

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Commission for Women

Please select your third Board preference: *

☒ Economic Development Commission

Please select your fourth Board preference: *

☒ Juvenile Crime Prevention Council

Please select your fifth Board preference: *

☒ Wake County Steering Committee on Affordable Housing

Please select your sixth Board preference: *

☒ City of Raleigh Planning Commission

Talisha

First Name

Bowe

Last Name

Middle
Initial

4700 Riverwood circle

Street Address

Apt 0456

Suite or Apt

Raleigh

City

NC

State

27612

Postal Code

What district do you live in?

None Selected

Mobile: (919) 215-5058

Primary Phone

Mobile: (919) 215-5058

Alternate Phone

taliabowe@outlook.com

Email Address

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I want to serve on a board or commission to contribute to meaningful decisions in the community, support programs that improve lives, and gain experience in governance and policy skills that will help me pursue a career in public administration.

Work Experience

Worked directly with children on the autism spectrum, implementing individualized behavioral programs and collaborating with families to support positive outcomes as a behavior technician. I also gained experience at a law firm as a case review specialist, assisting with research, document preparation, and administrative tasks, developing strong organizational and professional skills.

Volunteer Experience

N/a

Education

Bachelors in political science from the University of Central Florida

Comments

[IP_Resume.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ African American

☒ Hispanic

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Talisha Bowe

Raleigh, NC 27560
919.215.5058
Taliabowe@outlook.com

Detail-oriented and motivated professional with experience in client services, data reporting, and program support. Skilled in research, communication, and stakeholder engagement with a strong ability to manage records and support organizational goals. Eager to contribute to public service initiatives through an internship in government or nonprofit administration.

EDUCATION

January 2020-December 2021	University of Central Florida Bachelor's degree in political science with a concentration in Pre-law
August 2018-December 2019	Valencia College Associate degree

PROFESSIONAL EXPERIENCE

June 2025-Present	Registered Behavior Technician - Action Behavior Center - Created standardized checklists to improve compliance and ensure consistent service delivery. - Conducted structured assessments and summarized findings to inform program planning and decision-making. - Designed and delivered staff training on evidence-based strategies, strengthening team effectiveness. - Collected and managed data using digital systems, producing reports to track progress and outcomes. - Monitored trends and identified problem areas to support data-driven improvements.
August 2024-June 2025	Registered Behavior Technician- Compleat Kidz - Implemented individualized programs, ensuring alignment with organizational policies and goals. - Accurately documented client progress and maintained

detailed records for compliance and reporting.

- Collaborated with supervisors to refine service plans and improve program outcomes

December
2023-August
2024

Case Review Specialist- Farah and Farah

- Conducted structured intake interviews to gather information and ensure compliance with case requirements.
- Entered and managed sensitive client data across multiple databases with accuracy and confidentiality.
- Served as first point of contact for clients, responding to inquiries and providing professional support.
- Collected and analyzed case data to support admission decisions and legal processes.

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**SKILLS &
ABILITIES**

- Program Development & Evaluation
- Data Collection, Management & Reporting
- Client/Constituent Relations
- Public Speaking & Training
- Cross-Team Collaboration
- Records & Database Management

ACCOMPLISHMENTS

- Recognized for professionalism and client-centered service, leading to selection for high-priority cases.
- Developed training resources that improved staff

knowledge and program consistency.

- Earned Registered Behavior Technician Certification

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Adult Care Home Community Advisory Committee

Please select your third Board preference: *

☒ Commission for Women

Please select your fourth Board preference: *

☒ Nursing Home Community Advisory Committee

Please select your fifth Board preference: *

☒ Housing Authority

Please select your sixth Board preference: *

☒ None Selected

Krystal

First Name

R

Middle Initial

Wolfe

Last Name

4001 Sorrell Brothers Ct

Street Address

Suite or Apt

Raleigh

City

NC

State

27603

Postal Code

What district do you live in?

None Selected

Home: (510) 529-9906

Primary Phone

Home: (510) 529-9906

Alternate Phone

krystalrwolfe@gmail.com

Email Address

Self

Employer

Behavioral Health Consultant

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am passionate about improving access, quality, and accountability in health and human services. With over 15 years of experience working with behavioral health programs, organizational leadership, and quality improvement, I want to bring my experience to Wake county's mission of fostering healthier communities. Serving on this board would allow me to apply my skills in program implementation, compliance oversight, and systems improvement to strengthen local services and ensure resources are aligned with the needs of residents.

Work Experience

My career has focused on strengthening systems of care by ensuring programs meet regulatory standards, are responsive to community needs, and operate with efficiency and accountability. As a behavioral health consultant, I've guided nonprofit organizations through complex compliance requirements, including medicaid certifications, HIPAA reviews, and state and county regulatory audits. My work often centers on building sustainable infrastructure (ex: implementing electronic health record systems or policy writing to align with best practices) so organizations can deliver consistent, high-quality services. I've also led change management efforts within rapidly growing agencies, supporting leadership teams as they expand services, adapt to new funding structures, and improve outcomes for vulnerable populations. This includes: training staff, coaching leaders through organizational transitions, and creating quality assurance processes that not only meet audit requirements but also enhance client care. In addition to consulting, I founded and operated a licensed senior in-home care agency, which gave me firsthand experience with the challenges and opportunities facing both local providers and consumers. Across all my roles, my focus has been on building systems that balance compliance with compassion, ensuring that established procedures serve as a foundation for better access, stronger outcomes, and healthier communities. Please see attached resume for a detailed timeline of roles and responsibilities.

Volunteer Experience

- 2025: Volunteer coach with the Strong Center Football and Cheer team, supporting youth athletes this season to help shape positive team experiences, character development, and community connection. - 2022: Conducted free community workshops and speaking engagements on dementia awareness and caregiving. - 2021- 2022: Member services coordinator with the North Raleigh Chamber of Commerce. Supported with new member recruitment, events, and creating positive member experiences.

Education

- Master of Science, Organizational Leadership - National University (2016) - Bachelor of Arts, Psychology - California State University, Chico (2008) Certificates: - Certified Organizational Development Coach - Symbiosis Coaching (2025) - Certified Change Management Coach - Symbiosis Coaching (2025)

Comments

I bring a blend of hands-on experience in health and human services operations, regulatory compliance, and organizational leadership. My work has centered on building systems that support both frontline staff and the communities they serve. I am committed to collaboration, accountability, and data-driven decision making. I am eager to contribute these strengths to Wake County's open board positions.

[Krystal_Wolfe_Resume_.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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Krystal R Wolfe

Krystal R. Wolfe

510-529-9906 ■ KrystalRWolfe@gmail.com ■ LinkedIn: [krystalrwolfe](https://www.linkedin.com/in/krystalrwolfe)

Experienced leadership professional with a demonstrated history of building and supporting programs in establishing quality processes that support organizational missions.

CORE SKILLS

- Training
- Change Management
- Program Implementation
- Process Development
- Policy Writing
- HIPAA Compliance Reviews
- Research & Data Analysis
- Regulation Oversight

PROFESSIONAL EXPERIENCE

CARDENAS CONSULTING GROUP

STATEWIDE - CA

Behavioral Health Consultant

April 2017 – Current

Provide programmatic and technical guidance to Non-Profit Mental Health Agencies throughout California.

- Create and deliver custom-tailored trainings for administrative staff based on regulatory statutes, best practices standards and agency workflow.
- Coach program leadership on identifying gaps, problem solving personnel issues, goal mapping, and more.
- Develop, revise and maintain policies and procedures based on individual agency programs.
- Technical guidance for Electronic Health Record implementation.
- Guide agencies in successfully obtaining EPSDT Medicaid certifications for Specialty Mental Health Services and Short-Term Residential Therapeutic Program licensure.

ONE YOU LOVE HOMECARE

RALEIGH, NC

Owner

June 2021 – March 2022

Started and grew a senior home-care agency from the ground up. Grew the agency from \$0 to over \$280,000 in recurring annual revenue at time of sale.

- Implement and abide by all state and local regulations for an in-home care agency.
- Conducted intake assessments and regular in-home visits to ensure compliance with care plans and licensing requirements.
- Supervised the Registered Nurse, Office Manager, and in-home care aides, ensuring timely and accurate service delivery.
- Provided sales, marketing and community outreach.
- Conducted seminars for industry professionals seeking their Certified Dementia Practitioner (CDP) designation
- Designed and implemented workshops, as well as conducted speaking engagements in the community

SENECA FAMILY OF AGENCIES

OAKLAND, CA

Assistant Director of Quality Assurance

Feb. 2016 – March 2019

Provided supervision and oversight for Northern California regional Quality Assurance Managers at mental health nonprofit focused on providing treatment services for children and families who have experienced high levels of trauma and are at risk for family disruption or institutional placement.

- Provided change management oversight to the Quality Assurance Department's workflow, employee hiring and retention, and overall process improvement as the agency's service territory grew from three to 16 counties across California and Washington throughout tenure with the organization.
- Conducted agency-wide HIPAA Compliance Reviews for programs, per Federal requirements.
- Liaised with county personnel to ensure ongoing collaboration, field concerns, and rectify any issues.
- Developed policies and procedures as appropriate for the Department, ensuring alignment with state, county and federal regulations on an ongoing basis.
- Collaborated with Quality Assurance Director regarding participation in external audits and reviews, as well as internal audits of assigned programs for Medicaid, contractual, and agency compliance.
- Developed trainings focused on educating teams regarding Federal HIPAA regulation compliance, as well as adherence to county contracts and EPSDT.

- Partnered with accounting department leads to create effective billing systems and solve billing inaccuracies, which streamlined communication procedures with the Quality Assurance team. Provided technical guidance on how to rectify the programming rules to resolve the issue.

Senior Quality Assurance Manager

Oct. 2013 – Feb. 2016

Supervised and mentored Quality Assurance team of Health Information Specialists and Quality Assurance Managers throughout Bay Area region.

- Interviewed and hired Health Information Specialists and Managers for the Quality Assurance team.
- Developed and implemented training plans for new employees specific to their assigned program and county within the agency.
- Ideated and implemented a Growth Action Plan tool for Managers to track Health Information Specialists' department and individual professional goals. Plan is now used as the standard tool across the agency to support employee development.
- Acted as a liaison for the agency with multiple counties, school districts and outside vendors.
- Oversaw of client files, documentation, authorizations billing and audits for the agency, ensuring Joint Commission, county and state EPSDT regulations were enforced and followed.

Quality Assurance Manager

August 2011 – October 2013

Oversaw Billing Information System entries and Medicaid Documentation monitoring for assigned for Alameda, Santa Clara and Marin counties. Supervised and mentored a team of up to 16 Health Information Specialists and managed out of county / SB785 authorizations.

- Provided training to new Health Information Specialists and managed onboarding process.
- Liaised between the Health Information Specialist and program staff to ensure that both the needs of the program and Central Quality Assurance were met in a timely manner.
- Prepared for State EPSDT audits

Health Information Specialist/ Program Assistant

July 2010 – August 2011

Maintained clinical charts and monitor Medicaid documentation for assigned client caseload

- Billed the county for services provided to the clients from the agency
- Tracked required documents for each client according to internal and county enforced timelines, including sending out weekly Excel spreadsheets to monitor deadlines
- Prepared client charts to County, State and Joint Commission standards for documentation audits.

ESSEX PROPERTY TRUST

FREMONT, CA

Assistant Manager

July 2009 – July 2010

Managed leasing and operations for high occupancy of 200-unit rental property. Ensured property met and exceeded guidelines set by Essex and California Fair Housing Laws.

- Exceeded weekly leasing goals and standard closing ratios on a consistent basis.
- Increased resident retention program by developing deep relations and consistent follow-up procedures with individual tenants.
- Consistently achieved zero monthly delinquency across property.

ENTERPRISE RENT-A-CAR

BAY AREA, CA

Management Trainee

Sep. 2008 – July 2009

Provided a high level of customer service to all customers and received extensive training in all facets of branch management including fleet maintenance, employee development and profitability.

- Promoted to the "Best of the Best" program at the Oakland Airport within first three months.
- Consistently sold above branch average for protection package sales.
- Ranked first in regional sales matrix, generating the highest number of corporate account and car sales leads in a single month.

EDUCATION

Master of Science, Organizational Leadership | National University

2016

Bachelor of Arts, Psychology | California State University, Chico

2008

CERTIFICATES

Certified Organizational Development Coach | Symbiosis Coaching

2025

Certified Change Management Coach | Symbiosis Coaching

2025

Certified Alzheimer and Dementia Disease Care Trainer | National Council of Certified Dementia Practitioners

2022

Profile

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☒ Human Services Board

Please select your second Board preference: *

☒ Population Health Task Force

Please select your third Board preference: *

☒ Wake Technical Community College Board of Trustees

Please select your fourth Board preference: *

☒ WakeMed Hospital Board of Directors

Please select your fifth Board preference: *

☒ Commission for Women

Please select your sixth Board preference: *

☒ Nursing Home Community Advisory Committee

Shamarra

First Name

Jones

Middle
Initial

Last Name

409 Mansford Run

Street Address

Suite or Apt

Wendell

City

NC

State

27591

Postal Code

What district do you live in?

None Selected

Mobile: (252) 295-9464

Primary Phone

Mobile: (252) 295-9464

Alternate Phone

shamarra.jones@myyahoo.com

Email Address

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Wendell

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am passionate about improving public health outcomes and advocating for equitable access to healthcare services. With my background in public health education and data collection, I believe I can bring valuable insights to the Health & Human Services Board. This position offers a unique opportunity to contribute to local initiatives aimed at promoting health, preventing disease, and improving the well-being of underserved populations. I'm excited about the opportunity to use my expertise to help advocate for better service delivery and ensure that resources are effectively allocated to those who need them most.

Work Experience

I currently work in clinical research at IQVIA, focusing on data management and regulatory compliance. In addition, I have extensive experience as a public health consultant, providing guidance to organizations on improving health programs, assessing community needs, and evaluating health outcomes. My work has included conducting Community Health Needs Assessments (CHNA) and Community Health Assessments (CHA), as well as developing Community Health Improvement Plans (CHIP) to address identified health disparities. I have also been involved in public health education, where I developed programs and materials to promote health and prevent disease, particularly in underserved communities. Additionally, I have extensive experience in data collection and analysis, which has allowed me to assess health trends and identify areas in need of intervention. This combination of consulting, education, and data-driven work has provided me with a strong understanding of the factors that influence health outcomes and the importance of evidence-based strategies to address community health needs.

Volunteer Experience

I have volunteered with Moxley Public Health, where I assisted in community outreach and education efforts aimed at increasing awareness of health issues and promoting disease prevention strategies in underserved populations. This experience allowed me to engage directly with the community, providing resources and support to individuals in need of health education. Additionally, I have served as a public health adjunct at the University of the People, where I taught courses on public health topics. In this role, I mentored students, facilitated discussions, and shared my knowledge on public health principles and practices, helping to develop the next generation of public health professionals.

Education

I hold a Doctor of Public Health (DrPH) degree with a concentration in Health Management and Policy. This concentration has equipped me with the skills to manage and evaluate health organizations and policies effectively. My training includes integrating strategic, financial, human resource, and program management principles to develop health programs and policies that address health priorities and goals. Additionally, I have learned to assess health problems using legal and ethical frameworks, apply economic principles and organizational theories to improve the performance of health systems, and use statistical methods to inform policy decisions. This experience has strengthened my ability to evaluate health policies and develop advocacy strategies to promote policy change and improve population health outcomes. I am also a Certified Health Education Specialist (CHES), which further enhances my ability to design and implement effective health education programs to promote wellness and prevent disease in communities.

Comments

Although my background is more focused on public health education and data collection rather than policy development, my DrPH concentration in Health Management and Policy has provided me with the tools to evaluate and improve health systems and policies. My experience in public health consulting, conducting CHNA/CHA/CHIP, and teaching public health courses has given me a comprehensive understanding of community health issues and how to address them through evidence-based strategies. I am excited about the opportunity to contribute my skills in data analysis, program development, and advocacy to the Health & Human Services Board. I look forward to helping shape policies that improve health outcomes for underserved populations in our community.

[Shamarra_Jones_CV_Public_Health_May_2025_Instructor-SJ.docx](#)

Upload a Resume

[WalletCard-2.pdf](#)

If you have another document you would like to attach to your application, you may upload it below:

[ACME -](#)

[CP_Certification_exp_31May2026-SJ.pdf](#)

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ African American

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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SHAMARRA JONES, DRPH, CHES, ACRP-CP

Wendell, NC | Mobile: 252-295-9464 | Email: shamarra.jones@myyahoo.com

PROFESSIONAL SUMMARY

Experienced public health and clinical research professional with over 12 years of progressive responsibility in clinical trials, observational studies, and team leadership. Holds a Doctor of Public Health (DrPH) degree, along with CHES and ACRP-CP certifications. Proven ability to manage study operations, lead cross-functional teams, and ensure compliance with ethical and regulatory standards. Skilled in participant recruitment, global research coordination, and evaluating the impact of healthcare treatments on patient experiences and outcomes. Experienced adjunct faculty member committed to student-centered teaching, timely feedback, and course development in public health. Adept at guiding both research teams and students in complex, real-world health settings.

