

White Flag and Second Street Place Updates

April 14, 2025



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Today's Agenda

- **White Flag Overview**
 - 2024-2025 Season
 - White Flag Future Vision
- **Second Street Place – Operational Update**
 - Shelter programming expectations
 - Shelter operator selection process
 - Facility renovation benefits
- **Second Street Place – Renovation Update**
 - Site & floor plan overview
 - Project schedule



White Flag Overview

2024-2025 Cold Weather Season

- **Alert Activations**

- 61 White Flag Alert Nights during the 2024-25 season
 - Longest number of consecutive alerts days: 26 from 01/01 – 01/26/25.
 - For reference, there were 67 White Flag Alert Nights in the 2023-24 season

- **Criteria for Declaring White Flag Status**

- Based on National Weather Service (NWS) 3 – 7-day outlooks.
 - Excessive Cold Watch at 35 degrees or lower
 - Wind Chill Warning at 35 degrees or lower
- CoC Homeless Emergency Response Committee Chair makes official declarations based on these criteria.

Shelter Capacity

- Shelter capacity expands seasonally and flexes on White Flag Alert Nights by site, generally about:
 - ~110-190 additional beds for Single Adults
 - ~20 capacity for Families based on household size
- Faith Community Partners provide the majority of shelter space during White Flag.

Vision for the future of White Flag

- **Wake County and CoC MOU includes responsibility to:**
 - “Establish a White Flag annual response plan in collaboration with the Wake CoC Governing Board, to include notification of declared White Flag nights and Cooling Centers and the creation of a community-wide plan for severe weather.”
- **Planning Efforts**
 - Soliciting community feedback on 2024-25 season via 03/24 CoC Membership Meeting and survey.
 - CoC to crosswalk feedback and response plan to:
 - Itemize changes for 2025-26 response plan
 - Proactively coordinate with service providers and partner agencies
 - Develop comprehensive communications plan

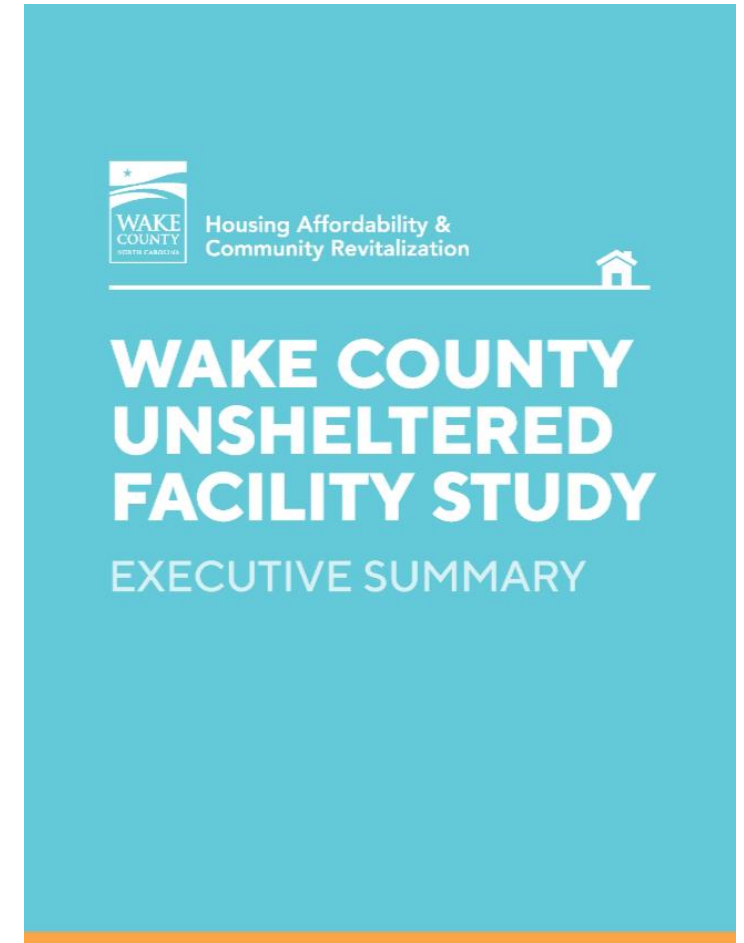


Second Street Place

Operational Update

History of Drop-In Shelter in Wake

- 2019 – 2023: Unsheltered homelessness doubled
- Reduction of shelter capacity due to COVID-19
- 2019 – 2024: County searched for adequate building for permanent drop-in shelter
- 2023 – 2025: County funds temporary Drop-in via St. John's MCC
 - 12/31/24: St. John's Temporary Shelter on Cabarrus St. closed
 - 12/31/24: Healing Transitions reduced men's shelter capacity in preparation for new building
 - 01/01/25: 5010 Second St. became temporary drop-in shelter

