

Privacy Notice

I hereby acknowledge that the information I provide in this application is subject to disclosure pursuant to the North Carolina Public Records Laws, and that I provide the information contained in this application freely and voluntarily, and that by submitting my application to Wake County I consent to such disclosure pursuant to the North Carolina Public Records Laws, and that I waive and release Wake County, its agents, employees and elected and appointed officials, from any liability related to disclosure of any information provided herein.

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Commission for Women

Please select your second Board preference: *

Economic Development Commission

Please select your third Board preference: *

Economic Development Commission

Please select your fourth Board preference: *

Greater Raleigh Convention and Visitors Bureau

Please select your fifth Board preference: *

WakeMed Hospital Board of Directors

Please select your sixth Board preference: *

Wake Technical Community College Board of Trustees

Greer

First Name

Beaty

Last Name

Middle Initial

3708 Woodside Rd

Street Address

Suite or Apt

Garner, NC

City

NC

State

27529

Postal Code

What district do you live in?

None Selected

Home: (919) 601-6946

Primary Phone

Mobile: (919) 601-6946

Alternate Phone

greerbb@yahoo.com

Email Address

self

Employer

retires/

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Garner

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I have recently retired, although I do some consulting. I am interested in serving my community now that I have available time.

Work Experience

PROFESSIONAL EXPERIENCE Owner Greer Beaty Consulting, Garner, NC | 2026 - Present Provide strategic consultation for organizations. Develop and implement engagement and communications strategy. Strategist ICF, Inc, Garner, NC | 2022 - 2026 North Carolina business development lead. Develop strategic, community engagement and communications plans. Deputy Secretary NC Department of Transportation, Raleigh, NC | 2017 - 2022 Development and implementation of policy, stakeholder engagement, communications strategies (including disaster/crisis), branding, new initiatives and programs for all areas of NCDOT. Advised Secretary on strategy and change management. French/West/Vaughan 2006 to 2009 Director of Community and Public Affairs NC Partnerships for Children (NC Smart Start) 2004 to 2006 Public Information Officer - Media Relations NC Department of Commerce 2001 to 2004 Public Relations Director, Div. of Tourism, Film and Sports Development NC Department of Commerce 1998 to 2001 PIO, Div. of Community Assistance/Hurricane Floyd Housing Recovery Center NCSU Agriculture Extension Service 1995 to 1998 Editing Assistant Community Partnership, Inc 1991 to 1995 Office Manager NC Wildlife Federation 1990 Outreach Staff Member Williamston Enterprise 1989 to 1990 Acting Editor/Staff Writer

Volunteer Experience

Edenton Street United Methodist church, Enloe High School, various participations with the Society of St. Andrew, Helen Wright Center, other faith-based entities

Education

B.S. East Carolina University

Comments

[GBB Resume_2026.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Other

If you selected "Other" above, how?

Friend

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

GREER BEATY

3708 Woodside Road

Garner, North Carolina 27529 919.601.6946

greerbb@yahoo.com

CAREER PROFILE

Dedicated leader with proven success creating successful engagement and communications strategies to develop and implement plans to achieve organizational success in both public and private sectors.

CORE COMPETENCIES

- **Business/Policy Leader Engagement**
- **Development & Training**
- **Fundraising & Event Planning**
- **Media Strategy Coordination and Execution**
- **Strategic Planning & Analysis**
- **Public Relations**
- **Leadership & Supervision**
- **Team Management**
- **Project Management**
- **Policy Development**
- **Partnership Creation**

PROFESSIONAL EXPERIENCE

Greer Beaty Consulting

March 2026

Owner

Providing strategic consultation for state and local projects. Responsible for all business functions, locating, securing and managing subject matter experts. Providing plans, materials, messaging and strategic roadmap. Developing and executing public engagement efforts. Coordinating across local, state and national levels.

ICF Next

February 2022 – March 2026

Strategist, State and Local Markets

Responsible for corporate growth in targeted state and local markets. Focus on expanding ICF contracts related to transportation, infrastructure, disaster management, efficiency, public health, marketing, Generative AI, management improvement processes. Develop and implement policymaker strategy for clients. Assist delivery team with planning and implementation as needed.

Key Accomplishments:

- Led the successful capture of multiple projects at the state level.
- Initiated successful development efforts in new markets.
- Acted as an advisor to existing state and local government projects.
- Supervised communications team members.
- Developed strategies and plans for government clients.

N.C. Department of Transportation

January 2017 – February 2022

Deputy Secretary

Responsible for development and implementation of policy, stakeholder engagement, communications strategies (including disaster/crisis), branding, new initiatives and programs for all areas of NCDOT. Advised Secretary on strategy. Manage multi-million dollar budget and multiple business units.

Key Accomplishments:

- Developed and implemented successful strategy to secure passage of Build NC legislation, a \$3 billion multiyear bond.

