

2024

Wake County, NC

Community Survey

Findings Report



ETC
INSTITUTE

A photograph of a forest path with tall trees and green foliage, serving as the background for the document. A dark blue rectangular overlay is positioned in the upper half of the image, containing the title and table of contents.

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Executive Summary

2024 Wake County Community Survey Executive Summary

Overview

ETC Institute administered a community needs assessment survey for Wake County, North Carolina during the months of fall 2024. This survey will be used to gather input to assist in the County's ongoing efforts to identify and respond to the needs of the community.

Methodology

ETC Institute mailed a survey packet to a random sample of households in Wake County. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at *Wake.gov/insights*.

After the surveys were mailed, ETC Institute followed up with residents to encourage participation. To prevent people who were not residents of Wake County from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not included in the final database for this report.

The overall results for the sample of 1,006 surveys has a precision of at least ± 3.1 at the 95% level of confidence.

This report contains the following:

- An executive summary (Section 1)
- Charts showing the overall results of the survey (Section 2)
- Tabular data showing the overall results for all questions on the survey (Section 3)
- Answers to open-ended questions (Section 4)
- A copy of the cover letter and survey instrument (Section 5)

The major findings of the survey are summarized in the following pages.

Major Findings

Job Market. Respondents were asked to rate their level of agreement with 10 statements regarding the Wake County job market. Respondents most often agreed (selecting "agree" or "strongly agree") that Wake County promotes job creation and economic development in my community (64%), I can find jobs with safe and comfortable work environment (57%), and Wake County supports small, local businesses (54%). Most respondents (79%) say they are not having trouble finding a job near where they live. Of those who do have a problem finding a good job, the highest percentage report the most significant barriers (rated "significant problem/major problem") are jobs not paying enough (62%), discrimination (42%), and living in place with few job opportunities (25%).

Housing, Growth, and Environment. Respondents were provided with a list of 11 items related to housing, growth, and environment and asked to rate their level of agreement with each. Respondents most often agreed (selecting "agree" or "strongly agree") that they have access to clean water for daily use (89%), parks and greenways in community are well-maintained (74%), and affordable high-speed internet is available (68%).

Quality of Life and Infrastructure. Respondents were asked to rate 10 items related to quality of life and infrastructure in Wake County. The items rated the highest (as "good" or "excellent") were access to recreation spaces (76%), quality and variety of arts and cultural events (71%), and quality and variety of music and concert venues (69%).

Education. In regards to education, the items rated the highest (as "good" or "excellent") were the quality of Wake Technical Community College buildings and campuses (83%), the quality of public library facilities (77%), and access to education programs at Wake Technical Community College (75%).

Safety and Emergency Services. Respondents most often agreed (rating "agree" or "strongly agree") that fire departments throughout Wake County provide high quality services (92%), Wake County EMS provides high quality services (86%), and they feel safe at home (86%).

Medical Health Care. Seventy-six percent (76%) of respondents were satisfied (rating "good" or "excellent") with access to medical health care services in their community and 79% were satisfied with the quality of medical health care services in their community. Most respondents (71%) say that no one in their household has experienced problems or challenges seeking medical health care in the last two years. Of those who say someone in their household has, the items most often rated as significant or major barriers are long wait times for appointments (52%), cost of healthcare (43%), and not enough doctors or clinics (43%).

Behavioral Health Care. Eighty-seven percent (87%) of respondents say that they or someone or close to them has sought counseling or therapy in the last two years and 58% have sought out mental health services for diagnoses. Of those who said they have not sought out any type of behavioral health program in the last two years, the major barriers (rated as "major barrier/significant barrier") were not enough counselors or behavioral health providers nearby (44%), waiting long to get an appointment (41%), and cost of behavioral health care (39%).

Benefits and Assistance. The benefits received most often were Medicaid (75%) and Food & Nutrition Services (55%). Of those who receive some sort of benefit or assistance, the biggest barriers to receiving their assistance (rating "agree" or "strongly agree") are long wait times or delays in getting approved (72%), the application is too confusing or hard to fill out (57%), and it's hard to talk to or get help from the caseworkers (56%).

Satisfaction with Government. Respondents were most satisfied (rating "satisfied" or "very satisfied") with customer service provided by Wake County employees (54%) and the availability of information about government services and programs (47%).

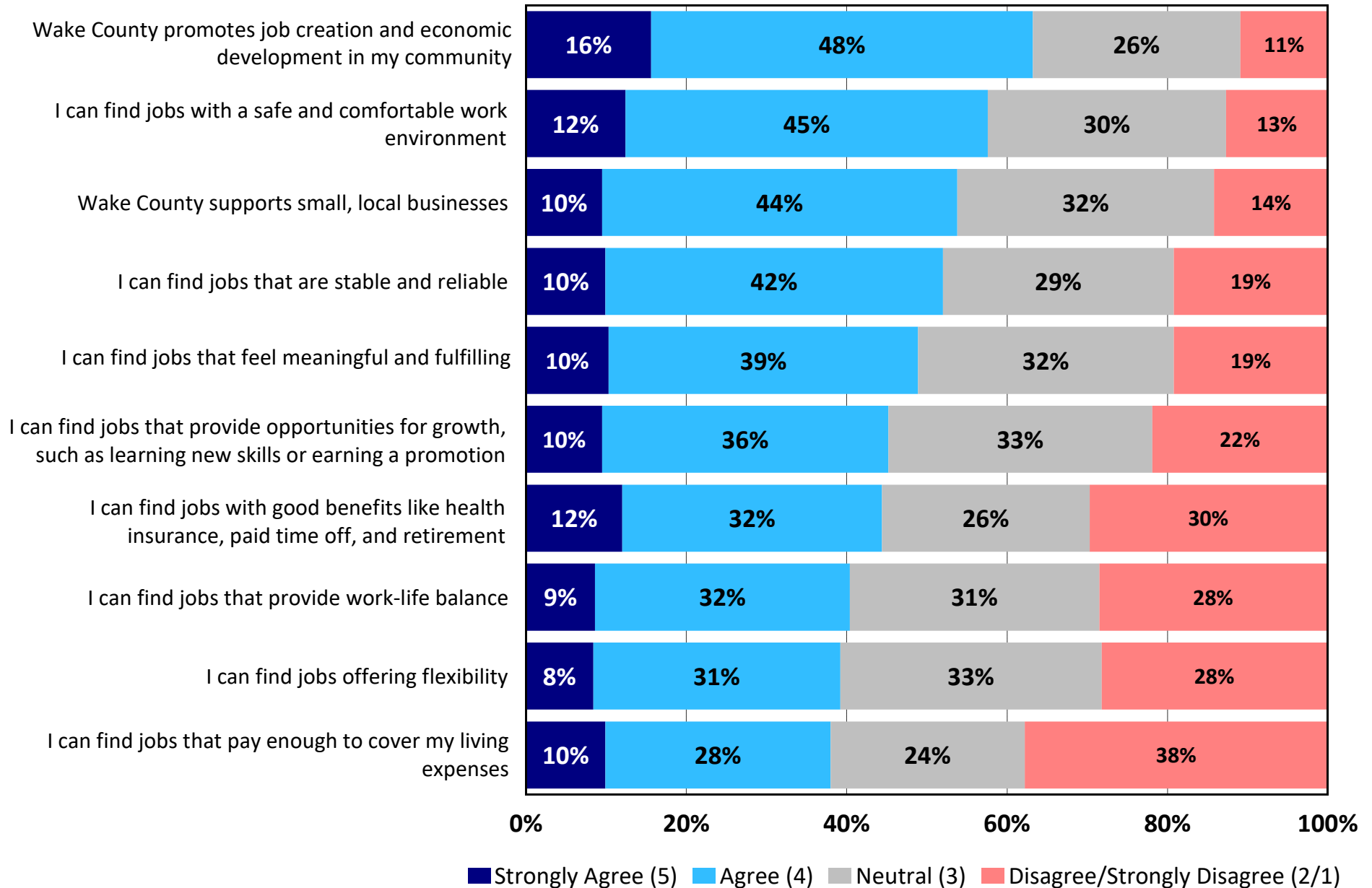
Statements about Wake County. Respondents most often agree (selecting "agree" or "strongly agree") that Wake County conducts fair elections (80%), racism is a challenge that we should continue to address as a community (71%), and my community is inclusive and respectful of diversity (65%).



Charts & Graphs

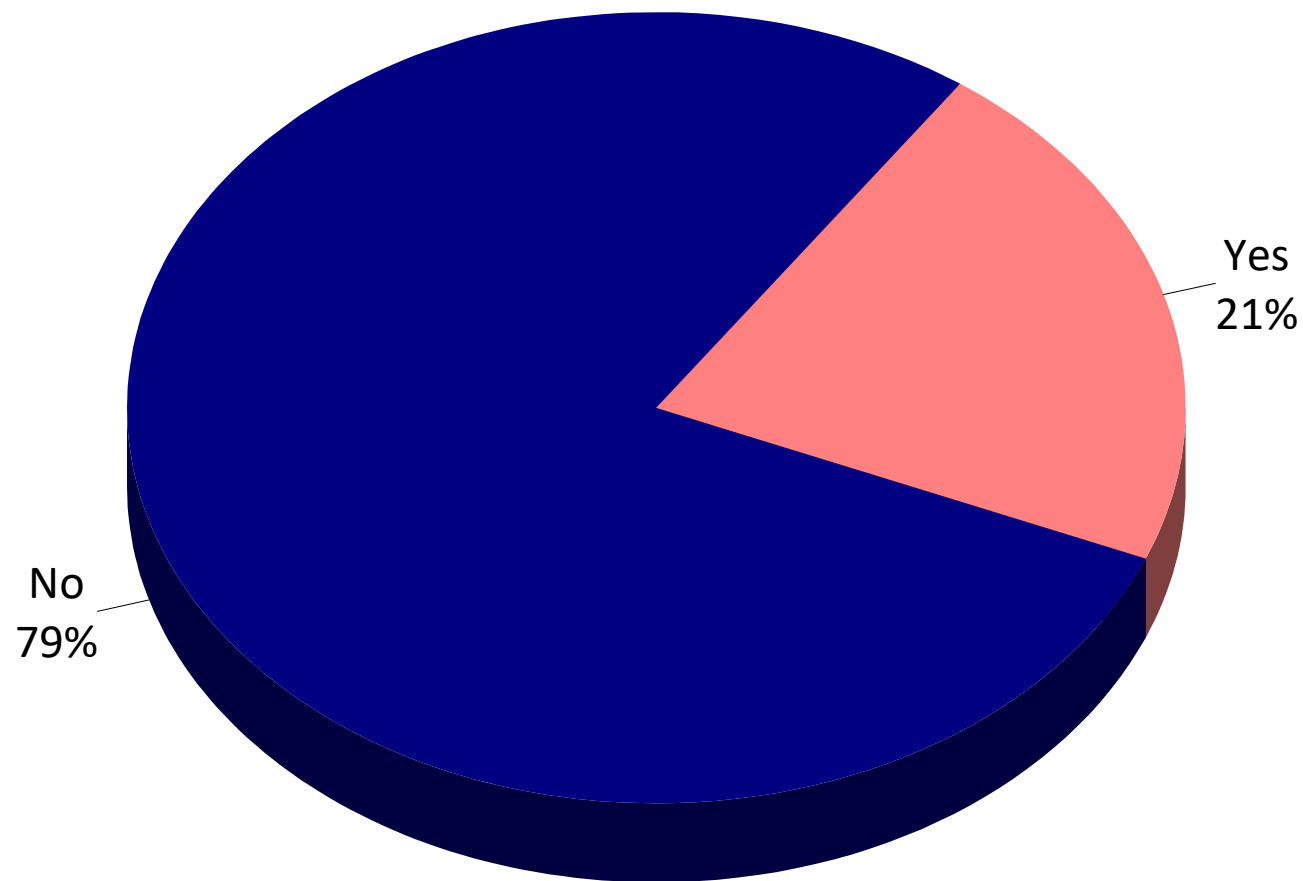
Q2. Wake County Job Market

by percentage of respondents (excluding “don't know”)



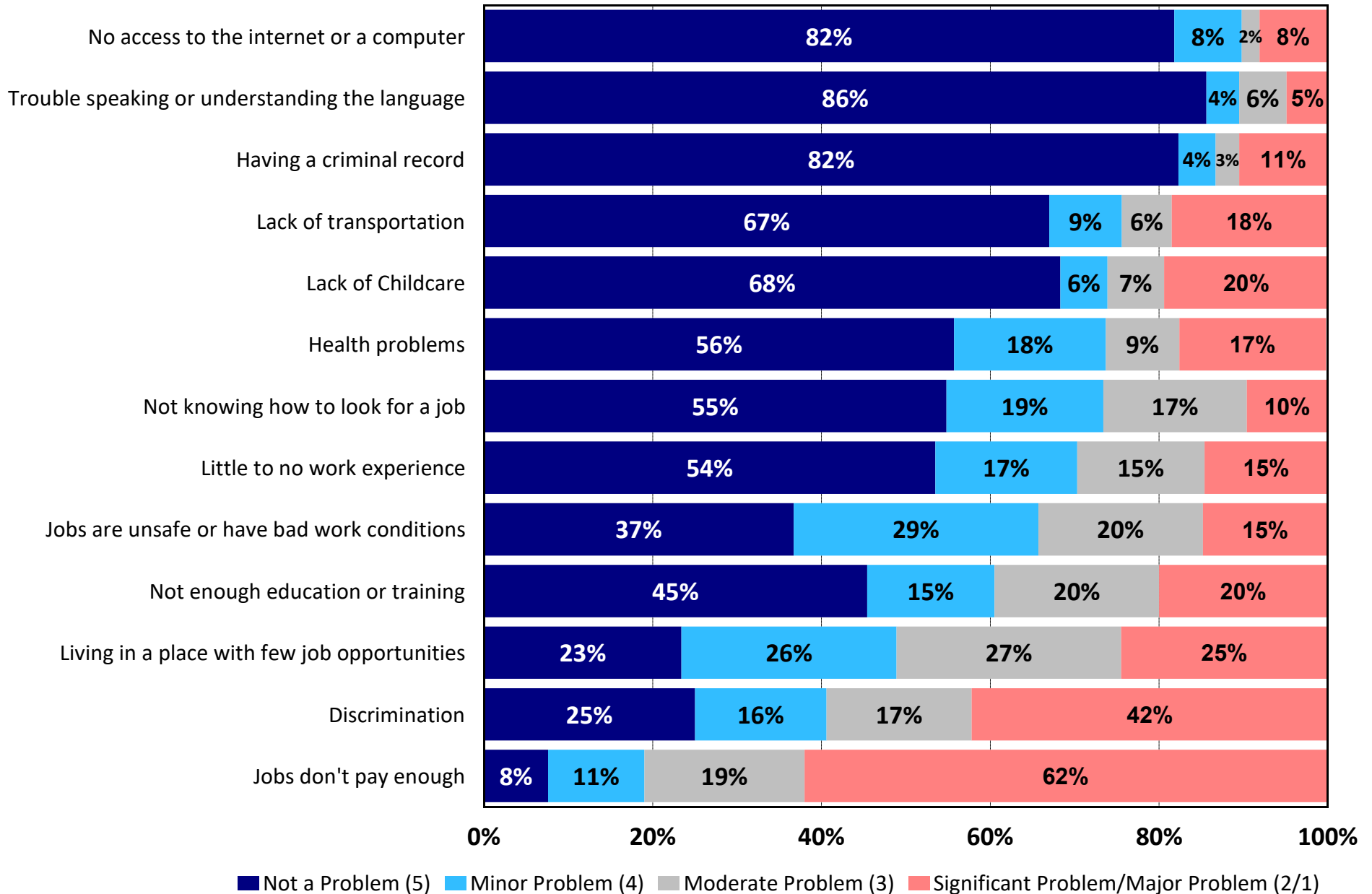
Q3. Are you having trouble finding a job near where you live?

by percentage of respondents (excluding “don’t know”)



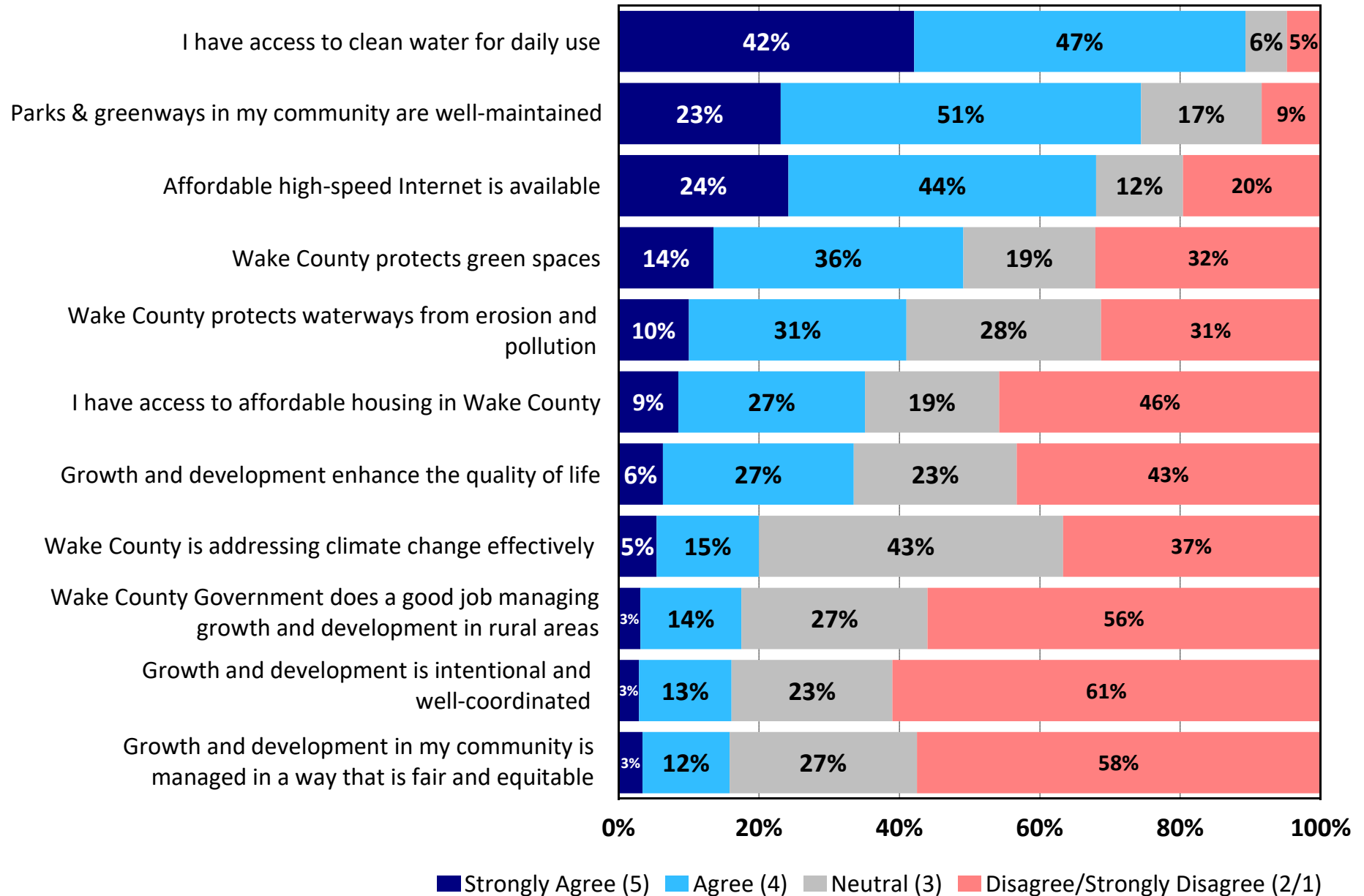
Q3a. Barriers to Finding a Good Job

by percentage of respondents to answered "yes" to Q3 (excluding "not sure")



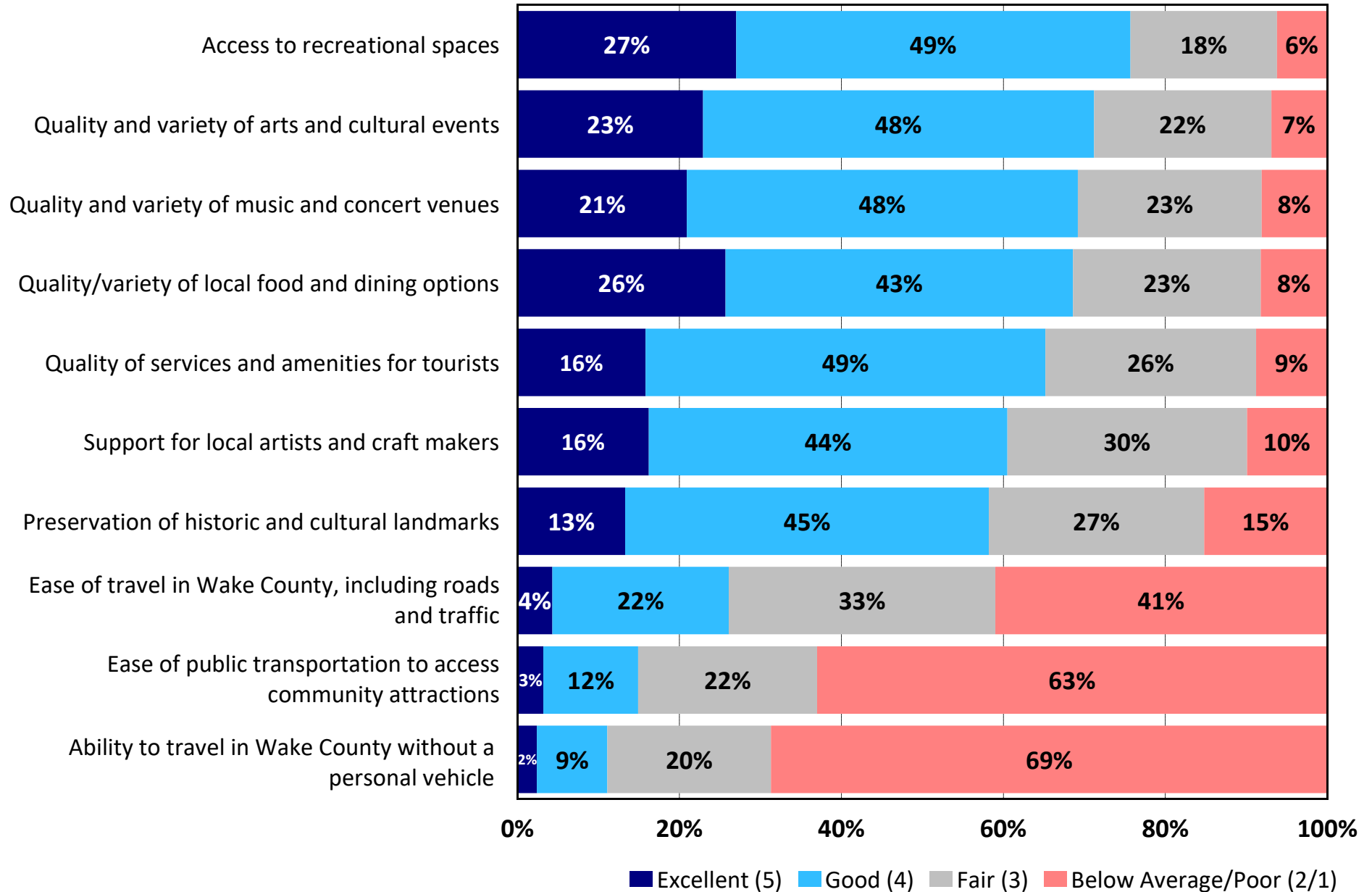
Q4. Housing, Growth, and Environment

by percentage of respondents (excluding “don't know”)



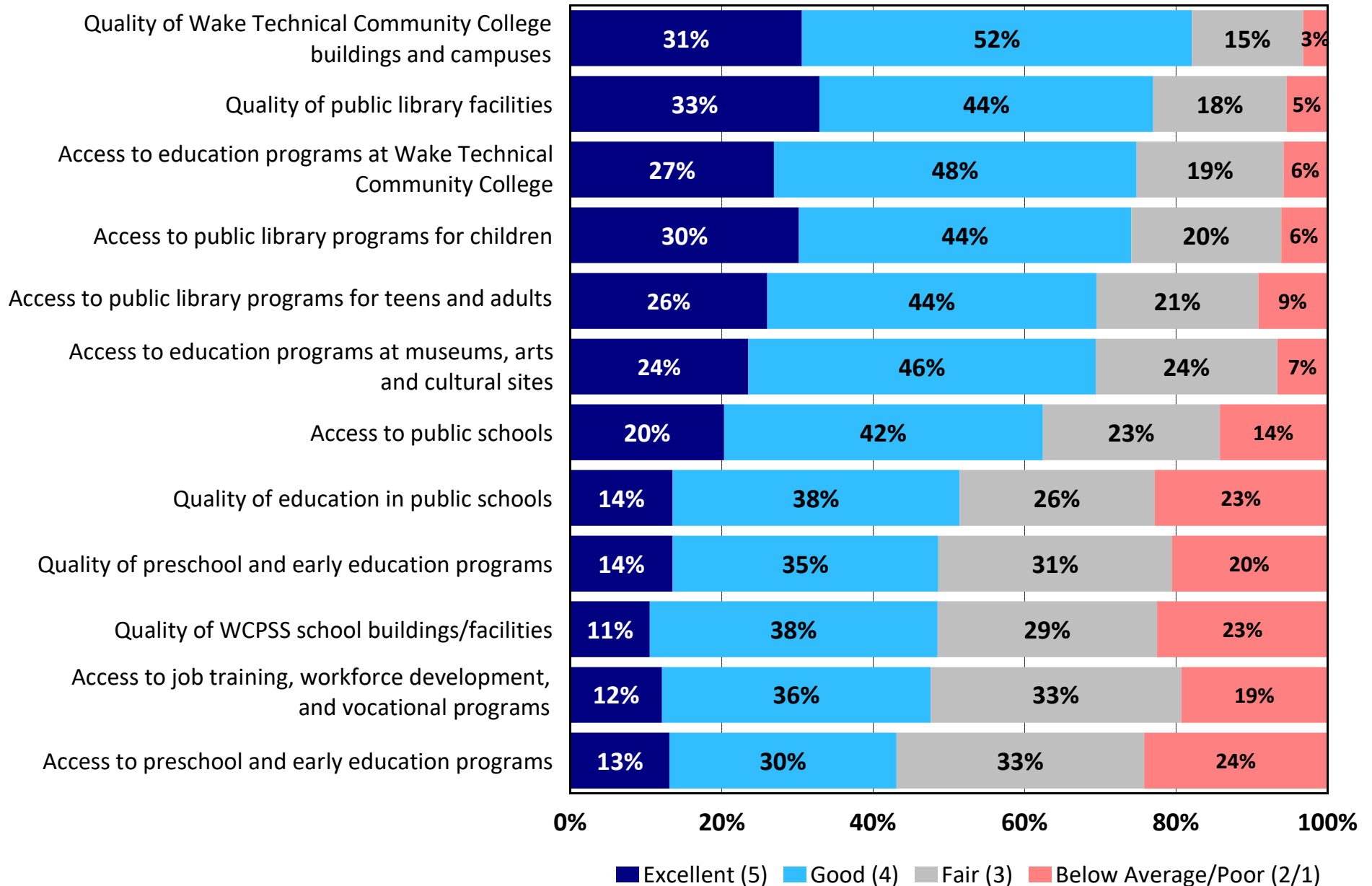
Q5. Quality of Life and Infrastructure

by percentage of respondents (excluding "don't know")



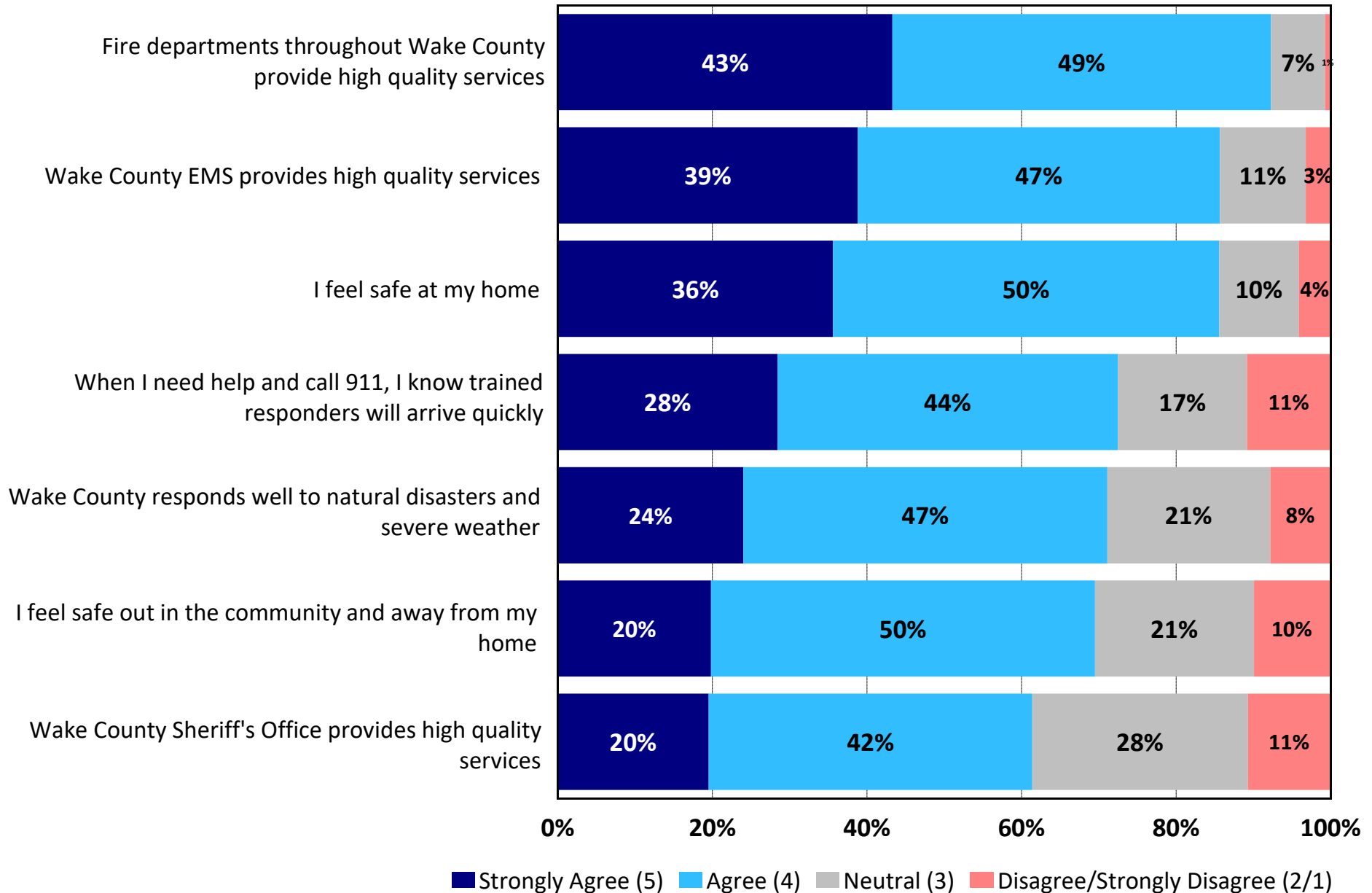
Q6. Education

by percentage of respondents (excluding “don't know”)



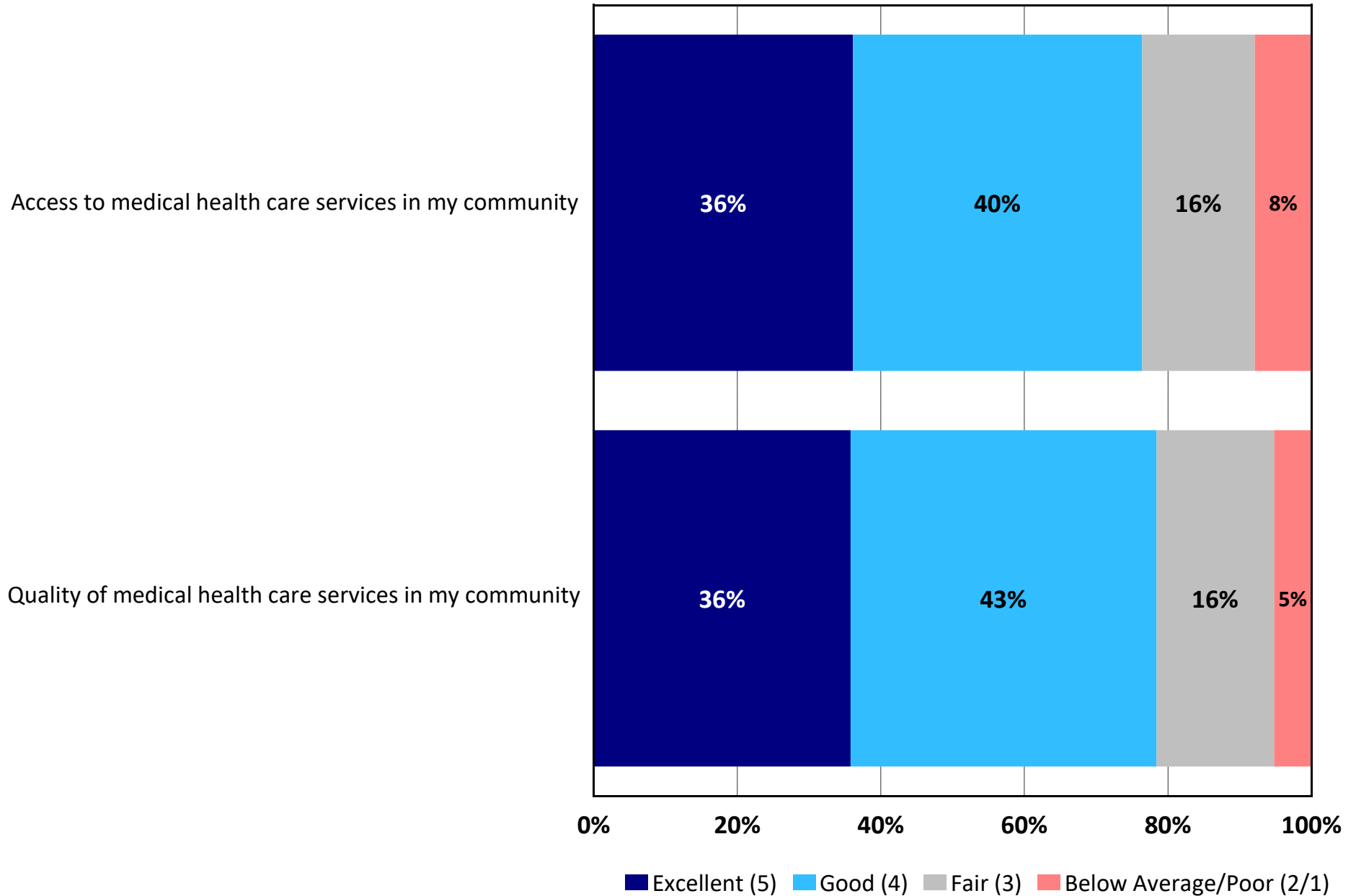
Q7. Safety and Emergency Services

by percentage of respondents (excluding "don't know")