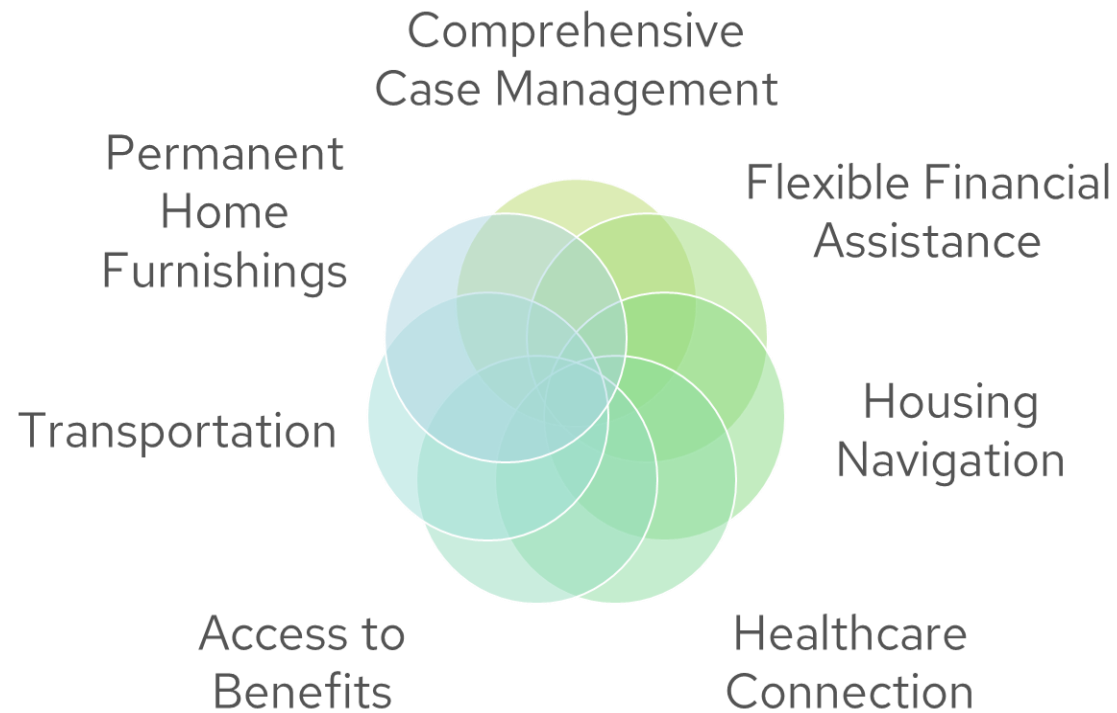


Second Street Place Overview

- Permanent space offering same-day emergency beds
- Low barrier access on a night-by-night basis
- Bridge to Home model comprehensive services
- Guests prioritized for Emergency Shelter Programs



Second Street Place Programming Bridge to Home Model



- Efficiently move people into permanent housing
- Fills gaps within the homeless system
- Comprehensive services → more successful outcomes
- **50%** increase of exits with more income
- **124%** increase in access to benefits
- **31-day decrease** in the average length of time a household experiences homelessness, from 124 to 93 days