CORE COMPETENCIES

• CLINICAL RESEARCH OPERATIONS	• PUBLIC HEALTH RESEARCH AND CONSULTING	• IRB SUBMISSIONS AND REGULATORY COMPLIANCE	• PROTOCOL DEVIATION AND SAFETY REPORTING
• KEY INFORMANT INTERVIEWS AND FOCUS GROUPS	• COMMUNITY HEALTH NEEDS ASSESSMENTS (CHNA/CHA)	• COMMUNITY HEALTH IMPROVEMENT PLANS (CHIP)	• SURVEY DEVELOPMENT AND DATA COLLECTION
• MIXED METHODS DATA ANALYSIS (NVIVO, MAXQDA, SPSS)	• DATA MINING AND SECONDARY DATA ANALYSIS	• EDC SYSTEMS: MEDIDATA RAVE, REDCAP, INFORM, ORACLE, ETC.	• CLINICAL TECHNIQUES: PHLEBOTOMY, SPECIMEN COLLECTION
• PROJECT MANAGEMENT	• ELECTRONIC MEDICAL RECORD REVIEW/DOCUMENTATION	• DATA ANALYSIS	• COMMUNITY HEALTH NEED ASSESSMENTS (CHNA/CHA)
• HEALTH PROMOTION AND HEALTH EQUITY INITIATIVES	• MENTORSHIP AND STAFF TRAINING	• VENDOR AND CLIENT RELATIONS MANAGEMENT	• BUDGET REVIEW AND FINANCIAL MANAGEMENT.

EDUCATION

- | | |
|---|--------------------|
| • DrPH Public Health, Samford University | Conferred May 2025 |
| • MPH Public Health, Liberty University | Obtained Aug 2023 |
| • BS Biology/Pre-Medicine, Elizabeth City State University | Obtained May 2011 |

PROFESSIONAL DEVELOPMENT

- | | |
|--|----------------|
| -Certified Health Education Specialist (CHES), NCHEC | October 2024 |
| -Community Assessment, University of Washington | May 2024 |
| -Human Subjects Research – Biomedical Research, CITI Program | September 2021 |
| -Social & Behavioral Research, CITI Program | September 2022 |

-ACRP-CP, Association of Clinical Research Professionals	June 2022
-Human Subjects Research – Biomedical Research, CITI Program	September 2021
-Good Clinical Practice (GCP)-Biomedical Researchers, CITI Program	August 2021
-Phlebotomy, Pitt Community College, Greenville, NC	Spring 2013
-Early Childhood Credentials 1 & 2, College of the Albemarle	Fall 2006-Spring 2007

EXPERIENCE

Volunteer Adjunct Professor, Public Health January 2024 - Present
University of the People (*Remote*)

- Delivered online courses on various public health topics using Moodle, ensuring high-quality, accessible education for a global student body.
- Integrating current research and public health trends, industry standards, and best practices.
- Facilitated interactive online discussions and peer-to-peer learning to enhance student engagement and comprehension.
- Provided academic support and mentorship to diverse students, helping them achieve their educational and professional goals.
- Assessed student performance through assignments, exams, and projects, providing constructive feedback and grading to ensure academic standards are met.
- Participated in faculty meetings and professional development activities to stay current in the field and improve teaching methods.
- Primary Courses: Epidemiology and Human Development

Sr. Clinical Trial Assistant December 2022 - Present
IQVIA, NC (*Remote*)

- Supporting Novartis clinical operations through Functional Service Provider (FSP) model.
- Managing TMF documentation and CTMS tracking across Veeva Vault and Subway systems.
- Assisting with regulatory submissions and clinical trial supplies management.
- Engaging in vendor management activities and query resolution.
- Working closely with central IRBs such as Advarra and WCG for query management and regulatory compliance.
- Supporting project-related communications, documentation, and study file audits.

Public Health Consultant (Contract Role) July 2023 – April 2025
Moxley Public Health (*Remote*)

- Led Community Health Needs Assessments (CHNA/CHA).
- Supported the development of Community Health Improvement Plans (CHIP).

- Conducted key informant interviews, focus groups, and secondary data collection.
- Built and corrected surveys; analyzed data manually and with NVivo/MAXQDA.
- Served as intern trainer and manager; led process improvements.
- Completed RFPs and engaged clients to expand public health services

Clinical Project Coordinator

February 2021 – December 2022

IQVIA Biotech, Morrisville, NC (*Remote*)

- Managed study documents and eTMF systems.
- Coordinated project meetings, tracked invoices, maintained study binders.
- Supported planning and execution of investigator meetings.

Research Coordinator I

March 2019 – February 2021

WakeMed Health & Hospitals, Raleigh, NC

- Enrolled patients into clinical trials and maintained patient follow-up throughout study duration.
- Managed multiple trials across different therapeutic areas from study start-up through closeout.
- Managed regulatory binders, conducted informed consent procedures.
- Collected, processed, and shipped biological specimens.
- Maintained compliance with IRB, GCP, and SOPs across multiple specialties.
- Led COVID-19 clinical trial operations, contributing to groundbreaking research initiatives.

Sample Management Associate

June 2018 – March 2019

Cancer Genetics, Inc., Morrisville, NC

- Received, processed, and allocated human specimen shipments.
- Maintained laboratory information systems and client communications.

Cord Blood Collector

September 2016 – June 2018

Duke University Hospital, Durham, NC

- Collected umbilical cord blood for clinical research and transplantation.
- Consented donors and managed maternal and neonatal record reviews.

Medical Technician

February 2015 – April 2016

Department of Veterans Affairs, Greenville, NC

- Conducted specimen collection, laboratory testing, and medical record maintenance.
- Trained newly hired technicians and clinical staff in phlebotomy techniques.

Technician III

July 2013 – February 2015

American Red Cross, Greenville, NC

- Performed venipuncture and processed blood samples.
- Conducted health screenings and managed laboratory logistics.

PROFESSIONAL AFFILIATIONS

- American Public Health Association (APHA)
- The National Association for Doctors of Public Health (NADPH)
- The Association of Clinical Research Professionals (ACRP)

VOLUNTEER WORK

Intern

May-July 2023

Moxley Public Health, Remote

- Conducted secondary data reviews and networking.
- Supported Community Health Needs Assessments and key informant interviews.

TECHNICAL SKILLS

- Software: Microsoft Office Suite, Veeva Vault, SurveyMonkey, Google Forms, Canvas, Blackboard, Moodle, Mendeley, Qualtrics, NVivo, MAXQDA, SPSS, SAS, Asana, Slack, Canva, Atlas.ti, Claude AI
- EDC Systems: Medidata RAVE, REDCap, InForm, Oracle, Almac
- Platforms: Microsoft Teams, Webex, Zoom

PUBLICATIONS AND RECOGNITIONS

- Featured for COVID-19 clinical trial contributions at WakeMed Health & Hospitals (Microscope Magazine, September 2020, Page 3).



**NATIONAL COMMISSION
FOR HEALTH EDUCATION
CREDENTIALING, INC.**

This Card Certifies Renewal/Recertification for:

NAME Shamarra Jones

CHES® # 40309

STATUS Active

Exp. Date 09/30/2025

Reminders

Requirement for recertification (5 year cycle)

- * Need to accumulate 75 CECH
 - a. Minimum of 45 CECH in Category I
 - b. Maximum of 30 CECH in Category II

Annual Renewal fee is \$70.00

**For questions refer to the NCHEC website
at www.nchec.org or call 888-624-3248**

Association of Clinical Research Professionals

through its independent affiliate, the Academy of
Clinical Research Professionals, bestows upon

Shamarra Jones

THE DESIGNATION OF

Association of Clinical Research Professionals - Certified Professional

for having satisfied the standards of ethical and responsible clinical
research, demonstrating proficiency through a comprehensive
examination, and committing to ongoing professional development in the
practice of clinical research.



Steven Ziemba, MBA, PhD, FACHE, FACRP, CCRC,
ACRP-PM

Chair, Academy of Clinical Research Professionals

CERTIFICATION DATE: May 31, 2020

EXPIRATION DATE: May 31, 2026



Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Water Partnership

Please select your second Board preference: *

☒ Human Services Board

Please select your third Board preference: *

☒ None Selected

Please select your fourth Board preference: *

☒ None Selected

Please select your fifth Board preference: *

☒ None Selected

Please select your sixth Board preference: *

☒ None Selected

Mason

First Name

W

Middle Initial

Chamblee

Last Name

2331 Grant Ave

Street Address

#204

Suite or Apt

Raleigh

City

NC

State

27608

Postal Code

What district do you live in?

None Selected

Home: (936) 404-3313

Primary Phone

Home: (936) 404-3313

Alternate Phone

masonchamblee@gmail.com

Email Address

City of Raleigh

Employer

Senior Community Relations Analyst

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I'm deeply committed to ensuring our community's future is shaped by inclusive, equitable, and evidence-based policymaking. Serving on a Wake County Board or Commission is a meaningful way to contribute my skills and experience to issues that matter to all of us — from clean water and public health to housing affordability and environmental stewardship. Professionally, I've spent my career advancing community-centered programs and policy initiatives in local government and consulting. At the City of Raleigh, I've led cross-departmental initiatives to improve equitable access to transportation, launched award-winning youth leadership programs, and designed public-facing programs like the E-Bike Rebate and Transit Assistance Program that support affordability and sustainability. These experiences have honed my ability to analyze data, engage the public, and work collaboratively with stakeholders — all essential to effective board service. Wake County is growing rapidly, and with that growth comes complex challenges -- and opportunities. I want to be part of the conversation that helps shape long-term strategies for health, human services, and environmental protection in ways that reflect our community's values. I also believe it's important that younger residents have a seat at the table. Volunteer boards and commissions often underrepresent younger voices, yet we're deeply affected by today's policy decisions — on housing, land use, climate, and public services. I want to bring that perspective, grounded in both lived experience and policy expertise. Ultimately, I see board service as both a civic responsibility and a way to continue learning from others, contributing to solutions, and supporting thoughtful, inclusive governance in Wake County.

Work Experience

JUNE 2022 – PRESENT SENIOR COMMUNITY RELATIONS ANALYST, CITY OF RALEIGH • Lead the development and execution of strategic mobility initiatives aligned with citywide equity goals; present project findings and recommendations to City Council and agency boards. Includes developing behavioral change campaigns to promote equitable and sustainable transportation options and literacy among residents. • Designed and led implementation of Raleigh E-Bike Rebate Program, coordinating internal departments and external stakeholders. Supported successful implementation of program to deliver \$215,000 worth of vouchers to the public. • Co-developed the Transit Assistance Program, using policy analysis, ridership analysis, and cost-benefit analysis to expand affordable transit to 12,000+ riders. • Developed and launched the award-winning Commute Smart Ambassador Academy, a youth civic leadership initiative recognized for innovation in transportation and planning education and engagement. • Oversee data analysis, grant reporting, and KPI tracking for department initiatives; deliver visualizations and insights using Python, R, and Excel to support strategic decisions. • Conduct financial and operational analysis for mobility initiatives; provide strategic recommendations to city leadership through reports, visualizations, and scenario modeling. • Serve as internal consultant for citywide strategic planning; collaborate with finance, planning, and community engagement departments to advance multimodal goals.

AUGUST 2021 – JUNE 2022 COMMUNICATIONS AND PROJECT COORDINATOR, FOUNTAINWORKS • Supported executive-level planning for public-sector clients, synthesizing research and stakeholder input into strategic plans and policy frameworks. • Facilitated interviews and workshops with state agencies, municipal leaders, and community stakeholders; translated qualitative insights into actionable recommendations. • Created communication materials and visual deliverables aligned with policy goals and organizational strategy. • Contributed to strategic plans for public-sector clients, including municipalities and state agencies, with focus on improving public service delivery and interagency collaboration

JANUARY 2019 – AUGUST 2021 MUSEUM AND RECREATIONAL PROGRAMMER, CITY OF RICHMOND, KY • Conducted comprehensive analysis of departmental operations, identifying unaddressed issues and opportunities, leading to the development and implementation of new initiatives such as solar energy production at facilities and public-use exercise courts. • Developed and led project to install a public-use exercise court at local park; successfully enacted through use of grant-funding and City Commission budget request. Tasks included grant writing, presenting at City Commission, and collaborating with stakeholders. • Successful construction and project oversight on major facility repairs and historic restorations on city owned properties; budgets ranging from \$10,000-\$180,000. • Served as department's media liaison to engage with television and newspaper media request for events, press releases, and public communications on departmental activities.

Volunteer Experience

STATE ADVISORY COMMITTEE FOR THE LAND & WATER CONSERVATION FUND • Advised Governor and his staff on how to best disburse federally appropriated funds to projects across the state via position appointed by the Governor of Kentucky

LEXINGTON-FAYETTE COUNTY URBAN CITY GOVERNMENT GREENSPACE COMMISSION • Secured grant and city council funding to allocate towards the revitalization of city repossessed flood plain lots to transform them into usable spaces for the local communities with an emphasis on environmental friendliness as At-Large Member of Chair of Fundraising Committee

Education

University of Texas at Austin, 2014 - 2017, B.S. NC State University, 2023 - Present, Master of Public Administration

Comments

[Mason_Chamblee_Resume_2025.docx](#)

Upload a Resume

If you have another document you would like to
attach to your application, you may upload it
below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Male

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below
that I have read and will comply with the ethics guidelines for advisory boards and
commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Mason W Chamblee

MASON CHAMBLEE

2331 Grant Ave #204, Raleigh, NC · 936-404-3313

masonchamblee41@gmail.com · [linkedin.com/in/masonwchamblee](https://www.linkedin.com/in/masonwchamblee)

Strategic leader in mobility, policy, and public-sector innovation with proven success delivering cross-functional initiatives and managing high-impact projects. Expertise in data analysis, policy development, and stakeholder engagement. Passionate about solving complex challenges to improve how governments serve communities, with a focus on equity and impact.

EXPERIENCE

JUNE 2022 - PRESENT

SENIOR COMMUNITY RELATIONS ANALYST, CITY OF RALEIGH

- Lead the development and execution of strategic mobility initiatives aligned with citywide equity, goals; present project findings and recommendations to City Council and agency boards. Includes developing behavioral change campaigns to promote equitable and sustainable transportation options and literacy among residents.
- Designed and led implementation of [Raleigh E-Bike Rebate Program](#), coordinating internal departments and external stakeholders. Supported successful implementation of program to deliver \$215,000 worth of vouchers to the public.
- Co-developed the Transit Assistance Program, using policy analysis, ridership analysis, and cost-benefit analysis to expand affordable transit to 12,000+ riders.
- Developed and launched the award-winning [Commute Smart Ambassador Academy](#), a youth civic leadership initiative recognized for innovation in transportation and planning education and engagement.
- Oversee data analysis, grant reporting, and KPI tracking for department initiatives; deliver visualizations and insights using Python, R, and Excel to support strategic decisions.
- Conduct financial and operational analysis for mobility initiatives; provide strategic recommendations to city leadership through reports, visualizations, and scenario modeling.
- Serve as internal consultant for citywide strategic planning; collaborate with finance, planning, and community engagement departments to advance multimodal goals.

AUGUST 2021 - JUNE 2022

COMMUNICATIONS AND PROJECT COORDINATOR, FOUNTAINWORKS

- Supported executive-level planning for public-sector clients, synthesizing research and stakeholder input into strategic plans and policy frameworks.
- Facilitated interviews and workshops with state agencies, municipal leaders, and community stakeholders; translated qualitative insights into actionable recommendations.
- Created communication materials and visual deliverables aligned with policy goals and organizational strategy.
- Contributed to strategic plans for public-sector clients, including municipalities and state agencies, with focus on improving public service delivery and interagency collaboration.

LEADERSHIP & VOLUNTEER

STATE ADVISORY COMMITTEE FOR THE LAND & WATER CONSERVATION FUND

Advised executive leadership and staff on allocation of federal funds for infrastructure and environmental projects across Kentucky.

LEXINGTON-FAYETTE COUNTY URBAN CITY GOVERNMENT GREENSPACE COMMISSION

Led fundraising strategy and secured city council support for revitalization of floodplain areas into accessible community green spaces.

SPECIAL RECOGNITION

MOST INNOVATIVE APPROACH, CITY OF RALEIGH

Recognized with a “Most Innovative Approach” by the City of Raleigh for work related to developing a pioneering youth ambassador academy focused on transportation issues, such as access, equity, relevant history, and technical background. Team leader for designing and implementing the Commute Smart Ambassador Academy.

LOCAL TDM ADVOCATE OF THE YEAR, ASSOCIATION FOR COMMUTER TRANSPORTATION

Recognized as a top advocate for promoting sustainable and equitable mobility access in the country.

EDUCATION

ANTICIPATED GRADUATION - DECEMBER 2025

MASTER OF PUBLIC ADMINISTRATION, North Carolina State University

- Graduate Certificate in Policy Analysis

MAY 2017

B.S. OF KINESIOLOGY, University of Texas at Austin

SKILLS

Leadership & Engagement:

- Intra-organizational Team Leadership, Stakeholder Management, Public-Private Partnership Management, Community Engagement,

Strategic & Operational:

- Budget & Financial Management, Grant Writing, Strategic Planning & Execution, Program Evaluation & Impact Tracking

Technical & Analytical:

- Data Visualization & Modeling (Python, R, Excel)

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Domestic Violence Fatality Review Team

Please select your second Board preference: *

☒ Juvenile Crime Prevention Council

Please select your third Board preference: *

☒ Library Commission

Please select your fourth Board preference: *

☒ Adult Care Home Community Advisory Committee

Please select your fifth Board preference: *

☒ Agricultural Advisory Board

Please select your sixth Board preference: *

☒ Criminal Justice Partnership Advisory Board

Shagufta

First Name

F

Middle
Initial

Hakeem

Last Name

108 Kellerhis Dr

Street Address

Suite or Apt

Apex

City

NC

State

27502

Postal Code

What district do you live in?

None Selected

Mobile: (919) 931-5089

Primary Phone

Mobile: (919) 931-5089

Alternate Phone

shaguftahakeem@pm.me

Email Address

None

Employer

None

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Apex

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I have previously served in Boards and Commissions that focused on prevention and governmental services. Serving on the commissions above will give me an opportunity to apply my experience in different commissions.

Work Experience

I have 7+ years of experience in the nonprofit, higher education and administration space. This has involved fields such as law, criminal justice, international business and liberal arts.