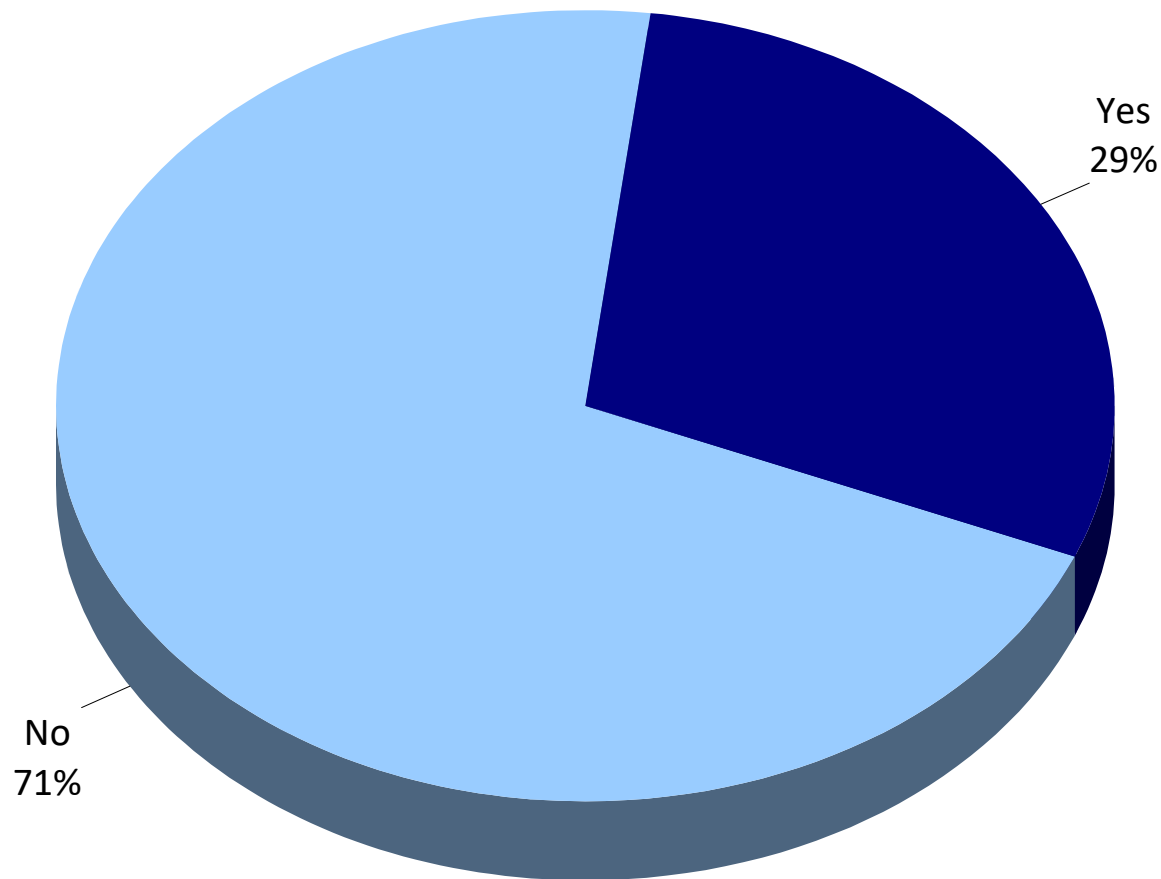
Q8. Medical Health Care

by percentage of respondents (excluding “don't know”)



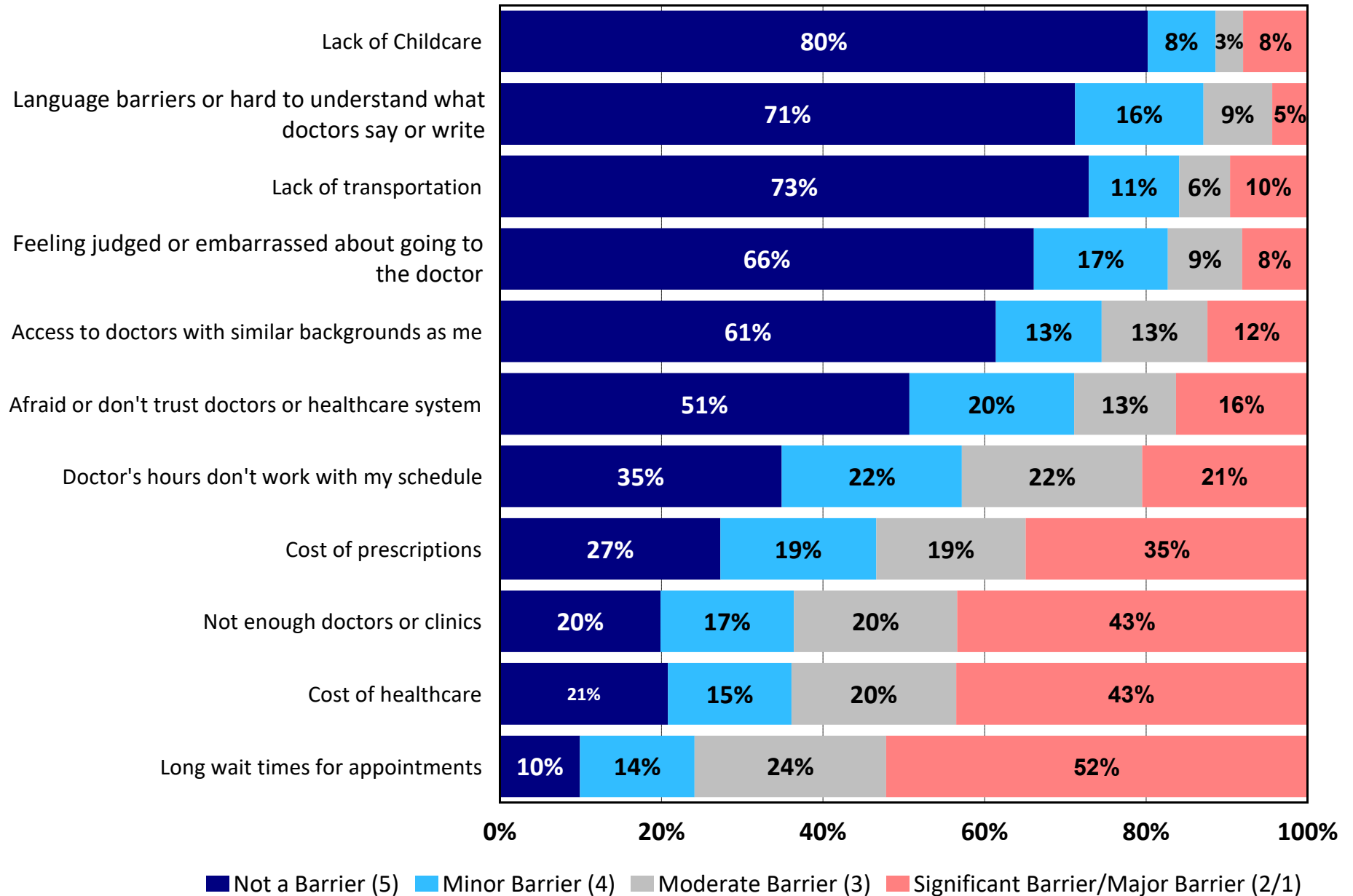
Q9. Have you or anyone in your household experienced problems or challenges seeking medical health care in the last two years?

by percentage of respondents (excluding “don’t know”)



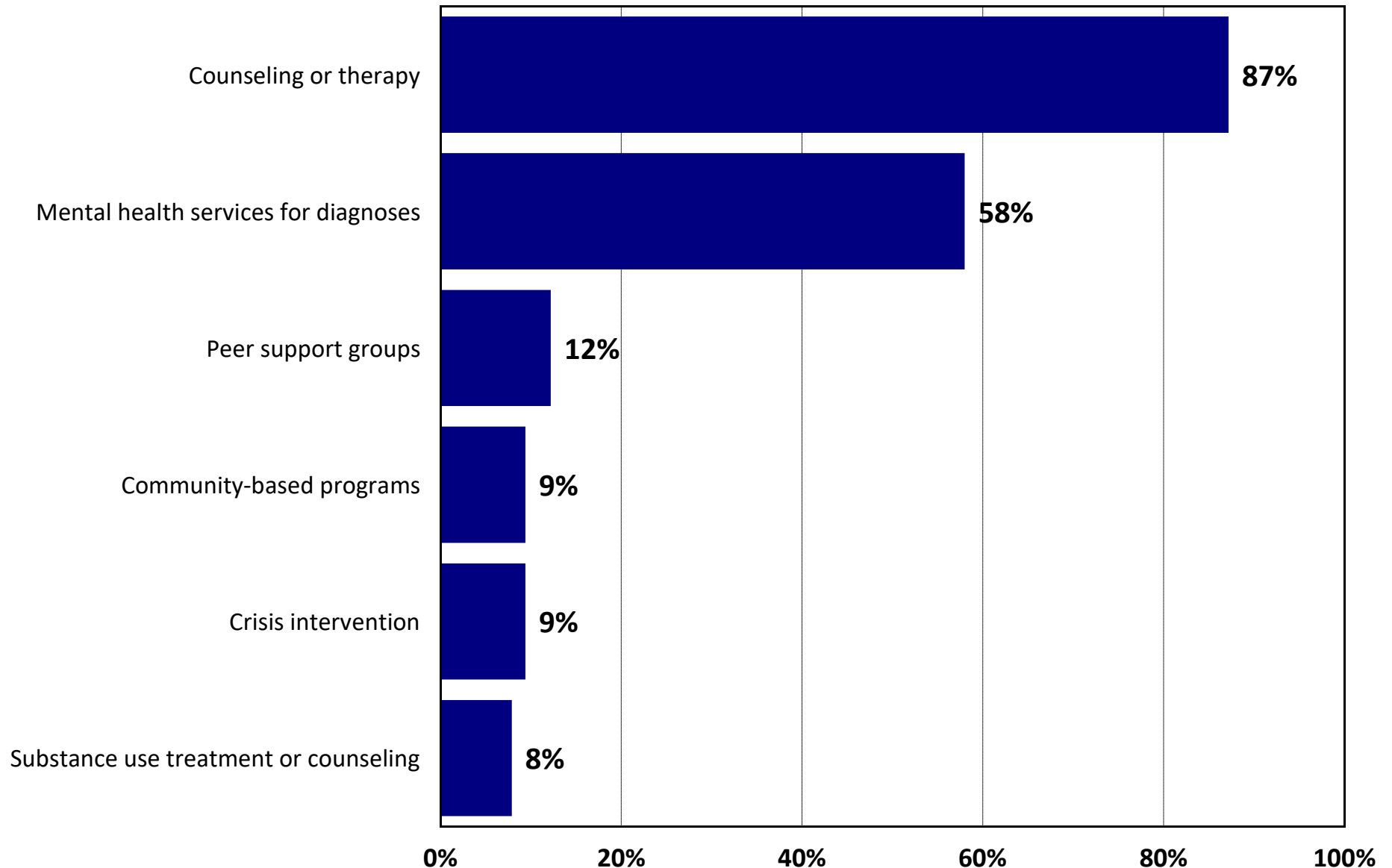
Q9a. Barriers to Medical Health Care

by percentage of respondents who answered "yes" to Q9 (excluding "not provided")



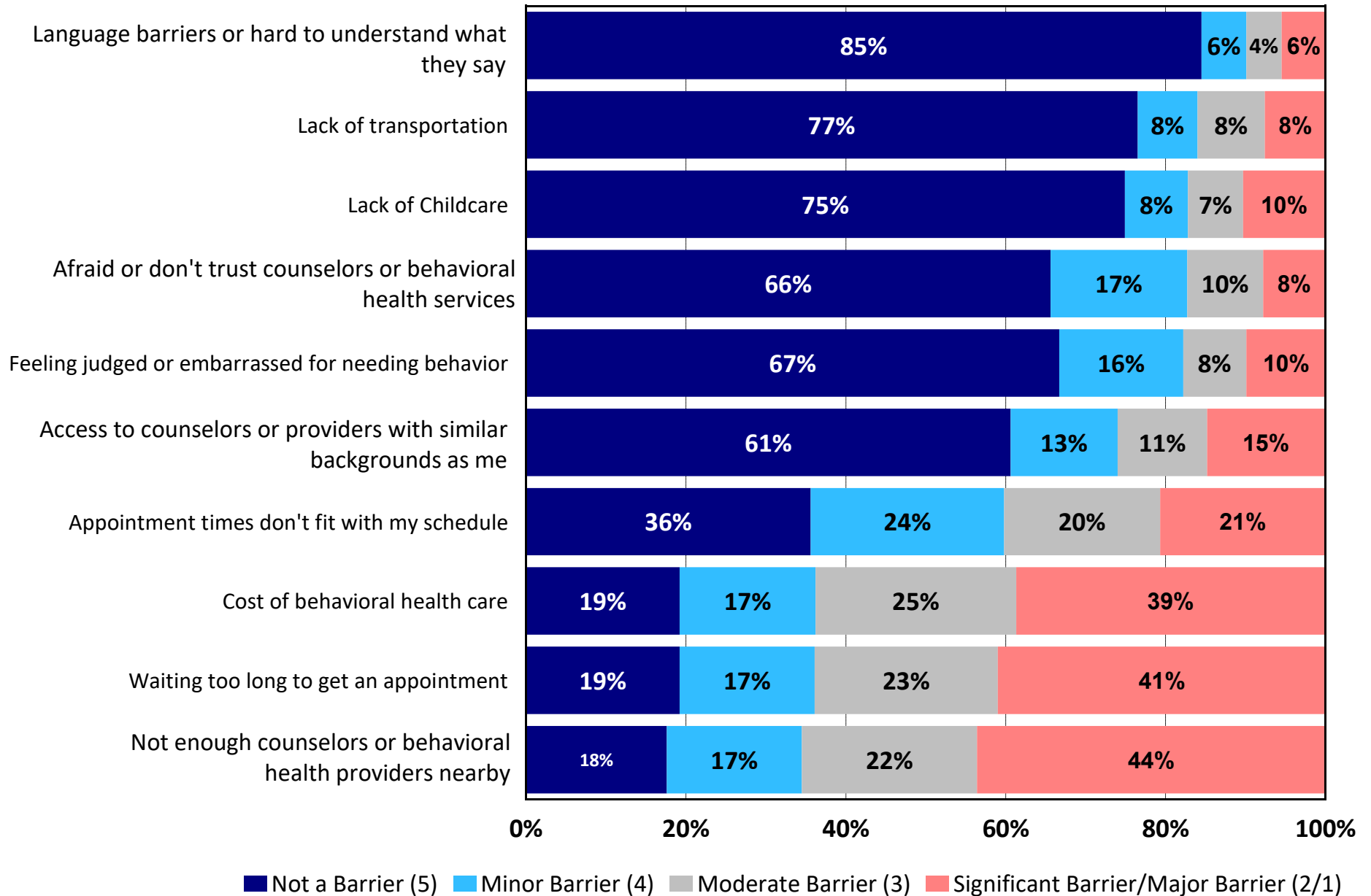
Q10. Behavioral Health. Have you, or someone close to you, sought the following behavioral healthcare services anytime in the last two years?

by percentage of respondents (multiple selections could be made)



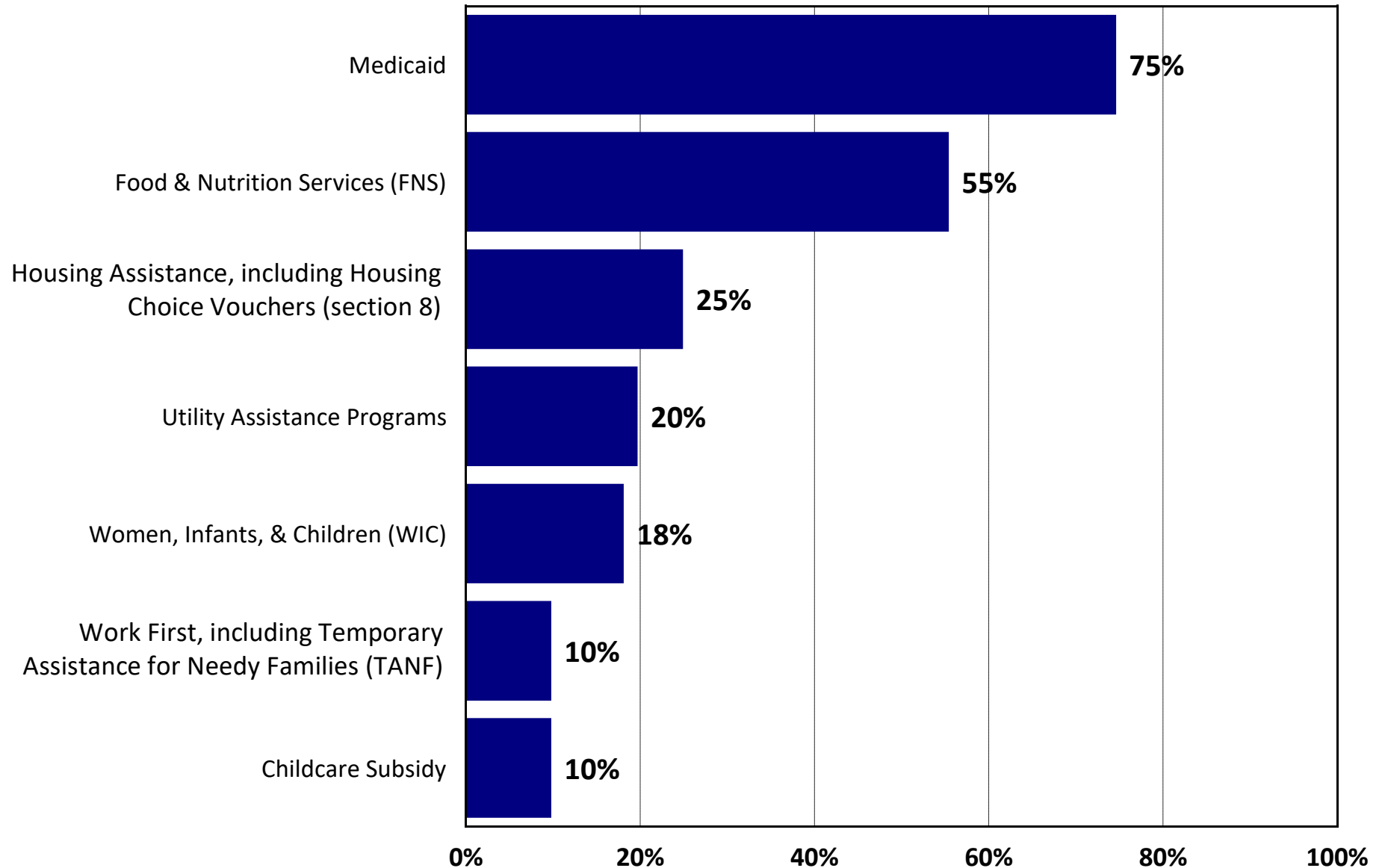
Q10a. Barriers to Behavioral Health

by percentage of respondents who did not answer Q10 (excluding "not provided")



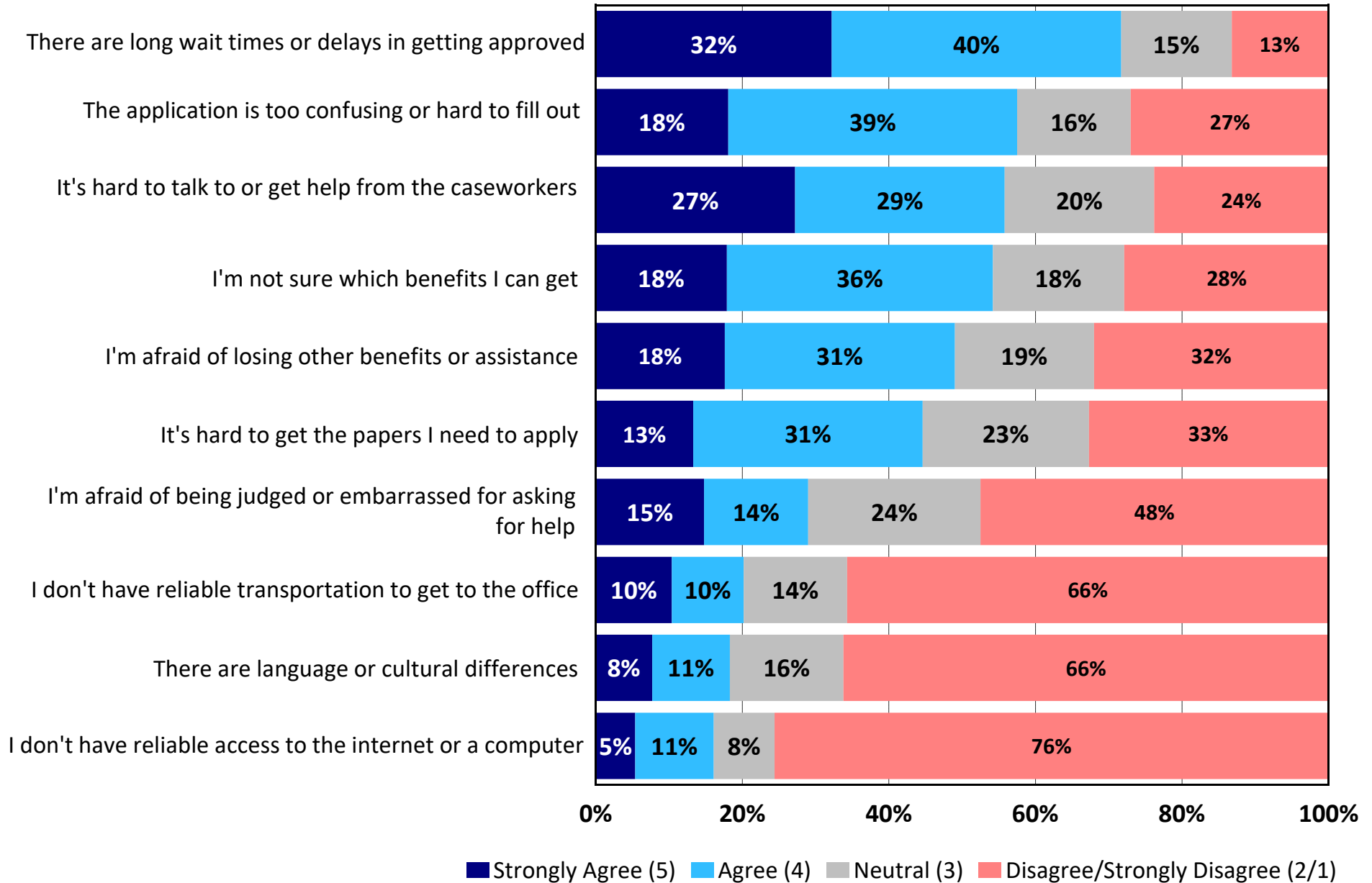
Q11. Benefits and Assistance. Have you or someone close to you sought or received any of the following benefits in the past two years?

by percentage of respondents (multiple selections could be made) (without “none/prefer not to answer”)



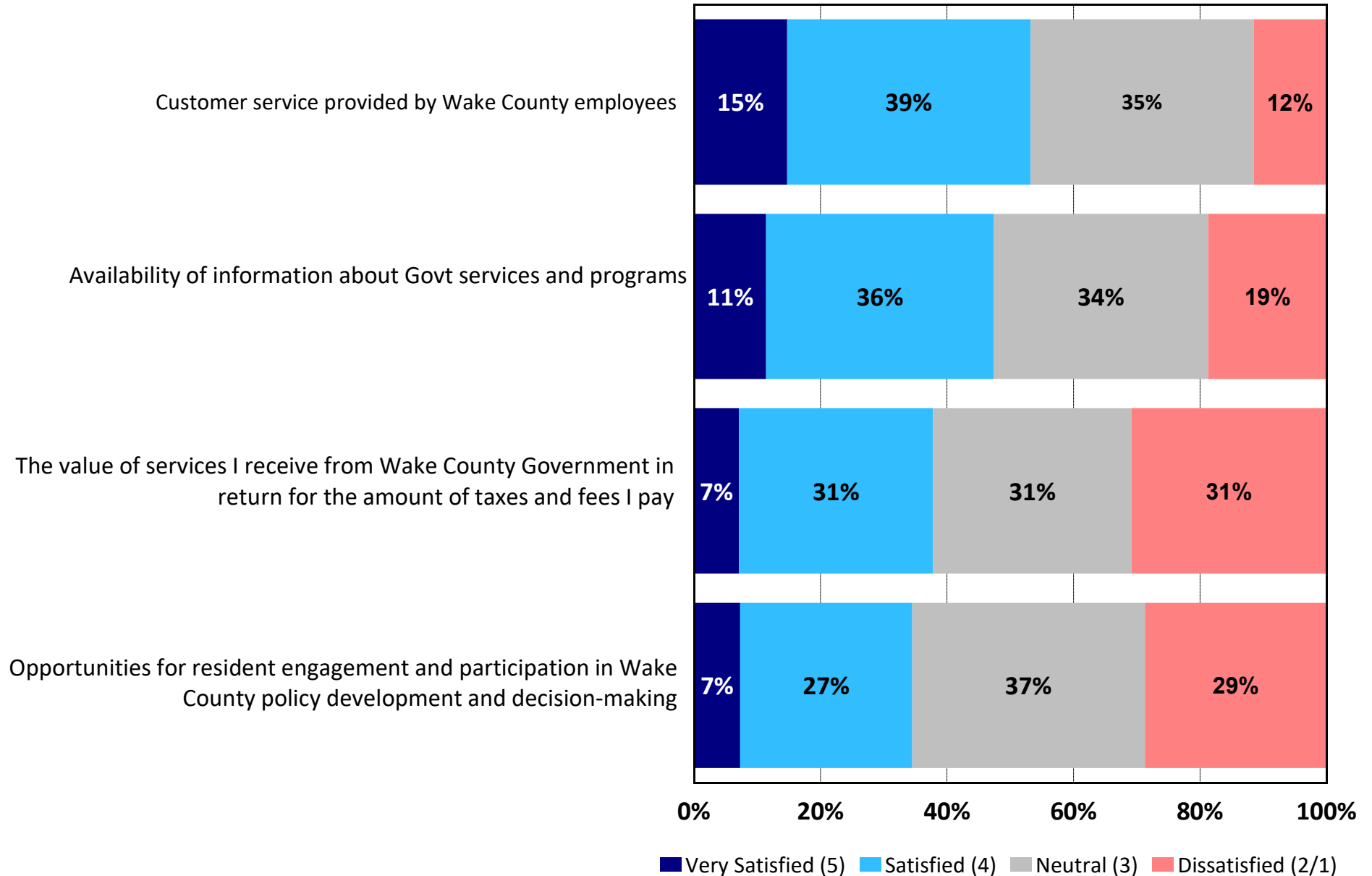
Q11a. Barriers to Benefits and Assistance

by percentage of respondents who responded to Q11 (excluding "not sure")



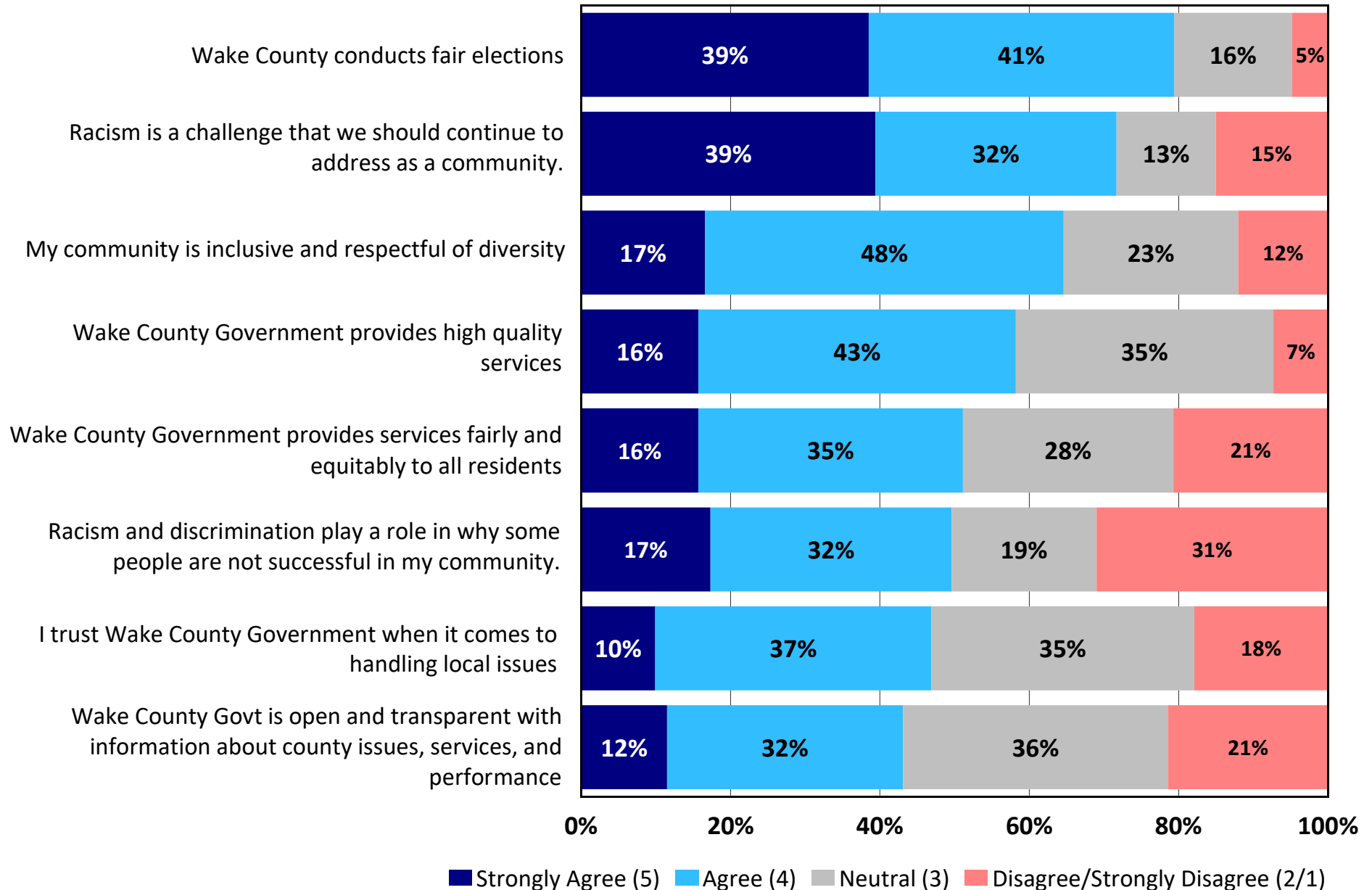
Q12. Satisfaction with Wake County Government

by percentage of respondents (excluding don't knows)



