#### Profile

Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Submitted

Please select your first Board preference: \*

Adult Care Home Community Advisory Committee

Please select your second Board preference: \*

✓ Nursing Home Community Advisory Committee

Please select your third Board preference: \*

✓ None Selected

Please select your fourth Board preference: \*

✓ None Selected

Please select your fifth Board preference: \*

✓ None Selected

Please select your sixth Board preference: \*

✓ None Selected

Patricia	С	Anderson		
First Name	Middle Initial	Last Name		
116 Granby Ct				
Street Address			Suite or Apt	
Cary			NC	27511
City			State	Postal Code
What district do you live in?				

✓ District 3

Home: (336) 542-7482

Primary Phone

Home: (336) 542-7482

Alternate Phone

pattianderson1405@gmail.com

Email Address

Retired

Employer

Retired Licensed Nuring Home Administrator, NC

If you live in an Extraterritorial Jurisdiction Area, select Yes:

⊙ Yes ⊙ No

In order to assure countywide representation, please indicate your place of residence:

Cary

### **Interests & Experiences**

### Why are you interested in serving on a Board or Commission?

I have worked with and enjoy this age group. I am a good listener and have been around older and disabled people enough to appreciate their stories of life past and present. I can appreciate that there is a difference between wanting to be heard and expecting a fix. I enjoy the give and take of working as part of a team.

#### Work Experience

Licensed Nursing Home Administrator, NC. 2005 - 2016. LTC DON 2001-2005 RN 1992 - ~2010

#### **Volunteer Experience**

Summer Family Meal Program - Cary, NC - 2018. Program over. Community Garden Worker, 1st UMC, Elon, NC 2012-2015. Project ended. With church groups, prepared and served meals at Durham, Burlington and Greensboro shelters. Conduit Summer Day Program and Reading Tutor - Oxford Manner, Durham, NC, ~3 years, 1986 - 1989. BSA Troop Council 1987-1992.. Two sons received Eagle.

#### Education

Associate Degree Nursing - Piedmont Community College, Roxboro, NC, 1992. RN License #122568 Bachelor Degree Nursing - NCCU, Durham, NC, 1995. Nursing Home Administrator Certification, UNC Chapel Hill, 2005. NHLA License #2180.

### Comments

Unfortunately since moving from Whitsett, NC, to Cary after retirement I have lost the flash drive with my most updated resume. However, I have attached copy of old expanded resume which covers through 2010. In 2010 I joined Century Care Management (CCM) of Cary, NC, as Administrator/Executive Director of Adams Farm Living & Rehab (AFLR), Jamestown, NC. AFLR is owned by Moses Cone Health System and managed by Century Care Management. I retired from CCM on July 31, 2016 and moved to Cary in July of 2017. My most significant accomplishment in both the roles of Director of Nursing and Administrator is the history of successful survey results. While my facilities had multiple zero deficiency surveys, more notable is that the facilities under my care did not ever received deficiencies related to significant quality of care issue. This is not to say that we were perfect, more accurately, the leadership staff and I set high expectation and as a team we worked diligently to meet these expectations by continuous monitoring, analysis, and quality improvement.

#### 2010 PA Resume.docx

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

## Demographics

Date of Birth

Gender \*

Female

Ethnicity \*

Caucasian

#### Other

How did you become aware of Wake County volunteer opportunities?

Other

Patricia C Anderson

Please upload a file

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

Patricia C. Anderson 817-2 Jamestown Village Gastonia, NC 28054 (336)541-0746 andersonpc@CaroMontHealth.org

**Objective:** To employ leadership, management and customer service skills, learned not only through structured leadership training but also life experience, in a team based organization that holds as its vision the highest achievable level of resident centered care and quality of life as defined by our customer.

#### **Professional Experience**

#### CAROMONT HEALTH, COURTLAND TERRACE - August 2009 - Present

Administrator of 96 bed facility (77 SNF, 19 AL) with history of 4 last surveys averaging 10 deficiencies each and lack of effective systems. Over last 8 months have initiated Quality Assurance, and Medication Advisory, as well as RISK meetings; revised 41 cost center \$6.9M operating budget down to14 cost centers with a total staff of 97 FTEs; restructured nursing organization from multiple vertical layers to a more horizontal structure to increase efficiency and effectiveness in daily care as well as all areas of accessment; overseen one zero deficiency complaint survey; taken appropriate actions to reactivenes to all for increased corporate compliance, and awareness of compliance enhancement opportunities.

#### UHS PRUITT - New Bern, NC Mar-Apr. 2009

Administrator, 116 bed SNF. Successfully brought facility back into compliance following complaint survey and received unsubstantiated following additional survey.

#### MOSES CONE HEALTH SYSTEM - Greensboro, NC 2002 - Feb. 2009

#### Administrator, Penn Nursing Center (PNC), Reidsville, NC 2005 - Feb 2009 Assumed administrative responsibility for this 92-bed facility (10 Assisted Living) in May of 2005, one month after an annual survey had resulted in 15 deficiencies, inclusive of substandard care. Through a concerted leadership team effort all deficiencies were cleared on first revisit. Subsequent annual surveys have received desktop review. 2009 Annual Survey - 0 deficiencies. PNC had 0 complaint surveys between 6/2006 and 2/2009. Key factors in this success include a weekly "At Risk" review for primary risk indicators, 24 hours follow-up on all concerns, the development of quality of care processes and enhancements to the life enrichment activities program. Will is a daily activity in both the rehab and the activities departments.

Through commitment to proactive intervention, customer satisfaction surveys "would recommend" scores averaged 95.7 between 2006 and 2008. Effective marketing and community relations efforts include hosting the monthly Alzheimer's Association meeting, membership on the Area Agency on Aging County Planning Committee, becoming a meeting point for past family members gathering to carpool to grief counseling, visitation and marketing letters to lower level care facilities and providing clinical rotations for RN, LPN and NA students,.

Due to diligent case mix monitoring through the 2006 - 2008 timeframe, Medicare/Other days and operating margin exceeded budget. Implementation of Medicare Triple Check review process resulted in only two denials in 2006-2008 timeframe. Staff turnover was maintained at 22-24% wth 0 agency used for period of greater than 18 months. Key department leadership roles remained stable. 2008 staff 'Overall Job Satisfaction' for direct reports scored at 86.6 compared to the Jackson Group database national score of 80.7.

Patricia C. Anderson andersonpc@CaroMontHealth.org Page 2

Administrator in Training (AIT) -MCHS Extended Care Center 2005 Sponsored for AIT by MCHS. Objective being to assure back-up administrator available as needed, Assumed Nurse Consultant role at Penn Nursing Center while waiting opportunity to sit for board.

Director of Nursing - MCHS Extended Care Center 2002 - 2005 Accepted role of DON into this 144-bed facility that, due to survey outcome, had lost ability to receive payment for new Medicare/Medicaid admissions. Leadership team efforts in developing and implementing plan of correction resulted in substantial compliance on first revisit. Subsequent annual surveys resulted 4 deficiencies or less; customer satisfactions surveys "would recommend" rose to 95. Initiated tract nursing scheduling leading to decreased absenteeism and minimum use of agency. Employee turnover dropped and was maintained below state and national levels.

#### CROASDAILE VILLAGE - Durham, NC 1999 - 2002

Hired into role of Staff Development Coordinator for this 550 bed Continuous Care Retirement Community (CCRS). As SDC developed "Croasdaile Excellence" orientation program for all staff as well as a program specific to nursing. An 'Excellence' annual in-service program complemented these programs. Also served as Employee Health Nurse and Infection Control Coordinator. At request of administrator accepted role of DON over 114-bed skilled nursing facility Implemented POC resulting in substantial compliance on first revisit, developed strong nursing quality of care programs, and initiated "At Risk" team and wound rounds.

