

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Adult Care Home Community Advisory Committee

Please select your third Board preference: *

None Selected

Please select your fourth Board preference: *

None Selected

Please select your fifth Board preference: *

None Selected

Please select your sixth Board preference: *

None Selected

Heather

First Name

M

Middle Initial

Balsley

Last Name

6012 Fauvette Lane

Street Address

Suite or Apt

Holly Springs

City

NC

State

27540

Postal Code

What district do you live in?

District 2

Mobile: (919) 259-4070

Primary Phone

Home: (540) 290-2913

Alternate Phone

hbaudiology@gmail.com

Email Address

Central Carolina Ear Nose and Throat

Employer

Audiologist

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Unincorporated Wake County

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in working within my community to help facilitate better access and understanding of healthcare in our area.

Work Experience

Clinical Audiologist at Central Carolina ENT Clinical Audiologist at UNC Hospitals ENT Department
Educational Audiologist for Wake County Public School System

Volunteer Experience

Education

Bachelor of Science in Communication Sciences and Disorders with a Minor in Special Education - James Madison University
Doctor of Audiology - University of North Carolina at Chapel Hill US Department of Education recipient of Pediatric Audiology Training Grant to provide specialized training and expertise in the area of pediatrics

Comments

I am the mother of 3 children and have lived in Wake County for 9 years.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics


Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Profile

Which Boards would you like to apply for?

Capital Area Workforce Development Board: Submitted
Juvenile Crime Prevention Council: Submitted
Human Services Board: Submitted
Commission For Women: Submitted
Domestic Violence Fatality Review Team: Submitted
Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Wake Technical Community College Board of Trustees

Please select your second Board preference: *

Commission for Women

Please select your third Board preference: *

Juvenile Crime Prevention Council

Please select your fourth Board preference: *

Human Services Board

Please select your fifth Board preference: *

Domestic Violence Fatality Review Team

Please select your sixth Board preference: *

Capital Area Workforce Development Board

Jordyne _____ Blaise _____
First Name Middle Initial Last Name

1832 Natalie Brook Way _____
Street Address Suite or Apt

Raleigh _____ NC 27609
City State Postal Code

What district do you live in?

District 4

Mobile: (202) 629-7226 _____ Fax: (919) 584-3025 _____
Primary Phone Alternate Phone

jordyne.blaise@gmail.com _____
Email Address

Blaise Consulting

Employer

Lead Consultant

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I have recently returned to Wake county on a full time basis and have been committed to volunteer service in the community. I'd like the opportunity to use my skills and expertise to have a positive impact on my immediate community and work to build relationships with county residents committed to public service.

Work Experience

I am an attorney, consultant, and strategist specializing in equity, diversity, inclusion and civil rights compliance in the public and private sector. I am an advanced equity specialist with thoughtful and engaging leadership and organizational skills that take equity from theory to action. I am published nationally as a leading scholar-activist in the arenas of civil rights, black feminist legal and social theory, and intersectionality. Feel free to contact me to serve as your next equity consultant and/or educator, specifically as it relates to Title IX and gender equity, race and gender, cultural competency, intersectionality, or social justice based institutional change.

Volunteer Experience

I have experience working with youth as a mentor for the YMCA, working on international aid projects in Haiti with St. Louisiens for Haiti and throughout the country as a volunteer with habitat for humanity and in rural wake county through youth programs administered through my sorority, Delta Sigma Theta, Sorority, Inc. I also have served as an advocate public speaker and writer on issues such as civil rights and gender equity. I previously served as a Human Relations Commissioner for the City of Raleigh.

Education

BA Georgetown University JD Georgetown University Law Center

Comments

[HU17_Blaise_Professional_Resume-
ilovepdf-compressed.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

African American

Hispanic

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

JORDYNE BLAISE

jordyne.blaise@gmail.com ♦ jordyneblaise.com ♦ 202.629.7226

PROFILE

I am an experienced attorney, consultant, and strategist specializing in equity, diversity, inclusion and civil rights compliance in the public and private sector. I am an advanced equity specialist with thoughtful and engaging leadership and organizational skills that take equity from theory to action.

CORE COMPETENCIES

- Strategic Planning
- Workplace Investigations
- Technical Writing
- Policy Interpretation
- Training (Cultural Competency, Diversity)
- Title IX, Title VII, Title VI Compliance
- Risk Management
- Public Speaking

PUBLICATIONS

ESSENCE: May 2016, *Ain't I A Woman*
ESSENCE: September 2015, *Our Sisters' Keeper?*
ESSENCE: December 2014, *Getting Real about Domestic Violence*
TIME: November 2014, *Kim Kardashian's Nude Photos and Saartjie's Choice: History's Problem with Fascinating Bodies*

PROFESSIONAL EXPERIENCE

Lead Consultant
Blaise Consulting
2015 - Present

- Advise clients, reduce risk, mitigate employee issues and policy concerns
- Provide cultural competency, implicit bias, and federally required training for educational institutions, private companies and government agencies
- Complete compliance reviews and audits for Title IX, ADA, Title VII and Title VI
- Assist small and minority businesses with affirmative action plans, state and federal equal opportunity reporting and MBE certification
- Serve as a contracted investigator of workplace discrimination, harassment

Director of Community Engagement and Equity
Harvard University
2016-2017

- Inaugural Director
- Implemented a range of programs to promote cultural competency and civil discourse and to explore the intersection of social justice and various forms of diversity
- Developed strategic vision from a social justice lens
- Managed library of pedagogical resources on issues of diversity and inclusion in the classroom.

Equal Opportunity Officer + Deputy Title IX Coordinator
NC State University
2014-2016

- Investigated complaints of discrimination and harassment
- Manage compliance under Title IX, Title VII, and related federal laws and policy guidelines.
- Created and lead training and outreach for faculty, staff, students
- Monitored Title IX-related activities,
- Advise university-wide assessment methods related to gender/sex equity, and lead Sexual Assault Response Team.
- Developed internal and external partnerships to implement campus wide diversity and inclusion initiatives and directives

JORDYNE BLAISE 2

Equal Opportunity Specialist

District of Columbia
Department of Transportation
2011-2014

- Developed equal opportunity, affirmative action, and diversity programs, specializing in Title VI and Title VII compliance
- Served as Title VI Coordinator and Language Access Coordinator
- Advised agency leadership on federal program requirements, provided training, and investigated complaints of discrimination
- Served as agency public involvement specialist, provided technical assistance in reaching minority populations
- Drafted legislation for introduction, enrollment and engrossment, reviewed legislation before the Committee on Government Operations.
- Drafted press releases and talking points.
- Managed relationships between stakeholders, developers, and certified business enterprises (CBEs) to ensure diverse participation in major economic development projects.

Attorney Advisor (Temp)

US Commission on Civil Rights
2011

- Drafted commission report on Federal enforcement of civil rights laws in Inter-Student Violence cases
- Analyzed statistical data, reviewed discovery, processed complaints
- Planned briefing on inter-student violence

Assistant Attorney General (Temp)

DC Office of the Attorney General
2010-2011

- Civil Litigation division
- Defended civil actions brought against the District including challenges under the First, Fourth, Fifth and Eighth Amendment, Civil Rights cases, false arrest, employment discrimination, administrative decisions of agencies, education services, contracts, and class actions

Legal Intern

Department of Education
Office for Civil Rights
2010

- Conducted complainant interviews and ascertained relevant facts to determine Department action.
- Drafted notification letters, letters of transfer, and letters of finding
- Provided technical assistance to colleges by researching relevant civil rights standards and developing strategies to implement them
- Lead mediations

EXPERTISE

Employment Law
Affirmative Action Plans
Civil Rights Law
Mediation
Leadership Coaching

EDUCATION + LICENSURE

2010 **Bar Admission:** State Bar of Florida
2010 **Juris Doctor**
Georgetown University
2006 **Bachelor of Arts, English**
Georgetown University Law Center

SKILLS

Adobe Photoshop
Web Design
Banner, PeopleSoft, Oracle
Social Media
Graphic Design
Microsoft Office Suite

COMMUNITY LEADERSHIP

Delta Sigma Theta Sorority, Incorporated
City of Raleigh Human Relations Commission (2014-2016)
Georgetown University African American Advisory Board
YMCA of the Triangle Community Hope Mentor
Fannie Lou's Girls, Board of Directors
St. Louisiens for Haiti, Board of Directors
Habitat for Humanity

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Alliance Behavioral Healthcare

Please select your third Board preference: *

None Selected

Please select your fourth Board preference: *

None Selected

Please select your fifth Board preference: *

None Selected

Please select your sixth Board preference: *

None Selected

Mary
First Name

M
Middle Initial

Caldwell-Pineda
Last Name

114 Adams St
Street Address

Suite or Apt

Cary
City

NC
State

28513
Postal Code

What district do you live in?

District 3

Mobile: (920) 901-8416
Primary Phone

Home: (919) 378-9591
Alternate Phone

5tnazianz@gmail.com
Email Address

Semi-Retired
Employer

Psychotherapist
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Cary

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I want to give my time to the continuing positive development of Cary, NC. Moved here 2 years ago from WI and before that, San Antonio, TX

Work Experience

25-30 years in mental health field as a psychotherapist-marriage and family therapist

Volunteer Experience

Habitat for Humanity Lions International SAM Shelter (homeless shelter for individuals and families)

Education

M.A. Marriage and Family Therapy

Comments

I think I would add a newcomer's perspective to the Board's mission

[Mary_Caldwell-Pineda -
_resume.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics


Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Newspaper

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Mary Caldwell-Pineda

114 Adams Street | Cary, North Carolina 27513
920.901.8416 | 919.378.9591 | mariahaus2010@yahoo.com

CERTIFICATIONS/LICENSES

Licensed Therapist

North Carolina Board of Licensed Professional Counselors | February 2017 – present

State of Wisconsin Department of Safety and Professional Services | 1998 – present

Texas State Board of Examiners of Professional Counselors | 1983-1999

EDUCATION

Graduate Degree, Marriage and Family Therapy

St. Mary's University of San Antonio | San Antonio, Texas

Clinical Fellow | American Association for Marriage and Family Therapy

Bachelor of Arts, English

College of St. Catherine | St. Paul, Minnesota

EXPERIENCE

Independent Therapist

2004-2012

Private practitioner | St. Nazianz, Wisconsin

- Counseled approximately 20 patients monthly. Invited to serve as exclusive therapist for women in local faith-based organization.

Independent Preferred Provider for Diocese of Green Bay

2004-2006

Private practitioner | St. Nazianz, Wisconsin

- Provided spiritual life formation counsel part of Diocese's Spiritual Direction resources. Advised individuals on understanding their unique experiences with faith, life meaning, and their connection with others as a whole. Requested as exclusive therapist for Diocese members.
- Led mandatory parish ministry course on spiritual life formation

Innkeeper

2001-2012

Maria Haus Bed and Breakfast | St. Nazianz, Wisconsin

- Managed all operations for 8-room historic bed-and-breakfast in village of 650 people
- Sought and acquired State Registry of Historic Places through Wisconsin Historical Society's State Historic Preservation Office. Produced and submitted evidential support of inn's historic significance. Coordinated renovations to satisfy historic preservation standards. Identified contractors and negotiated contracts.

- Prepared meals, maintained interior and exterior spaces, and ensured organized financial accountings
- Oversaw reservations for small and large groups, at times accommodating special events of up to 40 guests for golf, faith-based, and other special interest organizations. Screened and selected private chef for events. Implemented cooking classes and special events to attract guests, create memorable stays, and spread awareness of hospitality benefits.

Family Caregiver

1998-2001, 2008-2012

Independent | St. Nazianz, Wisconsin

- Assisted relatives with personal and household care. Ensured dignified in-home care for relatives with medical conditions such as pulmonary fibrosis and Parkinson’s. Coordinated medication management and physician appointments, and provided transportation to and aid during medical appointments.

Private Practitioner | Psychotherapist

1990-1998

Eight-therapist practice | San Antonio, Texas

- Supported mental and emotional health and healing for elderly patients. Provided gerontological and geriatric counseling on various issues related to aging, not limited to: family dynamics, spousal death and grief management. Offered counseling on matters unrelated to aging, such as life-long mental illness, trauma, and overall health counseling.
- Provided therapy to women of religious orders. Counseled individuals managing anxiety, depression, grief, self-awareness, and individuation and “coming into one’s own.”
- Counseled couples and individuals in marriage therapy and family therapy sessions
- Practiced 25-35 hours per week in collegial environment with high-caliber associates. Shared communal practice administration.
- Implemented individual therapy and supervised group therapy sessions
- Developed treatment plans, and maintained progress notes and organized patient records

Adjunct Professor

1990-1992

University of the Incarnate Word, Nursing Department | San Antonio, Texas

- Developed lesson plans and instructed Gerontology Department graduate courses. Facilitated examinations and created an open discussion environment for thoughtful dialogue on caregiving, family member dynamics, and elderly care for 12-15 students per semester.

Oblate School of Theology | San Antonio, Texas

- Provided marriage and family therapy instruction to ministers and priests. Structured classes to emphasize understanding of family dynamics.

Additional pre-1990 counseling experience as Independent Therapist available upon request.

Experience with all ages. Applied theoretic principles to patients coping with trauma, mental illness, family conflicts, emotional matters, depression, and more. Used Systems Theory, Psychodynamic Theory, and developed personal philosophy of relationships for healing. Implemented individual therapy and supervised group therapy sessions. Developed treatment plans, and maintained progress notes and organized patient records.

VOLUNTEER

Patient Care Volunteer

2012-2015

Sharon S. Richardson Community Hospice | Sheboygan, Wisconsin

- Provided comfort, care, companionship and meals to approximately 20 female patients monthly

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Economic Development Commission

Please select your second Board preference: *

Triangle Transit Authority Board

Please select your third Board preference: *

WakeMed Hospital Board of Directors

Please select your fourth Board preference: *

Library Commission

Please select your fifth Board preference: *

Planning Board

Please select your sixth Board preference: *

Greater Raleigh Convention and Visitors Bureau

David
First Name

L
Middle Initial

Clegg
Last Name

PO Box 18213
Street Address

Suite or Apt

Raleigh
City

NC
State

27619
Postal Code

What district do you live in?

District 4

Home: (919) 218-9471
Primary Phone

Home: (919) 785-1551
Alternate Phone

davidlclegg@live.com
Email Address

Tyrrell County, NC
Employer

County Manager and County Attorney
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am very interested in having a role in my community's growth and its development of an excellent quality of life. I have nearly 40 years of executive experience in government and would like to use that knowledge to help Wake County thrive.

Work Experience

See resume

Volunteer Experience

See resume

Education

See resume

Comments

See Resume

[DAVID_LOUIS_CLEGG_RESUME.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics


Date of Birth

Gender *

Male

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

DAVID LOUIS CLEGG

Post Office Box 18213
Raleigh, North Carolina 27619
919-218-9471
DAVIDLCLEGG@live.com

PROFESSIONAL AWARDS:

Order of the Long Leaf Pine, State of North Carolina
National Unemployment Insurance Legal Award of Merit
Leadership North Carolina, L. Richardson Preyer Award
North Carolina Governor's Award for Excellence in Public Service
North Carolina Employment Security Award of Excellence

EMPLOYMENT:

Position: **County Manager and County Attorney**
Tyrrell County, North Carolina
Columbia, North Carolina
2013-present

Responsibilities: Appointed by Board of County Commissioners to be the first County Manager of Tyrrell County. Charged with responsibility of serving as chief operating officer and chief legal officer of the environmentally sensitive Inner Banks County with a budget of \$7.8 million and 75 employees. Tyrrell County has the smallest population of any NC county and faces substantial operational, budgetary, socio economic and development challenges. Also serving as Chairman of the Seymour Johnson Air Force Base Joint Land Use Study; Clerk and Finance Officer to the ABC Board; Board Chair of Partnership for the Sounds; County Economic Development Officer; Chairman of the Scuppernong River Festival; Member, East Carolina Behavioral Health Regional Board; Member, Pocosin Folk Arts Center Board of Directors Vice Chair; Blackbeard Boy Scout District Advisory Council, Member, Beaufort County Community College Foundation Board

Position: **Assistant Secretary of Commerce**
Deputy ESC Chairman and Chief Operating Officer

North Carolina Department of Commerce, Employment Security
Commission
Raleigh, North Carolina
2002-2013

Responsibilities: Executive, Policy Making exempt appointment. Overall administrative supervision of 2,200 employees and a \$95+million operating budget in Unemployment Insurance (over \$14 billion in benefits from 2007-2012), Employment Service (approximately 200,000 employing units), and Labor Market Information programs for the state as well as ESC's legal, public information, publications, governmental relations, special projects, labor market development, finance and budget and information systems; presented testimony before U.S. House Ways and Means Committee and U. S. Senate Veterans Affairs Committee. Provided consultative services on workforce development to Republic of Northern Ireland Position was concluded after gubernatorial and political party change in 2012 election.

