

The background of the lower half of the image is a photograph of a group of people in a meeting. A man in a dark suit and glasses is clapping, and a woman in a light grey blazer is also clapping. In the foreground, a man in an orange turtleneck is smiling and clapping. The table in front of them has several documents with charts and graphs, a white mug, and a glass of water. The text 'REENTRY EXPANSION' is overlaid on this image in a large, bold, yellow font.

REENTRY EXPANSION

Malinda Todd – Assistant Director
Natalie Mabon – Regional Reentry Manager

FOUNDATIONAL ELEMENTS OF A **STRONG** REENTRY PROGRAM

- Program stability
- Active, engaged community partners
- Ability to withstand change

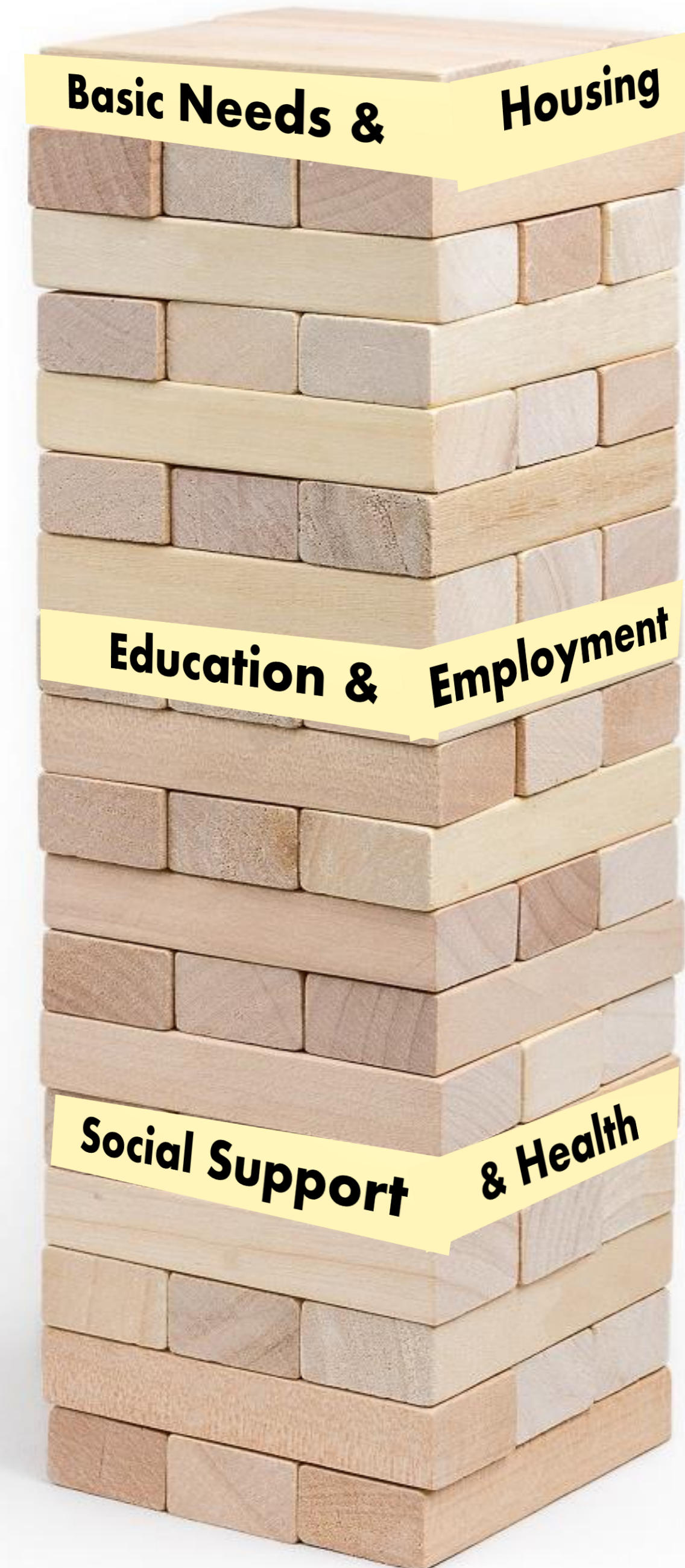


SERVICE EXPANSION

PROGRAM ADDITIONS		2022	2023	2024
Basic Needs	Additional case managers and resource specialist to serve more clients with basic needs	√	√	√
	Emergency expenses such as food, clothing, and medicine	√	√	√
	Participant housing and support	√	√	√
Health Social Support	Emergency expenses such as medicine and related medical expenses	√	√	√
	Behavioral health services (substance abuse, mental health treatment)	√	√	√
	Behavioral Health Case Manager to coordinate continuation of care	√	√	√
	Small grants to community org's that serve returning citizens	√	√	√
Education Employment	Develop mentoring program for clients who need additional support		√	√
	Employment & education assistance (tuition, tools, books, transportation)		√	√
	Employer Engagement Consultant to liaise with employers and case managers		√	√
	Technology for clients (Chromebooks, cell phones to apply for jobs)	√	√	√

WHERE **WE** ARE IN YEAR 2

- Relatively strong
- Foundational elements in place
- Strong partner network
- Strong staff capacity