### INTEGRATED HEALTH SERVICES - Durham, NC 1999

Hired into role of Assessment Nurse for the Durham, NC 118-bed facility. Was requested to serve as Acting DON, along with the Acting Administrator, for Tarboro Nursing Center immediately following Hurricane Floyd. Duties included assisting in coordination of relief services for staff and their families, coordination of resident care services with limited public services, participating in day-to-day operations and decision making related in post-hurricane environment and in redevelopment of nursing leadership and nursing staff. All leadership roles were truly multi-tasked and hands-on, crossing all disciplines, to achieve an environmentally, physically and emotionally secured home for all residents and staff affected by this disaster.

#### PERSON MEMORIAL HOSPITAL - Roxboro, NC 1998

Director of Nursing of 60-bed hospital based skilled nursing facility. Recruited by and reported to hospital DON with commitment of one year. Facility had had four DONs in previous year. Objective was to recruit for and establish strong nursing leadership team and improve quality of care. Subsequent annual survey resulted in two non-quality of care/life deficiencies.

GRANVILLE MEDICAL CENTER - Oxford, NC 1996 - 1997

Staff/Charge Nursing/Unit Preceptor Medical/Cardiac ICU. SDC / Infection Control Coordinator / Quality Assurance Coordinator / Nurse Supervisor Brantwood Nursing Center.

DURHAM VA MEDICAL CENTER - Durham, NC 1991 - 1996

Charge and Staff Nurse MICU. Charge and Staff Nurse Extended Care Rehab Center. Member of unit recruitment and retention committee and DVAMC Nursing Research Committee.

Patricia C. Anderson andersonpc@CaroMontHealth.org Page 2

Administrator in Training (AIT) -MCHS Extended Care Center 2005 Sponsored for AIT by MCHS. Objective being to assure back-up administrator available as needed, Assumed Nurse Consultant role at Penn Nursing Center while waiting opportunity to sit for board.

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## GRANVILLE MEDICAL CENTER - Oxford, NC 1996 - 1997

Staff/Charge Nursing/Unit Preceptor Medical/Cardiac ICU. SDC / Infection Control Coordinator / Quality Assurance Coordinator / Nurse Supervisor Brantwood Nursing Center.

# DURHAM VA MEDICAL CENTER - Durham, NC 1991 - 1996

Charge and Staff Nurse MICU. Charge and Staff Nurse Extended Care Rehab Center. Member of unit recruitment and retention committee and DVAMC Nursing Research Committee.

### Profile

Which Boards would you like to apply for?					
Nursing Home Communit Adult Care Home Commu					
Please select your firs	t Board preference:	*			
✓ Nursing Home Comm	unity Advisory Commit	tee			
Please select your sec	cond Board preferen	ce: *			
Adult Care Home Cor	nmunity Advisory Com	mittee			
Please select your thin	d Board preference	*			
✓ None Selected					
Please select your fou	rth Board preferenc	e: *			
✓ None Selected					
Please select your fiftl	h Board preference:	*			
✓ None Selected					
Please select your six	th Board preference	:*			
✓ None Selected					
Heather	W	Cooke			
First Name	Middle Initial	Last Name			
1425 Lily Creek Drive					
Street Address			Suite or Apt		
Cary			NC	27518	
City			State	Postal Code	
What district do you li	ve in?				
District 4					

Home: (919) 608-0743	Business: (919) 576-7684	
Primary Phone	Alternate Phone	
hwcooke@gmail.com		
Email Address		
Employer	Job Title	
If you live in an Extraterrit	orial Jurisdiction Area, select Yes:	
⊙ Yes ⊙ No		

In order to assure countywide representation, please indicate your place of residence:

Cary

### **Interests & Experiences**

#### Why are you interested in serving on a Board or Commission?

I am the chair if this committee. My heart is for the elderly and unwell. I am a social worker who wants residents in LTC to continue with the tights they had within the community.

#### Work Experience

Social Work Internship at Britthaven of Snow Hill, Snow Hill, NC 1993. Social Worker, Britthaven of Smithfield, Smithfield, NC, SW for SPARK (Alzheimer/dementia) unit, 1993-1997. Social Worker, Riverside Regional Convalescent Center, Newport News, VA, 1998-2000.

#### **Volunteer Experience**

I have been the school mascot at Oak Grove Elementary School for 4 years I am on the Media Review Committee at OGES and I am a Stroke and Turn Official for USA Swimming. My children are involved in a variety of activities which I assist with as needed.

#### Education

Bachelors of Social Work with focus on geriatrics and aging ECU 1993.

#### Comments

I have been away from long term care raising my three daughters. My girls are getting older and less dependent upon me. I would like to get re-involved in long term care. I have no grandparents and have always considered my nursing home residents as my adopted grandparents. When I read about this commission, I was very excited to possibly get myself involved again. I am currently serving my second term as Co-chair for this committee.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

## Demographics

Date of Birth

Gender *			
Female			
Ethnicity *			
Caucasian			

#### Other

How did you become aware of Wake County volunteer opportunities?

✓ Newspaper

If you selected "Other" above, how?

Please upload a file

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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### Profile

Which Boards would you like to apply for?					
Nursing Home Community Advisory Committee: Appo Adult Care Home Community Advisory Committee: S					
Please select your first Board preference: *					
Nursing Home Community Advisory Committee					
Please select your second Board preference: *					
Adult Care Home Community Advisory Committee					
Please select your third Board preference: *					
✓ None Selected					
Please select your fourth Board preference: *					
✓ None Selected					
Please select your fifth Board preference: *					
✓ None Selected					
Please select your sixth Board preference: *					
✓ None Selected					
Carol De	renbacher				
First Name Middle Initial Last	Name				
3201 Keighley Forest Drive					
Street Address	Suite or Apt				
Wake Forest	NC	27587			
City	State	Postal Code			
What district do you live in?					
✓ District 6					

Home: (919) 554-2578	Home: (919) 696-6096
Primary Phone	Alternate Phone
cderren@nc.rr.com	
Email Address	

Retired	Wake C	County Sc	chools
Employer		-	

Speech Language Pathologist

If you live in an Extraterritorial Jurisdiction Area, select Yes:

○ Yes ○ No

In order to assure countywide representation, please indicate your place of residence:

Unincorporated Wake County

### **Interests & Experiences**

#### Why are you interested in serving on a Board or Commission?

I was the caregiver for my father who resided in a Nursing facility and received very good care prior to his death 14 years ago and I am involved with many seniors through the Center for Volunteer Caregiving and want to do all I can to assure that those who need nursing care receive the best care possible.

Work Experience

Poll worker early voting 2012 Speech Language Pathologist: Wake County Schools for 20 years. Preschool director and Music teacher 4 years

Volunteer Experience

GAL volunteer advocate- Franklin County 18years Volunteer 12 yrs; local coordinator 8 yrs.: for Center for Volunteer Caregiving

Education

MEd Special Ed; Ga State . BA; College of New Rochelle

#### Comments

#### I do not have a resume.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

## Demographics

Date of Birth

Gender \*

Female

**Ethnicity** \*

Caucasian

#### Other

How did you become aware of Wake County volunteer opportunities?

✓ Newspaper

If you selected "Other" above, how?