- Managed policymaker engagement, public-facing communications and community outreach and engagement strategies for natural disasters including rockslides, snowstorms and Hurricanes Florence, Michael and Dorian.
- Engaged with policymakers at all levels of government.
- Created and implemented NCDOT communications and outreach programs for REAL ID.
- Managed stakeholder/media/community engagement for controversial projects.
- Developed and deployed a traffic safety pilot project, known as Vision Zero, to reduce vehicular deaths in Robeson County.
- Identified and secured thought leader speaking opportunities for the Secretary of Transportation and members of executive leadership.
- Created and implemented the North Carolina Transportation Summit, a thought leader event with international experts and over 1,000 attendees (January 2019, 2020, 2022)
- Secured and implemented the first North American launch of an autonomous air taxi.
- Oversaw development of marketing campaigns for all NCDOT programs.
- Developed partnerships within the private sector to support NCDOT efforts.
- Collaborated with communities in all 100 counties.
- Wrote all high-profile/critical communications related to transportation for Governor, Secretary, other members of executive leadership.

Greer Beaty Consulting

2013 to 2017

Owner

Created and implemented multi-faceted strategic stakeholder, policymaker and media engagement plans for a wide range of clients with differing needs and desired outcomes.

Key Accomplishments:

- Successfully led nonprofit in their effort to obtain the former state mental health campus (306 acres) for development as Dix Park. Developed and implemented policymaker and stakeholder engagement strategy. Upon park acquisition, managed organization through complete structural reorganization, definition of relationship with City of Raleigh, creation of new organization budget and board, fundraising strategy and hiring of first executive director.
- Developed a policy/business leader engagement strategy for the Institute for Emerging Issues.
- Successfully assisted company through a delicate environmental mitigation issue involving a local elected board with no media coverage (client goal).
- Provided successful communications counsel to private sector clients.
- Delivered management assistance and consultation regarding communications, public outreach and policy maker engagement for clients including NC Homeowners Alliance, NC Optometric Society, NC Academy of Family Physicians, the 4th Branch.

NC Department of Transportation

2009 to 2013

Director of Communications

Responsible for implementation of all communications efforts for the Department. Collaborated with executive leadership to evaluate policy and develop and execute comprehensive communications and media relations strategies to enhance policy agenda success.

Key Accomplishments:

- Effectively managed crisis communications for entire department (including natural disasters).
- Collaborated across departments to find solutions to shared issues.
- Successfully directed and administered staff of 25+ FTE and outside marketing firm and consultants.
- Managed development and implementation of communication plans for modes, issues and crisis events.
- Designed and managed the implementation of all branding and marketing efforts for revenue generating programs, including the launch of North Carolina's first toll road - exceeding all sales goals by 70%

- Created and implemented all public safety, education and information campaigns.
- Created and implemented North Carolina State Government's first social media policy which was adopted across all cabinet agencies.
- Oversaw all public records requests.
- Worked directly with state and national media.
- Wrote speeches and presentations for Governor, Secretary and executive leadership.

French/West/Vaughan

2006 to 2009

Director of Community and Public Affairs***Key Accomplishments:***

- Managed staff and activities for major accounts including (but not limited to) Camden County (No OLF); NC Biotechnology Center/NCSU College of Veterinary Medicine; Capital One, Campbell University Law School.
- Delivered strategic plans and provided counsel to various clients. Directed and coordinated crisis communications implementation. Planned, managed and implemented public relations/public affairs strategies for public and private sector clients.
- Delivered media relations, event planning/execution, conference planning/execution, and meeting facilitation.

NC Partnerships for Children (NC Smart Start)

2004 to 2006

Public Information Officer – Media Relations***Key Accomplishments:***

- Successfully developed messages, coordinated all media, both proactive and reactive and delivered extensive training for staff in local offices in all 100 counties – especially in crisis communications.
- Planned events, drafted releases, wrote speeches and created presentations for management team, board members and others.
- Established and maintained messaging/documents to support fundraising and advocacy efforts. Successfully delivered strategic counsel and planning during the legislative session to protect funding.

Division of Tourism, Film and Sports Development, Department of Commerce

2001 to 2004

Public Relations Director***Key Accomplishments:***

- Effectively managed staff and media relations for all tourism, film and sports marketing and communications for the state. Managed domestic public relations firm as well as four international firms. Efforts included focus on increasing travel in the wake of 9/11 to restore stability to the NC tourism economy.
- Generated extensive earned media in both domestic and international markets.
- Secured a featured spot on Good Morning America for NC tourism destinations.
- Developed and implemented a public relations campaign to promote North Carolina travel with the Pepsi Bottling Ventures of North Carolina. Campaign included the creation and distribution of a commemorative can in honor of the 100th anniversary of flight. Strategic planning for all public relations and media related activities for Division.

