Wake County Transparency Portal Launch

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WAKE COUNTY
NORTH CAROLINA

Great Government Initiative 4.2

- *Establish a public-facing performance dashboard to capture, document and display key performance measures for the organization.*

Wake County Transparency Portal

- **Public Records Request** – Request public records online
- **Wake Accountability Tax Check (WATCH)** – Review detailed Wake County financial transactions
- **Open Data Portal** – Download dozens of Wake County data sets
- **Wake County By the Numbers –** Review community indicators of the quality of life of our residents, the diversity of our citizens, the stability of our businesses, and the health of our infrastructure
- **Board Goal Measures –** Review the County's progress towards the Board of Commissioners' Goals, Objectives & Initiatives
- **County Operational Measures –** Review the goals and measures that track the performance of County operations

Since We Last Met

- Modified the portal based on your suggestions
- Reviewed and updated the status of all Board Goals, Objectives & Initiatives
- Added several new data sets and measures to the portal
- Developed a marketing and communications plan (launching today)

What's Next?

- Marketing the portal – *Ongoing*
  - Using *#opengov* to highlight data sets and measures on the portal
- Continue to refine and add measures over time - *Ongoing*
- Work with departments to continue improvement of Operational Measures – *Ongoing*
- Update Board Goal Measures – *Ongoing (Quarterly)*
- Establish formal performance management program - *Ongoing*
- Update Board Goals/Objectives/Initiatives - *January*

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