Please upload a file

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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### Profile

Which Boards would you like to	o apply for?	?		
Adult Care Home Community Advis	ory Committ	ee: Submitted		
Please select your first Board p	oreference:	*		
Aircraft Noise Abatement Comm	nittee			
Please select your second Boa	rd preferen	ce: *		
✓ Alcoholic Beverage Control Boa	ırd			
Please select your third Board	preference	*		
Citizen's Energy Advisory Comr	nission			
Please select your fourth Board	d preferenc	e: *		
Housing Authority				
Please select your fifth Board p	oreference:	*		
✓ Nursing Home Community Advis	sory Commit	tee		
Please select your sixth Board	preference	. *		
Raleigh-Durham Airport Authorit	ty			
David	G	Dicken		
First Name	Middle Initial	Last Name		
137 Clayfield Dr				
Street Address			Suite or Apt	
Garner			NC	27529
City			State	Postal Code
What district do you live in?				

✓ District 2

Home: (919) 662-0891	Mobile: (919) 602-7382
Alternate Phone	Primary Phone
	dgdicken@yahoo.com
	Email Address
Information Technology Contractor	State of North Carolina
Job Title	Employer
Contractor	Email Address State of North Carolina

#### If you live in an Extraterritorial Jurisdiction Area, select Yes:

⊙ Yes ⊙ No

In order to assure countywide representation, please indicate your place of residence:

Garner

### **Interests & Experiences**

Why are you interested in serving on a Board or Commission?

Give back to the community

Work Experience

Business Management, Computer Technician. Aviation Fuels Management experience. Retired Air Force.

**Volunteer Experience** 

President Raleigh-Wake Community Emergency Response Teams 501c3

Education

Associates of Applied Sciences Fuels Management USAF Bachelor of Science Business Management Liberty University Master of Arts Certificate in Executive Leadership and Management Liberty University

#### Comments

Retired Air Force Veteran and work part time as a state contractor with the Department of Information Technology. I like to give back to my community in volunteer time.

#### Backup\_of\_David\_Glenn\_Dicken\_Resume.docx

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

### **Demographics**

Date of Birth

Gender \*

Male

Ethnicity \*

Caucasian

#### Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

#### David Glenn Dicken

137 Clayfield Drive Garner, NC 27529 919-602-7382

**Career Objective:** Retired USAF veteran looking to provide administrative services in a part time capacity for up to 24 hours per week.

#### **Education:**

Liberty University - (8-88 to 9-92) Bachelor of Science in Business Management/Minor in Human Resource Management

Community College of Air Force - (3-83 to 4-92) Associate of Applied Sciences in Fuels Management

#### **Certifications:**

Networking Technologies – Wake Technical Community College Microsoft Excel 2000 Remedy Extension Course V. 4.5.2

#### **Work Experience:**

NC Temporary Solutions (8/17 – Present) Experienced providing technical support over the phone and recording details into an IT Service Management application on a Tier I level. Experienced with BMC Remedy 9.0. Proficient in typing, grammar, and spelling skills. I provided technical support via phone and email to state and local government and private business customers across North Carolina that utilizes DIT services. Promoted a positive customer relationship and a high customer service orientation with strong interpersonal skills. • Respond via phone and email to requests for assistance. • Identify problems, categorize issues, prioritize work, troubleshoot, and provide advice to end-users. • Record incident and service request tickets using the BMC Remedy DITM application. • Perform follow-up via phone and email on existing incident and service request tickets.

Lowes Foods Inc. (8/09 – 8/17) Part-time Lead Cashier. Fuel Center Responsible for training all new fuel center employees in cashier duties, Reconcile previous day receipts, fuel system maintenance and trouble-shooting. Direct customer contact, build customer service and satisfaction levels to meet or exceed company expectations.

Wake County Sheriff's Office – (9/03 – 7/09) Permanent Part- time administrative assistant II. Worked 18 hours per week as floater. Provided Data entry in Judicial Services, Criminal Investigations Division, and Records. Provided assistance in Finance Department for one year in maintaining general ledger for jail receipts, concealed weapon permits and pistol permits.

IMServ North America - (10/00 to 8/02) Customer Care/Support Administrator \* Performs account management for current clients for Automated Meter Reading Services. Set up of price matrix and merging of monthly work performed provides data for monthly invoicing of various services provided. \* Completed Remedy version 4.X course. Have had extensive experience in version 3.2. Helped to design current version of Remedy 4.5.2 for NA Operations on a very large account. \* Designing specifications for Customer Service Helpdesk to include, BCP, DR Plan, Reporting procedures, Daily SOP's for CS Rep., Establishment of training guide for Remedy 4.5.2 and EDV+. \* Perform daily reporting to network manager for open tickets regarding computer technical problems in the work environment. \* Provide monthly revenue reports to include gross revenue, net gain to last reporting period. Provide financial analysis of net growth of meters gained, also provide breakdown of growth based on services using pie graphs.

EDS Inc. - (6/98 to 9/00) Business Analyst \* Provided Customer Service in Help Desk environment relating to the USPS Contract. Provided technical assistance in 8 different operating systems to migrate to One central operating system. Rolled out NCR POS ONE system to 66,000 post offices nation wide.\* Reset passwords for customers remotely through the established Intranet. Assisted the postal clerks in troubleshooting the USPS application called POS ONE. \* Performed Windows NT troubleshooting, escalated as necessary.\* Software used to document trouble tickets was Remedy Version 3.2. Utilized Rita 1 testing program for pinging workstations and servers while performing installation procedures on sites. \* Tested connectivity to the server at the site to be installed. Assisted server support personnel with regards to the Cisco hubs 1502 and 1503 model numbers on site. Non-Commissioned Officer in Charge-Fuels Management USAF Reserves (4-87 to 3-00) \* Supervise 9 personnel in the Fuels Management Flight section for the 916th Air Refueling Wing. \* Coordinate the training, inspection and quality control programs to ensure compliance with AF Technical Orders. \* Generate monthly training plans. Created performance appraisals for subordinates on semi-annual basis.

References available upon request

### Profile

#### Which Boards would you like to apply for?

Open Space and Parks Advisory Committee: Submitted Library Commission: Submitted Juvenile Crime Prevention Council: Submitted Jury Commission: Submitted Housing Authority: Submitted Historic Preservation Commission: Submitted Fire Commission: Submitted Domestic Violence Fatality Review Team: Submitted Council on Fitness and Health: Submitted Cary Planning and Zoning Board: Submitted Bay Leaf Volunteer Fire Department Inc. Board of Trustees Firemen's Relief Fund (merged Stony Hill and Bayleaf Fire to form Northern Wake): Submitted Apex Planning and Zoning Board: Submitted Apex Board of Adjustment: Submitted Alcoholic Beverage Control Board: Submitted Adult Care Home Community Advisory Committee: Submitted

#### Please select your first Board preference: \*

✓ Juvenile Crime Prevention Council

Please select your second Board preference: \*

#### Council on Fitness and Health

### Please select your third Board preference: \*

✓ Library Commission

Please select your fourth Board preference: \*

Aircraft Noise Abatement Committee

Please select your fifth Board preference: \*

✓ Alcoholic Beverage Control Board

### ☑ Domestic Violence Fatality Review Team

Liam		Leaver		
First Name	Middle Initial	Last Name		
709 Scissortail Lane				
Street Address			Suite or Apt	
apex			NC	27523
City			State	Postal Code
What district do you live in	?			
District 3				
Mobile: (347) 622-1158	Home: (34	7) 622-1158		
Primary Phone	Alternate Phone			
liamleaver21@gmail.com				
Email Address				
swimgear of NC	Branch Ma	anager		
Employer	Job Title			
If you live in an Extraterrito	orial Jurisdiction	n Area, select Yes	s:	
⊙ Yes ⊙ No				
In order to assure countyw	vide representat	ion, please indica	ate your place of	residence:
✓ Apex				

### **Interests & Experiences**

Why are you interested in serving on a Board or Commission?

