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April 3, 2017

Mr. Chip Russell, Chair Wake County Transit Planning Advisory Committee C/O Capital Area Metropolitan Planning Organization PO Box 590 Raleigh, NC 27601

RE: Draft FY18 Wake Transit Work Plan

Dear Chip,

Wake County has completed its review of the Draft FY18 Wake Transit Work Plan. We are very pleased with the thought and effort that went into preparation of the plan and believe that it provides services that the public in Wake County can readily see while continuing the pragmatic approach to long term implementation of the Wake County Transit Plan. Wake County is very interested in ensuring that we establish the right approaches and processes early and set ourselves on the right pathway for success. We offer the following comments, requests for clarifications, and recommendations for TPAC to consider as it moves to recommend the FY 2018 Wake Transit Work Plan to CAMPO and GoTriangle later this month.

Requested Financial Recommendations to the FY 2018 Draft Transit Work Plan

- 1. The County recommends that all costs associated with proposed elements of the Work Plan be closely reviewed to ensure compliance with the Wake Transit Governance Interlocal Agreement and Financial Plan Agreement. Examples include:
 - a. Review for elements that may require cost sharing and corresponding cost sharing agreements documented in the Wake Transit Work Plan.
 - b. Review for existing regional elements that should not be paid by the Wake County transit tax revenue.
 - c. Review for elements where costs may be able to be reduced.

Requested Capital/Operations Changes to the FY 2018 Recommended Transit Work Plan

1. The County recommends that additional funds be allocated in FY 2018 for improvements and upgrades to bus stops.

Requested Policy Studies Related to the FY 2018 Recommended Transit Work Plan

- 1. The County recommends the TPAC develop a strategy to address environmental goals related to bus fleet technology. This should include consideration of alternative sources for propulsion (electric, compressed natural gas, other) and consideration of how different options relate to the "look and feel" of transit services.
- 2. The County recommends the TPAC develop standards for the customer experience on all transit services. It is the County's expectation that future work plans will have clear links to these customer service standards incorporated in transit operating agreements.

As operating and capital funding agreements are developed for the Recommended FY 2018 Work Plan, the County is interested in ensuring compliance with the Wake Transit Governance Interlocal Agreement. All appropriations shall be tied to clear deliverables with reporting sufficient to see budget compared to actuals and milestones that demonstrate outcomes as a result of funding in the Wake Transit Work Plan.

Again, thank you and the TPAC for the critical work that has been done to date in structuring the planning and implementation of the Wake Transit Work Plan. If additional information is needed about our recommendations, please feel free to contact Nicole Kreiser or Tim Gardiner who serve as the County's TPAC members.

Sincerely,

Sig Hutchinson, Chair Wake County Board of Commissioners

cc: Jim Hartmann, Wake County Manager
Wake County Board of Commissioners
Nicole Kreiser, TPAC Budget and Finance Subcommittee Co-Chair
Tim Gardiner, TPAC Process Subcommittee Co-Chair