

Item Title: Recognition of Recent Awards

Specific Action Requested:

That the Board of Commissioners recognizes recent award winners.

Item Summary:

North Carolina Public Library Directors' Association Recognizes Wake County for Excellence in Children's Programs, Staff Development and New Facilities.

Best Children's Program: ABC Craft and Learn

Wake County received the award for Best Children's Program from the North Carolina Public Library Directors' Association for their ABC Craft and Learn kindergarten readiness program.

The ABC Craft and Learn program is designed for children ages three to five and their caregivers. Based on guiding principles from the NC Department of Public Instruction and Wake County Public Schools, this alphabet-based program simulates an early education classroom environment focusing on emergent literacy, fine motor control practice and social and emotional skill building.

Best in Staff Development: STEPS to Enhance Performance and Skills

Wake County was also recognized for developing and implementing 2017's best library staff development program. The STEPS to Enhance Performance and Skills core training program ensures library staff members are adequately trained in key principles of service, and focuses on topics including Customer Service, Readers' Advisory, Reference Services and Storytime 101.

Guided by WCPL's tactical plan, the program was designed and delivered by Library Experience Managers and senior library staff, and targets newly hired library assistants and librarians. WCPL has offered more than 20 STEPS sessions to date, with more than 400 in attendance.

Best New Facility: Middle Creek Community Library

The NCPLDA also recognized Wake County for demonstrating innovative, creative and functional building design, naming Middle Creek Community Library the state's Best New Library for 2017.

Opened on March 4, 2017, the library fills a gap in service for the communities immediately southwest of Raleigh, which are among the fastest growing communities in the County. The 8,800-square-foot library features a children's reading and activity area, 16 public computers and two self-checkouts.

A list of awards and recognitions can be found at:
wakegov.com/awards/Lists/Recognitions/AllItems.aspx.

Attachments:

None