

Candis Alston
Customer Service Representative
Human Services Department

Candis Alston graduated from North Carolina Central University with a B.A. Degree in Sociology. She began her Local Government career in Wilson County as a Medicaid Case Manager serving Pregnant Women, Children and Adults.

She relocated to Raleigh and worked several months as a Temporary employee for Adult Medicaid in Wake County. At that time, the main Social Services building was in Downtown Raleigh. Candis then transitioned to a permanent position working as a Human Services Technician for the Women Infant and Children (WIC) Program, where she was for 17 years.

After several years, she was promoted to Accounting Technician for Wake County Mental Health where she granted authorizations to agencies that serviced clients with Substance Abuse, Mental Health, and Alcohol challenges. Candis served in that position for six years. After several program changes within Human Services, she completed her last seven years with Wake County as a Customer Service Representative at the Millbrook Human Services Center.

Candis has been a dedicated employee throughout her 31-year career and she continually embraced opportunities to grow professionally. In 2018, she received an important achievement when she was a recipient of the Millbrook Customer Service Quarterly Star Awards.

Please join me in congratulating Candis on her retirement!