Wake County Strategic Plan: Safer Community Together Initiatives

May 5, 2025

Jason Horton, Strategic Initiatives Director



Wake County Strategic Plan Adopted April 15, 2024

- County's first organizationwide strategic plan.
- 24 goals in six focus areas.
- See <u>wake.gov/strategic-plan</u> for additional information.

Goal 1: By 20 acces	29, 5% more res	idents asked will indicate low barriers to employment, such as	
Goal 2			
that a Goal 3 enrich	Wake County Strategic Plan		
elong Le	Vision:	Passionate. Proactive. Purposeful.	
Goal 1 kinder	Mission:	Wake County provides excellent public service through collaborative, inclusive and sustainable solutions that prioritize the well-being of our community.	
Goal 2 access	Commun	ity Health and Wellbeing	
Goal 3 Schoo	Goa	Goal 1: Create and preserve 2,500 affordable housing units by 2029.	
Goal 4 guality	Goal 2: By 2029, make homelessness rare, brief, and non-recurring by reducing the number of people experiencing unsheltered homelessness by 10% from 2024 levels.		
fer Com	Goal 3: By 2029, 5% more residents asked will indicate low barriers to healthcare and behavioral health services, such as access to providers, insurance coverage, affordability and appointment wait times.		
Goal 1 emerç Goal 2 2025,	Goal 4: By 2029, three out of four residents asked will indicate low barriers to accessing benefits and assistance programs and resources, such as food and utilities, childcare, employment services, housing, etc.		
Goal 3	Goal 5: By 2029, increase by 4% the number of Wake County veterans and veterans' families who are accessing the benefits they earned through military service.		
undatior			
Goal 1	Growth, Land Use and Environment		
Goal 2 Goal 3		Goal 1: Between 2024 and 2029, 97% of growth and development will be directed toward cities and towns that provide municipal services, transportation, and utilities.	
and eq	Goa	Goal 2: By 2029, increase public transit ridership by 10%.	
Goal 4 does a	Goal 3: Protect 1,000 acres of green space, including open space, parks, greenways, farmlan and forests by 2029.		
	Goal 4: By 2029, 95% of residents asked will have easy access to clean water.		
		al 5: Wake County Government will progress toward achieving 80% clean energy by 2035.	



- Goal 1: By 2029, 80% of all County public safety calls will receive an appropriate and timely emergency response.
- Goal 2: Develop baseline metrics for referrals to recovery support networks and services by 2025.
- Goal 3: By 2029, reduce the Wake County **violent crime** rate per 100,000 people by 5%.

"Strategic planning is a process, not a product."

- Funding for Good

Strategic Plan Focus Team

- Jose Cabanas, County Manager's Office
- Jason Compton, Wake County Sheriff's Office
- Lucas Cunningham, Bureau of Forensic Services
- Ryan Davidson, General Services Admin
- Scott Earp, Wake County Sheriff's Office
- Denise Foreman, Behavioral Health
- Jonathan Glenn, County Manager's Office
- Marco Marcotte, ODEI

- Jenelle Mayer, Health & Human Services
- Kiernan McGorty, Budget & Management Services
- Darshan Patel, Fire Services & Emergency Management
- Nicole Singletary, Health & Human Services
- Jon Studnek, EMS
- Malinda Todd, CAWD
- Joe Vindigni, Fire Services & Emergency Management

Considerations

- The strategic plan is a **living document**, allowing us to add or remove initiatives as needed to keep it current.
 - For example:
 - New data or trends
 - Emerging opportunities
 - Adjust to changes in legislation and regulations
- For the initiatives, do staff need to address gaps or omissions to achieve the goal?

- Goal 1: By 2029, 80% of all County public safety calls will receive an appropriate and timely emergency response.
 - Explore **alternative response models to address non-emergency situations**, such as mental health crises, homelessness, and community disputes, and assess future public safety staffing needs.
 - Develop and implement a public education campaign to define **appropriate responses and guide residents on when to call 911** versus utilizing other non-emergency resources.
 - Complete the implementation and evaluate the Multidisciplinary Operation Center's (MDOC) effectiveness to enhance resource integration, improve communication, and support a coordinated response to public safety emergencies.
 - Assess and implement strategies to address the **challenges associated with a fragmented 911 system**.

- Goal 2: Develop baseline metrics for referrals to recovery support networks and services by 2025.
 - Identify, define, and **prioritize crises impacting the community** that require a public safety response.
 - Identify and assess the current public safety referral requirements.
 - Complete a **comprehensive assessment of community-based organizations** to evaluate their service capacity and enhance County participation in existing referral networks that connect County residents with community-based support and recovery resources.

- Goal 3: By 2029, reduce the Wake County **violent crime** rate per 100,000 people by 5%.
 - **Improve information data sharing** among public safety agencies and community organizations to enhance communication and coordination of violence prevention and response efforts.
 - Support the establishment of **SafeWake** by collaborating with community leaders and stakeholders to prioritize the forms of violence to be addressed.
 - Collaborate with community organizations, justice partners, and other public safety agencies to enhance diversion programs and implement collaborative, evidencebased reentry programs and services that reduce recidivism.

- Goal 3: By 2029, reduce the Wake County **violent crime** rate per 100,000 people by 5%.
 - Evaluate and implement **forensic services improvements** to expedite evidence processing, support criminal investigations, and strengthen prosecution efforts.
 - Improve **behavioral health service navigation** with a focus on individuals at risk of contributing to violent crime.
 - Strengthen **services for transition-aged youth** (14-26) at risk of contributing to violent crime by improving service coordination among community nonprofits and supporting collaborative partnerships.



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