CAREER NOTE**Division of Community Assistance, NC Department of Commerce**

1998 to 2001

Public Information Officer**NCSU Agriculture Extension Service**

1995 to 1998

<i>Editing Assistant</i>	
Community Partnership, Inc	1991 to 1995
<i>Office Manager</i>	
NC Wildlife Federation	1990
<i>Outreach Staff Member</i>	
Williamston Enterprise	1989 to 1990
<i>Acting Editor/Staff Writer</i>	

EDUCATION

Bachelor of Science, Communication/Broadcasting, East Carolina University

Privacy Notice

I hereby acknowledge that the information I provide in this application is subject to disclosure pursuant to the North Carolina Public Records Laws, and that I provide the information contained in this application freely and voluntarily, and that by submitting my application to Wake County I consent to such disclosure pursuant to the North Carolina Public Records Laws, and that I waive and release Wake County, its agents, employees and elected and appointed officials, from any liability related to disclosure of any information provided herein.

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Open Space and Parks Advisory Committee

Please select your second Board preference: *

Cary Zoning Board of Adjustment

Please select your third Board preference: *

Library Commission

Please select your fourth Board preference: *

Wake Technical Community College Board of Trustees

Please select your fifth Board preference: *

United Arts Grants Panels

Please select your sixth Board preference: *

Cary Planning and Zoning Board

Justin

First Name

Marcarelli

Last Name

Middle Initial

600 Canon Gate Dr

Street Address

Suite or Apt

Cary

City

NC

State

27518

Postal Code

What district do you live in?

None Selected

Mobile: (443) 944-5775

Primary Phone

Business: (919) 861-7219

Alternate Phone

jmarcarelli10@gmail.com

Email Address

Hurricanes Holdings, LLC

Employer

Controller

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Cary

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I want to do my part to maintain and hopefully improve the community that I live and work in. Public service is something that has always been of interest to me, but it wasn't until recently that I learned I could make an impact without being involved in a political role. I like getting to see behind the scenes of how decisions are made and to be part of the solutions that will impact the lives of thousands of residents.

Work Experience

As a CPA, I currently work for the Carolina Hurricanes/Lenovo Center in charge of the accounting and finance department covering five business entities. I've been with the company since 2018 and I love being involved with an organization that has such strong ties to the community both through sports and performances. Previously I worked as an accountant for DC United of Major League soccer and, prior to that, public accounting roles serving small business, governments, and nonprofit organizations. One of my major areas of focus is process improvement and automation to increase accuracy and efficiency in our operations. As one of the few roles that touches all areas of the organization, I excel in cross-departmental collaboration and facilitating solutions that cater to multiple interested parties.

Volunteer Experience

-Miracle League of the Triangle Coach - since 2022 -YMCA Youth Soccer Coach - 2019-2024 - Guest Lecturer - three courses at NCSU (ACC220/280 and PRT 466) since 2022 -NCSU Poole College ELEVATE Mentorship Program - since 2025

Education

-M.S Accounting from University of Connecticut - 2016 -B.S. Accounting from North Carolina State University - 2015 -CPA License - 2019

Comments

[Justin_Marcarelli_Resume.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Male

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Other

If you selected "Other" above, how?

Spouse

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

JUSTIN MARCARELLI, CPA

443-944-5775 | jmarcarelli10@gmail.com | www.linkedin.com/in/justinmarcarelli

Licensed CPA in the State of North Carolina (#43376)

Obtained 2019

PROFESSIONAL EXPERIENCE

Carolina Hurricanes (Hurricanes Holdings LLC)

Raleigh, NC

Controller

06/2021 – Present

- Responsible for the monthly/annual financial reporting and analysis of six business entities (team, arena, F&B, holding, foundation, restaurant) with \$300M+ yearly revenue and leading finance meetings with executive team
- Post intercompany eliminating entries and prepare consolidated financial reporting for all business entities
- Manage month-end journal entries, bank/balance sheet reconciliations (including fixed assets, prepaids, accruals, deferred revenue), and monthly budget to actual variance analyses presented to management for all entities
- Oversee all revenue recognition entries including advertising, tickets, suites, parking, merchandise, food service based on performance obligations fulfilled or percentage of completion in accordance with ASC 606
- Maintain revenue schedules for all advertising and suite contracts and identify/allocate performance obligations
- Review media buy advertising invoicing to ensure proper revenues and agency commissions are recorded
- Oversee all accounts payable functions, monthly state/county sales tax filings, and year-end 1096/1099 reporting
- Post payroll and league revenue journal entries in Intacct
- Prepare league specific reporting of Hockey Related Revenues five times annually per the terms of the NHL CBA
- Oversee treasury functions for \$45M+ and maintain cash flow projections on a rolling three-month basis
- Lead and develop a team of four accounting staff and report to the CFO
- Conduct weekly accounting meetings to ensure accountability and clearly stated objectives/expectations
- Implemented standardized departmental budget templates inclusive of prior year budget and actuals to expedite the collection and consolidation of annual budget information into a master file formatted to import in Intacct
- Helped implement almost complete digitization of A/P, A/R, and JE accounting records directly within Intacct
- Automated significant portions of bank reconciliations utilizing bank feeds and 'smart rules'
- Primary contact for external audit (NHL, NHLPA, and F/S) requests and federal/state tax reporting requirements
- Continuously evaluating areas of improvement both within accounting operations and across the organization

