

Item Title: Multi-Year Contract Providing Public Managed Wireless Internet Access for Citizens in Designated Locations

Recommended Action:

That the Board of Commissioners authorizes the County Manager to negotiate and execute a multi-year service contract up to nine years with Anaptyx, LLC to provide Public Managed Wireless Internet Access (Wi-Fi) in Wake County facilities.

Item Summary:

Purpose: Multi-year contracts require Board of Commissioner approval.

Background: Since 2008, the County has provided wireless services allowing citizens to use their own equipment (smartphones, tablets, laptops, etc.) in all public libraries. Subsequently, wireless services were added to locations in the Wake County Justice Center and designated Human Services buildings. In early 2018, the County issued Request for Proposals (RFP) to provide a public managed Wi-Fi service that is separate from the County's network that is secured, managed and supported as a turnkey system. An evaluation committee selected Anaptyx, LLC using multiple criteria and a forced choice matrix. The new contract provides expanded, faster wireless access for users.

Board Goal: This action supports standard County operations.

Fiscal Impact: The cost for the initial three-year term is \$532,914 (\$177,638 per year). The operating cost for the wireless internet access is included in the FY2019 operating budgets for Community Services, Human Services and General Services.

Additional Information:

Staff representatives from the County's Information Services department teamed with Community Services, Facilities Design and Construction, and General Services Administration (GSA) to issue a request for proposal #18-011 (in accordance with North Carolina General Statutes 143-129.8; 143-135.9; 147-33.81) to select a vendor that would provide managed public wireless network service with internet content filtering to the public library facilities, designated Human Services locations as well as specific areas in the Justice Center. The public managed Wi-Fi service provided will continue to be separate from the County's network and will be secured, managed and supported by the selected vendor as a turnkey system. The service will include filtered internet access to ensure all requirements are met regarding the protection of minors set forth in the federal Children's Internet Protection Act (CIPA). Using weighted criteria, the cross departmental team evaluated multiple proposals and selected the incumbent vendor Anaptyx, LLC. The new agreement has an initial three-year term and allows for 2 three-year renewals for a

maximum of nine years for the agreement. The new service contract expands access points that will result in faster wireless services for our citizens with minimal cost increases.

The operating cost for the Wireless Internet Access is included in the departmental operating budgets for Community Services, Human Services and General Services.

Attachments:

None