Volunteer Experience

I have 7+ years of volunteer experience at the food bank and Board of Elections.

Education

I completed my Master's in Liberal Studies at Duke University.

Comments

[SFH_Revised_Resume.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Shagufta F Hakeem

Ethnicity *

☒ Asian

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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Shagufta F. Hakeem, M.A.

919-931-5089 | shaguftahakeem@pm.me | linkedin.com/in/shaguftahakeem

CAREER SUMMARY: Seven years of experience in the human services and public health industry with roles in grant management and nonprofit business operations.

EDUCATION

Duke University (Durham, NC)

December 2015

Master of Arts, Liberal Studies

University of North Carolina at Charlotte (Charlotte, NC)

June 2013

Bachelors of Science in Business Administration, International Business

Bachelors of Arts, Criminal Justice

WORK EXPERIENCE

Temporary Solutions 2024

July 2024-December

FVPSA Program Coordinator II

- Reviewed grant applications and contracts for 60+ grantees to ensure grant funding is dispersed appropriately to the agency working for FVPSA
- Maintained correspondence and customer service standards for the agency by making calls, reviewing emails and responding to business requests

Carolina Public Humanities September 2023

February 2023-

Business Services Coordinator

- Organized invoices and focused on accounts payable functions to increase continue education programming and communications, and grant projects
- Led executive staff meetings on social media strategy, Carolina K-12 projects, and board outreach to improve efficiency in communications and organizational goals by 15 percent

Rethink Media 2022

January 2022-June

Senior Grants and Partnerships Associate

- Organized training for member groups and campaigns on media technologies, communications, professional support and public opinion and media analysis
- Implemented contracts and membership orientation for 10+ organizations receiving grant funds from private and public foundations for movement-related projects

Governor's Crime Commission 2021-August 2021

April

VAWA Planner-Crime Victim Services

- Led technical assistance trainings for crime victim services to gather stakeholder information and recommend best practices to improve collaboration across small businesses and nonprofit organizations in anti-violence prevention programs
- Conducted data collection across community-based organizations and community stakeholders to recommend evidence-based practices after completing financial management training
- Managed a budget of \$2 million under the Governor's Crime Commission

Kiran

December

2017-June 2020

Program Manager/Outreach Coordinator

- Improved organizational awareness by attending 20+ tabling events across North Carolina per year and engaged with community organizations focusing on gender, housing and criminal justice via conferences, summits and online events
- Completed **Canva Design School** and **W3C Schools** training and **Northwestern University Nonprofit Essentials certification** to communicate in written, verbal and multimedia platforms (Instagram, YouTube, Facebook, TikTok, email marketing and website) to culturally-specific communities across the South Asian

diaspora and NC region to create awareness about gender-based violence in K-12 communities, religious groups, governmental organizations and local media to increase fundraising and grant funding by 40 percent

- Facilitated 15+ trainings (technical assistance) across diverse audiences within and surrounding the South Asian and SWANA/MENA communities on topics related to intimate partner violence, teen dating violence (juvenile justice), hotline training and volunteer training
- Facilitated 15+ technical assistance trainings across diverse audiences within and surrounding the South Asian and SWANA/MENA communities on intimate partner and domestic violence, teen dating violence and juvenile justice hotline training and volunteer training

NC LiteracyCorps, SCALE

August 2016

- July 2017

AmeriCorps Literacy Specialist

- Conducted data collection on 200 K-12 students to establish learning objectives and goals for academic improvement and implementing Brain Gain curriculum initiatives
- Organized and led seminars for 37 members and teachers on pursuing higher education, racial equity and newsletter communications

UNC Charlotte IT Service Desk

April

2010-May 2013

Senior Technical Assistant

Provided end user support and B2B trainings for faculty, staff, alumni utilizing University applications by cultivating technical support for University applications, software and enterprise applications which led to improved outcomes

- Trained 10-15 team members on implementing end user support for technology, software, and networking projects
- Developed user guides for networking and software installation documentation to improve technical writing skills and contribute to CRM knowledge base
- Resolved 25+ Help Desk tickets within 24 to 48-hour time frame to improve communication and help desk skills to better serve faculty, students and alumni

VOLUNTEER EXPERIENCE

Wake County Board of Elections, Precinct Official

August

2016-Present

- Manage processing ballots, registering voters, researching databases and setting up polling precincts for county elections

Muslim American Public Affairs Council, Volunteer

March 2024-

July 2024

- Managed projects with MAPAC members to improve event planning, organizational efficiency and implementing operational structures for communications, marketing and graphic design

ACCOMPLISHMENTS

- Promoted to Program Manager in 2020 for improving victim services, fundraising and communication goals by 25 percent
- Promoted to Senior Technical Assistant for improving communications and increased responsibilities in identity management and account retention

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Fuquay-Varina Planning and Zoning Board

Please select your third Board preference: *

☒ Juvenile Crime Prevention Council

Please select your fourth Board preference: *

☒ Fuquay-Varina Planning and Zoning Board

Please select your fifth Board preference: *

☒ Adult Care Home Community Advisory Committee

Please select your sixth Board preference: *

☒ Jury Commission

Tichina
First Name

M
Middle Initial

Smith
Last Name

931 Field Ivy Drive
Street Address

Suite or Apt

Fuquay Varina
City

NC
State

27526
Postal Code

What district do you live in?

None Selected

Home: (908) 208-4640
Primary Phone

Home: (908) 208-4640
Alternate Phone

tichinamsmith@gmail.com
Email Address

KidsPeace Behavioral Health
Crisis Center for Children
and Families
Employer

Clinician
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Fuquay-Varina

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in volunteering my time to be a part of the community that I live in. I have a passion for helping others, hence my profession. I know that I can a lot for my community knowing the valuable input I do have.

Work Experience

Clinician - KidsPeace - Fuquay Varina, NC: A Family Crisis Center for Behavioral Health: September 2024- Present Triangle Springs Behavioral Health Hospital - Raleigh, NC June 2022- September 2024 NJ Superior Court - Adult/Juvenile Probation Officer - Adult and Juvenile Corrections/Child Support/Sex Offender Caseloads: October 2017-June 2022

Volunteer Experience

Read & Feed Literacy & Food Program - Wake County Public Schools 2024-2025 School year
Trinitas Hospital - Elizabeth, New Jersey 2021

Education

Masters Degree - Clinical Mental Health Counseling Graduate Certificate - Contemporary Mental health Theories Human Services Graduate Cert- Addictions concentration

Comments

Hello, I am really interested in assisting and being a part of something that really matters for the community. My expertise is amazing and I know id be a great value.

[Resume_Final_February_2024.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Tichina M Smith

Gender *

☒ Female

Ethnicity *

☒ African American

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

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Tichina M Smith

931 Field Ivy Drive
Fuquay-Varina, NC 27526
(908) 208-4640
tichinamsmith@gmail.com

EXPERIENCE

Reframe Counseling Services, PLLC – Therapist

November 2023 – Present

Providing Individual therapy, Intake/Evaluations using DSM-5 appropriately for MH disorders

Conducts weekly sessions with adolescent and adult clients

Appropriate billing and documentation submitted to commercial insurance companies

Triangle Springs Hospital, Raleigh, NC — Clinical Assessment

September 2023-Present

Diagnosing using DSM-5 appropriately for both Mental Health & Substance Use Disorders

Communicates in a professional manner with medical and clinical staff

Determines appropriate Level of Care for patients to include all LOC

Triangle Springs Hospital, Raleigh, NC — Utilization Review

July 2022 – September 2023

Clinical verification and justification for Inpatient Mental Health & Inpatient Substance Use patients to managed care organizations

Communicates in a professional manner with medical and clinical staff

Conducts initial precertifications and concurrent reviews in order for continued stay of patients to occur in a timely manner

The State of New Jersey, Somerville, NJ — Probation Officer

October 2017 - June 2022

Managed adjudicated individuals concerning their charges, fines and requirements of the State of New Jersey.

Managed a Caseload that included part of a million dollar intake for The State of New Jersey Child Support Division.

Developed Social Emotional Learning for delinquents in order to gain compliance and rehabilitation.

Somerset Home for Displaced Populations, Somerville, NJ Senior Independent Living Skills Counselor, Supervisor

January 2006 - November 2015

Used Career Counseling Guidelines, strategies and methods assisting at-risk individuals in their career advancement.

SKILLS & CREDENTIALS

Computer proficient
& Literate in tracking systems

Versed in Clinical
verbiage including ASAM
Dimension Criteria.

Managerial,
Communication &
Interpersonal Skills

CPR & CPI Certified

National Counselor Credential
- #1727642

ADC Licensure candidate

North Carolina Board of
Licensed Clinical Mental
Health Counselor Associate
#A19656

Secondary Education

**Contemporary Mental
Health Theories Graduate
Cert - August 2018**

**Human Services,
Addiction Studies
Concentration -Post Grad
Associates December
2015**

Obtained Certificates

The Science of Suffering &
Moving Forward - The Pandemic
& Beyond

Healing Invisible Wounds:
Working Through Past Sexual

Weekly group facilitator and manager of counselor assistants.

Trauma in Relationships

The Passion Care Center, Perth Amboy, NJ
Clinical Mental Health Counselor Intern

November 2015 - July 2021

Maintained organized files for all drug court, parole/probation and DCPD clients

Facilitated MH and SU sessions and evaluations following SAMHSA guidelines.

Trained with IDRC facilitators and completed ASAM evaluations

EDUCATION

Capella University, Minneapolis, MN — Ph.D., Advanced Human Behavior Doctoral Candidate

January 2022 - Present

Learning the proper implementation of Clinical, Social & Cultural Norms in order to provide clinical support to diverse cultures.

Capella University, Minneapolis, MN — Masters, Clinical Mental Health Counseling

March 2021

Seton Hall University, South Orange, NJ — Bachelor of Science Degrees in Psychology & Criminal Justice

August 2006

PROJECTS

TheraCouch, Inc. - Facilitator & Developer of Girl Talk Teen Group

www.Theracouch.com

PHD Intern

Girl Determined - Founder & Author of E-Book Women's Empowerment Apparel & Speaking

www.girl-determined.com

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Population Health Task Force

Please select your second Board preference: *

☒ Human Services Board

Please select your third Board preference: *

☒ None Selected

Please select your fourth Board preference: *

☒ None Selected

Please select your fifth Board preference: *

☒ None Selected

Please select your sixth Board preference: *

☒ None Selected

Stephen

First Name

Cone

Last Name

Middle
Initial

5101 Roseland Ct

Street Address

Suite or Apt

Raleigh

City

NC

State

27613

Postal Code

What district do you live in?

None Selected

Home: (910) 622-3570

Primary Phone

Business: (919) 605-4178

Alternate Phone

stephen32994@gmail.com

Email Address

QHP Capital

Employer

Vice President

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

As a healthcare investor with a decade of experience supporting clinical research, pharma services, and patient care delivery companies, I've had the opportunity to work across nearly every corner of the healthcare ecosystem. Over the past few years, I've become increasingly focused on a central question: how can I use my experiences and access to ensure that patients in high-need communities have the same access to specialist care, breakthrough treatments, and chronic disease support as those in higher-income ZIP codes? That question has led me to engage more deeply at the local level here in Wake County, where I live and work. I'm especially interested in efforts to expand access to care via sponsor-funded clinical trials in a way that prioritizes Medicaid, Medicare, and uninsured populations - communities that are often left out of the research process despite bearing a disproportionate share of disease burden. But I also recognize that long-term, sustainable change comes not just from the private sector, but from deep collaboration with public institutions, safety-net providers, and community leadership. My interest in serving on the HHS board stems from a desire to listen, learn, and contribute in a way that's consistent with the county's mission: improving health equity, expanding care access, and strengthening social supports for those who need them most. I bring with me a broad private-sector lens, but I'm eager to apply it in service of public good and to collaborate with others who have long been doing this work. I understand the responsibility that comes with board service, and I'm ready to commit the time, energy, and respect it deserves.

Work Experience

Morgan Stanley - Investment Banking (NYC) Hill Path Capital - Associate (NYC/Orlando) Five Points Capital - Associate (Winston-Salem, NC) QHP Capital - Vice President (Raleigh, NC)

Volunteer Experience

Wilmington Junior Golf Academy (2009-2012) Wilmington Boys & Girls Club (2008-2011) Work-sponsored events with Habitat for Humanity, Note in the Pocket, etc.

Education

Morehead-Cain Scholar at UNC-Chapel Hill (Class of 2016) Phi Beta Kappa

Comments

[Stephen_Cone_-_Resume_Spring_25.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Male

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

None Selected

If you selected "Other" above, how?

Please upload a file

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Stephen Cone

STEPHEN B. CONE

Em: stephen32994@gmail.com • Ph: (910) 622-3570

PROFESSIONAL EXPERIENCE

QHP Capital, Raleigh, NC

2024-Present

Private Equity Vice President

- Tech-enabled life sciences and pharma services buyout fund with \$3.1bn AUM

Selected Transaction Experience

- Disease-state iPSC add-on with advanced cell differentiation capabilities under LOI for \$45mm
 - Led end-to-end M&A process, building detailed valuation models and synergy analyses to underpin transaction thesis
 - Coordinated cross-functional diligence (finance, legal, scientific) to negotiate deal structure - cash, equity, and earn-out components - and secure investment committee approval
 - Designed integration roadmap to align target's R&D team and iPSC platforms with Applied StemCell operations, targeting 15% cost synergies in year 1
- Leading pharmaceutical reverse logistics provider under LOI for ~\$200mm
 - Built fulsome diligence plan around key threshold issue after identifying pipeline and growth rates amongst current customers will potentially lead to a materially different margin profile moving forward as mix shifts into more national accounts at lower per unit pricing
 - Leading broad co-invest and debt process during concurrent fund-level fundraise
- Ophthalmic CRO add-on with differentiated retina capabilities under LOI for ~\$65mm
 - Analyzed the capabilities gaps within current platform and potential synergies to structure a unique offer to sellers

Reynolda Equity Partners/Five Points Capital, Winston-Salem, NC

2023-2024

Private Equity Associate

- Generalist buyout and mezzanine credit fund spun out of BB&T/Truist with \$2.3bn AUM

Selected Transaction Experience

- Conquest Research, a rapidly growing clinical trial site specifically focused on trials in neurology, orthopedics, and general medicine, acquired for ~\$95mm
 - Developed LBO analysis incorporating bottom-up revenue and cost build on a trial-by-trial basis to inform projections throughout intended hold period, leveraging fund's key contacts in the clinical trial space to inform backlog/pipeline views and feasibility of leveraging an embedded growth model in addition to traditional standalone de-novo and acquisition growth to drive site network returns
 - Led business diligence process ahead of LOIs, focusing on the interactions between separate therapeutic area business units within the company and tying out overall growth trends to enrollment trends by trial and general industry data
 - Managed third-party diligence workstreams and debt/co-invest financing processes during exclusivity period
- Livanta, an authorized healthtech contractor of the Centers for Medicare & Medicaid Services, acquired for ~\$70mm
 - Developed robust financial model incorporating various contract waterfall scenarios and runoff situations to inform deal structuring, leading to a material reduction in equity co-invest in favor of mezzanine debt with runoff provisions

Hill Path Capital, New York City, NY | Orlando, FL

2019-2022

Investment Associate

- Activist crossover fund spun out of Apollo focused on the consumer sector with \$4.1bn AUM

Selected Transaction Experience

- Coordinated the operational improvement of SeaWorld (NYSE: SEAS) during COVID, working with the head of Hill Path, SEAS C-suite, and SEAS Board of Directors as Hill Path doubled down on the investment during the closures of 2020
- Relocated on-site to help lead workstreams across all functional areas ranging from legal to call center operations to finance and marketing, reporting up to the Investment Committee at Hill Path
- Led internal M&A efforts with the COO and reported to the BOD on potential acquisitions and deal structures
 - Attempted takeover of Cedar Fair (NYSE: FUN) at \$63/sh in Feb. 2022 as strategic exit path for Hill Path
- Analyzed alternative datasets to construct new pricing plans and products with detailed rationale and financial analyses
 - As reported in audited financials, we were able to increase revenue per capita by ~23.7%, garnering acclaim across Wall Street and helping to bring the stock price from ~\$10 when I arrived to ~\$60+ around my departure

Morgan Stanley, New York City, NY

2016-2018

Investment Banking Analyst

- Advised leading animal health company on potential acquisition of a leader in animal health diagnostics amidst hostile takeover speculation from one of the leading healthcare consolidators at the time

EDUCATION

University of North Carolina, Chapel Hill, NC

2016

Morehead-Cain Scholar; Phi Beta Kappa; Honors College; Kenan-Flagler Business School

Cumulative GPA: 3.84; ACT: 35; Major: Public Policy; Minors: Environmental Science; Business

Interests: Fishing/Fly Fishing, UNC Basketball, Golf, Soccer, Fantasy Football, Red Burgundy, Weightlifting and Fitness

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ None Selected

Please select your second Board preference: *

☒ None Selected

Please select your third Board preference: *

☒ None Selected

Please select your fourth Board preference: *

☒ None Selected

Please select your fifth Board preference: *

☒ None Selected

Please select your sixth Board preference: *

☒ None Selected

Amy
First Name

Middle
Initial

Belflower Thomas
Last Name

1205 Tin Barn Road
Street Address

1205 Tin Barn Road
Suite or Apt

Zebulon
City

NC
State

27597
Postal Code

What district do you live in?

None Selected

Home: 2528140722
Primary Phone

Home: 2528140722
Alternate Phone

amybelflower@alumni.wfu.edu
Email Address

Public Health Accreditation Board
Employer

Senior Director, Research and Evaluation
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Zebulon

Interests & Experiences

Why are you interested in serving on a Board or Commission?