Position: **Director of Governmental Relations/Deputy Commissioner**
North Carolina Employment Security Commission
Raleigh, North Carolina
1997-2002

Responsibilities: Developed and promoted the legislative program for ESC on the federal and state level; charged with the administration of its movement through the legislative/regulatory process; ESC welfare reform and Workforce Investment Act coordinator, Director of state's 100 Job Service Employer Committees and State Committee, ESC representative to State Board of Elections, Governor's Hispanic/Latino Council, Governor's Human Services Transportation Council, primary contact to all state and federal agencies as well as national workforce development associations; constituent services manager; public speaking to professional and civic associations represented Commission as counsel in special matters directly assigned by the Chairman. Executive Exempt position.

Position: **Attorney/Deputy Commissioner/Hearing Officer**
North Carolina Employment Security Commission
Raleigh, North Carolina
1993-1997

Responsibilities: Management support and legal services for administrative, entitlement, Job Service, and Labor Market Information functions of ESC. Preside or represent Commission statewide in administrative law hearings of appeals pursuant to G.S.

96 involving unemployment insurance benefits, taxes, fraud, overpayment, labor disputes, and employer contributions. Preside and rule on Commission level appeals on behalf of full Commission. Agency legislative liaison; drafting of legislation; contract negotiation; mediate/litigate EEO and Contested Case complaints; monitor Job Training Partnership Act contracts, Worker Training Trust Fund, and School to Work Program; public speaking on ESC activities; attorney for ESC State Advisory Council. Management Exempt position.

Positions: **County Attorney** (Assistant, Acting, or Interim County Manager 1984-1990)

County Manager and County Attorney (1990-1993)
County of Brunswick
Bolivia, North Carolina

Responsibilities: Appointed by Board of County Commissioners to serve as chief administrative officer, chief legal officer, and Public Information Officer of unit of North Carolina government. Duties included representation of all county departments, agencies, and commissions in legal proceedings as well as administration of a 48+ million dollar operating budget and 500+ employees in 36 departments.

Served as Chairman of the Lower Cape Fear Water and Sewer Authority Board.

Position: **Attorney**
Cameron and Hager, P. A., Attorneys
Sanford, North Carolina
1981-1984

Responsibilities: General practice with priority clients being the City of Sanford Department of Planning and Community Development, and the Lee County Department of Social Services.

Served as Secretary of the Lee County Board of Elections

OTHER EMPLOYMENT:

Instructor, Wake Technical Community College, Raleigh, North Carolina

Assistant County Attorney, Cumberland County, NC, Special Projects
Instructor, Central Carolina Community College, Sanford, North Carolina

Certified Tree Farmer, farming pine trees in Lee and Chatham County, NC
Member, Screen Actors Guild/American Federation of Television and Radio Artists
Actor, "Matlock" television series, Axium Productions, Inc.,
Wilmington, NC

RELEVANT EXPERIENCE:

- * Appointed by Governor of North Carolina., Committee on Inaugural Ceremonies, 2017 North Carolina Gubernatorial Inauguration, January, 2017
- *Member, Raleigh Convention and Performing Arts Center Commission, current
- *President, Miss North Carolina Sisterhood, Inc., a nonprofit corporation established to produce the 75th anniversary celebration of the Miss North Carolina Pageant, current
- *Member, Board of Directors, Temple Theatre, Sanford, NC, current
- *Member, Miss North Carolina Pageant Executive Committee, current
- *Vice Chairman, Board of Pocosin School of Fine Craft, Columbia NC
- *Graduate, Leadership North Carolina
- *Member, Tyrrell County Rotary Club, current
- *Member and usher leader, Edenton Street United Methodist Church, Raleigh, North Carolina, current
- *Raleigh "First Night" celebration and "Artspllosure" Events Manager
- *Eastern North Carolina Alzheimer's Association Memory Walk and golf tournament, fundraising, current
- *Chairman of the Board, Lower Cape Fear Water and Sewer Authority, (six county utility governing board)
- *Member and Secretary, Lee County Board of Elections

PROFESSIONAL LICENSES:

North Carolina State Bar
United States Supreme Court
United States Fourth Circuit Court of Appeals
United States District Court, Middle, Eastern and Western Districts of North
Carolina

EDUCATION:

Juris Doctor Degree, University of South Carolina School of Law,
Columbia, South Carolina

Master of Arts Degree, Theater and Speech,
University of South Carolina, Columbia, South Carolina

Bachelor of Arts Degree, Government, *magna cum laude*,
Hampden-Sydney College, Hampden-Sydney, Virginia

Profile

Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Appointed
Nursing Home Community Advisory Committee: Submitted
United Arts Grants Panels: Submitted
Domestic Violence Fatality Review Team: Submitted
Juvenile Crime Prevention Council: Submitted
Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Juvenile Crime Prevention Council

Please select your third Board preference: *

Domestic Violence Fatality Review Team

Please select your fourth Board preference: *

United Arts Grants Panels

Please select your fifth Board preference: *

Criminal Justice Partnership Advisory Board

Please select your sixth Board preference: *

Adult Care Home Community Advisory Committee

Phyllis

First Name

B

Middle Initial

Fulton

Last Name

1801 Lisburn Court

Street Address

Suite or Apt

Garner

City

NC

State

27529

Postal Code

What district do you live in?

District 2

Home: (919) 772-2617

Primary Phone

Home: (919) 630-0817

Alternate Phone

pmbpfef@aol.com

Email Address

Retired

Employer

Retired

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Garner

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I retired from North Carolina DHHS with several years of services to families in need of protective services and services to assure the community's well-being. I am very interested in being appointed to the Wake County Community Child Protection Team (CCPT) G.S. 7B 1409, in addition to the above listed boards and commissions.

Work Experience

Licensed Master Social Worker with experience in all levels of social services on the county~ state and national level. Retired from the NC Division of Social Services in 2013. Prior to retirement~ I was coordinator of the state wide Community ...

Volunteer Experience

President of Garner High School PTSA and Platen elementary school in Frankfurt Germany. Secretary of local chapter of university alumni association. Member of Community Advocacy Committee Organized conferences~ reunions~ etc....

Education

High School graduate - PW Moore High School - 1965 NC A&T BS Degree in Social Services 1969 University of Northern Colorado - MA Psychology - 1980 Continuous training in social services areas...

Comments

Hobbies~ bowling~ developing MS Power Pint programs~ social planning. Married 47 years to military retiree. Two adult daughters.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Profile

Which Boards would you like to apply for?

Juvenile Crime Prevention Council: Submitted
Human Services Board: Submitted
Domestic Violence Fatality Review Team: Submitted
Alliance Behavioral Healthcare: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Alliance Behavioral Healthcare

Please select your third Board preference: *

Juvenile Crime Prevention Council

Please select your fourth Board preference: *

Domestic Violence Fatality Review Team

Please select your fifth Board preference: *

City of Raleigh Housing Appeals Board

Please select your sixth Board preference: *

Wake Technical Community College Board of Trustees

Gary _____ L _____ Lacy _____
First Name Middle Initial Last Name

2808 Casona Way _____
Street Address Suite or Apt

Raleigh _____ NC _____ 27616
City State Postal Code

What district do you live in?

District 1

Mobile: (413) 351-5329 _____ Home: (919) 752-6979 _____
Primary Phone Alternate Phone

drglacy@gmail.com _____
Email Address

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I have served on Human Services Boards for many years; These include human services, domestic violence board all in leadership roles. I have a doctorate in Counselor Education and am currently a Professor for the State University of New York. I reside in Raleigh, NC (Return two years ago after a 30 years absence) and would like to take an active role in my community because I feel that I have considerable contributions to make.

Work Experience

National Crime Prevention Council, 1994-1996 Director, National Service, Professor and Director, 1997-2001 Heidelberg College, School of Mental Health, Tiffin, OH CEO/President, 2001-2003, Cincinnati Youth Collaborative, Cincinnati, OH Deputy, CEO, 2002-2003, National Parent-Teacher Association, Chicago, IL. Associate Dean, 2005-2011, Springfield College, School of Human Service, Springfield College, Springfield, MA Dean, 2006-2011, State University of New York (SUNY)/Empire State College, Hudson Valley Center Hartsdale, New York 2011-Present, Professor, Human Services and Human Development, Empire State College

Volunteer Experience

Member, National Organization of Human Services (2005-Present) Member, New England Association of Human Services and Education (2005-Present). Vice-Chair, Center for Human Development, Springfield, MA. (2010-2011) Board Member, Center for Human Development, Springfield, MA. (2005-2011) Chair, Program Committee, Center for Human Development, Springfield, MA (2006-2011) Board Member, WFCR Foundation, University of Massachusetts-Amherst, (2006-2011). Member, Federal Mentoring Panel, University of Pennsylvania, (2002-2004) Member, Leadership Cincinnati Steering Committee (2002-2003) Member, Cincinnati READS (2001-2003) Member, National College Access Network, Columbus, OH. (2001-2002) Member, ArtLinks Board- Cincinnati, OH. (2001-2003) Past President, Ohio Association of Counselor Educators and Supervision (2000-2001) Member, Ohio Counselor Association (1997-2003) Member, Ohio Counseling Association, Executive Committee (2000-2001) Member, American Association of University Administrators (1997-Present) Member, American Counseling Editorial Board (1997-2005) Member, Ohio Advisory Commission on Guidance and Counseling (2000-2001)

Education

Virginia Polytechnic Institute and State University Blacksburg, Virginia Doctor of Education, Counselor Education Virginia Polytechnic Institute and State University Blacksburg, Virginia Advanced Certificate of Graduate Study Bowie State University, Adler-Driekers Institute, Bowie, Maryland Master of Arts, Counseling Psychology Shaw University, Raleigh, North Carolina Bachelor of Arts, Liberal Studies

Comments

I am very experienced and knowledgeable about current human services issues/tends. I have worked with cities, counties and federal and state agencies on youth development, education, and mental issues and would like to be involved in the community in which I reside.

[Lacy Resume Revised 2018.doc](#)

Upload a Resume

[Dr Lacy Advocacy Article.pdf](#)

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Male

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

THE CINCINNATI ENQUIRER

September 1, 2002

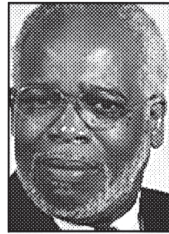
Mentor a child, change the world

Robert K. Greenleaf's book *Servant Leadership* chronicled a Quaker who decided that he would single-handedly end the practice of slavery in America. This gentle man set out to take on a monumental and difficult task.

He traveled the countryside on his mule, going from farm to farm talking to slave owners and trying to convince them of slavery's inhumanity. Sometimes he would spend a week or two at a farmer's house, patiently arguing his case and eventually persuading the landowner to stop this practice.

From a practical standpoint, this man, despite his compassion, zeal and commitment to do what is right, could probably never have ended slavery in America.

At the height of the slave trade in 1860, there were almost 3 million slaves across the United States. It would have taken this man many lifetimes to accomplish what many believed then, and what many still today consider, a fool's task. Greenleaf's account is not about ending slavery as much as it is about one person taking a stand and starting at some place to change things. If this man was able to convince one slave owner



Lacy

to change his ways, he had made a significant change and had left the world in a much better state. Sometimes when examining a complex problem, we make the mistake of thinking

that it requires complex answers or solutions. For example, a large number of our African-American and Appalachian children, especially boys, will leave school before earning a high school diploma. Failure to possess even a basic high school diploma decreases the lifetime earnings of young men and women by almost a quarter million dollars.

The most effective dropout prevention program does not cost a dime. It does not flow from Washington, D.C., in the form of a block grant. It is the willingness of an adult to spend time with a young person as a mentor. Mentoring involves an adult who is willing to spend at least one hour a week with an elementary, middle-school or high school student, giving this child friendship, understanding

and sometimes just an opportunity to share his/her thoughts.

Like the Quaker who wanted to end slavery – a human tragedy far worse than a youngster dropping out of school – the solution is that it takes small, simple steps and individual commitments. As responsible adults, we have an obligation to help the next generation move toward a degree of self-sufficiency. This means taking responsibility to help our children by mentoring and tutoring.

The most effective catalyst for change is one that does something, like the Quaker who wanted to end slavery. It does not have to be enormous, but maybe if you set a goal to spend time tutoring or mentoring at least one young person during the year, you would have made a significant contribution to end the dropout problem. It was the English theologian Richard Hooker (1854-1900) who said "change is not made without inconvenience, even from worse to better."

Maybe it is time that we began to inconvenience ourselves.

— **Dr. Gary L. Lacy**

*Executive Director,
Cincinnati Youth Collaborative*

CURRICULUM VITAE

Gary L. Lacy, EdD

2808 Casona Way

Raleigh, NC 27616

413-351-5329

drglacy@gmail.com

EDUCATION: Virginia Polytechnic Institute and State University Blacksburg, Virginia
Doctor of Education, Counselor Education

Virginia Polytechnic Institute and State University Blacksburg, Virginia
Advanced Certificate of Graduate Study

Bowie State University, Adler-Driekers Institute Bowie, Maryland
Master of Arts, Counseling Psychology

Shaw University Raleigh, North Carolina
Bachelor of Arts, Liberal Studies

EXPERIENCE:

**State University of New York (SUNY)/Empire State College
Hudson Valley Center
Hartsdale, New York
Dean**

2011 to Present

- Coordinate all academic undergraduate offering at the Regional Center.
- Serve on SUNY President's Council as key decision maker for matters pertaining to developing enrollment management programs, college wide marketing and retention and student assessment.
- Work cooperatively with faculty governance committees in areas of academics as well as regional center operations.
- Develop, manage and monitor \$2.0 million center budget.
- Serve as final point of appeal for student grievances involving grades and other academic concerns.
- Supervise faculty, professional employees and administrative staff and adjunct instructors.
- Organize and lead all full-time faculty searches.
- Review all faculty work plans and professional employees' evaluations and make recommendations to Provost about faculty tenure and reappointments.
- Responsible for the leadership of the college and its faculty and academic administration.
- Provide vision and leadership for student learning, curriculum development, faculty development teaching, & scholarship and professional activities, and

community and university services.

- Lead the development of strong community partnerships with businesses as well elected officials in the region.
- Lead engagement with the community colleges in the development of partnership (articulation) and cross registration agreements.
- Lead coordination with the offices of Enrollment Management and the Provost to establish benchmarks for student enrollment, retention, and graduation.
- Prepare, present and defend Center budget at "budget hearing" before Presidential cabinet.
- Provide leadership to build community and business connections for new programs and initiatives related to the college's strategic vision.
- Participate in community outreach and represent the college in national, regional, and state organizations.
- Interpret, coordinate with faculty and professional staff all aspects of collective bargaining agreement in areas associated with workloads and contracts.
- Supervise associate dean, directors of academic services, student and disability services coordinator, assistant to the dean and secretary to the dean and work collaboratively with HVC Faculty Chair.

Springfield College

Associate Dean and Director of Curriculum and Instruction

Springfield, Massachusetts
2005 to 2011

- Chief academic officer for the Springfield College's School of Human Services (SHS) and responsible for coordination of school's eight undergraduate and ten graduate concentrations.
- Built and led Springfield College's online initiative.
- Developed training for online instructors using Moodle rooms as Learning Management Platform.
- Taught and served as lead faculty in areas such as graduate management, ethics at SHS for three years.
- Supervised organization and administration of curriculum on ten campuses.
- Worked cooperatively with faculty curriculum committee to modify existing course objectives and course descriptions.
- Spearheaded negotiations with Capella University to develop cooperative agreement for Executive Masters Students to enroll in Capella University doctoral studies program.
- Supervised 58 full-time and over 300 adjuncts on SHS campuses.
- Led and developed MOU with ASPIRA, Inc.
- Organized and chaired all full-time faculty searches.
- Developed and led international three year Executive Master's Program in Organizational Management and Leadership in Port-of-Spain and Tobago, West Indies.
- Developed and led partnership with YMCAs of the USA to provide leadership training of CEOs nationally.
- Reviewed all faculty work plans; conferred with faculty on any change to

- professional development or teaching plans.
- Reviewed all Institutional Review Board (IRB) proposals for the SHS and served on college wide IRB.
- Developed and presented faculty professional workshops on the institutional review process to SHS campuses.
- Supervised associate directors of academic services, student and disability services, executive masters coordinator
- Prepared and led school preparation with Massachusetts Department of Education, NEASC and accrediting body for Human Services bachelor and masters programs.
- Led the development of strategic plans and academic assessment at faculty, school and institutional levels for SHS.
- Organized and developed faculty development workshops.
- Served as senior faculty for graduate and undergraduate courses in graduate research, ethics, policy and advocacy, building multicultural organization and introduction to human services.