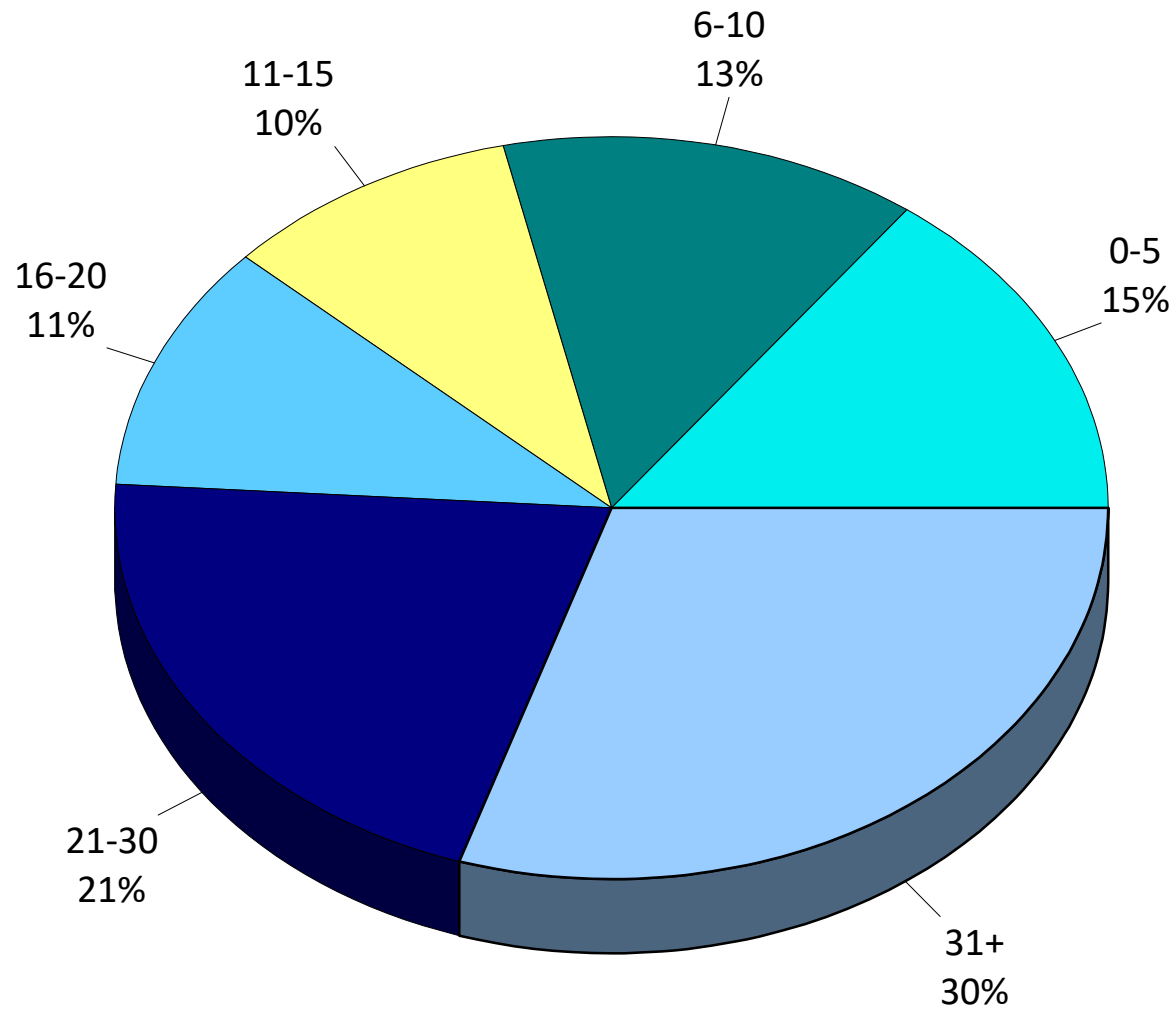
Q13. Agreement with Statements about Wake County

by percentage of respondents (excluding “don’t know”)



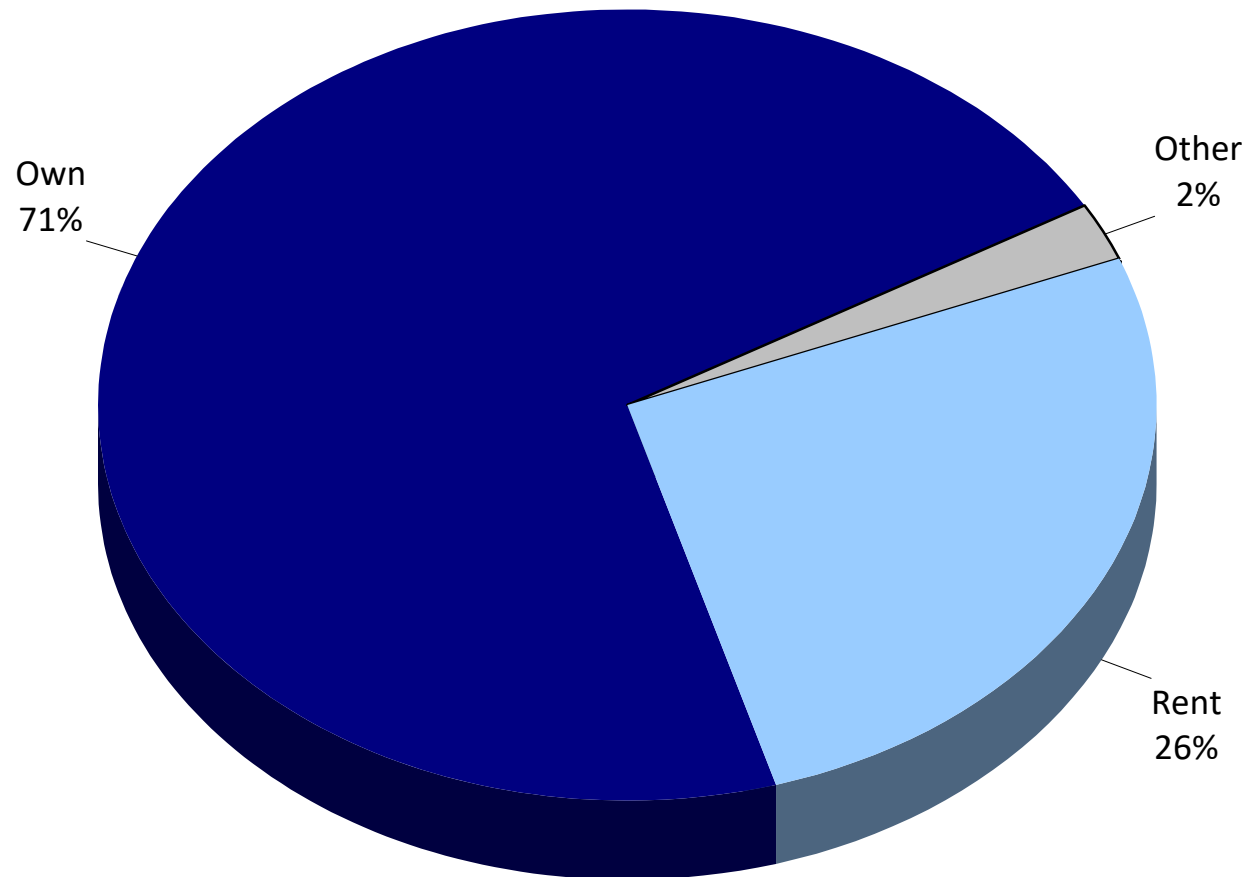
Q15. Demographics: How many years have you lived in Wake County?

by percentage of respondents (excluding "not provided")



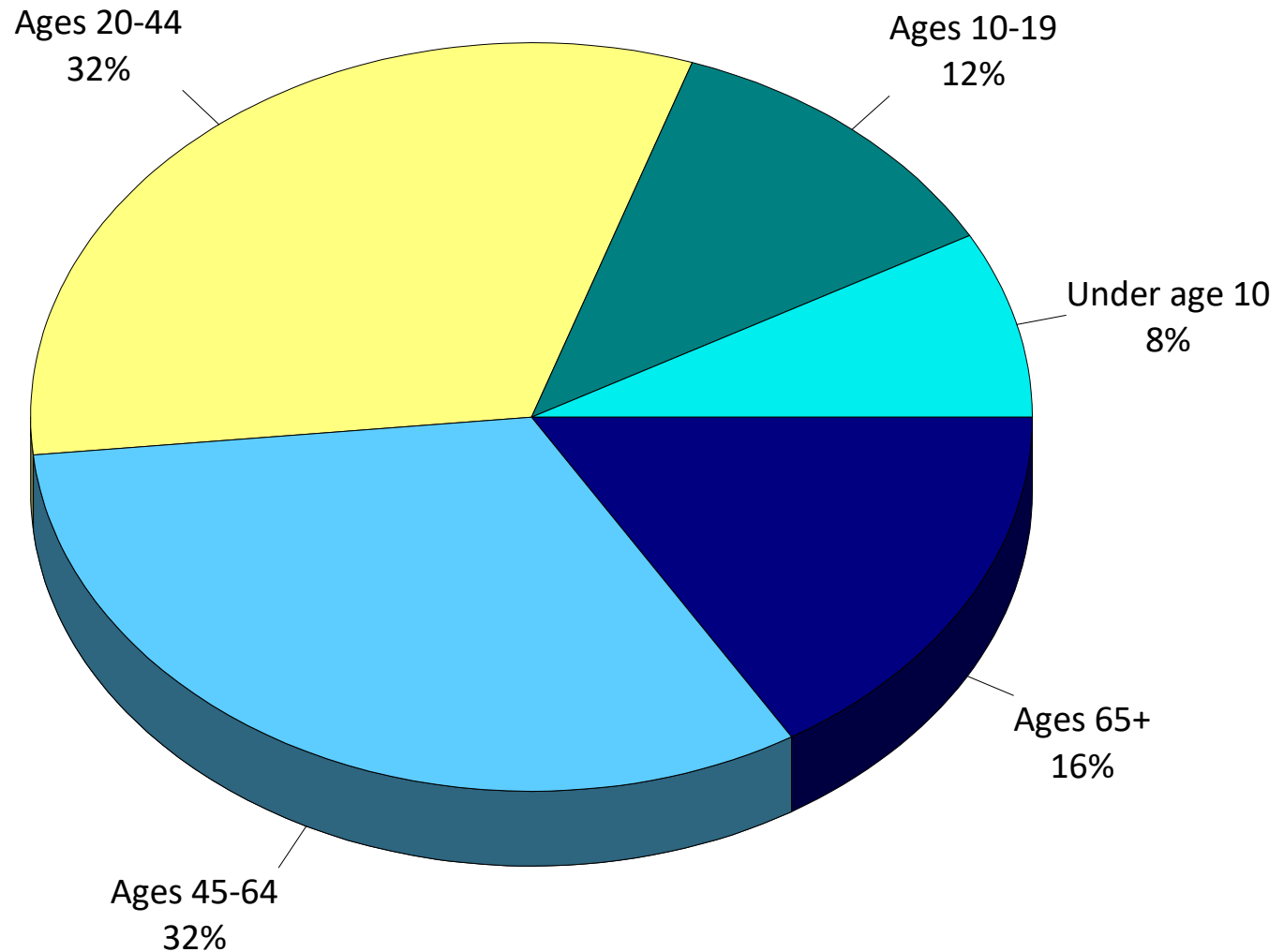
Q16. Demographics: Do you currently own or rent your current residence?

by percentage of respondents (excluding “don’t know”)



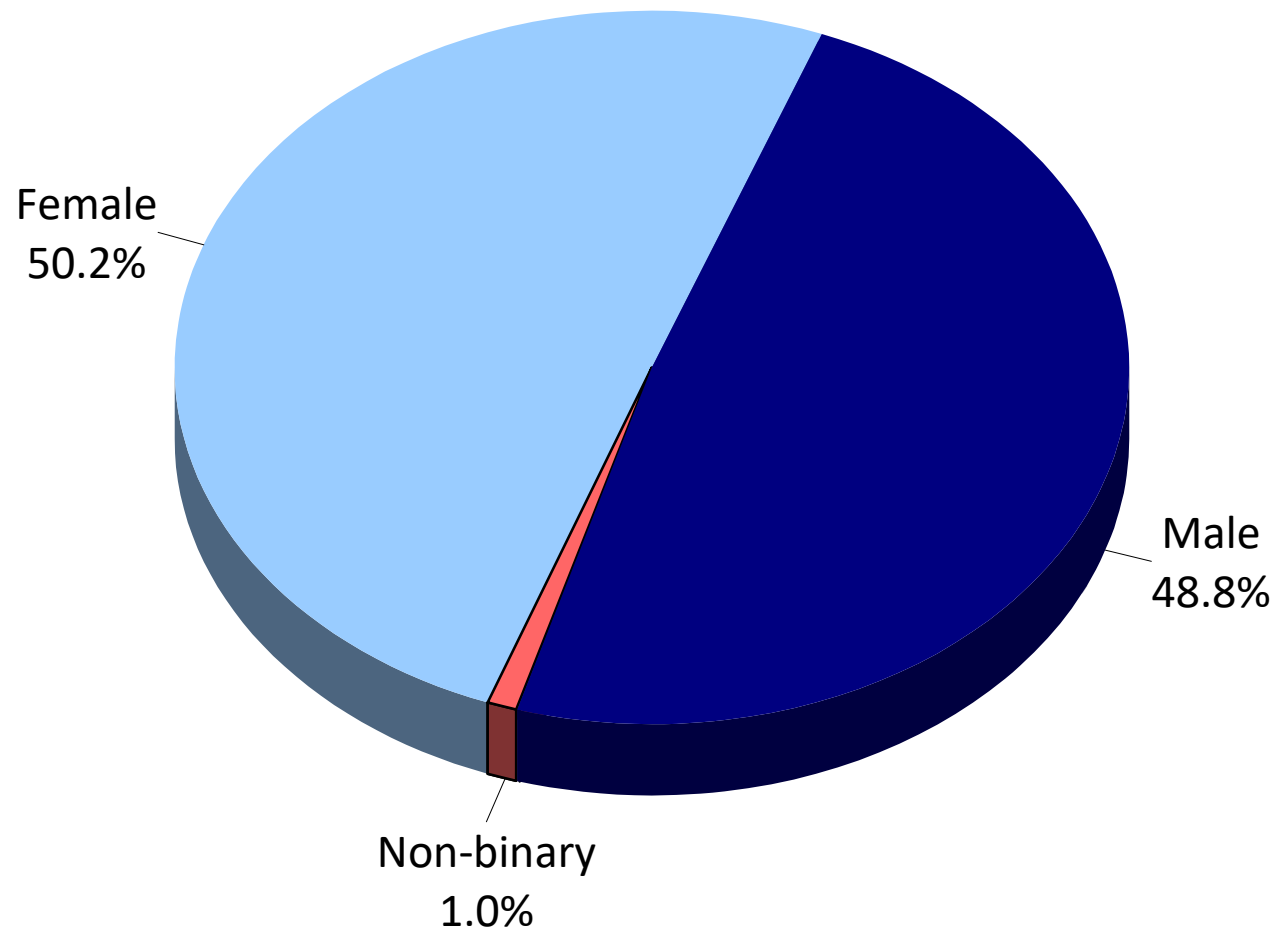
Q17. Demographics: How many persons in each age group currently live in your household?

by percentage of respondents (excluding “not provided”)



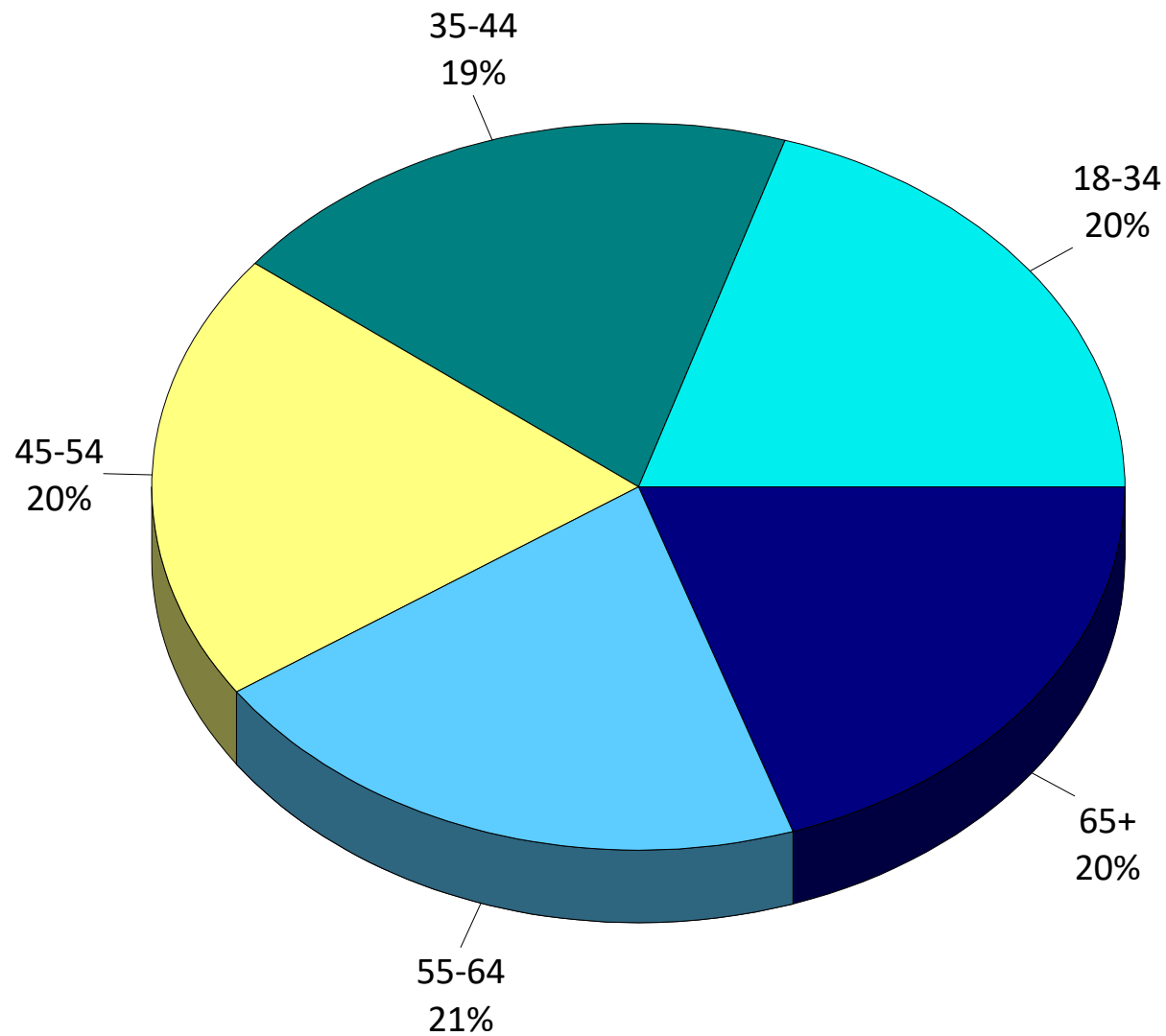
Q18. Demographics: Gender

by percentage of respondents (excluding “not provided”)



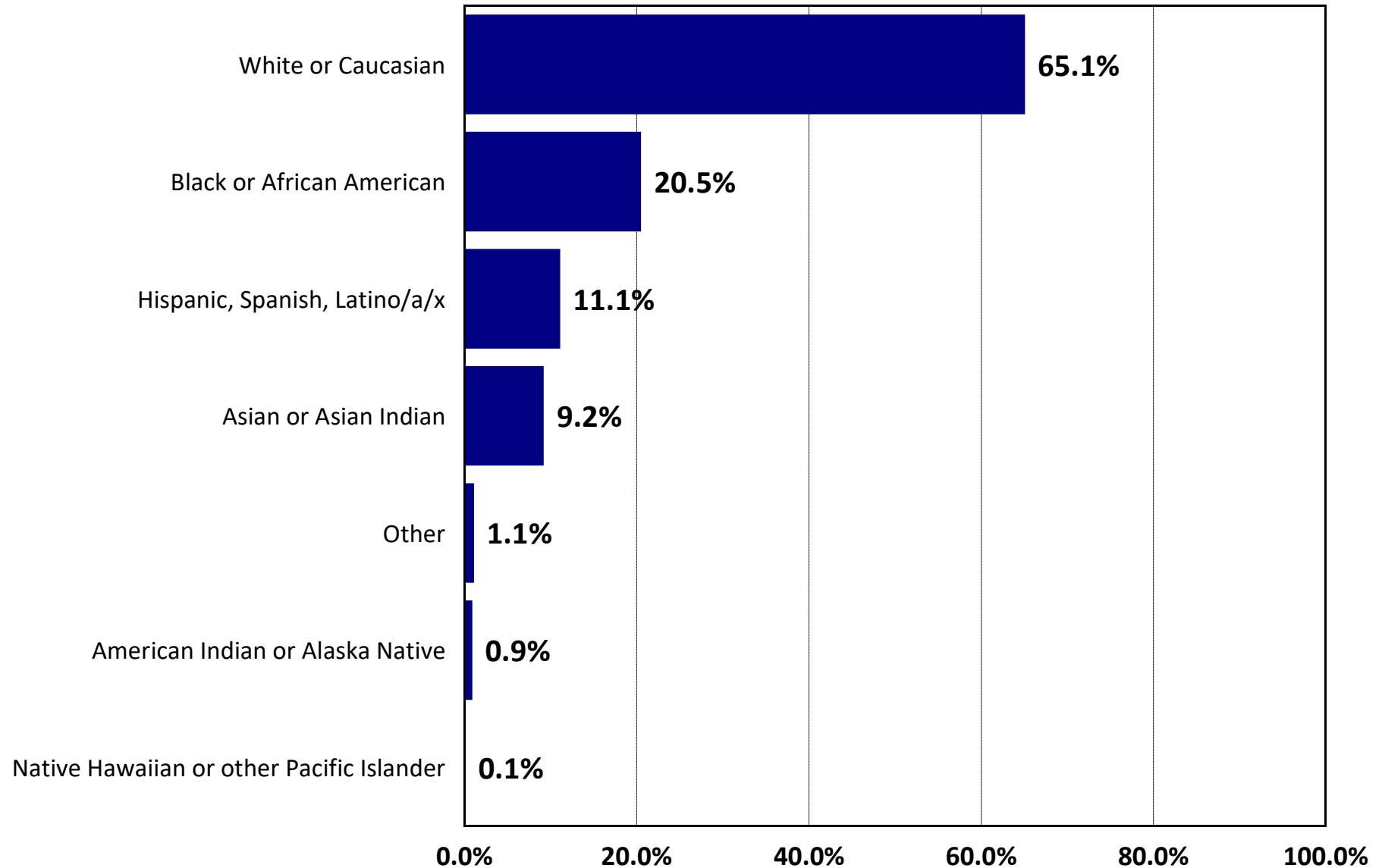
Q19. Demographics: What is your age?

by percentage of respondents (excluding “not provided”)



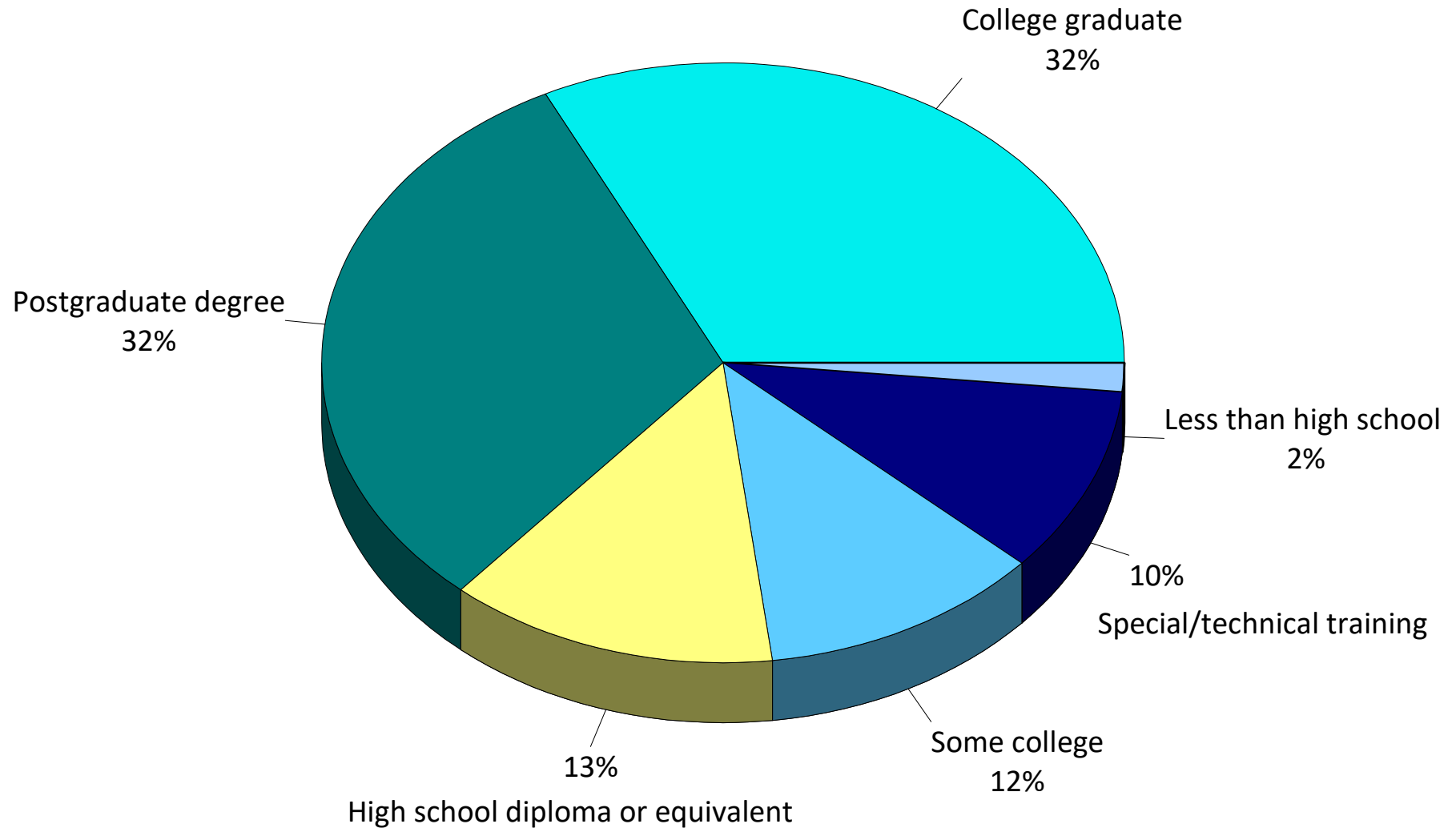
Q20. Demographics: Race/Ethnicity

by percentage of respondents (multiple selections could be made)



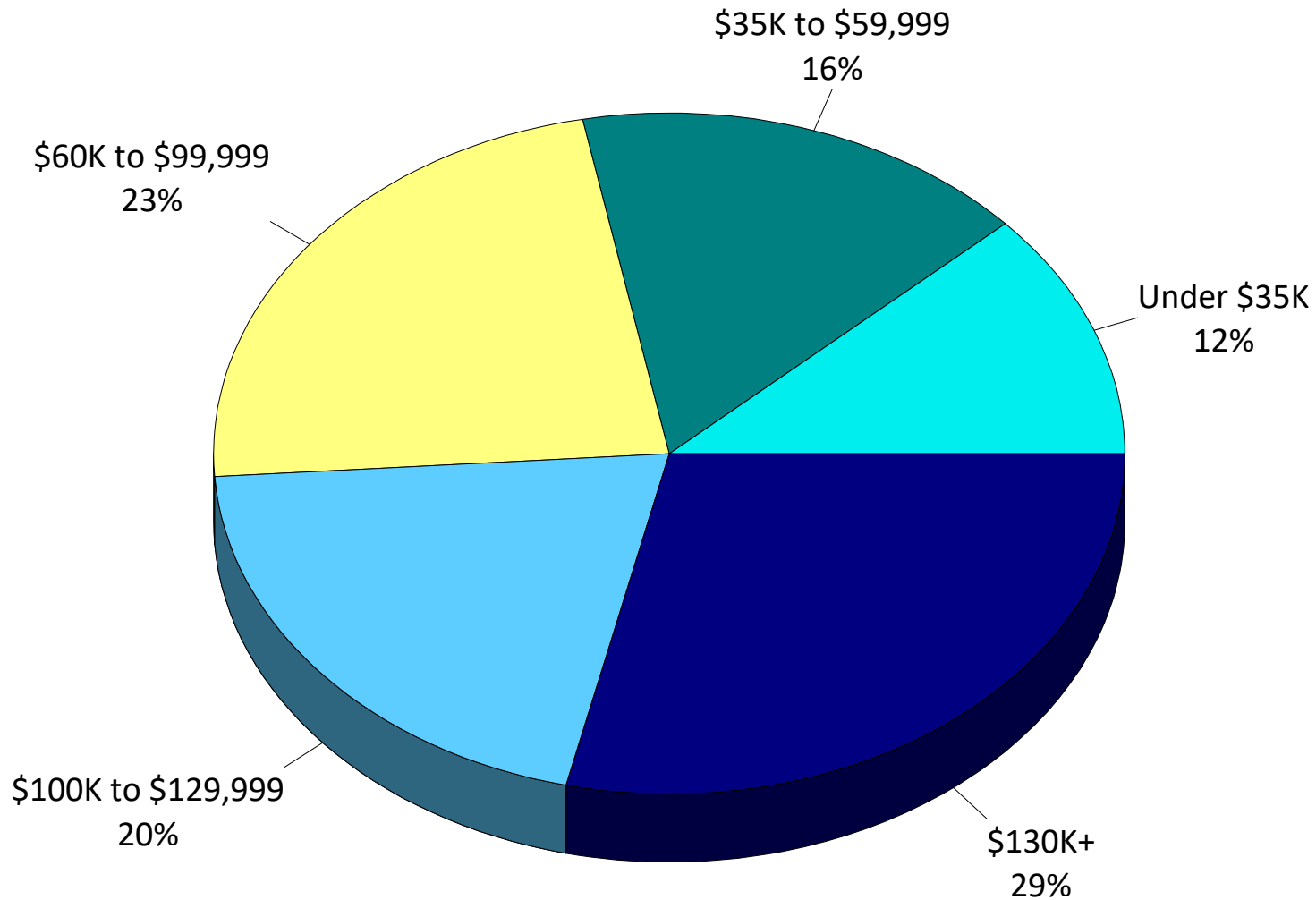
Q21. Demographics: What is the highest level of education you have completed?

by percentage of respondents (excluding "not provided")



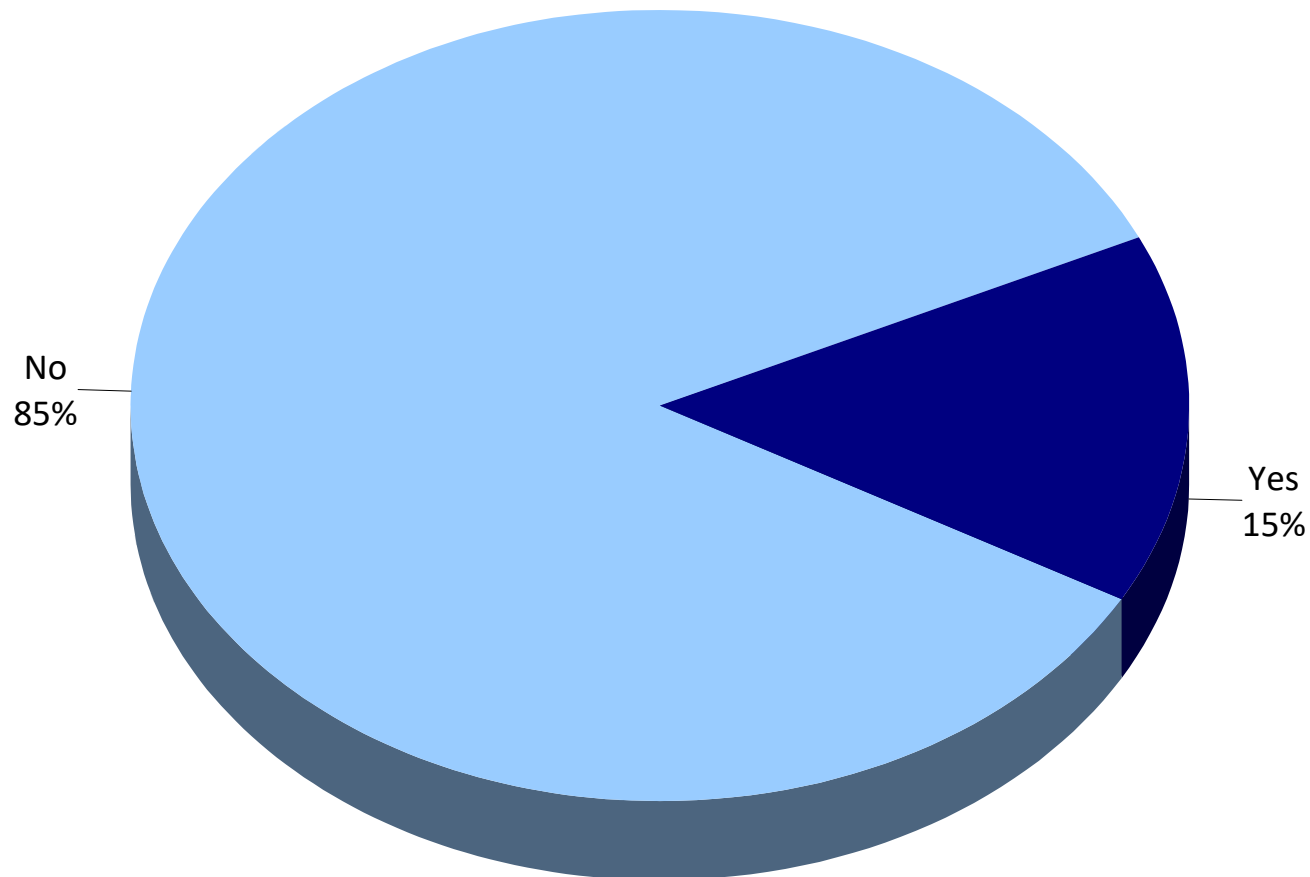
Q22. Demographics: Which best describes your total annual household income?

by percentage of respondents (excluding “not provided”)



Q23. Demographics: Are you or members of your household active duty military, retired military, or military dependent, or a veteran?

by percentage of respondents (excluding “not provided”)





Tabular Data

Q2. Wake County Job Market. Please rate each statement about the current job landscape using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q2-1. Wake County promotes job creation & economic development in my community	13.8%	42.1%	23.0%	7.4%	2.3%	11.4%
Q2-2. Wake County supports small, local businesses	8.3%	39.0%	28.1%	9.7%	2.8%	12.0%
Q2-3. I can find jobs that pay enough to cover my living expenses	8.4%	24.1%	20.8%	20.6%	11.8%	14.3%
Q2-4. I can find jobs with good benefits like health insurance, paid time off, & retirement	10.2%	27.7%	22.2%	17.4%	8.0%	14.5%
Q2-5. I can find jobs offering flexibility (e.g., flexible hours, work-from-home options)	7.1%	25.7%	27.2%	15.5%	8.1%	16.4%
Q2-6. I can find jobs that provide work-life balance (e.g., reasonable hours, family time)	7.3%	26.8%	26.2%	16.8%	7.2%	15.7%
Q2-7. I can find jobs that provide opportunities for growth, such as learning new skills or earning a promotion	7.9%	29.5%	27.1%	13.8%	4.3%	17.4%
Q2-8. I can find jobs that feel meaningful & fulfilling	8.6%	32.5%	26.8%	11.8%	4.4%	15.8%
Q2-9. I can find jobs that are stable & reliable	8.3%	35.4%	24.2%	11.1%	5.0%	16.0%
Q2-10. I can find jobs with a safe & comfortable work environment	10.3%	37.7%	24.8%	7.5%	3.2%	16.6%

(WITHOUT "DON'T KNOW")**Q2. Wake County Job Market. Please rate each statement about the current job landscape using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (without "don't know")**

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q2-1. Wake County promotes job creation & economic development in my community	15.6%	47.6%	25.9%	8.3%	2.6%
Q2-2. Wake County supports small, local businesses	9.5%	44.3%	32.0%	11.1%	3.2%
Q2-3. I can find jobs that pay enough to cover my living expenses	9.9%	28.1%	24.2%	24.0%	13.8%
Q2-4. I can find jobs with good benefits like health insurance, paid time off, & retirement	12.0%	32.4%	25.9%	20.3%	9.3%
Q2-5. I can find jobs offering flexibility (e.g., flexible hours, work-from-home options)	8.4%	30.8%	32.6%	18.5%	9.6%
Q2-6. I can find jobs that provide work-life balance (e.g., reasonable hours, family time)	8.6%	31.8%	31.1%	19.9%	8.5%
Q2-7. I can find jobs that provide opportunities for growth, such as learning new skills or earning a promotion	9.5%	35.7%	32.9%	16.7%	5.2%
Q2-8. I can find jobs that feel meaningful & fulfilling	10.3%	38.6%	31.9%	14.0%	5.2%
Q2-9. I can find jobs that are stable & reliable	9.9%	42.1%	28.8%	13.3%	5.9%
Q2-10. I can find jobs with a safe & comfortable work environment	12.4%	45.2%	29.7%	8.9%	3.8%

Q3. Are you having trouble finding a job near where you live?