Have extensive experience both running boards as an employee as well as serving (currently President of the NC Public Health Association and Vice President of the NC School of Science and Mathematics Alumni Association Board of Directors). I live in (very) eastern Wake County and would like to bring a voice to the underserved in this area of Wake County

Work Experience

Extensive experience in public health at the state and local government level as well as experience in academia and now a non-profit. Continue to serve as an adjunct assistant professor at the UNC Gillings School of Public Health. Have worked in partnership on projects with ANCBH and Board of Health members.

Volunteer Experience

see interest in serving above.

Education

DrPH(c), MSPH, MHA, CPH

Comments

[ABT_fullCV_Feb_2025.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

If you selected "Other" above, how?

very familiar with Boards of Health

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).



AMY BELFLOWER THOMAS

Public Health Strategist, Leader, and Pracademic

OBJECTIVE:

Increase the capacity of the public health system to create strong partnerships, positive outcomes, and-ultimately- healthier communities through improvements in public health infrastructure systems and services.

ADDRESS



1205 Tin Barn Road
Zebulon, NC 27597



PHONE

252.814.0722



EMAIL

amy.b.thomas@
unc.edu



LINKED IN

www.linkedin.com/
in/amy-belflower-
thomas-3994a7a2/



ZOOM

https://us02web.zoom
.us/my/amybt



CERTIFICATIONS

Certification in Public Health (CPH)
National Board of Public Health Examiners
Results-Based Accountability Professional
Clear Impact Academy

DEI in the Workplace, University of South
Florida Muma College of Business

CURRENT POSITIONS

Public Health Accreditation Board (PHAB)

2023-present

Senior Director for Research and Evaluation (current)

Director for Research and Evaluation (September 2023-August 2024)

Assistant Director for Research and Evaluation (May 2023-August 2023)

Alexandria, VA

- Serves as a member of the PHAB Management Team
- Oversees internal PHAB research and evaluation activities to demonstrate accreditation value and impact
- Leads PHAB evaluation activities as a national partner on the Public Health Infrastructure Grant (PHIG)
- Leads Board Committee and process for adapting PHAB Standards and Measures for Version 2027

UNC Gillings School of Global Public Health

2017-present

Adjunct Assistant Professor, Public Health Leadership Program

Chapel Hill, NC

- Spring 2021- Taught a revised PUBH 805 course focused on COVID-19 public health-related recovery and mitigation issues
- In January 2022, revised PUBH 805 as Addressing Health Inequities and Social Determinants of Health through Service Learning

Recipient of 2017 UNC-CH APPLES Service-Learning Course Development Grant

Member of UNC Gillings Applied Practice Experience (APE) and Integrated Learning Experience (ILE) Subcommittee, 2018-2019

Completion of UNC Equity in Teaching Institute in 2020 and participant in Third Annual Inclusive Excellence Summer Symposium

ACADEMIC PUBLIC HEALTH EXPERIENCE

North Carolina Institute for Public Health

2015-2023

Director of Community Assessment and Strategy

Chapel Hill, NC

- Member of 4-person organizational leadership team
- Developed and led a team of growing and innovative Masters and Doctoral-level staff who work on multiple projects related to public health consultation, including generating and implementing projects from a diverse group of funders
- Led the NC Local Health Department Accreditation program, which accredits all local health departments in North Carolina
- Served as NCIPH representative on numerous state and national committees

University of South Carolina Arnold School of Public Health

2003

Study Administrator

Columbia,

- Administered Youth Risk Behavior Surveillance System questionnaires at South Carolina high schools

PROFESSIONAL
TRAINING

Healthy Places NC Leadership Program, Center for Creative Leadership, 2015-2016

Lean Six Sigma Introduction, UNC HealthCare, 2013

AWARDS

NC Public Health Association’s Robert S. Parker Leadership Scholarship, 2019

BOARDS &
PROFESSIONAL
AFFILIATIONS

Northeastern NC Partnership for Public Health, Executive Board Member, 2018-2023

UNC Center for Health Promotion and Disease Prevention, Community Advisory Board Member, 2017-present

North Carolina Public Health Association, President 2024-2025; Academic and Practice-based Research Section Co-Chair 2021-2023

NCIOM Healthy North Carolina 2030 Task Force

NCIOM Task Force on the Future of Local Public Health

NC School of Science and Mathematics Alumni Association Board of Directors, 2021-current

NC Alliance of Public Health Agencies, Board of Directors, 2024-current

SKILL EVALUATION

On recent 360 evaluation, ranked between 4.0-5.0 by all audiences in drive for results and adaptability.

REFERENCES

Available upon request

Wake Forest University School of Medicine
Division of Public Health Sciences, Winston-Salem, NC

2000-2002

- Participated in various projects involving Latino/migrant farmworker health on the PACE project, Green Tobacco Sickness, La Familia, and Casa y Campo
- Worked with rural health issues on the Robeson Osteoporosis Study and the ELDERS diabetes study

GOVERNMENTAL PUBLIC HEALTH EXPERIENCE

Nash County Health Department, Nashville, NC
Administration and Finance Director, Public Information Officer, and Accreditation Coordinator

2014-2015

- Served as the immediate liaison between the management team, line staff, and the Health Director, acting on his behalf as directed
- Administered and coordinated all services and programs within the Health Department to include policy development, long and short-range planning, on-going evaluation, and maintenance of agency accreditation standards

Nash County Health Department, Nashville, NC
Health Education Supervisor, Public Information Officer, and Accreditation Coordinator

2012-2014

- Provided leadership to local and state business and government to plan and institute policy and environmental changes that benefited the community
- During tenure, directly brought in over \$500,000 in new grants and oversaw \$800,000 in grants on an annual basis

Pitt County Health Department, Greenville, NC
Emergency Preparedness Coordinator and Epidemiologist

2006-2012

- Performed strategic planning and program development for preparedness activities, including the 2011-2012 H1N1 flu pandemic and Hurricane Irene
- Led county Epi-Team, agency OSHA/Infection Control/Safety Committee and assisted on projects such as accreditation and Community Health Assessment
- Served on numerous Emergency Preparedness committees and workgroups with the National Association of City and County Health Officials (NACCHO)

SC Department of Health and Environmental Control,
Division of Acute Disease Epidemiology
Surveillance & Quality Assurance Epidemiologist

2004-2006

- Assessed and improved quality of the reportable disease surveillance system
- Assisted and coordinated acute disease outbreak investigations throughout the state of SC, including a significant chlorine exposure event in Graniteville

SC Department of Health and Environmental Control,
Graduate Assistant

2002-2004

- Division of Acute Disease Epidemiology: maintained and monitored multiple influenza surveillance systems
- Epi Surveillance and Program Support Division: worked on BRFSS system

EDUCATION

DrPH UNC Gillings School of Global Public Health
Executive Doctoral Program in Health Leadership

Expected May 2025

MHA UNC Gillings School of Global Public Health
Executive Program in Health Policy and Management

2014

MSPH University of South Carolina Arnold School of Public Health
Epidemiology Concentration; Thesis: The United States Influenza Sentinel Provider Surveillance System: The Impact of Report Timeliness

2004

BA Wake Forest University
Major: Anthropology; Minors: Biology and Health Policy & Administration
Honors Thesis: Is Osteoporosis Just a Disease of White Women?
The Effects of Hormone Exposure on BMD in a Multi-ethnic Community

2002

PUBLICATIONS

Journal Publications

BELFLOWER THOMAS A, Kronstadt J, Kuehnert P. Need for Additional Research on the Impact of PHAB Accreditation on Health Outcomes. *Journal of Public Health Management and Practice*, 29(6):936, 2023.

BELFLOWER THOMAS A, Dail, K. Creating a Healthy North Carolina: Developing and Reaching Goals for the 21st Century. *North Carolina Medical Journal*, 82(3):179-183, 2021.

Allen P, Fifolt M, Crenshaw A, Erwin P, Lang B, BELFLOWER THOMAS A, Kuehnert P, Brownson P. Reaccreditation and Pathways Recognition Experiences of Small Local and Tribal Health Departments. *Journal of Public Health Management and Practice*, 31(2):173-182, March/April 2025.

Crenshaw D, Allen P, Fifolt M, Lang B, BELFLOWER THOMAS A, Erwin P, Brownson R. Challenges and Supports for Implementing Health Equity during National Accreditation among Small Health Departments in the United States. *Journal of Public Health Management and Practice*. *Journal of Public Health Management and Practice*, 31(2):196-203, March/April 2025.

Fifolt M, Allen P, Crenshaw A, Erwin P, Lang B, BELFLOWER THOMAS A. Public Health Accreditation Board and Pathways Recognition among Small Health Departments: Motivation, Communication, and Celebration. *Journal of Public Health Management and Practice*. *Journal of Public Health Management and Practice*, 31(2):190-195, March/April 2025.

Fifolt M, Allen P, Crenshaw A, Erwin P, Lang B, BELFLOWER THOMAS A, Brownson R. Using National Public Health Accreditation to Explore Quality Improvement and Performance Management in Small Health Departments. *Journal of Public Health Management and Practice*. *Journal of Public Health Management and Practice*, 31(2):183-189, March/April 2025.

Duncan MA, Drociuk D, BELFLOWER A, Van Sickle D, Gibson JJ, Youngblood C, Daley WR. Follow-up Assessment of Health Consequences After a Chlorine Release from a Train Derailment- Graniteville, SC 2005. *Journal of Medical Toxicology*, 7(1):85-91, 2011.

Van Sickle D, Wenck MA, BELFLOWER A, Drociuk D, Ferdinands J, Holguin F, Svendsen E, Bretous L, Jankelevich S, Gibson J J, Garbe P, Moolenaar R. Acute Health Effects After Exposure to Chlorine Gas Released Following a Train Derailment. *American Journal of Emergency Medicine*, 27:1-7, 2009.

Van Sickle D, Wenck MA, BELFLOWER A, Drociuk D, Ferdinands J. Panel Classification of Self-Reported Exposure Histories: A Useful Exposure Index After a Mass Casualty Event. *Public Health Reports*, 122: 776- 783, 2007.

Wenck MA, Van Sickle D, Drociuk D, BELFLOWER A, Youngblood C, Whisenant D, et al. Rapid Assessment of Exposure to Chlorine Released from a Train Derailment and Resulting Health Impact. *Public Health Reports*, 122: 784-792, 2007.

Quandt SA, Spangler JG, Case LD, Bell RA, BELFLOWER AE. Smokeless Tobacco Use Accelerates Age- Related Loss of Bone Mineral Density among Older Women in a Multi-ethnic Rural Community. *Journal of Cross-Cultural Gerontology*, 20(2): 109-125, 2005.

Henry C, BELFLOWER A, Drociuk D, Gibson JJ, Harris R, Horton DK, Rossiter S, Orr M, Safay B, Forrester T, Wright S, Wenck MA. Public Health Consequences from Hazardous Substances Acutely Released During Rail Transit—South Carolina, 2005; Selected States, 1999-2004, *MMWR*. 54(03):64-67. (Also reprinted in *JAMA* 293:1968-1972.)

PRESENTATIONS AND INVITED LECTURES

Oral Presentations

BELFLOWER THOMAS A. Using the Governmental Job Task Analysis Results to Inform Recruitment and Retention Efforts. APHA 2024 Annual Meeting & Expo, Minneapolis, MN.

BELFLOWER THOMAS A, Canfield C. Learnings from Year 1 of the Public Health Infrastructure Grant. APHA 2024 Annual Meeting & Expo, Minneapolis, MN.

BELFLOWER THOMAS A, Myers L, Klein A. Public Health Infrastructure: Understanding and Meeting Needs at the Local and State Level. 2024 NALBOH Annual Conference, Nashville TN.

BELFLOWER THOMAS A. Early Successes and Emerging Lessons Learned from the Implementation of the Public Health Infrastructure Grant Project. 2024 NALBOH Annual Conference, Nashville TN.

BELFLOWER THOMAS A. Critical Intersections between 6 Functions of Governance and FPHS2024 NALBOH Annual Conference, Nashville TN.

BELFLOWER THOMAS A. Key Learnings from Year 1 of Evaluation of the Public Health Infrastructure Grant (PHIG). 2024 NACCHO 360, Detroit, MI.

BELFLOWER THOMAS A. Public Health Disrupted: How to Embrace and Manage Constant Change. 2024 NCAPHNA Conference, Greensboro, NC.

BELFLOWER THOMAS A. Leadership Styles for Public Health of Today. 2023 NCAPHNA Conference, Concord, NC.

BELFLOWER THOMAS A. Crisis Leadership. 2022 NCAPHNA Conference, Raleigh, NC.

BELFLOWER THOMAS A. NCLHD Accreditation: Back by Popular Demand. NCPHA Fall Educational Conference, Wilmington NC.

BELFLOWER THOMAS A, Byrnes, R. ESPH and FC Alphabet Soup, Oh My! NCPHA Fall Educational Conference, Wilmington, NC.

BELFLOWER THOMAS A. Crisis Communication. “2021” North Carolina Public Health Association Educational Conference, Asheville NC.

BELFLOWER THOMAS A. Utilization of a Human-Centered Design Process to Engage with Local Health Departments in Program Design. “2021” North Carolina Public Health Association Fall Educational Conference, Asheville NC.

BELFLOWER THOMAS A, Urland D. Crisis Leadership: A Primer. 2020 North Carolina Public Health Association Fall Educational Conference, Virtual.

BELFLOWER THOMAS A. The North Carolina Local Health Department Accreditation Program: A Review of a State-based Local Health Department Accreditation System. 2018 National Association of Local Board of Health Conference, Raleigh, NC.

BELFLOWER THOMAS A. NC Local Health Department Accreditation Compliance Update. 2018 Health Directors’ Legal Conference, Chapel Hill, NC.

BELFLOWER THOMAS A., Wilfert R. Serving North Carolina Public Health Agencies: NCIPH. 2018 North Carolina Public Health Leaders Conference, Raleigh, NC.

Herrick J, BELFLOWER THOMAS A, Wallace J. Using Data to Effectively Community Your Public Health Message. 2018 North Carolina Public Health Leaders Conference, Raleigh, NC.

BELFLOWER THOMAS A., Wallace J. Local Health Department Accreditation: Context and Successes. 2017 North Carolina Public Health Association Fall Educational Conference, Asheville, NC.

BELFLOWER THOMAS A. Planning for a Successful Future of the North Carolina Local Health Department Accreditation Program. 2017 North Carolina State Health Director’s Conference, Raleigh, NC.

BELFLOWER THOMAS A. Beyond the Obvious: How Local Preparedness Programs Can Help Meet Accreditation Activities. 2017 North Carolina Annual Public Health Preparedness Symposium, Winston-Salem, NC.

BELFLOWER THOMAS A. North Carolina Population Demographics. 2016 Water & Health Conference, Chapel Hill, NC.

BELFLOWER THOMAS A. Creating a Sustainable and Successful Local Health Department Accreditation Program. 2016 North Carolina Public Health Association Fall Educational Conference, New Bern, NC.

Cannon S, BELFLOWER THOMAS A, Lesneski CD, Morgan K, Jenkins GD. Identifying Areas for Improvement in Billing and Clinical Support: An Organizational Assessment at the Carteret County Health Department. 2016 North Carolina Public Health Association Fall Educational Conference, New

BELFLOWER THOMAS, A, Toppin S, Winterbauer N, Luo H. 2010 NACCHO Profile Study. 2013 North Carolina Public Health Association Fall Educational Conference, Asheville, NC.

Winterbauer N, Tucker A, Lea S, Chappell C, Caldwell J, Brock J, BELFLOWER THOMAS A, Earley B. Community perceptions of implementation and results of the Local Public Health System Assessment in three rural North Carolina counties. 2013 American Public Health Association Meeting and Exposition, Boston, MA.

BELFLOWER THOMAS A, Roselli R. Disaster Planning for At-Risk Groups: A Toolkit Informed by Local Experience. 2009 World Conference on Disaster Management, Toronto.

BELFLOWER THOMAS, A. A template for creating a county level preparedness network. 2008 North Carolina Public Health Association Fall Educational Conference, New Bern, NC.

BELFLOWER AE. We warn others about the effects of absenteeism, but what about us?! The Results of a Pandemic Influenza 60/20/20 Continuity of Operations Exercise at a Local Health Department. 2008 Public Health Preparedness Summit, Atlanta, GA.

BELFLOWER AE, Stoop A. Public Health Workforce Preparedness Training at a Local Health Department. 2008 Public Health Preparedness Summit, Atlanta, GA.

BELFLOWER AE, McDonald K, Rogers N, Dixon D. Demonstration of the Successful Collaboration of a Regional Medical Reserve Corps and Local Health Departments to Prepare Local Communities for Disasters. 2008 Public Health Preparedness Summit, Atlanta, GA.

BELFLOWER AE, Cox S, Bretous L, Drociuk D. Using the Early Aberration Reporting System (EARS) to Analyze Influenza Sentinel Provider Surveillance and Influenza Rapid Test Reports. 2006 Fifth Annual Syndromic Surveillance Conference, Baltimore, MD.

BELFLOWER AE, Drociuk D, Headrick ML, Wenck MA, Cox S, Schlegel JH, Barker MS, Myer M. Prospective Behavioral Risk-Factor Monitoring at a State Fair Petting Zoo- South Carolina, 2005. 2006 International Conference on Emerging Infectious Diseases, Atlanta, GA.

BELFLOWER AE, Drociuk D. State Fair Enteric Disease Enhanced Surveillance. 2006 South Carolina Acute Disease Epidemiology Conference, Columbia, SC.

BELFLOWER AE, Drociuk D, Rudnick V. Chlorine Exposure in Graniteville. 2005 South Carolina Acute Disease Epidemiology Conference, Columbia, SC.