- Wide range of services
- Developing strong program around training, mentoring, and employment

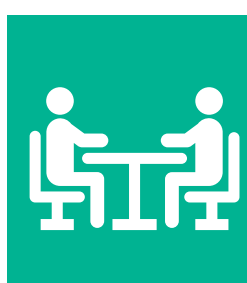


PROGRAM ENHANCEMENTS

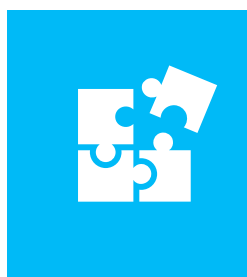
Investment in Staff



Dedicated full-time Detention Center Case Manager has created an ongoing presence at the Wake County Detention Center and has created a pipeline to the Wake LRC



Dedicated Behavioral Health Case Manager not only supports individuals with behavioral health needs, but has also strengthened referral partnerships



Reentry Resource Consultant has built more housing partners as well as developing partnerships to provide financial literacy training and a peer mentoring program for those who need additional support



Employment Engagement Consultant (started in Year 2) is recruiting background friendly employers, and developing the Second Chance Initiative with Wake County and City of Raleigh



PROGRAM ENHANCEMENTS

Serving More Clients

The Wake LRC set the goal to serve 300 clients per year by the end of 2025.

Program Periods	No of Participants Served
2020 (Cares Act Funding- 2 Case Managers)	78
2021 (DAC Funds- 1 case Manager)	71
2022 (Wake Co. ARPA Funds – 1-3 Case Managers)	94
2023 (Wake Co. ARPA Funds- 3 Case Managers)	256

We are currently on pace to serve 300 annually



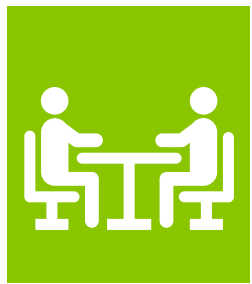
AT A GLANCE

Basic Needs and Health & Social Support

	No. of Services Provided 2021-22	No. of Services Provided 2022-23
Housing Support	85	219
Basic Need Support	237	756
Behavioral Health Support	22	163

PROGRAM ENHANCEMENTS

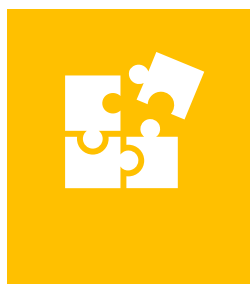
Mentoring, Education, and Career Guidance



Clients who need additional support are connected to peer mentoring. This is a contract with SouthLight.



