

Keith Randleman
Human Services Supervisor I
Human Services Department

Keith began working for Wake County in November 1990. At that time he was part of a seven member Case Manager training class for Family/Children Medicaid, Food Nutrition Services, and Aid to Families with Dependent Children.

During his 26 year career with Wake County, he served in several positions serving our citizens. For eighteen years, he was a Case Manager in Family/Children Medicaid where he processed applications for eligibility and re-certifications for ongoing eligibility. For five years he was the Intake Services Team Leader at the South Wilmington Street Center, which is the homeless shelter for men. In that role, he was responsible for operations, facility maintenance and staffing. For almost four years he served as the Supervisor for Food/Nutrition Applications Intake where he managed and supervised the applications team.

Keith believed in taking care of the clients, providing them with available services and helping them through difficult times. He advocated for and supported the staff he was privileged to work with and strived to help them be successful.

In 1993, Keith received the Caring, Serving & Respecting Customers Award for his work with the clients he served.

Keith retired on July 1, 2017. He plans to spend more time with his family, especially his granddaughters. He also plans to volunteer with youth and community programs, church activities, travelling and reading.

Please join me in congratulating Keith on his retirement.