BELFLOWER AE, Gibson JJ. Infectious Disease/Public Health Significance 101. 2005 South Carolina Acute Disease Epidemiology Conference, Columbia, SC.

Fifolt M, Crenshaw A, Allen P, Lang B, BELFLOWER THOMAS A, Erwin P, Brownson R. Accreditation among Small Health Departments: Practical Strategies for Improvement. APHA 2024 Annual Meeting & Expo, Minneapolis, MN.

Fifolt M, Crenshaw A, BELFLOWER THOMAS A. Accreditation Success Stories from Small Health Departments. 2024 NACCHO 360, Detroit, MI.

Canfield C, BELFLOWER THOMAS A. Key Learnings from Year 1 of Evaluation of the Public Health Infrastructure Grant (PHIG). 2024 NNPHI Annual Conference, New Orleans, LA.

Harrison L, Samuel-Hodge C, Wilfert R, BELFLOWER THOMAS A. Enhancing Rural Public Health Capacity: A Public Health Institute Emerging Model for an Academic Health Department. 2017 American Public Health Association Annual Meeting & Expo, Atlanta GA.

Wilfert R., BELFLOWER THOMAS A, Harrison L., Samuel Hodge C, Copeland R. Enhancing Rural Public Health Capacity: Academic and Community Partnership. 2017 North Carolina Public Health Association Fall Educational Conference, Asheville, NC.

Simon M, Chen D, Wallace J, Mills L, Etheridge M, BELFLOWER THOMAS A. Assessing Community Readiness in the Twin Counties using Door-to-door Surveys to Provide Evidence and Support for Community Coalition Action Planning. 2017 North Carolina Public Health Association Fall Educational Conference, Asheville, NC.

Wilfert R, Harrison L, Samuel-Hodge C, Decosimo K., BELFLOWER THOMAS. Enhancing Rural Public Health Capacity: A Public Health Institute Emerging Model for an Academic Health Department. 2017 NNPHI Annual Conference, New Orleans, LA.

Excellent ML, Schenck A, BELFLOWER THOMAS A. Evaluation of the Reaccreditation of North Carolina Local Health Departments for Improvement. 2016 North Carolina Public Health Association Fall Educational Conference, New Bern, NC.

Wenck MA, Van Sickle D, BELFLOWER A, Drociuk D, Youngblood C, Gibson J. Follow-Up Assessment of Health Consequences Following a Train Derailment- South Carolina, 2005. 2006 Council on State and Territorial Epidemiologist Annual Conference, Anaheim, CA.

Wenck MA, Jeffries, J, BELFLOWER A. Responding to Accidental Releases of Chlorine: A Discussion with Georgia and South Carolina Public Health Officials. Triangle Lecture Series, May 18, 2005. Rollins School of Public Health, Atlanta, GA.

Youngblood C, Gibson JJ, Brenner E, BELFLOWER AE, Schlegel J. Changes in Timeliness and Completeness of Reporting During Implementation of South Carolina Health Electronic Surveillance System. 2005 Public Health Information Network Conference, Atlanta, GA.

Wenck MA, Van Sickle D, BELFLOWER A, Drociuk D, Youngblood C, Gibson J. Rapid Epidemiologic Assessment of Chlorine Exposure and Health Consequences Following a Train Derailment—South Carolina, 2005. 2005 EIS Conference, Centers for Disease Control and Prevention, Atlanta, GA.

Poster Presentations

BELFLOWER THOMAS A. From Concept to Practice: Transformational Pathways for Local Health Departments to Leverage Accreditation to Achieve Public Health 3.0 Equity Goals. 2024 NACCHO 360, Detroit, MI.

BELFLOWER THOMAS A, Canfield C, Chung C, Rocha L, Byrnes R, Cargill J. Key Learnings from Year 1 Evaluation of the Public Health Infrastructure Grant. 2024 Academy Health Annual Research Meeting, Baltimore, MD.

Morgan K, BELFLOWER THOMAS A, Lesneski CD, Jenkins GD, Cannon S. Using Process Mapping to Identify Areas for Quality Improvement in Clinical Support at a Local Health Department. 2016 North Carolina Public Health Association Fall Educational Conference, New Bern, NC.

BELFLOWER THOMAS A, Hunt R, Taylor L, Hill W, Jefferys D, Lee N. Restaurant-related Norovirus Outbreak- Nash County, NC 2012. 2012 NC Communicable Disease Conference, Chapel Hill, NC.

BELFLOWER AE, Schlegel JH, Youngblood C, Drociuk D. When is EVENTDATE not an “Event Date”: Assessing the impact of reported date on quality assurance, outbreak/cluster detection and response, and timeliness of disease reporting. 2006 Public Health Information Network (PHIN) Conference, Atlanta, GA.

BELFLOWER AE, Fabian GT, Foppa I, Addy CL. Would it be Able to Detect Pandemic Influenza? The U.S. Influenza Sentinel Provider Surveillance System: Impact of Report Timeliness. 2006 International Conference on Emerging Infectious Diseases, Atlanta, GA.

Boeker S, Drociuk D, BELFLOWER AE, Steed C. A Novel Approach to Using Chief Complaint-Driven Syndromic Surveillance: Use of CDC’s EARS-X by Hospital Infection Control Practitioners. 2006 Fifth Annual Syndromic Surveillance Conference, Baltimore, MD.

Wenck MA, BELFLOWER AE, Headrick ML, Drociuk D, Meredith J, Turner MM, Cox SW. Surveillance for Visitor Behavioral Risk Factors and Enteric Pathogen Shedding by Animals, South Carolina State Fair Petting Zoo, 2005. 2006 Annual Scientific Epidemic Intelligence Service (EIS) Conference, Atlanta, GA.

Van Sickle D, Wenck MA, BELFLOWER AE, Drociuk D, Svendsen E, Ferdinands J, Holguin F, Moolenaar R. Acute Health Effects of Chlorine Gas Exposure in the Community. 2006 American Thoracic Society International Conference, San Diego, CA.

Wenck MA, Van Sickle D, BELFLOWER AE, Drociuk D, Youngblood C,

Whisenant D, Gibson J. Rapid Epidemiologic Assessment of Chlorine Exposure and Health Consequences after a Train Derailment- South Carolina, 2005. 2006 American Thoracic Society International Conference, San Diego, CA.

PROFESSIONAL TRAINING

Results-Based Accountability Professional, Clear Impact Academy, December 2021

Diversity, Equity, and Inclusion in the Workplace, University of South Florida
Muma College of Business, 2021

Certification in Public Health (CPH), National Board of Public Health Examiners,
October 2010-current

Healthy Places NC Leadership Program, Center for Creative Leadership
2015-2016

Lean Six Sigma Introduction, University of North Carolina Health Care
December 2013

BOARDS & PROFESSIONAL AFFILIATIONS

Public Health Emergency Preparedness and Response Workforce Competencies Initiative, University of Washington Center for Disaster Resilient Communities

- Expert Panel, 2025

Consortium for Workforce Research in Public Health Technical Expert Panel

- Member, 2023-current

Northeastern North Carolina Partnership for Public Health

- Executive Board Member, 2018-2023
- Secretary/Treasurer, 2022-2023

UNC Center for Health Promotion and Disease Prevention, 2017-present

- Community Advisory Board Member

American Public Health Association, 2002-present

- Member
- Annual Conference Abstract Reviewer

North Carolina Public Health Association, 2007-present

- Vice President (2022-2023)
- President Elect (2023-2024)
- President (2024-2025)
- Immediate Past President (2025-2026)
- Academic/Practice-based Research Section Member (2012-present)
 - Academic Co-Chair, 2021-2024
 - Advocacy and Fall Educational Conference Representative 2020-2021
- Leadership Section Member (2012-present)
 - Advocacy and Fall Educational Conference Representative 2020-2021
- Epidemiology Section Board Member-at-large and Treasurer (2008-2012)

National Association of City and County Health Officials, 2008-2012

- NACCHO representative to the ASTHO Performance Evaluation and Improvement Workgroup, 2010-2012
- Public Health Preparedness Sentinel, 2009-2012
- ASPH-CDC Preparedness and Response Core Competencies Workgroup, 2009-2012
- Preparedness Metric Workgroup, 2008-2012
- Advanced Practice Centers Program- RFP Review Panel, 2009

Twin Counties Partnership for Healthier Communities, 2014-2018

Nash and Edgecombe Counties, NC

- Founding Leader

SERVICE

North Carolina School of Science and Mathematics

- Alumni Association Board of Directors, 2020-2024
 - Vice President, 2023-2025
 - Engagement Committee Chair, 2021-present
- Alumni Weekend Co-Chair, 2023 and 2024
- Presenter/Facilitator on Public Health Ethics in Disaster Preparedness and Response, 20th Annual NCSSM Ethics and Leadership Symposium, Durham NC, 2018.
- Facilitator for Public Health, Career Conversations Across Campus Workshop, Durham NC 2018.

North Carolina Institute of Medicine

- Task Force on the Future of Local Public Health, 2021-2022
- Healthy North Carolina 2030 Taskforce, 2019-2020

University of North Carolina Gillings School of Global Public Health

- *Gillings on the Ground* contributor and speaker, 2020-current
- APE/ILE Committee, 2019-2020
- All-Hazards Committee, 2016-2023

RECENT CONTINUING EDUCATION

- Systems Practice
- Human-Centered Design
- Fighting Hate & Bias
- Lean Data Approaches to Measure Social Impact
- Embracing Persuadability
- Adaptive Leadership

- Storytelling for Change
- REI Groundwater
- Human Impact Center “Pracademic” Training

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Capital Area Workforce Development Board

Please select your third Board preference: *

☒ Juvenile Crime Prevention Council

Please select your fourth Board preference: *

☒ Open Space and Parks Advisory Committee

Please select your fifth Board preference: *

☒ United Arts Grants Panels

Please select your sixth Board preference: *

☒ Yates Mill Park Advisory Board

Christina

First Name

Fedak

Last Name

Middle
Initial

2816 Egert Drive

Street Address

Suite or Apt

Haw River

City

NC

State

27285

Postal Code

What district do you live in?

None Selected

Home: (336) 202-1717

Primary Phone

Home: (336) 202-1717

Alternate Phone

threefedaks@gmail.com

Email Address

UNC Health

Employer

HCS Application System
Analyst

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

None Selected

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in helping serve our state and local community through participating in local boards.

Work Experience

See attached resume

Volunteer Experience

Youth Basketball Coach at Harvest Baptist Church 2023-2025 Samaritan’s Purse Holiday volunteer at processing center 2024

Education

See attached resume

Comments

Thank you for the opportunity to apply. I look forward to discussing my career experience and interest in serving as a board member to improve our state and local communities.

[Christi2025Resume.pdf](#)
Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Christina Fedak

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

CHRISTINA FEDAK

HCS Application System Analyst

CF

CONTACT

 336 - 202 - 1717

 2816 Egert Drive,
Haw River, NC

 threefedaks@gmail.com

EXPERTISE

- **Multi-tasking**
- **Teamwork**
- **Problem Solving**
- **Adaptability**

EDUCATION

Cardiovascular Technology
Bachelor of Science
University of South Carolina
2003 – 2006

Invasive Cardiovascular Technology
Certificate
Sentara College of Health Professions
2005 – 2006

Nuclear Medicine Technology
Certificate
University of North Carolina- Hospital
2009 – 2010

PROFILE

HCS Application System Analyst for Epic EHR Software specializing in Radiant and Cupid. 3-years of experience in successfully leading multiple projects for the Radiant team. Large focus on collaboration with multiple application teams to ensure Epic Radiant optimizations integrate with organizational requests and needs.

EXPERIENCE

HCS APPLICATION SYSTEM ANALYST
UNC HEALTHCARE

2022 to current

Provide support throughout the UNC Healthcare organization for Radiant end users at 17 Hospitals and over 600 Radiology departments through end user education, ticket resolution, department optimization requests, and Epic upgrade enhancements. Focused areas of customer service include reporting, dashboards, radiology charges and billing, supplies and supply integration with 3rd party systems, Interventional Radiology workflows and tools, patient movement, and SER record maintenance. Consistently work in a team atmosphere with positive and detailed communication to complete all test and build tasks by required project deadlines. Successfully lead multiple projects for the Epic Radiant team over the last 3 years including the opening of the following across different entities: surgical hospital, Radiant outpatient department, ED, and patient care tower. Other projects include hospital merger, Advanced Home Care, Epic integration with Infor, E-Consent Go-Live, and multiple Epic Nex10 projects.

REGIONAL TEAM LEAD- CASE INVESTIGATOR
MEDICAL EDGE RECRUITING

2020 to 2022

Work collaboratively with Community Care of North Carolina and multiple local health departments in North Carolina to help contact COVID-19 patients in an effort to educate case patients about isolation recommendations, gather symptom information, and obtain leads for potential contacts to help slow the spread of COVID-19. Leadership duties include to mentor and train a team of over 50 Case Investigators for 11 counties in the region while providing daily leadership and guidance. Assist team members with daily support for technology issues, promote a positive team environment, monitor team members productivity, provide weekly reports on the call data for the team, monitor and report outbreaks, update policies and procedures, and help organize and supervise team projects. Other positions held include working as a lab coordination and outbreak investigation specialist on the state's Cluster Outbreak and Response team to further investigate COVID-19 outbreaks and clusters within the state.

SKILLS

LEADERSHIP



PROJECT MANAGEMENT



SOFTWARE PROFICIENCY



CUSTOMER SERVICE



INTERESTS

- Family
- Travel
- Volunteering
- Sports

CERTIFICATIONS

ARRT (RT) (N)

American Registry of Radiologic Technologists

2010 – current

CNMT

Nuclear Medicine Technology Certification Board

2010 – current

NMTCB (CT)

Nuclear Medicine Technology Certification Board (CT)

2014 – current

Epic

Radiant

2022 – current

Epic

Cupid

2022 – current

EXPERIENCE (continued)

PATIENT SERVICE REPRESENTATIVE

ZOLL MEDICAL CORPORATION

2019- 2022

Educate patients and medical staff on the function and necessary steps to operate the ZOLL LifeVest. Track all incoming and outgoing inventory. Complete and submit necessary paperwork following patient appointments to ZOLL Medical Corporation. Schedule and travel to patient appointments as scheduled with patient at their home or at the hospital. Multi-task multiple patients and appointments within a day as needed including traveling to multiple sites per day.

PET/CT TECHNOLOGIST

ALLIANCE HEALTHCARE SERVICES

2019 to 2020

Perform all daily quality assurance on PET/CT camera and in the Nuclear Medicine hot lab. Maintain daily records for patient care and quality assurance. Assist patients with their PET/CT scan including ensuring the patient is properly prepped, completing all required paperwork, starting patient's IV, injecting the patient with the proper radiopharmaceutical and dose, scanning the patient, and processing the patient's images. Efficient patient care and multi-tasking are essential as the schedule is fast paced with this company. Travel between sites is a daily occurrence as this is a mobile unit, and travel can occur between multiple sites a day as needed.

NUCLEAR MEDICINE TECHNOLOGIST

ALVARADO HOSPITAL

2013 to 2018

Perform a variety of diagnostic and therapeutic nuclear medicine procedures per department protocol. Complete required quality control for the gamma cameras and the nuclear medicine hot lab. Compose the Nuclear Medicine department's protocol and procedure manual to provide guidance and promote department compliance for all nuclear medicine employees.

REFERENCES

Carla Weiler

General Manager

843-318-1903

Karen Hassen

**Nuclear Medicine
Technologist**

304 - 993 - 2026

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Library Commission

Please select your third Board preference: *

☒ Capital Area Workforce Development Board

Please select your fourth Board preference: *

☒ None Selected

Please select your fifth Board preference: *

☒ None Selected

Please select your sixth Board preference: *

☒ None Selected

Abigail

First Name

Roush

Middle Initial

Last Name

8829 Juaquin Ln

Street Address

Suite or Apt

Raleigh

City

NC

State

27603

Postal Code

What district do you live in?

None Selected

Mobile: (864) 991-5802

Primary Phone

Mobile: (864) 991-5802

Alternate Phone

abigailroush1@gmail.com

Email Address

S&P Global

Employer

Product Manager

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☐ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

The Triangle has been my home for eight years, and I've developed a deep appreciation for everything this community has to offer. I'm excited by the region's growth and potential, and I'm passionate about supporting our diverse population. I believe all residents should have access to essential resources, including social services, food, housing, healthcare, and economic opportunities. I am eager to contribute in a more direct and meaningful way, helping to address these needs and ensure the well-being of our neighbors.

Work Experience

My career has centered around supporting Investor Relations professionals, starting in advisory and consulting roles, progressing into customer success, and now in product management. Throughout, I've led cross-functional teams, shaped strategic communication plans, and managed competing priorities to ensure critical projects reach completion. My product development experience emphasizes continuous improvement—incorporating feedback and iterating on previous work to achieve better outcomes. This mindset of adaptability, collaboration, and progress is what I will bring to the Health & Human Services Board, Library Commission, or Workforce Development Board.

Volunteer Experience

I have been a long-time volunteer with a Raleigh-based nonprofit, Designed For Joy since its founding in 2017, and I currently serve as a member of the Executive Board. Designed For Joy provides a transitional work experience that offers stability through immediate employment and support to women in crisis, addressing challenges like homelessness, food insecurity, domestic violence, trafficking, addiction, and interactions with the justice system. Through this role, I've gained firsthand insight into the gaps in our public services, which has strengthened my commitment to being more involved. Additionally, I volunteer as an affordable housing advocate with Habitat for Humanity of Wake County, and work with the SPCA of Wake County and the Food Bank of Central & Eastern NC.

Education

I hold a Bachelor of Arts in Mathematics and a Bachelor of Arts in Economics from Winthrop University (May 2016), as well as a Graduate Certificate in Quantitative Business Economics from the University of North Carolina at Greensboro (2022).