Q3. Are you having trouble finding a job near where you live	Number	Percent
Yes	191	19.0 %
No	700	69.6 %
Don't know	115	11.4 %
Total	1006	100.0 %

(WITHOUT "DON'T KNOW")

Q3. Are you having trouble finding a job near where you live? (without "don't know")

Q3. Are you having trouble finding a job near where you live	Number	Percent
Yes	191	21.4 %
No	700	78.6 %
Total	891	100.0 %

Q3a. Barriers to Finding a Good Job. Please rate each statement about possible barriers you face when trying to find a good job in Wake County using a scale of 1 to 5, where 5 means "Not a Problem" and 1 means "Major Problem."

(N=191)

	Not a problem	Minor problem	Moderate problem	Significant problem	Major problem	Not sure
Q3a-1. Not enough education or training	44.0%	14.7%	18.8%	11.0%	8.4%	3.1%
Q3a-2. Little to no work experience	51.8%	16.2%	14.7%	6.8%	7.3%	3.1%
Q3a-3. Not knowing how to look for a job	53.9%	18.3%	16.8%	5.8%	3.7%	1.6%
Q3a-4. No access to internet or a computer	80.1%	7.9%	2.1%	5.2%	2.6%	2.1%
Q3a-5. Living in a place with few job opportunities	22.5%	24.6%	25.7%	15.2%	8.4%	3.7%
Q3a-6. Jobs don't pay enough	7.3%	11.0%	18.3%	22.0%	37.7%	3.7%
Q3a-7. Jobs are unsafe or have bad work conditions	32.5%	25.7%	17.3%	7.9%	5.2%	11.5%
Q3a-8. Discrimination (e.g., because of age, race, gender, etc.)	23.6%	14.7%	16.2%	14.7%	25.1%	5.8%
Q3a-9. Health problems (physical or mental)	53.4%	17.3%	8.4%	8.4%	8.4%	4.2%
Q3a-10. Having a criminal record	78.0%	4.2%	2.6%	4.7%	5.2%	5.2%
Q3a-11. Trouble speaking or understanding the language	80.6%	3.7%	5.2%	3.1%	1.6%	5.8%
Q3a-12. Lack of transportation (no way to get to work)	64.9%	8.4%	5.8%	7.9%	9.9%	3.1%
Q3a-13. No one to watch my kids while I go to work (lack of childcare)	64.4%	5.2%	6.3%	5.2%	13.1%	5.8%

(WITHOUT "NOT SURE")

Q3a. Barriers to Finding a Good Job. Please rate each statement about possible barriers you face when trying to find a good job in Wake County using a scale of 1 to 5, where 5 means "Not a Problem" and 1 means "Major Problem." (without "not sure")

(N=191)

	Not a problem	Minor problem	Moderate problem	Significant problem	Major problem
Q3a-1. Not enough education or training	45.4%	15.1%	19.5%	11.4%	8.6%
Q3a-2. Little to no work experience	53.5%	16.8%	15.1%	7.0%	7.6%
Q3a-3. Not knowing how to look for a job	54.8%	18.6%	17.0%	5.9%	3.7%
Q3a-4. No access to internet or a computer	81.8%	8.0%	2.1%	5.3%	2.7%
Q3a-5. Living in a place with few job opportunities	23.4%	25.5%	26.6%	15.8%	8.7%
Q3a-6. Jobs don't pay enough	7.6%	11.4%	19.0%	22.8%	39.1%
Q3a-7. Jobs are unsafe or have bad work conditions	36.7%	29.0%	19.5%	8.9%	5.9%
Q3a-8. Discrimination (e.g., because of age, race, gender, etc.)	25.0%	15.6%	17.2%	15.6%	26.7%
Q3a-9. Health problems (physical or mental)	55.7%	18.0%	8.7%	8.7%	8.7%
Q3a-10. Having a criminal record	82.3%	4.4%	2.8%	5.0%	5.5%
Q3a-11. Trouble speaking or understanding the language	85.6%	3.9%	5.6%	3.3%	1.7%
Q3a-12. Lack of transportation (no way to get to work)	67.0%	8.6%	5.9%	8.1%	10.3%
Q3a-13. No one to watch my kids while I go to work (lack of childcare)	68.3%	5.6%	6.7%	5.6%	13.9%

Q4. Housing, Growth, and Environment. Please rate each statement about the built community using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q4-1. I have access to affordable housing in Wake County	7.8%	24.3%	17.4%	23.1%	18.8%	8.7%
Q4-2. Affordable high-speed Internet service is available for my household	23.7%	42.8%	12.1%	12.3%	6.9%	2.2%
Q4-3. Wake County Government does a good job managing growth & development in rural (unincorporated) areas of County	2.6%	12.2%	22.5%	27.4%	20.0%	15.3%
Q4-4. Growth & development in my community is managed in a way that is fair & equitable	3.1%	11.2%	24.2%	30.3%	21.7%	9.5%
Q4-5. Growth & development is intentional & well-coordinated	2.7%	12.2%	21.3%	33.7%	23.0%	7.2%
Q4-6. Growth & development enhance quality of life in my community	6.0%	25.9%	22.1%	23.3%	18.0%	4.8%
Q4-7. I have access to clean water for daily use	41.3%	46.2%	5.8%	3.1%	1.7%	2.0%
Q4-8. Wake County protects green spaces like farmland, forests, & natural areas	12.5%	33.1%	17.5%	18.7%	11.2%	7.0%
Q4-9. Wake County protects waterways from erosion & pollution	8.5%	26.4%	23.6%	18.4%	8.3%	14.8%
Q4-10. Parks & greenways in my community are well-maintained	22.0%	48.8%	16.4%	6.6%	1.5%	4.8%
Q4-11. Wake County is addressing climate change effectively	3.9%	10.5%	31.2%	15.3%	11.1%	27.9%

(WITHOUT "DON'T KNOW")**Q4. Housing, Growth, and Environment. Please rate each statement about the built community using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (without "don't know")**

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q4-1. I have access to affordable housing in Wake County	8.5%	26.6%	19.1%	25.3%	20.6%
Q4-2. Affordable high-speed Internet service is available for my household	24.2%	43.8%	12.4%	12.6%	7.0%
Q4-3. Wake County Government does a good job managing growth & development in rural (unincorporated) areas of County	3.1%	14.4%	26.5%	32.4%	23.6%
Q4-4. Growth & development in my community is managed in a way that is fair & equitable	3.4%	12.4%	26.7%	33.5%	24.0%
Q4-5. Growth & development is intentional & well-coordinated	2.9%	13.2%	22.9%	36.3%	24.7%
Q4-6. Growth & development enhance quality of life in my community	6.3%	27.2%	23.2%	24.4%	18.9%
Q4-7. I have access to clean water for daily use	42.1%	47.2%	5.9%	3.1%	1.7%
Q4-8. Wake County protects green spaces like farmland, forests, & natural areas	13.5%	35.6%	18.8%	20.1%	12.1%
Q4-9. Wake County protects waterways from erosion & pollution	10.0%	31.0%	27.7%	21.6%	9.7%
Q4-10. Parks & greenways in my community are well-maintained	23.1%	51.3%	17.2%	6.9%	1.6%
Q4-11. Wake County is addressing climate change effectively	5.4%	14.6%	43.3%	21.2%	15.4%

Q5. Quality of Life and Infrastructure. Thinking about your lived experiences in our community, please rate each statement on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

(N=1006)

	Excellent	Good	Fair	Below average	Poor	Don't know
Q5-1. Ease of travel in Wake County, including roads & traffic	4.3%	21.6%	32.6%	20.5%	20.1%	1.0%
Q5-2. Ability to travel in Wake County without a personal vehicle (e.g., walking, cycling, public transit, taxis, & ridesharing)	2.1%	7.8%	17.9%	23.0%	38.1%	11.2%
Q5-3. Ease of public transportation to access community attractions (e.g., businesses, dining, parks, libraries, museums, & cultural sites)	2.7%	9.7%	18.4%	23.0%	29.4%	16.8%
Q5-4. Quality & variety of local food & dining options	25.2%	42.1%	22.8%	5.5%	2.6%	1.8%
Q5-5. Quality & variety of music & concert venues	18.9%	43.7%	20.6%	6.1%	1.3%	9.4%
Q5-6. Quality & variety of arts & cultural events (e.g., visual arts, theater programs, dance, music, & literary arts)	21.3%	44.9%	20.4%	4.9%	1.5%	7.1%
Q5-7. Support for local artists & craft makers	13.0%	35.7%	23.9%	6.3%	1.7%	19.5%
Q5-8. Preservation of historic & cultural landmarks	11.5%	39.0%	23.1%	8.8%	4.4%	13.2%
Q5-9. Access to recreational spaces (e.g., parks, greenways, playgrounds, athletic fields)	26.2%	47.2%	17.6%	4.1%	1.9%	3.0%
Q5-10. Quality of services & amenities for tourists (e.g., accommodations, dining, visitor assistance)	12.7%	39.7%	20.9%	5.2%	1.9%	19.7%

(WITHOUT "DON'T KNOW")

Q5. Quality of Life and Infrastructure. Thinking about your lived experiences in our community, please rate each statement on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")

(N=1006)

	Excellent	Good	Fair	Below average	Poor
Q5-1. Ease of travel in Wake County, including roads & traffic	4.3%	21.8%	32.9%	20.7%	20.3%
Q5-2. Ability to travel in Wake County without a personal vehicle (e.g., walking, cycling, public transit, taxis, & ridesharing)	2.4%	8.7%	20.2%	25.9%	42.9%
Q5-3. Ease of public transportation to access community attractions (e.g., businesses, dining, parks, libraries, museums, & cultural sites)	3.2%	11.7%	22.1%	27.6%	35.4%
Q5-4. Quality & variety of local food & dining options	25.7%	42.9%	23.2%	5.6%	2.6%
Q5-5. Quality & variety of music & concert venues	20.9%	48.3%	22.7%	6.7%	1.4%
Q5-6. Quality & variety of arts & cultural events (e.g., visual arts, theater programs, dance, music, & literary arts)	22.9%	48.3%	21.9%	5.2%	1.6%
Q5-7. Support for local artists & craft makers	16.2%	44.3%	29.6%	7.8%	2.1%
Q5-8. Preservation of historic & cultural landmarks	13.3%	44.9%	26.6%	10.2%	5.0%
Q5-9. Access to recreational spaces (e.g., parks, greenways, playgrounds, athletic fields)	27.0%	48.7%	18.1%	4.2%	1.9%
Q5-10. Quality of services & amenities for tourists (e.g., accommodations, dining, visitor assistance)	15.8%	49.4%	26.0%	6.4%	2.4%

Q6. Education. Please rate each statement about education resources in our community using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

(N=1006)

	Excellent	Good	Fair	Below average	Poor	Don't know
Q6-1. Access to preschool & early education programs	8.3%	19.0%	20.7%	9.3%	6.0%	36.8%
Q6-2. Quality of preschool & early education programs	8.0%	20.7%	18.2%	6.7%	5.4%	41.2%
Q6-3. Access to public schools, including Wake County Public School System(WCPSS) & charter schools	15.4%	32.0%	17.8%	5.8%	5.0%	24.1%
Q6-4. Quality of education in public schools, including WCPSS & charter schools	10.3%	28.9%	19.7%	9.8%	7.6%	23.7%
Q6-5. Quality of WCPSS public school buildings & facilities (not including charter schools)	7.7%	27.7%	21.2%	10.6%	5.9%	26.9%
Q6-6. Access to public library programs for children	22.7%	33.0%	14.9%	2.9%	1.7%	24.9%
Q6-7. Access to public library programs for teens & adults	19.9%	33.3%	16.4%	4.5%	2.5%	23.5%
Q6-8. Quality of public library facilities	29.0%	38.9%	15.5%	3.4%	1.4%	11.8%
Q6-9. Access to education programs at museums, arts & cultural sites	19.1%	37.3%	19.5%	4.1%	1.3%	18.8%
Q6-10. Access to job training, workforce development, & vocational programs	7.0%	20.5%	19.1%	7.2%	4.0%	42.3%
Q6-11. Access to education programs at Wake Technical Community College	18.5%	32.9%	13.3%	2.5%	1.5%	31.3%
Q6-12. Quality of Wake Technical Community College buildings & campuses	18.8%	31.6%	9.0%	1.3%	0.7%	38.6%

(WITHOUT "DON'T KNOW")**Q6. Education. Please rate each statement about education resources in our community using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")**

(N=1006)

	Excellent	Good	Fair	Below average	Poor
Q6-1. Access to preschool & early education programs	13.1%	30.0%	32.7%	14.8%	9.4%
Q6-2. Quality of preschool & early education programs	13.5%	35.1%	30.9%	11.3%	9.1%
Q6-3. Access to public schools, including Wake County Public School System(WCPSS) & charter schools	20.3%	42.1%	23.4%	7.6%	6.5%
Q6-4. Quality of education in public schools, including WCPSS & charter schools	13.5%	37.9%	25.8%	12.9%	9.9%
Q6-5. Quality of WCPSS public school buildings & facilities (not including charter schools)	10.5%	38.0%	29.0%	14.6%	8.0%
Q6-6. Access to public library programs for children	30.2%	43.9%	19.8%	3.8%	2.2%
Q6-7. Access to public library programs for teens & adults	26.0%	43.5%	21.4%	5.8%	3.2%
Q6-8. Quality of public library facilities	32.9%	44.1%	17.6%	3.8%	1.6%
Q6-9. Access to education programs at museums, arts & cultural sites	23.5%	45.9%	24.0%	5.0%	1.6%
Q6-10. Access to job training, workforce development, & vocational programs	12.1%	35.5%	33.1%	12.4%	6.9%
Q6-11. Access to education programs at Wake Technical Community College	26.9%	47.9%	19.4%	3.6%	2.2%
Q6-12. Quality of Wake Technical Community College buildings & campuses	30.6%	51.5%	14.7%	2.1%	1.1%

Q7. Safety and Emergency Services. Please rate each statement about public safety using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q7-1. I feel safe at my home	35.2%	49.4%	10.1%	2.7%	1.4%	1.2%
Q7-2. I feel safe out in the community & away from my home	19.6%	49.1%	20.4%	7.8%	1.9%	1.3%
Q7-3. When I need help & call 911, I know trained responders will arrive quickly	23.9%	37.1%	14.0%	6.3%	2.9%	15.9%
Q7-4. Wake County Sheriff's Office provides high quality services (e.g., law enforcement, judicial services, & detention/jail)	14.1%	30.3%	20.2%	5.0%	2.8%	27.6%
Q7-5. Wake County EMS provides high quality services	29.4%	35.6%	8.4%	1.8%	0.6%	24.2%
Q7-6. Fire departments throughout Wake County provide high quality services	35.2%	39.9%	5.7%	0.5%	0.1%	18.7%
Q7-7. Wake County responds well to natural disasters & severe weather	20.3%	39.8%	17.8%	5.7%	0.9%	15.6%

(WITHOUT "DON'T KNOW")**Q7. Safety and Emergency Services. Please rate each statement about public safety using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (without "don't know")**

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q7-1. I feel safe at my home	35.6%	50.0%	10.3%	2.7%	1.4%
Q7-2. I feel safe out in the community & away from my home	19.8%	49.7%	20.6%	7.9%	1.9%
Q7-3. When I need help & call 911, I know trained responders will arrive quickly	28.4%	44.1%	16.7%	7.4%	3.4%
Q7-4. Wake County Sheriff's Office provides high quality services (e.g., law enforcement, judicial services, & detention/jail)	19.5%	41.9%	27.9%	6.9%	3.8%
Q7-5. Wake County EMS provides high quality services	38.8%	46.9%	11.1%	2.4%	0.8%
Q7-6. Fire departments throughout Wake County provide high quality services	43.3%	49.0%	7.0%	0.6%	0.1%
Q7-7. Wake County responds well to natural disasters & severe weather	24.0%	47.1%	21.1%	6.7%	1.1%

Q8. Medical Health Care. Please rate each statement about medical health care resources in Wake County using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

(N=1006)

	Excellent	Good	Fair	Below average	Poor	Don't know
Q8-1. Access to medical health care services in my community (e.g., public health clinics, private doctor offices, urgent care, hospitals & emergency rooms, dental offices)	35.2%	39.3%	15.3%	4.8%	2.9%	2.4%
Q8-2. Quality of medical health care services in my community	34.9%	41.5%	16.0%	3.3%	1.7%	2.5%

(WITHOUT "DON'T KNOW")

Q8. Medical Health Care. Please rate each statement about medical health care resources in Wake County using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")

(N=1006)

	Excellent	Good	Fair	Below average	Poor
Q8-1. Access to medical health care services in my community (e.g., public health clinics, private doctor offices, urgent care, hospitals & emergency rooms, dental offices)	36.1%	40.3%	15.7%	5.0%	3.0%
Q8-2. Quality of medical health care services in my community	35.8%	42.6%	16.4%	3.4%	1.8%

Q9. Have you or anyone in your household experienced problems or challenges seeking medical health care in the last two years?

Q9. Have you or anyone in your household experienced problems or challenges seeking medical health care in last two years	Number	Percent
Yes	279	27.7 %
No	676	67.2 %
Don't know	51	5.1 %
Total	1006	100.0 %

(WITHOUT "DON'T KNOW")

Q9. Have you or anyone in your household experienced problems or challenges seeking medical health care in the last two years? (without "don't know")

Q9. Have you or anyone in your household experienced problems or challenges seeking medical health care in last two years	Number	Percent
Yes	279	29.2 %
No	676	70.8 %
Total	955	100.0 %

Missing Cases = 51

Response Percent = 94.9 %

Q9a. Barriers to Medical Health Care. Thinking of yourself and others in your household, please indicate how much of a barrier each of the following are to accessing medical health care, using a scale of 1 to 5, where 5 means "Not a Barrier" and 1 means "Major Barrier."

(N=279)

	Not a barrier	Minor barrier	Moderate barrier	Significant barrier	Major barrier	Not provided
Q9a-1. Cost of healthcare (e.g., doctor bills, no insurance coverage)	20.4%	15.1%	20.1%	22.2%	20.4%	1.8%
Q9a-2. Cost of prescriptions (e.g., copays, no insurance coverage)	26.9%	19.0%	18.3%	21.1%	13.3%	1.4%
Q9a-3. Not enough doctors or clinics	19.4%	16.1%	19.7%	20.8%	21.5%	2.5%
Q9a-4. Long wait times for appointments	9.7%	14.0%	23.3%	25.4%	25.8%	1.8%
Q9a-5. Doctor's hours don't work with my schedule	33.7%	21.5%	21.5%	12.9%	6.8%	3.6%
Q9a-6. Language barriers or hard to understand what doctors say or write	69.2%	15.4%	8.2%	2.9%	1.4%	2.9%
Q9a-7. Afraid or don't trust doctors or healthcare system	49.1%	19.7%	12.2%	9.3%	6.5%	3.2%
Q9a-8. Feeling judged or embarrassed about going to the doctor	64.2%	16.1%	9.0%	5.7%	2.2%	2.9%
Q9a-9. No way to get to the doctor or clinic (lack of transportation)	70.3%	10.8%	6.1%	5.7%	3.6%	3.6%
Q9a-10. Access to doctors with similar backgrounds as me	57.0%	12.2%	12.2%	6.8%	4.7%	7.2%
Q9a-11. No one to watch my kids while I go to the doctor (lack of childcare)	68.1%	7.2%	2.9%	4.3%	2.5%	15.1%

(WITHOUT "NOT PROVIDED")

Q9a. Barriers to Medical Health Care. Thinking of yourself and others in your household, please indicate how much of a barrier each of the following are to accessing medical health care, using a scale of 1 to 5, where 5 means "Not a Barrier" and 1 means "Major Barrier." (without "not provided")

(N=279)

	Not a barrier	Minor barrier	Moderate barrier	Significant barrier	Major barrier
Q9a-1. Cost of healthcare (e.g., doctor bills, no insurance coverage)	20.8%	15.3%	20.4%	22.6%	20.8%
Q9a-2. Cost of prescriptions (e.g., copays, no insurance coverage)	27.3%	19.3%	18.5%	21.5%	13.5%
Q9a-3. Not enough doctors or clinics	19.9%	16.5%	20.2%	21.3%	22.1%
Q9a-4. Long wait times for appointments	9.9%	14.2%	23.7%	25.9%	26.3%
Q9a-5. Doctor's hours don't work with my schedule	34.9%	22.3%	22.3%	13.4%	7.1%
Q9a-6. Language barriers or hard to understand what doctors say or write	71.2%	15.9%	8.5%	3.0%	1.5%
Q9a-7. Afraid or don't trust doctors or healthcare system	50.7%	20.4%	12.6%	9.6%	6.7%
Q9a-8. Feeling judged or embarrassed about going to the doctor	66.1%	16.6%	9.2%	5.9%	2.2%
Q9a-9. No way to get to the doctor or clinic (lack of transportation)	72.9%	11.2%	6.3%	5.9%	3.7%
Q9a-10. Access to doctors with similar backgrounds as me	61.4%	13.1%	13.1%	7.3%	5.0%
Q9a-11. No one to watch my kids while I go to the doctor (lack of childcare)	80.2%	8.4%	3.4%	5.1%	3.0%

Q10. Behavioral Health. Have you, or someone close to you, sought the following behavioral healthcare services anytime in the last two years?

Q10. Which following behavioral healthcare services have you sought in last two years	Number	Percent
Counseling or therapy (including individual, group, family, couples/marriage)	409	40.7 %
Peer support groups	57	5.7 %
Community-based programs (including day programs & residential treatment)	44	4.4 %
Mental health services (for diagnoses such as depression, anxiety, bipolar, etc.)	272	27.0 %
Crisis intervention (including mobile crisis or suicide prevention)	44	4.4 %
Substance use treatment or counseling	37	3.7 %
None of the above, or I prefer not to answer	537	53.4 %
Total	1400	

(WITHOUT "NONE OF THE ABOVE/ PREFER NOT TO ANSWER")

Q10. Behavioral Health. Have you, or someone close to you, sought the following behavioral healthcare services anytime in the last two years? (without "none of the above" or "prefer not to answer")

Q10. Which following behavioral healthcare services have you sought in last two years	Number	Percent
Counseling or therapy (including individual, group, family, couples/marriage)	409	87.2 %
Mental health services (for diagnoses such as depression, anxiety, bipolar, etc.)	272	58.0 %
Peer support groups	57	12.2 %
Community-based programs (including day programs & residential treatment)	44	9.4 %
Crisis intervention (including mobile crisis or suicide prevention)	44	9.4 %
Substance use treatment or counseling	37	7.9 %
Total	863	

Q10a. Barriers to Behavioral Health. Thinking of yourself or someone close to you, please indicate how much of a barrier each of the following are to accessing behavioral health care, using a scale of 1 to 5, where 5 means "Not a Barrier" and 1 means "Major Barrier."

(N=469)

	Not a barrier	Minor barrier	Moderate barrier	Significant barrier	Major barrier	Not sure
Q10a-1. Cost of behavioral health care (therapy or counseling fees, insurance coverage)	18.3%	16.2%	23.9%	18.1%	18.8%	4.7%
Q10a-2. Not enough counselors or behavioral health providers nearby	16.2%	15.6%	20.3%	16.8%	23.5%	7.7%
Q10a-3. Waiting too long to get an appointment	17.7%	15.6%	21.1%	16.8%	21.1%	7.7%
Q10a-4. Appointment times don't fit with my schedule	32.0%	21.7%	17.5%	9.2%	9.4%	10.2%
Q10a-5. Language barriers or hard to understand what they say	74.4%	4.9%	3.8%	2.6%	2.3%	11.9%
Q10a-6. Afraid or don't trust counselors or behavioral health services	59.1%	15.4%	8.5%	3.4%	3.6%	10.0%
Q10a-7. Feeling judged or embarrassed for needing behavioral health care	61.4%	14.3%	7.2%	5.3%	3.8%	7.9%
Q10a-8. Access to counselors or providers with similar backgrounds as me	52.9%	11.7%	9.8%	5.5%	7.2%	12.8%
Q10a-9. No way to get to the counselor or clinic (lack of transportation)	69.9%	6.8%	7.7%	2.6%	4.5%	8.5%
Q10a-10. No one to watch my kids while I go to the appointment (lack of childcare)	62.3%	6.6%	5.8%	5.1%	3.4%	16.8%

(WITHOUT "NOT SURE")

Q10a. Barriers to Behavioral Health. Thinking of yourself or someone close to you, please indicate how much of a barrier each of the following are to accessing behavioral health care, using a scale of 1 to 5, where 5 means "Not a Barrier" and 1 means "Major Barrier." (without "not sure")

(N=469)

	Not a barrier	Minor barrier	Moderate barrier	Significant barrier	Major barrier
Q10a-1. Cost of behavioral health care (therapy or counseling fees, insurance coverage)	19.2%	17.0%	25.1%	19.0%	19.7%
Q10a-2. Not enough counselors or behavioral health providers nearby	17.6%	16.9%	21.9%	18.2%	25.4%
Q10a-3. Waiting too long to get an appointment	19.2%	16.9%	22.9%	18.2%	22.9%
Q10a-4. Appointment times don't fit with my schedule	35.6%	24.2%	19.5%	10.2%	10.5%
Q10a-5. Language barriers or hard to understand what they say	84.5%	5.6%	4.4%	2.9%	2.7%
Q10a-6. Afraid or don't trust counselors or behavioral health services	65.6%	17.1%	9.5%	3.8%	4.0%
Q10a-7. Feeling judged or embarrassed for needing behavioral health care	66.7%	15.5%	7.9%	5.8%	4.2%
Q10a-8. Access to counselors or providers with similar backgrounds as me	60.6%	13.4%	11.2%	6.4%	8.3%
Q10a-9. No way to get to the counselor or clinic (lack of transportation)	76.5%	7.5%	8.4%	2.8%	4.9%
Q10a-10. No one to watch my kids while I go to the appointment (lack of childcare)	74.9%	7.9%	6.9%	6.2%	4.1%

Q11. Benefits and Assistance. Have you or someone close to you sought or received any of the following benefits in the past two years?

Q11. Which following benefits have you sought or received in past two years	Number	Percent
Medicaid	144	14.3 %
Food & Nutrition Services (FNS)	107	10.6 %
Women, Infants, & Children (WIC)	35	3.5 %
Housing Assistance, including Housing Choice Vouchers (section 8)	48	4.8 %
Utility Assistance Programs	38	3.8 %
Work First, including Temporary Assistance for Needy Families (TANF)	19	1.9 %
Childcare Subsidy	19	1.9 %
None of the above, or I prefer not to answer	813	80.8 %
Total	1223	

(WITHOUT "NONE OF THE ABOVE/PREFER NOT TO ANSWER")

Q11. Benefits and Assistance. Have you or someone close to you sought or received any of the following benefits in the past two years? (without "none of the above" or "prefer not to answer")

Q11. Which following benefits have you sought or received in past two years	Number	Percent
Medicaid	144	74.6 %
Food & Nutrition Services (FNS)	107	55.4 %
Housing Assistance, including Housing Choice Vouchers (section 8)	48	24.9 %
Utility Assistance Programs	38	19.7 %
Women, Infants, & Children (WIC)	35	18.1 %
Work First, including Temporary Assistance for Needy Families (TANF)	19	9.8 %
Childcare Subsidy	19	9.8 %
Total	410	

Q11a. Barriers to Benefits and Assistance. Please rate each statement related to benefits and assistance using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

(N=193)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not sure
Q11a-1. I'm not sure which benefits I can get	15.5%	31.6%	15.5%	14.5%	9.8%	13.0%
Q11a-2. Application is too confusing or hard to fill out	14.5%	31.6%	12.4%	16.1%	5.7%	19.7%
Q11a-3. It's hard to get the papers I need to apply	10.4%	24.4%	17.6%	18.1%	7.3%	22.3%
Q11a-4. There are long wait times or delays in getting approved	25.4%	31.1%	11.9%	8.3%	2.1%	21.2%
Q11a-5. I'm afraid of being judged or embarrassed for asking for help	12.4%	11.9%	19.7%	21.8%	18.1%	16.1%
Q11a-6. It's hard to talk to or get help from the caseworkers	20.7%	21.8%	15.5%	10.4%	7.8%	23.8%
Q11a-7. I'm afraid of losing other benefits or assistance	14.0%	24.9%	15.0%	15.5%	9.8%	20.7%
Q11a-8. There are language or cultural differences	5.7%	7.8%	11.4%	25.4%	23.3%	26.4%
Q11a-9. I don't have reliable transportation to get to the office	8.8%	8.3%	11.9%	25.9%	29.5%	15.5%
Q11a-10. I don't have reliable access to the internet or a computer	4.7%	9.3%	7.3%	32.1%	33.7%	13.0%

(WITHOUT "NOT SURE")**Q11a. Barriers to Benefits and Assistance. Please rate each statement related to benefits and assistance using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree." (without "not sure")**

(N=193)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q11a-1. I'm not sure which benefits I can get	17.9%	36.3%	17.9%	16.7%	11.3%
Q11a-2. Application is too confusing or hard to fill out	18.1%	39.4%	15.5%	20.0%	7.1%
Q11a-3. It's hard to get the papers I need to apply	13.3%	31.3%	22.7%	23.3%	9.3%
Q11a-4. There are long wait times or delays in getting approved	32.2%	39.5%	15.1%	10.5%	2.6%
Q11a-5. I'm afraid of being judged or embarrassed for asking for help	14.8%	14.2%	23.5%	25.9%	21.6%
Q11a-6. It's hard to talk to or get help from the caseworkers	27.2%	28.6%	20.4%	13.6%	10.2%
Q11a-7. I'm afraid of losing other benefits or assistance	17.6%	31.4%	19.0%	19.6%	12.4%
Q11a-8. There are language or cultural differences	7.7%	10.6%	15.5%	34.5%	31.7%
Q11a-9. I don't have reliable transportation to get to the office	10.4%	9.8%	14.1%	30.7%	35.0%
Q11a-10. I don't have reliable access to the internet or a computer	5.4%	10.7%	8.3%	36.9%	38.7%

Q12. Please rate your satisfaction with Wake County Government in the areas below.

(N=1006)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. The value of services I receive from Wake County Government in return for the amount of taxes & fees I pay	6.9%	29.5%	30.2%	18.4%	11.2%	3.8%
Q12-2. Customer service provided by Wake County employees	11.7%	30.6%	28.1%	6.5%	2.7%	20.4%
Q12-3. Availability of information about Wake County Government services & programs	10.3%	32.5%	30.6%	13.4%	3.5%	9.6%
Q12-4. Opportunities for resident engagement & participation in Wake County policy development & decision-making	6.0%	22.3%	30.1%	17.5%	6.1%	18.1%

(WITHOUT "DON'T KNOW")**Q12. Please rate your satisfaction with Wake County Government in the areas below. (without "don't know")**

(N=1006)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. The value of services I receive from Wake County Government in return for the amount of taxes & fees I pay	7.1%	30.7%	31.4%	19.1%	11.7%
Q12-2. Customer service provided by Wake County employees	14.7%	38.5%	35.3%	8.1%	3.4%
Q12-3. Availability of information about Wake County Government services & programs	11.4%	36.0%	33.9%	14.9%	3.9%
Q12-4. Opportunities for resident engagement & participation in Wake County policy development & decision-making	7.3%	27.2%	36.8%	21.4%	7.4%

Q13. Please rate your level of agreement with the following statements.

