

Item Title: Approve Multi-year Electronic Payment Processing Services Contract with ACI Payments, Inc. for Fiscal Years 2023 through 2027

Specific Action Requested:

That the Board of Commissioners authorizes the County Manager to execute a five-year contract for hosted technology services for electronic payments with ACI Payments, Inc. for fiscal years 2023 through 2027.

Item Summary:

Purpose: County procurement policy states the Board of Commissioners must approve multi-year contracts.

Background: ACI Payments, Inc. provides hosted webpages and electronic payment processing services which allow for online payments of County services and donations.

Under a previous contract with Official Payments, now ACI, the County implemented several projects that are still being utilized today.

The County would like to enter into a multi-year master agreement with ACI Payments, maintaining our existing electronic payment projects and expanding electronic payment availability for new projects including donations. Terms and conditions of the agreement are being reviewed and finalized.

Board Goal: The action reflects routine County operations.

Fiscal Impact: The fiscal impact to the County is minimal. The bulk of the payments currently collected through ACI use the convenience fee model in which fees are paid by the payee, not the County. Fees for other payment types currently accepted for some projects are absorbed by the County. These fees totaled approximately \$100 combined for the last 2 fiscal years.

Attachment:

None