Walden University
Richard Riley School of Education
P/T Faculty

Minneapolis, MN
2004-Present

- Taught and served as online lead faculty in areas such as graduate research, strategic planning, educational policy and psychology courses
- Provide prompt and meaningful feedback to students in a fair, objective and consistent manner using established rubrics and clear grading criteria.
- Provide subject matter expertise to support the school of education programs ensuring that student learning outcomes (aligned to standards) are achieved.
- Provide expert advice to doctoral students on specific programs of study.
- Chair doctoral committees and also serve as methodology consultant to students and doctoral committees.
- Serve as University Research Reviewer for university to insure high quality doctoral level dissertation submissions.
- Support student learning and development through academic rigor, coaching and mentoring efforts.

National Parents, Teachers Association
Deputy Executive Director

Washington, DC
2003-2004

- Directed and managed Washington based National PTA Government Relations office, which consisted of programs, policies and lobbying departments.
- Developed, managed and monitored National PTA strategic goals and plans.
- Provided vision and direction to National PTA governmental affairs efforts in areas of education and legislative advocacy.

- Led PTA's lobbying efforts on No Child Left Behind and IDEA legislation, Higher Education legislation and Workforce Investment Initiatives.
- Built and maintained collaborative relationships with national education and human services organizations. Served as PTA representative and national spokesperson on national coalitions with NEA and other educational public interest groups.
- Served as member of executive management team and helped develop strategic vision to organization.
- Served as content expert to National PTA Board and governance in areas of advocacy, child welfare, safety, K-12 and higher education.
- Served as content expert on educational initiatives involving educational reform, school choice, teacher quality issues and performance measures for K-12.
- Served as policy expert at NPTA which included serving on coalitions that included organizations such as American Council on Education, American Association of State Colleges and Universities and National College Access Network.
- Developed programmatic evaluation of objectives and made periodic adjustments as necessary.
- Supervised program managers and directors and conducted performance evaluations against program and organizational objectives.

**Cincinnati Youth Collaborative
Chief Executive Officer and President**

Cincinnati, OH
2001 to 2003

- Executed daily operation of executive offices and supervised three (3) vice presidents, directors of administration and research and executive assistant. Responsible for staff of 45 professionals and 1,700 volunteers.
- Developed partnership with Cincinnati Public schools to provide mentors to at risk students, and tracked grades and disciplinary progress.
- Increased CYC's budget by 40 percent (from \$2.1 million to \$2.9 million) by successfully identifying new funding opportunities.
- Spokesperson for CYC on issues involving college access. CYC was recipient of Educational Opportunity grant and both a GEAR-UP and Talent Search grant which attempted to increase the presence of first generation college students on college campuses.
- Provided leadership and vision to the development of mentoring, college access, youth employment, and business/school partnerships.
- Led collaboration with other Cincinnati community-based organizations and foundations such as the Cincinnati and KnowledgeWorks Foundations to develop citywide youth policy.
- Led strategy to develop dropout prevention and mentoring initiatives for Cincinnati Public Schools.

**Heidelberg University, Graduate Studies
School of Education
Director, Graduate Studies in Counseling and Education**

Tiffin, OH
1997 to 2001

and Tenure Track Assistant Professor

- Served as chief academic officer for graduate program in community and agency counseling.
- Developed new graduation criteria and served as chair of all thesis committees.
- Promoted service-learning approach in undergraduate and graduate programs and served as college representative on national service learning project.
- Guided graduate program through NCATE assessment, Ohio Regents and Ohio Counselor, Social Worker and Family and Marriage Counseling Licensure Evaluations.
- Awarded two academic research grants to explore issues of child exposure to domestic violence and the role of ethics training in mental health program.
- Served as lead academic faculty on summer projects to Tianjin, PRC and Sapporo, Japan.
- Provided academic guidance and advice to students in graduate MA program.
- Developed departmental academic policies and programs for graduate students.
- Researched, organized, and taught university graduate courses in ethics, psychopathology, counseling techniques, group counseling, human, and adolescent development.
- Developed and monitored departmental budget.
- Chaired Heidelberg College Diversity Taskforce, which resulted in yearlong assessment and recommendations on recruitment, retention, and faculty development initiatives.
- Worked closely with the Ohio Licensure board to insure program compliance in academic and practicum training and placement of mental health and school counselors.
- Served and actively participated on college committees, and engaged in a range of community service activities.
- Revamped graduation requirements for MA in Counseling.
- Developed and launched college wide recruitment, admissions and retention policies to attract graduate students of color to the campus.

National Crime Prevention Council

Washington, DC

Director, National Training Center

1995 to 1997

Washington, 1986 to 1991

- Formulated and developed training policies and schedules for National Service (AmeriCorps) grantees.
- Organized and developed training manuals, reference library, testing and evaluation procedures, multimedia visual aids and other educational training aids.
- Evaluated performance of trainers/facilitators and monitored progress of trainees through written evaluation of trainees.

- Wrote and submitted training proposals to federal and foundation clients that results in \$3.1 million funding.
- Led strategic planning activities for nonprofits and foundations.
- Managed data gathering and training needs of client organizations.

GLL Group Ltd, Organizational Development Specialists

Gaithersburg, MD

Principal

1990 to 1996

- Consulted with education, foundation and governmental organization to identify ways to improve organizational productivity.
- Designed and conducted organizational needs assessment and communicated results to client companies.
- Developed and presented organizational improvement recommendations for implementation of new systems and procedures.
- Analyzed operating procedures of profit and nonprofit organizations and helped devise efficient ways of meeting organization's goal.
- Developed and delivered customized curricula on diversity, communication and supervision strategies for client organizations.
- Facilitated meeting on strategic planning, goal implementation and mission statement revisions for nonprofit organizations.

Children's Defense Fund

Senior Policy Associate

Washington, DC

1986 to 1991

- Developed state and national campaigns in education and employment policies.
- Wrote several monograms on youth employment policy, national youth development initiatives and effective strategies to serve African American and Hispanic youth.
- Organized and led lobbying efforts in K-16 education, employment and national service initiatives.
- Served as national spokesperson on youth development and employment initiatives.
- Developed position papers on issues such as national service, youth employment initiatives, higher education, community based organization, adolescent pregnancy prevention and many other social and economic topics.
- Testified before state legislative committees on vital social issues as state dropout prevention strategies, youth development initiatives and service initiatives.
- Worked with state and federal policy makers to develop key legislative proposals in a variety of human services areas.

- Developed and recommended to CDF leadership policy positions on key issues such as youth development, welfare reform and national service.

**Residential Youth Services, Inc.
Director, Emergency Mental Health Services**

Springfield, Virginia
1984 to 1986

- Directed mental health emergency diagnostic and evaluation center for adolescents.
- Supervised social workers and counselors in development and implementation of treatment plans for adolescents.
- Worked with parents, court systems, and local county agencies to develop appropriate individuals treatment plans for adolescents.
- Developed and facilitated staff development training in areas such as crisis counseling, anger management, and human growth and development.

**State of Maryland
Department of Mental Health and Hygiene
Great Oaks Center**

Calvert, Maryland
1983 to 1984

Human Development Specialist III

- Directed the delivery of direct care services, which included mental health and other support services to clients.
- Planned developed and implement human services treatment programs for clients.
- Supervise development and monitoring of client behavioral plans.
- Supervised staff of 50 direct care workers in the delivery of vital support services to the client population.

**MDC, Inc.
Senior Program Associate/Study Director**

Chapel

Hill, North Carolina

1977 to 1983

- Led firm's research agenda on youth gangs, poverty, and school dropout prevention strategies.
- Organized and managed large scale evaluation of Public Service Employment Initiative (\$6 billion dollar initiative in 26 state national study).
- Managed all aspects of large-scale research studies, including initial marketing of concept, budgeting, staffing; developed research methodology; organized report writing and debriefing with federal and state government clients.
- Led project specific marketing with government and foundation clients that resulted in over \$3.0 million in grants to support research and technical

assistance work.

- Researched and wrote monographs on poverty, youth employment, and juvenile justice for United States Labor and Commerce Departments.
- Developed and implemented grassroots economic development strategies for rural Eastern North Carolina constituents.
- Prepared and led presentations and major project debriefings with federal, state and foundation clients.

Charleston County Government

Charleston, SC

Employment and Training Administration Associate Director

1972 to 1977

- Consult with area program director and led implementation and monitor of training programs within Tri-County area.
- Work and coordinate and areas community colleges to development customized training for area residents.
- Develop and administer evaluation protocols on program effectiveness and outreach to hard to serve communities.
- Coordinate training efforts with State employment agencies and area economic development boards.
- Develop funding proposal and presentation to US Department of labor.
- Assist with the development of strategic plans for local community based programs.

AFFILIATIONS:

Member, National Organization of Human Services (2005-Present)

Member, New England Association of Human Services and Education (2005-Present).

Vice-Chair, Center for Human Development, Springfield, MA. (2010-2011)

Board Member, Center for Human Development, Springfield, MA. (2005-2011)

Chair, Program Committee, Center for Human Development, Springfield, MA (2006-2011)

Board Member, WFCR Foundation, University of Massachusetts-Amherst, (2006-2011).

Member, Federal Mentoring Panel, University of Pennsylvania, (2002-2004)

Member, Leadership Cincinnati Steering Committee (2002-2003)

Member, Cincinnati READS (2001-2003)

Member, National College Access Network, Columbus, OH. (2001-2002)

Member, ArtLinks Board- Cincinnati, OH. (2001-2003)

Past President, Ohio Association of Counselor Educators and Supervision (2000-2001)

Member, Ohio Counselor Association (1997-2003)

Member, Ohio Counseling Association, Executive Committee (2000-2001)

Member, American Association of University Administrators (1997-Present)
Member, American Counseling Editorial Board (1997-2005)
Member, Ohio Advisory Commission on Guidance and Counseling (2000 2001)

AWARDS & RECOGNITIONS:

2001-2002 *Leadership Cincinnati*. Selected from competitive field of business leaders to participate in yearlong leadership program, Graduated with class XXVI.
2001 Recipient of Faculty Aigler Research Grant. Topic: *Ethical Decision making in Counseling.*
2000-2001-Guest Lecturer, Hokkaido International School, Sapporo, Japan. 2000-Team Leader of Scholars to Teach in People's Republic of China, Tianjin, China.
2000-Paper on Counselor Advocacy Selected by ACA for presentation at National Conference.
1998-Recipient of Aigler Faculty Research Grant. Topic: *Impact of Domestic Violence on Child Witnesses.*
1998-Paper on Counselor Advocacy Selected by ACA for Presentation at San Diego, CA National Conference.
1997-Selected to Present Paper to World Conference on Domestic Violence, Singapore.

PUBLICATIONS/PAPERS:

Lacy, G. (2012). Presentation at New England Organization of Human Services: Poverty. It's just not for the poor anymore: *Community Advocacy as a Strategy for the 99Percenters*. Springfield College, School of Human Services Springfield Massachusetts.

Lacy, G. (2011). Occupy Wall Street: implications for community development and human services. Sponsored by the African and African-American Education, Research, and Training Institute (AADERT). Co-sponsored by the Springfield College School of Human Services, Department of Social Sciences, and Office of Multicultural Affairs.

Lacy, G. (2002). Mentor a child, change the world. *Cincinnati Enquirer*. Retrieved from:
<http://pqasb.pqarchiver.com/enquirer/access/1837066841.html?FMT=ABS&FMTS=ABS:FT&date=Sep+1%2C+2002&author=&pub=Cincinnati+Enquirer&edition=&startpage=G.3&desc=Mentor+a+child%2C+change+the+world>

Lacy, G. (1999). Head Start Social Services: How African American Mothers Use and Perceive Head Start. New York: Garland Publications

Lacy, G. (1997). Head Start Social Services: Experiences, Perceptions and Benefits from the Perspective of the Mother. Unpublished Doctoral Dissertation, Virginia Polytechnic Institute and State University, Blacksburg, VA.

Lacy, G. (1992). Community Based Organizations: Responding to the Needs of African American and Latino Youth. William T. Grant Foundation Commission on Work, Family and Citizenship, Washington, DC.

Lacy, G. & Johnson, C. (1989). State Youth Employment Initiatives: A Resource Guide and Framework for Action. Children's Defense Fund, Adolescent Pregnancy Prevention, Washington, DC.

Lacy, G., & Johnson, C. (1987). Building Youth Corps. Children's Defense Fund, Adolescent Pregnancy Prevention Project, Washington, DC.

Lacy, G. (1984). Psychodynamics of the Battering Relationship. Unpublished Master's Thesis, Bowie State University, Bowie, Maryland.

COMMUNITY AND UNIVERSITY SERVICE:

Member, President's Council, Empire State College, 2011-Present

Member of Presidential Search Committee, Empire State College, 2012-
 Member, Honorary Degree Committee, 2011-Present
 Member, Moodle Advisory Implementation Task Force, 2012-
 Present

Member, Graduate Council, Springfield College, 2005-2011
 Member, WFCR Foundation, University of Massachusetts, 2006 to
 2011

Chair, Programs Committee, Center for Human Development, 2005-2011, Springfield, MA
 Member, Springfield College Student Outcomes Committee, 2005-
 2011

Member, Graduate Council, Springfield College, 2005-2011
 Member, National Organization of Human Services 2005-present
 Member, Governance Task Force, Heidelberg College, 1997-1998
 Member, Graduate Studies Committee, Heidelberg University, 1997-2002
 Member, Graduate Commencement Committee, 1998-2002
 Member, Educational Policies Committee, Heidelberg University, 1998-2000
 Chair, Diversity Task Force, Heidelberg University, 2000-2002

LICENSE: Ohio Licensed Professional Counselor, #C6493 (1997-2003). Inactive Status.

COURSES TAUGHT: (Partial List)

Graduate/Undergraduate
 Management and Organizational Leadership
 Graduate Research
 Advocacy and Policy Analysis
 Building Multicultural Organizations
 Poverty and Affluence
 Graduate Project
 Ethics in Counseling and Psychology
 Theories and Techniques in Counseling
 Psychopathology
 Personality Theory
 Adolescence
 Advanced Group Counseling
 Advanced Theories in Counseling
 Graduate Practicum
 Organization of School Counseling Services
 Child Development
 Adult Development
 History and Systems in Counseling

Adlerian Counseling
Consultation
Career Counseling
Social Foundations
Qualitative Reasoning
Advanced Qualitative Reasoning
Adlerian Counseling
Crisis Counseling
Psychodynamics of Domestic Violence
Psychology of Learning

Professional References:

Robert J. Willey, Jr., Ph.D.
Dean, School of Human Services
Springfield College
263 Alden Street
Springfield, MA 01109
rwilley@springfieldcollege.edu
413/748-3985

Relationship: Former Dean and supervisor from 2005 to 2011

Richard Davila, PhD
Professor and Campus Director
Springfield College, School of Human Services
225 West Busch Boulevard
Tampa, FL
813-766-3328
rdavila@spfldcol.edu

Relationship: Colleague at Springfield College from 2005-2011

Marvin Smith, PhD
Economist
Federal Reserve of Philadelphia
TEN INDEPENDENCE MALL
Philadelphia, PA 19106-1574
215-574-6393
marty.smith@phil.frb.org

Relationship: Longtime business and professional colleague who has been a Fellow at the Brookings Institution, an economist at the Congressional Budget office and is now at Federal Reserve Bank, Philadelphia from 1978-Present

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Human Services Board

Please select your third Board preference: *

Human Services Board

Please select your fourth Board preference: *

Human Services Board

Please select your fifth Board preference: *

Human Services Board

Please select your sixth Board preference: *

Human Services Board

Deborah

First Name

L

Middle Initial

Lawson

Last Name

2217 Dahlgreen Road

Street Address

Suite or Apt

Raleigh

City

NC

State

27615

Postal Code

What district do you live in?