Comments

[AbigailRoush_Resume_WakeCoBoardsCommissions.pdf](#)

Upload a Resume

If you have another document you would like to
attach to your application, you may upload it
below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

If you selected "Other" above, how?

WakeUP Wake County website

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below
that I have read and will comply with the ethics guidelines for advisory boards and
commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Abigail Roush



ABIGAIL ROUSH

(864) 991-5802 | abigailroush1@gmail.com | <https://www.linkedin.com/in/abigailroush/>

Dynamic and solution-oriented professional with extensive experience in stakeholder collaboration, data analysis, and product management. Passionate about leveraging economic and public policy to drive systemic change and community empowerment, with a strong track record of leading community-focused initiatives. Adept at integrating financial strategy with nonprofit goals to foster economic justice, advance social equity, and create lasting community impact.

EXPERIENCE

S&P Global | Raleigh, NC

Product Manager – Investor Relations Digital | Sep 2023 – Present

- Lead a cross functional & multicultural team that owns internally-used onboarding products supporting the digital transformation and adoption of our B2B investor relations workflow management tool.
- Develop clear product requirements, user stories, and acceptance criteria to deliver features using Agile methodology.
- Communicate roadmap to Product leadership and internal stakeholders, driving alignment and understanding of value.
- Strategize with leaders across Product, Technology, Sales, Client Services, and StratOps to prioritize our product roadmap and define our approach to migrate clients from legacy product to new, enhanced offering.
 - Devised data reporting tools via PowerBI dashboards to track migration progress and drive future decision-making.
 - Provide up-to-date onboarding documentation and training to Product and Client Services.
- Designed and established request process for internal access to direct application & admin tools to enhance data security and improve auditing/reporting.

Client Services Senior Associate, Team Lead – Research, Advisory & Specialty Solutions | Sep 2019 – Sep 2023

- Hired and onboarded four new team members in a new center of excellence: Islamabad, Pakistan. Trained the team on our digital Investor Relations workflows, customer service practices, and tools such as Salesforce and Cisco Finesse.
- Revamped the Client Services training program, clarifying our goals, updating our course evaluations, and migrating our program to another platform.
- Established documentation for workflow guides, best practices, and team structure organization.

IHS Markit (Acquired by S&P Global) | Raleigh, NC

Associate – Research and Analysis | Jun 2016 – Jan 2019

- Provided technology-sector investor relations teams with actionable insights on equity markets, shareholder movements, and investor behavior to inform corporate decision-making.
- Collaborated with C-suite executives and boards to address critical challenges through data-driven analysis.
- Conducted detailed market research leveraging tools like FactSet, Morningstar, and Excel to produce tailored reports and shareholder management recommendations.

COMMUNITY ENGAGEMENT

Designed For Joy | Raleigh, NC

Board Member, Fundraising Committee Chair | Jan 2024 – Present

President of the Founding Giving Circle

- **Board Engagement & Strategic Vision:** Actively contribute to shaping the strategic direction of the organization as a highly engaged and collaborative board member. Championed DEI initiatives to foster inclusive community programs.
- **Development Campaigns:** Executed a 6-week giving campaign, crafting the theme, narrative, and content to inspire donor engagement. Created an annual calendar to align fundraising, marketing, and advocacy efforts on economic justice.
- **Fundraising Leadership:** Organized a silent auction for the organization's largest annual fundraiser, successfully raising \$17K for employment programs, and secured over \$10K in direct investments through grant applications.
- **Mission Advocacy & Partnerships:** Champion the organization's mission by sharing its work with my network, securing new supporters, and established a \$44K corporate partnership with S&P Global to expand community reach and impact.

Women's Initiative for Networking & Success (WINS), Mid-Atlantic | S&P Global

Board Member, Nonprofit Partner Management & Volunteer Coordinator | Mar 2023 – Present

- Form strategic partnerships with nonprofits to align DEI initiatives and mission-driven work with corporate resources.
- Coordinate volunteer efforts and professional development workshops, promoting economic empowerment.

Habitat for Humanity of Wake County | Raleigh, NC

Affordable Housing Advocate | Jan 2025 – Present

Food Bank of Central & Eastern North Carolina | Raleigh, NC

Distribution & Community Garden Volunteer | Jul 2021 – Present

EDUCATION

University of North Carolina at Greensboro, Spring 2022 | Graduate Certificate in Quantitative Business Economics

Relevant Coursework – Economic Policies & Impact on Global Outcomes, Data Methods in Economics, Predictive Analytics, Time Series & Forecasting

Winthrop University, Class of 2016 | Bachelor of Arts in Mathematics, Bachelor of Arts in Economics, GPA: 3.859

RECENT PROJECTS

- User Management & Data Control Hub: manages data security and integrity for three internal & external tools.
- CRM Data Migration Tool: enables data readiness for 800 clients, a critical step in the overarching migration process from our legacy product to our new IR workflow management tool.
- CRM Data Import Tool: new innovation designed to automate activity logging and participant matching.
- Authentication Migration Project: coordinated full migration of authentication methods for our flagship application & managed communication plan to internal stakeholders.
- Pendo Admin: established Pendo (product analytics) strategy and governance guidelines for in-app guides and pop-ups. Currently hold 8 certifications from Pendo, including: Product-Led, AI for Product Management, Product Analytics, Digital Adoption, Radical Product Thinking: Vision Setting

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Juvenile Crime Prevention Council

Please select your third Board preference: *

☒ Commission for Women

Please select your fourth Board preference: *

☒ Alliance Behavioral Healthcare

Please select your fifth Board preference: *

☒ Criminal Justice Partnership Advisory Board

Please select your sixth Board preference: *

☒ Housing Authority

Karen

First Name

W

Middle Initial

Hamilton

Last Name

4109 Weaver Drive

Street Address

Suite or Apt

Raleigh

City

NC

State

27612

Postal Code

What district do you live in?

None Selected

Mobile: (919) 413-8381

Primary Phone

Mobile: (919) 413-8381

Alternate Phone

2820hamilton@gmail.com

Email Address

retired

Employer

consultant

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

As a former assistant superintended for WCPSS, I have lead work impacted by discussion and decisions by the Human Services Board. I believe that I bring skills, knowledge and compassion that will amplify volunteer input

Work Experience

Teacher Principal Legal Services with WCPSS Director Student Support Services Assistant Superintendent for Special Education Strategic Planning Consultation with various Educational agencies

Volunteer Experience

JCPC Various boards

Education

Bachelor Education MEd Special Education Certifications in various areas

Comments

I hope I have the opportunity to contribute to this board.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Karen W Hamilton

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

If you selected "Other" above, how?

Conversation with Commissioner Thomas

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Library Commission

Please select your third Board preference: *

☒ Apex Planning and Zoning Board

Please select your fourth Board preference: *

☒ Economic Development Commission

Please select your fifth Board preference: *

☒ None Selected

Please select your sixth Board preference: *

☒ None Selected

Jeffrey (Jeff)
First Name

S
Middle Initial

Reichard
Last Name

103 Charlemagne Court
Street Address

Suite or Apt

Cary
City

NC
State

27511
Postal Code

What district do you live in?

None Selected

Mobile: (919) 616-0342
Primary Phone

Home: (919) 616-0342
Alternate Phone

reichjs@gmail.com
Email Address

UNC Health
Employer

Executive Director,
Pharmacy Operations
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Cary

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in serving my community, and utilizing my professional skills and experiences to benefit Wake County and its residents. I have had the opportunity to live and work in Wake County for the past 3 years, and prior to in Forsyth County. Outside of my job, I have volunteered time in community organizations to benefit the counties which I reside. I would be excited to contribute to the success of Wake County by serving on this Board.

Work Experience

Healthcare Executive - 10+ years (pharmacist by training); responsible for system pharmacy operations at UNC Health

Volunteer Experience

Board Member, Homeless Shelters, Transitional Housing - 5+ years; focus on finances, healthcare strategies, and long-term strategic planning Pharmacy Organization's in North Carolina and Nationally - 10+ years

Education

BS - Auburn University PharmD - UNC Chapel Hill MS - UNC Chapel Hill

Comments

Thank you for your consideration.

[Reichard_Curriculum_Vitae.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Jeffrey (Jeff) S Reichard

Gender *

☒ Male

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

If you selected "Other" above, how?

Researching opportunities to become involved in my County

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Jeff Reichard, PharmD, MS, BCOP

103 Charlemagne Court Cary, NC 27511 · 919.616.0342 (cell) · reichjs@gmail.com

EXPERIENCE

UNC Health

System Executive Director, Integrated Pharmacy Operations

February 2022 – Present

Summary: Reports to Chief Pharmacy Officer for UNC Health. The Executive Pharmacy Leader for Investigational Drug Services, Outpatient Pharmacy Services (Home Delivery Pharmacy, Retail Pharmacy, Specialty Pharmacy Services, and Transitions of Care), and Integrated Pharmacy Supply Chain Management (Procurement, Sterile Compounding, Centralized Distribution). Responsible for 240+ team members at nearly two dozen pharmacy locations, \$600 million in yearly revenue, and \$400 million in yearly drug spend.

Key accomplishments:

- Drive for the advancement and sustainable, scaling of national leading pharmacy services
 - Oversee hiring of two directors in last 12 months, who have both received high performance scores from 360 reviews (i.e., team, peers, leaders, executives)
 - Generate 20% increase in net patient revenue over prior year for outpatient pharmacies
 - Reduced drug inventory by nearly \$2M for acute care managed inventory sites
- Design successful or re-engaged business ventures to bring financial, quality, and customer satisfaction to existing partners through invested relationship building
 - Added and scaled contract pharmacy relationships which generated 80% additional operating margin back to Entities (\$2.5M operating margin)
 - Serve as pharmacy content leader for Organization's 'Go-to-market enterprises' in outpatient pharmacy i.e., contract pharmacy, direct-to-employer, specialty pharmacy
 - Re-negotiate contracts on behalf of health-system to increase value i.e., retail reconciliation/analytics for retail reconciliation, cost of goods evaluation tool
- Focus on the customer through innovation strategies to center workflows on customer perspective such as texting/digital engagement, integration customer solutions into electronic health record, considering health equity into operational design
 - Launched bi-directional texting which replaced live agent calls with 3,000 texts per month
 - Sponsor turning local projects into system solutions to create operational excellence including system-wide inventory management solution and DSCSA compliance
- Served as executive sponsor for system pharmacy well-being initiative, personally leading a front-line team through the ASHP Well-Being Ambassador program
- Engage Department leaders in strategic planning to mature core business elements and demonstrate the Department as a national leader in quality, safety, finance, and operations
 - Lead the Pharmacy Enterprise to gain approval of a \$25 million capital investment to relocate the organization's high volume / specialty pharmacy and IDS operations to a 60,000 sq. ft. next-generation facility
 - Completion of prior year strategic plan led to a 30-basis points improvement in Division's balanced scorecard

- Accelerated the expansion of cognitive services into multiple outpatient pharmacies to diverse revenue streams, including immunization services, hormonal contraceptives, and nicotine replacement therapies whereas prior no services were available

System Director of Pharmacy

December 2019 – January 2022

Summary: Leadership responsibility for specialty and home delivery pharmacy services within the health care system. Focus on strategy and execution to work collaboratively with teams to ensure patient care is optimized for all patients who receive these services. Responsible for 65 team members, \$315 million in yearly drug revenue, and \$230 million in yearly drug spend.

Novant Health

July 2013 – November 2019

Senior Director of Pharmacy

Summary: Leadership responsibility for all outpatient pharmacy services throughout the entire health system including hospital-based infusion centers, investigational drug services, inpatient and outpatient oncology services, specialty pharmacies, home delivery, and community pharmacies. Consistently ranked a top-tiered engaged leader for respective teams. Responsible for 225 team members, \$700 million in yearly revenue, and \$280 million in yearly drug spend.

Senior pharmacy leader for: (1) 12 hospital-based infusion centers where over 1,200 referring providers generated 40,000 visits and charges of \$375 million in 2019; (2) 15 cancer centers with over 130,000 encounters annually and drug expense over \$120 million; (3) 10 community pharmacies, supporting 450,000 prescriptions annually in collaboration with 580 medical group practices; and (4) strategic developer and thinker behind specialty pharmacy across integrated health-system. First five year specialty pro forma completed in 2018 doubled performance \$227 million (actual) v. \$107 million (budgeted).

Director of Pharmacy

Summary: Oversight for the health-systems hospital-based infusion centers, inpatient and outpatient oncology services, and specialty pharmacies. Focused strategy to work collaboratively with facility and clinical pharmacy teams to ensure patient care is optimized for all patients who receive services in these ambulatory care settings. Responsible for 115 team members and \$240 million in yearly drug spend.

Pharmacy Oncology Manager

Summary: Directed 11 outpatient oncology pharmacies and inpatient services across the Novant Health footprint. Oversaw 40 team members in the outpatient oncology pharmacies and \$110 million in annual drug spend.

Acute Operations Pharmacy Manager

Summary: Pharmacy leader for acute operations at Clemmons Medical Center, Kernersville Medical Center, Medical Park Hospital, and the Triad Offsite Surgical Centers, working in coordination with Director at Forsyth Medical Center a 1,000 tertiary care hospital. Responsible for 50 team members and \$30 million in annual drug spend.

EDUCATION AND TRAINING

Master of Science in Pharmaceutical Sciences (focus in Pharmacy Leadership)

University of North Carolina at Chapel Hill, June 2011 – June 2013

Specialty Residency, Health-System Pharmacy Administration

University of North Carolina Hospitals and Clinics, July 2012 – June 2013

Pharmacy Practice Residency

University of North Carolina Hospitals and Clinics, June 2011 – June 2012

Doctor of Pharmacy

University of North Carolina at Chapel Hill, August 2007 – May 2011

Bachelor of Science

Auburn University, August 2003 – May 2007

LICENSURE AND CERTIFICATIONS

North Carolina Licensed Pharmacist (License # 21789), Active

Board Certification – Pharmacotherapy (License #3121591), Inactive

Board Certification – Oncology (License #5150833), Active

PEER-REVIEWED PUBLICATIONS

Barriers and facilitators associated with implementing interventions to support oral anticancer agent adherence in academic and community cancer center settings

Muluneh B, Muir M, Collins J, Proco D, Mackler E, Bryant A, Wood W, Tilkens M, Reichard J, Foster M, Gatwood J, Wheeler S, Zullig L, Lafata J; PLOS ONE July 2023

Clinical Outcomes of Oral Anticancer Regimens in NSCLC Patients Managed in an Integrated Health-System Specialty Pharmacy Program

Tysinger K, Miller K, Nelkin H, Reichard J; *Pharmacy Times* 2022

Securing Specialty Oncology Contracts in a Data-Driven World

Reichard J, Vest MH, McMillen K. 2020 *Pharmacy Times* 2020

Impact of specialty pharmacy taking ownership of the prior authorization process of multiple sclerosis specialty medications to increase access to infusible disease-modifying therapy (DMT)

Whetstone M; Reichard J; Sigmon S *Journal of Drug Assessment*, 2019, VOL. 8, NO. S1, 26

Strategies for Successful IDN-based Specialty Pharmacy: The Financial Perspective

Reichard J; Maki W *Specialty Pharmacy Times* August 2019

Insider Advice on Building a Successful IDN-Based Specialty Pharmacy

Lounsbery B; Reichard J; Schardt G *Specialty Pharmacy Times* January 2019

Maximize Revenue In Infusion Services

Reichard J and Sigmon S *Pharmacy, Purchasing, and Products* November 2018;
15(11)36-45

ASHP-HOPA guidelines on the roles and responsibilities of the pharmacy technician in ambulatory oncology pharmacy

Bergsbaken J, Roman D, Earl M, McBride A, Olin J, Peele A and Reichard J
Am J Health-Syst Pharm. July 2018

USP <800> Compliance in Outpatient Infusion Clinics

Berrios V, Smith D, and Reichard J *Pharmacy, Purchasing, and Products.* Dec 2017;
14(12)2-3

Pharmacy workload benchmarking: Establishing a health-system outpatient infusion productivity metric

Reichard J, Garbarz D, Teachey A, Allgood J, and Brown J *J Oncol Pharm Practice.* 2017

ASHP Statement on the Roles of Pharmacy Technicians

Schultz JM, Jeter CK, Martin NM, Mundy TK, Reichard J, Van Cura JD *Am J Health-Syst Pharm.* 2016; 73:928-30

Medication Safety Pharmacy Technician in a Large, Tertiary care, Community Hospital

Brown K, Bergsbaken J, Reichard J *Am J Health Syst Pharm* February 15, 2016 73:188-191

Pharmacy-Initiated Transitions of Care Services: An Opportunity to Impact Patient Satisfaction

Reichard J, Savage S, and Eckel S *Hospital Pharmacy* 2015;50(10)

Developing, Delivering, and Communicating Pharmacy Customer Service Standards

Reichard J and Brown K. *North Carolina Pharmacist* Winter 2014;95(1):26-27

Lean Methods to Improve Medication Reconciliation

Tadjalli S and Reichard JR *Pharmacy, Purchasing, and Products* May 2014; 11(5):2-6

Expansion of Immunizing Authority for Pharmacists in North Carolina

Reichard J and Gates A. *North Carolina Pharmacist* Fall 2013;93(4):10-11

An Introduction to Pharmacy Clinical Decision Support

UHC Pharmacy Council Medication Use Informatics and Technology Committee
April 2013

Prospective Student Pharmacist Interest in a Rural Pharmacy Curriculum

O'Connor S, Reichard J, Thrasher KA, and Joyner PU *American Journal of Pharmaceutical Education* 2012;76 (6): Article 105