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q13-1. My community is inclusive & respectful of diversity	15.5%	44.8%	21.9%	9.0%	2.2%	6.6%
Q13-2. Wake County conducts fair elections	35.6%	37.8%	14.6%	3.1%	1.4%	7.6%
Q13-3. Wake County Government provides high quality services	14.7%	39.9%	32.3%	5.8%	1.1%	6.3%
Q13-4. Wake County Government provides services fairly & equitably to all residents	13.0%	29.3%	23.4%	13.2%	4.0%	17.1%
Q13-5. Wake County Government is open & transparent with information about County issues, services, & performance	9.6%	26.5%	29.8%	14.1%	3.9%	16.0%
Q13-6. I trust Wake County Government when it comes to handling local issues	9.2%	34.5%	32.8%	12.4%	4.3%	6.8%
Q13-7. Racism & discrimination play a role in why some people are not successful in my community	14.7%	27.4%	16.5%	13.4%	12.9%	15.0%
Q13-8. Racism is a challenge that we should continue to address as a community	37.1%	30.4%	12.5%	6.0%	8.1%	6.0%

(WITHOUT "DON'T KNOW")**Q13. Please rate your level of agreement with the following statements. (without "don't know")**

(N=1006)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q13-1. My community is inclusive & respectful of diversity	16.6%	48.0%	23.4%	9.7%	2.3%
Q13-2. Wake County conducts fair elections	38.5%	40.9%	15.8%	3.3%	1.5%
Q13-3. Wake County Government provides high quality services	15.7%	42.5%	34.5%	6.2%	1.2%
Q13-4. Wake County Government provides services fairly & equitably to all residents	15.7%	35.4%	28.2%	15.9%	4.8%
Q13-5. Wake County Government is open & transparent with information about County issues, services, & performance	11.5%	31.6%	35.5%	16.8%	4.6%
Q13-6. I trust Wake County Government when it comes to handling local issues	9.9%	37.0%	35.2%	13.3%	4.6%
Q13-7. Racism & discrimination play a role in why some people are not successful in my community	17.3%	32.3%	19.4%	15.8%	15.2%
Q13-8. Racism is a challenge that we should continue to address as a community	39.4%	32.3%	13.3%	6.3%	8.6%

Q15. Approximately how many years have you lived in Wake County?

Q15. How many years have you lived in Wake

County	Number	Percent
0-5	146	14.5 %
6-10	132	13.1 %
11-15	96	9.5 %
16-20	106	10.5 %
21-30	207	20.6 %
31+	292	29.0 %
Not provided	27	2.7 %
Total	1006	100.0 %

(WITHOUT "NOT PROVIDED")**Q15. Approximately how many years have you lived in Wake County? (without "not provided")**

Q15. How many years have you lived in Wake

County	Number	Percent
0-5	146	14.9 %
6-10	132	13.5 %
11-15	96	9.8 %
16-20	106	10.8 %
21-30	207	21.1 %
31+	292	29.8 %
Total	979	100.0 %

Q16. Do you currently own or rent your current residence?Q16. Do you currently own or rent your current
residence

	Number	Percent
Own	703	69.9 %
Rent	262	26.0 %
Other	24	2.4 %
Not provided	17	1.7 %
Total	1006	100.0 %

(WITHOUT "NOT PROVIDED")**Q16. Do you currently own or rent your current residence? (without "not provided")**Q16. Do you currently own or rent your current
residence

	Number	Percent
Own	703	71.1 %
Rent	262	26.5 %
Other	24	2.4 %
Total	989	100.0 %

Q17. Including yourself, how many persons in each age group currently live in your household?

	Mean	Sum
number	2.5	2434
Under age 10	0.2	194
Ages 10-19	0.3	291
Ages 20-44	0.8	770
Ages 45-64	0.8	780
Ages 65+	0.4	399

Q18. What is your gender:

Q18. Your gender	Number	Percent
Male	482	47.9 %
Female	496	49.3 %
Non-binary	10	1.0 %
Prefer not to disclose	18	1.8 %
Total	1006	100.0 %

(WITHOUT "PREFER NOT TO DISCLOSE")**Q18. What is your gender: (without "prefer not to disclose")**

Q18. Your gender	Number	Percent
Male	482	48.8 %
Female	496	50.2 %
Non-binary	10	1.0 %
Total	988	100.0 %

Q19. What is your age?

Q19. Your age	Number	Percent
18-34	200	19.9 %
35-44	190	18.9 %
45-54	197	19.6 %
55-64	203	20.2 %
65+	197	19.6 %
Not provided	19	1.9 %
Total	1006	100.0 %

(WITHOUT "NOT PROVIDED")**Q19. What is your age? (without "not provided")**

Q19. Your age	Number	Percent
18-34	200	20.3 %
35-44	190	19.3 %
45-54	197	20.0 %
55-64	203	20.6 %
65+	197	20.0 %
Total	987	100.0 %

Q20. Which of the following best describes your race/ethnicity?

<u>Q20. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	93	9.2 %
Black or African American	206	20.5 %
American Indian or Alaska Native	9	0.9 %
White or Caucasian	655	65.1 %
Native Hawaiian or other Pacific Islander	1	0.1 %
Hispanic, Spanish, Latino/a/x	112	11.1 %
Other	11	1.1 %
Total	1087	

Q20-7. Self-describe your race/ethnicity:

<u>Q20-7. Self-describe your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Jewish	3	27.3 %
Italian American	2	18.2 %
Mixed Latino White	1	9.1 %
German American	1	9.1 %
Mixed race	1	9.1 %
Ashkenazi	1	9.1 %
Scandinavian/North African	1	9.1 %
European and Middle Eastern	1	9.1 %
Total	11	100.0 %

Q21. What is the highest level of education you have completed?

<u>Q21. Highest level of education you have completed</u>	<u>Number</u>	<u>Percent</u>
Less than high school graduate	14	1.4 %
High school diploma or equivalent	126	12.5 %
Special/technical training (not college)	97	9.6 %
Some college (did not graduate)	110	10.9 %
College graduate (from 4-year college)	308	30.6 %
Postgraduate degree (Masters, MBA, PhD)	301	29.9 %
Not provided	50	5.0 %
Total	1006	100.0 %

(WITHOUT "NOT PROVIDED")**Q21. What is the highest level of education you have completed? (without "not provided")**

<u>Q21. Highest level of education you have completed</u>	<u>Number</u>	<u>Percent</u>
Less than high school graduate	14	1.5 %
High school diploma or equivalent	126	13.2 %
Special/technical training (not college)	97	10.1 %
Some college (did not graduate)	110	11.5 %
College graduate (from 4-year college)	308	32.2 %
Postgraduate degree (Masters, MBA, PhD)	301	31.5 %
Total	956	100.0 %

Q22. Which of the following best describes your total annual household income?

Q22. Your total annual household income	Number	Percent
Under \$35K	102	10.1 %
\$35K to \$59,999	140	13.9 %
\$60K to \$99,999	200	19.9 %
\$100K to \$129,999	177	17.6 %
\$130K+	247	24.6 %
Not provided	140	13.9 %
Total	1006	100.0 %

(WITHOUT "NOT PROVIDED")**Q22. Which of the following best describes your total annual household income? (without "not provided")**

Q22. Your total annual household income	Number	Percent
Under \$35K	102	11.8 %
\$35K to \$59,999	140	16.2 %
\$60K to \$99,999	200	23.1 %
\$100K to \$129,999	177	20.4 %
\$130K+	247	28.5 %
Total	866	100.0 %

Q23. Are you or members of your household active-duty military, retired military, a military dependent, or a veteran?

Q23. Are you or members of your household active-duty military, retired military, a military dependent, or a veteran	Number	Percent
Yes	145	14.4 %
No	826	82.1 %
Not provided	35	3.5 %
Total	1006	100.0 %

(WITHOUT "NOT PROVIDED")**Q23. Are you or members of your household active-duty military, retired military, a military dependent, or a veteran? (without "not provided")**

Q23. Are you or members of your household active-duty military, retired military, a military dependent, or a veteran	Number	Percent
Yes	145	14.9 %
No	826	85.1 %
Total	971	100.0 %



Open-Ended Comments

Open-Ended Question Responses

Q1—"In your opinion, what are the most important issues facing Wake County today?"

- #3) Orphan Roads - lack of infrastructure support for homes built on roads under the Wake County subdivision ordinance but not adopted by DOT or planned for annexation into a municipality is a little known but large problem. This covers orphan roads, lack of fire hydrants, lack of water and sewer infrastructure. #2) Failure to adjust growth plans for the law of diminishing returns related to decreased birth rates and increased longevity. We are building more schools but projections of when to stop building schools and shifting resources to senior services hasn't been discussed widely. #1) Mental Health services in our post-pandemic environment are inadequate for the needs across the spectrum of human across all age groups.
- Affordable housing and 2) public school funding
- 1) Affordable housing, 2) homelessness, 3) transportation/public transit. Not specific to Wake Co but affecting residents - incomes are too low across the country. This is driving our housing problem.
- 1) Homelessness / lack of affordable housing, Traffic, Hunger / food insecure
- 1) Public Safety/Fire, 2) Homeless Population, Wasteful Spending ex. DEI
- safety 2) education 3) managing growth
- 1. Crime 2. Sustainable, urban, affordable housing 3. Lack of safe rapid transit - we need to re-visit light rail!
- 1. Education. Our public schools have fallen in their ability to effectively educate our children. 2. Population growth.
- 1. Rapid growth exceeding infrastructure. We have many schools which were built with ""temporary"" trailer classrooms. We should build schools with room for expansion, generally one story higher than current needs. When not needed, those rooms could be used for offices or storage. 2. Energy. Every existing county building should maximize solar panels on its roof, and have the same number of Level 2 (11kW) EV charging stations for use by employees and visitors. New buildings should have, in addition, energy-efficient designs.
- 1. Crime, especially in Raleigh. 2. Property taxes, especially for us lower income senior citizens, is increasingly an overwhelming cost
- 1. Ensuring access to a diverse array of housing. Housing affordability. One of the elements that made the area popular for business, retirees and young couples is the ability to PURCHASE not jut rent a property. Wake needs to control for investor grabs on entry to mid level housing. We must ask does the standard salaries offered in the region align with access and purchase opportunities. If not what incentives and innovative approaches can be implemented to address the concern. Incentives to address affordability are often and traditionally centered on low income set aside or incentives. This is not the price point or population most greatly impacted. 2. Given the talent in the region we want to pursue a slightly broader array of companies or companies that need an array of talent and skills. As we focus on tech and biotechnology what smaller industries support those organizations. Do we have the right industry mix in Wake County? Geographic Distribution/Transportation and Mobility- Diverse mobility offerings. We need to educate the public and invest now. It takes a long time to build some of these solutions and the public often only thinks about the immediate. Can I drive to my current destination. However when it becomes unbearable we have a problem that we as a county can't solve in a

year. And officials fall out of grace. We need to commit now for the future. This includes looking at the master plan where is growth going and HOW will the public get to those locations easily. We cannot continue to be short sighted. We will lose economic opportunity for our small and mid sized businesses. 540 is an incredible investment. But we've been building it for over 20 years.

- 1. School system needs to significantly increase results to get back to 2019 and before. 2. The County Commissioners need to learn to cut some expenses/programs so that we're not increasing the budget 8-10% every year.
- 1.) Loss of farmland/open space replaced with sub-par developments that will NOT age well 2.) Lack of ""regional-focused"" municipal leadership, vision, strategy between the various towns and the county....each appears to have their own agenda based on their perceived needs and wishes. 3.) Deterioration/crime/loss of business in downtown Raleigh - evidenced by the departure of large festivals & events - and we still spend millions more on additional convention space when we haven't fixed the REAL problems 4.) Concentration on and broken promises from mega-companies that receive massive taxpayer-funded subsidies
- 1-Stop wholesale destruction of large areas of trees to pander to developers, especially ""townhome"" development. Encourage more single family & ranch homes! 2-Culture and the Arts-bring in more BUT advertise, advertise, advertise. Last year went to a jazz artist 'Lenora Raphael"" show and was barely 65 people there. See a lot more of culture and arts at Holly Spring, Cary and Fuquay - step up! 3-New large corporations & medium businesses should not be given ""carte blanche"" to do what they want to the land. Additionally they should contribute heavily to the education system and culture & arts before and during their tenure.
- A future that looks like traffic gridlock, insufficient public transit, not enough sidewalks or pedestrian-safe crossings. Housing affordability - how about lobbying the general assembly to prevent private equity firms from buying residential real estate? Not enough focus towards vehicle electrification.
- A Sheriff's department with a significantly low solved/closed case record, and a history of selective law enforcement in direct conflict with the law itself.
- A wave of petty crime-break-ins, thus. Also, the housing market has displaced a lot of people who cannot afford to rent or purchase in Wake County.
- Access to Mental healthcare and food stability.
- Adapting to the growth in a positive way & anticipating the needs of the community.
- Adding infrastructure due to the increasing population.
- Addressing the needs of our homeless neighbors and people who are struggling economically so that they can get back on their feet.
- Adequate support for public education, affordable housing, and access to health care
- Adjusting for population growth, high traffic roads, especially during peak drive times
- Affordability
- Affordability, transportation, infrastructure
- Affordable Housing, transportation
- Affordable anything, congested, unmaintained roads, quick growth, lack of areas for wildlife
- Affordable housing
- Affordable Housing
- Affordable housing

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- Affordable housing, Access to health care exponential health, Preserving green space, Living wages, Aging population and access to services
- Affordable housing, Enough housing, Traffic
- Affordable housing (including rising energy costs and taxes in low income areas), mass transit especially to low income neighborhoods, and mental health
- Affordable housing , multimodal transportation, and quality public education
- Affordable housing and affordable food are needed in addition to more frequent, accessible, and available public transportation in the suburban communities.
- Affordable housing and enough schools/school capacity.
- Affordable housing and expanded public transportation.
- Affordable housing and food banks that don't have old food and dented cans (which is toxic to the body). Also we need funding for anti trafficking organizations and a safe home that survivors can go to escape their traffickers.
- Affordable housing and food insecurity.
- Affordable housing and good transportation options
- Affordable housing and Healthcare for all
- Affordable housing and increasing crime rate
- Affordable housing and mass transit
- Affordable housing and mental health support for those in crisis
- Affordable housing and public transit.
- affordable housing and public transportation
- Affordable housing and the unhoused folks
- Affordable housing and traffic
- Affordable housing and traffic issues
- Affordable housing and transportation services, I live maybe 1/2 mile to 1 mile from the bus station on Poole Road. But for some reason it doesn't stop at Maybrook Crossings (Cricket Ridge Drive, 27610)?
- Affordable housing and transportation.

- Affordable housing for lower and middle income families. Transportation initiatives to reduce traffic congestion.
- Affordable housing for the common worker. Rising taxes.
- Affordable housing for the handicapped and/or the elderly. Entertainment venues for children and teenagers to get them involved in their communities. Dental care for the elderly, disabled, and poor. This is an affluent area and we listed above have been priced out of desperately needed help.
- Affordable housing no doubt. Homeless is out of control.
- Affordable housing under 30% AMI, affordable public healthcare (including dental vision and pharmacy), anticipatory flood mitigation (climate change), reliable public transit,
- Affordable housing which includes 'starter' or smaller size SFH (single family or person homes NOT more apts or townhouses !)
- Affordable housing, Cost of living, School quality in some neighborhoods
- Affordable Housing, High property taxes, Public transportation
- Affordable housing, Homelessness
- Affordable Housing, Homelessness, Food Insecurity, Transportation
- Affordable housing, Land conservation, Growth management
- Affordable Housing, Protecting our Children in WCPSS from violence and now ICE, Food Security
- Affordable housing, Reasonable access to public transit options, Maintaining safe schools and fair pay for school personnel, Creating jobs that pay a living wage with benefits including health insurance
- Affordable housing, roads
- Affordable housing! The market has gotten so out of control lately, that even with a well paying job, I doubt I will ever be able to afford buying a home in Wake County. The cost of renting is taking up more of a share of our income, reducing our ability to save for our kid's college and for our retirement. Childcare is also unaffordable. We struggle to balance the limited childcare we can afford with grandparents and taking time off of work. I wish Wake had a universal pre-k program!
- affordable housing, traveling without a car (walkable, bike friendly and access to public transportation)
- Affordable housing, affordable health insurance, homelessness
- Affordable housing, county unity (vs municipalities trying to divide and hoard resources.
- Affordable housing, day care for children and supporting our public schools
- Affordable housing, displacement, and a lack of walkability and connectivity throughout the City.
- Affordable housing, education, and living wage.
- Affordable Housing, esp. for young adults, Traffic--Need for better Public Transportation, Public Safety, Mental Health/Substance Abuse, Job creation accessible to young adults
- Affordable housing, farm land preservation, public safety
- Affordable housing, food insecurity, lower income neighborhoods being gentrified, reasonable living wages.
- affordable housing, gentrification and pushing out of historically marginalized communities
- Affordable Housing, healthy food access, transportation, access to healthcare, and care for our immigrants who arrived more than 15 years ago and help our economy function

- Affordable housing, highway infrastructure, high real estate taxes
- affordable housing, homelessness, cost of living increase over the last 5 years
- Affordable housing, homelessness, crowded schools, especially in Lerner. Not preparing roads ahead of increase in traffic. Too much multi housing.
- Affordable housing, homelessness. Not enough shelters. High taxes on seniors.
- Affordable housing, houses and trees being torn down for multi million houses, lack of walk ability
- Affordable housing, inequity/poverty, access/transportation
- affordable housing, inflation and rising costs
- Affordable housing, infrastructure, healthcare costs
- Affordable housing, keeping public education successful/stop directing funds to charter and private, preserving green spaces and trees, bike lane access
- Affordable housing, managing growth
- Affordable housing, preserving green space, traffic, walkability
- affordable housing, public school funding, private schools being funded at expense of public schools, charter schools created that need not serve students
- Affordable housing, public transit
- Affordable housing, public transportation and maintaining a strong public school system.
- Affordable housing, rising cost of living, population growth
- Affordable housing, rising taxes and sustainable growth.
- Affordable housing, soil, and water conservation
- Affordable housing, sufficient first responders for an ever growing population.
- Affordable housing, traffic
- Affordable housing.
- Affordable Housing.
- Affordable housing. Conditions of affordable housing. Top few caseworkers in DSS to serve county.
- -Affordable housing. -Too many 'under the table' deals that allow for too much new building without regard to environmental impact. -Because of limited options to widen roads , again, there is too much new building without regard to increase traffic, -Not enough new innovative ideas to deal with existing structures rather than the knee jerk destruction of them
- Affordable housing. Over crowding. Rise in property value equals rise in taxes and property insurance.
- Affordable housing. Public pools needed.
- Affordable housing. Safety. Education.
- Affordable housing. The gentrification of downtown and SE Raleigh has made it impossible for average working single people and families to afford housing
- Affordable housing. Transportation - public and crowded/aging roads. Finding public education.
- Affordable housing/food, [economic] protections for locals, air/water quality, food quality
- affordable housing: housing for those who are homeless, working but cannot afford rents, families who are struggling to stay in stable housing; empty retail spaces in downtown; growth in the suburbs

- Affordable parking and safe parking downtown, fluid driving, decent jobs for those >50, outrageous property and permit fees . Absolutely LEFT biased Wake County Board. Out of state and foreign "Investors" buying land and ravaging landscapes...
- Affordable public transportation that can quickly connect people to the county. Rising costs. Keeping our public schools funded.
- Affordable senior housing
- Affordable/Workforce Housing, Accessible, Affordable, High Quality Early Education/Child Care, Transportation/Transit, Workforce Development Alignment w/ Economic Development
- An adequate high capacity highways
- As a senior citizen, health care, free seminars about estate planning and health benefit programs in neighborhoods, tax information ways to eliminate tax on social security, or lower tax, and more senior centers. Your questions are open for senior citizens to answer all with an agree if you add, seminars, workshops, hobbies, and or free transportation.
- Available jobs with wages high enough to be able to survive.
- Bad traffic, Access to libraries and parks, Preserving rural and natural areas.
- BAD ZONING DECISIONS THAT FAVOR DEVELOPERS OVER RESIDENTS. TOO MUCH COMPETITION BETWEEN RALEIGH AND TOWNS-HOW MANY TOWN CENTERS DO WE REALLY NEED?
- Balance growth in each area with available resources.
- Balancing growth—the things we’re losing as a result of development, Gap between poverty and wealth, creating issues in housing, transportation, food, education, etc.
- Balancing population growth with sustainable development practices
- Been here more than a decade and the sheer pace of development and removal of green cover is, I think, the most important aspect to consider.
- Better and safer roads and interstates. Access to public water for everyone in county. Law-enforcement needs to enforce traffic lane better.
- Better public transportation, Preservation of natural spaces
- Budgeting for public schooling to bridge the gap for the lack of state funding. Facilities are in poor shape because funding isn’t sufficient from the state and the county is strained to make up the difference. Affordable housing and controlled growth are also issues. I do not believe our infrastructure supports the level of growth we are seeing.
- Building a lot more affordable housing (for both buyers and renters), preserving green/open space, and improving mass transit (to ease increasing road congestion and to lessen pollution)
- Building an infrastructure for public transportation, bikes, and pedestrians; creating more resources for our unused population; supporting the arts and creative economy
- Building residences and businesses too fast without the roadway and economic infrastructure to support the sharp increase in new residents.
- Bus service, senior services. Communication between police and young citizens. Jobs.
- Car theft. Home break-ins. Red light runners. Crime is out of control. I don't feel safe anymore.
- Children and , teens lack of own transportation for his extracurriculars activities to enjoy wake county parks , programs and more with mentors .Even when the waste ,yard and recycle bins are great to help keep the town clean the side walks needs more care and bike routes to promote health and better mobility connecting the big towns around wake county .
- Children, family, schools

- Climate change
- Climate change, Housing affordability, Disinvestment in Public Education
- Competitive salaries, with inflation happening as fast as it is we are struggling to keep up.
- Congestion
- Congestion, high prices, crime
- Congestion, lack of traffic infrastructure.
- Construction of new subdivisions without making sure our infrastructure can handle it.
- Control of high taxation and responsible spending of the monies that are entrusted to our government. Have mercy on senior citizens who live on fixed incomes with the huge increases in property taxes that would make it hard to live in their home that is already paid for just to keep up with tax increases.
- controlled growth, traffic
- Controlled growth. Lower property taxes. Stop spending on things that are nice to have and spend, for a time, only on things that we have to have.
- Controlling the amount of growth through planning and cooperation with other government entities such as WCPSS, Parks & Rec, State Department of Transportation as well as local towns, cities, and municipalities.
- Controlling, reducing the ever expanding cost of County Government.
- Cost of government to citizens and businesses. Do fewer things and do them well.
- Cost of housing
- Cost of housing, Cost of food, Cost of living, Employment
- Cost of housing, food and overcrowding
- Cost of Living
- Cost of living and public education funding
- Cost of living too high, real estate is way too high, poor road planning, too much traffic
- Cost of living with property values way too high. Wake County schools declining by being concerned with agendas and not education.
- Cost of living, Housing, Food insecurity
- Cost of living, housing, education, and homeless population.
- cost of living, traffic, schools, issues with rezoning of schools
- Countywide High speed internet. Fire protection in the very northwest area of wake county. Better traffic flow on highway 50.
- Creating unique processes
- Crime
- Crime
- Crime and affordable housing for elderly
- Crime and growth
- Crime and Homeless people. The overpriced rent for those people who work hard and can get no where because of inflation.
- Crime and reckless driving.
- Crime rate, high gas prices, poorly maintained roads
- Crime school overcrowding
- Crime, and not enough money and resources going to public schools

- Crime, garbage in our streets and roadways, too many apartment developments and roads not wide enough for all the new traffic from people moving here. Housing prices are very high and salaries very low.
- Crime, homelessness, senior and youth programs.
- Crime, overpopulation, gentrification, no affordable housing, mixed use buildings and getting rid of trees/grass/displacing people and animals
- Crime, road expansion and improvement, homeless, peddlers (now on every corner), suicide among the young (teens- 40 year olds), and unaffordable housing.
- Crime, safe neighbors.
- Crime, traffic and homelessness.
- Crime. Out of control and stop the influx of homeless drug addicts bussed in from other states. Not the taxpayers responsibility to provide them affordable housing
- Crowding/speeding on highways and roads.
- Densification of housing
- Developers running free, no real sustainable plan.
- Development and resources
- Development at such a high rate and losing the green spaces that we originally moved here for. Additionally, believe that the landfill rate and expected closure date is an issue to be working on now.
- Development is going too fast in my opinion. Especially in my town of Fuquay-Varina. New homes, in cookie cutter neighborhoods are popping up everywhere. They are ruining the aesthetic of this charming town. I see it happening in other neighboring cities as well. Traffic has become difficult at times.
- Displaced persons, community spaces for all, improved public transit and walking spaces.
- Domestic violence; lack of affordable housing;
- Economic balance across demographics.
- Economic development
- Economic development and recycling disposal
- Economic growth, traffic, and crime
- Economy
- Education
- Education and affordable housing.
- Education and housing
- Education and property crime
- Education issues and affordable housing
- Education, clean water, cost of housing
- Education, hotel, rooms, baseball team
- Education, law enforcement, land use
- Education. Our schools are overcrowded and under staffed.
- Employment, Property Tax, Wages
- Employment for seniors, Reducing crimes
- EMS system is being miss managed and needs to be overhauled.
- EMS, Teacher pay

- Ending homelessness, increase supply of affordable housing
- Entry level home ownership, conservation, and public services like libraries, green spaces, and community events.
- Environmental protection (keeping waterways and the State Park (Umstead) clean for human use and habitable for wildlife). Disability advocacy and support (increasing disability access in shopping and entertainment areas, reducing medical negligence/abuse in local hospital systems, and improving access to fair and effective education). Protecting minorities and the working class (more consistent prosecution for hate crimes, sexual assault, and domestic violence, reducing abuse and unethical behavior from the school board/public education officials, increasing options for and funding to public transportation, increasing funding for and access to welfare programs that originate in both the government and in communities).
- Equality across income levels, food security, affordable housing
- escalating housing costs and over development (too many ""luxury lofts"" in very ugly ultra-modern buildings going up everywhere) cost of parking / external companies owning most parking lots & garages - some of the QR codes do not work and then a company from Texas or Colorado etc. gets to bill you over \$80...it is a scam.
- Ever increasing property tax
- Excessive growth in Wake Forest
- Excessive growth without the infrastructure to support it.
- Excessive growth. Highway speeds too fast for how busy the roads are, people die or are seriously injured it seems daily. Highway noise is out of control. Please use asphalt going forward and pit up walls. Trash everywhere it's embarrassing. NYC has less trash along the highways. More parks and pickleball courts.
- Expansion, land development , lack of efficient public transportation
- Explosive growth in the population affecting safety, traffic, accessibility to healthcare and rising costs
- Farmland loss, climate mitigation especially with a growing population, deforestation for development, library funding
- Fast population growth, Aging infrastructure
- Fentanyl fatalities, homelessness, gun violence, hunger, mental health
- Food and Shelter
- food insecurity, affordable housing, transition to clean energy, Protection and restoration of water resources
- For us a retired couple it is the accelerated property taxes. If it continues to increase we probably will have to sell and leave wake county.
- Funding school infrastructure, Recruiting candidates for open police positions, Protecting the rights of women and immigrants
- Gerrymandering, Money being spent on private schools instead of public schools.
- Given WAKE has 100's of housing units coming online weekly, which in effect is a built in "raise", they need qualified people who can manage the money they collect without continuing to raise taxes. Our went up 30% in 2014! That is unrealistic and people will depart this city in droves.
- good mass transit and affordable housing
- government overreach and too much wasteful spending

- Green space
- Green space, growth control
- Growing much faster than infrastructure allows. lack of public transport/walkability, lack of culture, things worth doing downtown, lack of late evening things to do. Cost of living is outpacing the income.
- Growth and affordability
- Growth and financial issues that come with high rent and unaffordable situation based on incomes.
- Growth and managing what comes with it.
- Growth and traffic
- Growth and traffic issues, School budgets
- Growth and urban sprawl, access to sufficient mental health care in the county, gerrymandering of Wake and adjoining counties to attempt to undermine the will of the people.
- Growth of population, Lack of support for our teachers, Expecting teachers to teach and also serve on committees
- Growth outpacing existing services and infrastructure.
- Growth that feels uncontrolled. Traffic issues need to be addressed. Also, taxes. This past assessment our taxes increased by 30%. Those increases are unsustainable. Why do property taxes tax based on unrealized gains? Surely there's a better way! Purchase price with some sort of inflation calculations could be one idea. We would not purchase our house at the assessed value. Please do something about it!
- Growth without support for the needy.
- Growth, Affordable Housing, Inflation, Underfunded public education system, Societal division on political lines
- growth, development of rural areas. ugly high density housing, unable to support traffic
- Growth, high taxes
- Growth, housing and illegal immigration
- growth, infrastructure
- Growth, infrastructure cannot support rate of growth. not enough housing
- Growth, infrastructure, and equality.
- Growth, infrastructure, education
- Growth, lack of infrastructure, local governments are allowed too much power when it comes to development, lack of environmental protection
- Growth, over-development, affordable housing, refusing to listen to the planning commission recommendations, and loss of our iconic places that make us special.
- Growth, road maintenance, crime, education-sustainable job growth- planning
- Growth, transportation, gangs/drugs/trafficking
- Growth. Climate change.
- gun violence and need for gun control in our communities; insufficient resources and affordable housing for people experiencing homelessness; removal of trees and green spaces for development that eventually will ruin our planet; sufficient funding for public education, not private schools, for students and school employees.

- Handling growth, proper public education, traffic, degrading roads as too much traffic and too many heavy trucks travel on roads they shouldn't, quality Internet service (not Spectrum cable with terrible upload bandwidth).
- Handling growth: managing traffic, helping ensure long-time residents are not priced out of housing
- Handling the impressive and rapid growth in our area when it comes to housing, healthcare and transportation. Growth also has an unfortunate impact on crime which needs to be handled appropriately so citizens feel safe to participate in the amazing parks, festivals, and events that we have in our area.
- Having two buses of 70L run from 6:40 am-8:40 am and again at 3 pm to 5 pm/
- Health and education availability
- Health care access for the youth and adolescent population -Mental Health and Behavioral Health Resources
- HEALTHCARE AND PUT FOOD ON THE TABLE
- High cost of living
- High cost of living
- High cost of living and out of control property tax increases.
- High cost of living, traffic , environmental
- High crime and poor public schools.
- High housing costs
- High property taxes
- High property taxes Over development, Lack of infrastructure, Traffic congestion, High response time for emergency services.
- High rent, cost of medication, food prices are high. Interest rates are high.
- High taxes
- High taxes. Driving seniors out. exploding population
- Higher crime rate, gun violence
- higher pay for our children and grandchildren . more affordable housing for them as well. Wake average pay for many is under 15 an hour.
- Highway repairs, tax increases, schools
- Homeless and healthcare
- Homeless and substance use
- Homeless housing finance and food
- Homeless people, Trash (littering)
- Homeless problem, You need to act now.
- Homelessness
- Homelessness
- Homelessness
- Homelessness
- Homelessness
- Homelessness and Mental Health Services
- Homelessness, lack of affordable housing, rapid population growth, insufficient transportation
- Homelessness, crime, cost of living, infrastructure

- Homelessness, education, and mental health
- Homelessness, lack of affordable housing, lack of retail growth in downtown, crime near Moore Square taking over a beautiful spot for all residents
- Homelessness, lack of mental health assistance.
- Homelessness, Mental Illness, financial struggles
- Homelessness, people and children living on the streets
- Homelessness, police abuse of power, no affordable housing, unequal distribution of funds of city resources towards higher income
- Homelessness, public transportation, road infrastructure
- Homelessness, traffic, public transportation, not buses
- Homelessness. Crime
- Homelessness. Panhandling. Mismanagement of funds on needless "improvement" or "enrichment " projects.
- Homelessness/housing, identity, public transportation, connectivity
- homelessness/housing, minimum wage, transportation
- Homelessness; affordable housing
- Housing
- Housing
- Housing
- Housing
- Housing costs and availability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability
- Housing affordability and availability are becoming more and more of an issue as the county continues to grow. Also, as we grow we need to improve our civil infrastructure to accommodate the new residents. Violent crime seems to be an issue if I am to believe all the news alerts.
- Housing affordability, and the lack of reasonably priced housing.
- Housing affordability, expanded transit, homelessness, mental health services,.
- Housing affordable shortage. Transportation that goes to where you need.
- Housing and gun violence
- Housing and living costs keep rising without meaningful changes in wages and benefits.
- Housing and roads
- Housing and Transportation
- Housing availability and affordability. As well as traffic!!!
- Housing availability, Incomplete infrastructure (roads)
- Housing cost/availability and lack of public transportation.
- Housing costs and transportation. The recent, massive jump in property taxes is and will have negative repercussions.
- Housing costs, especially for first time home buyers, public transportation network (nonexistent right now), urban sprawl
- Housing costs, inflation

- Housing crisis, inflation, cost of living, minimum wage.
- Housing for all income levels, Supporting public schools, paying teachers and staff well, Transportation options
- Housing for many long time residents who are now being priced out of the market. Overly rapid growth.
- Housing for young people starting out and senior citizens.
- Housing insecurity
- Housing is too much expensive
- Housing prices, rent caps/ rights for renters, homelessness, jobs that can support inflation
- Housing prices, traffic, equity and inclusion, overcrowded schools
- Housing shortfall
- Housing that is available for all economic strata. Preserving trees. Traffic. And where is that library for N Hills that we approved on the bond issue years ago?? Cost of living
- Housing, Growth, Safety, Transportation
- Housing, Traffic, Schools
- Housing, Youth Employment, Youth community involvement, Youth alternatives to college
- Housing, food security.
- Housing, funding public schools
- Housing, homelessness
- Housing, Infrastructure, Jobs (Income stagnation)
- Housing, mental health, rapid growth
- Housing, parking, public transportation
- Housing, taxes
- Housing, Traffic, Education, and Public Safety.
- Housing, traffic, roads, hunger.
- Housing, transportation
- Housing, transportation, and food security
- Housing. Houses are unaffordable and rent is astronomical. We have homeless people who have nowhere to go and even working a high-income job won't be enough to afford a house.
- Housing. It is impossible to find a house
- hunger, homelessness
- I 40 traffic and marijuana smell everywhere
- I can't afford to rent in Wake County. And there's no public transportation, so I spend an hour each way driving to work. I don't honestly get paid enough to be worth it.
- I really think homeless people are unable to find homes, jobs and healthcare.
- IF you are poor and cannot afford to buy a place, you must live outside the city limits.
- Impact of rapid residential growth on infrastructure and traffic
- Implement modern multi-modal construction on all highways, roads and streets. Higher taxes to support public education including teachers and staff. Zoning to increase density and compartmentalize commercial and residential/education areas.
- Improving infrastructure. Controlling growth.
- Improving public school. Curtail building permits. Improving roadway infrastructure.
- In my opinion the increasing number of homeless individuals that is increasing exponentially.