District 1

Mobile: (919) 247-8587

Primary Phone

Business: (919) 445-0282

Alternate Phone

deborah_lawson@med.unc.edu

Email Address

UNC STEP Community Clinic,
Wake

Employer

LCSW, LMFT - Clinical Instructor

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in the quality of services and access to services that are provided by Wake County Human Services, and I am excited and would like to be a part of the Board. I am interested in problem solving and decision making related to issues that arise at WCHS. As a former WCHS 10 year employee, I have some experience with the array of programs and services in WCHS. It would be an honor to serve on the Board and approach WCHS from a new and very important perspective.

Work Experience

UNC Wake STEP Clinic, Wake - LCSW, LMFT- 2013 to present; WCHS - Human Services Senior Practitioner and Human Services Supervisor - Behavioral Health - 2003-2013; Carolina Partners - Private Practice LCSW, LMFT - 2005-2013; New Directions Counseling and Play Therapy Center (KY)- Private Practice LCSW, LMFT - 2001-2003; New Life Counseling Center - Private Practice LCSW, LMFT - 1995-2001; Family and Children's Place - LCSW, LMFT - 1988-2001.

Volunteer Experience

Hope Reins; Carolina Dance Club; Durant Elementary and Middle School; and Friendship Christian High School

Education

Master's in Social Work

Comments

I have been asked to take the WCHS Board position of the current social worker, Ronda Bean, who has to leave her position/term.

[RESUME - DL - AG.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

[REDACTED]
Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Current Wake County Volunteer

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

DEBORAH L. LAWSON

**2217 Dahlgreen Road
Raleigh, NC 27615**

**Home Phone: (919) 847-2343
Cell Phone: (919) 578-2343
Work Phone: (919) 445-0282**

**Education: Degree: Bachelor of Arts, cum laude, 1982.
Major: Sociology, Related Work: Social Work,
University of NC, Charlotte.
Degree: Master of Social Work, Certificate in Theology,
5/1988, Southern Baptist Theological Seminary.
Post-graduate classwork – Marriage and Family Therapy
The University of Louisville, KY**

**Professional Memberships: AAMFT, Clinical Member & Approved Supervisor
The American Assoc. of Marriage & Family Therapists
NAMI Wake County**

**Professional Licensures: LCSW, Licensed Clinical Social Worker,
North Carolina License # C004229; KY#632
LMFT, Licensed Marriage & Family Therapist
North Carolina License # 1048; KY#0149**

Work

**Experience: UNC STEP Community Clinic, Wake, Raleigh, NC
Clinical Instructor (5/31/16 to present): Individual, group,
and family therapy services; UNC student supervisor; initiating
adult guardianship for clients; community resource networking.**

**UNC STEP Community Clinic, Wake, Raleigh, NC
Clinical Director (6/17/13 – 5/31/16): Administrative, clinical
supervision (30%) of Wake STEP Clinic serving MH/SA/DD
consumers; providing group, family, individual therapy (70%);
initiating adult guardianship; community resource networking.**

**Wake County Human Services, Wake Forest, NC,
MH/SA Supervisor II (4/21/08- 6/11/13): Administrative,
clinical supervision of a MH/SA team at the Northern
Regional Center; Crisis management, assessments, and**

Work Experience: individual, group, marital and family therapy; therapy for consumers with MH/SA/DD; referrals to WCHS economic services programs; community networking; initiated and coordinated professional mentoring program for staff; and led psycho-educational programs for clients/staff.

Wake County Human Services, Raleigh, NC

Human Services Clinician(1/3/03 to 4/21/08):

MH/SA assessments, counseling, and crisis management;

Individual, group, family, and marital therapy;

Psycho-educational programs; LCSW supervision staff & UNC students; clinician for CPS clients; court testimony.

Carolina Partners, Raleigh, NC, LCSW, LMFT (11/2004 to

7/31/13): Individual, couple, family therapy;

worked with multi-disciplinary MH/SA/DD team.

New Directions Counseling Center, Louisville, KY,

LCSW, LMFT (6/1/01 to 1/03); Private practice duties:

individual, marital, family counseling, and clinical

supervision; marketing and business administration

New Life Counseling Center, Louisville, KY, LCSW,

LMFT (2/1995 to 5/2001): Private practice duties included

individual, marital, family counseling, and clinical

supervision; marketing and business administration.

Family & Children's Place, Louisville, KY,

LCSW, LMFT (12/1/88 to 4/1/01); Duties included individual,

group, family therapy; providing educational programs;

supervising staff & students from University of Louisville.

Our Lady of Peace Hospital, Louisville, KY, Substance

Abuse Social Worker (4/1988 to 11/1988): Duties

included counseling and leading educational programs.

REFERENCES AVAILABLE UPON REQUEST

Profile

Which Boards would you like to apply for?

Library Commission: Appointed
Population Health Task Force: Submitted
Wake County Steering Committee on Affordable Housing: Submitted
Human Services Board: Submitted
Council on Fitness and Health: Submitted

Please select your first Board preference: *

Commission for Women

Please select your second Board preference: *

Population Health Task Force

Please select your third Board preference: *

Council on Fitness and Health

Please select your fourth Board preference: *

Human Services Board

Please select your fifth Board preference: *

Library Commission

Please select your sixth Board preference: *

Wake County Steering Committee on Affordable Housing

Alexandra

First Name

M

Middle Initial

Lindahl

Last Name

1012 Chesters Hollow Dr

Street Address

Suite or Apt

Raleigh

City

NC

State

27603

Postal Code

What district do you live in?

District 2

Home: (919) 345-6889

Primary Phone

Business: (919) 350-5970

Alternate Phone

allie.lindahl@gmail.com

Email Address

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Unincorporated Wake County

Interests & Experiences

Why are you interested in serving on a Board or Commission?

As a lifelong resident of Wake County, I love seeing our area grow and succeed. The public schools, libraries, hospitals, and other facilities in our area are some of the top in our country, but with growth come challenges. I would love to see Wake County continue to grow and excel, while still retaining a "small-town" feel where all residents are considered, not just those that have the loudest voice. I am not an outspoken person. I much prefer to sit back, listen, and take into account the opinions of those around me before speaking my mind. I have learned that the best solutions are rarely the first ones that come to mind, and often come from in depth discussions. I want to be a voice for those (like myself) who are not always comfortable standing up for what they believe in, even if it's an unpopular experience.

Work Experience

I have worked at WakeMed Health & Hospitals for 12 years, primarily in pediatric critical care. For the last year, I have worked in a nursing administration role to facilitate improvement in the electronic health record and support bedside nurses through practice and policy changes that are evidenced-based and best practice.

Volunteer Experience

Parent volunteer, Exploris Elementary, Raleigh, NC 2016-present. I assist in the classroom, provide transportation for field trips, and engage families in our capital campaign.

Education

East Carolina University - Bachelors of Science in Nursing - December 2007 East Carolina University - Masters of Science in Health Informatics - May 2017

Comments

[Resume - 2017.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Other

Facebook Post

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Alexandra M Lindahl

1012 Chesters Hollow Drive • Raleigh, North Carolina 27603 • 919.345.6889 • Allie.Lindahl@gmail.com

Education

East Carolina University
Master of Science in Health Informatics &
Information Management
Graduated May 2017

East Carolina University
Bachelor of Science in Nursing
Graduated December 2007

Employment

WakeMed Health & Hospitals
Nursing Administration Specialist
October 2016 – Present

Promote excellence in nursing practice throughout the system by integrating nursing science and information science to manage and communicate data, information, knowledge, and wisdom in nursing practice. Provide clinical oversight to healthcare systems development, and works with clinical teams to provide efficient workflows and ensure patient safety, both in nursing practice and as it relates to information systems. Integral in developing real-time dashboards to view patient care data related to organizational priorities, performing gap analyses and developing plans and interventions to optimize and standardize EHR and nursing practice.

WakeMed Health & Hospitals
Critical Care Registered Nurse, Pediatric Intensive Care Unit
January 2008 – October 2016

Provide nursing care in the county's only Pediatric ICU. Handle medical emergencies related to acute exacerbations of chronic diseases such as asthma, diabetes, seizure disorders, and cerebral palsy, traumas such as car accidents, falls and non-accidental traumas, poison ingestions. Assess and stabilize patients quickly and accurately. Monitor and titrate medication drips as ordered. As charge nurse, assign patients based on acuity, support staff nurses with assessments, medication administration and procedures, assist physicians with minor procedures requiring moderate sedation, collaborate with other unit to determine staffing needs. Build trust and working rapport with staff, patients, and family members to enable effective communication imperative for patient care. Led unit-based continuous quality improvement committee for 2.5 years, functioned as unit resource for technology and EHR-related initiatives, oriented and precepted new staff and students.

MDInterconnect
Clinical Consultant and Education Specialist
January 2016 – August 2016

Assist with RapidConnect implementation by suggesting changes and improvements to increase usability for clinical staff. Train medical, clinical, and administrative staff at WakeMed and community physician practices on use of RapidConnect. Develop education plan for pilot and system-wide implementation. Assist in producing training videos using screencasts and videos. Follow up with users to provide support and receive suggestions for changes.

Awards and Recognition

East Carolina University College of Allied Health Outstanding Graduate Student – 2017 – Selected by faculty
WakeMed Professional Nursing Excellence – 2015 – Peer nominated for support during Epic implementation
WakeMed Foundation Helton Scholarship Recipient – 2015
East Carolina University College of Allied Health HealthPort Scholarship - 2015

Certifications & Affiliations

Registered Nurse, North Carolina Board of Nursing – December 2007 - Present

Critical Care Registered Nurse, American Association of Critical Care Nurses – July 2014 – Present

Certified Pediatric Nurse, Pediatric Nursing Certification Board – December 2011 – Present

Pediatric Advanced Life Support (PALS) Instructor – 2011 – Present

Advanced Cardiac Life Support (ACLS) – 2008 – Present

Basic Life Support (BLS) – 2005 – Present

American Association of Critical Care Nurses, Member – 2010 – Present

American Nursing Informatics Association, Member – 2014 – Present

American Medical Informatics Association, Member – 2017 - Present

Profile

Which Boards would you like to apply for?

Commission For Women: Appointed
Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Commission for Women

Please select your third Board preference: *

Nursing Home Community Advisory Committee

Please select your fourth Board preference: *

Library Commission

Please select your fifth Board preference: *

Economic Development Commission

Please select your sixth Board preference: *

Adult Care Home Community Advisory Committee

Betty _____ M _____ Mbombo _____
First Name Middle Initial Last Name

2808 Seclusion Court _____ Suite D _____
Street Address Suite or Apt

raleigh _____ NC _____ 27612 _____
City State Postal Code

What district do you live in?

District 7

Home: (919) 788-0111 _____ Mobile: (919) 908-3063 _____
Primary Phone Alternate Phone

compas49@gmail.com _____
Email Address

Compassion For Africa and _____ Founder and President _____
Humanity Ministries Employer Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in the Board of Commission to provide and share the experience and the skills that I have acquired for the past 40 years in the logistics, procurement, human resources, humanitarian assistance, healthcare and public relations. Also, I feel that the African immigrants and the African born in Wake County which represent close to 10% of the Wake County are not well addressed vis-a-vis the government and the economic growth of the Wake County, NC.

Work Experience

Gecamines Mining, Head of Procurement and Logistics manager 1979-1997 UNC Rex hospital, Cafeteria Technician and Nurse Assistance 1998-2015 AD Cleaning Co., Co-Owner, 1999-2012 Compassion For Africa & Humanity Ministries COFAM, Founder & President, 2005-Present

Volunteer Experience

As the founder and president of COFAM, I have volunteered at hospice, adult care, children care, food distribution, shelters, refugees support.

Education

Accounting Degree. Institute Superior of Commerce, Kinshasa, Dr Congo 1970-1974 Medical Terminology, 1999 Certified Nursing Assistance, 2001

Comments

I have obtained the following certificates, 1. City of Raleigh's Citizens Leadership Academy 2015 2. Raleigh Neighborhood Spring 2016 and 3. Job for Life 2015

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

[REDACTED]
Date of Birth

Gender *

Female

Ethnicity *

Other

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Profile

Which Boards would you like to apply for?

- Wake County Water Partnership: Submitted
- Wake Technical Community College Board of Trustees: Submitted
- GoTriangle Board of Trustees: Submitted
- Raleigh-Durham Airport Authority: Submitted
- Planning Board: Submitted
- Open Space and Parks Advisory Committee: Submitted
- Library Commission: Submitted
- Human Services Board: Submitted
- Historic Preservation Commission: Submitted
- Alcoholic Beverage Control Board: Submitted

Please select your first Board preference: *

- Wake County Water Partnership

Please select your second Board preference: *

- Alcoholic Beverage Control Board

Please select your third Board preference: *

- Centennial Authority

Please select your fourth Board preference: *

- Library Commission

Please select your fifth Board preference: *

- Economic Development Commission

Please select your sixth Board preference: *

- Triangle Transit Authority Board

Jay
First Name

Middle Initial

Meyers
Last Name

5708 Carriage Park Court
Street Address

Suite or Apt

Fuquay-Varina
City

NC
State

27526
Postal Code

What district do you live in?

- District 2

Home: (919) 625-0214

Primary Phone

Home: (919) 625-0214

Alternate Phone

jmeyers@fuquay-varina.org

Email Address

Town of Fuquay-Varina

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Fuquay-Varina

Interests & Experiences

Why are you interested in serving on a Board or Commission?

Work Experience

24 years of general civil engineering including Morrisville Town Engineer~ Fuquay-Varina Town Engineer~ and currently Public Utilities Director for the Town of Fuquay-Varina...

Volunteer Experience

Town of Morrisville Planning Board memeber

Education

BS in Civil Engineering

Comments

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

[REDACTED]
Date of Birth

Gender *

Male

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Other

Lelia Goodwin

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Council on Fitness and Health

Please select your third Board preference: *

Triangle Transit Authority Board

Please select your fourth Board preference: *

Wake County Steering Committee on Affordable Housing

Please select your fifth Board preference: *

Garner Planning and Appearance Commission

Please select your sixth Board preference: *

GoTriangle Board of Trustees

Martrella
First Name

R
Middle Initial

Morris
Last Name

133 Towne View Trl
Street Address

Suite or Apt

Garner
City

NC
State

27529
Postal Code

What district do you live in?

None Selected

Mobile: (919) 800-7345
Primary Phone

Fax: (919) 695-0094
Alternate Phone

martrella@gmail.com
Email Address

NCWorks Career Center -
Capital Area
Employer

Volunteer Associate
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Garner

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am a 9-year citizen of Wake County (Town of Garner), who has lived in 2 states prior (Washington & Virginia) and traveled to 40 for business purposes. I have a unique and valuable consumer perspective to topics & issues concerning Human Services, mass communication, mass transportation, public safety, public education, housing, and fitness.

Work Experience

Volunteer Associate (NCWorks Career Center – Capital Area); Stay-at-Home Mother (Garner, NC); Human Resources Generalist (Loomis Armored); Director of Training (Satellite Tracking of People (STOP) LLC of Securus Technologies); Business Analyst (Seattle Public Schools); Help Desk Trainer I, II, III (Seattle Public Schools)

Volunteer Experience

Volunteer Associate (NCWorks Career Center – Capital Area – Raleigh, NC); Troop Co-Leader (Troop00669 of Garner, NC, Girl Scouts of North Carolina Coastal Pines); Founder of Roger's Daughter (Grassroots initiative de-stigmatize mental health & illness, in honor of Roger Morris); Fundraiser/Team Captain & Top-10 2016 Individual NC Fundraiser (NAMIWalks); Wake County Chapter Member/Advocate (National Alliance of Mental Illness/NAMI)

Education

Bachelor of Arts in American Ethnic Studies - University of Washington - Seattle, WA; Certification: Associate Professional in Human Resources (aPHR) - Human Resources Certification Institute; Certification: Heartsaver First Aid CPR – AED Training - American Heart Association; Certification: Youth Mental Health First Aid - Mental Health First Aid USA

Comments

[Resume_MorrisMartrella_092018.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

MARTRELLA “MARTIE” MORRIS

martrella@gmail.com | (919) 800-7345 | <http://LinkedIn.com/in/MartieMorris>

SUMMARY

Ten years of management experience – focusing on hiring & onboarding, ongoing staff development, business process improvement, and training & development.