Second Street Place Steering Committee



Additional Service Provider Expectations



**Neighborhood
Impact**



**Financial
Leverage**



**Health Care &
Behavioral
Health**



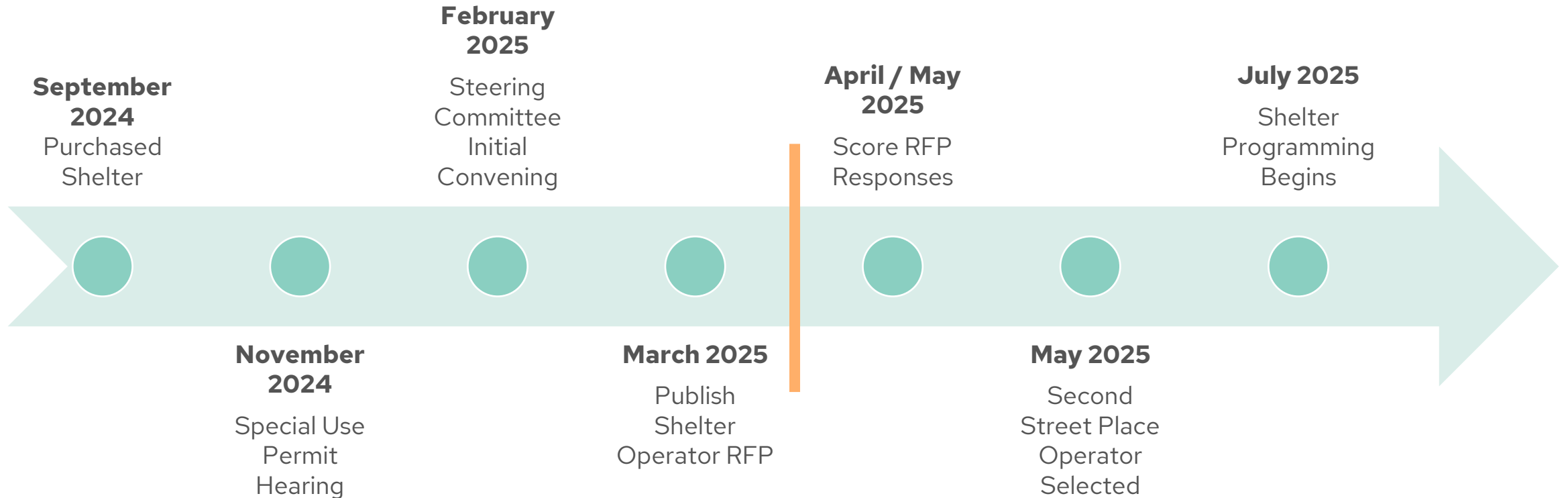
Food Security



**Community
Partnerships**

Second Street Place Milestones

Shelter Operator Selection

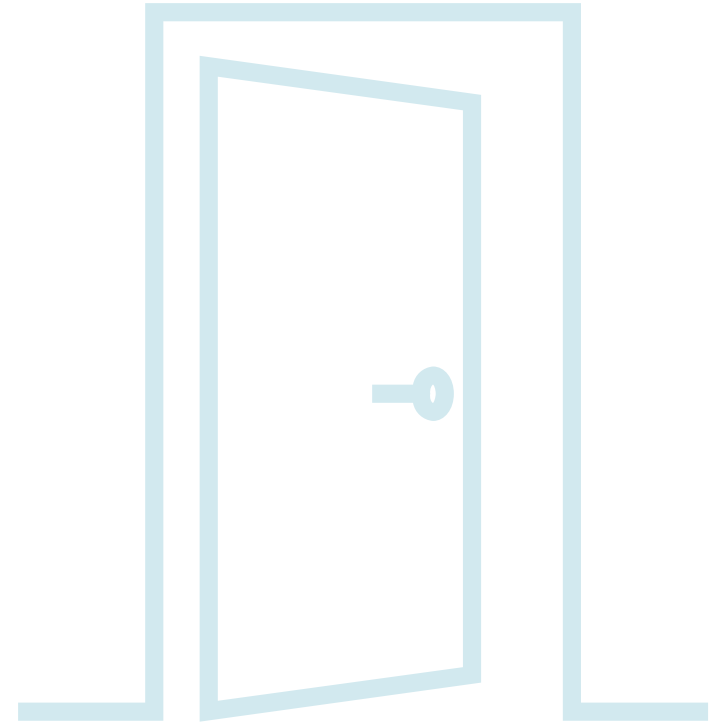


Second Street Place Programming During Renovation

- **Renovation period April 2026 – November 2026**
- **Community committed to providing shelter services during this period**
 - Option A: Identify another facility to temporarily relocate Second Street Place operations
 - Option B: CoC members collaboratively fill temporary shelter gaps

Second Street Place Shelter Renovation Benefits

- Improve overall quality of the facility
- Expand building bathroom capacity
- Add showers to the facility for guests
- Designated security space
- Designated programmatic space