I want to begin a life in Politics and want to learn the working of government while serving the people in my district and state.

#### Work Experience

2009-2016 I was in the US Army and was honorably discharged as a Sergeant. 2016-2017- I was a branch manager of a Praxair Inc. location and managed over 1mllion dollars worth of stock and orders. 2017-present- I am a Branch Manager for Swimgear of NC and will be opening a small business at the start of 2018.

#### Volunteer Experience

organized a swim club to teach soldiers life saving swim skills and tasks. Teaching over 250 Soldiers to be proficient swimmers in the course of 13 months. Volunteered at blood drives for soldiers across the globe that needed blood. Volunteered for hospice care to visit people at the end stage of life that had no family.

#### Education

High school Graduate. Have taken some college courses in political science

#### Comments

#### Liam\_Resume\_new.doc

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

## Demographics

Date of Birth

Gender \*

✓ Male

Ethnicity \*

Caucasian

Liam Leaver

### Other

### How did you become aware of Wake County volunteer opportunities?

### County Website

If you selected "Other" above, how?

Please upload a file

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

### **Liam Leaver**

#### 709 Scissortail lane, Apex, NC 27523 (347) 622-1158 liamleaver21@gmail.com

#### **OBJECTIVE:**

To obtain a full time position with a successful company where I can utilize my skills and gain further experience while enhancing the company's productivity and reputation.

#### WORK EXPERIENCE:

#### Praxair, Inc- Branch Manager

May 2016- Present Linden, NJ

- Counter Sales Representative for 2 Person Location Managing \$500,000 in Product
- Responsible for Daily Sales Goals and Initiatives to Meet Quotas and Managing Corporate Sales Accounts
- Increased Overall Store Profit By 5% for FY16
- Reduced outstanding AR for location by interacting with customer base
- Managed a team of sales driven professionals to exceed yearly Sales Goals
- Maintained EPA and FDNY Certificates and safety standards for Branch Location

November 2014 – March 2016

October 2009 - March 2016

December 2014 - January 2016

South Korea

- Reception Adjutant for 2-1 Air Defense Artillery Battalion Incoming Soldiers and Families
- Accountable for Integration, Training, Housing, Safety & Physical Fitness North of 1,300 Soldiers &

Family Members with 0 Negative Incidents during That Time

June 2014 - December 2014

- Organized Live Fire Qualifications for 1,700 Soldiers
- Maintained Ammunition Log Books
- Maintained Individual Soldier Qualification Statuses
- Reserved Land in Accordance with Timeline Certifications

January 2014 - June 2014

### **Platoon Sergeant**

- Maintained Training and Operational Records for a Team of 32 Soldiers
- Organized Training and Teamwork Classes for 32 Soldiers

June 2012 - January 2014

### Squad Leader

- Maintained Training and Operational Records for a Team of Eight Soldiers
- Was Recognized "Best Crew" in the Summer Competition in Competition with 25 Other Teams
- 100% Reenlistment Rate Recognized By The Brigade Command Sergeant Major

March 2012 - June 2012	Force Protection Leader	Pacific Missile Range
Facility, HI		

- Trained a Team of 13 Soldiers in Situation Awareness Programs
- Trained 13 soldiers in Basic Security Techniques
- Maintained Records of All Personnel and Vehicles On Site

## **EDUCATION AND TRAINING:**

April 2014

United States Army Basic Leader Course Fort Bliss, TX

Fort Bliss, TX

Camp Carroll,

Fort Bliss, TX

United States Army - Sergeant

**United States Army** 

Land and Ammunition Clerk

Section Leader

- Team Leader of 15
- Daily Muscular Strength and Endurance Training
- Maintained Motivation and Morale Among Soldiers
- Execute Tasks in an Effective and Efficient Way

#### June 2011 - August 2011 Bliss, TX

# Terminal High Altitude Air Defense

New Equipment Training: Student

- Chosen as One of 35 Solders Qualified to Participate In The Training Out Of 400 Possible
   Personnel
- Became Familiar With The New Air Defense System, Utilized Computer Familiarization and Hands on Techniques
- Finished Top Ten In The Class

### October 2009 - January 2010 Basic Combat Training: Recruit Fort Sill,

OK

- Demonstrated Discipline and Organization
- Performed Tasks Efficiently In The Time Allotted
- Heightened Physical and Mental Endurance

January 2009- April 2009

#### Patriot Launcher Enhanced Operator/ Maintainer Course: Trainee

Fort Sill, OK

Fort

- Maintained Launching Station and Computer Troubleshooting Programs
- Operated Hydraulic Systems and Air Brake Vehicles

September 2004 - June 2008 Brooklyn, NY Bishop Ford Central Catholic High School

References Available Upon Request

#### Profile

Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Submitted

Please select your first Board preference: \*

Adult Care Home Community Advisory Committee

Please select your second Board preference: \*

✓ None Selected

Please select your third Board preference: \*

✓ None Selected

Please select your fourth Board preference: \*

✓ None Selected

Please select your fifth Board preference: \*

✓ None Selected

Please select your sixth Board preference: \*

✓ None Selected

Michee	L	Olson		
First Name	Middle Initial	Last Name		
9910-101 Pineville Rd				
Street Address			Suite or Apt	
Raleigh			NC	27617
City			State	Postal Code
What district do you live in?				

✓ District 7

Mobile: (919) 631-2387	Mobile: (919) 631-2387
Primary Phone	Alternate Phone
michee.olson@yahoo.com	
Email Address	
Wake County Human Convision	Program Specialist
Wake County Human Services	r rogram opoolaliot

#### If you live in an Extraterritorial Jurisdiction Area, select Yes:

#### ⊙ Yes ⊙ No

In order to assure countywide representation, please indicate your place of residence:

#### Raleigh

### **Interests & Experiences**

#### Why are you interested in serving on a Board or Commission?

My grandmother was a resident of an assisted living facility in Carthage prior to her death. This same facility was recently in the news for negligence. By being actively involved on this board, I believe I could be an advocate for someone like my grandmother. I would like to be able to be their voice so that they are all treated with respect and dignity in their final years.

#### Work Experience

I have worked in the public sector for many years. Recently, I have worked with the elderly and disabled population and am knowledgeable of the many challenges they face as they grow older. I have helped determine eligibility for them to receive medicaid while a resident of various adult care and nursing homes across Wake County.

#### **Volunteer Experience**

Throughout my daughter's school years, I volunteered and served on many pta/pto boards. I have served in the capacity of Vice president, secretary, volunteer coordinator, and room mom. I volunteered to serve as the president of my high school 20 and 30 year class reunions. I have volunteered to serve on a local nonprofit 5K race and have volunteered countless hours in various capacities at church.

### Education

I graduated in May 1991 with a bachelor of science degree majoring in Psychology from Methodist University in Fayetteville NC.

Comments

I have signed a lease and will be moving to the above named address on 4/28/18.

Updated\_Resume\_April\_2018.docx

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

## Demographics

Date	of	Birth	

Gender *			
Female			
Ethnicity *			

Caucasian

### Other

How did you become aware of Wake County volunteer opportunities?

#### Other

grandmother faced during her time

in an assisted living facility.

If you selected "Other" above, how?

Please upload a file

## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

# **Michee Lucas Olson**

### Objective

Detail-oriented team player with 12 years experience with Wake County Human Services in the Public Assistance programs. Highly organized, self-directed, motivated and driven professional skilled in building strong working relationships with fellow staff, supervisors, consumers, and the community. Passionate about helping others and providing excellent customer service.