Staff Accountant

10/2018 - 06/2021

- Routinely performed month-end journal entries, bank/balance sheet reconciliations, and monthly budget to actual variance analyses within Intacct for arena, F&B, and foundation entities to present to management
- Coordinated with department directors to populate annual budget templates inclusive of anticipated payroll
- Sole finance representative on behalf of Lenovo Center for concert/event settlements with promoters as well as event profitability reporting for management with budget to actual variance explanations
- Assisted with external audit requests and compiled information for the annual 990 filing for the Foundation
- Spearheaded the transition to Nexonia employee expense reporting (from Concur), along with API integration to Intacct, and successfully rolled out the software company-wide including a corporate card program
- Created a daily sales report template for ticket sales to create a JE import from a Ticketmaster Archtics export to increase accuracy and efficiency, saving the box office over 30 minutes per day

D.C. United (DC Soccer LLC)

Washington, DC

Staff Accountant

08/2017 - 10/2018

- Completed bank, revenue, and balance sheet reconciliations, multi-departmental budgets, and month-end journal entries for all three business entities timely and efficiently using Microsoft Dynamics SL
- Managed project accounting records and construction in progress (CIP) reconciliations using the percentage of completion method related to the construction of our new stadium, Audi Field, a \$400M+ project
- Assisted with the financing and debt compliance needs for the construction and management of Audi Field, including administering numerous escrow accounts and completing liquidity analyses
- Effectively managed and reduced outstanding A/R by expediting collections on advertising and suite invoices, while maintaining positive vendor relationships despite managing restricted operational cash due to construction
- Implemented Concur software for employee expense reimbursement reports

The Accounting Office, Inc.**West Chester, PA***Staff Accountant*

05/2016 - 08/2017

- Provided full spectrum accounting and consulting services to small business clients in numerous industries
- Designed a comprehensive payroll entry template that expedited payroll processing across all clients
- Gave strategic recommendations using cash flow projects and budget to actual analysis
- Implemented new timekeeping and task management systems for internal staff to log their activities and provide status updates to clients
- Managed one administrative staff member
- Completed and submitted monthly state sales tax filings and annual 1096/1099 statements

Barbacane, Thornton & Company LLP**Wilmington, DE***Staff Auditor*

10/2015 - 05/2016

- Performed audit procedures on all areas of the financial statements of local governments and non-profit organizations in MD, DE, PA, and NJ
- Reviewed tax and utility billing/collections for accuracy and compliance with agency agreements
- Conducted Yellow Book audits of federal grant recipients in accordance with GAGAS

EDUCATION**University of Connecticut***M.S. in Accounting – Online*

May 2016

North Carolina State University*B.S. in Accounting*

May 2015

- University Honors Program member every year

TECHNICAL SKILLS*Skills:* Sage Intacct, Microsoft Dynamics SL, Quickbooks, Concur, Nexonia, UKG, ADP, Paychex, Ticketmaster, Excel**LEADERSHIP & OUTSIDE ACTIVITIES****University of Connecticut****Online***Adjunct Instructor* 08/2021 – 12/2024

- Instructor for Financial Reporting I in the Online Graduate Certificate in Accounting Fundamentals program

Volunteer Coach*YMCA Youth Soccer Coach* – 11 seasons (Coed U8)*Miracle League of the Triangle Baseball Coach* – 8 seasons (Adult Special Needs)

Privacy Notice

I hereby acknowledge that the information I provide in this application is subject to disclosure pursuant to the North Carolina Public Records Laws, and that I provide the information contained in this application freely and voluntarily, and that by submitting my application to Wake County I consent to such disclosure pursuant to the North Carolina Public Records Laws, and that I waive and release Wake County, its agents, employees and elected and appointed officials, from any liability related to disclosure of any information provided herein.

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Wake Technical Community College Board of Trustees

Please select your second Board preference: *

Wake Technical Community College Board of Trustees

Please select your third Board preference: *

Wake Technical Community College Board of Trustees

Please select your fourth Board preference: *

Wake Technical Community College Board of Trustees

Please select your fifth Board preference: *

Wake Technical Community College Board of Trustees

Please select your sixth Board preference: *

Wake Technical Community College Board of Trustees

Kevin

First Name

Hannegan

Last Name

Middle Initial

212 Meadow Fox Road

Street Address

Suite or Apt

Holly Springs

City

NC

State

27540

Postal Code

What district do you live in?