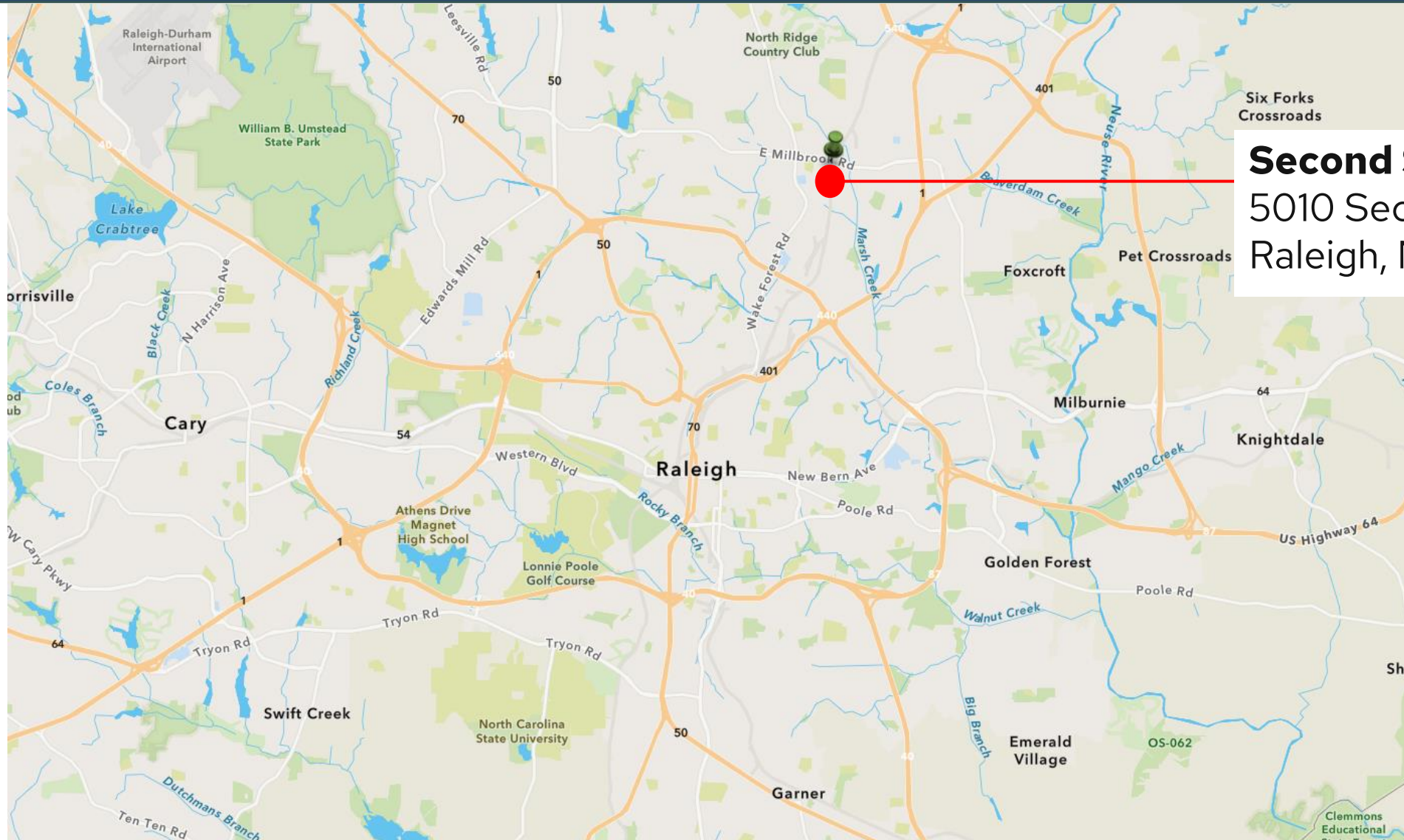




Second Street Place

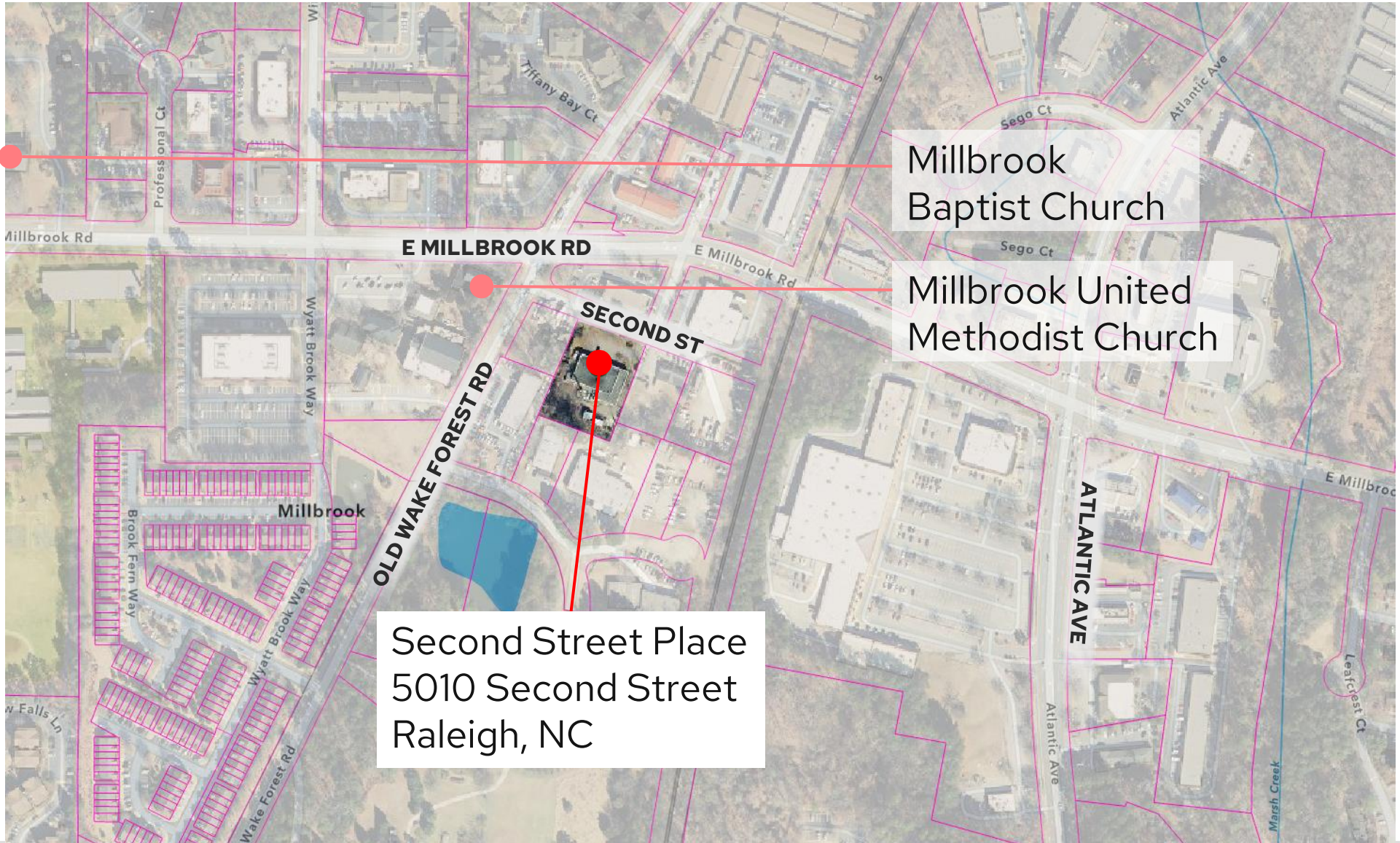
Renovation Update – Schematic Design

Second Street Place – Location



Second Street Place
5010 Second Street
Raleigh, NC

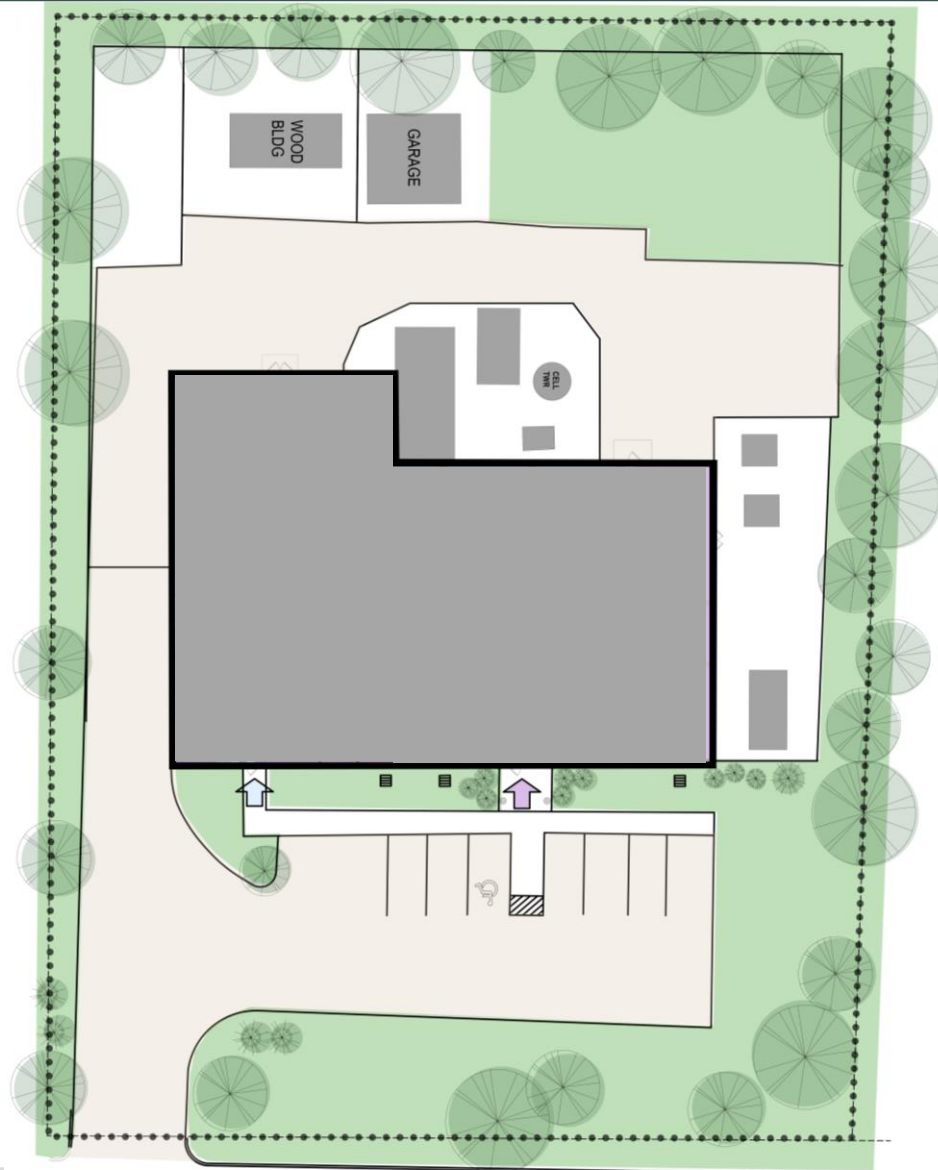
Second Street Place – Area Map



Second Street Place – Neighborhood Map



Second Street Place – Site Plan

