- Coordinate and ensure calibration and preventative maintenance programs for BQ equipment
- Implemented and executed Disinfectant, Product and Stopper Bioburden Validations
- Performed Data Entry and review to ensure proper documentation and completion
- Supported audits by performing data summaries and retrieving paperwork
- Experience/Training in Technical Writing
- Implemented Inventory Control System to manage media inventory and Laboratory Supplies
- Represented Biology department as BQA Safety Representative
- Provided training for new and internal employees
- Received training in GMP Practices

### **Microbiologist**

(10/5/2007-6/17/2010)

Resers Fine Foods, Halifax, NC

- Processed food product samples and critical ingredient samples testing for Coliform, E.coli, staph, yeast, molds and salmonella
- Performed bioburden, product release, and raw material testing
- Performed Environmental testing, air samples, equipment swabs, drain swabs and hand swab testing for Listeria, salmonella and various other microbes

### **Certified Pharmacy Technician**

(10/15/04- 02/17/2014)

CVS Pharmacy, Raleigh, NC

- Assisted Pharmacist in filling prescriptions
- Managed problem solving with insurance dilemmas
- Received and transferred prescriptions from doctors, nurses, pharmacists etc.
- Performed continuing education training on laws, and important issues in the field of pharmacy

**References Available Upon Request**

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**Profile****Which Boards would you like to apply for?**

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Human Services Board: Submitted**Please select your first Board preference: \***

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☒ Human Services Board**Please select your second Board preference: \***

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☒ Population Health Task Force**Please select your third Board preference: \***

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☒ None Selected**Please select your fourth Board preference: \***

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☒ None Selected**Please select your fifth Board preference: \***

---

☒ None Selected**Please select your sixth Board preference: \***

---

☒ None Selected

---

Ann

First Name

---

Rollins

Last Name

---

2543 Wake Drive

Street Address

---

Suite or Apt

---

Raleigh

City

---

NC

State

---

27608

Postal Code

**What district do you live in?**

---

☒ District 7

---

Home: (919) 280-0258

Primary Phone

---

Business: (919) 231-4006

Alternate Phone

---

a.rollins@poehealth.org

Email Address

---

Alice Aycock Poe Center for  
Health Education

Employer

---

Executive Director

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

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## Interests & Experiences

Why are you interested in serving on a Board or Commission?

I have served on the Public Health Committee for many years and want to move into a new role on the Human Service Board to ensure the 10 public health services are provided to all citizens in Wake County. As Wake County continues to grow quickly, I want to be a part of maintaining human service resources for our residents. The Human Service Board provides essential policy and protection of public health. This is critical to our community for the future. I have spent my life in the health and education fields and I believe I can offer my experience and interest to support the Human Service Board.

## Work Experience

Executive Director Alice Aycock Poe Center for Health Education, Raleigh, NC (May, 2011 - Present)  
Medical Technologist WakeMed, Raleigh, NC (May, 1979 – present) Parent Liaison/Partnership for Educational Success (PES) Administrator Wake County Public School System, Raleigh, NC (April, 2006 - May, 2010)

## Volunteer Experience

• Chair, Wake County School Health Advisory Council • Member, Raleigh Professional Women's Forum • Member, NC Women's Forum • Member, Wake County Public Health Committee • Past President and member, Wake County PTA Council

## Education

• Nonprofit Management Certificate, March 2012 Duke University • Healthy Community Institute for Nonprofit Excellence Certificate Blue Cross Blue Shield of NC Foundation, 2013 • Youth Mental Health First Aid Certificate, 2016 • Influencer Training VitalSmarts, L.C., 2009 • Crucial Conversations Training VitalSmarts, L.C., 2009 • Lenoir-Rhyne University, Hickory, NC, Bachelor of Science, Biology

## Comments

[RollinsA\\_Resumerevised\\_2018.doc](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics

Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ Caucasian

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## Other

### How did you become aware of Wake County volunteer opportunities?

☒ Current Wake County Volunteer

If you selected "Other" above, how?

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

## **ANN L. ROLLINS**

2543 Wake Drive, Raleigh, NC 27608

(919) 782-4969(h) (919)280-0258(c) ann.l.rollins@gmail.com

### **Executive Director**

**Alice Aycock Poe Center for Health Education, Raleigh, NC (May, 2011 - Present)**

- Perform management and strategic educational services, including assisting with day-to-day operations and development of a \$2,000,000 operating budget.
- Supervise a full service staff including finance manager, program managers, data manager, website/scheduler and part-time health educators.
- Coordinate all aspects of the fundraising, programs and strategies, marketing and operations of the organization.
- Develop and maintain productive relationship with a 22-member board of directors and donors to the Poe Center.