### Experience

Raleigh NC July 2015 to present Wake County Human Services **Human Services Program Specialist** Audit Adult Medicaid cases for accuracy Excellent communication and interaction with consumers and peers Knowledge of NCFast system, OnBase, and Microsoft Office Products Ability to read, interpret, and correctly apply federal and state policy Adhere to set deadlines Analyze data from audits to determine training needs Aug 2011 to July 2015 City of Dunn Dunn NC Administrative Assistant Managed Recreation office, secretary to the director, responsible for all general office duties Managed registration for all sports programs as well as set up teams, coaches, and sponsors Managed multiple pledges for 1.5 million park renovation project Provided excellent customer service to community and parents Nov 2008 to June 2011 Sampson County Schools Clinton NC **Substitute Teacher** Managed classroom in absence of teacher July 2004 to May 2007 Johnston County Schools Smithfield NC Receptionist Greeted visitors, answered and routed phone calls accordingly Composed and created documents and reports for the principal Responsible for general office duties and maintenance of student information Jan 1994 to June 2004 Wake County Human Services Raleigh NC Case Manager / Trainer Managed Work First caseload Took and processed applications for Adult Medicaid programs Trained new and seasoned employees in all Adult Medicaid programs Audited Adult Medicaid case records for Quality Assurance **Education** Aug 1987 to May 1991 Methodist University Fayetteville NC **Bachelor of Science** 

Psychology

### References

References are available upon request

### Profile

Which Boards would you like to apply fo	r?		
Adult Care Home Community Advisory Comm	ittee: Submitted		
Please select your first Board preference	<b>e:</b> *		
Commission for Women			
Please select your second Board prefere	ence: *		
Alliance Behavioral Healthcare			
Please select your third Board preferenc	e: *		
Adult Care Home Community Advisory Control	mmittee		
Please select your fourth Board preferen	ice: *		
Capital Area Workforce Development Boar	ď		
Please select your fifth Board preference	9: *		
City of Raleigh Board of Adjustment			
Please select your sixth Board preference	e: *		
Domestic Violence Fatality Review Team			
Kwesiwa	Quaison-Sackey		
First Name Middle Initial	Last Name		
8240 Mcguire Drive			
Street Address		Suite or Apt	
Raleigh		NC	27616
City		State	Postal Code
What district do you live in?			
District 1			

Mobile: (984) 888-3748	Mobile: (984) 888-3748	
Primary Phone	Alternate Phone	-
kwesiwaqsackey@gmail.com		
Email Address		-
Employer	Job Title	-
If you live in an Extraterrite	orial Jurisdiction Area, select Yes:	
⊙ Yes ⊙ No		

In order to assure countywide representation, please indicate your place of residence:

#### Raleigh

### **Interests & Experiences**

#### Why are you interested in serving on a Board or Commission?

I want my views and those who share a similar background to be well represented. I believe that is where I can not only affect change for myself but my community as well.

#### Work Experience

I currently work as a correctional Office for the state and have had various management responsibilities in working at Assisted Living facilities, hiring and training staff for a health care agency. An accomplished General/Operations Manager: Proven success in leading cross functional teams to deliver, building and maintaining clients relationships and staff development.

#### Volunteer Experience

Heartland Home Care and Hospices to offer companionate care to patients and participants Meals-on-Wheels Acting as classroom assistant, including chaperoning elementary school students on fieldtrips Wake Interfaith Hospitality Network hosting overnight programs for displaced families Fundraising

#### Education

B.A. Public Relations, Mount Saint Mary College, Newburgh, NY

#### Comments

#### I am happy to pull up my sleeves to get the work done!

#### Public\_Relations.docx

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

## Demographics

Date of Birth

Gender \*

Female

**Ethnicity** \*

▼ African American

#### Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

#### **Kwesiwa Quaison-Sackey** 8240 Mcguire Drive Raleigh, NC 27616 kwesiwa@hotmail.com

984-888-3748

An accomplished General/Operations Manager: roven success in leading cross functional teams to deliver, building and maintaining clients relationships and staff development.

#### Core professional competencies include:

Fund Raising	Marketing	Problem solving and investigations
Spiritual Care	Customer care	Writer
Public Relations	Public Speaking	Compliance and Risk management

#### Professional Experience & Accomplishments Wake Med Hospital, Raleigh, NC **Clinical Pastoral Education**

- Performs daily visitations and sacremental services to patient and their families
- Maintained the spiritual care needs of the hospital staff and patients
- Participated in clinical focus and end of life care

#### Dept. Of Public Safety, Raleigh, NC

#### **Correctional Officer**

Maintained security and control of the institution, performed inspection of inmates living quarters with random searches, staff development, administration of correctional programs and prison intelligence

- Ensured security of the public and inmates
- Enforced and ensured compliance of standard operating procedures
- Supervise Inmates on all activities during incarceration period
- Firearms Certified
- Facilitated group activities

#### The Robert Treat Hotel, Newark, NJ

#### **Banquet and Marketing Supervisor** 2015

- Developed sales pitch and solicited business to increase revenue by 30 % within a quarter •
- Maintained the knowledge of market trends
- Trained and motivated staff to achieve and maintain highest level of work performance •
- Solicited business by way of content marketing, social media, and by direct mailing • systems

#### Carillon Assisted Living, Fuguay-Varina, NC

#### **Dementia Care and Program Manager**

- Designed and implemented cognitive and therapeutic programs for residents; no programs were in place previously
- Established individualized care plans for residents
- Advised and counseled residents' families on care and dementia programs
- Supervised and mentored personal care staff on job functions and increased employee morale
- Maintained and updated medical administration records and personal care records
- Corresponded and maintained professional relationship with vendors

#### Sep 2015 - Present

Nov 2014 - Jan

August -2016- December 2016

Oct 2012 – May 2014

Coastal Medical Supply (Carolina Home & Health Staffing Agency) Raleigh, NC Jun 2007- Jun 2008

#### Manager, Medical Billing

- Submitted billing on durable medical equipment and increased return on investment by 60% in one year
- Submitted payroll to accounts payable department for processing
- Conducted audits of patients' charts to meet federal and state regulations
- Resolved grievances among clients and aides through counseling and conflict resolution

Anderson Center for Autism, Hyde Park, NY

#### Paraprofessional

- Jan. 2006-Apr. 2006 Assisted in the implementation of individual education plans for the students and monitored progress.
- Directed and supervised the activities of students with disabilities both on campus and in the community
- Facilitated weekly meetings to address care plan changes for students •
- Planned and executed functions in compliance with federal and state guidelines

#### I-MEX Copy Center, LLC, Poughkeepsie, NY

#### **Owner/CEO**

•

- Solicited and secured new accounts from area businesses, providing 15% increase in revenue every month.
- Effectively managed and grew the company from one employee to five in one year ٠
- Performed all managerial functions including budget/finance, human resources, inventory planning, customer and public relations, equipment, product design and research

#### Harlem Valley Maximum Security Center, Wingdale, NC **Executive Assistant**

# Managed the day-to-day operations of the office of executive director

- Managed schedule, meetings and travel
- Organized and maintained files and records

#### Village Nursing Home, New York, NY **Admissions Coordinator**

- Apr. 1997-Dec. 1999 Marketed facility to clients and their families for higher census, maintaining facility • profitability
- Maintained facility census of 97% or better at all times
- Worked with medical director and staff to gain accreditation by Joint Commission on • the Accreditation of Healthcare Organizations (JCAHO).
- Performed administrative functions associated with admitting new patients to the • facility
- Established relationships with area hospitals to maintain advantage (for referrals) • over competitors
- Performed third party insurance verification and enforced guidelines established for Medicare and Medicaid

