

**Kim Jones**  
**Senior Practitioner**  
**Human Services Department**

Kim Jones began her career with Wake County in April 1983. She began her employment as an intake worker in the eligibility department. Several years later she transferred to Service Intake.

In 1986, Kim joined the Child Protective Services (CPS) Intake team. During Kim's tenure with CPS, she has seen the intake unit develop and grow from having 1 intake worker to now having 8 full time workers. She started out writing every report by hand, searching file cards for previous reports, and making phone calls to alert supervisors of new reports. Over the years, these work processes have changed with the use of computers and the art of technology.

Kim remembers working in various Wake County locations and she especially enjoyed being in the downtown area, where she visited Belk and The Capital Room during her lunch breaks. She also recalls walking around Fayetteville Street when it was an actual mall area.

Kim has had the pleasure of working with numerous supervisors throughout her career. She has been a dedicated employee who is compassionate about her work and how that work impacts the lives of those she serves. Kim has been a great asset to the Child Welfare division and she will be missed.

As she prepares to enjoy life after retirement, Kim plans to relocate to the beach.

Please join me in congratulating Kim on her retirement.