### **Interim Chief Executive Officer (Contracted)**

**Alice Aycock Poe Center for Health Education, Raleigh, NC (May, 2010 – May 2011)**

- Perform management consulting services, including assisting with day-to-day operations and development of a \$700,000 operating budget.
- Supervise a full service staff including finance manager, program managers, data manager, website/scheduler and part-time health educators.
- Coordinate all aspects of the fundraising, programs and strategies, marketing and operations of the organization.
- Develop and maintain productive relationship with a 14-member board of directors and donors to the Poe Center.

### **Medical Technologist**

**WakeMed, Raleigh, NC (May, 1979 – present)**

- Perform routine and specialized laboratory tests and other procedures for use in the diagnosis and treatment of diseases.
- Evaluate and reports patient results using considerable independent judgment within the scope of established testing methods.
- Perform quality control procedures and contributes to the maintenance of the laboratory, equipment, and supplies.
- Assist in the implementation of new procedures and instrumentation.
- Trains new employees in the theoretical and operational aspects of procedures.
- Makes optimal use of computer functionality to effectively perform routine and specialized work functions.
- Participate in hospital-wide initiatives and organizations to promote the hospital's quality service and recognition

### **Parent Liaison/Partnership for Educational Success (PES) Administrator**

**Wake County Public School System, Raleigh, NC (April, 2006 - May, 2010)**

- Identified, coordinated, and implemented programs and strategies that linked families and the community with the schools in order to strengthen student success
- Project manager for the PES program for the Wake County Public School System in partnership with the Wake County Human Services PES managers.
- Recruited, hired, trained, supervised, and evaluated the Wake County Public School System Parent Liaisons
- Managed the \$1,000,000 budget and maintained expenditures utilizing Oracle
- Organized and coordinated internal and external resources that accomplished the program goals
- Oversaw the database collection process and managed the contracts for technical services related to the program evaluations



- In partnership with the Wake County Human Services PES Project Managers, developed and implemented PES training, marketing, and communication programs

#### MentorWake Administrator

Wake County Public School System, Raleigh, NC (January, 2005 - May, 2006)

- Oversaw all aspects of program operations including the selecting of students, recruitment, screening, training, and support of volunteer mentors, and the matching of volunteer mentors to referred students.
- Coordinated the development of all mentor recruitment and training activities, cross cultural, leadership and family involvement activities, program publications, training materials, MentorWake website, and evaluation instruments.
- Monitored the progress of the program towards meeting objectives and outcomes and implemented continuous improvement efforts as needed.
- Identified and recruited additional community partners as needed.
- Managed the budget for the federal grant funded program (\$300,000 per year)

#### SELECTED AWARDS/MEMBERSHIPS

- Chair, Wake County School Health Advisory Council
- Member, Raleigh Professional Women's Forum
- Member, NC Women's Forum
- School Health Champion of the Month, NC DPI
- Past President, Board of Directors, Poe Center
- Member, Education Committee, Cary Chamber of Commerce
- Member, Wake County Public Health Committee
- Member, Nurse Family Partnership Community Advisory Board
- Employee Excellence Award, Wake County Public School System
- Faye L. Miller Distinguished Service Award recipient, Poe Center for Health Education
- Past Member, Board of Directors, Wake Education Partnership
- Deacon, First Baptist Church
- Past President, Wake County PTA Council
- Past President, Broughton High School PTSA, Daniels Middle PTA, and Joyner Elementary PTA
- Executive Board, Friends of Wake County, supporting school bond referenda
- WakeMed Circle of Quality Service Award recipient, given to the top 1% employees each year

#### EDUCATION

- Nonprofit Management Certificate, March 2012  
Duke University
- Healthy Community Institute for Nonprofit Excellence Certificate  
Blue Cross Blue Shield of NC Foundation, 2013
- **Youth Mental Health First Aid Certificate**, 2016
- Influencer Training  
VitalSmarts, L.C., 2009
- Crucial Conversations Training  
VitalSmarts, L.C., 2009
- Lenoir-Rhyne University, Hickory, NC, Bachelor of Science, Biology, 1979

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**Profile****Which Boards would you like to apply for?**

---

Human Services Board: Submitted**Please select your first Board preference: \***

---

☒ Juvenile Crime Prevention Council**Please select your second Board preference: \***

---

☒ Nursing Home Community Advisory Committee**Please select your third Board preference: \***

---

☒ Criminal Justice Partnership Advisory Board**Please select your fourth Board preference: \***

---

☒ United Arts Grants Panels**Please select your fifth Board preference: \***

---

☒ Keep America Beautiful Advisory Board**Please select your sixth Board preference: \***

---

☒ Bay Leaf Volunteer Fire Department Inc. Board of Trustees Firemen's Relief Fund

---

Leah

First Name

---

N

Middle Initial

---

Rosenberg

Last Name

---

12625 Waterman dr.

Street Address

---

Suite or Apt

---

Raleigh

City

---

NC

State

---

27614

Postal Code

**What district do you live in?**

---

☒ District 6

---

Home: (508) 317-9465

Primary Phone

---

Mobile: (919) 590-2956

Alternate Phone

---

leah.rosenberg@longleafschool.com

Email Address

---

Mrs.Brittany Doyle, Mrs.Rachel  
Davis

Employer

---

Motivated student

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

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## Interests & Experiences

Why are you interested in serving on a Board or Commission?

