

Laurie Roach
Supervisor I
Human Services Department

Laurie began her career with Wake County in 1985 at Arbor House. This was a high management group home for children with mental illness and a history of aggressive behavior (Willie M.). Laurie worked in various capacities providing direct care services to children and families with mental health issues. Later she was in charge of acquiring additional residential homes for consumers. This included identifying appropriate properties to be leased by Wake County, negotiating with realtors, furnishing the homes, having them inspected and ensuring the homes met all requirements for licensure by the state.

During the next decade, Laurie supervised therapists, case managers and mentors who provided mental health services to children and their families. She also provided case management training as a member of the NC Division of Health & Human Services training panel.

Laurie then moved into a consultation role with mental health providers, families and stakeholders regarding high risk children to improve treatment outcomes, reduction of service dependence and hospitalizations.

In 2012 Laurie became the director of Wake House, an emergency shelter for children in the custody of Wake County due to abuse, neglect and dependency. Under her leadership, the program made a home for 100's of children coming from unstable homes. Laurie's knowledge of behavioral health services and staff development, her leadership, attention to detail and ability to enhance the big picture has had a positive impact on customers and employees.

After doing some traveling, Laurie will ponder her next endeavors. Please join me in congratulating Laurie on her retirement.