#### **Volunteer Experiences:**

- Heartland Home Care and Hospices to offer companionate care to patients and participants
- Meals-on-Wheels

#### 2007-present

Jan. 2000-Feb. 2002

#### Mar. 2002-Dec. 2005

- Acting as classroom assistant, including chaperoning elementary school students on fieldtrips
- Wake Interfaith Hospitality Network hosting overnight programs for displaced families
- Fundraising

#### **Education:**

B.A. Public Relations, Mount Saint Mary College, Newburgh, NY June, 1996

**Certifications:** Medication Administration Certificate, NC Firearms Certified

**Computer Skills:** Excel, Word, Power Point and Page Maker

# Profile

Which Boards	would	you	like	to	apply	for?
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Adult Care Home Community Advisory Committee: Submitted

Please select your first Board preference: \*

✓ Nursing Home Community Advisory Committee

Please select your second Board preference: \*

✓ None Selected

Please select your third Board preference: \*

✓ None Selected

Please select your fourth Board preference: \*

✓ None Selected

Please select your fifth Board preference: \*

✓ None Selected

Please select your sixth Board preference: \*

✓ None Selected

Victoria	L	Rucinski		
First Name	Middle Initial	Last Name		
102 Barcelona Ct.				
Street Address			Suite or Apt	
Cary			NC	27513
City			State	Postal Code
What district do you live in?				

✓ District 3

Home: (919) 468-9868	Home: (919) 656-0126
Primary Phone	Alternate Phone
vlrucinski@gmail.com	
Email Address	
Urban Ministries of Wake County Employer	Manager of Volunteer Services

If you live in an Extraterritorial Jurisdiction Area, select Yes:

⊙ Yes ⊙ No

In order to assure countywide representation, please indicate your place of residence:

Cary

# **Interests & Experiences**

Why are you interested in serving on a Board or Commission?

I believe it's important to be involved and engaged in the community I live it.

Work Experience

Volunteer Experience

I have volunteered throughout my life in various capacities, including; Victim Witness (1996-1998) Assisting refugees with resettlement in Az (2000-2004) Sunday School Teacher (2004-2010) Mariam Clinic (2011) St. Michaels Catholic Church (2011-2016) Cardinal Gibbons HS (2013-2016) Open Door Clinic (2014-2017)

#### Education

B.S. Psychology - 2000 Certificate Public Health - 2007 Associate Applied Science Nursing - 2017

#### Comments

#### VRucinski\_Resume\_23Jan18.docx

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

# **Demographics**

Date of Birth

Gender \*

Female

Ethnicity \*

Caucasian

#### Other

How did you become aware of Wake County volunteer opportunities?

Current Wake County Volunteer

#### Sandy Deutsch

If you selected "Other" above, how?

Please upload a file

# ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

# Victoria Rucinski

102 Barcelona Ct. [] Cary, NC 27513 [] Phone: 919.656.0126 [] E-Mail: vlrucinski@gmail.com

# **Professional Experience**

# **Manager of Volunteer Services**

Urban Ministries of Wake County 2017 - Present

- Coordinate training and scheduling for new volunteers
- Facilitate internship program; recruiting, selecting and managing  $\sim 18$  interns per semester
- Ensure regulatory compliance of licensed clinical staff; including collaborative agreements, liability insurance, and training
- Provide back-up coverage for Nurse Manager and clinic staff; including administering vaccines, blood draws, and patient triage.

## **Community Volunteer**

Cardinal Gibbons HS, St. Michaels Catholic Church, Miriam Clinic, Urban Ministries 2011 - 2015

- Performed intake assessments, collected blood samples, administered vaccines
- Chaired fundraising committees, including on-line auctions and social events
- Developed and implemented social media campaigns, analyzed content performance
- Provided case management services, coordinated patients, audited medical records

# Associate Clinical Project Manager

Quintiles, Inc. 2011

January 2007 - May

- Managed global clinical research trials through all phases of the project life cycle
- Supervised regulatory and ethics committee submissions (500+ sites in 42 countries)
- Created and maintained Program and Project Management Plans, prepared project status reports
- Tracked project milestones, timelines, and deliverables
- Developed protocol-specific monitoring tools, improving end-point calculation accuracy by 25%
- Led project team meetings, prepared agendas, reviewed and approved meeting minutes

# **Project Manager / Field Services Coordinator**

University of North Carolina at Chapel Hill January 2007

- Reconciled project budgets, prepared financial reports, administered site payments
- Interviewed, trained and supervised field staff members

# **Clinical Case Manager**

Pima Health Systems June 2004

- Conducted patient assessments, coordinated facility placements, performed utilization review
- Coordinated subject recruitment and data collection activities for residential phase IIIb/IV studies

# **Case Manager**

August 2002 -

April

December 2004 -

Providence Service Corporation

1999 - August 2002

- Coordinated residential psychiatric treatment services for children and adolescents
- Scheduled and led clinical team meetings, directed out-patient service delivery

# **Day Program Coordinator**

Devereux/La Hacienda July 1999

- Managed all aspects of a 24-hour residential facility, providing care for children and adolescents
- Interviewed, trained and supervised 10 front line staff members

# **Education & Licensure**

BS, Psychology, Minor Biological Sciences, University of Arizona (2000), Tucson, AZ Certificate in Core Public Health Concepts, University of North Carolina (2007), Chapel Hill, NC

Associate of Applied Science, Nursing, Excelsior College, (2017), Albany, NY NCEMT/Paramedic, State of North Carolina - P102274

July

April 1998 -

### Profile

### Which Boards would you like to apply for?

Wake County Water Partnership: Submitted Wake County Steering Committee on Affordable Housing: Submitted Library Commission: Submitted Human Services Board: Submitted Capital Area Workforce Development Board: Submitted Adult Care Home Community Advisory Committee: Submitted

Please select your first Board preference: \*

✓ Wake County Steering Committee on Affordable Housing

#### Please select your second Board preference: \*

✓ Wake County Water Partnership

Please select your third Board preference: \*

Human Services Board

Please select your fourth Board preference: \*

Adult Care Home Community Advisory Committee

Please select your fifth Board preference: \*

✓ Library Commission

Please select your sixth Board preference: \*

Capital Area Workforce Development Board

lan		Shannon		
First Name	Middle Initial	Last Name		
4851 Smith Creek Parkway			Apartment	: 301
Street Address			Suite or Apt	
Raleigh			NC	27612
City			State	Postal Code

#### ✓ District 7

Mobile:	(864)	293-8888	
widdle.	(00+)	233-0000	

Business: (919) 715-6400

Primary Phone

Alternate Phone

ian.shannon.2109@gmail.com Email Address

North Carolina General Assembly

Employer

Legislative Assistant

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

○ Yes ⊙ No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

# **Interests & Experiences**

Why are you	interested in	serving o	n a Board	or	Commission?
-------------	---------------	-----------	-----------	----	-------------

I am interested in serving on a Board or Commission because of the opportunities to help benefit our community. I am eager to be an active citizen and help continue the wonderful reputation of Wake County. I am also interested in learning from other perspectives from across the County.