Because I feel like it may be interesting to observe the community process, and form an intergenerational alliance with respected adult members of the community, being that I am a high school student with a passion for civic matters.

## Work Experience

Piper's Tavern (Summer of 2017), and Falls of Neuse Bookstore (Summer of 2016)

## Volunteer Experience

-Horses for Hope (for 2 weeks out of the year 2017) Role: Horse side-walker for children with physical and mental handicaps -Comfort Cooks of REX Hospital (2 days out of the year 2017) Role: I cooked a nutritious, wholesome pasta dish, and I baked a dessert cake for families and patients in the PICU (Child Pediatric Intensive Care Unit) waiting room at REX Hospital -Raleigh City Farm (2 days out of the year 2017) Role: Composted for arable soil, dug crop plots. About Raleigh City Farm: An organization that advocates for eco friendly solutions, clean eating, and agricultural education in the urban community of Downtown Raleigh. -Learning Together Preschool (1 day out of the year 2017) Role: Preschool Volunteer -Mentor Program At Lingle School Of the Arts (Nominated by Teachers) Role: I mentored incoming freshman at my high school. I work with them just about every other Thursday, and I help them with academic goals, social issues, and organization.

## Education

High school student (Junior year), autodidact

## Comments

Although I'm young, I believe that it is crucial to community growth to have be inclusive towards community efforts/ involvement. I believe this applies to people of all walks of life....even if they are young! The North Carolina I know and love is a socially inclusive environment with a strong sense of community and community involvement, and it would be an absolute honor if I were to be part of it in any way. My resume will be sent via email, as I can't properly download it here.

[IMG\\_0273.JPG](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

---

## Demographics

Date of Birth

### Gender \*

☒ Female

### Ethnicity \*

☒ Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>



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**Profile****Which Boards would you like to apply for?**

---

City of Raleigh Housing Appeals Board: Submitted  
City of Raleigh Planning Commission: Submitted  
Domestic Violence Fatality Review Team: Submitted  
Human Services Board: Submitted  
Jury Commission: Submitted  
Juvenile Crime Prevention Council: Submitted  
Wake County Steering Committee on Affordable Housing: Submitted

**Please select your first Board preference: \***

---

☒ Juvenile Crime Prevention Council

**Please select your second Board preference: \***

---

☒ City of Raleigh Housing Appeals Board

**Please select your third Board preference: \***

---

☒ Human Services Board

**Please select your fourth Board preference: \***

---

☒ Raleigh-Durham Airport Authority

**Please select your fifth Board preference: \***

---

☒ City of Raleigh Planning Commission

**Please select your sixth Board preference: \***

---

☒ Jury Commission

Merrick

First Name

Willoughby

Middle Initial

Last Name

2515 Overlook Village Circle

Street Address

Suite or Apt

Raleigh

City

NC

State

27612

Postal Code

**What district do you live in?**

---

☒ District 4

Home: (919) 702-2967

Primary Phone

Mobile: (919) 423-3334

Alternate Phone

merrick\_willoughby@yahoo.com

Email Address

State Employee Credit Union

Employer

Financial Service Representative

Job Title

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

☐ Yes ☒ No

**In order to assure countywide representation, please indicate your place of residence:**

☒ Raleigh

---

## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

I am interested in serving on Wake County Boards or Commission because serving will give me hands-on experience in working with community leaders, and afford me the opportunity to provide exemplary service to the citizens of Wake County. Also, I'm keen in helping Wake County Local Government, because I am a strong supporter of community involvement. And, it is my belief that a healthy and vibrant community that is invested in community succes and community-based ideas, is sure to thrive abundantly.

## Work Experience

State Employee Credit Union Provide financial support to eligible North Carolinians to improve their economic well-being through the frames of telecommunication. Responsibilities include, but not limited to the establishment of new accounts, handling debit and credit card transactions, account resolution, and processing internet requests. Responsibilities include, but not restricted to the creation of new accounts, handling debit and credit card transactions, account resolution, and processing web requests.