None Selected

Mobile: (919) 607-5198

Primary Phone

Mobile: (919) 607-5198

Alternate Phone

khannegan@hotmail.com

Email Address

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Holly Springs

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I believe education is vital and serves everyone in a community. It's incumbent upon us as citizens of Wake County to ensure the best possible education for any person who wants to learn and grow. Whether the offer is for one course focused on a life skill or someone seeking a degree, opportunity has to exist. Higher education has been put under a microscope recently, and communities have questioned the need for higher education. Well-rounded thinkers and life-long learners are essential. I believe in Wake Tech and the role the school plays in the future of the county, state, and region.

Work Experience

NC State Bookstore - 1999-2006, Course Materials Buyer/Manager Pearson Education - 2006-2024, Director of Channel Partnerships TRT Classics - 2024-present, Sales and Marketing Manager

Volunteer Experience

National Association of College Stores (NACS) - I have served on several committees for NACS, as well as offered industry insights as a speaker and presenter at national conferences. - 2022-2023 - Leadership Institute 2.0 Steering Committee - 2022-2023 - Affiliate Advisory Council - 2014-2019 - Course Materials and Academic Resources Council (Chair 2016-2017) - 2016-2017 - Education Committee - 2015 CAMEX Planning Committee - 2014 CAMEX Planning Committee - 2013-2014 Course Materials & Intellectual Property Council - 2004 ConTEXT Planning Committee, speaker, panelist NACS Foundation - Served as a Board Director for 3-year term - 2022-2025. Also served on the Nominating Committee in 2026. Independent College Bookstore Association (ICBA) - Member and Advisory - Feb 2006 - Present Southwest College Bookstore Association (SWCBA) - Board member 2016-2022, President 2022-2023, Member and Presenter, Recipient of the association's Lifetime Achievement award in 2022. College Stores Association of North Carolina (CSANC) - Executive board member 2007-2011, 2017-2020 - President 2010, 2019 - Association member since 1999, presenter, and board member. two-time CSANC-Vendor president. Georgia Association of College Stores (GACS) - Board member 2015-2016 - Association member, presenter, and board member. Florida Association of College Stores (FACS) - Board member 2010-2012 - Association member, presenter, and board member. Holly Springs High School - Aug 2022 - Oct 2025 - Fall 2022, 2023, 2024, and 2025 - Volunteer scoreboard operator for men's soccer JV and V home games. JV stats at away games. - Fall 2023 and 2024 - Volunteer chain team for football JV and V home games. - Spring 2023, 2024, and 2025 - Volunteer scoreboard operator for men's lacrosse JV and V home games. Special Olympics North Carolina - May 2021 - Present - Volunteer for local events of Special Olympics - Summer Games, skills competition, airplane pull, etc.

Education

The College of Saint Scholastica, Duluth, MN Continuous learning through online sites - Alison.com, LinkedIn Learning, Coursera

Comments

I have two (2) sons. The older one graduated from Wake Tech with an Associates degree in the electrical program. My other son is a current student going through general ed, and is also a member of the men's soccer team.

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Male

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Privacy Notice

I hereby acknowledge that the information I provide in this application is subject to disclosure pursuant to the North Carolina Public Records Laws, and that I provide the information contained in this application freely and voluntarily, and that by submitting my application to Wake County I consent to such disclosure pursuant to the North Carolina Public Records Laws, and that I waive and release Wake County, its agents, employees and elected and appointed officials, from any liability related to disclosure of any information provided herein.

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Wake Technical Community College Board of Trustees

Please select your second Board preference: *

None Selected

Please select your third Board preference: *

None Selected

Please select your fourth Board preference: *

None Selected

Please select your fifth Board preference: *

None Selected

Please select your sixth Board preference: *

None Selected

Sandra

First Name

W

Middle Initial

Williams

Last Name

4909 Knightsbridge Way

Street Address

Suite or Apt

RALEIGH

City

NC

State

27604

Postal Code

What district do you live in?

None Selected

Mobile: (919) 539-1443

Primary Phone

Mobile: (919) 696-1770

Alternate Phone

saundrawallwilliams@gmail.com

Email Address

Self employed

Employer

CEO

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in continuing to serve on the Wake Technical Community College Board of Trustees because I believe deeply in the mission of community colleges and the transformative role Wake Tech plays in expanding opportunity, strengthening the workforce, and improving lives across Wake County. My service on the Board has been both meaningful and impactful, and I would be honored to continue contributing to the college's growth and long-term success. During my tenure, I have had the privilege of serving in several leadership roles, including my current position as Chair of the Board of Trustees, as well as previous service as Vice Chair of the Board and Vice Chair of the Finance, Infrastructure, and Audit Committee. These roles have given me the opportunity to contribute strategically to the governance of the institution while helping strengthen policies and initiatives that enhance student outcomes and expand access to opportunity. I also bring a strong background in innovation, leadership, and technology. As the former Chief of Technology for the North Carolina Community College System, I offer a system-level and enterprise perspective that can help support Wake Tech's continued leadership in information technology, innovation, and workforce preparation. I believe my experience in leadership and technical training positions me to add value as the college continues to prepare students for success in high-demand fields. Most importantly, I am interested in serving because I have seen firsthand the impact Wake Tech has on students, families, and the broader community. My time on the Board has deepened my appreciation for the college's vital role in Wake County, and I remain committed to helping advance its mission in service to faculty, staff, students, and our community.