PRESENTATIONS

Exploring Oral Therapies for the Treatment of Chronic Lymphocytic Leukemia

Reichard J, Hanna K. *Asembia Pharmacy Summit May 2022*

An Operational Check-Up: Reviewing the Status of Quality Metrics in Specialty Pharmacy

Reichard J. *Asembia Pharmacy Summit May 2022*

The Perfect Pitch: Selling Specialty Pharmacy Within Your Health System

Reichard J, James M. *Acentrus Specialty Conference April 2022*

Applying the Latest Evidence in Targeting JAK2 in Myelofibrosis: Clinical Updates for the Specialty Pharmacy

Reichard J, Koselke E. *Asembia Pharmacy Summit May 2021*

Specialty Pharmacy Insights: Key takeaways from the Acentrus Specialty Conference

Reichard J. Breland B. Diamantides E. *Becker's Healthcare Podcast April 2021*

Authenticity in Healthcare Leadership

Reichard J. *UNC Eshelman School of Pharmacy Masters' Leadership Seminar March 2021*

Development and Implementation of a Balanced Scorecard to Drive Specialty Pharmacy Performance

Reichard J. Summerlin C. *Acentrus Quarterly Clinical Meeting March 2021*

Visualize the Role of Digital Platforms for Consumer Engagement

Reichard J. *Rx-to-OTC Switch Conference February 2021*

Pipeline Power: Keeping Your Eye on What's Next

Reichard J. Chisholm J, Hinkle T. *Acentrus Specialty Conference January 2021*

AMCP Specialty Connect Symposium: Hepatocellular Carcinoma: The Evolving Treatment Landscape and Cost Utilization Strategies

Reichard J. Peele A, Session J. *Pharmacy Times Continuing Education @ AMCP Nexus 2020 November 2020*

Specialty Pharmacy: Essential Takeaways from 2020

Reichard J. *Medicom Guest Lecture Series September 2020*

Clinical Pharmacy Practice in Specialty Pharmacy and Transforming Clinical Excellence into Improved Specialty Pharmacy Performance

Reichard J et al. *Acentrus Quarterly Clinical Meeting August 2020*

Updates in Myelofibrosis: The Significance of JAK Inhibitors in Therapy

Reichard J, Darling J. *Asembia Pharmacy Summit May 2020*

Clinicians and Their Involvement in Establishing Value-Based Programs

Reichard J, Peele A, Goldberg S. *Presentation at HOPA Value of Cancer Care Forum: Pharmacy's Call to Action Summer 2019*

Harness the Power of Business Intelligence to Impact Your Oncology Practice

Reichard J. *Presentation at HOPA Practice Management Meeting Fall 2018*

Creating Oncology Content Experts to Support the Development and Growth for a PGY2 Oncology Residency Program

Reichard J, Edwards A, Nelkin H, Nweke G, Brown M. Jay. *Pharmacy Quality Alliance Annual Meeting Poster Presentation 2018*

Informatics Pearls 2017: Bytes of Informatics MCM Session

Reichard J. *Presentation at ASHP Midyear Clinical Meeting 2017*

Outpatient Oncology Productivity Modeling

Reichard J. *Presentation at HOPA Practice Management Meeting Fall 2017*

To Infinity and Beyond! Pharmacy Technicians as Informaticists

Reichard J. Shaw B, Giacomelli B, Tillotson S. *Presentation at ASHP Midyear Clinical Meeting, 2015*

Taking the Time: Using a Time-Motion Study to Evaluate the Value of an Automation Interface

Reichard J. Wolfe A, Granko B *Presentation at ASHP Summer, 2013*

GRANTS

Stover (MPI), Vest (MPI)

1/01/2022 – 12/31/2022

Hematology/Oncology Pharmacy Association (HOPA) - \$45,000

Patient-centered Pharmacy Pathway for Oral Chemotherapy (P3OC)

The goal is to conduct a mixed methods study to develop a patient-centered pathway in the electronic health record for systematically tracking symptoms during oral chemotherapy. We will conduct a Delphi panel with pharmacists (clinical and specialty) to select key symptoms to assess during oral chemotherapy, interview patients about key symptoms, conduct usability testing of the EHR Smart Form with pharmacists, and conduct a small pilot study.

Stover (MPI), Vest (MPI)

1/01/2022- 12/31/2022

Cancer and Aging Research Group (CARG) - \$20,000

National competition for pilot funds from the NIA R33 Cancer and Aging Research Group (CARG) Infrastructure Grant (R21AG059206/R33AG059206).

Patient-centered Pharmacy Pathway for Oral Chemotherapy (P3OC) for older adults. The goal is to conduct a mixed methods study to develop a patient-centered pathway in the electronic health record for systematically tracking symptoms during oral chemotherapy for adults age 65 and older. We will interview older adults about key symptoms to assess, and conduct a small pilot study.

PROFESSIONAL ACTIVITIES

American College Health Executives

Member, 2022-Present

American Society of Health – System Pharmacists

Member, Medication Management Services 2018-2019

Member, Section of Inpatient Care Practitioners Committee on Nominations
2015-2019

Member, HOPA / ASHP Guidelines on Role and Responsibilities of the Pharmacy
Technician in Ambulatory Oncology Pharmacy 2016-2018

Member, Section Advisory Group on Mgmt of the Pharmacy Enterprise 2016-2017

Chair, Section of Inpatient Care Practitioners on Pharmacy Technicians and
Support Services, 2014 – 2015

Vice-Chair, Section of Inpatient Care Practitioners on Pharmacy
Support Services, 2013 – 2014

Advisory Group Member, Section of Inpatient Care Practitioners on Pharmacy
Support Services, 2012 – 2013

Hematology/Oncology Pharmacy Association

Member, HOPA Practice Management Program Committee, 2017-2021

Vice-Chair, HOPA ONS Work Force, 2019

Member, HOPA / ASHP Guidelines on Role and Responsibilities of the Pharmacy
Technician in Ambulatory Oncology Pharmacy 2016-2018

Member, HOPA Reimbursement Work Group, 2016-2017

North Carolina Association of Pharmacists

Health-System Practice Academy, Chair 2023-2024

Health-System Practice Academy, Chair-Elect 2022-2023
Health-System Practice Academy Executive Team, 2021-2022
Member-at-large, Health-Systems Forum, 2019-2020
Immediate Past Chair, New Practitioner Network, 2017 – 2018
Chair-Elect, New Practitioner Network, 2016 – 2017
Chair-Elect, New Practitioner Network, 2015 – 2016
Member-at-large, New Practitioner Network, 2012 – 2015
Secretary, New Practitioner Network, 2013-2014

VOLUNTEERING AND SERVICE

Families Moving Forward

Board of Director, 2021-Present
Board Treasurer, 2023-Present

Habitat For Humanity, Forsyth County

Board of Director, 2017-2019

North Carolina Association of Pharmacists

Board of Director, 2023-Present

HONORS AND AWARDS

ASHP Best Practices Award, 2021. Pharmacist-Led Program Leads to Safe and Efficient Outpatient Initiation of AML Venetoclax-Based Regimen
HOPA Travel Grant - 2018
Howard and Mescal Ferguson Scholarship – 2009-2011
Phi Lambda Sigma – 2010
Eagle Scout – November 2000

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Juvenile Crime Prevention Council

Please select your second Board preference: *

☒ Human Services Board

Please select your third Board preference: *

☒ None Selected

Please select your fourth Board preference: *

☒ None Selected

Please select your fifth Board preference: *

☒ None Selected

Please select your sixth Board preference: *

☒ None Selected

Ophelia

First Name

C

Middle
Initial

Rosales

Last Name

927 W Morgan St

Street Address

Suite or Apt

Raleigh

City

NC

State

27603

Postal Code

What district do you live in?

None Selected

Home: (312) 576-0383

Primary Phone

Home: (312) 576-0383

Alternate Phone

rosalesophelia@gmail.com

Email Address

Central Regional Hospital

Employer

Clinical Social Worker

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am deeply interested in joining the Board of Commission for Wake County Health and Human Services because I am passionate about advocating for vulnerable populations and making a tangible impact on community well-being. As a social worker, I understand the critical importance of accessible services that promote health, safety, and overall quality of life. I believe my professional background equips me with a unique perspective on the needs of individuals and families within our county, and I am eager to collaborate with other leaders to ensure that services are equitable, efficient, and responsive to the evolving challenges our community faces.

Work Experience

Central Regional Hospital (2023-Present) Federal Bureau of Prisons (2023-2024) Butler County Juvenile Rehabilitation Center (2022-2023)

Volunteer Experience

Americorps Service + (2022-2023) Dayton Children's Hospital (2021-2022) Crisis Text Line (2022-2024)

Education

Miami University of Ohio- Bachelor of Social Work University of North Carolina- Chapel Hill- Master of Social Work

Comments

[Rosales_Resume_2025.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ Hispanic

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Ophelia C. Rosales, MSW, LCSW-A

rosalesophelia@gmail.com | (312) 576-0383

EDUCATION

University of North Carolina at Chapel Hill

- Master of Social Work

Miami University, Oxford, Ohio

- Bachelor of Social Work
- Minor in Art Therapy

PROFESSIONAL EXPERIENCE

Clinical Social Worker, Central Regional Hospital– August 2024 to Present, 40 hrs/wk

- Managed intake assessments for the Adult Admissions Unit and prepare reports for providers to create individualized treatment plans for patients
- Conducted weekly 1:1 treatment sessions with patients to work towards discharge goals, medication management and strengthen coping mechanisms
- Assisted patients with discharge planning services to ensure appropriate community transition once stabilized and reduce the likelihood of re-admission

Clinical Social Work Intern, Bureau of Prisons- Federal Medical Center– June 2023 to May 2024, 24 hrs/wk

- Managed a caseload of 10+ Advanced Care Level inmates and developed discharge reports and follow up treatment plans for community transition
- Facilitated weekly groups such as Competency Restoration for Spanish speaking inmates, Substance Abuse, National Parenting Program, Release Planning, as well as 1:1 Solution Focused Therapy
- Contributed insights and recommendations in weekly interdisciplinary treatment team meetings, fostering collaboration to evaluate patient progress and refine treatment strategies
- Taught and evaluated federal programs by surveying inmates to collect data regarding the likelihood of reoffending

Clinical Intern, Butler County Juvenile Rehabilitation Center– August 2022 to May 2023, 24 hrs/wk

- Facilitated weekly clinical group to develop substance use and harm reduction treatment plans for offenders
- Completed intake assessments, release paperwork and prepared reports such as biopsychosocial assessments, risk assessments, DAF reports, OYAS and psychiatric assessments to create appropriate service plans
- Practiced motivational interviewing while providing supportive counseling to clients focusing on crisis intervention and long-term goals
- Accompanied supervisor in attending resident court hearings to determine release plan
- Participated in Americorps Service+ program, dedicating 300 extra hours of impactful service initiatives in Butler County while playing an integral role in diverse community projects, spanning food donations, blood drives, and neighborhood clean-up efforts

Volunteer Crisis Counselor, Crisis Text Line- July 2022 to Jan 2024, 10 hrs/ wk

- Assessed and de-escalated emergency situations, ensuring the safety and well-being of texters by following established protocols and guidelines
- Worked with texters by helping them guide through an immediate crisis to a calm understanding
- Collaborated with team members to continuously improve response strategies and share best practices, contributing to ongoing training and development

Child Life Specialist Volunteer, Dayton Children's Hospital– September 2021 to May 2022 10 hrs/ wk

- Supported pediatric patients relieve stress with the use of art, play and activities
- Cultivated strong collaborative relationships with healthcare professionals through active participation in interdisciplinary teams, advocating for patient needs and coordinating enriching events and activities

Miami University Undergraduate Assistant- August 2021 to May 2023 10 hrs/ wk

- Assisted with teaching comprehensive sexual education to a group of 14 students
- Mastered the sexuality education studies curriculum and built weekly lesson plans for small groups
- Advocated for sexual health rights around campus by fundraising and putting on campus wide presentations
- Engaged in survey development and data analysis for future program funding

LICENSURES AND CERTIFICATIONS

- Licensed Clinical Social Worker- Associate (LCSWA), North Carolina 2024 #P020883
- University of Michigan, Political Social Work Certification 2023

LANGUAGES

- Fluent Spanish speaker and writer

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ City of Raleigh Housing Appeals Board

Please select your third Board preference: *

☒ WakeMed Hospital Board of Directors

Please select your fourth Board preference: *

☒ Triangle Transit Authority Board

Please select your fifth Board preference: *

☒ Housing Authority

Please select your sixth Board preference: *

☒ Wake County Steering Committee on Affordable Housing

vernon

First Name

r

Middle Initial

burkhart

Last Name

6626 lake hill dr.

Street Address

apt L

Suite or Apt

raleigh

City

NC

State

27609

Postal Code

What district do you live in?

None Selected

Mobile: (919) 349-3928

Primary Phone

Home: (919) 349-3928

Alternate Phone

burkhartv924@gmail.com

Email Address

disabled

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

to ensure quality of health for all citizens of wake county

Work Experience

Director of Project Hugs Social Support Services Wake County Director of Project Hugs in Hudson County NJ Volunteer @ Wake Med Wake County NC Board of Directors Volunteer Services Wake Med Wake County Hudson Count Ryan White Planning Council of Hudson County NJ JC Connections NJ Hospital Buddy Program Children's A.I,S, Foundation St, Clair's Respite Program

Volunteer Experience

Education

B.A. of Science of Health Administration Adult Certification Coding and Billing CPR Stop the Bleed

Comments

[Vernon-
Proclamation_Citation_and_Resolution.pdf](#)

Upload a Resume

[Vernon-
Hudson County St. Claire Childrens etc..pdf](#)

If you have another document you would like to attach to your application, you may upload it below:

[Vernon-
Jersey News Certificate Mental health.pdf](#)

Please upload a file

Demographics

Date of Birth

Gender *

☒ Male

Ethnicity *

☒ Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

☒ County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

OFFICE OF THE
HUDSON COUNTY EXECUTIVE
NEW JERSEY



Citation

WHEREAS, The People of the County of Hudson are always proud to recognize the outstanding personal efforts and civic achievements that individuals contribute toward improving the quality of life for all in their communities and their Nation; and

WHEREAS, citizens such as **Vernon R. Burkhart** are much admired for their strong religious and family values, for their dedication to bettering the lives of all in their roles as public servants, clergy, teachers, business professionals, professional athletes, and most importantly, for their generosity as philanthropists and role models, selflessly giving back to the communities that nurtured them; and

WHEREAS, **Vernon R. Burkhart** has been involved in our Hudson County community as a member of many prestigious organizations. AARP, Project hugs and the Hudson County, NJ Ryan White HIV/AIDS Resource Foundation for Children are just a few of the numerous foundations he has volunteered with over the years. The County of Hudson thanks you for your tireless involvement with these amazing organizations.

THEREFORE, in presenting this citation to:

VERNON R. BURKHART

I, Thomas A. DeGise, County Executive of the County of Hudson, State of New Jersey, on behalf of the People of the County of Hudson hereby congratulate you and commend you for your life's devotion of working to better the lives of all.

DATED: April 4, 2009

A handwritten signature in dark ink that reads "THOMAS A. DeGise".

THOMAS A. DEGISE
Hudson County Executive



OFFICE OF THE MAYOR
CITY OF JERSEY CITY
NEW JERSEY

JERRAMIAH T. HEALY



MAYOR

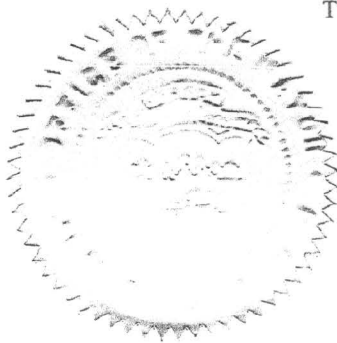
Proclamation

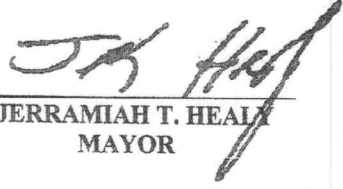
WHEREAS, the City of Jersey City is proud to honor **Vernon Burkhart** for his exemplary volunteer work and community service at this meeting of the AARP Chapter 5102 on **Saturday, April 4th, 2009**; and

WHEREAS, **Mr. Burkhart** has devoted much time and effort to bettering his community through the work he has done gratis. Currently, he acts as the Liason Officer for the AARP Chapter 5102. Some of the many other non-profit organizations with which he is affiliated are as follows: The Project Hugs Supportive Services Agency, where he served as Chairperson of the Board of Directors for three years, the Hudson County Ryan White HIV/AIDS Services Planning Council, where he served as a Voting Member, a Housing Committee Chair, a Harm Reduction Committee Chair, a By-Lays Committee member and an Action Committee member, the New Jersey Statewide Coordinate Needs Task Force, of which he was a member, the Saint Claire's Home/AIDS Resource Foundation for Children, where he served as a counselor, mentor, respite support and summer camp chef, Jersey City Connections, where he served as a Volunteer Trainer for the Buddy Program, the Hyacinth AIDS Foundation, where he was a Facilitator for the support group, F.A.I.T.H. Services, where he served as a hospital buddy, Jersey City Food and Shelter Coalition, the Jersey City Task Force, the Hudson County Tenants Association, the Sectary, and the Shelter in Hoboken on Third Street.

NOW, THEREFORE, BE IT RESOLVED THAT I, JERRAMIAH T. HEALY, MAYOR of the City of Jersey City, hereby take pride in honoring **Vernon Burkhart** for his outstanding commitment to volunteer work and community service.

IN WITNESS WHEREOF, I have set my hand and the Seal of the Office of the Mayor on this 4th day of April in the Year of Our Lord, Two Thousand-Nine.