Clients who need additional training or certifications receive scholarships to attend industry recognized programs such as CDL, Hospitality, and others.



Clients receive career guidance and assessments to help them to determine their career goals and plans.



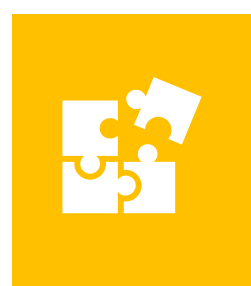
Clients receive additional career guidance and soft skills training through NCWorks, Wake Tech and Step-Up Ministries to prepare them for job applications, interviews and employer expectations.



PROGRAM ENHANCEMENTS

Employment

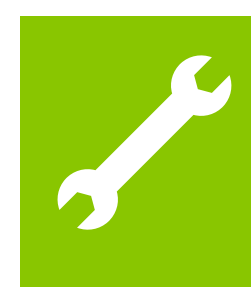
Developing a comprehensive employment engagement and placement program is core to the success strategy of the Wake LRC. Data shows that employment that pays a liveable wage is the biggest preventor of recidivism (NC LEAD)



Employment Engagement Consultant is part of the NCWorks Employment Engagement team and has access to NCWorks employers and data



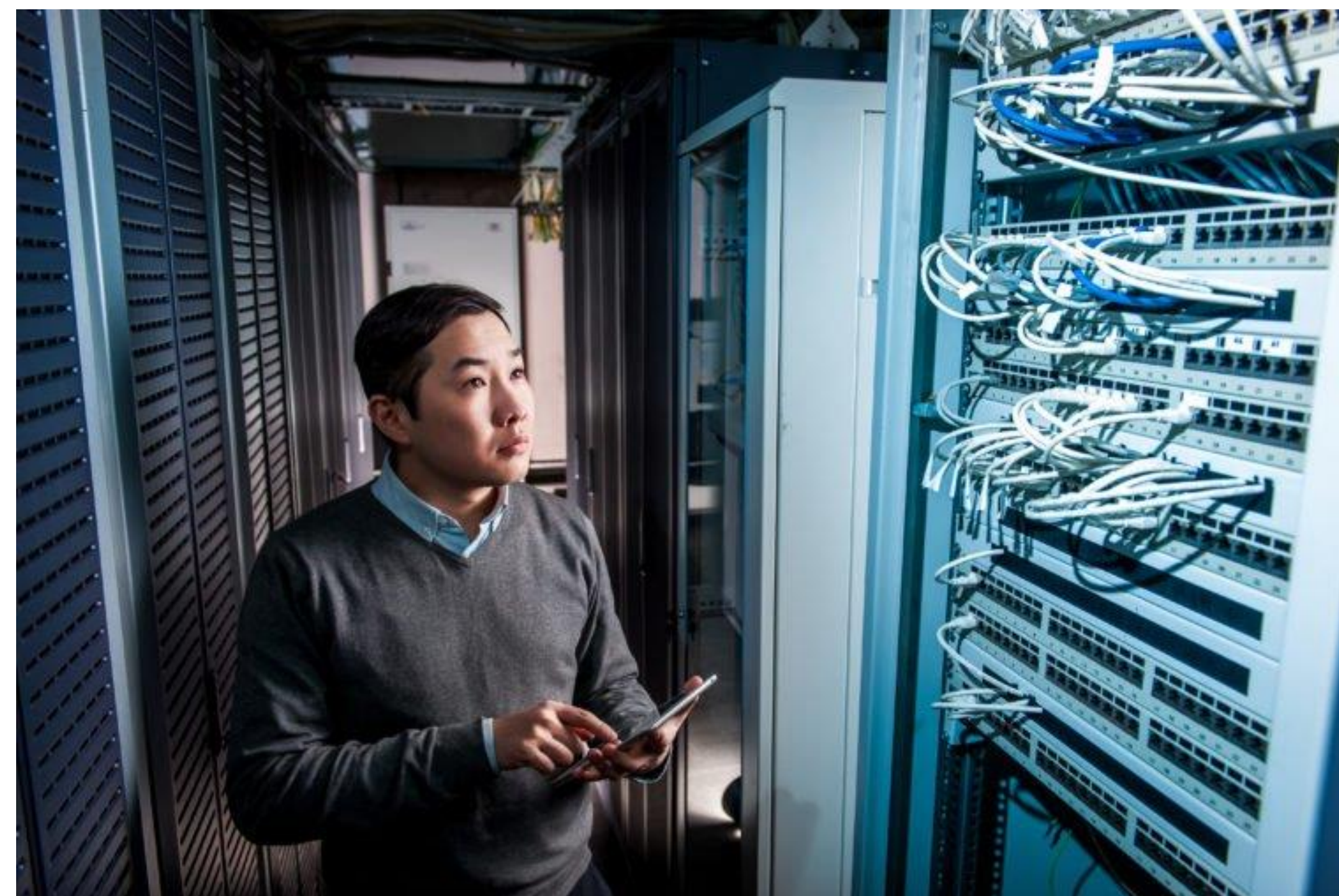
Employment Engagement Consultant works closely with local employers to develop career opportunities that are background friendly and pay at least a living wage. This includes developing the Second Chance Employment Initiative to place clients into Wake County government.



