

Gloria Richburg
Client Services Coordinator, WIC Program
Human Services

Gloria Richburg has been dedicated to serving the residents of Wake County since she was hired by the Social Services Division in February 1990. After two years in that role, Gloria joined the Women, Infants and Children Program (WIC), as a Clerical Assistant II.

Upon being hired by the WIC team, Gloria was informed that changes would be inevitable in her new role. Throughout her 28 years of service, the program went through countless changes including:

- Processing hand-written paper vouchers to computerized issuance of benefits
- Issuing two months of vouchers to three months of vouchers
- Moving from the AS400 computer system to the Crossroads system
- Generating paper vouchers to Electronic Benefit Transfer cards, known as eWIC

Over her years of dedicated service, aiding the needs of the clients was Gloria's top priority. She most enjoyed having the opportunity to meet and greet individuals and families from different lands.

During her tenure with Wake County, Gloria learned how to successfully serve a large Hispanic WIC clientele with her limited Spanish Language skills.

After 28 years of service to Wake County, Gloria will retire on July 1. In retirement Gloria plans to enjoy vacationing and watching and attending tennis matches.

Please join me in congratulating Gloria on her retirement.