- In my opinion, rush hour traffic is a major issue that needs to be addressed for Wake County as a whole. I understand that the latest addition to the 540 has opened up but I don't believe this addition will benefit the greater Apex and surround areas when commuting from Apex towards the downtown Raleigh along the 1.
- In my opinion, Wake County needs to work on nature conservation and traffic, as well as stability of healthcare service providers.
- Income inequality and housing.
- Increase funding to schools as much as possible
- Increase in population. Roads being updated (I know that's the DOT). Schools desperately need bus drivers especially since public transportation is not an option for several (the closest public bus stop to my home is 4.5 miles away).
- Increased cost of living.
- Increased cost of living. Too much congestion and traffic
- increased crime rate. public school education level. too many tree getting cut for housing in already densely populated area
- Increased growth. Lack of affordable living.
- Increasing congestion from traffic, low income housing, violent crime.
- Increasing cost of living while keeping Wake County desirable to live in with parks and recreation. Green spaces. Traffic.
- Increasing development without a practical and effective plans for critical infrastructure, housing, transportation. Deceptive politics by both parties that are divisive to the citizens and pit them against on another. Affordable housing to own. Organized panhandling.
- Increasing traffic, ticketing those that speed and the high cost of housing.
- Inefficient use of taxes. Unjustified increases on property tax. County is double dipping. Managing pop growth is a challenge too, but comes only second.
- Inequality. Standards that are way too low to foster life, let alone a good life, for everyone in Wake County (minimum wage isn't a livable wage, housing isn't affordable, public transportation is infrequent, unreliable, and far too sparse, etc. and walking and biking infrastructure is bare bones, non-existent, or downright dangerous)
- Inflation
- Inflation access to continuing education for adults to upskill.
- Inflation, Silicon Valley level housing for the average homeowner.
- Inflation, taxes, education
- Infrastructure
- Infrastructure (roads, etc.) Public safety, Public schools
- Infrastructure and crime prevention.
- Infrastructure in fast growing areas, like Holly Springs
- infrastructure in line with growth. funding, increased Property taxes. Hire more law enforcement personnel.
- Infrastructure is lagging behind population growth like, lack of public works/athletics, road improvements, updated zoning, and traffic. Too many having to rely on wells/septic vs public wastewater, treatment.
- Infrastructure issues due to growth (traffic/roads, developments etc.)

- Infrastructure needed to accommodate increasing growth rate. Roads are very congested and getting worse.
- Infrastructure problems; need better roads and signage in many areas
- Infrastructure to accommodate increasing population.
- Infrastructure to support growing population including adequate health care and other professional services individuals (CPAs, Lawyers, Therapists, etc.)
- Infrastructure to support the rapid growth
- Infrastructure, keeping up with growth. More severe storms-greater recovery, emergency operations. Public schools-teacher pay and all phases required for quality education
- Infrastructure, schools, judicial.
- Insufficient and unaffordable housing. Under resourced early childhood and K-12 education. Very few mental health resources for young children. Not enough support for lower-income families raising children. These issues affect Wake County now AND its future.
- Investment in mass transit, low and middle income housing
- Issues with affordable housing and an insufficient public transport system.
- It is too crowded. Roads are too crowded. Quit building subdivisions on every piece of land! Property taxes are too high.
- Job opportunities. Affordable housing. Public transportation.
- Jobs and housing!
- Jobs, housing
- jobs, low income housing, food places.
- K-12 education
- Keeping our public schools strong and well-funded in light of dwindling state funding, building more housing to meet market demands, and protecting the civil rights and public health of our residents.
- Keeping pace with a growing population.
- Keeping up with growth
- Lack of a vibrant, safe downtown area w/ shops and dining
- Lack of accessibility and inclusive public settings, programming, and activities. ADA is rarely followed accurately making it nearly impossible for people with mobility issues to participate in their communities and/or public services. Up to and including adequate ADA and enforced wheelchair van parking, making it impossible for people with mobility issues to even get out of their vehicles at times. Pointing this out often results in the caretaker or the user being treated as if they are asking for special treatment, when in fact it is access they have a right to and shouldn't have to fight for even our public services and buildings to follow federal regulations to allow all members of the public to exist in public spaces. Lack of education funding, which is a statewide issue that the county is trying to fill the gap for but can't possibly afford to do itself. The accessibility issue is also a severe issue within public education.
- Lack of adequate and affordable housing, lack of adequate transportation for seniors and disabled, on-going low wages for laborers and state government employees, and food insecurity for seniors.
- Lack of affordable housing
- Lack of affordable housing, School construction seems to lag behind need

- Need to consider solid waste management for future generations "
- Lack of affordable housing and poor public transportation to get to more housing options.
- Lack of affordable housing for the average worker, Lack of reliable and widespread mass transit
- Lack of affordable housing, Lack of free/affordable and robust public transportation
- Lack of affordable housing, Food Insecurity, growing income gap between the impoverished and the well-to-do.
- Lack of affordable Housing, homelessness, hunger, gun violence
- Lack of affordable housing, lack of sidewalks for people who don't have access to transportation,
- Lack of affordable housing, limited true mass transit, low teacher pay.
- Lack of affordable housing, quality pay for teachers. Not enough police staff
- Lack of affordable housing, threats from ICE, education system distress due to charter schools
- Lack of affordable housing, too much traffic
- Lack of affordable housing. No public transportation for commuters.
- Lack of affordable housing. Apartments are not the American Dream. Our 38 year old son and his 3 children are living with us because he can't find a house he can afford on \$45k a year.
- Lack of affordable single family housing.
- Lack of affordable starter homes for young families
- Lack of affordable Transportation. Lack of affordable Housing. Inflation. Opioid Crisis.
- Lack of and high cost of housing. Increase in food cost.
- Lack of composting options for homeowners, Storm water run off and not having streamlined roads that connect communities.
- lack of educated and skilled employees
- Lack of funding for education
- Lack of housing, transit, and diverse parks/green spaces downtown.
- Lack of housing. Skyrocketing prices.
- Lack of infrastructure particularly roads and traffic control.
- Lack of infrastructure that is exacerbated by the increased population. We need better public transportation so not everyone needs to drive everywhere.
- Lack of infrastructure to keep up with our growing needs. Lack of public transportation options and lack of zoning to encourage denser population
- Lack of leadership
- Lack of mental healthcare in schools, Protecting natural resources from development
- Lack of public transit, exclusionary zoning that forces sprawl rather than building denser/taller
- Lack of public transportation, declining quality of schools (we need more public teachers, bus drivers, nurses, better buildings, etc.), and affordable housing.
- Lack of reliable and fast public transit that have stops all over the triangle. I live in Brier Creek Raleigh and there is no fast and reliable way to get to downtown Raleigh in under 2 hours. Connect Brier Creek to the Regional Transit Center!
- Lack of reliable public transport, homelessness, on-going construction of highways, and safety.
- Lack of road and infrastructure design to address the high volume of real estate development
- Lack of sidewalk, NC 98 is too narrow, lack of trees in neighborhoods and along roads (makes it hotter outside in summer), rent/house prices becoming unaffordable.
- Lack of sidewalks and no trains

- Lack of support for those in need.
- Lack of transit options, limited foreign language instruction in public schools, yeah sprawl
- land and water preservation, overdevelopment
- Land conservation.
- LAW & ORDER EDUCATION HOUSING
- law enforcement, crime rate
- Letting developers remove trees along roads and replanting decorative trees in their place.
Takes away the character of Cary.
- Lite rail
- Loss of farmland and too much impervious surface leading to increased stormwater runoff. Too much urban sprawl and inadequate transportation/ roads for the population.
- Loss of green space. Loss of tax revenue due to people not getting NC tags who live here.
- maintenance of cost and quality of living, affordable housing, smart growth and development
- Making sure we create a county that truly embraces racial justice providing equal opportunities for all residents.
- Managed growth, housing costs, traffic, cost of living, schools.
- Managing growth
- Managing growth and affordable housing
- Managing growth to avoid congestion, supporting those in poverty
- Managing growth, housing shortage, maintaining a talented workforce.
- Managing growth.
- Managing growth. Too many housing subdivisions going in on good farm land. Housing developments are being allowed too close to the Neuse River and other tributaries.
- Managing increasing population and rising housing costs. Safety
- Managing the growing population and keeping property taxes reasonable while continuing to provide great services and schools.
- Mental Health emergency services, School Bullying, Housing, Residential Substance Abuse services
- More housing at all price points and better public transportation.
- Multi dwelling units being built everywhere. No regard for over stressed roads, Cost continues to rise.
- New schools needed, new business permits, housing, recreation areas/West Cary
- No low cost housing for seniors.
- Not being walkable or bike able outside downtown (such as Buffaloed road). More street lighting
- More sidewalks
- Keep funding festivals and libraries and other family things"
- Not controlling growth and urban sprawl. Zero plan to keep growth in check which is impacting animals and quality of life. Traffic congestion is out of control and no one cares about the environment. We will be the next Atlanta which is not what we want. Fix the DMV which is a complete joke.
- Not enough land for everyone moving here from wherever and not enough money.
- not managing growth in a forward-looking way: suburban sprawl means there is too much traffic and/because it's nearly impossible to safely walk or bike anywhere; infrastructure is not being

built fast enough to keep up with growth, meaning roads, shops, schools, etc., but also things like attracting and retaining the people to do that work; natural habitat is being destroyed with no thought for the future

- Over developing.
- over development - limited improvement of infrastructure - unlimited population expansion, unfair reassessment if residential housing being sale or house -infliction of racism (DEI /CRT) in govt and schools.
- Over development.
- Over growing and home pricing
- Over population - source of water insufficient, summer droughts, lack of greenways, parks, and trees in new developments, lack of affordable housing, and decline in quality of schools.
- Over priced housing. Not enough affordable housing
- overbuilding without appropriate infrastructure, poor public transit, influx of chain businesses that push out local business
- Overcrowded roads due to over building. Taxes for all to pay for upgrades that are charged .
- Overcrowding, homelessness is rapidly increasing, quality of educators at WCPSS.
- Overcrowding, increased traffic, adequate drinking water for the large increase in population, and especially election integrity
- Overcrowding, outgrowing our infrastructure
- Overcrowding, overdevelopment.
- Overcrowding, traffic, future water supply
- Overcrowding; resulting from building too much, too fast without the supporting infrastructure.
- Overdevelopment & high property taxes. Overdevelopment ruins property for both citizens & wildlife & for all environmental protection. Sad to see no affordable housing.
- Overdevelopment and too much growth too fast
- Overdevelopment- Old growth trees destroyed. Older homes destroyed and replaced with mcmansions.
- overgrowth
- Parks, schools, roads
- Petty crime and income inequality
- Police shortage, Health communication to community, School Bus Driver Shortage
- poor infrastructure with roads/streets to support the new construction
- Poor infrastructure, need better roads, sidewalks, and public transit.
- Poor management of vehicular traffic.
- Poor walkability in parts of downtown, like Seaboard station. Bad traffic on i-40 during rush hour due to the large population growth; lack of safe and reliable public transportation, like subways and trains, between Raleigh, Cary, and RTP; and a large amount of accidents with drivers going excessively slow to stare at accidents.
- Population Growth
- Population growth
- Population growth, Public Schools, Traffic
- Population growth and planning for it, including infrastructure improvements, public school funding and teacher salaries

- Population growth and need for better infrastructure. In my area (Buffalo Rd @ 540) there are many new housing developments contributing to current poor traffic and I can only see it getting worse as those projects complete and many more people move into an already highly trafficked area.
- Population growth and the roads cannot keep up. School safety. Education standards are not up to the quality they should be.
- Population growth causing infrastructure to lag behind.
- Population growth to rapid. Need affordable housing. Need support for education, especially in elementary in high school. Better pay for teachers in public schools.
- Population growth, affordable housing, environment
- Population growth, infrastructure, education
- Population growth, smart investments, infrastructure, maintaining public trust.
- Population increase and facility expansions should allow Wake County to split into smaller sub categories. Traffic is a major issue (compared to 2005 especially). Why is it that Wakefield High School and Panther Creek High School all considered Wake County Public Schools. Raleigh use to be an intimate community, now I feel like I live in Charlotte...tolls and congestion pricing will not help. Telling people Apex is their town with their own shopping centers and their own school system will help them stay in Apex. Clayton should have their own school system. Mooresville should have their own school system. No way are our taxes distributed equally----I can tell north hills has received a ton of attention in the recent years, but not Oakwood Avenue near downtown for example. Rent should also be capped. When I went to North Ridge Elementary School in the 4th grade, my mom separated from my dad with her \$20,000 annual salary and moved to apartments on Shanda Drive. A two bedroom was around \$750/month and my dad made fun of us for living in ""the hood"" while he lived in our home in the New Haven subdivision down the street. I'm 30 years old now with a bachelors degree and still live with my mom. The same Shanda drive apartments that are over 20 years old are marked up to 1200/month. My mom lives in a country club community now and there is no way I am moving out to stay in old overvalued apartments my dad use to claim to be ""the hood."
- I was raised by the Wake County Public School System from 2001-2014.
- Everyone I grew up with is scared and unable to claim independence or start a family.
- I work for a community college that is funded by the state...It is criminal to even post full time positions for anything less than 50k/year and requiring a bachelors degree.
- Everyone in my department has worked with each other in the same department for 30+ years aka no one is retiring, and I am one of the youngest team members. Odd, I thought I'd be a first time home buyer with a husband and baby by now.
- I received an Associates degree in 2017 and a bachelors degree in 2022, worked a year through Americorps - College Advising Corps, and I made more money and received more benefits waitressing in my early 20s than I do now.
- I also know for a fact door service and waitresses make more than me at the local strip clubs because I may need to change career paths to support myself independently.
- No child left behind my butt."
- Population unwilling to come together for the greater good.
- Poverty. Everything is high but having the same income. People are struggling, living paycheck to paycheck.

- Preparing for population growth. Offering excellent education by well educated teachers in primary and secondary schools.
- Preservation of abortion and lgbtq+ rights, public transportation.
- Preservation of Endangered plants
- Preservation of land due to the impact of population increase. Over development affects the environment due to loss of tree coverage affecting temperature increased and contaminate runoff when it rains. Overuse of Herbicides and Pesticides affect the bee population and clean water availability.
- Preservation of natural beauty. Fostering an engaged, interacting community through well-maintained public transportation and facilities.
- Preserving farmland, including not forcing people to sell open land because the taxes are so high they can't afford to live there anymore. Farm land should not be taxed at the same rate as land for development, even if the farm isn't income producing. Perhaps implement a program that if the land is sold for development, the taxes for the last 5 years should be charged at the higher rate, like it is done now with income producing farms.
- Probably keeping the refugees from wanting to change what to prioritize and how much to spend.
- Property tax increase, traffic and public transportation.
- Property tax on land in flood area that cannot be developed
- PROPERTY TAXES INSURANCE AUTO/HOMEOWNERS
- Property taxes are growing though too fast. Faster than salary growth of government workers. So the government is willing to take but not keep employees adequately compensated to afford the greedy money grab.
- Property taxes are to high, they are applied to old houses which value are not the same as new modern homes, today's property taxes are abusive
- Property taxes keep going up
- Property taxes, housing costs-- lack of affordable homes for sale, obscenely high rental housing. Budgets for public schools shrinking while my tax dollars are diverted to private schools with no restrictions on incomes of parents sending their children there. Ultra conservative religious beliefs being forced into public school curricula and banning of books because they don't agree with their religious beliefs. Water quality, especially drinking water.
- Protecting the lives and property of residents, ensuring good education and healthcare, fostering environmentally sound employment, and developing safe and efficient infrastructure to support the growing population.
- Protection for voting rights, build truly affordable housing in meaningful numbers not just 400-500 homes, control building and preserve housing instead of tearing down buildings, provide public transportation that connects parts of the city.
- Provide enough funds to educate young students. Lack of dedicated teachers
- Providing infrastructure for alternate travel modes, aside from driving, such as high quality transit and active transportation so that traffic does not reach extreme levels as it has other parts of the country. Providing affordable housing and enough quality housing stock. Apartment buildings with ""high-end amenities"" do not count.
- Providing infrastructure to support continued economic growth
- Public education

- public funding to better the county
- Public housing, public transportation.
- Public school funding, teacher salaries
- Public schools
- Public schools and funding
- Public schools and teachers pay.
- Public transportation
- Public transportation
- Public Transportation
- Public transportation & pedestrian / cyclist safety. Assistance for people facing or risking homelessness. Lack of space at the animal center.
- Public transportation and other viable way of transportation like walking and biking. There are no sidewalk or bike lanes on lots of roads
- Public Transportation and safe roads
- public transportation, public schools, Montessori way of learning.
- Public transportation, schools, the ability to walk places
- Public transportation. services for seniors, affordable housing, homelessness
- quality child care, price of food
- Quality education, economic growth, and the continued provision of quality of life - reduced crime, green spaces for recreation, and opportunities to explore local culture.
- Quality public education, public transit, losing county parks, affordable housing
- Quality teaching in all parts of the county. All children cared for.
- Racism, education being pulled too conservative and the limitation of children's ability to play to learn at school.
- Raising minimum wage so people can survive.
- Rapid development and loss of farmland. This rapid development is greatly exceeding infrastructure capacity including roads, schools and emergency response/public safety capabilities.
- Rapid growth
- Rapid growth without proper infrastructure in place.
- Rapid growth. The clear cutting of land and new developments. The loss of our tree cover already makes the area look much different.
- Real property taxes too high; bloated bureaucracy; bike lanes that are literally never utilized ex.. glen eden Dr and lake Boone trail
- Recycling, traffic, affordable housing for seniors on fixed income (
- Rent and housing prices
- Rent control. And fair benefits.
- Republican and Christian idiocy.
- Republicans
- Republicans trying to reverse Democrats election results. Housing crisis for seniors 56+. And everything SENIOR related.
- Residential development. While housing equity is a challenge which needs thoughtful attention, zoning has a purpose and those processes should be followed.

- Responsible growth. This includes careful and thoughtful development and roads.
- Retaining quality teachers
- Rising cost, affordable housing, traffic congestion, infrastructure constraints, talent recruitment/job pipeline, deteriorating public education, lack of state/federal support and partnerships
- Rising costs and expenses property taxes
- Rising housing costs, increased taxes, speed control
- Rising housing costs. Reduction in green space, overdevelopment. Environmental hazards and the impact of climate change on residents.
- Rising property taxes, Infrastructure, two lane roads handling large volume of traffic.
- Rising taxes, Lack of schools, Constant growth
- Road infrastructure and housing
- Road infrastructure/traffic
- Road repair, traffic calming, public schools, controlled growth
- Roads and traffic issues. Affordable housing.
- Roads cannot keep up with the influx of residents arriving
- Roads with walking trails or sidewalks, complete meuse river trails
- Roads/highways, transportation, schools
- Safety
- Safety & infrastructure
- Safety & services to take care of population increases
- Safety and EMS services, Water quality and Health Care, Senior citizens paying taxes on pensions a huge concern with cost of living in Employment Services...sad state. NC career center and job search is AWFUL ...no follow up and no assistance... better services to help citizens. They do nothing
- safety, growth
- Salaries meeting cost of living
- School funding
- School funding
- School funding, affordable housing, and transportation
- School quality and leadership
- School safety, Mental health services and support, Affordable housing
- School, traffic, and high rental rates
- Schools - academic integrity, transportation, attendance.
- schools and affordability
- Schools need to go back to teaching the basics to the kids. Not political ideology.
- Schools with the busing issues, roads as far as the potholes, food, homeless people, and housing
- Schools, Traffic, Crime
- Schools, housing, cost of living, growth
- Schools, traffic

- Senior living, need more reasonable prices for 2 to 3 bedroom homes for retirees who are not ready for 55 plus communities. New building construction has no character. Too many plain, boxy buildings.
- Shootings and theft and car theft need some task force to organize to deal with these gangs cause that's what they are, but nobody wants to admit it to us citizens.
- Sky high taxes.. unbearable traffic and congestion and bad drivers
- Skyrocketing real estate prices. Companies not paying the appropriate salaries for professional jobs.
- Soil and water, land preservation versus development, transportation.
- Sprawl and gentrification.
- Sprawl and its consequent transportation and environmental impacts
- Sprawling development. Lack of housing supply. Lack of usable public transit.
- Suburban development and sprawl. Threats to federal and state funding resources provided by federal and state governments for critical services. Lack of investment in and urgency to address behavioral health programs and services.
- Suburban sprawl, lack of infrastructure, traffic, loss of agricultural lands
- Support for youth in crisis, urban sprawl into agricultural areas, transportation for youth and families to needed services, fair pay for educators, insufficient resources in schools as far as staffing (teachers, bus drivers, counselors)
- Support the taxpaying citizens with systems that improve lifestyle for education, work and play
- Sustainability, public rail transportation, housing people who need it/social services
- Sustainable growth. That encompasses housing, food access, and ease of transportation across the county.
- Sustainable growth. This county and our communities are such wonderful places to live, and ensuring that new neighbors are able to enjoy the incredibly high quality of life is going to be a huge challenge for us.
- Taking care of the senior citizens in the community. The hospitals sign two year agreements then canceling them with various medical carriers.
- Taxes
- Taxes
- Taxes
- taxes are running seniors citizens out of their neighborhoods, public health care, programs for over 65,
- Taxes are to high and housing is not affordable.
- Taxes are Way TOO high
- Taxes
- Taxes, housing costs
- Taxes, over development, homelessness
- Taxes. Infrastructure. Schools.
- Teacher pay and public education
- Teacher retention, pay, and satisfaction. The pandemic showed me that teachers are even invaluable than I thought. They deserve so much more than we have provided them.

- The availability of affordable (and for some free) healthcare and housing for all people who live in Wake, no matter their age, income, ethnicity or education. I have lived in Wake for 28 years and am now retired. I do not personally struggle with healthcare or housing however I perceive the gaps in our community for those who do struggle.
- The burden of property tax rate increases
- The cost of living especially the homes and taxes in Raleigh, NC. Not getting paid enough. Having to work 2-3 jobs to survive in this economy while working in the medical field.
- The development of our remaining green space. Overcrowding with population increase.
- The environment has to be protected from overpopulation.
- The high cost of housing.
- the increase in car traffic
- The increased focus on urban sprawl has supported gentrification, displacing Raleigh natives from their homes via every hideously minimalistic "luxury" apartment that gets built. In my two decades living in Raleigh, I have seen an exponential increase in the number of people experiencing homelessness yet little initiative to alleviate their struggles. Not only is the cost of living too high for even the middle class, but there are additional, complex problems within the homeless populations including substance use, addiction, and interpersonal abuse.
- The infrastructure is not able to handle the traffic that is moving into the area due to the amount of multi-family residences being built.
- The most important issue is addressing the ever growing population. There is a severe housing crisis in Wake County, but to build adequate housing quickly could put strains on other infrastructure. The County should develop a very aggressive long-term housing growth plan.
- The most important issues are housing for the homeless and housing for the opportunity of others
- The most important issues facing wake county is housing, education, and other areas that will be affected once the new president comes in office
- The most pressing issue facing Wake County today is adapting to its rapid growth. With an influx of new residents moving to the area, there is a critical need to balance the cost of housing to ensure affordability while managing infrastructure demands. Growth presents exciting opportunities, but it must be handled thoughtfully to avoid exacerbating disparities and to sustain the quality of life that makes Wake County so attractive.
- The need for side walks and bike paths on main roads so people can safely walk to work or a bus stop.
- The quality or lack there of in the schools.
- The Raleigh City Council Members voted to raise their salaries and now make more money than our Raleigh Fire Fighters. The lack of good journalism in a printed NEWSPAPER like the old News and Observer has led to rampant development, lack of setbacks, extensive development at Dix Hill, and, in other developments like Oberlin off Glenwood Road, the extensive loss of old-growth trees. Raleigh desperately needs a strong NEWSPAPER, we need news in print with author ownership, without well-covered printed news, Raleigh has lost democracy. Without an ethical printed news source, Raleigh has also lost its community voice. Case in point, The City Council enabled The firm CLEARSCAPES to cut down over 100 beautiful old-growth trees in Pullen Park, claiming they were diseased, which was not the case. Clearscapes returned to the City Council and requested more money periodically to cover their overages when renovating

the Pullen Art Center. Had this been covered in a printed newspaper, the citizens would have had a voice in that renovation expense and plan. Raleigh has a parade at Christmas. The city allows one man to source and bring in the same rag-tag home-built floats pulled by pick-up trucks, and there is no design invitation for well-designed floats to be designed and built for parade inclusion. This practice has killed one young dancer, and the city of Raleigh could raise the bar for our Christmas parade by breaking up this farmer's monopoly. Often, they double-book the floats, and at the parade's end, the trucks rush to make it to another town to use the same floats in another town's Christmas parade. With ethical journalism, operations like this could be exposed, and a strong sense of community could come back to our state capital. Please help shine a light on what is unreported and out of control. The city council only allows 3 minutes for any citizen to make a case against the city council's plans for the city. They are making unchecked decisions, and it has gotten worse since COVID. Thank you for doing what you can-the leadership of the state begins in the state capital.

- The rising property taxes for non-wealthy persons. It seems that the only sustainable profit/revenue for the county is to constantly increase property taxes. The increase of property taxes outpaces the slow increase in wage growth for a lot of people.
- The roads
- The school system's teacher and employee (bus driver) retention
- The traffic and too many homes being built
- The treatment of Senior in the tax assessment. There needs to be more research on how Seniors are taxed.
- The two major issue are a lack of affordable housing and a lack of investment in non-automobile transit. Wake county also has a homelessness problem, but additional housing and a "housing first" approach to that would help greatly.
- There are a lot of issues I consider equally important but to narrow it down I would like to see continued safety improvements for roads (for pedestrians and motorists,) and better housing projects for homeless populations.
- There needs to a more streamlined path to citizenship, and we need to not persecute immigrants.
- To many subdivisions with townhouses, apartments and single family homes being build on Highway #401 South Raleigh. Not enough lanes to handle all the growing traffic. To my knowledge there are no new proposed schools in this area to serve the hundreds of people moving in. Enough is enough!!
- To much growth. Home prices are unreal
- Too expensive, schools are going downhill, limited things to do (events, festivals, arts)
- Too many low-income high rise, government funded housing
- Too many new apartment complexes. The rental rates are too high and the occupancy rate is low.
- Too many people moving in and the roads/bridges/wildlife suffer.
- Too many people, roads that cannot handle all the traffic, not enough affordable housing.
- Too many people.
- Too much building. Too high. Too much population for infrastructure. Roads are crowded and safety is compromised.
- Too much development & crowded roads

- Too much emphasis on what is commonly called ""woke"" issues and topics and not enough on teaching the fundamentals students need to become good citizens. The 3 Rs, civics, basic economics, and the responsibilities of a citizen. Rigid zoning laws and building requirements that drive up the cost of housing and make it much more difficult to build innovative housing such as neighborhoods of tiny or small houses, 3d printed homes, modular and panelized construction.
- TOO MUCH GROWTH HIGH PRICES FOR RENT AND HOMES
- Too much home construction which impacts the infrastructure, traffic congestion.
- Too much traffic
- Too much traffic. Schools for all new homes, poor infrastructure
- Too rapid growth, Traffic
- Traffic
- Traffic
- Traffic
- Traffic - mass transit, urban planning to preserve green space. Positive afterschool and year round youth development and prevention (substance use, crime, health)
- Traffic, Affordability of housing
- Traffic, Schools, Affordable Housing
- Traffic (lack of public transit), adapting to the exponential population growth
- Traffic and affordable housing
- Traffic and housing costs
- Traffic and poor planning for future
- Traffic and property taxes
- Traffic and roads
- Traffic congestion and affordable housing availability.
- Traffic congestion and not enough medical care capacity for our rapidly growing county.
- Traffic congestion- structure can't support influx of people living and moving here; Housing- buying and renting isn't affordable for many individuals; there are not enough schools to support students and some students are constantly being reassigned to other schools.
- Traffic due to overpopulation particularly from out of state folks. Wake county overdevelops residential areas without any planning for the traffic impact. It's a nightmare and I cannot wait to move out of the county
- Traffic flow, suburban sprawl, building low elevations instead of high, housing shortages and high RE prices.
- Traffic housing costs
- Traffic infrastructure. Affordable housing. Enhanced public transportation
- Traffic law adherence
- Traffic management
- Traffic on the roadways.
- Traffic on the streets and single lane street make it worst during busy/peak hours
- Traffic, and the LACK of the DOT to make sure traffic lanes are clearly marked. More people are moving here everyday, they DON'T know the roads, yet I've seen it too many times, out of state drivers seem lost because of bad to NO lane markings
- Traffic, funding for public education

- Traffic, Holly springs route 55 u turns are ridiculous, cost of housing, crime
- Traffic, homeless, and affordability
- Traffic, housing and overall planning
- Traffic, infrastructure (especially roads), bike and pedestrian lanes, housing and homelessness
- Traffic, low incoming housing, crime
- Traffic, really dangerous driving, affordable food option, walkable
- Traffic, road flow, ensuring sidewalks and bike lanes
- Traffic, schools - lack of teachers, transportation, crowding
- Traffic, schools, infrastructure.
- Traffic, snow removal, schools run by town instead of county.
- Traffic.
- Traffic/Congestion, Public Safety, Over-rapid housing development
- Traffic/growth, overdevelopment in Fuguay area, housing cost
- Traffic-98 and capital and Falls of NEUSE
- Transit issues, traffic issues, food scarcity
- Transportation, Housing, Inclusivity
- Transportation (roads and transit options), managed development, litter control on our roads, Parkland and tree preservation
- Transportation (too much traffic, not enough or reliable public transportation), giving the police department too much money, helping the homeless
- Transportation and the overloading of our roads and the unaffordability of vehicles for economically disadvantaged.
- Transportation disconnects, loss of open space, school system funding
- Transportation infrastructure, Public safety, Overpopulation and impact on all services, Response times for EMS, Fire and Law Enforcement, Transparency, Property taxes
- Transportation- please add seats and shelters to all bus stops.
- Transportation, affordable housing and safety
- Transportation, Classroom Overcrowding, Public Health
- Transportation, food security, etc.
- Transportation. We need better public transportation, railways would be helpful. Affordable housing.
- Truly affordable housing for economically challenged and elderly, truly affordable licensed monitored assisted living and continuing care facilities, affordable grocery and drug stores, free libraries in neighborhoods, easily accessible social services offices all around town (possibly in conjunction with the social services)
- Trying to do more than the county can afford.
- Unaffordable housing. Rental rates are not sustainable. Single families with children are forced to move further away from resources where housing is cheaper. This makes access to good schools and adequate transportation very difficult.
- Uncontrolled development, Rising property taxes, Overburdened healthcare systems, Traffic
- Uncontrolled growth, impact from inflation, lagging transportation option. Traffic flow outside downtown areas.
- Underfunding of public schools by NC State legislature.

- Unfettered housing development. Hundreds of units are being dropped in areas without the infrastructure to support it, or plans to develop that infrastructure. I'm a no-growth kind of guy, but if we're going to allow developers to get rich with these developments, the infrastructure needs to be in place first, and they need to pay for it. Speaking frankly, it's horseshit that I've lived in the country for years and years and years, seen zero infrastructure improvement (power, water, roads), and now I have thousands more neighbors in the past several years who I have to compete with for all of that. Really pisses me off that I bear the brunt of the inconvenience and eventual financial investment, while someone else (who doesn't live here) is getting rich off it.
- Unhoused peoples making it difficult to maneuver through downtown Raleigh.
- Unprepared for major growth. The triangle is clearly a hotspot for business growth and will bring an influx of people. We are unprepared for this. The roads/public transit are not ready, the hospitals/Doctor's offices are unprepared, and the education system is not ready.
- Urban sprawl
- Urban sprawl. Uncontrolled, unplanned expansion results in loss of land, decrease quality of life.
- Useful use of taxpayer money
- Wake County's public school system faces significant challenges due to rapid population growth, leading to strained resources, teacher shortages, and funding gaps. These issues have resulted in overcrowded classrooms, disparities in school resources, and difficulties in maintaining high educational standards. To address these challenges, the county must prioritize increased funding for schools, implement effective teacher retention strategies, and ensure equitable distribution of resources to provide all students with a quality education.
- Walk ability, poor traffic design for increased cars
- Water quality
- We are growing and I love that. Not so much the taxes.
- We are not investing enough in the infrastructure. We have builders making millions, but they don't have to pay impact fee so it's leading to increase costs for the citizens. We have very little affordable housing. Everyone wants to design luxury apartments at very high rates that are not affordable. We also need public transportation. We cannot keep relying on cars. As our population ages, it's going to become an even bigger issue. We already have very limited resources for those who are disabled and unable to drive.
- We need more greenways outside of City limits. We need to stop the new quarry at Umstead which could lead to environmental issues.
- Why in the world are you cutting down so many trees and building on so much open spaces? Traffic is horrible and the roads are not built to maintain the amount of people that are here.
- Wildlife destruction, Traffic and overcrowding
- With continued growth, we want to ensure quality of life for our residents by staying on top of (in no particular order): infrastructure, traffic, parks/greenways accessibility, alternate transportation (to reduce number of cars on the road - looking at cycling, walking, busses, etc.), safety, crime, and education
- working to reduce housing prices. providing more resources for those experiencing homelessness. keeping green spaces green
- Youth substance use, Homelessness

Q14—"Do you have any suggestions for how Wake County can serve you better?"