Work Experience

WMS LEADERSHIP SOLUTIONS, RALEIGH, NC (Chief Executive Officer) Provide leadership and support through keynote speaking, mentorship programs, consulting, and training to executives and leaders in corporations, government, and education. NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC Sr. Vice-President (2008-2016) and Chief of Technology and Workforce Development Provided leadership and support to the 58 institutions in the North Carolina Community College System in the areas of policy development, coordination and implementation of strategic planning and accountability, the development of information and reporting systems, training and technical assistance, distance learning, continuing education, and workforce development. Directly responsible for the following work units within the North Carolina Community College System: Information Technology and Resources, System Infrastructure, Information Technology Security and Services, Systems Development and Integration, Computing Hardware/Software Operating Systems and Support, Telecommunications Resources, Infrastructure and Services, Distance Learning Resources and Infrastructure, Distance Learning Programs, Workforce Development, Workforce Initiatives, Continuing Education, Library Resources and Systems, Technical Training and Development, Data Warehousing, Collection and Analysis. NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC Vice-President of Administration (2001 - 2008) NORTH CAROLINA STATE UNIVERSITY, RALEIGH, NC Adjunct Assistant Professor, College of Education (2001-Present) Assistant Professor, College of Education (1997-2001) Adjunct Instructor, College of Sciences (1987-1996)

Volunteer Experience

North Carolina State University College of Sciences Foundation Board of Directors Board Member - (2016 - Present) Member of Executive Committee (2017 - Present) TELUS North Carolina Community Board (2022 - Present) Global Philanthropic Board allocates grants to grassroots organizations that support vulnerable youth. Public School Forum of North Carolina Board Member (2017 - Present) Strategic Planning Committee (2018 - Present) Executive Committee (2018 - Present) Color of Education Guiding Committee (2018 - Present) North Carolina State University Chancellors African American Coordinating Council Member (2015 - 2025) Chair (2016 - 2025) Girl Scouts, North Carolina Coastal Pines Board of Directors Board Member (2017 - 2024) Raleigh, North Carolina Solid Rock Ministry International (1993 - Present) Volunteer Director, Spiritual Growth and Discipleship Programs North Carolina State University Chancellors Leadership Development Program, Shelton Leadership Center Advisory Committee (2017 - 2020) National Association of Investors Corporation Member, National Board of Directors (1996 - 2001) Regional Board of Directors (1990 - 2004)

Education

DOCTOR OF EDUCATION North Carolina State University, Raleigh, NC MASTER OF DIVINITY Regent University, School of Divinity, Virginia Beach, VA MASTER OF SCIENCE - Mathematics (Minor in Statistics) North Carolina State University, Raleigh, NC BACHELOR OF SCIENCE - Mathematics North Carolina State University, Raleigh, NC CERTIFIED NORTH CAROLINA CHIEF INFORMATION OFFICER State of North Carolina University of North Carolina, Chapel Hill, NC COLLEGE OF ORDAINED ELDERS Full Gospel Baptist Church Fellowship International COLLEGE OF CREDENTIALLED TEACHERS Full Gospel Baptist Church Fellowship International TRANSFORMATIONAL LEADERSHIP COACHING CERTIFICATION Regent University STRENGTHS CHAMPION COACH CERTIFICATION Gallup Certified MAXWELL LEADERSHIP CERTIFICATION Maxwell Leadership Certified Coach, Trainer, Speaker, Certified DISC Consultant and Trainer NORTH CAROLINA BUSINESS COUNCIL SUSTAINABLE BUSINESS TRAINING NORTH CAROLINA REAL ESTATE BROKER LICENSE (License earned 2005). TECHNICAL TRAINER CERTIFICATION, Northern Telecom (Nortel) Technical Education Center, Raleigh, NC (October 1990).

Comments

I would welcome the opportunity to continue serving on the Wake Technical Community College Board of Trustees. I believe my experience, along with my commitment to education, technology, and workforce development, would continue to add meaningful value to the work of the Board. I would also be honored to contribute my expertise to matters that are central to the mission, growth, and continued success of Wake Technical Community College.