SKILLS

- **Staff Management, Coaching & Development**
- **Human Resources Coordination**
- **Client Management, Onboarding, and Consulting**
- **Training & Development**
- **Strategic Planning & Crisis Management**
- **HRIS/HRMS Exposure:** Ceridian, ADP, Insperity, Paycom, Taleo, PeopleSoft
- **Customer Relationship Management Tools:** Salesforce, Saleslogix
- **Productivity Tools:** MS Office, SnagIt, Camtasia, Citrix GoTo Suite
- **Software-as-a-Service (SaaS):** Demographic Profiles, Crime Scene Correlation, and Mapping of electronic devices equipped with Global Positioning Systems (GPS) that track locations, sobriety, and curfew compliance

EXPERIENCE

Volunteer Associate

NCWorks Career Center – Capital Area – Raleigh, NC, Industry: Government Sep 2018 to present

- Assisting job seekers with profiles, resume development, and job search activities in NCWorks.gov
- Assisting clients with resume style & organization and use of Microsoft Outlook, Word & Excel
- Working with, understanding, and supporting diverse populations & diversity issues
- Respecting and ensuring the confidentiality of sensitive information
- Welcoming, directing, and assisting guests & customers
- Directing & answering inquiries for services & assistance

Stay-at-Home Mother

Garner, NC Feb 2018 to Present

- Gained certification in Youth Mental Health First Aid
- Launched a social media mental-health initiative

Human Resources Generalist (Admin/HR Generalist)

Loomis Armored US, LLC, Morrisville, NC, Industries: Transportation & Banking Oct 2017 to Feb 2018

- Educated 100% of local staff on benefit options in preparation for branch's 1st Active-Electronic Open Enrollment
 - Extended HR service hours to support sensitive benefit questions and provided technical support
 - **Despite only 10% of branch staff having company email & computers, 97% made the deadline (vs. the year prior); worked with Corporate to resolve technical issues with the additional 3%**
- Advised & coached leadership on hiring practices & disciplinary counseling
 - Implemented a 5-step peer-to-peer conflict resolution policy
 - **Reduced the number of conflict escalations to District HR Manager by 50%**
- Interviewed candidates & made hiring recommendations on behalf of management
 - **Reduced the branch's average time-to-hire by 2 days**
- Compiled, maintained, and secured personnel records; recorded data for each employee, and prepared reports
- Dispersed, maintained, and inventoried employee uniforms; established relationships with vendor partners; tracked & prioritized order fulfillment, and maintained adequate stock levels
- **Transitioned the branch to Concentra's self-service, online tool for accessing employee test results, reporting, and requesting pre- and post-employment screening authorizations**

Stay-at-Home Mother

Garner, NC Apr 2017 - Oct 2017
Sabbatical leave to pursue professional development & gain HRCI's Associate in Human Resources (aPHR Certification)

Customer Success Manager (Director of Customer Relations)

Satellite Tracking of People (STOP) LLC, Remote, Industries: Public Safety Oct 2014 to Apr 2017

- Recruited, hired, and onboarded direct reports; regularly coaching one-on-one using a bottom-up management style to empower each in relationship building, negotiations, de-escalation, and retention

MARTRELLA “MARTIE” MORRIS

martrella@gmail.com | (919) 800-7345 | <http://LinkedIn.com/in/MartieMorris>

- **Managed 1 Training Director & 12 non-commissioned Account Managers with over 700+ clients**
- **Transformed junior performers into star employees – earning them accolades & key accounts**
- Key member of Change Control Board and executive-level escalation team; contributing user feedback and expertise to software change proposals and strategizing tactics for damage control & at-risk accounts
- Inherited a 6-year dilemma with clients holding excess inventory - at cost to the company - while functioning as the sole Technical Trainer and Director for most of Q1 2017
 - **Developed & motivated non-commissioned Account Managers to achieve and sustain savings in excess inventory costs of \$57K monthly during my 2014-17 tenure**

Director of Training

Satellite Tracking of People (STOP) LLC, Reston, VA & Remote, Industry: Public Safety Nov 2006 to Oct 2014

- **Became an expert in each product line within 4 months of hire, teaching 4-8 classes monthly, in 40 states**
- Began as a 1-person department in a startup environment (company founded 2004 - acquired late 2013); hiring & coaching Technical Trainers in adult learning principles, technical writing, and video editing
- **Achieved goals of stakeholders & clients to reduce costs, travel, and duration of complimentary courses without impacting effectiveness**
 - Analyzed the customer base, redesigned end-user training programs, and added additional staff
 - **Reduced our travel & printing costs of complimentary courses by 25% and class hours by 33%**
- Persuaded STOP & clients to adopt Live/Online Training and Video Tutorials for software & device demonstration
 - **Made STOP the 1st in its industry to offer an on-demand video and documentation library**
- Coordinated the Customer Onboarding/Implementation Process for new accounts; negotiating training & deployment dates for each
 - Made strategic & permanent adjustments to the standard process - **shrinking the time between training & deployment dates – and, thus increasing learners’ retention of our courseware**
 - **Resulted in a 50% decline in customers’ requests for complimentary retraining**

Business Analyst

Seattle Public Schools, Seattle WA, Industry: Local Government / Public Education May 2006 to Nov 2006

- Subject Matter Expert (SME) in Student Information Systems, PeopleSoft, Truancy, SAP, and MS Office
- Gathered end-user requirements, analyzed business processes, tested applications, and administered security
- Coordinated projects and communication between the Help Desk, Support Analysts, and Database Administrators

Help Desk Trainer I, II, III

Seattle Public Schools, Seattle WA, Industry: Local Government / Public Education Aug 2002 to May 2006

- Served on interview panel for all Help Desk hires & oriented each; analyzed call tickets for training opportunities
- Supported school & central-office staff by phone & email; taught best practices of Student Information Systems
- Coordinated classes & published online calendar; created job aids, instructor-led material, and release notes
- **Merit-based promotions: Trainer I to Trainer II (2004), Trainer III (2005), Business Analyst (2006)**

EDUCATION & CERTIFICATIONS

Bachelor of Arts in American Ethnic Studies
University of Washington - Seattle, WA

Certification: Associate Professional in Human Resources (aPHR)
Human Resources Certification Institute

Certification: Heartsaver First Aid CPR – AED Training
American Heart Association

Certification: Youth Mental Health First Aid
Mental Health First Aid USA

ORGANIZATIONS & COMMUNITY SERVICE

Troop Co-Leader (Troop00669)
Girl Scouts of North Carolina Coastal Pines

Founder

Roger’s Daughter – Grassroots initiative de-stigmatize mental health & illness, in honor of Roger Morris

Fundraiser/Team Captain & Top-10 Individual NC Fundraiser (2016)
NAMIWalks – Annual fundraiser for the National Alliance of Mental Illness (NAMI), the nation's largest grassroots mental health organization

Wake County Chapter Member/Advocate
National Alliance of Mental Illness (NAMI)

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Housing Authority

Please select your third Board preference: *

Juvenile Crime Prevention Council

Please select your fourth Board preference: *

Domestic Violence Fatality Review Team

Please select your fifth Board preference: *

Keep America Beautiful Advisory Board

Please select your sixth Board preference: *

None Selected

Patrick
First Name

S
Middle Initial

Plourde
Last Name

2111 Sunny Cove Dr.
Street Address

Suite or Apt

Raleigh
City

NC
State

27610
Postal Code

What district do you live in?

District 5

Mobile: (919) 892-0411
Primary Phone

Mobile: (804) 704-4133
Alternate Phone

patrick.plourde2016@gmail.com
Email Address

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

To contribute to the success of our community while addressing and overcoming our challenges.

Work Experience

SUSSEX COUNTY DEPARTMENT OF SOCIAL SERVICES --- Sussex County, VA 2017 – 2018 Director
Led and managed the Social Services Department to ensure program compliance for a wide variety of mandated and non-mandated federal, state, and local programs. Responsible for all social service, human resources and financial program management. Established the goals and objectives for the local department and administered all social services benefit and service programs. In addition to providing leadership and management for agency programs, served as agency spokesperson with the public and liaison with the Virginia Department of Social Services (VDSS) and the Virginia League of Social Service Executives (VLSSE), recommended policy and legislation changes. Frequently interacted with and makes presentations to community partners. Made short and long-term agency decisions based on data, trends, directives and findings. VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA 2013 – 2016 Program Consultant and Administrator Responsible for planning and recommending priorities, goals and objectives pertaining to the management and direction of the Promoting Safe & Stable Families (PSSF) program as well as the Family Preservation and Support Program (FFSP); assess, plan, coordinate, administer, and monitor the PSSF & FSPS programs; manage monthly caseworker visit funds. VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA 2001– 2013 Program Administration Specialist (2010- 2013) Youth Services Specialist (2009–2010) Virginia Youth Advisory Council Administrator/Independent Living Program Specialist (2004–2009) Part-time Independent Living Program Specialist (2001–2003) Served as the state lead to coordinate the Virginia National Youth and Transition Database (NYTD) project, establishing and updating procedures and providing guidance for local departments of social services (LDSS) and other stakeholders. Worked in cooperation with professional staff to analyze and implement laws, regulations, and policies and execute goals, objectives, and practices for providing effective and efficient services aligned with Children’s Services System Transformation. Co-led in planning, managing, and providing leadership for Independent Living Program (ILP) and Education and Training Vouchers Program (ETV); meet compliance standards and properly allocate funds. Accurately update and maintain records and work with others to prepare statistical reports. Assemble and monitor budgets, conduct mid-year reviews, and assist staff in developing and implementing procedures for contract management and administration. Provide consultation services to VDSS internal and external stakeholders regarding data, outcomes, services, and transitional planning for older youth. Developed and provided yearly training on the ILP and ETV programs as well as NYTD. Restructured Virginia Youth Advisory Council specializing in empowering youth in and transitioning out of foster care and assisting individuals in developing necessary life skills to become successful and interdependent.

Volunteer Experience

City of Hopewell, Virginia - Redevelopment and Housing Authority 2016 – 2018 Commissioner Foster Care Alumni of America – Virginia Chapter 2016 – 2017 President City of Hopewell, Virginia Department of Social Services Advisory Board, 2013 – 2018 Chair City of Hopewell Public Schools, Virginia – Head Start Program 2014 – 2016 Focus Areas – Father Engagement and Parliamentarian Policy Council Member United Methodist Family Services - Richmond, VA 2011– 2012 Parent Resources for Information, Development, and Education (PRIDE) Trainer (<http://www.cwla.org/programs/trieschman/pride.htm>) Chesterfield-Colonial Heights Department of Social Services, Virginia 2009 – 2015 Resource Parent

Education

Master of Business Administration, Liberty University, Lynchburg, VA 2017 Master of Arts in Executive Leadership, Liberty University, Lynchburg, VA 2016 Bachelor of Science in Business Management, Virginia State University, Petersburg, VA 2003

Comments

[Resume - Plourde Patrick 4-2018.docx](#)

Upload a Resume

[LU Academic Transcript - Plourde Patrick.docx](#)

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics


Date of Birth

Gender *

Male

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Academic Transcript

This is not an official transcript. Courses which are in progress may also be included on this transcript.



[Institution Credit](#) [Transcript Totals](#)

Transcript Data

STUDENT INFORMATION

Name : Patrick Plourde
Birth Date: Aug 14, 1979

Curriculum Information

Current Program

Master of Business Admin

Major and Department: Master of Busi
Admin (36
hr), Graduate
Business

***Transcript type:WEB Unofficial Online Transcript is NOT Official

DEGREE AWARDED

Award ed: Master of Arts **Degree Date:** May 14, 2016

Curriculum Information

Primary Degree

Major: MA: Executive Leadership

Award Master of **Degree** Sep 04, 2017

ed: Business Date:
Admin

Curriculum Information

Primary Degree

Major: Master of Busi Admin (36 hr)

INSTITUTION CREDIT [-Top-](#)

Term: Fall 2014

Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality	Star	Revised
					Hours	Points	and	End
								Dates
BMAL	500	GR	Organizational Behavior	B	3.000	9.00		

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
Current Term:	3.000	3.000	3.000	3.000	9.00	3.00
Cumulative:	3.000	3.000	3.000	3.000	9.00	3.00

Unofficial Transcript

Term: Spring 2015

Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality	Star	Revised
					Hours	Points	and	End
								Dates
BMAL	501	GR	Strategic Leadership & Mgmt	A	3.000	12.00		
BUSI	561	GR	Legal Issues in Business	B	3.000	9.00		

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
--	---------------	--------------	--------------	-----------	----------------	-----

	Hours	Hour	Hour	Hour	Point	
	s	s	s	s	s	
Current Term:	6.000	6.000	6.000	6.000	21.00	3.50
Cumulative:	9.000	9.000	9.000	9.000	30.00	3.33

Unofficial Transcript

Term: Summer 2015

Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality Point	Star Rating	End Dates
BMAL	504	GR	Leading Organizational Change	A	3.000	12.00		
BMAL	530	GR	Acct for Non-Financial Managrs	A	3.000	12.00		

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Point	GPA
Current Term:	6.000	6.000	6.000	6.000	24.00	4.00
Cumulative:	15.000	15.000	15.000	15.000	54.00	3.60

Unofficial Transcript

Term: Fall 2015

Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality Point	Star Rating	End Dates
BMAL	550	GR	Effective Executive Communicat	A	3.000	12.00		
BMAL	560	GR	Corporate Responsibility	A	3.000	12.00		
BMAL	602	GR	Non-Profit Management	A	3.000	12.00		

Term Totals (Graduate)

	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
Current Term:	9.000	9.000	9.000	9.000	36.00	4.00
Cumulative:	24.00	24.00	24.00	24.00	90.00	3.75
	0	0	0	0		

Unofficial Transcript

Term: Spring 2016

Term Comments: Degree Awarded Master of Arts
Degree Awarded GPA 3.80

Academic Standing: Good Standing

Subjec t	Cour se	Lev el	Title	Grad e	Credi t Hour s	Quali ty Point s	Star t and End Dat es
BMAL	570	GR	Ethical Leadership	A	3.000	12.00	
BMAL	604	GR	Managing/Leading Across Cultur	A	3.000	12.00	

Term Totals (Graduate)

	Attem pt Hours	Pass ed Hour s	Earn ed Hour s	GPA Hour s	Quali ty Point s	GPA
Current Term:	6.000	6.000	6.000	6.000	24.00	4.00
Cumulative:	30.00	30.00	30.00	30.00	114.0	3.80
	0	0	0	0	0	

Unofficial Transcript

Term: Summer 2016

Academic Standing: Good Standing

Subjec t	Cour se	Lev el	Title	Grad e	Credi t Hour s	Quali ty Point s	Star t and End Dat es
BUSI	600	GR	Business Research Methods	A	3.000	12.00	
BUSI	604	GR	International Business	A	3.000	12.00	

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
Current Term:	6.000	6.000	6.000	6.000	24.00	4.00
Cumulative:	36.000	36.000	36.000	36.000	138.00	3.83

Unofficial Transcript

Term: Fall 2016

Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality Points	Star Rating	End Dates
BUSI	601	GR	Accounting for Decision Making	B	3.000	9.00		
BUSI	610	GR	Organizational Design & Struct	A	3.000	12.00		
BUSI	620	GR	Global Economic Environment	B+	3.000	9.99		

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
Current Term:	9.000	9.000	9.000	9.000	30.99	3.44
Cumulative:	45.000	45.000	45.000	45.000	168.99	3.75

Unofficial Transcript

Term: Spring 2017

Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality Points	Star Rating	End Dates
BUSI	520	GR	Strategic Marketing Management	A-	3.000	11.01		

BUSI	530	GR	Managerial Finance	A	3.000	12.00
BUSI	650	GR	Operations Management	A	3.000	12.00

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
Current Term:	9.000	9.000	9.000	9.000	35.01	3.89
Cumulative:	54.000	54.000	54.000	54.000	204.00	3.77

Unofficial Transcript

Term: Summer 2017

Term Comments: Degree Awarded Master of Business Administration
Degree Awarded GPA 3.71
Academic Standing: Good Standing

Subject	Course	Level	Title	Grade	Credits	Quality Points	Star and End Dates
---------	--------	-------	-------	-------	---------	----------------	--------------------

BUSI	642	GR	Contemp. Issues in Human Res.	A-	3.000	11.01	
BUSI	690	GR	Policy & Strategy in Global Co	B-	3.000	8.01	

Term Totals (Graduate)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
Current Term:	6.000	6.000	6.000	6.000	19.02	3.17
Cumulative:	60.000	60.000	60.000	60.000	223.00	3.71

Unofficial Transcript

TRANSCRIPT TOTALS (GRADUATE) [-Top-](#)

	Attempt Hours	Passed Hours	Earned Hours	GPA Hours	Quality Points	GPA
Total Institution:	60.00	60.00	60.00	60.00	223.00	3.71

	0	0	0	0	2	
Total Transfer:	0.000	0.000	0.000	0.000	0.00	0.00
Overall:	60.00	60.00	60.00	60.00	223.0	3.71
	0	0	0	0	2	

Unofficial Transcript

RELEASE: 8.7.1

© 2018 Ellucian Company L.P. and its affiliates.