## Volunteer Experience

North Carolina DPS, Wake Regional Juvenile Detention Center. Supervised the daily activities of juveniles in residence; ensures juveniles follow all established policies and procedures, taking disciplinary action as necessary. Guaranty that detainees are served meals and snacks, all living areas are clean, laundry is washed, and detainees are properly clothed. Completed daily reports, monitored and mentored the young juveniles, while providing creative paradigms to impede on future delinquent activities

## Education

Saint Augustine's University Bachelor of Science in Criminal Justice Central Michigan University Masters of Science in Administration

## Comments

[Merrick\\_s\\_Resume.docx](#)

Upload a Resume

\_\_\_\_\_  
If you have another document you would like to attach  
to your application, you may upload it below:

\_\_\_\_\_  
Please upload a file

---

## Demographics



Date of Birth

### Gender \*

☒ Male

### Ethnicity \*

☒ African American

---

## Other

### How did you become aware of Wake County volunteer opportunities?

☒ County Website

\_\_\_\_\_  
If you selected "Other" above, how?

\_\_\_\_\_  
Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>





# MERRICK WILLOUGHBY

merrick\_willoughby@yahoo.co/ H: 919-702-2967

•

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•

## SUMMARY

- Results-oriented professional with a strong work ethic who takes initiative, identifies problems, and offers creative solutions for implementation.

Exceptional interpersonal communication skills; easily interact with individuals from diverse backgrounds.

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Excellent organizational, listening, planning, and public speaking skills.

Professional demeanor, critical and analytical thinking skills.

- Research- oriented.
- Motivated administration professional skilled at building strong working relationships with fellow staff, supervisors and community members. Public relations expert.

---

## SKILLS

Analytical thinker

Citizen engagement

Community development

Employee relations

Public speaking

Oral and written communication

[Research and analysis](#)

## EXPERIENCE

Financial Service Representative / State Employees' Credit Union - Raleigh, NC

05/2016 - Current

Provide financial support to eligible North Carolinians to improve their financial well-being through the frames of telecommunication.

- Responsibilities include, but not limited to the establishment of new accounts, handling debit and credit card transactions, account resolution, and processing internet requests.

Delivered an exceptional level of service to each customer by listening to concerns and answering questions.

Reviewed and provided comments on the adequacy of documents and took necessary steps to cure any deficiencies.

Customer Service Representative / Xerox Commercial Solutions, LLC, Humana Pharmacy - Raleigh, NC

05/2014 - 05/2016

Communicate with customer, employees and other individual to answer questions, disseminate or explain information, take orders address complaints.

Type, format, proofread, and edit correspondence and other document, from notes using computers.  
Open, sort and route incoming calls, answer correspondence, and prepare outgoing mail.  
Maintaining strict confidentiality of sensitive information following HIPAA regulations.

Intern / North Carolina DPS, Wake Regional Juvenile Detention Center Raleigh, NC

Supervised the daily activities of juveniles in residence; ensures juveniles follow all established policies and procedures, taking disciplinary action as necessary.

Guaranty that detainees are served meals and snacks, all living areas are clean, laundry is washed and detainees are properly clothed.

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Completed daily reports, monitored and mentored the young juveniles.  
Wrote detailed reports explaining policy actions and impacts.  
Identified and reviewed roadblocks to desired updates and developed possible resolutions.

Chief Executive Officer & Co- Founder / Utopian Investment Holdings, LLC - Raleigh, NC      07/2018 - Current

Advertised properties to the general public via networking, brochures, ads and listing services to maximize exposure.

Cold called clients to obtain their exclusives.

Successfully guided home buyers and sellers through sales and purchase of properties.

Researched the current market in Raleigh, North Carolina, to stay informed and give superior sales presentations.

Developed close relationships with area realtors and promoted builders to boost referral network.

Actively follow-up with prospects and hot leads.

Followed up with prospects throughout the sales process.

Developed an excellent rapport with custom builders to expand opportunities for growth.

Counseled customers on market current status for residential and land markets.

## EDUCATION AND TRAINING

Central Michigan University - Mt Pleasant, MI

August , 2018

Masters of Science: Administration, Public Administration

Saint Augustine's University - Raleigh, NC, United States

May, 2016

Bachelor of Science: Criminal Justice

Pi Gamma Mu, International Honor Society in Social Science, Member

Cum laude graduate

## ACTIVITIES AND HONORS

Pi Gamma Mu, International Honor Society in Social Sciences

Deans List Recipient

## AFFILIATIONS

Saint Augustine's University Alumni Association, Member

Central Michigan University Alumni Association, Member

## INTERESTS

Public Policy

Criminal Justice

Higher Education

Writing & Editor

Research

Community Relations

Real Estate

Property Management