JERRAMIAH T. HEALY
MAYOR

OFFICE OF THE CITY CLERK
CITY OF JERSEY CITY
NEW JERSEY

Resolution
HONORING
VERNON R. BURKHART

COUNCIL AS A WHOLE, offered and moved adoption of the following resolution:

WHEREAS, Vernon R. Burkhart is a lifelong resident of Jersey City and is a graduate of Dickinson High School; and

WHEREAS, Vernon R. Burkhart has faced many adversities during his lifetime and has faced them with bravery and dedication; and

WHEREAS, Vernon R. Burkhart is currently doing an internship towards a degree in Health Services Administration. Through the County Welfare Department and with the guidance of Carol Ann Wilson, Director of the Department of Health and Human Services, Vernon R. Burkhart has completed the Division of Medicaid Waiver Program; and

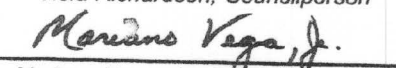
WHEREAS, Vernon R. Burkhart has a long history of community service serving as a member of the Hudson County Tenants Association for the last ten years; a member of the Jersey City AIDS Task Force, Jersey City Food and Shelter Coalition, Hudson County Ryan White HIV/AIDS Services Planning Council in various capacities since 1996. Vernon currently serves as Liaison Officer of Chapter 5102 of AARP.

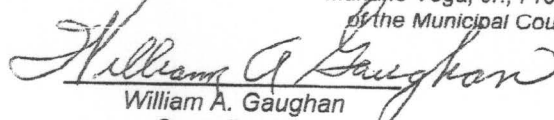
NOW, THEREFORE, BE IT RESOLVED, that the Municipal Council of the City of Jersey City does hereby honor **Vernon R. Burkhart** for his many achievements and wishes him continued success in the future.

ATTEST:

Peter M. Brennan, Councilperson
Willie L. Flood, Councilperson
Michael J. Sottolano, Councilperson
Steven S. Lipski, Councilperson
Steven Fulop, Councilperson
Viola Richardson, Councilperson


Robert Byrne
City Clerk


Mariano Vega, Jr., President
of the Municipal Council


William A. Gaughan
Councilperson



HUDSON COUNTY HIV/AIDS SERVICES PLANNING COUNCIL

574 SUMMIT AVENUE, 5TH FLOOR
JERSEY CITY, NEW JERSEY 07306
MARVIN W. KRIEGER, DIRECTOR

TELEPHONE: (201) 795-4555 x 212

E-MAIL: HCHIVCNCL@AOL.COM

FAX NUMBER: (201) 795-0

8 December 2008

To Whom It May Concern:

It is my sincere pleasure to write a letter of support for Vernon Burkhart.

Mr. Burkhart was a member of the Hudson County HIV /AIDS Services Planning Council for many years, of which I am the Director. The Planning Council, comprised of consumers, local health care providers, and community representatives, oversees the delivery of federally funded services to those both infected and affected by HIV in the Hudson County area. Mr. Burkhart has faithfully served on many of the Council's Committees and was the chair of the Housing Committee. His leadership and guidance was a great asset to the Planning Council and its committees.

He has spearheaded various letter writing campaigns in order to make sure that Hudson County received its fair share of federal funding and keeping the HOPWA dollars local rather than being diverted through the New York City bureaucracy. He has met with many State and Federal legislators in order secure the rights of those who are unable to speak for themselves.

Mr. Burkhart has also been a pro-active voice in the community for not only those living with HIV but also has been extremely active in the concerns for those over 50 and especially the Senior Citizens.

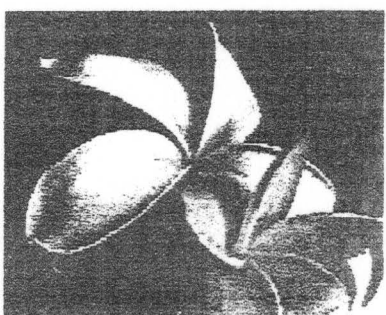
If you have any further questions you may contact me at the above telephone number.

Sincerely,

A handwritten signature in cursive script that reads "Marvin W. Krieger".

Marvin W. Krieger, Director

ST. CLARE'S RESPIRE PROGRAM



Presents

VERNON BURKHART

THIS

CERTIFICATE OF APPRECIATION

This is just a token of our appreciation for your volunteering at the St. Clare's Summer Camp from August 18 ~ August 23, 2000. We thank you for taking time out your day and making the day of the children an extra enjoyable one. We extend our heartfelt gratitude to you. May God bless you and keep you always. We are forever grateful for everything you have done.

Carol Jackson
Carol Jackson, Coordinator

August 31, 2000
Date

AIDS RESOURCE FOUNDATION FOR CHILDREN

Certificate of Appreciation

awarded to

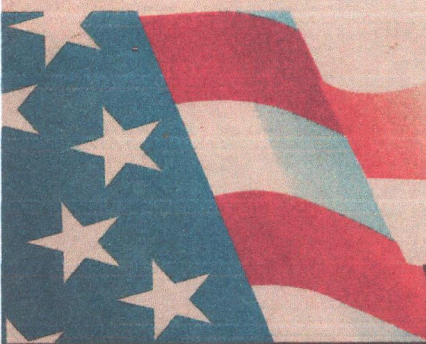
Deanna Brustkurt
Summer Long 2004
in recognition of an outstanding
contribution in the service of children
with AIDS

Co-Founder

Co-Founder

Date

9/18/04



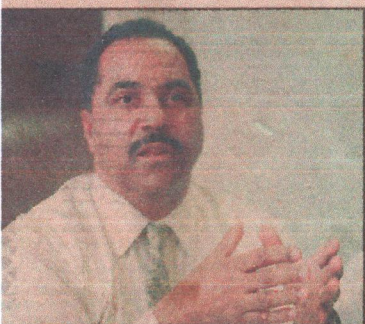
THE JERSEY J

www.nj.com/jjournal

137th Year — No. 182

JERSEY CITY - HUDSON DISPATCH

Cunningham threatens layoffs



GLENN D. CUNNINGHAM

Vows not to raise property taxes

By Jason Fink
Journal staff writer

Jersey City Mayor Glenn D. Cunningham warned yesterday the city could begin laying off non-civil service employees as soon as Monday in response to what administration officials say is a looming \$20 million deficit in the second half of the fiscal year.

Meanwhile, City Council President L. Harvey Smith, who is serving as an interim state senator, introduced legislation in

Pay cuts possible, too, he said

Trenton yesterday to raise city revenue through a business payroll tax.

Cunningham, who will be sworn in to take the Senate seat next month, has endorsed that idea, though a state court threw out a similar effort during the Bret Schundler administration.

A day after the City Council rejected a proposed 30-year debt

restructuring plan pushed by Cunningham, the mayor held a news conference at City Hall yesterday and spoke of the "drastic measures his administration now contemplating."

"We are going to be looking at every possible way to save money," said Cunningham. "We might be asking the department directors to take cuts in salary,

NO HOME, LITTLE HOPE



Journal photo by Vicky Cheng
VERNON BURKHART, chairman of the county's HIV/AIDS Planning Council's Housing Committee, says the homeless who are infected are more susceptible to the elements.

Living with HIV/AIDS is tough enough
without having to survive on streets

Editor's note: This is the last in a series of articles this week that marked World AIDS Day



Mental Health First Aid USA



MENTAL
HEALTH
FIRST AID

Certificate

Vernon Burkhart

has completed the 8-hour course and is now certified in

Mental Health First Aid USA

And has been trained to provide initial help to people experiencing mental health problems such as depression, anxiety disorders, psychosis and substance use disorders.

This certification became effective on: **October 12, 2015**
Date

This certification expires on: **October 26, 2016**
Date

Amelia Mahan

Instructor

Instructor



**NATIONAL COUNCIL
FOR BEHAVIORAL HEALTH**
MENTAL HEALTH FIRST AID

Mental Health First Aid USA is coordinated by the National Council for Community Behavioral Healthcare, the Maryland Department of Health and Mental Hygiene, and the Missouri Department of Mental Health.



TRAINING CERTIFICATE

PRESENTED TO

Vernon Burkhardt

HAS SUCCESSFULLY COMPLETED THE
TRAINING COURSES FOR

NJTPED HIV/AIDS Treatment Track

* Building A Framework For Making Treatment Decisions

* Understanding Treatment

* Supporting Adherence

GIVEN BY THE HYACINTH AIDS FOUNDATION NJ
TARGETED PROVIDER EDUCATION DEMONSTRATION
THIS 16TH DAY OF MAY IN THE YEAR 2002

Paula T. Towhion
Paula Towhion, M.Ed.
Director of Education

Profile

Which Boards would you like to apply for?

Health and Human Services Board: Submitted

Please select your first Board preference: *

☒ Human Services Board

Please select your second Board preference: *

☒ Nursing Home Community Advisory Committee

Please select your third Board preference: *

☒ Adult Care Home Community Advisory Committee

Please select your fourth Board preference: *

☒ Domestic Violence Fatality Review Team

Please select your fifth Board preference: *

☒ Alliance Behavioral Healthcare

Please select your sixth Board preference: *

☒ Commission for Women

Blenda

First Name

R

Middle Initial

Crayton

Last Name

5704 Jabbo Ct

Street Address

Suite or Apt

Wake Forest

City

NC

State

27587

Postal Code

What district do you live in?

None Selected

Mobile: (919) 426-4394

Primary Phone

Home: (984) 235-4190

Alternate Phone

drblendacrayton@yahoo.com

Email Address

NC Central University

Employer

Chair, Department of Social Work

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

☐ Yes ☒ No

In order to assure countywide representation, please indicate your place of residence:

☒ Wake Forest

Interests & Experiences

Why are you interested in serving on a Board or Commission?

Retiring, effective January 1, 2025, but I want to be engaged on boards that primarily focus on older adults.

Work Experience

Associate professor and department chair of social work, social services coordinator, Township of Teaneck, NJ, Social Services Director- Wisconsin Ave. Nursing Home, Quality Assurance Social Work Consultant - Beverly Enterprises, Outpatient Director, Mental Health, Englewood, NJ, Psychiatric Social Worker, Englewood, NJ

Volunteer Experience

Rolesville, NC Chamber of Commerce, Wake County Adult Care Homes, Bergen County, NJ - Child Welfare Board Hope Community Development Center - Teaneck, NJ

Education

PhD - Yeshiva University (Social Welfare) MSW - Howard University (Mental Health) B.A. - Bowling Green State University in Ohio (Psychology)

Comments

[CV_Crayton_Blenda.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

☒ Female

Ethnicity *

☒ African American

Other

How did you become aware of Wake County volunteer opportunities?

☒ Other

If you selected "Other" above, how?

Served on a board years ago, but my employment was too demanding.

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Blenda R. Crayton, PhD, MSW
5704 Jabbo Court – Wake Forest, N 27587
E-mail: drblendacrayton@yahoo.com
Cell: (919) 426-4394

EDUCATION

Yeshiva University, New York, NY Wurzweiler School of Social Work Specialization: Administration and Education Dissertation: Dissertation Title: Ethnicity and Time-to-Degree: Experiences of Women Social Work Doctorates Degree: PhD	2005
Howard University, Washington, D.C. Specialization: Mental Health Degree: Master of Social Work (MSW)	1995
Bowling Green State University, Bowling Green, Ohio Major/Minor: Psychology/Sociology Degree: B.A.	1983

TEACHING/ADMINISTRATIVE EXPERIENCE

NC Central University, Durham, NC Department of Social Work Assistant Professor (Tenured, 2013) Associate Professor (2020) Courses taught: SOCW 2500 Social Work as a Profession SOCW 3700 Human Diversity SOCW 4300 Applied Research SOCW 4310 Introductory Statistics SOCW 4410 Senior Seminar SOCW 4400 Evaluative Methods SOCW 5201 Research Methods SOCW 5104 Foundation of Data Analysis SOCW 5513 Master's Research Project	2005
Chair, Department of Social Work MSW Program Director	2013-December 2024 2015-present
David N. Myers University, Cleveland, OH Assistant Dean, Student Affairs	1994-1995
The University of North Carolina at Chapel Hill, Chapel Hill, NC School of Social Work Director Recruitment/Lecturer	1992-1994

PRACTICE/ADMINISTRATIVE EXPERIENCE

Township of Teaneck, NJ Department of Health and Human Services Position: Director of Social Services/LCSW	2002-2005
Vantage Health Systems, Inc., Englewood, NJ Position: Outpatient Director (Community Mental Health)	1998-2002
Englewood Hospital & Medical Center, Englewood, NJ Positions: Emergency Room Social Work/Inpatient Psychiatric Social Worker	1995-1998

Beverly Enterprises, Inc. (Nursing Homes), Ft. Smith, AK (headquarters) Position: Quality Assurance Social Work Consultant	1990-1992
Wisconsin Avenue Nursing Home, Washington, D.C. Position: Director of Social Services Dates: 1989-1990	1989-1990
Howard University Hospital, Washington, D.C. Position: Inpatient Oncology Social Work/Outpatient Clinic	1987-1989

PUBLICATIONS AND PRESENTATIONS

Wilson, S., & **Crayton, B.** (in process). Ophelia Settle Egypt: The True Spirit of Sankofa and Ubuntu (Ophelia Settle Egypt was a social work activist who used African philosophies, history, and culture as a starting place to provide individual, group, family, and community change.

Wilson, S.L., **Crayton, B.**, & Williams, L.D. (2019). Acceptance and commitment therapy (ACT) an important evidence-based practice. *Journal of Psychology & Behavior Research*

Carlton-LaNey, I., & **Crayton, B.** (2014). African American marriage and caregiving through the life span. In T. Bent-Goodley (Ed.). *By grace: The challenges, strengths, and promise of African American marriages*. NASW Press.

Jackson, G., Burton, J., Williams, L., & **Crayton, B.** (2014). Deconstructing the challenges of teaching social work students with diverse learning styles at two historically Black colleges and universities. *Delta Journal of Education*, 4(1), 25-37.

Williams, L. D., **Crayton, B.**, & Agha, E. (2014). Baccalaureate Social Work. *Encyclopedia of Social Work* – Online Publication
Date: June 2013. DOI: 10.1093/acrefpre/9780199975839.013.27

American Association of Behavioral and Social Sciences (AABSS)
Co-Presenters: Graf, Melissa; Taylor, Flemming, & Crayton, Blenda
Topic: The Effects of PTSD on Children and Spouses of Military Veterans
Las Vegas, NV – February 8-10, 2015

Thompson Child & Family Focus
2012 Professional Development Series
Presentation Title: "Developing a Culture of Cultural Competency"
Charlotte, NC – August 16, 2012

Association of Baccalaureate Program Deans' & Directors (BPD)
Annual Conference
Presentation Title: Deconstructing the Challenges of Teaching Social Work Students with Diverse Learning Styles
Co-Presenters: Drs. Jackson, Burton, Crayton, & Williams
Portland, OR – March 2012

Northeast AHEC 21st Annual Division MH/DD/SAS Community Workshop/Conference
Co-Presenters: Drs. Jackson and Crayton
Title: Children and Family Development
Winston Salem, NC – November 12-14, 2008

CONSULTATION

East Carolina University – Greenville, NC
School of Social Work, Chair, Dr. Sheila Bunch
Facilitator for the School of Social Work's Strategic Planning Retreat
January 20, 2012

NCCU Evaluators Planning Group
National Science Foundation-Evaluation Grant
PI: Dr. Kevin Favor – Lincoln University

RECOGNITION

Guest Coach – Department of Athletics
NC Central University Eagles vs. Howard University Bisons
October 6, 2018

NCCU Office of the Provost
Featured in the first publication of the Provost Office (Ascension)
Publication highlighted faculty who have a passion for teaching

North Carolina Central University
Nu Gamma Chapter
National Council of Phi Alpha Honor Society
Inducted: April 18, 2008

NCCU COMMITTEES

Students in Public Service (SiPS) Academy – Planning Committee: 2022-present
SiPS Academy Advisory Board: 2024-present

NCCU Licensure Pass Rate Taskforce: November 2021-present

Institutional Review Board (IRB): Fall 2009-Fall 2011; fall 2012-2014

Department of Social Work Faculty Senate Representative: 2014-2016

NCCU Retention Management Committee: 2014-2016

NCCU Academic Policies Committee, Chair: 2014-2015

NCCU Interdisciplinary Research Team – Dr. Deborah Baily, Coordinator
The Prevalence, Needs, and Characteristics of Homeless Youth in Durham, NC: A Preliminary Study: Spring 2013

Faculty Teaching Awards Committee, Assistant Chair: November 2012

Undergraduate Research Initiative (Dr. Harvey McMurray-Coordinator): November 2012

Search Committee, Dean College of Behavioral and Social Sciences: April 2012

Graduate Recruitment Team: Fall 2011

Faculty Professional Development Council: Fall 2010

NCAA Athletic Certification Committee: Fall 2009

UNC Tomorrow Initiative: Spring 2008

College of Behavioral and Social Sciences, Strategic Planning Committee: 2006-2012

Search Committee, Interim Dean, College of Behavioral and Social Sciences, Chair: 2006

COMMUNITY BOARDS

Durham Mentor for Youth, Inc. – Durham, NC, Board of Directors: 2012

Rolesville Chamber of Commerce – Rolesville, NC: 2008-2009

Wake County, NC, Adult Care Home Advisory Committee
Resident Advocate: 2006-2007

Human Services Advisory Council, Bergen County, NJ
Nominations Committee – Chair, Allocations Committee – Member: 2003-2005

Child Welfare Planning Council, Bergen County, NJ: 2004-2005

HOPE Community Development Center, Teaneck, NJ: 2004-2005

Teaneck Municipal Alliance against Substance Abuse, Township of Teaneck, Teaneck, NJ: 2002-2005

Social Services Advisory Board, Township of Teaneck, NJ: 1997-2002

LICENSE

LCSW – New Jersey
#44SC04830300 (October 2001 – October 2006, expired)