

Item Title: Approval of a Multi-Year Agreement with Bellsouth Telecommunications, LLC d/b/a AT&T North Carolina for Telecommunication Services

Specific Action Requested:

That the Board of Commissioners authorizes the County Manager to execute a contract with Bellsouth Telecommunications, LLC d/b/a AT&T North Carolina subject to terms and conditions acceptable to the County Attorney.

Item Summary:

In July 2013, Wake County entered into a three-year agreement with AT&T for phone services at the Wake County Communications Center. This was a result of a change in funding for all phone services associated with the 911 service in Wake County. Prior to 2013, 911 phone services were paid out of state 911 funds by the City of Raleigh. In 2012, the state notified the City of Raleigh that phone services were not an appropriate use of those funds. The City of Raleigh was able to continue payment for AT&T through FY 2012. In FY 2013, AT&T began billing WCSO directly for phone lines and services for the Wake County Communications Center which were absorbed by the WCSO appropriation.

Since that time, the Wake County Sheriff's Office (WCSO) has entered into a special service arrangement with AT&T for telephone services to be provided in the Wake County Communications Center and the back-up center on Barwell Road on three-year terms. The agreement signed in July 2013 has reached the end of term and, therefore, the Wake County Sheriff's Office will enter into a new agreement for phone services at the Wake County Communications Center and the back-up center located at Raleigh City Hall on Hargett Street. The City of Raleigh opened up its new communications center in the spring of 2016. Its old center in City Hall will serve as the back-up site for both the City of Raleigh and Wake County Communications.

The Wake County Sheriff's Office is requesting that the Board of Commissioners authorizes the County Manager to execute a special service agreement with Bellsouth Telecommunications, LLC d/b/a AT&T North Carolina.

Attachments:

1. AT&T Agreement