- I understand the development is important but overdevelopment can be a detriment to the community. I'm not sure what to do to have the government take this into account but it's quite frustrating to see the things that are popping up. They really shouldn't be there.
- ""Diversity"" for the sake of diversity is foolish, in fact it is racist. True diversity isn't forced, it comes naturally. Programs that bring people of common interest regardless of color (or whatever) and the best way a county can ensure real diversity. If Wake County really wants to prove it's serious about protecting the environment and our green spaces it should do everything it can to stop Wake Stone from destroying the Goodfella's tract next to Umstead Park. That piece of land should be part of the park, not a scar in the Earth.
- 1) When I call Wake Go at 7 a.m. for senior bus service, I'm told it's too early. 15 minutes later, they're booked! I can't get to many of the community-based programming/events. 2) I've gone to Advance only to have the doctor not show up for the appointment.
- 1. Crack down on crime downtown - clean up the vagrants and feral youth, 2. Built safe streets, complete streets, bike lanes and make it easier and safer to get to downtown other than by car, 3. We need affordable housing downtown, 4. We need fewer cars downtown - come to this century with parking policy - we need people not cars, 5. Build light rail
- A little more concern for seasoned citizens with fixed incomes! Less concern with DEI.
- Address rising property taxes for senior citizens and people on a fixed income. Increase public transportation options and accessibility. Expand support for public health and encourage preventive health care, like vaccinations. Pressure the legislature to better fund public education and pay teachers a living wage. Ensure each and every child, regardless of zip code, receives quality pre-K and educational supports. Address systemic racism and its effects.
- Advocate for prioritizing pedestrian safety in existing and new roadways.
- Affordable housing for senior citizens
- All of the "Woke" questions indicate we are going in the wrong direction. Quit spending money. Taxes increase yearly.
- All schools should have a gym class for students to learn how to stay healthy and fit.. and there is a need to push for farmers to continue to grow produce to feed the population. Wake County is a beautiful place to live. Please do not destroy it with over building that effects the environment and animals that we love.
- Allocate more funding to k-12 schools.
- Areas between townships are no-man lands where neither town provides services or promotes access to public works, even roads are left unmaintained. Include all Wake county residents, not just those built by big developers.
- As a fat old white cis gendered male who graduated college but finds myself in need of work that provides a living wage and benefits, I find myself fighting against people who aren't as qualified as I am who get the jobs then I need to deal with them in getting services and feel that I'm getting shafted. Being forced to apply on-line for everything then finding out that the on-line apps screw up my application and resume so I'm most likely not being considered for jobs or services is disheartening. When am I and my dependent relative going to go if we lose our house???

- As a resident of an unincorporated area, I pay taxes to a fire district controlled by a municipality that I do not vote for. I am also in the zoning district of the municipality. There seems to be a more equitable way to administer the districts.
- As a senior citizen, we have to move out of Wake County due to the HIGH costs of taxes and other services.
- Be aware of how much we build to the ratio of green space for years to come and our future
- Being open about local issues
- Better communication about the services offered by the Wake County government. The City of Raleigh offers newsletters for their services. I am not aware of ones offered by Wake County other than WCPSS and Library Services and Parks. The services we have used on an as needed basis have been great with the exception of DMV. The DMV need help. It is unacceptable that someone schedules a road test for 2pm (three months in advance) and after waiting at the facility for an hour after arriving for their appointment time, their appointment is cancelled because DMV staff 'won't get to them in time,' late afternoon appointments should not be offered or they should be staffed accordingly.
- Better handling of bad weather. Clear more secondary roads when it snows or there is hurricane debris. Don't close schools if it only rains
- Better planning of new development for ease and safety of transportation.
- Better public transit, more affordable housing options
- Better public transportation to the suburbs
- Better public transportation within county
- Better public transportation. Routes need to be shorter and more efficient. It should not take two hours to get from one end of Raleigh to the other.
- Better road maintenance
- Better transportation and infrastructure.
- Better ways of sharing community events and upcoming legal determinations in our community.
- Better wider roadways to keep up with growth
- Break up the Department of Cultural Resources managing the greenways, since they have taken over the responsibility, no one cuts back the vines, killing the trees along Crabtree Creek. The trees are being killed by ivy, wisteria, and other vines, this used to be managed by a staff of people schooled in forestry. Soon, the greenway will have few trees, and it will become the 'grass-way.' There is a lack of attention to the greenway pedestrian bridges, and the wood planking needs stronger management. Raleigh needs a proposition similar to Los Angeles, the proposition 13, (Howard Jarvis Bill) taxed older residents based on the original purchase price, which allowed the older residents who were on a fixed income to remain in their homes. Raleigh has unbridled development that is raising city taxes when a mac-mansion is constructed in the neighborhood or next door to an older Raleigh home the home is excessively taxed. Home insurance appreciates and costs go up. Older Raleigh residents are forced to move out of their Raleigh Neighborhoods, and the City Council would prefer that the older residents move so that, the smaller homes can be demolished for a new Mac mansion, which will pay the city more taxes for larger square footage for single-family homes. There should be a tax break for residents who have owned their homes for over twenty years, over the age of 70. A news paper would help. We have lost our democratic government without it.
- Build better infrastructure

- Caps on rent increases YoY, more assistance for first time home buyers, more affordable housing units being built, more restrictions on Airbnbs and other 2nd/3rd/4th/etc. homes
- Classist values and attitudes
- Commit to services fully and not just doing the minimum
- Committee membership is discriminatory
- Common sense leadership
- Connect Brier Creek to Downtown Raleigh by connecting it to the Regional Transit Center.
- Continue to be unique in all ways
- Continue to focus on the value piece that makes Wake County greater an in that pursuit acknowledging fully that Wake County is made up by the people. Therefore, putting the people & creative valuable building opportunities at core of ""Wake County Government"" decision making processes will build a Wake County system that operates delivering valuable consistent results for our ecosystem that serves all
- Continue to maintain the high-level of attention to the needs of the community
- Continue to support and increase support for paratransit transportation services. Insure that GoWake Access and GoRaleigh Access work collaboratively and equitably.
- Continue to talk to citizens and serve their interests.
- Continuing to dismantle systemic racism in Wake County.
- Continuing to protect the environment during development of the land through erosion control services and inspections. Stricter rules on sedimentation from jobsites. Brown streams, creeks, and rivers are ugly.
- Control the growth. Make housing more affordable. Control the traffic situation. Stop filling in wetlands & clear cutting forests for development. STOP the sprawl in rural unincorporated areas. Stop gentrification. Stop taking farmland for new roads & development. Consider climate change more in planning.
- County Commissioners should have Listening Sessions in the community once a quarter where they come and don't talk, just listen. Put serious money behind building housing for working people. My 30 year old cannot afford to buy a home in Wake County. Work more closely with municipalities to address gun violence.
- Crack down on the gang activity. We hear and are within range of gunfire "every" single day and night in the Raleigh areas.
- Cut the tax rate
- decrease expenditure in the nice to haves - bike lanes, parks, concerts, recreation (that only a few use) and spend more in public safety, programs for elderly and low-income, and support of our public schools. In difficult times - difficult decisions have to be made. Spend money where it will have the broadest reach - get back to the basics.
- Definitely do not allow climate change to become a controlling issue in our governance. It is not based on facts that are dependable. The weather changes and goes in cycles God is in control of it and man cannot control what nature does . But we can make wise choices for how we use the earth that God has entrusted to us and to the nature that surrounds us.
- DHIC program is too long. I am 75 and make too much to get food stamps. Buying a house will never happen.

- Did not realize until last week that my home is taxed much higher than my neighbors. Their homes are larger and have much larger lots.
- Do not allow over development. Provide more ambulance to overcome traffic issues that affect response times. Don't spend tax dollars on DEI programs.
- do not let people get too close to voters in line next time. they were too close talking about people to vote for. very uncomfortable. intimidating.
- Do not like gerrymandering. Don't like powers of newly elected being taken away before they have had a chance to service.
- do something about taxes for those over 65
- Don't increase property and county taxes by 30% when the population is growing fast. And densifying. The cost of public services per household should decrease and not increase when such densification is happening. You will continue losing many Bond referendum questions, even when they were reasonable. People are angry and getting angrier. But voting NO in Bond referendum questions is one of the few effective ways to get you to listen.
- Drop DEI
- Easier access to city/ town halls meeting schedules, To be transparent what the mission of Wake County, Help with Wake towns expansion of bigger/ wider roads to get into each Wake County towns. 4 way stops to roundabouts please.
- Education is key to attracting companies and jobs.
- Eliminate DEI, ESG and any Climate change initiatives. Use those money for Police, fire and EMS. Taxes are way way too high.
- Eliminate racial discrimination from ALL facets of government, including schools. Be sure all levels of government actively work with law enforcement to enforce existing laws. That specifically means removing all DEI, CRT and Affirmative Action references and plans that try to separate people based on race. Eliminate all positions, paid and unpaid, that spread this type of racism.
- Encourage cities to allow more infill in areas that are already developed.
- encourage home gardens, like "Victory Gardens" of WWII to eliminate hunger
- Establishing the Smart911 service. Using ""emergency vehicle preemption"" (EVP), which allows authorized emergency vehicles to automatically trigger a green light at intersections, effectively giving them immediate right-of-way when approaching a signalized intersection. This would be especially helpful on Kildare Rd in Cary near the hospital and fire station.
- Expand or established light rail, transportation
- Expertise rather than politics would make a real difference and would benefit all of us
- Explore light rail within the triangle, PLEASE, or increase the coverage and frequency of gotriangle busses
- Extend the free bus service for Seniors to all parts of Wake. We have no service in the Green Level/O'Kelly Chapel Hill area. This is a part of Cary and has many programs in which we can't take part
- Fight hard to keep GOP garbage out of our lives!
- Find the real need for the issues and address them. Stop building apartments people cannot afford and then have nowhere to place them. Or expect them to live in squalid conditions.

- Find ways to control population growth until infrastructure can catch up. Support communities dealing with inflation.
- Firstly, every intersection should have a light on each corner. (4 vs 1). Secondly, more public transportation should be available in each town. If it weren't for Fuquay Transportation, I know people who would never be able to get out to appointments. Thirdly, better movement around Wake County should not have tolls attached.
- Fix the traffic and stop building houses with no roads available to handle it.
- Fix the traffic, get rid of the Carolina squat trucks and investigate diesel trucks with their def systems removed. All loud and obnoxious.
- Focus more on the people who need help
- Focus on improving regular public (not charter) schools and access (buses, free breakfast/lunch). Childcare subsidies and better work opportunities for parents (fixed hours for part time, or flexible WFH jobs). Affordable housing in more areas to decrease car dependency. SIDEWALKS and safe pedestrian crossings. Wake County is a great place to live, and it shows when there's focused effort by our government to improve quality of life here.
- Focus on supporting our Wake County Public schools, not including charter schools and private schools.
- Fund public schools
- Geriatric medical care
- Get better Transportation for all and especially for Seniors struggling to stay afloat
- Get rid of "Student Driver" decals. It is a ludicrous abuse of "Not My Fault"!
- Get rid of DEI and hire the best person for the job
- Get rid of DEI questions
- Handy, accessible, flexible, universal public transit.
- Have a diverse leadership panel who make decisions that directly affect residents.
- have a good mass transit system
- Have a plan and stick to it. Cut the "equity" boondoggles. If you have an objectively sensible plan for managed growth and infrastructure, it will benefit everyone. I spend a lot of time in east and southeast Raleigh and Wake County, and it just feels like a dump now. Over the past 5 years, it's fallen off a cliff. Dirty, crowded (for the infrastructure), people doing whatever they want on the roads and in public spaces. I can't believe that with all the money and talent we have here, this is how we're living. Gone totally downhill for no perceivable benefit. Y'all really need to get focused.
- Have to have an eviction notice to get assistance with utility bill. But drug dealers come here and get away with it all.
- Help build capacity of the community to be able to better address issues related to poverty, youth development. Help nonprofits and faith organizations learn How to better use volunteers, apply for grants, run programs etc. Many want to help but may not have the core skills or just need help improving what is offered
- Help me get an ID. I have been here [Healing Transitions] over a year and I am a resident.
- Higher more police officers and pay them well for their service.
- Hire police officers... better pay\$\$\$

- I am a senior and I have lived in Wendell for over 27 years. I own my own home and was given the senior consideration for real estate taxes. I was notified I no longer qualify and I don't understand why. I am surely not getting any younger and only have Social Security to depend on. My situation has not changed so why did my tax situation change? I called but no-one called me back to explain.
- I am long time resident of Wake County and retired with a pension. I am very fortunate to live in a home that is affordable to me in retirement, however if I had to purchase now, I might be hard pressed to purchase. Thereof our children could not purchase homes in Wake and settled in other communities. In addition to low income housing, there needs to be a focus on starter homes and young people starting out. Additionally, child care is outrageously expensive. Finding ways to address these expenses and to provide pre k for all children in Wake from age 3. While a new section of 540 has opened in my area, the roads to get to it are terribly congested. Massage transit is weak and I worry about the ability to get to appointments and such as I age.
- I appreciate everything the employees do, but I know they need more resources to be better and met all needs.
- I can live comfortably in Wake County and have access to the services I need. I have the ability to reach out and find help and to monitor the Wake County government. However, I know there are citizens of Wake County that are not as fortunate as me. I am concerned about these members of our community as we all live here and should be taken care of if needed.
- I follow wake gov on social media, but is there a newsletter I could get via email? For me personally, that would be a better way to learn about services/programs as they come up. I work full-time and would never think to look up Wake county services.
- I glad for these survey & open meetings. Hone owners for greater than 20 yrs should pay less property taxes. Leaf pick-up & yard waste need to be more frequent.
- I have lived in Wake County for over 25 years, and it has been a wonderful experience overall. However, I believe there are opportunities for improvement. First, I would love to see more emphasis on supporting entrepreneurship by offering additional free or low-cost training programs at Wake Tech to help residents start their own businesses. Additionally, focusing on capacity-building initiatives in lower-income neighborhoods could empower individuals and families to lift themselves out of difficult situations. Lastly, providing more meaningful tax relief for seniors would help ensure that long-time residents who own their homes are not burdened with the fear of losing them due to unaffordable property taxes. These measures would foster a stronger, more equitable community.
- I just s don't know who you can trust and who can help us
- I live in SE raleigh between 87 and I-40, 27610 is the most populous zip code and there are 8 residential developments near barwell. There is 1 grocery store and 1 dentist and I need to travel to knightdale or garner for most goods or services. The zoned middle school is in garner, WCPSS owns a huge lot on the coner of Poole and barwell. This areas population needs a middle school and more Commercial areas
- I see disparities around me that don't affect me directly but affect others in my community and the community as a whole.
- I think this is a state issue but I work in the human service field and it is incredibly difficult to find therapist/psychiatrists that accept Medicare advantage plans. It is also difficult to find mental health services for individuals who have both Medicaid and Medicare.

- I strongly believe that more resources and funding should be allocated to supporting, recruiting and retaining high quality teachers. They need a fair wage, benefits, access to paid time off when needed for child care and health issues and mental health support. Life-work balance is something that needs to be recognized and protected for our educators. They should also have a stronger role in determine decisions made about policies that affect them and their students, as they are on the front lines and know what is going on in the classrooms, and often, in their students' families' homes. Support, uplift and celebrate our educators. Provide incentives and compensation for furthering their education at the graduate level. Make an educational career in Wake County something that people aspire to have.
- I was a victim of domestic violence as a teenager. My father shot my family, killing my mother and her faithful companion. My sister and I were also shot multiple times. I gave complex PTSD the same as combat veterans. I am terrified of guns. I moved to Holly Springs in August and my polling location was the local gun range! I was hurt and appalled and felt completely disregarded. I always vote early but I felt like I was being punished. It felt like voter intimidation. I complained to the NC board of elections and was met with no compassion and was advised that the shooting range was the safest place that I could be! Another insult! I am leaving wake county when my lease is up and never returning. I am a native North Carolinian and I lived in Raleigh and Garner in the past. Wake county was my favorite place to be. I am now disappointed that North Carolina is my home and I will certainly never set foot in wake County again because of the voting designation. Who wants to go to a shooting range to vote?! Who would be comfortable with that? It's absolutely wrong and there is no purpose for it when there are other public, municipal buildings that can be used!
- I wish I could vote in local elections, but I was not able to since I live in an unincorporated part of Fuquay Varina. It would have been nice for us and our neighbors to vote on the new school (Hilltop) and Rec center since it is right across the street from my house.
- I wish North Carolina government would stop putting so much into charter schools and put more back into public schools.
- I would like the County to acknowledge how important it is to maintain the Lake County Crabtree Park trails and park as is and make the airport act like a partner rather than now tow to their mismanagement of land use. Wake County residents do not get public transit or a light rail to the airport because RDU wants to inflate parking revenue, now we won't even have a park and instead another unused business park. Do the right thing and protect our climate, the animals, the contiguous green space rather than destroying it for lousy ROI. Even 286 is on a 10-yr lease, you expect us to believe that any of this benefits Wake County citizens???
- I would like to see better services for those who are disabled. Many other cities have transportation available at low-cost and it's not so limited in terms of days and hours.
- I would like to see information about the services and how to get help for the disabled and elderly. If information is out there, I'd like to be shown how to find out about it thru ads, mailings, or social media.
- I would like to see more resources for schools. Also, continue to have gender neutral restrooms. We also need affordable housing because Young people are finally really hard to buy a house or even rent an apartment in a nice location
- I would like to speak to somebody about a petition I created on change.org about homelessness, and I would like to discuss solutions to eradicating it in Wake County and in surrounding areas!

- I would make an effort to put out information about available useful resources in my area.
- If Wake County continues to grow its services for all members of the community, I believe I will be better served because I will be living somewhere that all people are respected.
- Improve library facilities and services (create a multi-county consortium for borrowers, or increase number of allowed ILL requests for patrons, for example). Broaden the arts offerings though rec link, and offer hose classes at more than just Sertoma and Pullen.
- Improve public school education. Eliminate private school vouchers and use the money for TEACHERS.
- Improve public transit services.
- Improve Public Transportation from outlying areas of Wake County, Build more housing affordable by young adults
- Improve public transportation. I feel I don't get good value for the increase taxes. Where is the money going?
- Improve roads. Too much development and roads are not wide enough to accommodate.
- Increase access to mental/behavioral health care, build affordable housing, build more sidewalks and increase walkability
- Increase transportation options in West Cary. Ensure as we grow as a county we also continue to grow collectively as a region. As RTP downtown evolves will there be transportation/mobility options available from wake County that can limit individual car travel thereby controlling emissions.
- Increased density in downtown is needed
- Inside the beltline housing has no big item trash "convenience centers" inside the beltline. Communities with HOAs pay HOA for private trash and yard waste pick up AND pay taxes to county for those services but do not receive them. Then if someone has a large item or something to get rid of they have to arrange for a pickup or schlep it out to east nowhere. That's hard if you are older or don't have a car large enough. The LEAST the county could provide would be a scheduled, 1 time a month curbside pickup of large items and a "convenience center" inside the beltline. How about at Dix Park, or the Wake County building at Peace street on a giant half vacant lot. The City and County need to work together if the goal is denser housing inside the beltline.
- Install reliable rail system, increase available train times to/from Durham. Focus on affordable restaurants/activities. Housing. no more Luxury spaces. Give people a reason to go downtown.
- It can provide more care and housing for the homeless. The county can afford to make it easier and quicker for those burdened with homelessness to find a place to live. The county should be ashamed of vacant housing, such as empty apartments and townhomes.
- It is a blessing to live here. Keep up the good work.
- It seems that Southeastern Wake County along Highway 401 South has been forgotten by Wake County. Highway #401 South needs additional lanes added, morning and late afternoon traffic is horrendous. The 401 South area around Costco needs more restaurants, a park for all of the hundreds of families moving in and above all a new Elementary School and a new Middle School to serve the explosion of people that Wake County has allowed to happen in our community.
- Keep on moving and don't stop.
- Less high density development. Better schools. Reliable school bus transportation. Easier assess to the DMV. Keep Crabtree Park green.

- It was difficult to work and become a first time homeowner. We trusted the system to get our road taken over. The developer walked away and we are left with a decaying subdivision road. It is bad enough we have no fire hydrants. As we get older, the financial burden becomes more of a challenge. Newer, more affluent subdivisions, like Banks Pointe, had their roads taken over. The sad thing is most people in our subdivision don't even know they live on orphan roads. The subdivision was built under the Wake County subdivision ordinance. I take responsibility for not knowing how the power structure operates. Who will take responsibility for allow us to buy a home on a road with no future?
- It's money, not racism. Local government goes with the money. Quarry, apartments, cough, cough.
- I've lived here over 30 years, and have yet to see the focus shift from "enable tech professionals with cars" to "enable all residents of wake county", whether it be sprawly, expensive housing, endless development of freeways and interstates and roads roads roads, exponentially increasing budgets for police while budgets for social services seem to dwindle, etc. Wake County desperately needs a regional transit system, not just one more plan. Wake County needs to support all its citizens, and not just the well-off tech workers.
- Less traffic, safer streets. Rid Wake County of the gangs.
- Let community boards make decision about local impacts. Provide easy access to services/goods for those in need and clear qualifications.
- Let the board be diverse and listen without prejudice and make equal decisions.
- Light rail
- Limit ETJ expansions
- Listen to members of all segments of the community and take their concerns seriously.
- Local committees to assist imparting age groups.
- Look for ways to cut wasteful spending and reallocate that money to things that will make a real difference.
- Meet with and collaborate more with the local municipalities and towns so everyone will be on the same page (we all have the same issues & challenges and ""should"" have a unified vision for what is best for the REGION!
- Get employees back in the office where departments can operate more efficiently with better collaboration, communication and teamwork."
- Lower property taxes & eliminate them altogether for seniors.
- Lower taxes
- Lower taxes and more affordable living
- Lower taxes for senior citizens
- Lower taxes, lower food prices, and better work wages.
- lower taxes, replace drivers ed in schools. Teach basic skills/cursive so high schoolers can work a job. Revamp politics and affiliations in schools because it promotes racism. Increase mental health education.
- Lower taxes. We need less parks, libraries and pet projects so families feel less pressure financially and can enjoy their family.
- Maintain code enforcement

- Make builders improve roads first before subdivisions are built to manage the traffic. Work harder to curb aggressive drivers.
- Make it easier to find resources and information on website
- Make sure aqua water is safe and clean. Keep roads free of potholes. Widen roads to make traffic flow better. Time traffic lights so there are fewer back ups.
- Make the lower 90% of earners able to thrive
- Make the wake.gov job posting site better.
- Many of the western wake cities provide flyers and other resources about programs and services they offer. If Wake County also does this, the information is not readily available. Better resident outreach.
- Middle class is struggling with taxes, inflation, cost of living,
- Moore 55 and over communities for seniors
- More accountability over spending and taxes. Taxes are high
- More affordable housing
- More affordable housing, and a larger animal shelter
- More affordable single family housing. Not the land rental homes. More grants for first time home owners. Limit corporate ownership of homes through legislation.
- More awareness programs to explain the services provided by Wake County and or sessions to educate about complex programs, like Medicaid
- More bike paths, sidewalks and pedestrian walkways. More greenways that meet up or connect More 4 Lane roads where traffic is horrible
- More bilingual staff is needed at all human services facilities, better customer service and too many management positions that are not needed.
- More communication on how County serves me.
- More communication regarding opportunities for citizen engagement beyond voting. More capital support for school facilities.
- More community events to bring people together.
- More cultural education would help
- More detailed information about decisions
- More equitable services in eastern Wake County such as more funding for the Community Funding Area Program as part of the Wake Transit Plan. A deep look at WCPSS magnet prioritization process. Currently favors white wealthy families that already have access to better schools and private opportunities. Prioritization system is backwards.
- More information about running for local office, community policy, walk the neighborhoods, get to know the neighborhoods.
- More investment in housing and homelessness.
- More leaf pick up
- More money allocated to 911 call centers.
- More schools and recreation areas needed
- More services for special needs, disabled. Provide more resources for them.
- More sidewalks and public transit
- More staff

- More support for individuals facing homelessness. Access to affordable higher education. Invest in saving buildings in downtown. The city is becoming unrecognizable.
- My hometown is Horseheads, NY. We had great teachers who had to have been working toward a Mashers Degree or had it in hand in order to teach. School districts were operated by the towns, not county. Our kids received excellent education. Two of our children work in the hospitality business and the other has a Doctorate in Pharmacy. They are well prepared to be able to be productive in society.
- My taxes doubled. Our household income has not increased in 6+ years!!! It's too difficult to fight the system. I couldn't afford to live in my middle class neighborhood again and will definitely need to leave the area to retire because of unaffordable housing!!!
- Need a solution for homeless.
- Need more mental health services, Need tighter control on environmental issues.
- Need more public swimming pools not associated with paid memberships
- Need to pay teachers more to attract and retain high quality teachers. My daughter that has a Masters in Education from App State left the teaching profession due to the low pay and stress of the job. Growth and development is too much. Always saddened to see clear cutting of trees for another new development. Traffic is ridiculous.
- Need Wake County to also focus on the needs and requirements of people retiring or retired
- New residents should bear more of the burden of the increase in property tax values. I worry that our most vulnerable will not be able to stay in their homes and middle-class families like mine will suffer some harm as tax increases pile on ongoing inflation. My experience and what I hear from others is that salaries are not keeping up with the rising cost of living in Wake County. I do think Wake County is a wonderful place to live.
- Nope. This survey made me realize there are things I need to learn about my local government and how things are running.
- Not at this time, but for families with children, I'm concerned about providing bus transport for students that need it, and from what I perceive there is not enough support for adequate teachers including salary.
- Not me but I know of many who can't find affordable housing. There is absolutely not enough subsidized housing in Wake County; the wait lists are many years long. Also, there are not enough programs for homeless families; it is shameful.
- Not really except for monitoring the overdevelopment and stop Gentrification. It would be nice to have shelter for those in need and maybe help those that can not afford to maintain there property due to age or disability.
- On main roads, there should be sidewalks on one side and bike paths on the other. The law that makes it illegal to ride a bike on the sidewalk should be removed. On roads that connect neighborhoods to main roads should have a sidewalk or bike path on at least one side of the road. I don't think we need them in neighborhoods, since the speed limit is normally 25 mph in most neighborhoods, and there for pretty safe to walk or ride a bike. This way people can walk or ride a bike to work. I would never ride in the bike lane in the street. It is too dangerous and normal people are afraid to use them for biking.
- Once educations are over, stop being political.
- Open access and responsive employees when posing questions

- Our water needs to be tested by a third party and the results made public. I don't trust that we are drinking clean water. There is something funky about it. There needs to be something done about the outrageous taxes. Ours have gone up from around \$6000 to over \$10,000 in 4 years. You aren't that great! And when you raise our taxes 30% last year, why didn't the library system get a raise? Instead, you collected record enormously high taxes and I was told by a librarian that they have a flat budget and so that's why they added a bond, that you guessed it, will result in yet even higher taxes. You need to work within your income and stop asking for more money. Get better candidates who know how to manage money because at this point, WAKE county is out of control.
- Overall, I think the County does an excellent job. We have issues with affordable housing and traffic that may require public/private partnerships to resolve. I also think that there are still issues of racism and sexual discrimination that continue to plague us.
- Parks and Recreation should hold more open gym hours for the youth. If basketball courts are inside and the rec center is open and not in use, it should be available for tax payers. I have had to have my young children play outside in the heat of the summer while a gym was staffed but not open. It is ridiculous. You should also have year-round leagues in a county this size. We have to keep the youth engaged. I feel this small step will help with crime prevention.
- Pay teachers and other school employees more so that they are a more attractive profession to get into. Our schools are criminally overcrowded and understaffed.
- Perhaps a monthly newsletter sent to all residents with updates on all committees.
- Plan growth better
- Please decrease our taxes and limit Development.. preserve existing neighborhoods
- Please increase the minimum wage - hopefully to a livable wage, even though I know how unlikely that is. Any increase helps! Please consider structuring public transportation in a way that plans for the future increase in population and sprawl. Please invest in sidewalk creation and maintenance, trees for a shade canopy, safety of crosswalks, separate bicycle lanes for safety, etc. When it gets icy and/or snowy, please de-ice sidewalks as well as you do for roads. Fight for LGBTQ+ and reproductive rights. Please.
- Please invest more in following area as define success of future, Education(school), law enforcement(crime rate), Public park and recreation, save trees, preserve nature.
- Please keep the Athens Drive library within a mile of it's current location. It is currently in an excellent multimodal transit location. Moving it to the Tryon Road area makes it less accessible.
- Please make your online portals more user friendly. Clean up abandoned properties, make our downtown safer.
- Please raise the pay scale for county and state employees. We are not numbers and tools in a labor market. We are people. If you think I am going to feel comfortable moving out of my parents home for less than \$50,000/yr - let alone procreate...when rent is on average 1200-1400k a month....you may need to speak to a health professional and Dave Ramsey.
- Please widen the roads, fix the potholes and road by Kildaire Farm Rd, Holly Springs road, 540 exits where the cars drive in the opposite direction. I feel that's many accidents waiting to happen. Also perhaps a new, large shelter for the homeless. And thank you for the wonderful parks and greenways!
- Please work to get BRT progressing and improve bike infrastructure!

- Police / sheriff s are spread too thin as crime increases. EMS is too short staffed to adequately staff units, leading to unacceptable response times.
- Prepare area for increase of population. Better assistance for the homeless .
- preserve the quality of life....have the infrastructure in place or at least in progress before strong population growth; truly need to determine how many people our finite amount of natural resources will support and then don't build housing that exceeds that....if we don't do this at some point all the reasons to live in Wake County will cease to exist
- Prioritize education and training for all ages.
- Prioritize people over corporate development. Please work on having affordable or even public housing, along with mixed use zoning. Work on undoing any sort of work and/or consequence of redlining.
- Promote home ownership by discouraging investment properties and short term rentals of single family homes.
- Property taxes are too high. We have been priced out of this county and having to move to a different, more affordable county to be able to keep up with our financial goals of staying afloat
- Protect development around Falls Lake, enhance bike and walking paths.
- Protect farm land
- Provide a compost bin for every household so less food waste is going to the landfill. Provide more funding for local farmers markets so people have access to fresh healthy foods and local farmers are supported.
- Provide affordable housing equal to the surroundings in presentation, in other words, whether City, state, or federally subsidized, the properties should reflect and equal the characteristics in which it is: landscaped, balconies, updated fixtures (I.e. kitchen fixtures modern as opposed to the 1950s, bathrooms same, laundry facilities). etc. Transportation: 24 hours, given there currently doesn't exist railroad/subways and wait times of 20 minutes and less:
North/South/East/West especially to shopping, medical, schools. There should be sidewalks: shopping, medical, school centers as well as traffic lights at the entrance of every Park, for example: Sertoma and Laurel Hills. Imagine walking (if one may because there are sidewalks) with your child or with a carriage and attempting to cross Millbrook or Edwards Mill Roads.
- Provide equal access to services, Reduce income source discrimination, Include more diverse representation in issues pertaining to the community, Increase safety and quality of life in poor areas
- Provide more affordable housing, raise minimum wage, and get more healthy food option from farms etc.
- Provide more job opportunities. Make a dollar go farther, please!
- Provide services to enable people to not need handouts of taxpayer money. Lifelong subsidies is not healthy for a community.
- Public libraries to have more quality children programs and books.
- Public transportation and better bus routes as well as more stops.
- public transportation such as a commuter rail
- Put more food and medical resources in Southeast Raleigh and the Eastern part of the county.
- Q6 was supposed to be about Education but it was a duplicate of the questions from Q5 :)

- Question # 6 was supposed to be about education but it was a repeat of Question # 5. There is always the talk about expansion and growth- what are the stats to the number of people that are coming into the county as low income and the numbers of people coming in as high income. There is talk about helping small businesses. Then the county should provide gift cards or coupons or discounts to attract people to shop at those local businesses. Please stop offering the Amazon cards--how does that bring revenue into Wake County or to local businesses.
- Quit trying to be New York!
- RACISM. "WHITE" people are "ALBINOS" and they are ABNORMAL AND VERY RARE. THERE ARE NO "BLACK" PEOPLE ANYWHERE. Just ALL SHADES of "BROWN". Not knowing the colors of your own SKIN is THE DAMN PROBLEM.
- Recycling weekly.
- Reduce automobile dependence, promote public transportation and bicycling.
- Reduce taxes! Eliminate property taxes for seniors. Raise circuit breaker tax exclusion limit to reflect inflation. Preserve neighborhoods!
- Reduce unneeded or underutilized programs to save money. Stop all DEI programs as they are unnecessary.
- Re-evaluate wet land property taxes
- Remove DEI from any Wake County service or Department. Climate change is not a factor for Wake County.
- Remove fluoride from drinking water.
- Remove real estate professionals and construction company board members from county positions of power. Follow through with fair housing initiatives.
- RESPECTFULLY, I AM ALMOST 80 YEARS OLD AND MY MONTHLY INCOME AFTER HEALTH INSURANCE BY SS IS 539 AND MY WIFE IS ALMOST 73 AND PARTIALLY DISABLED. WE LIVE BY AND NO PROBLEM OUR CHILDREN AND CHURCH FAMILY HELP US-HOPE WAKE COUNTY HELPS HOMELESS-GOD BLESS YOU
- Review tax code. I paying to much
- Right-size the government; pay first responders well and have excellent systems for public safety in place; fix the school system.
- Road construction often happens in multiple areas leaving few secondary alternative routes. Not enough warning is given so that Google adequately routes you around construction. Too much spending on already good services i.e. libraries, shelters, police salaries, and not enough in what troubles most residents: affordability (high taxes), high traffic, & little access to community center (mostly private events) yet we pay high local restaurant taxes for these private events. Property taxes are rising way too fast to afford living here. Wake is driving long-living residents away.
- Road improvement, better water, grease recycling with leave pick up
- Roads and transportation continue to be an issue. While growth brings services, restaurants, retail and tax base to the area, many local people are concerned that unbridled growth may lead to "big city problems." It is a challenge to maintain our friendly, convenient small-town atmosphere while welcoming necessary changes.
- Roads are heavily traveled. I am a frequent library patron, would like to see support/funds for library system.