[Resume -
_Dr_Saundra_Williams_4-
2026.pdf](#)

Upload a Resume

[Dr_Saundra_Wall_Williams_Current_Vitae_4-
2026.pdf](#)

If you have another document you would like to attach to your application, you may upload it below:

[Saundra_Williams_-_Letter_of_Reappointment_Interest.pdf](#)

Please upload a file

Demographics

Date of Birth

Gender *

Female

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

Current Wake County Volunteer

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Saundra W Williams

DR. SAUNDRA WALL WILLIAMS

4909 Knightsbridge Way, Raleigh, North Carolina 27604
(919) 539 -1443 drsaundra@drsaundraonline.com

EXECUTIVE SUMMARY

Accomplished senior higher education executive with over 25 years of extensive experience, achievements, and proven results as a faculty member, mentor, coach, consultant, speaker, leader, and practitioner. Expertise includes enterprise higher education teaching, training, development, instructional technology, information technology systems implementation, security, infrastructure, hardware/software design, digital transformation, distance learning, and data systems. Has senior-level experience leading workforce development and continuing education. Holds a Bachelor's in Mathematics, a Master's in Applied Mathematics, a Doctorate in Education, all from North Carolina State University, and a Master of Divinity (M.Div.) focused on Church and Ministry from Regent University Divinity School. Author and co-author in e-learning, education research, instructional design, human resource development, technology leadership, and women in leadership.

PROFESSIONAL EXPERIENCE

WMS LEADERSHIP SOLUTIONS, RALEIGH, NC

Chief Executive Officer

May 2016 – Present

Provide leadership and support through keynote speaking, mentoring, consulting and training to executives and leaders in corporations, government and higher education.

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC

Sr. Vice-President

May 2008 – May 2016

Chief of Technology and Workforce Development

Provided leadership and support to the 58 institutions in the North Carolina Community College System in the areas of policy development, coordination and implementation of strategic planning and accountability, the development of information and reporting systems, training and technical assistance, distance learning, continuing education, and workforce development.

Directly responsible for the following work units within the North Carolina Community College System: Information Technology and Resources, System Infrastructure, Information Technology Security and Services, Systems Development and Integration, Computing Hardware/Software Operating Systems and Support, Telecommunications Resources, Infrastructure and Services, Distance Learning Resources and Infrastructure, Distance Learning Programs, Workforce Development, Workforce Initiatives, Continuing Education, Library Resources and Systems, Technical Training and Development, Data Warehousing, Collection and Analysis.

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC

Vice-President of Administration

July 2001 – May 2008

NORTH CAROLINA STATE UNIVERSITY, RALEIGH, NC

Adjunct Assistant Professor, College of Education August 2001 - Present
Assistant Professor, College of Education August 1997 – August 2001
Adjunct Instructor, College of Sciences May 1987 – December 1996

SYNTEL, INC., CARY, NC

Consultant, Training and Development August 1997 – December 1997
Manager, Training and Development April 1996 - August 1997

BROADBAND TECHNOLOGIES, INC., RESEARCH TRIANGLE PARK, NC

Principal Technical Instructor and Course Developer June 1993 - April 1996

NORTEL TECHNICAL EDUCATION CENTER, RALEIGH, NC

Senior Specialist in Technical Education July 1990 - June 1993

NORTEL, RESEARCH TRIANGLE PARK, NC

Software Production Engineer August 1987 - July 1990

EDUCATION

DOCTOR OF EDUCATION

North Carolina State University, Raleigh, NC August 1996

MASTER OF DIVINITY

Regent University, School of Divinity, Virginia Beach, VA May 2010

MASTER OF SCIENCE – Applied Mathematics and Statistics

North Carolina State University, Raleigh, NC December 1987

BACHELOR OF SCIENCE - Mathematics

North Carolina State University, Raleigh, NC May 1985

CHIEF INFORMATION OFFICER CERTIFICATION

State of North Carolina December 2007

TRANSFORMATIONAL LEADERSHIP COACHING CERTIFICATION

Regent University December 2010

STRENGTHS CHAMPION COACH CERTIFICATION

Gallup© Certified March 2019

MAXWELL LEADERSHIP COACH, TRAINER SPEAKER CERTIFICATION

August 2022

INTERNATIONAL COACHING FEDERATION (ICF) CERTIFICATION

Completed Coursework for ACC. In Progress

HONORS AND AWARDS

- **2025 Association of Community College Trustees - Woman Trustee of the Year**
- **2021 Clergy Woman of the Year**
- **2019 North Carolina State University Outstanding Black Alumni Award**
- **2019 Coach Support Award**
- **2018 Woman of Achievement - Awarded by ACHI Publications**
- **2016 North Carolina State University Distinguished Alumni, Sciences and Diversity,**
- **2015 North Carolina Technology Woman of the Year**
- **2015 North Carolina Chief Information Officer of the Year**
- **2013 North Carolina State University Distinguished Alumnus and Alumni of the Year**