PATRICK S. PLOURDÉ, SR.

Raleigh, North Carolina

804-704-4133 * Patrick.Plourde2016@gmail.com

PROFESSIONAL EXPERIENCE

SUSSEX COUNTY DEPARTMENT OF SOCIAL SERVICES --- Sussex County, VA 2017 – 2018

Director

Led and managed the Social Services Department to ensure program compliance for a wide variety of mandated and non-mandated federal, state, and local programs. Responsible for all social service, human resources and financial program management. Established the goals and objectives for the local department and administered all social services benefit and service programs. In addition to providing leadership and management for agency programs, served as agency spokesperson with the public and liaison with the Virginia Department of Social Services (VDSS) and the Virginia League of Social Service Executives (VLSSE), recommended policy and legislation changes. Frequently interacted with and makes presentations to community partners. Made short and long-term agency decisions based on data, trends, directives and findings.

VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA 2013 – 2016

Program Consultant and Administrator

Responsible for planning and recommending priorities, goals and objectives pertaining to the management and direction of the Promoting Safe & Stable Families (PSSF) program as well as the Family Preservation and Support Program (FFSP); assess, plan, coordinate, administer, and monitor the PSSF & FFSP programs; manage monthly caseworker visit funds.

VIRGINIA DEPARTMENT OF SOCIAL SERVICES (VDSS) – Richmond, VA 2001 – 2013

Program Administration Specialist (2010- 2013) Youth Services Specialist (2009–2010)

Virginia Youth Advisory Council Administrator/Independent Living Program Specialist (2004–2009) Part-time Independent Living Program Specialist (2001–2003)

Served as the state lead to coordinate the Virginia National Youth and Transition Database (NYTD) project, establishing and updating procedures and providing guidance for local departments of social services (LDSS) and other stakeholders. Worked in cooperation with professional staff to analyze and implement laws, regulations, and policies and execute goals, objectives, and practices for providing effective and efficient services aligned with Children’s Services System Transformation.

Co-led in planning, managing, and providing leadership for Independent Living Program (ILP) and Education and Training Vouchers Program (ETV); meet compliance standards and properly allocate funds. Accurately update and maintain records and work with others to prepare statistical reports. Assemble and monitor budgets, conduct mid-year reviews, and assist staff in developing and implementing procedures for contract

management and administration. Provide consultation services to VDSS internal and external stakeholders regarding data, outcomes, services, and transitional planning for older youth. Developed and provided yearly training on the ILP and ETV programs as well as NYTD. Restructured Virginia Youth Advisory Council specializing in empowering youth in and transitioning out of foster care and assisting individuals in developing necessary life skills to become successful and interdependent.

Volunteer Work Experience

City of Hopewell, Virginia - Redevelopment and Housing Authority Commissioner	2016 – 2018
Foster Care Alumni of America – Virginia Chapter President	2016 – 2017
City of Hopewell, Virginia Department of Social Services Advisory Board, Chair	2013 – 2018
City of Hopewell Public Schools, Virginia – Head Start Program Focus Areas – Father Engagement and Parliamentarian Policy Council Member	2014 – 2016
United Methodist Family Services - Richmond, VA Parent Resources for Information, Development, and Education (PRIDE) Trainer (http://www.cwla.org/programs/trischman/pride.htm)	2011– 2012
Chesterfield-Colonial Heights Department of Social Services, Virginia Resource Parent	2009 – 2015

EDUCATION & CREDENTIALS

Master of Business Administration , Liberty University, Lynchburg, VA	2017
Master of Arts in Executive Leadership , Liberty University, Lynchburg, VA	2016
Bachelor of Science in Business Management , Virginia State University, Petersburg, VA	2003

Relevant Training: Parent Resources for Information, Development, and Education (PRIDE), Annie E. Casey Foundation and the Virginia Department of Social Services Agents of Change Program, Foster Care Alumni of America Leadership Institute, Leadership Academy for Supervisors, The National Governors' Association Center for Best Practices Institute on Youth Transitioning out of Foster Care, Shelter Management, SafeMeasures

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Commission for Women

Please select your third Board preference: *

Juvenile Crime Prevention Council

Please select your fourth Board preference: *

Criminal Justice Partnership Advisory Board

Please select your fifth Board preference: *

Alliance Behavioral Healthcare

Please select your sixth Board preference: *

Council on Fitness and Health

LaShonda
First Name

Middle Initial

Richardson
Last Name

400 Asaview Place
Street Address

Suite or Apt

Wendell
City

NC
State

27591
Postal Code

What district do you live in?

District 1

Mobile: (252) 578-0758
Primary Phone

Home: (919) 374-7192
Alternate Phone

lashondarichardson15@yahoo.com
Email Address

Merck Pharmaceuticals
Employer

Quality Specialist
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Wendell

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I currently received my Masters of Public Health, and I am very interested in getting involved and improving the health and wellness of the community. My goal is to be a community change agent, and assist in the building up of our community by promoting health awareness, and educating our communities to live happy, healthier lives. My passion is to help individuals be their best selves regardless of their race, ethnicity or background.

Work Experience

I currently work in the pharmaceutical industry as a Quality Specialist. I currently manage various projects to create a compliant quality system across the various sites in our organization. I have also worked in a pharmacy setting as a certified pharmacy technician, which allowed me to communicate with people within my community and assist them with their health care needs. I also have worked within the school system, and was able to teach high school students with learning disabilities life skills and how to operate in society.

Volunteer Experience

I am a member of the NC Young Professionals group where we meet and plan activities that promote health and wellness in the community. I also am a member of Delta Sigma Theta Sorority Inc., where we are very involved in the community and provide programs that assist with promoting health, wellness, and education opportunities. I also am very involved in my church. I volunteer working with teens, and allow them to express themselves within the arts.

Education

I obtained my Bachelor of Science Degree in Biology from Elizabeth City State University, and my Masters of Public Health from Capella University.

Comments

[resume.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

LaShonda W. Richardson

400 Asaview Place | Wendell, NC 27591 | (252) 578-0758 | LashondaRichardson15@yahoo.com

Education:

Capella University, Minneapolis, MN

Master of Public Health

Degree Awarded December 2017

Elizabeth City State University, Elizabeth City, NC

Bachelor of Science Degree in Biology

Degree Awarded December 2003

Employment:

Quality Specialist, Quality Systems Improvement Program (QSIP)

(7/24/2017- Present)

Merck Pharmaceuticals, Durham, NC

- Project management of quality work streams to standardize quality standards across multiple sites
- Maintaining the Work Stream Deployment Schedule, ensuring on time delivery of project materials
- Collaborating with subject matter experts across multiple disciplines to identify gaps within the quality system and create preventative actions to minimize the gaps
- Supports Quality Management System by facilitating Gap Assessment Management to include revision of SOP's that reflect new standards

Quality Control Analyst

(04/11/2016-7/24/2017)

Merck Pharmaceuticals , Durham, NC

- Plan and execute tasks on a daily basis to meet cycle times and expectations of required tasks
- Work across departmentally to ensure compliance and adherence to scheduled cycle times
- Independently execute method validations, establishing project plans, managing from start to completion
- Identify gaps in lab processes, and provide interim controls until process is remediated
- Review and compare Regulations and Compendial Requirements against Standard Operating Procedures and Test Methods to ensure that they are compliant
- Authoring and Revision of Standard Operational Procedures to ensure alignment with corporate and regulatory guidelines

- Combine and eliminate redundant procedures to increase effectiveness for testing analyst
- Assist with troubleshooting of instrumentation, analysis and methodologies
- Develop Training Qualification Records to ensure proper training, and to aid in Right the First Time
- Work with new analysts to provide training oversight and development of laboratory skills
- Provide peer support to new analyst and assist with problem solving and trouble shooting
- Provide support to all Quality Control audits from external and regulatory agencies
- Provide support to Quality Control lab investigations
- Identify Continuous Improvements to maximize efficiencies and streamline processes within the department
- Environmental Monitoring of Class A-D Areas
- Aseptic Gown Certified; Efficient in aseptic techniques
- Bioburden, Endotoxin, and Product Testing
- Procurement of water samples (WFI, PurW, Clean Steam, RO)
- Environmental Recovery Studies
- Performance Qualification for New Processes
- Microbiological Identification/Enumeration
- Growth Promotion
- Data Entry and Analysis
- Issue OOS and excursion notices and assist in investigations

Quality Control Analyst

(11/16/2015-04/01/2016)

Catalent Pharmaceuticals, Morrisville, NC

- Performed environmental monitoring for Grade A-D areas
- Participated in Environmental Qualification Protocol for implementation of manufacturing area
- Microbiology morphology and enumeration of Environmental Samples
- Data Entry and Verification

Biological Quality Analyst II

(01/04/2011-09/30/2015)

Hospira, Clayton, NC

- Performed routine testing of Bioburden, Endotoxin, Growth Promotion, Sterility, and Coliforms
- Environmental Monitoring: Viable and Non-Viable, Surfaces
- Procurement of water samples (WFI, PurW)
- Microbial Identification of bacteria, yeasts and molds

- Media Preparation of Medias and Solutions- (FTA, Sodium Chloride, Peptone)
- Author/ Revise SOPs, methods, protocols and trend reports
- Implemented Continuous Improvement Projects to increase efficiency and flexibility
- Coordinate and ensure calibration and preventative maintenance programs for BQ equipment
- Implemented and executed Disinfectant, Product and Stopper Bioburden Validations
- Performed Data Entry and review to ensure proper documentation and completion
- Supported audits by performing data summaries and retrieving paperwork
- Experience/Training in Technical Writing
- Implemented Inventory Control System to manage media inventory and Laboratory Supplies
- Represented Biology department as BQA Safety Representative
- Provided training for new and internal employees
- Received training in GMP Practices

Microbiologist

(10/5/2007-6/17/2010)

Resers Fine Foods, Halifax, NC

- Processed food product samples and critical ingredient samples testing for Coliform, E.coli, staph, yeast, molds and salmonella
- Performed bioburden, product release, and raw material testing
- Performed Environmental testing, air samples, equipment swabs, drain swabs and hand swab testing for Listeria, salmonella and various other microbes

Certified Pharmacy Technician

(10/15/04- 02/17/2014)

CVS Pharmacy, Raleigh, NC

- Assisted Pharmacist in filling prescriptions
- Managed problem solving with insurance dilemmas
- Received and transferred prescriptions from doctors, nurses, pharmacists etc.
- Performed continuing education training on laws, and important issues in the field of pharmacy

References Available Upon Request

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Juvenile Crime Prevention Council

Please select your second Board preference: *

Nursing Home Community Advisory Committee

Please select your third Board preference: *

Criminal Justice Partnership Advisory Board

Please select your fourth Board preference: *

United Arts Grants Panels

Please select your fifth Board preference: *

Keep America Beautiful Advisory Board

Please select your sixth Board preference: *

Bay Leaf Volunteer Fire Department Inc. Board of Trustees Firemen's Relief Fund

Leah _____ N _____ Rosenberg _____
First Name Middle Initial Last Name

12625 Waterman dr. _____
Street Address Suite or Apt

Raleigh _____ NC _____ 27614
City State Postal Code

What district do you live in?

District 6

Home: (508) 317-9465 _____ Mobile: (919) 590-2956 _____
Primary Phone Alternate Phone

leah.rosenberg@longleafschool.com _____
Email Address

Mrs.Brittany Doyle, Mrs.Rachel Davis _____ Motivated student _____
Employer Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

Because I feel like it may be interesting to observe the community process, and form an intergenerational alliance with respected adult members of the community, being that I am a high school student with a passion for civic matters.

Work Experience

Piper's Tavern (Summer of 2017), and Falls of Neuse Bookstore (Summer of 2016)

Volunteer Experience

-Horses for Hope (for 2 weeks out of the year 2017) Role: Horse side-walker for children with physical and mental handicaps -Comfort Cooks of REX Hospital (2 days out of the year 2017) Role: I cooked a nutritious, wholesome pasta dish, and I baked a dessert cake for families and patients in the PICU (Child Pediatric Intensive Care Unit) waiting room at REX Hospital -Raleigh City Farm (2 days out of the year 2017) Role: Composted for arable soil, dug crop plots. About Raleigh City Farm: An organization that advocates for eco friendly solutions, clean eating, and agricultural education in the urban community of Downtown Raleigh. -Learning Together Preschool (1 day out of the year 2017) Role: Preschool Volunteer -Mentor Program At Longleaf School Of the Arts (Nominated by Teachers) Role: I mentored incoming freshman at my high school. I work with them just about every other Thursday, and I help them with academic goals, social issues, and organization.

Education

High school student (Junior year), autodidact

Comments

Although I'm young, I believe that it is crucial to community growth to have be inclusive towards community efforts/ involvement. I believe this applies to people of all walks of life....even if they are young! The North Carolina I know and love is a socially inclusive environment with a strong sense of community and community involvement, and it would be an absolute honor if I were to be part of it in any way. My resume will be sent via email, as I can't properly download it here.

[IMG_0273.JPG](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>



Profile

Which Boards would you like to apply for?

Wake County Water Partnership: Submitted
Wake County Steering Committee on Affordable Housing: Submitted
Library Commission: Submitted
Human Services Board: Submitted
Capital Area Workforce Development Board: Submitted
Adult Care Home Community Advisory Committee: Submitted

Please select your first Board preference: *

Wake County Steering Committee on Affordable Housing

Please select your second Board preference: *

Wake County Water Partnership

Please select your third Board preference: *

Human Services Board

Please select your fourth Board preference: *

Adult Care Home Community Advisory Committee

Please select your fifth Board preference: *

Library Commission

Please select your sixth Board preference: *

Capital Area Workforce Development Board

Ian _____ Shannon
First Name Middle Initial Last Name

4851 Smith Creek Parkway _____ Apartment 301
Street Address Suite or Apt

Raleigh _____ NC 27612
City State Postal Code

What district do you live in?

District 7

Mobile: (864) 293-8888 _____ Business: (919) 715-6400
Primary Phone Alternate Phone

ian.shannon.2109@gmail.com _____
Email Address

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in serving on a Board or Commission because of the opportunities to help benefit our community. I am eager to be an active citizen and help continue the wonderful reputation of Wake County. I am also interested in learning from other perspectives from across the County.

Work Experience

Legislative Assistant to Senator Jay Chaudhuri (August 2017 - Current) Policy Fellow for South Carolina Future Minds (January 2017 - August 2017) Summer Analyst at Bank of America Merrill Lynch (June 2016 - August 2016) Business Operations Intern at Boeing Company (May 2015 - August 2015) Logistics Intern at Bosch Rexroth (May 2014 - August 2014)

Volunteer Experience

Member of the Young Democrats of Wake County (September 2017 - Current) Volunteer at Hospital Vicuna Mackenna (August 2016 - December 2016) Student Body Treasurer at University of South Carolina (March 2015 - March 2016)

Education

B.S. in Finance and Global Supply Chain & Operations Management from the University of South Carolina (August 2013 - May 2017) Universidad Andres Bello- Santiago, Chile (August 2016 - December 2016)

Comments

Please let me know if I can provide any references or any more detail regarding my educational background or work experience.

[Ian_Shannon_Resume.pdf](#)

Upload a Resume

[Ian_Shannon_Cover_Letter_to_Wake_County_Board_of_Commissioners.pdf](#)

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Male

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

October 19, 2017

Wake County Board of Commissioners
P.O. Box 550
Raleigh, NC 27602

Dear Wake County Board of Commissioners:

As a Wake County resident and recent college graduate looking to make an impact within our community, I was thrilled to find opportunities to serve on a Citizen Advisory Board or Commission. The County's continued growth requires dedicated officials and an active citizenry to maintain the upstanding reputation of the community. It would be an honor to volunteer on a Board or Commission and take part in being an engaged citizen within Wake County.

I believe that it is pertinent to engage younger people in the decision-making process and on policies that will affect them and the future of their County. It also provides an opportunity to learn best practices from those of older generations and glean the knowledge of how they have put in place the structure that will keep the community strong for future generations to come. If chosen to serve on a Board or Commission, I am confident I would bring a unique perspective from a younger generation and an enthusiastic willingness to learn.