- Roads in my community are poor and wake county is who I pay my taxes to however because roads are not state maintain roads we have to have bad roads in my community however we are taxed just the same no help.
- School quality in affluent areas is embarrassingly better than areas with lower SES. Funding for schools from the "education" lottery should fund schools better.
- Schools: It is disheartening to learn that wake county schools have left building problems, such as repairs to air conditioning, until the problems are extreme. Housing. I could write a book here. But let me say here that I am a senior on a limited income. My property value was just increase by almost a doubling of the value of my lot. I applied for relief and was denied because my total income is \$3,000.00 above your cutoff. Increasing the value of property by the amounts done this year without increasing the cut-off for the income level by any amount is unfair to seniors. Yes, I have not seen a doubling of my taxes this year. However, my experience is that increases will really begin next year. I live downtown where I can walk or bus to important places like groceries, doctors. I live here for that reason because there is eye disease in my family history, with longevity on both sides. I have been here since 1986. This year is the last I will be able to drive any daylight hours. I gave up night last year when my macular pucker made that dangerous. I could never afford to move into this neighborhood now. I maintain my house in the important ways, outside paint and roof, tree care, inside keeping appliances serviced and in good working order. The interior will never be updated other than work I am able to perform myself because I have to be certain that I will be able to pay property taxes. Ok, so I wrote a personal book. I truly feel for those with a lower income than mine or with a larger household. Gentrification has priced too many residents from where they prefer to live, or need to live for various reasons. Increase the income level for decreased property taxes.
- Send info for trash pick up to stick on receptacle. They are all worn out. Uncles picture of recycled items.
- Simplify how information is disseminated. One place to look and easy to navigate website.
- Slow down on new monetary expenditures, Also publish the new tax rates (mils) now, just not evaluations.
- Slow the level of new development.
- Slow the roll.... Hold a moratorium on building apartments, houses and re-zoning until infrastructure can catch up. We need widened roads, additional streamlined transportation, more schools and increased strategies to address areas of high congestion.
- Smart growth not just about finding revenue. Too many apartments and townhomes and roads can't handle this many people in smaller towns. Repair roads, more police, speed cams to slow people down. More greenways and sidewalks to connect neighborhoods.
- Specific to libraries. It is a shame that there is such a lack of programming. Also, their policy of "libraries are only for books" is a slap in the face. Many other systems in similar seized counties across the country offer manyore services like movies, games, and other useful rental and resources and it is a shame our system refuses to think it would be beneficial
- Spend less money on the police and more on affordable housing, affordable healthcare, transit, and education
- Spending money wisely, it is not yours.
- Stop allowing developers to mow down every single tree on the land when they develop a property. Encourage more reuse of properties that are in place but not being utilized.

- STOP BUILDING BRAND NEW HOUSING, START MAKING IT AFFORDABLE FOR ALL TO RENT OR OWN! TAKE CARE OF YOUR RESIDENTS AND DEVELOP DRUG/ALCOHOL PROGRAMS THAT ARE IN-PATIENT THAT YOU CAN BILL LATER OR HAVE SOMEONE DONATE IT! THIS COUNTY IS DYING AND THE DOMESTIC VIOLENCE IS GETTING WORSE. HELP US COME TOGETHER AND WATCH OUT FOR ONE ANOTHER! STOP BUILDING!!
- Stop building mansions
- Stop building so fast - quality of area is going down.
- Stop building. Let people get caught up with today before starting on tomorrow.
- Stop focusing on DEI and hire quality people for their roles
- Stop government council members and other local positions pander to developers. Also stop WCPSS from putting special needs children through the system without sufficient support or not following their IEP.
- Stop increasing property tax. Eliminate tax on food and service. Eliminate wasteful spending. Charge 540 no users to bring down cost for all users.
- Stop making the cost of living so expensive including buying a home and taxes going high.
- Stop prioritizing funding for new companies and support our existing companies.
- Stop spending money and time on things that do not matter as much as: public safety/fire, crime, etc. parks are wonderful, but what good are they if they're overrun with homeless, drugs, crime, etc. we lose police and firefighters every day to better paying counties and towns.
- Stop the leaf pickup from the street, require residents to bag and put out bi-weekly.
- Stop the out of control growth. Address the southern wake county back roads that are too narrow and unable to support the population growth that drives them daily.
- Stop the overbuilding and removing all the natural areas. Taking away natural habitats for animals. We need more animal shelters and cheaper options for owning a pet.
- Stop trying to define everyone by race. The sooner we stop talking about race the quicker it will be a non issue.
- Sustainable growth, road maintenance, more libraries-, senior citizen or homestead discounts for taxes-, crime prevention, education and equitable distribution of funding
- Take back control of transportation planning from GoTriangle. Wake County needs to focus on our own transit issues. We have underused rail corridors that parallel overstressed roadways (to Fuquay Varina and to Zebulon/Knightdale), but GoTriangle did not even consider them in their commuter rail study. It is, practically speaking, impossible to use mass transit to access downtown Raleigh from major suburbs. Dense new developments along these corridors are helping provide more housing, but the complete lack of foresight on mass transit means that we will continue to have worsening traffic.
- Take into consideration the groups of people that face more challenges and barriers than the average person.
- Take politics out of public service. All humans are equal and should be provided with the same services despite religion, race, ethnicity, gender, age, education or economic status.
- Taxes continue to escalate. I don't mind paying as I am able to (even on a fixed retiree income) but I fear that this rise will become an issue for progress among the population at large.

- Teach the police that following all traffic laws might help them to start enforcing the laws. A police campaign showing us by example and then enforcing all basic traffic laws will cure congestion.
- The costs compared to pay have made it very unaffordable for many.
- The County is more than just Raleigh and Cary.
- The county provides a very high level of service and it shows. Biggest QoL suggestion would be enhanced trash pickup on roadways around the county, but this may be a state DOT issue
- The main issue is work opportunities are 40 minutes away from where I can afford to live in Garner
- The roads around the downtown region are in terrible condition - I've had to replace my struts and fix flat tires twice in the last 3 years. Fill in the potholes, smooth out the pavement - we pay too much in car registrations and taxes to have that nonsense in the densest area of the county.
- There is a deficit of locations for children to play without fear of cars, and an overdependence on personal vehicles. If we could improve public transportation and utilize the reduced footprint for green spaces, our community would be a much safer place.
- There is too much to talk about to fit in this little box. From my perspective, it seems like the budget is not going back into our community. When I was in middle school, granted that was almost 20 years ago, my ceiling tiles were falling down and there were mold in the classrooms. In high school, we didn't have enough textbooks in the classrooms. There is not enough public transit, and what we do have is not reliable. I once waited two hours for a bus in the middle of the day on a weekday. We need a rail system since the triangle is big enough now, and so many people keep moving here. There was all this hype about these new tech companies setting up in the triangle, I applied to jobs and so did plenty of people I knew around the area, but I doubt a single local got those jobs, they just moved people here from other places. It seems like (while housing prices would have gone up anyway), this was a huge reason housing prices went up like they did. Gentrification is out of hand. I like that my home city is growing, but I want it to grow ethically, and unfortunately that responsibility falls on the government.
- There needs to be a better system for property revaluations to make sure they are fair and accurate and make it easier for residents to challenge assessments. The 2024 reassessments were in no way fair and tax rates should have been decreased so taxes wouldn't increase as much as they did.
- There needs to be more continue education classes that are offered online or in the evenings. Wake county also needs to work on the housing crisis why do people have to make 3 times the rent when many jobs don't pay 3 times the rent. Wake county is becoming a place that the working class can not afford to live it needs to change NOW.
- There's poor communication when applying for jobs. You have to look at your antiquated application system to know that you are no longer being considered. That's called ghosting and it's poor practice.
- These questions are so vague. Asked about Historical statues. We all have to learn good and bad about the History of our Country. Yet, we've erased all civil war artifacts that's like trying to erase the Holocaust and saying it never happened. Until we keep our eyes open, and learn from the past, and become better for the future, we'll just be stagnant
- THIS QUESTION NEEDS TO BE RE-WRITTEN TO BE MADE INCLUSIVE. IT IS NOT ABOUT ME BUT ABOUT THE COMMUNITY

- This is a very open question but I'll try to stay on target. We need affordability in housing. Our AMI just increased so our Affordability guidelines should as well. We must have more housing in the 10-30% AMI range to address citizens basic needs of shelter, food and clothing. These 3 things if addressed for ALL people will help to fix the variety of issues you asked about. Fix the root problems instead of treating the symptoms.
- This is more of a future suggestion, as I'm not sure how it could be applied to the current situation, but more density and mixed use areas (like more shops in the middle of or close to residential areas)! I can't drive, so I rely mostly on other people to get places. My immediate area is pretty walkable (lots of sidewalks and greenways), but everything is so spread out, it's prohibitively far to actually go anywhere like grocery stores or doctors, or even fast food. Buses don't run often enough or go to enough places, it takes an extremely long time to go even a couple miles; it's literally faster to walk than take a bus sometimes.
- Thoughtful commercial growth with resident input
- To be real honest y'all are talking about all these programs and I'd be happy to have the highways cleaned up and kept clean. For such a nice area the highways look like a trailer park? Also the bus system needs to be reassessed maybe turned into an Uber style system. Most buses except the college are empty every single time I see them. It would save a lot of money and not use fossil fuels needlessly if there is nobody on a bus and some areas it would be a good idea to keep busses. Also my protest tax doubled for no reason this year and I am a disabled veteran on disability Wake should have more Tax exemptions for seniors and vets and find a different way other than property tax(extortion)
- To help Latino communities and address or provide resources for single income household like side gigs or programs for the kids after school with the own transportation with no income limit .
- Too many Woke people in leadership positions
- Top priority for Wake County should be public schools (not charter schools that don't have to meet/follow same requirements for public schools). FUNDING for public schools should be the #1 priority of the County. Every kindergarten and first grade class should have full time IAs. Some of the school facilities are in DIRE need of updating. Teachers need raises. Schools need more counselors, less police presence. Prioritizing sidewalk and greenway connections to schools should be a consistent priority across the school system. It is incumbent on County Commissioners to fund the schools at the levels that are needed.
- traffic is becoming a problem
- Transit needs major improvements before it's too late. Why is driving the only real option to get from Raleigh to other parts of the triangle? We have a beautiful downtown Union Station that only gets a dozen trains per day...let's get more local & regional routes!
- Transportation for outlying areas is a large issue! Also, Medicaid parameters need to mesh with other county opportunities better. In order to qualify for Medicaid, your significant other cannot make over a certain amount of money. This takes the Medicaid recipient away from their only form of physical assistance. Not a very well thought out plan in my opinion.
- Try not to follow counties like Montgomery County in Maryland because that's why I moved here to get away from them.
- Try to think creatively about how to increase amount of child care options.
- Use common sense and decency when approving development. cutting through neighborhoods to reach new development is insane. Think about people not profit.

- Unincorporated areas of south Wake are not included in most all decisions etc. for Wake. We are in desperate need of safe roads (street lights, sidewalks), green space, etc. The population in far south unincorporated Raleigh has been exploding for years, yet no significant improvement on roadway safety, sidewalks, greenway access, etc.
- Use the tax payer money for good. Fight racism.
- Wake County allows for many people in "Grey areas" to slip through the cracks. For example, many financial aid programs will not offer assistance until you are already homeless or have received an eviction notice. Most people do not want to make their lives worse to ask for help. There are also very few avenues for adults with disabilities to receive advocacy and support services unless they are totally and permanently disabled from making an income.
- Wake County as a whole is a nice play to live. However, I believe they can do better as far as affordable housing goes and also Wake County is growing way to much.
- Wake county does not seem to care about residents that live in the unincorporated areas. They seem to assume that we all want to sell our property for a huge profit and move. Most of the people that still own large parcels want to keep it as farm land, but the county taxes are making that impossible to keep.
- Wake county has a lot to offer. I believe greater opportunities for affordable housing, and better pay for jobs is extremely important. I also believe paying our teachers a living wage and NOT having school vouchers would be beneficial for our community. Public schools are a very important and needed institutions. Also, we need to keep working harder to make everything available to all diverse people in our community.
- Wake County needs to encourage employers to hire physical disabled people. Physical disabled people need flexible work schedules that includes: remote work and hybrid work. Would it be possible to encourage industries to train the disabled for professional positions? Also, I see a lot of biotech coming to Wake County. Can they be encouraged to hire professional disabled people to work a minimum of 3 days from home? This applies to all industries. Careers are needed for the disabled. We don't want jobs (just over broke). We need companies that offer a minimum of 3 weeks of paid vacation, 12 holidays and paid week of Christmas off work.
- Wake county needs to look at the lack of ambulances most days instead of spending millions on a station in Cary. EMS personnel on ambulances test firefighters through out the county as if they work for them. They cannot move most patients by themselves. If it wasn't for the fire departments EMS could not perform their duties. Apparently the EMS staff is not being made to perform their duties. The run routine traffic to emergency calls. They need new management.
- Wake County relies on city services too much, leaving and county residents with fewer options for service and accessibility
- Wake county residents should ensure The Sheriff's department works closely with the federal government to remove those who have violated immigration laws and entered the country illegally. Wake county should develop a greenway from the hiking trails from blue jay point park to falls dam park. Wake county Board of elections should REQUIRE approve of citizenship to register to vote.
- WCPSS funding-there exists high quality staff and improvements in facilities. I Prefer WCPSS over charter schools but way too much fundraising is needed by PTAs to support their schools. The community is filling the gaps but they are widening.

- WE HAVE AN ABANDONED HOUSE ACROSS THE STREET FOR 20 YEARS. NO ONE AT THE COUNTY LEVEL WILL DO ANYTHING ABOUT IT AFTER NUMEROUS REQUESTS
- We live in the county, we are not happy with the environmental issues that impact water retention to our property because of our neighbor town. We feel that the water problems are in need of county corrections and better treatment. As senior adults, Wake County's biggest population, we need more attention (see introduction statements). Looks like we need more upright buildings, less ground cover with cement to better serve water retention problems, and add future growth.
- We lived just outside the Raleigh city limits and we might as well live in another country. My brother needs mental health care, but that will be impossible until I retire because there is no way for him to get around without me, since we live a mile from the Raleigh city limits. A bus service that extends to neighborhoods outside Raleigh would make his life so much easier. Thanks!
- We need comprehensive, realistic, and accessible affordable housing. Housing is often the primary need that people in our community have; often, other struggles (medical, mental health, substance use, etc.) will be much easier to impact and improve when someone has a safe place to stay without worrying about eviction, safety, or other concerns.
- We need more street lights and lower cars and home insurance
- We need normal people in office, not politicians. Racism and discrimination are huge problems. Need to reach out to more underserved communities.
- We need zoning laws to accommodate sustainable development that priorities a walkable and affordable city over car-centric suburban development. There are no connected sidewalks for me to safely leave my neighborhood to reach greenways nearby.
- What would it matter, they are going to continue to lie and allow themselves to be bought off by real estate companies and investors to build, build, build. The county makes a great deal of money and between the state and county they can afford to pay teachers more. The county also needs more EMS personnel and ambulances.
- WHEN MY HUSBAND WAS ALIVE, HE NEEDED TRANSPORTATION TO DAYCARE FOR SENIORS. I WOULD MAKE AN APPOINTMENT AND MANY TIMES, THE VAN WOULD NOT SHOW UP. TRANSPORTATION FOR SENIORS WITHOUT CARS OR HELP NEEDS TO BE ADDRESSED
- When reviewing or deciding on major issues, use a cross section of residents from different economic, gender and races.
- While multi jurisdictional, enforcement of laws on roadways is essential as drivers get worse and more distracted. Education needs a total overhaul.
- Why do we need libraries, what is their purpose other than a place to go instead of home?
- WITH COMMUNITY PROGRAMS, I FEEL LIKE YOU EITHER KNOW ABOUT THEM OR DONT. I WOULD ALSO LIKE TO SEE THE COMMUNITY COLLEGES OFFER CONTINUING EDUCATION FOR LIFETIME LEARNERS NOT INTERESTED IN COURSE CREDIT
- With the growth Wake county has, I believe property taxes are too high.
- Work on challenging systemic racism at all levels of the county government. Make anti-racism a priority in schools, housing, healthcare, small business ownership.
- Work with the cities to improve mass transit
- Would like to see local, smaller committees,

- Work on equitable development and stop developing so fast. The roads and infrastructure can't handle the influx. The amount of homes built on places like the Neuse River and what used to be nice natural spaces is causing more animals to be hit and issues. There should be a limit on developing.
- Work on expanding road access, make 540 free for residents.
- Work with surrounding counties to address the increased construction of homes that is leading to an increase in traffic congestion in Wake County. Many of the vehicles clogging our roads are from adjoining counties. Public transit within Wake County, and in partnership with adjoining counties, would make a difference.
- Youth need more recreation, outdoor and indoors

5 **Survey Instrument**



Wake County INSIGHTS

Dear Wake County Neighbor,

You have been randomly selected to participate in the **Wake County Insights** survey, and we hope you'll take a few moments to share your thoughts with us. In the wake of a busy election season, where you've likely received countless messages and requests, this survey offers a chance for you to share your experience living in Wake County.

This survey is designed to help us understand your priorities, everyday experiences and perceptions of the services Wake County provides. By hearing directly from residents like you, we can make informed decisions that better serve our community and improve the quality of life for everyone.

Wake County offers a wide range of services that impact daily life, including:

- Public Health
- EMS
- Emergency Management
- Health Clinics
- Social Services
- Economic Development
- Soil and Water Conservation
- Recycling & Waste Disposal
- Water Quality
- Parks & Recreation
- Libraries
- Housing Assistance
- Veterans Services
- Election Services

Your feedback is crucial in helping County leadership respond to the needs of the community, ensuring that services are aligned with your expectations. This is your chance to directly influence the future of your County services.

Please complete the survey and return it in the enclosed postage-paid envelope, or you can complete it online at wake.gov/insights. Your responses will remain anonymous.

If you have any questions, please contact **Jason Morado** at **913-254-4514** or jason.morado@etcinstitute.com.

We truly value your time and feedback, and we thank you for helping Wake County continue to grow and serve you better.

Sincerely,
David Ellis
County Manager

A handwritten signature in black ink that reads "David Ellis".



2024 Wake County Community Survey

2024 Wake County Community Survey



Thank you for taking the time to complete this important survey. Your input is an important part of the County's ongoing effort to identify and respond to residents' needs. When finished, please return your completed survey in the postage-paid envelope provided. If you would like to complete the survey online, please visit wake.gov/insights.

1. In your opinion, what are the most important issues facing Wake County today?

2. Wake County Job Market. Please rate each statement about the current job landscape using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't know
01.	Wake County promotes job creation and economic development in my community	5	4	3	2	1	9
02.	Wake County supports small, local businesses	5	4	3	2	1	9
03.	I can find jobs that pay enough to cover my living expenses	5	4	3	2	1	9
04.	I can find jobs with good benefits like health insurance, paid time off, and retirement	5	4	3	2	1	9
05.	I can find jobs offering flexibility (e.g., flexible hours, work-from-home options)	5	4	3	2	1	9
06.	I can find jobs that provide work-life balance (e.g., reasonable hours, family time)	5	4	3	2	1	9
07.	I can find jobs that provide opportunities for growth, such as learning new skills or earning a promotion	5	4	3	2	1	9
08.	I can find jobs that feel meaningful and fulfilling	5	4	3	2	1	9
09.	I can find jobs that are stable and reliable	5	4	3	2	1	9
10.	I can find jobs with a safe and comfortable work environment	5	4	3	2	1	9

3. Are you having trouble finding a job near where you live?

____(1) Yes ____ (2) No [Skip to Q4.] ____ (9) Don't Know [Skip to Q4.]

3a. Barriers to Finding a Good Job. Please rate each statement about possible barriers you face when trying to find a good job in Wake County using a scale of 1 to 5, where 5 means "Not a Problem" and 1 means "Major Problem."

		Not a Problem	Minor Problem	Moderate Problem	Significant Problem	Major Problem	Not Sure
01.	Not enough education or training	5	4	3	2	1	9
02.	Little to no work experience	5	4	3	2	1	9
03.	Not knowing how to look for a job	5	4	3	2	1	9
04.	No access to the internet or a computer	5	4	3	2	1	9
05.	Living in a place with few job opportunities	5	4	3	2	1	9
06.	Jobs don't pay enough	5	4	3	2	1	9
07.	Jobs are unsafe or have bad work conditions	5	4	3	2	1	9
08.	Discrimination (e.g., because of age, race, gender, etc.)	5	4	3	2	1	9
09.	Health problems (physical or mental)	5	4	3	2	1	9
10.	Having a criminal record	5	4	3	2	1	9
11.	Trouble speaking or understanding the language	5	4	3	2	1	9
12.	Lack of transportation (no way to get to work)	5	4	3	2	1	9
13.	No one to watch my kids while I go to work (lack of childcare)	5	4	3	2	1	9

4. Housing, Growth, and Environment. Please rate each statement about the built community using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't know
01.	I have access to affordable housing in Wake County	5	4	3	2	1	9
02.	Affordable high-speed Internet service is available for my household	5	4	3	2	1	9
03.	Wake County Government does a good job managing growth and development in rural (unincorporated) areas of the County	5	4	3	2	1	9
04.	Growth and development in my community is managed in a way that is fair and equitable	5	4	3	2	1	9
05.	Growth and development is intentional and well-coordinated	5	4	3	2	1	9
06.	Growth and development enhance the quality of life in my community	5	4	3	2	1	9
07.	I have access to clean water for daily use	5	4	3	2	1	9
08.	Wake County protects green spaces like farmland, forests, and natural areas	5	4	3	2	1	9
09.	Wake County protects waterways from erosion and pollution	5	4	3	2	1	9
10.	Parks and greenways in my community are well-maintained	5	4	3	2	1	9
11.	Wake County is addressing climate change effectively	5	4	3	2	1	9

5. Quality of Life and Infrastructure. Thinking about your lived experiences in our community, please rate each statement on a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

		Excellent	Good	Fair	Below Average	Poor	Don't know
01.	Ease of travel in Wake County, including roads and traffic	5	4	3	2	1	9
02.	Ability to travel in Wake County without a personal vehicle (e.g., walking, cycling, public transit, taxis, and ridesharing)	5	4	3	2	1	9
03.	Ease of public transportation to access community attractions (e.g., businesses, dining, parks, libraries, museums, and cultural sites)	5	4	3	2	1	9
04.	Quality and variety of local food and dining options	5	4	3	2	1	9
05.	Quality and variety of music and concert venues	5	4	3	2	1	9
06.	Quality and variety of arts and cultural events (e.g., visual arts, theater programs, dance, music, and literary arts)	5	4	3	2	1	9
07.	Support for local artists and craft makers	5	4	3	2	1	9
08.	Preservation of historic and cultural landmarks	5	4	3	2	1	9
09.	Access to recreational spaces (e.g., parks, greenways, playgrounds, athletic fields)	5	4	3	2	1	9
10.	Quality of services and amenities for tourists (e.g., accommodations, dining, visitor assistance)	5	4	3	2	1	9

6. Education. Please rate each statement about education resources in our community using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

		Excellent	Good	Fair	Below Average	Poor	Don't know
01.	Access to preschool and early education programs	5	4	3	2	1	9
02.	Quality of preschool and early education programs	5	4	3	2	1	9
03.	Access to public schools, including the Wake County Public School System (WCPSS) and charter schools	5	4	3	2	1	9
04.	Quality of education in public schools, including WCPSS and charter schools	5	4	3	2	1	9
05.	Quality of WCPSS public school buildings and facilities (not including charter schools)	5	4	3	2	1	9
06.	Access to public library programs for children	5	4	3	2	1	9
07.	Access to public library programs for teens and adults	5	4	3	2	1	9
08.	Quality of public library facilities	5	4	3	2	1	9
09.	Access to education programs at museums, arts and cultural sites	5	4	3	2	1	9
10.	Access to job training, workforce development, and vocational programs	5	4	3	2	1	9
11.	Access to education programs at Wake Technical Community College	5	4	3	2	1	9
12.	Quality of Wake Technical Community College buildings and campuses	5	4	3	2	1	9

7. Safety and Emergency Services. Please rate each statement about public safety using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't know
1.	I feel safe at my home	5	4	3	2	1	9
2.	I feel safe out in the community and away from my home	5	4	3	2	1	9
3.	When I need help and call 911, I know trained responders will arrive quickly	5	4	3	2	1	9
4.	Wake County Sheriff's Office provides high quality services (e.g., law enforcement, judicial services, and detention/jail)	5	4	3	2	1	9
5.	Wake County EMS provides high quality services	5	4	3	2	1	9
6.	Fire departments throughout Wake County provide high quality services	5	4	3	2	1	9
7.	Wake County responds well to natural disasters and severe weather	5	4	3	2	1	9

8. Medical Health Care. Please rate each statement about medical health care resources in Wake County using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

		Excellent	Good	Fair	Below Average	Poor	Don't know
1.	Access to medical health care services in my community (e.g., public health clinics, private doctor offices, urgent care, hospitals and emergency rooms, dental offices)	5	4	3	2	1	9
2.	Quality of medical health care services in my community	5	4	3	2	1	9

9. Have you or anyone in your household experienced problems or challenges seeking medical health care in the last two years?

____(1) Yes ____ (2) No [Skip to Q10.] ____ (9) Don't Know [Skip to Q10.]

9a. Barriers to Medical Health Care. Thinking of yourself and others in your household, please indicate how much of a barrier each of the following are to accessing medical health care, using a scale of 1 to 5, where 5 means "Not a Barrier" and 1 means "Major Barrier."

		Not a Barrier	Minor Barrier	Moderate Barrier	Significant Barrier	Major Barrier
01.	Cost of healthcare (e.g., doctor bills, no insurance coverage)	5	4	3	2	1
02.	Cost of prescriptions (e.g., copays, no insurance coverage)	5	4	3	2	1
03.	Not enough doctors or clinics	5	4	3	2	1
04.	Long wait times for appointments	5	4	3	2	1
05.	Doctor's hours don't work with my schedule	5	4	3	2	1
06.	Language barriers or hard to understand what doctors say or write	5	4	3	2	1
07.	Afraid or don't trust doctors or the healthcare system	5	4	3	2	1
08.	Feeling judged or embarrassed about going to the doctor	5	4	3	2	1
09.	No way to get to the doctor or clinic (lack of transportation)	5	4	3	2	1
10.	Access to doctors with similar backgrounds as me	5	4	3	2	1
11.	No one to watch my kids while I go to the doctor (lack of childcare)	5	4	3	2	1

10. Behavioral Health. Have you, or someone close to you, sought the following behavioral healthcare services anytime in the last two years? Know that your responses are confidential. [Check all that apply.]

- ____(1) Counseling or therapy (including individual, group, family, couples/marriage)
 ____ (2) Peer support groups
 ____ (3) Community-based programs (including day programs and residential treatment)
 ____ (4) Mental health services (for diagnoses such as depression, anxiety, bipolar, etc.)
 ____ (5) Crisis intervention (including mobile crisis or suicide prevention)
 ____ (6) Substance use treatment or counseling
 ____ (7) None of the above, or I prefer not to answer [Skip to Q11.]

- 10a. Barriers to Behavioral Health. Thinking of yourself or someone close to you, please indicate how much of a barrier each of the following are to accessing behavioral health care, using a scale of 1 to 5, where 5 means "Not a Barrier" and 1 means "Major Barrier."**

		Not a Barrier	Minor Barrier	Moderate Barrier	Significant Barrier	Major Barrier	Not Sure
01.	Cost of behavioral health care (therapy or counseling fees, insurance coverage)	5	4	3	2	1	9
02.	Not enough counselors or behavioral health providers nearby	5	4	3	2	1	9
03.	Waiting too long to get an appointment	5	4	3	2	1	9
04.	Appointment times don't fit with my schedule	5	4	3	2	1	9
05.	Language barriers or hard to understand what they say	5	4	3	2	1	9
06.	Afraid or don't trust counselors or behavioral health services	5	4	3	2	1	9
07.	Feeling judged or embarrassed for needing behavioral health care	5	4	3	2	1	9
08.	Access to counselors or providers with similar backgrounds as me	5	4	3	2	1	9
09.	No way to get to the counselor or clinic (lack of transportation)	5	4	3	2	1	9
10.	No one to watch my kids while I go to the appointment (lack of childcare)	5	4	3	2	1	9

- 11. Benefits and Assistance. Have you or someone close to you sought or received any of the following benefits in the past two years? [Check all that apply.]**

- ____ (1) Medicaid
 ____ (2) Food and nutrition services (FNS)
 ____ (3) Women, Infants, and Children (WIC)
 ____ (4) Housing assistance, including Housing Choice Vouchers (section 8)
 ____ (5) Utility assistance programs
 ____ (6) Work First, including temporary assistance for needy families (TANF)
 ____ (7) Childcare subsidy
 ____ (8) None of the above, or I prefer not to answer [Skip to Q12.]

- 11a. Barriers to Benefits and Assistance. Please rate each statement related to benefits and assistance using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree."**

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Sure
01.	I'm not sure which benefits I can get	5	4	3	2	1	9
02.	The application is too confusing or hard to fill out	5	4	3	2	1	9
03.	It's hard to get the papers I need to apply	5	4	3	2	1	9
04.	There are long wait times or delays in getting approved	5	4	3	2	1	9
05.	I'm afraid of being judged or embarrassed for asking for help	5	4	3	2	1	9
06.	It's hard to talk to or get help from the caseworkers	5	4	3	2	1	9
07.	I'm afraid of losing other benefits or assistance	5	4	3	2	1	9
08.	There are language or cultural differences	5	4	3	2	1	9
09.	I don't have reliable transportation to get to the office	5	4	3	2	1	9
10.	I don't have reliable access to the internet or a computer	5	4	3	2	1	9

- 12. Please rate your satisfaction with Wake County Government in the areas below.**

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't know
1.	The value of services I receive from Wake County Government in return for the amount of taxes and fees I pay	5	4	3	2	1	9
2.	Customer service provided by Wake County employees	5	4	3	2	1	9
3.	Availability of information about Wake County Government services and programs	5	4	3	2	1	9
4.	Opportunities for resident engagement and participation in Wake County policy development and decision-making	5	4	3	2	1	9

13. Please rate your level of agreement with the following statements.

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't know
1.	My community is inclusive and respectful of diversity	5	4	3	2	1	9
2.	Wake County conducts fair elections	5	4	3	2	1	9
3.	Wake County Government provides high quality services	5	4	3	2	1	9
4.	Wake County Government provides services fairly and equitably to all residents	5	4	3	2	1	9
5.	Wake County Government is open and transparent with information about county issues, services, and performance	5	4	3	2	1	9
6.	I trust Wake County Government when it comes to handling local issues	5	4	3	2	1	9
7.	Racism and discrimination play a role in why some people are not successful in my community.	5	4	3	2	1	9
8.	Racism is a challenge that we should continue to address as a community.	5	4	3	2	1	9

14. Do you have any suggestions for how Wake County can serve you better?

Demographics Please answer the following demographic questions about yourself. Your information will remain completely anonymous and only be used for classification purposes and to ensure that the results are representative of Wake County.

15. Approximately how many years have you lived in Wake County? _____ years

16. Do you currently own or rent your current residence?

____(1) Own ____ (2) Rent ____ (3) Other

17. Including yourself, how many persons in each age group currently live in your household?

Under age 10: ____ Ages 10-19: ____ Ages 20-44: ____ Ages 45-64: ____ Ages 65+: ____

18. What is your gender:

____(1) Male ____ (4) Prefer to self-describe: _____
____(2) Female ____ (5) Prefer not to disclose
____(3) Non-binary

19. What is your age? _____ years

20. Which of the following best describes your race/ethnicity? *[Check all that apply.]*

____(01) Asian or Asian Indian ____ (05) Native Hawaiian or other Pacific Islander
____(02) Black or African American ____ (06) Hispanic, Spanish, Latino/a/x
____(03) American Indian or Alaska Native ____ (99) Other: _____
____(04) White or Caucasian

21. What is the highest level of education you have completed?

____(01) Less than high school graduate ____ (04) Some college (did not graduate)
____(02) High school diploma or equivalent ____ (05) College graduate (from 4-year college)
____(03) Special/Technical training (not college) ____ (06) Postgraduate degree (Masters, MBA, PhD)

22. Which of the following best describes your total annual household income?

- ____(1) Under \$35,000 ____ (3) \$60,000 to \$99,999 ____ (5) More than \$130,000
____(2) \$35,000 to \$59,999 ____ (4) \$100,000 to \$129,999

23. Are you or members of your household active-duty military, retired military, a military dependent, or a veteran?

- ____(1) Yes ____ (2) No

24. Would you be willing to participate in future surveys sponsored by Wake County?

- ____(1) Yes [Answer Q24a.] ____ (2) No

24a. Please provide your contact information below.

Mobile Phone: _____

Email Address: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to identify needs and priorities for residents in different areas of the County. If your address is not correct, please provide the correct information. Thank you.