Will provide On-the-Job funds to develop employment and training opportunities with new employers or positions



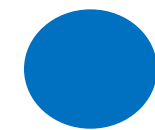
Placed 71 clients into employment in 2022-23



AT A GLANCE

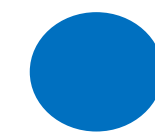
Other Program Highlights

9 Community Organizations
have received reentry grants



27 clients have attended Tenant
Readiness Workshops through
partnership with Telamon

Conducted 4 Reentry
Simulations with over 100
community participants



Legal Aid has conducted monthly
Expunction Clinics for clients and
partners

Developed process to track
recidivism that will be
conducted annually



Designed and implemented
Client Management System
through OnBase

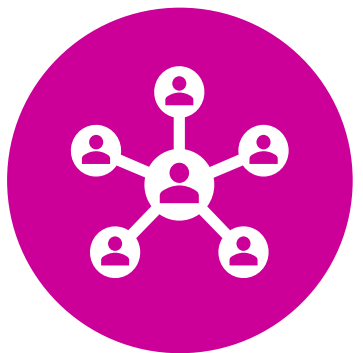
SUCCESS STORY

Ms. Q was referred to Wake LRC in early May 2022 following her release from the Wake County Detention Center by her probation officer. When she arrived for intake, she expressed that she wanted help finding an apartment because she was homeless and living in her car. She also stressed that she needed a job. In addition to Ms. Q finding a supportive case manager who was willing to assist her with setting goals, she was able to receive food, clothing, and a journey pack with toiletry items. Staff began reaching out to employers to help her find employment. She secured the interview and started preparing. Wake LRC assisted her with work attire and a gas card to help her get to a job interview. Ms. Q has continued to meet with her case manager and provide regular updates. She currently works full-time at the movie theater and delivers for a food service to save money for an apartment. Ms. Q has developed a budget and opened a bank account to manage her money and work toward her goal of living in a one-bedroom apartment without roommates.

NEXT STEPS



**CONTINUE TO BUILD EMPLOYMENT
ENGAGEMENT AND PLACEMENT**



**EXPAND MEMBERSHIP OF
EXECUTIVE COUNCIL**



**CREATE MORE CUSTOM CAREER AWARENESS
SUPPORT AND TOOLS FOR JUSTICE INVOLVED
JOB SEEKERS**



CONTINUE TO LEVERAGE PARTNERSHIPS

NCPROWD, Regional Efforts, and training and
education opportunities



QUESTIONS AND DISCUSSION