# Work Experience

Legislative Assistant to Senator Jay Chaudhuri (August 2017 - Current) Policy Fellow for South Carolina Future Minds (January 2017 - August 2017) Summer Analyst at Bank of America Merrill Lynch (June 2016 - August 2016) Business Operations Intern at Boeing Company (May 2015 - August 2015) Logistics Intern at Bosch Rexroth (May 2014 - August 2014)

# **Volunteer Experience**

Member of the Young Democrats of Wake County (September 2017 - Current) Volunteer at Hospital Vicuna Mackenna (August 2016 - December 2016) Student Body Treasurer at University of South Carolina (March 2015 - March 2016)

# Education

B.S. in Finance and Global Supply Chain & Operations Management from the University of South Carolina (August 2013 - May 2017) Universidad Andres Bello- Santiago, Chile (August 2016 - December 2016)

#### Comments

Please let me know if I can provide any references or any more detail regarding my educational background or work experience.

lan\_Shannon\_Resume.pdf

Upload a Resume

lan\_Shannon\_Cover\_Letter\_to\_Wake\_County\_Board\_of\_Commissioners.pdf

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

# Demographics

Date of Birth

Gender \*

✓ Male

Ethnicity \*

✓ Caucasian

# Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

# ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

October 19, 2017

Wake County Board of Commissioners P.O. Box 550 Raleigh, NC 27602

Dear Wake County Board of Commissioners:

As a Wake County resident and recent college graduate looking to make an impact within our community, I was thrilled to find opportunities to serve on a Citizen Advisory Board or Commission. The County's continued growth requires dedicated officials and an active citizenry to maintain the upstanding reputation of the community. It would be an honor to volunteer on a Board or Commission and take part in being an engaged citizen within Wake County.

I believe that it is pertinent to engage younger people in the decision-making process and on policies that will affect them and the future of their County. It also provides an opportunity to learn best practices from those of older generations and glean the knowledge of how they have put in place the structure that will keep the community strong for future generations to come. If chosen to serve on a Board or Commission, I am confident I would bring a unique perspective from a younger generation and an enthusiastic willingness to learn.

Not only can I bring the perspective of the millennial generation to the table, I can also speak to my experiences throughout my undergraduate career. As a student at the University of South Carolina, I majored in both Finance and Supply Chain Management. This gave me the opportunity to intern for companies like Bank of America Merrill Lynch and Boeing. Those professional experiences taught me how to analyze problems and work with a diverse group of people from engineers to salesmen and portfolio managers to executives. During my time in college, I was also heavily involved in Student Government. Working in the student affairs realm helped me develop the fundamental knowledge necessary to help grow a community.

Currently, I work at the North Carolina General Assembly for Senator Jay Chaudhuri of District 16. I have quickly picked up on how to streamline constituent services and utilize project management skills to optimize time for the Senator's policy agenda. I have assisted in preparing communications, constituent correspondences, and floor speeches as well. My time with Senator Chaudhuri has been impactful and rewarding. Helping the constituency of District 16 is among the reasons that inspired me to apply for the volunteer positions.

I am excited to be a part of this community and look forward to learning from current community leaders. I would love the opportunity to serve on a Board or Commission in continuing to improve the community of Wake County. Thank you for giving me the opportunity to apply and I hope that you consider me for a volunteer position.

Best regards,

Ian Shannon (864)293-8888 ian.shannon.2109@gmail.com

# Ian Michael O'Rourke Shannon

4851 Smith Creek Prkwy. Apt. 301 • Raleigh, NC 27612 • Phone: 864-293-8888 • Email: ian.shannon.2109@gmail.com

# **Education**

### University of South Carolina

Darla Moore School of Business (GPA: 3.43) B.S. in Finance and Global Supply Chain & Operations Management; Minor in Spanish

#### Universidad Andrés Bello

University Studies Abroad Consortium Courses focused on Spanish culture, language arts, and literature

# **Professional Experience**

#### North Carolina General Assembly

Legislative Assistant to Senator Jay Chaudhuri

- Handles the operations of a nearly 200,000 constituent district by hiring qualified interns, implementing processes for work, and quantifying data from constituents.
- Researches various policy ideas and assists with legislative proposals for the Senator such as Workforce Development and STEM Education initiatives.
- Assists with floor speeches, constituent correspondences, and press advisories for the Senator.

#### South Carolina Future Minds

Policy Fellow

- Evaluates the organization's seven programs by utilizing various analytic techniques to report on current conditions and allow for evidence-based decision making for future initiatives.
- Provides research into trends in public education and analyzes areas of greatest need within the state of South Carolina.
- Designs program management timelines, policies, and metrics to benchmark the effectiveness and impact of the organization's efforts in public education.
- Examines best practices for nonprofit financing, capital structuring, and other aspects related to fiscal responsibility of donor dollars.

#### Bank of America Merrill Lynch

Summer Analyst

- Wrote 9 financial analysis summaries for due diligence and credit renewals which focus on current company financials, risk rating guidelines, and market/industry trends.
- Analyzed and spread 25+ company financials as well as provided brief synopses on the health of the companies' financial well-being.
- Underwrote and structured a \$550,000 Line of Credit by analyzing company financials and trends in the industry.

#### The Boeing Company

Business Operations Intern

- Saved an estimated \$4 million annually for Product Development by designing a new procurement process and identifying and closing gaps in both Compliance and Supplier Interaction.
- Increased workforce visibility by 50% by producing a working Tier Two schedule that extended into December 2016 for the Safety Promotion Center.
- Built an Enterprise-wide Gated Process Archive that contains data, artifacts and records of eight past plane programs to aid in the creation of future plane programs.

#### Bosch Rexroth

Logistics Intern

Fountain Inn, SC USA May 2014 – August 2014

- Increased "On Time Delivery" orders from 70% accuracy to 95% accuracy by creating and implementing an operations management tool combining several software platforms to highlight "aging/aged orders" in the factory and conduct root cause analyses.
- Added over 2,000 work orders to value stream capacity by completing over 300 component analyses that allowed both procurement planners and buyers to better forecast demand.
- Collaborated with a team of five interns to conduct 138 hours-worth of time studies that concluded in the findings of 3 different information gaps in physical logistics.

Santiago, Chile August 2016 – December 2016

Raleigh, NC USA

August 2017 – Current

Columbia, SC USA January 2017 – August 2017

Charlotte, NC USA

Everett, WA USA

May 2015 - August 2015

June 2016 – August 2016

1

# Leadership Experience

University of South Carolina Student Body Treasurer

- Reallocated \$42,775 for the expansion of a safe ride program that affected over 10,000 students, the purchase of iPads for becoming environmentally friendly, and the purchase and distribution of 4,000 t-shirts that promoted the Carolinian Creed.
- Led 20 workshops teaching over 400 organizations how to correctly plan, spend and reconcile budgets with the money allocated from Student Government.
- Collaborated with 50 Senators and 16 Cabinet Members to budget for initiatives planned to execute including Diversity and Inclusion on Campus and Safety on Campus

### Student Senate

Finance Chair

- Managed \$330,000 of requests for a budget of \$185,000 that helped 100+ organizations put on events for the university, attend conferences, and compete in tournaments.
- Played an integral role on the Senate Leadership Committee by reviewing 76 pieces of legislation, working with Executive Officers and Administration, and addressing issues on campus such as sexual assault, transportation, and tuition.
- Executed the first "Five Week Rolling Allocation System" which reduced the time spent request money from six months to five weeks and increased spending of 36%.

#### Freshman Council

Council Member

- Planned and coordinated a Valentine's Day event that brought 400+ students together for a community bonding experience.
- Collaborated with a group of four other students to produce a "Freshman 15" Bucket List that consisted of 15 things you must do before the end of your freshman year.
- Assisted with the operations of a "Freshen Up for Finals" event with the goal to relax and de-stress students before the upcoming finals week.