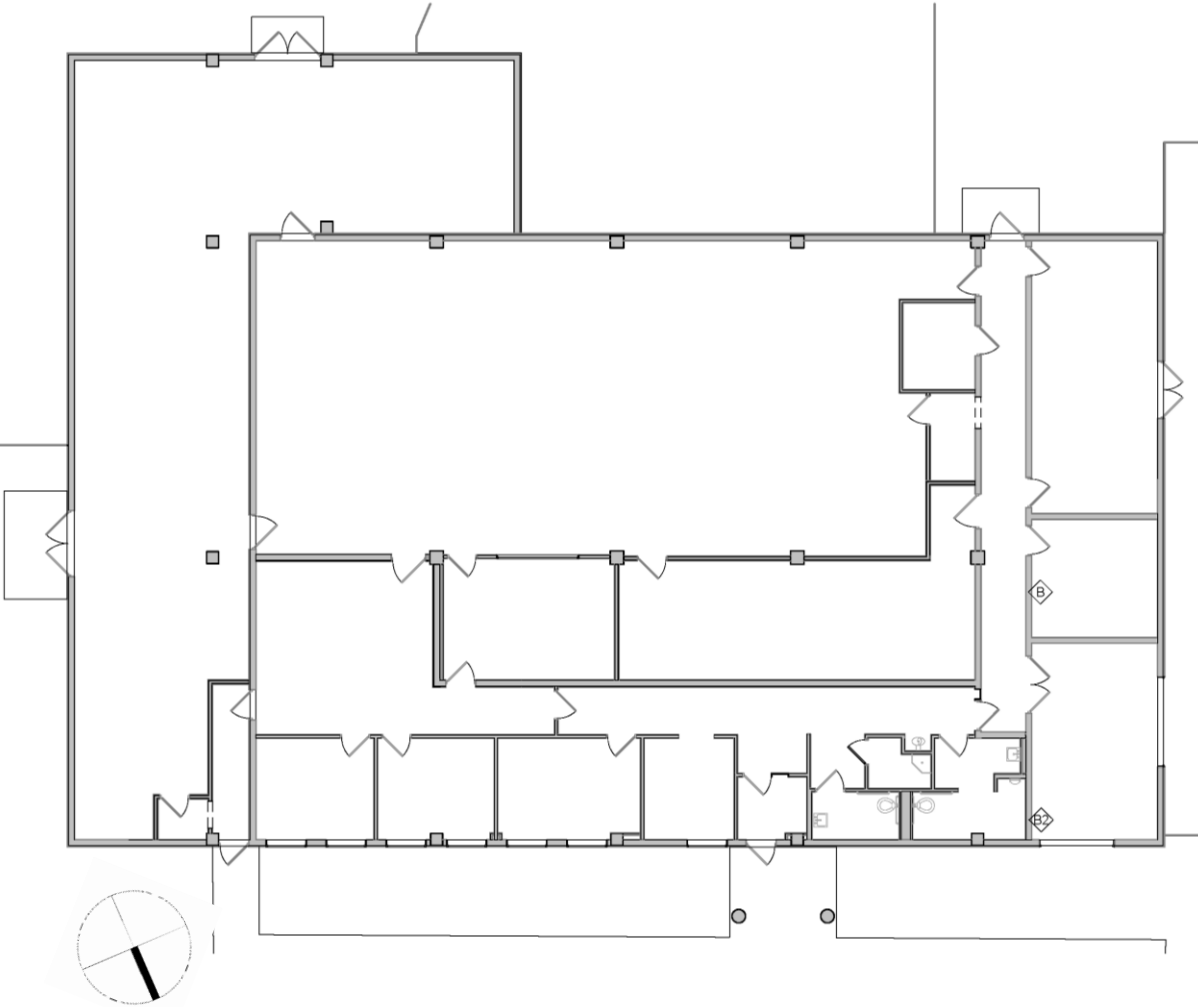


SECOND STREET
PUBLIC RIGHT OF WAY



Second Street Place – Existing vs Proposed

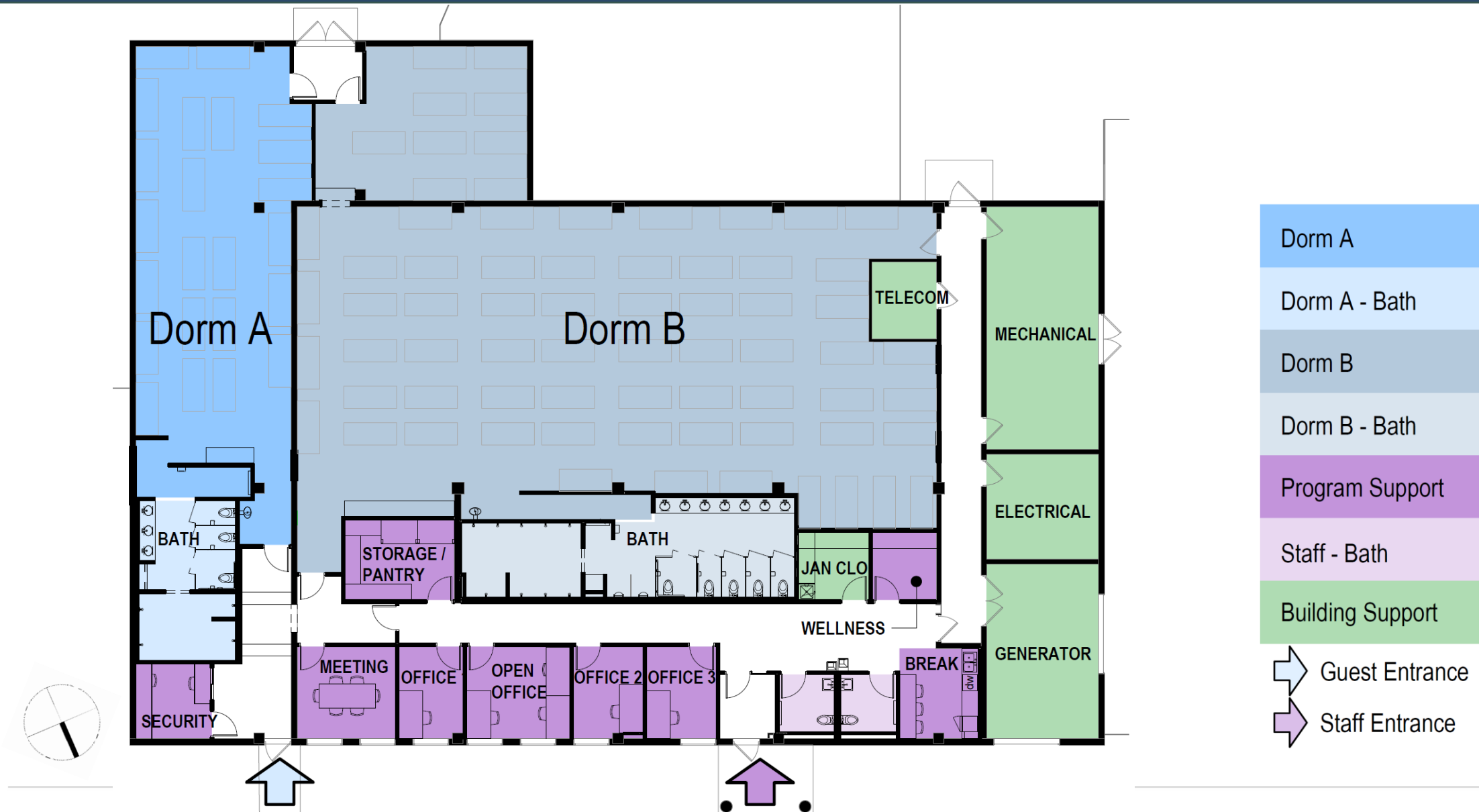
EXISTING PLAN



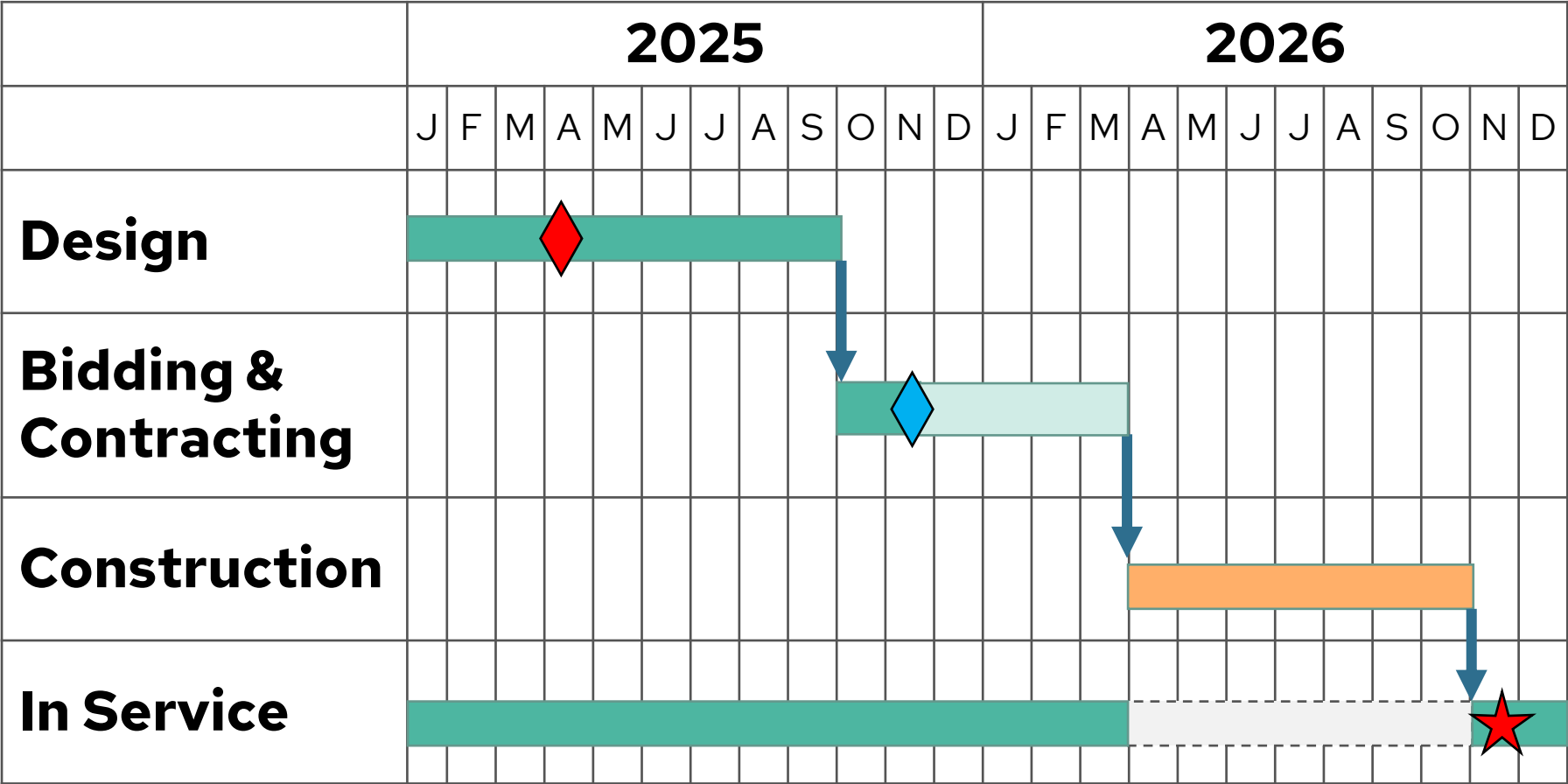
PROPOSED PLAN



Second Street Place – Floor Plan



Second Street Place – Project Schedule



Schematic Design
 Construction Award

Equipment Lead Time
 Projected Re-Opening: November 2026



CIP and Operating Budget

Second Street Place

Capital: Renovation Costs Expected

Funding Opportunities

- Wake County has formally requested the City of Raleigh contribute 50% of capital and operating costs
- Second Street RFP requires the shelter operator to secure additional financial leverage
- Furniture to be provided by Operator

| Renovation Cost Estimate | |
|--------------------------|--------------------|
| Professional Fees | 450,000 |
| Construction Costs | 4,300,000 |
| Construction Contingency | 400,000 |
| Total | \$5,150,000 |

Operating: Annual Costs Expected

| Expense | Estimated Cost |
|--|--------------------|
| Provider Contract - RFP | \$1,057,660 |
| Security | \$483,000 |
| Standard Facility Costs (utilities, maintenance, etc.) | \$158,848 |
| Total | \$1,699,508 |

A faint, light blue silhouette of Wake County is centered in the background of the slide.

Schematic Design Approval

Second Street Place Renovation Design

Staff anticipates placing this on a May meeting agenda.

Questions?



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