

Housing Department Fiscal Year in Review

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Cornerstone Center Opened



Home Rehabilitation & Ownership



- 48 households served by Elderly and Disabled and Emergency Grant Programs in FY24
- Continued ARPA partnership with Environmental Services for the Well and Septic Repair pilot
- [Launched Major Repair Program](#)
- Assisted 17 homebuyers with second mortgages

Creation & Preservation of Housing

- In FY24, two developments were completed producing 380 units
- More than 2,700 units are pending completion



South Wilmington Street Center

- Served 748 individuals with overnight shelter
- Helped 14 guest obtain industry-relevant certification or licensure to increase earned income



Housing Stability & Outreach



- Prevented homelessness for 275 households
- Provided rental assistance for 229 households
- Served 91 individuals through Street Outreach

Community Development Projects

- Wendell "Zone 1" Improvements



- Flowers St. Sidewalk – Knightdale



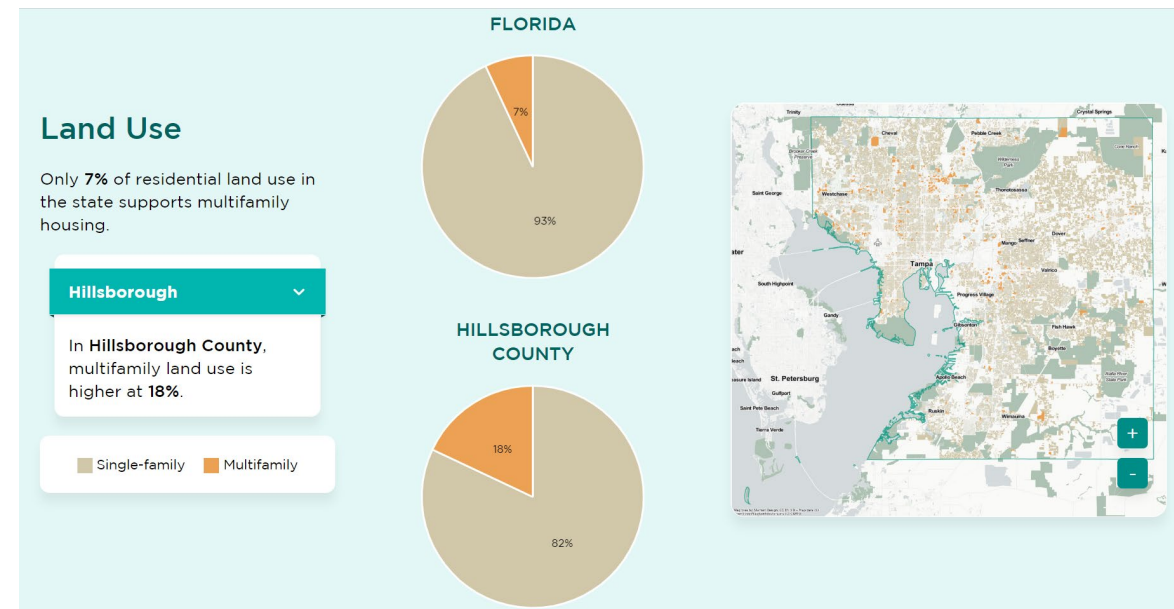
Veterans Services

- In FY24, the Veterans' Service Office served 4,360 clients (up 116% from FY23)
- Brought in \$2,815,870 in compensation and pension in total compensation
- Provided rental assistance for seven households



Housing Systems – Coming 2025

- Began implementation of Neighborly Software, which will allow online applications for community development programs
- Contracted with HR&A for a Housing Dashboard to better inform residents and improve reporting





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