Not only can I bring the perspective of the millennial generation to the table, I can also speak to my experiences throughout my undergraduate career. As a student at the University of South Carolina, I majored in both Finance and Supply Chain Management. This gave me the opportunity to intern for companies like Bank of America Merrill Lynch and Boeing. Those professional experiences taught me how to analyze problems and work with a diverse group of people from engineers to salesmen and portfolio managers to executives. During my time in college, I was also heavily involved in Student Government. Working in the student affairs realm helped me develop the fundamental knowledge necessary to help grow a community.

Currently, I work at the North Carolina General Assembly for Senator Jay Chaudhuri of District 16. I have quickly picked up on how to streamline constituent services and utilize project management skills to optimize time for the Senator's policy agenda. I have assisted in preparing communications, constituent correspondences, and floor speeches as well. My time with Senator Chaudhuri has been impactful and rewarding. Helping the constituency of District 16 is among the reasons that inspired me to apply for the volunteer positions.

I am excited to be a part of this community and look forward to learning from current community leaders. I would love the opportunity to serve on a Board or Commission in continuing to improve the community of Wake County. Thank you for giving me the opportunity to apply and I hope that you consider me for a volunteer position.

Best regards,

Ian Shannon
(864)293-8888
ian.shannon.2109@gmail.com

Ian Michael O'Rourke Shannon

4851 Smith Creek Prkwy. Apt. 301 • Raleigh, NC 27612 • Phone: 864-293-8888 • Email: ian.shannon.2109@gmail.com

Education

University of South Carolina

Darla Moore School of Business (GPA: 3.43)

B.S. in Finance and Global Supply Chain & Operations Management; Minor in Spanish

Columbia, SC USA
August 2013 – May 2017

Universidad Andrés Bello

University Studies Abroad Consortium

Courses focused on Spanish culture, language arts, and literature

Santiago, Chile
August 2016 – December 2016

Professional Experience

North Carolina General Assembly

Legislative Assistant to Senator Jay Chaudhuri

- Handles the operations of a nearly 200,000 constituent district by hiring qualified interns, implementing processes for work, and quantifying data from constituents.
- Researches various policy ideas and assists with legislative proposals for the Senator such as Workforce Development and STEM Education initiatives.
- Assists with floor speeches, constituent correspondences, and press advisories for the Senator.

Raleigh, NC USA
August 2017 – Current

South Carolina Future Minds

Policy Fellow

- Evaluates the organization's seven programs by utilizing various analytic techniques to report on current conditions and allow for evidence-based decision making for future initiatives.
- Provides research into trends in public education and analyzes areas of greatest need within the state of South Carolina.
- Designs program management timelines, policies, and metrics to benchmark the effectiveness and impact of the organization's efforts in public education.
- Examines best practices for nonprofit financing, capital structuring, and other aspects related to fiscal responsibility of donor dollars.

Columbia, SC USA
January 2017 – August 2017

Bank of America Merrill Lynch

Summer Analyst

- Wrote 9 financial analysis summaries for due diligence and credit renewals which focus on current company financials, risk rating guidelines, and market/industry trends.
- Analyzed and spread 25+ company financials as well as provided brief synopses on the health of the companies' financial well-being.
- Underwrote and structured a \$550,000 Line of Credit by analyzing company financials and trends in the industry.

Charlotte, NC USA
June 2016 – August 2016

The Boeing Company

Business Operations Intern

- Saved an estimated \$4 million annually for Product Development by designing a new procurement process and identifying and closing gaps in both Compliance and Supplier Interaction.
- Increased workforce visibility by 50% by producing a working Tier Two schedule that extended into December 2016 for the Safety Promotion Center.
- Built an Enterprise-wide Gated Process Archive that contains data, artifacts and records of eight past plane programs to aid in the creation of future plane programs.

Everett, WA USA
May 2015 – August 2015

Bosch Rexroth

Logistics Intern

- Increased "On Time Delivery" orders from 70% accuracy to 95% accuracy by creating and implementing an operations management tool combining several software platforms to highlight "aging/aged orders" in the factory and conduct root cause analyses.
- Added over 2,000 work orders to value stream capacity by completing over 300 component analyses that allowed both procurement planners and buyers to better forecast demand.
- Collaborated with a team of five interns to conduct 138 hours-worth of time studies that concluded in the findings of 3 different information gaps in physical logistics.

Fountain Inn, SC USA
May 2014 – August 2014

Leadership Experience

University of South Carolina

Student Body Treasurer

Columbia, SC USA
March 2015 – March 2016

- Reallocated \$42,775 for the expansion of a safe ride program that affected over 10,000 students, the purchase of iPads for becoming environmentally friendly, and the purchase and distribution of 4,000 t-shirts that promoted the Carolinian Creed.
- Led 20 workshops teaching over 400 organizations how to correctly plan, spend and reconcile budgets with the money allocated from Student Government.
- Collaborated with 50 Senators and 16 Cabinet Members to budget for initiatives planned to execute including Diversity and Inclusion on Campus and Safety on Campus

Student Senate

Finance Chair

Columbia, SC USA
March 2014 – March 2015

- Managed \$330,000 of requests for a budget of \$185,000 that helped 100+ organizations put on events for the university, attend conferences, and compete in tournaments.
- Played an integral role on the Senate Leadership Committee by reviewing 76 pieces of legislation, working with Executive Officers and Administration, and addressing issues on campus such as sexual assault, transportation, and tuition.
- Executed the first “Five Week Rolling Allocation System” which reduced the time spent request money from six months to five weeks and increased spending of 36%.

Freshman Council

Council Member

Columbia, SC USA
August 2013 – May 2014

- Planned and coordinated a Valentine’s Day event that brought 400+ students together for a community bonding experience.
- Collaborated with a group of four other students to produce a “Freshman 15” Bucket List that consisted of 15 things you must do before the end of your freshman year.
- Assisted with the operations of a “Freshen Up for Finals” event with the goal to relax and de-stress students before the upcoming finals week.

Pillars for Carolina

Extended Mentor

Columbia, SC USA
February 2014 – July 2014

- Led a group of 11 people through various interactive challenges and simulations that show the difficulties of college life.
- Participated in 40 hours of facilitation training to learn best practices for handling various dynamic situations.
- Met with 5 students to give one-on-one input and advice into how to best utilize your time management skills in college.

Areas of Expertise

- **Quantitative & Qualitative Analysis-** Capable of employing sophisticated modeling principles, tools, and perspectives in addressing complex challenges pertaining to a wide-range of issues.
- **Project Management-** Proficient in the areas of initiating, planning, executing and controlling the work of a team to achieve the desired goals and objectives while maintaining the time, quality, scope, and budget of a project.
- **Six Sigma & Lean-** Able to employ techniques and tools such as DMAIC process, 5S, Theory of Constraints, and SIPOC to improve performance by reducing variation and systemically removing waste.
- **Financial Analysis-** Capable of evaluating businesses, projects, budgets and other finance-related matters to determine their performance and suitability by considering aspects such as stability, solvency, liquidity, and profitability.
- **Strategic Planning-** Skilled at defining the strategy and direction of an organization and the way organizations handle the process of making decisions, allocating resources, and implementing new initiatives to benefit the mission of an organization.

Skills, Service, and Interests

- **Skills:** Microsoft Office Suite, SAP, Minitab, Process Model, Tableau, SQL, LexisNexis, DB Hoovers
- **Service:** Congressional Campaign Fellow, Brother of Delta Sigma Pi, Volunteer at Congaree National Park
- **Interests:** Conservation & Sustainability, Environmental Ethics, Hiking & Backpacking, Podcasts, Public Education
- **Languages:** Spanish (Fluent), English (Native), German (Intermediate)

Profile

Which Boards would you like to apply for?

Commission For Women: Appointed
Wake Technical Community College Board of Trustees: Submitted
Juvenile Crime Prevention Council: Submitted
Human Services Board: Submitted
Durham and Wake Counties Research and Production Service District Advisory Committee: Submitted
Capital Area Workforce Development Board: Submitted

Please select your first Board preference: *

None Selected

Please select your second Board preference: *

None Selected

Please select your third Board preference: *

None Selected

Please select your fourth Board preference: *

None Selected

Please select your fifth Board preference: *

None Selected

Please select your sixth Board preference: *

None Selected

Sharrian _____ Taylor _____
First Name Middle Initial Last Name

12020 Diamond Creek Road _____ Apartment 207 _____
Street Address Suite or Apt

Raleigh _____ NC _____ 27614 _____
City State Postal Code

What district do you live in?

District 6

Home: (336) 918-2398 _____ Home: (336) 918-2398 _____
Primary Phone Alternate Phone

sharrianewtaylor@gmail.com _____
Email Address

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am vested in the progression of human kind, especially vulnerable and minority populations. I have worked with various populations, such as individuals with disabilities, the elderly, low socioeconomic persons, women, as well as many more; and have aimed in all of my vocational and volunteer activities to advance those in society. I would love to serve on a Board or Commission as I could use the knowledge and experience I have gained to aid in furthering the former.

Work Experience

Please see Resume

Volunteer Experience

Member of The Young Professionals Board October 2016- Present Meals on Wheels of Wake County • Ensure organization's activities align with the goals and overall mission of Meals on Wheels • Plan and coordinate outreach and fundraising events within the community • Represent the organization in the community • Volunteer and help with organization needs • Assist in making organization decisions, when needed, with Board of Directors Director of Operations & Funds Administration December 2015- Present Empowering Mothers on the Move (M.O.M.S.) • Created mission and vision and ensure short and long term goals align with them • Ensure compliance with government regulations • Assist in annual strategic planning process • Ensure organization is financially responsible and an effective accountability system is implemented • Plan and engage in outreach activities promoting organization, especially in low-income communities • Provide financial advice and engage in discussion for possible support from community stakeholders • Plan and coordinate fundraising events and monthly activities

Education

University of North Carolina at Charlotte May 2016 Masters of Art in Public Administration: Nonprofit Management Graduate Report: The Impact of Job Density on Job Density and Employment on Crime Rates: An Analysis on the Neighborhood Level University of North Carolina at Greensboro December 2013 Post- Baccalaureate Certificate in Public Affairs: Nonprofit Management University of Alabama in Huntsville May 2012 Bachelors of Art in Sociology

Comments

[Taylor Sharrian Resume 3.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Female

Ethnicity *

African American

Hispanic

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

SHARRIAN TAYLOR

12020 Diamond Creek Road

Raleigh, NC 27614

(336) 918-2398

sharriantaylor@gmail.com

EDUCATION

University of North Carolina at Charlotte

Masters of Art in Public Administration: Nonprofit Management

May 2016

Graduate Report: "The Impact on Job Density and Employment on Crime Rates: An Analysis on the Neighborhood Level"

University of North Carolina at Greensboro

December 2013

Post- Baccalaureate Certificate in Public Affairs: Nonprofit Management

University of Alabama in Huntsville

May 2012

Bachelors of Art in Sociology

WORK EXPERIENCE

Disability Determination Specialist

June 2016- Present

North Carolina Disability Determination Services- State of North Carolina

- Utilize various computer applications and software packages to ensure successful completion of work responsibilities
- Perform web-based research to make critical decisions
- Elicit, read and process a large quantity of medical information quickly and accurately
- Analyze and summarize complex data for the purpose of applying established rules and procedures to develop a course of action
- Manage caseloads in an efficient and accurate manner
- Apply government policies related to court decisions and administrative rulings to adjudicate cases

Note Taking Administrator

August 2015- June 2016

Office of Disability Services, University of North Carolina at Charlotte

- Manage note taking database of over 850 student note taker volunteers and 850+ students with disabilities
- Recruit and oversee volunteers from the UNC Charlotte student population of over 28,000 individuals
- Train volunteers on correct program procedures
- Liaison between students with disabilities, volunteers, and university faculty/staff
- Foster constructive, long-lasting relationships with clients, student volunteers, and faculty/staff
- Assist with management of testing services and administrative duties in compliance with ADA legislation

Development Intern

May 2015- August 2015

Isabella Santos Foundation

- Create and coordinate donor mailings, appeal and thank you letters
- Process donations as well as prepare acknowledgement letters and other correspondences regularly
- Create lists, queries, reports and other systems for categorizing and differentiating groups for individualized recognition and special events
- Ensure the accuracy and integrity of the data by monitoring changes to existing data in Sales Force

Learning Strategies Graduate Assistant

August 2014- June 2015

University Center for Academic Excellence, University of North Carolina at Charlotte

- Conduct over 100 workshops and classroom presentations on topics such as communication, time management, and learning styles
- Establish and organize innovative outreach programs to bring awareness of the University Center for Academic Excellence services to students
- Provide students with academic support in order to reach departmental goals of educational success
- Conduct individual meetings and workshops teaching time management, study skills and academic strategies
- Assemble and analyze data for annual reports including narrative performance assessments
- Foster interpersonal relationships with students, faculty, and staff

Site Supervisor

August 2013- June 2014

Childcare Services Branch

YMCA of Northwest North Carolina

- Recruit, train, and supervise volunteers for programmatic events and activities
- Provide interactive guidance and leadership to K-12 students and staff
- Train employees on implementing government and organization policies in daily work activities
- Supervise and assist staff in leading age appropriate activities
- Tailor after-school program by identifying and meeting students' needs
- Build positive, beneficial networks with parents and school staff to develop and implement strategies that improve students' social and academic growth based on identified student needs
- Coordinate and schedule various programs and activities that focus on character development, physical activity, academic support and arts and crafts

Housing Outreach Specialist (Contract position)

August 2012- October 2012

United Way of Forsyth County Inc.

- Assisted Housing Case Managers with intake assessments, and in information and data gathering for rapid re-housing clients
- Identified sites in an 8 county area for key outreach services, and educated key personnel at these sites on program services in order to help identify potential clients for rapid re-housing program
- Completed quarterly data report on program achievements for funders

Community Planning and Investment Intern

May 2012- August 2012

United Way of Forsyth County Inc.

- Assisted with organization of annual Point-in-Time street count of unsheltered homeless people
- Coordinated and lead the development of voter registration program
- Created Request for Proposals to seek applicants for available service contract
- Compiled and organized data to be used in fund raising solicitation calls
- Assisted with the design of a coordinated intake/assessment center for the homeless services as well as assisting with the project development and best practice research and form development

COMMUNITY ACTIVITIES

Member of The Young Professionals Board

October 2016- Present

Meals on Wheels of Wake County

- Ensure organization's activities align with the goals and overall mission of Meals on Wheels
- Plan and coordinate outreach and fundraising events within the community
- Represent the organization in the community
- Volunteer and help with organization needs
- Assist in making organization decisions, when needed, with Board of Directors

Director of Operations & Funds Administration

December 2015- Present

Empowering Mothers on the Move (M.O.M.S.)

- Created mission and vision and ensure short and long term goals align with them
- Ensure compliance with government regulations
- Assist in annual strategic planning process
- Ensure organization is financially responsible and an effective accountability system is implemented
- Plan and engage in outreach activities promoting organization, especially in low-income communities
- Provide financial advice and engage in discussion for possible support from community stakeholders
- Plan and coordinate fundraising events and monthly activities

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Council on Fitness and Health

Please select your third Board preference: *

Nursing Home Community Advisory Committee

Please select your fourth Board preference: *

Adult Care Home Community Advisory Committee

Please select your fifth Board preference: *

Commission for Women

Please select your sixth Board preference: *

WakeMed Hospital Board of Directors

Connie _____ S _____ Taylor _____
First Name Middle Initial Last Name

2224 Dunlin Lane _____
Street Address Suite or Apt

Raleigh _____ NC _____ 27614
City State Postal Code

What district do you live in?

District 1

Home: (501) 207-3691 _____ Mobile: (501) 207-3691 _____
Primary Phone Alternate Phone

cstaylor58@hotmail.com _____
Email Address

self employed _____ RN consultant _____
Employer Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I would like to utilize my healthcare background to give back to our great county.

Work Experience

I have been a Registered Nurse for 38 years with a wide variety of experience. Prior to moving to Raleigh I was the corporate Director of Quality and Case Management. I was the President of the Arkansas Association for Healthcare Quality and served on the board for several years. I have been a Quality Education consultant for the Arkansas Quality Improvement Organization.

