

Jenks Bullock
Child Welfare Services Parent Coach
Human Services Department

Jenks began working with Wake County Human Services in July 1993 as a case manager with the Families and Community Together pilot program. This program was designed to provide case management services to families with young children from birth until that child entered kindergarten. The three-year grant was not renewed; however, based on the sustainability of the program, the Family Support Services program was developed. Under Family Support, Jenks provided prevention case management services to families for over 22 years.

As a Family Support Social Worker, Jenks provided case management services utilizing a family centered approach. This approach promoted increased economic self-sufficiency, decreased dependency, prevention of child abuse and encouragement related to health and wellness. For 25 years, Jenks has completed comprehensive family assessments, formulated case plans, coordinated resources to address family's concerns and monitored service delivery.

In March 2018, Jenks became a Parent Coach with the Child Welfare Division. As a parent coach, Jenks' mission was to increase protective factors within families, which would allow families to be strengthened and the likelihood of child abuse and neglect to diminish. Her co-workers relied on her wealth of knowledge of resources, as well as her servant spirit that allowed her to take good care of those around her.

In retirement, Jenks plans to spend time with her family and increase her volunteer time at her church. Eventually, she plans to return to work at a local library.

Please join me in congratulating Jenks on her retirement.