#### Pillars for Carolina

Extended Mentor

- Led a group of 11 people through various interactive challenges and simulations that show the difficulties of college life.
- Participated in 40 hours of facilitation training to learn best practices for handling various dynamic situations.
- Met with 5 students to give one-on-one input and advice into how to best utilize your time management skills in college.

# Areas of Expertise

- Quantitative & Qualitative Analysis- Capable of employing sophisticated modeling principles, tools, and perspectives in addressing complex challenges pertaining to a wide-range of issues.
- **Project Management-** Proficient in the areas of initiating, planning, executing and controlling the work of a team to achieve the desired goals and objectives while maintaining the time, quality, scope, and budget of a project.
- Six Sigma & Lean- Able to employ techniques and tools such as DMAIC process, 5S, Theory of Constraints, and SIPOC to improve performance by reducing variation and systemically removing waste.
- Financial Analysis- Capable of evaluating businesses, projects, budgets and other finance-related matters to determine their performance and suitability by considering aspects such as stability, solvency, liquidity, and profitability.
- **Strategic Planning-** Skilled at defining the strategy and direction of an organization and the way organizations handle the process of making decisions, allocating resources, and implementing new initiatives to benefit the mission of an organization.

# Skills, Service, and Interests

2

- Skills: Microsoft Office Suite, SAP, Minitab, Process Model, Tableau, SQL, LexisNexis, DB Hoovers
- Service: Congressional Campaign Fellow, Brother of Delta Sigma Pi, Volunteer at Congaree National Park
- Interests: Conservation & Sustainability, Environmental Ethics, Hiking & Backpacking, Podcasts, Public Education
- Languages: Spanish (Fluent), English (Native), German (Intermediate)

Columbia, SC USA

March 2015 – March 2016

Columbia, SC USA

Columbia, SC USA February 2014 – July 2014

Columbia, SC USA

March 2014 – March 2015

August 2013 - May 2014

# Profile

Which Boards would you like t	o apply for	?		
Commission For Women: Submitte Nursing Home Community Advisor Domestic Violence Fatality Review City of Raleigh Housing Appeals B Alliance Behavioral Healthcare: Su Adult Care Home Community Advis	y Committee Team: Subm oard: Submit bmitted	nitted ted		
Please select your first Board	preference:	*		
Adult Care Home Community A	dvisory Com	mittee		
Please select your second Boa	ard preferen	ice: *		
✓ Nursing Home Community Adv	isory Commit	ttee		
Please select your third Board	preference	- *		
Commission for Women				
Please select your fourth Boar	d preferenc	e: *		
Alliance Behavioral Healthcare				
Please select your fifth Board	preference:	*		
City of Raleigh Housing Appeal	ls Board			
Please select your sixth Board	preference	a * *		
Domestic Violence Fatality Rev	riew Team			
Emma	К	Sheedy		
First Name	Middle Initial	Last Name		
2221 Walnut Crook Plane			Apt G	
3231 Walnut Creek Pkwy Street Address			Suite or Apt	
				07000
Raleigh			NC State	27606 Postal Code

✓ District 4

Mobile: (919) 259-6944	Business: (919) 545-7356				
Primary Phone	Alternate Phone				
eksheedy@gmail.com					
Email Address					
Piedmont Health SeniorCare	Social Work Care Manager				
If you live in an Extraterritorial	Jurisdiction Area, select Yes:				
⊙ Yes ⊙ No					

In order to assure countywide representation, please indicate your place of residence:

Raleigh

# **Interests & Experiences**

Why are you	interested in	serving o	n a Board	or	Commission?
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I plan to devote my career as a Licensed Clinical Social Worker to serving elders and their families through both direct care and advocacy. I view advisory boards as an ideal way to impact my local community through county government and build perspective and experience on eldercare. In particular, residential care facilities for aging adults are an essential part of longterm care in our communities. As our population ages, it is important to make sure that these institutions are meeting the needs of their consumers and expanding to reflect advances in research and changes in public policy. I want to do my part to contribute to quality of care in these settings. I am also interested in enhancing human services in general and advancing the rights of any disadvantaged groups in Wake County.

# Work Experience

PIEDMONT HEALTH SENIORCARE– Pittsboro, NC 10/16-present Social Work Care Manager • Provide intensive case management for seniors at this Program of All-Inclusive Care for the Elderly (PACE) site. • Complete initial comprehensive assessments in participant homes and follow up assessments to evaluate plans of care. • Work as member of an interdisciplinary team in this primary care/adult day health setting. CHARLES HOUSE ASSOCIATION– Chapel Hill, NC 06/16-10/16 Program Facilitator • Assisted with daily program implementation of group activities for older adults with disabilities, including dementia and other frailties. • Facilitated individual participants' inclusion in the group activities.

### **Volunteer Experience**

UNC HEALTH CARE-- Chapel Hill, NC Volunteer Tour Guide and Health Educator 08/16-present • Lead info sessions and tours for expecting mothers through Women's Health Information Center • Educate on breastfeeding and other infant health topics using Ready, Set, Baby curriculum Volunteer 08/16-01/17 • Visited with patients in Geriatric Psychiatric inpatient unit in the Neurosciences Hospital. AMERICAN RED CROSS– Durham, NC 06/16-06/17 Volunteer Disaster Responder • Provided emergency case management on an on-call basis following house fires occurring in the Central North Carolina Chapter area.

## Education

UNIV. OF NORTH CAROLINA AT CHARLOTTE- Charlotte, NC May 2016 Master of Social Work (MSW); GPA: 3.9 • President, UNCC Graduate Social Work Association • Graduate Assistant UNIV. OF NORTH CAROLINA AT CHAPEL HILL- Chapel Hill, NC May 2013 Bachelor of Arts (BA) in Romance Languages; GPA: 3.9 • Secretary, Tau Sigma Transfer Honor Society • APPLES Service Learning Project

#### Comments

Additional experience and references available upon request.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth		

Gender *	
Female	
Ethnicity *	
Caucasian	

# Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

# ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

# ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf

## Profile

Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Submitted

Please select your first Board preference: \*

Adult Care Home Community Advisory Committee

Please select your second Board preference: \*

✓ None Selected

Please select your third Board preference: \*

✓ None Selected

Please select your fourth Board preference: \*

✓ None Selected

Please select your fifth Board preference: \*

✓ None Selected

Please select your sixth Board preference: \*

✓ None Selected

Ρ Michael Shugrue First Name Middle Initial Last Name 2651 Mellow Field Drive, Unit 203 Street Address Suite or Apt NC 27604 Raleigh State Postal Code City What district do you live in?

District 5

Mobile:	(919)	649-8435
	3131	043-0433

Home: (919) 649-8435

Primary Phone

Alternate Phone

michael.shugrue435@gmail.com

Email Address

Retired Employer Catholic Priests

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

⊙ Yes ⊙ No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

# **Interests & Experiences**

Why are you interested in serving on a Board or Commission?

I would like to hep improve the quality of life of residents of Wake County in long-term care facilities.

Work Experience

Catholic Priest (pastor) for 52 years

Volunteer Experience

YMCA - last two years in the after-school Mentoring/Teaching Program for children.

Education

M.A. from Fordham U. in Religious Education

#### Comments

I do not have a resume. If you need background information on me, you may contact my Bishop Luis Rafael Zarama at 919-821-9700 (switchboard).

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

# **Demographics**

Date of Birth

Gender \*

Male

Ethnicity \*

Caucasian

#### Other

How did you become aware of Wake County volunteer opportunities?

✓ Other

Mr. Bill Lamb

If you selected "Other" above, how?

Please upload a file

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