Volunteer Experience

Arkansas Association for Healthcare Quality, President, Secretary, Communication Chair, general board member

Education

RN, Bachelors Healthcare Administration

Comments

Thank you

[ctaylorsept17.docx](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics


Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Quality Improvement Manager

Dedicated to the creation, management, and enhancement of quality improvement initiatives that promote patient safety and mitigate risk.

Award-winning, results-oriented Quality Improvement Manager with over 30 years of hands-on experience leading risk management, case management, and patient safety initiatives for healthcare organizations. Proven success leading the full lifecycle of the quality improvement process to drive measurable gains in patient safety metrics, utilization metrics, and Core Measure results. Expertise in streamlining processes and enhancing operations to boost efficiency, enhance productivity, and drive both organization revenues and patient care quality to new levels. Highly adaptable and patient-centric professional with a history of successfully managing multiple quality improvement programs, and fostering an environment of continuing education in order to champion the needs of target populations. Collaborative communicator continually focused on building relationships and promoting synergy across business lines to drive positive change and comprehensive business approaches while enhancing profitability. Prior background and education in Nursing.

Areas of Expertise

- Quality Improvement
- Patient Safety
- Process Improvement
- Medicaid
- Metric Enhancements
- Risk Management
- Regulatory Compliance
- Staff Leadership
- Training & Development
- Physician Quality Reporting
- Case Management
- Medical Coding & Reimbursement
- Streamlining Operations
- Clinical Documentation
- LEAN

Professional Experience

Self-employed, Raleigh NC

Self-employed Independent Contractor, February 2017 - Present

Leverage expertise in Medicare coding and billing compliance to successfully review coding and medical documentation for a premier CMS contractor. Guarantee proper billing and payment by maintain high levels of accuracy.

- ◆ Achieve a 98% accuracy rate, while exceeding all productivity expectations.

Unity Health, Searcy AR

Director of Case Management & Performance Improvement, November 2006 - September 2016

Won national recognition for patient safety results and quality initiatives by excelling in the hands-on management and oversight of several multi-facility departments. Led and

continued...

developed quality program teams comprised of Case Managers, Social Workers, Clinical Documentation Improvement Specialists, and Medical Coding professionals. Spearheaded the communication, education and promotion of both Case Management and quality improvement initiatives for two (2) acute care facilities, acute rehab, and a diverse adolescent, adult, and geriatric psychiatric inpatient population. Dramatically enhanced patient the Case Mix Index and reduced clinical denials through a multi-disciplinary team approach. Streamlined operations and processes to achieved notable gains in patient safety metrics, utilization metrics, and Core Measure results. Successfully reached and consistently maintained a positive VBP result.

- ◆ Innovated a comprehensive program to reduce re-admissions by 35% with a budget neutral plan.
- ◆ Captured significant cost savings by consistently improving Value-Based Purchasing rates from CMS.
- ◆ Achieved the Arkansas Foundation for Medical Care Inpatient Quality bonus year after year for outstanding performance and results.

Arkansas Foundation for Medical Care (QIO), Little Rock AR

Academic Detailer for Quality Improvement Organization, January 2005 - November 2006

Championed the delivery of exception patient care in target populations by effectively communicating, educating, and promoting critical quality improvement projects and activities for both healthcare providers and end consumers. Enhanced quality initiatives through the development of customized educational activities and tools focusing on core clinical topics. Promoted the widespread participation of the greater healthcare community in quality improvement projects by creating and executing tailored outreach presentations and educational programs. Subject matter expert to facilities on CART and data migration to the warehouse.

- ◆ Achieved 100% customer satisfaction in 2006 as part of the only QIO team to earn this rating.
- ◆ Won sixth place ranking in a mid-re-measurement scores among all Quality Improvement Organizations (QIOs).
- ◆ Dramatically improved results on healthcare quality, as reported by CMS, through the education of Quality professionals across the state.
- ◆ Streamlined process of the public reporting of quality measures to enhance real time improvement and timely feedback.

Additional notable experience as a Case Management / Quality Improvement / Risk Manager for the Central Arkansas Health System in Searcy, AR as well as a Circulating Nurse, Scrub Nurse, and Operating Room Manager.

Education

Bachelor of Science in Healthcare Administration

Breyer State University, Orlando, FL

Associate of Science in Nursing

University of Arkansas - Fort Smith, Fort Smith, AR

Certified Professional in Healthcare Quality (CPHQ)Licensure

- Registered Nurse - North Carolina #284803
- Registered Nurse - Arkansas #R20044

Professional & Community Involvement

- Arkansas Association for Healthcare Quality (President, Secretary, Communications Chair)
- National Association for Healthcare Quality

Profile

Which Boards would you like to apply for?

City of Raleigh Housing Appeals Board: Submitted
Domestic Violence Fatality Review Team: Submitted
Wake County Steering Committee on Affordable Housing: Submitted
Juvenile Crime Prevention Council: Submitted
City of Raleigh Planning Commission: Submitted
Human Services Board: Submitted
Jury Commission: Submitted

Please select your first Board preference: *

Juvenile Crime Prevention Council

Please select your second Board preference: *

City of Raleigh Housing Appeals Board

Please select your third Board preference: *

Human Services Board

Please select your fourth Board preference: *

Raleigh-Durham Airport Authority

Please select your fifth Board preference: *

City of Raleigh Planning Commission

Please select your sixth Board preference: *

Jury Commission

Merrick

First Name

Willoughby

Last Name

Middle Initial

2515 Overlook Village Circle

Street Address

Suite or Apt

Raleigh

City

NC

State

27612

Postal Code

What district do you live in?

District 4

Home: (919) 702-2967

Primary Phone

Mobile: (919) 423-3334

Alternate Phone

merrick_willoughby@yahoo.com

Email Address

State Employee Credit Union

Employer

Financial Service Representative

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in serving on Wake County Boards or Commission because serving will give me hands-on experience in working with community leaders, and afford me the opportunity to provide exemplary service to the citizens of Wake County. Also, I'm keen in helping Wake County Local Government, because I am a strong supporter of community involvement. And, it is my belief that a healthy and vibrant community that is invested in community succes and community-based ideas, is sure to thrive abundantly.

Work Experience

State Employee Credit Union Provide financial support to eligible North Carolinians to improve their economic well-being through the frames of telecommunication. Responsibilities include, but not limited to the establishment of new accounts, handling debit and credit card transactions, account resolution, and processing internet requests. Responsibilities include, but not restricted to the creation of new accounts, handling debit and credit card transactions, account resolution, and processing web requests.

Volunteer Experience

North Carolina DPS, Wake Regional Juvenile Detention Center. Supervised the daily activities of juveniles in residence; ensures juveniles follow all established policies and procedures, taking disciplinary action as necessary. Guaranty that detainees are served meals and snacks, all living areas are clean, laundry is washed, and detainees are properly clothed. Completed daily reports, monitored and mentored the young juveniles, while providing creative paradigms to impede on future delinquent activities

Education

Saint Augustine's University Bachelor of Science in Criminal Justice Central Michigan University Masters of Science in Administration

Comments

[Merrick_s_Resume.docx](#)

Upload a Resume

If you have another document you would like to attach
to your application, you may upload it below:

Please upload a file

Demographics



Date of Birth

Gender *

Male

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>



MERRICK WILLOUGHBY

merrick_willoughby@yahoo.cd/ H: 919-702-2967

-
-
-

SUMMARY

- Results-oriented professional with a strong work ethic who takes initiative, identifies problems, and offers creative solutions for implementation.

Exceptional interpersonal communication skills; easily interact with individuals from diverse backgrounds.

Excellent organizational, listening, planning, and public speaking skills.

Professional demeanor, critical and analytical thinking skills.

- Research- oriented.
- Motivated administration professional skilled at building strong working relationships with fellow staff, supervisors and community members. Public relations expert.

SKILLS

- Analytical thinker
- Citizen engagement
- Community development
- Employee relations
- Public speaking
- Oral and written communication
- [Research and analysis](#)

EXPERIENCE

Financial Service Representative / State Employees' Credit Union - Raleigh, NC 05/2016 - Current

Provide financial support to eligible North Carolinians to improve their financial well-being through the frames of telecommunication.

- Responsibilities include, but not limited to the establishment of new accounts, handling debit and credit card transactions, account resolution, and processing internet requests.

Delivered an exceptional level of service to each customer by listening to concerns and answering questions.

Reviewed and provided comments on the adequacy of documents and took necessary steps to cure any deficiencies.

Customer Service Representative / Xerox Commercial Solutions, LLC, Humana Pharmacy - Raleigh, NC 05/2014 - 05/2016

Communicate with customer, employees and other individual to answer questions, disseminate or explain information, take orders address complaints.

Type, format, proofread, and edit correspondence and other document, from notes using computers.
Open, sort and route incoming calls, answer correspondence, and prepare outgoing mail.
Maintaining strict confidentiality of sensitive information following HIPAA regulations.

Intern / North Carolina DPS, Wake Regional Juvenile Detention Center Raleigh, NC

Supervised the daily activities of juveniles in residence; ensures juveniles follow all established policies and procedures, taking disciplinary action as necessary.

Guaranty that detainees are served meals and snacks, all living areas are clean, laundry is washed and detainees are properly clothed.

-
-
-

-

-

Completed daily reports, monitored and mentored the young juveniles.
Wrote detailed reports explaining policy actions and impacts.
Identified and reviewed roadblocks to desired updates and developed possible resolutions.

Chief Executive Officer & Co- Founder / Utopian Investment Holdings, LLC - Raleigh, NC 07/2018 - Current

Advertised properties to the general public via networking, brochures, ads and listing services to maximize exposure.

Cold called clients to obtain their exclusives.

Successfully guided home buyers and sellers through sales and purchase of properties.

Researched the current market in Raleigh, North Carolina, to stay informed and give superior sales presentations.

Developed close relationships with area realtors and promoted builders to boost referral network.

Actively follow-up with prospects and hot leads.

Followed up with prospects throughout the sales process.

Developed an excellent rapport with custom builders to expand opportunities for growth.

Counseled customers on market current status for residential and land markets.

EDUCATION AND TRAINING

Central Michigan University - Mt Pleasant, MI

August , 2018

Masters of Science: Administration, Public Administration

Saint Augustine's University - Raleigh, NC, United States

May, 2016

Bachelor of Science: Criminal Justice

Pi Gamma Mu, International Honor Society in Social Science, Member

Cum laude graduate

ACTIVITIES AND HONORS

Pi Gamma Mu, International Honor Society in Social Sciences

Deans List Recipient

AFFILIATIONS

Saint Augustine's University Alumni Association, Member

Central Michigan University Alumni Association, Member

INTERESTS

Public Policy

Criminal Justice

Higher Education

Writing & Editor

Research

Community Relations

Real Estate

Property Management

Profile

Which Boards would you like to apply for?

Human Services Board: Submitted

Please select your first Board preference: *

Human Services Board

Please select your second Board preference: *

Human Services Board

Please select your third Board preference: *

Human Services Board

Please select your fourth Board preference: *

Human Services Board

Please select your fifth Board preference: *

Human Services Board

Please select your sixth Board preference: *

Human Services Board

Colleen
First Name

M
Middle Initial

Yopp
Last Name

1213 Kershaw Drive
Street Address

Suite or Apt

Raleigh
City

NC
State

27609
Postal Code

What district do you live in?

District 7

Home: (919) 787-1052
Primary Phone

Mobile: (919) 896-5819
Alternate Phone

cyoopp@ncrnconsulting.com
Email Address

Self Employed
Employer

Nurse Consultant
Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

Serve as a member of the Wake County Health and Human Services Board and provide policy guidance and advocacy for prevention of disease and promotion of public health and social services programs. Utilize my experience as a pediatric nurse, case manager, nurse consultant, Big Brothers Big Sister Mentor, PTSA President, and healthcare risk manager to set policy; review agency services; monitor progress toward outcomes; advocate for needed changes in service delivery and resource allocation; and advise the Human Services Director and Environmental Services Director.

Work Experience

Case Management and Legal Nurse Consultant, Self Employed, Raleigh, North Carolina
Clinical Risk Manager, Le Bonheur Children's Medical Center, Memphis, Tennessee
Risk Management Consultant, Self Employed, Memphis, Tennessee
Risk Management Analyst, Children's Hospital, Columbus, Ohio
Care Manager, Children's Hospital Rehabilitation Unit, Columbus, Ohio

Volunteer Experience

Big Brothers Big Sisters of the Triangle, Mentor
Enloe High School PTSA, President
St. Francis of Assisi, Faith Formation Instructor for Children

Education

Bachelor of Science in Nursing Mount Carmel College of Nursing, Columbus, Ohio

Comments

While I am trained and educated as a nurse, and currently utilize these skills professionally, my nursing license is currently inactive. Therefore, I am applying as an officer serving in the general public category.

[C. Yopp CV 11.30.17.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Other

referred by Octavia Rainey

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

Colleen Murphy Yopp

1213 Kershaw Drive
Raleigh, NC 27609

Cell: (919) 896-5819
cyopp@ncrnconsulting.com

Objective

Serve as a member of the Wake County Health and Human Services Board and provide policy guidance and advocacy for prevention of disease and promotion of public health and social services programs. Utilize my experience as a pediatric nurse, case manager, nurse consultant, Big Brothers Big Sister Mentor, PTSA President, and healthcare risk manager to set policy; review agency services; monitor progress toward outcomes; advocate for needed changes in service delivery and resource allocation; and advise the Human Services Director and Environmental Services Director.

Experience

- Provide case management services to pediatric patients including: needs assessment, evaluation of healthcare resources, identification of healthcare providers and vendors, coordination of care, liaison between healthcare providers and patients and families, identifying adaptive recreational activities and camps to improve quality of life, and ongoing support services
- Review and summarize medical records involving potential medical negligence and provide analysis to attorneys
- Identify and collaborate with medical experts qualified to perform external medical record reviews
- Complete medical research applicable to standard of care and causation issues
- Perform client intake interviews in consultation with attorneys
- Assist in presentation of damages during mediation and trial and work with life care planner to ensure all rehabilitative needs are considered
- Prepare expert witnesses prior to and during trial
- Investigate hospital events and general liability claims including: interviews with clinical staff and physicians, chart reviews, communication with insurance broker, and communication of liability issues to legal counsel
- Facilitate Root Cause Analysis Process, and the creation of Action Plans
- Analyze patient, employee, visitor, and child care center incidents per an electronic reporting system

- Identify, evaluate, and reduce areas of risk and potential risks to patients and staff
- Hospital Committee Leadership: Pain Team Chairperson; Tylenol Safety Chairperson; Medication Safety Champion; ISMP Publication Review Committee Coordinator
- Hospital Committee Participation: Infection Control; Safety; Code Blue; Patient and Family Care Policies; Trauma Board; Medication Quality Team; Root Cause Analysis and Sentinel Event Review
- Provide timely patient safety and risk management education to clinical and medical staff
- Deliver exceptional care to Pediatric Rehabilitation patients including assignment of 3 to 10 patients and charge nurse role responsibilities
- Mentor nursing students, nurse orientees, and presented yearly educational programs.

Professional Achievements/Affiliations

- The North Carolina Bar Association Journal, Summer 2012
 - Authored, “Nurse Consultants: Why Attorneys Need a Florence Nightingale”
- American Society of Healthcare Risk Management, West Tennessee Chapter, Secretary
 - 2007 Recipient of Educational Grant
- Central Ohio Association of Rehabilitation Nurses
 - Board member 2003/2004 and Treasurer 2005/2006
 - Organized continuing education offerings and certification review course
- Association of Rehabilitation Nurse’s Annual Conference 2004
 - Paper Presentation, “Interdisciplinary Approach to Pain Management”
- Children’s Hospital Publication: Heartbeat, Fall 2004, 15 (4)
 - Coauthored, “Long-term Cognitive Effects of Traumatic Brain Injury”

Work History

- Case Management and Legal Nurse Consultant**, Self Employed, Raleigh, North Carolina
- Clinical Risk Manager**, Le Bonheur Children’s Medical Center, Memphis, Tennessee
- Risk Management Consultant**, Self Employed, Memphis, Tennessee
- Risk Management Analyst**, Children’s Hospital, Columbus, Ohio
- Care Manager**, Children’s Hospital Rehabilitation Unit, Columbus, Ohio

Education

- Bachelor of Science in Nursing**
Mount Carmel College of Nursing, Columbus, Ohio

Volunteerism

- Big Brothers Big Sisters of the Triangle**, Mentor
- Enloe High School PTSA**, President
- St. Francis of Assisi**, Faith Formation Instructor for Children

References available upon request