BOARDS AND SERVICE

- **Higher Digital, LLC (Digital Transformation Company)**
- **Vocate Education Solutions**
- **Wake Technical Community College**
 - Member of Board of Trustees Board Member (2020 – Present)
 - Chair Board of Trustees (2025 – Present)
 - Vice Chair Board of Trustees (2024 – 2025)
 - Member of Finance, Infrastructure and Audit Committee (2020 – Present)
 - Vice-Chair, Finance, Infrastructure and Audit Committee (2021 – Present)
 - Approve new construction projects and receive construction and renovation updates
 - Approve College technology plans and receive updates on technology investments
 - Receive and review College financial audits; approve the annual budget
- **North Carolina State University**
 - College of Sciences Foundation Board of Directors**
- **North Carolina State University, Chair, Chancellor's African American Coordinating Council**
- **North Carolina State University, Racial Equity Summit Guiding Coalition**
- **Girl Scouts, North Carolina Coastal Pines Board of Directors**

- **Public School Forum of North Carolina**
- **Wake Invests In Women**

CURRICULUM VITAE

DR. SAUNDRA WALL WILLIAMS

4909 Knightsbridge Way, Raleigh, North Carolina 27604

(919) 539 -1443

drsaundra@drsaundraonline.com

EXECUTIVE SUMMARY

An accomplished senior executive in higher education with over 30 years of extensive experience, achievements, and demonstrated results as a trustee, corporate and non-profit board director, faculty member, mentor, coach, consultant, speaker, leader, and practitioner in enterprise higher education teaching, training and development, instructional technology, information technology systems implementation, information technology security, technology infrastructure, hardware/software design, digital transformation, distance learning, and data systems. Senior-level higher education experience in the leadership of workforce development and continuing education. Ordained minister and State leader in Full Gospel Baptist Church Fellowship International. Bachelor of Science (Mathematics), Master of Science (Applied Mathematics), Doctorate of Education, all from North Carolina State University, and a Master of Divinity (Practical Theology-Church and Ministry) from Regent University. Author and co-author in e-learning, education research, instructional design, human resource development, information technology leadership, and women in leadership.

EDUCATION (DEGREES and CERTIFICATIONS)

DOCTOR OF EDUCATION

North Carolina State University, Raleigh, NC

August 1996

Degree in Adult and Community College Education with a concentration in Training and Development.

Dissertation: *The Effectiveness of Technical Trainers in the Delivery of Technical Training*. This dissertation examined the training effectiveness of technical subject matter experts in the delivery of technical training.

MASTER OF DIVINITY

Regent University, School of Divinity, Virginia Beach, VA

May 2010

Master of Divinity degree with a concentration in practical theology (church and ministry).

MASTER OF SCIENCE

North Carolina State University, Raleigh, NC

December 1987

Degree in Applied Mathematics and Minor in Statistics.

Thesis: *Identification and Determination of Curves and Surfaces by Observing Specular Reflections*.

BACHELOR OF SCIENCE

North Carolina State University, Raleigh, NC
Degree in Mathematics.

May 1985

CERTIFIED NORTH CAROLINA CHIEF INFORMATION OFFICER

State of North Carolina
University of North Carolina, Chapel Hill, NC

December 2007

Completed the requirements for the State of North Carolina Chief Information Officer School.

COLLEGE OF ORDAINED ELDERS

Full Gospel Baptist Church Fellowship International

July 2015

Completed the requirements for the College of Ordained Elders for the Full Gospel Baptist Church Fellowship International.

COLLEGE OF CREDENTIALLED TEACHERS

Full Gospel Baptist Church Fellowship International

July 2023

Completed the requirements for the College of Credentialed Teachers for the Full Gospel Baptist Church Fellowship International.

TRANSFORMATIONAL LEADERSHIP COACHING CERTIFICATION

Regent University

December 2010

Completed the requirements for leadership and executive coaching.

STRENGTHS CHAMPION COACH CERTIFICATION

Gallup® Certified

March 2019

Completed the requirements for leadership and executive coaching.

MAXWELL LEADERSHIP CERTIFICATION

Maxwell Leadership® Certified Coach, Trainer, Speaker

August 2022

Completed the requirements for leadership and executive coaching.

MAXWELL LEADERSHIP CERTIFICATION

Certified DISC® Consultant and Trainer

November 2022

Completed the requirements for administering, consulting, and training on the DISC® Behavioral Method.

NORTH CAROLINA BUSINESS COUNCIL SUSTAINABLE BUSINESS TRAINING

Business Sustainability Training

June 2022

Completed the requirements for business sustainability.

NORTH CAROLINA REAL ESTATE BROKER LICENSE (License earned 2005).

TECHNICAL TRAINER CERTIFICATION, Northern Telecom (Nortel) Technical Education Center, Raleigh, NC (October 1990).

PROFESSIONAL EXPERIENCE

WMS LEADERSHIP SOLUTIONS (SWW UNLIMITED, INC), RALEIGH, NC

Chief Executive Officer

May 2016 – Present

Provide leadership and support through keynote speaking, mentoring, consulting, and training to executives and leaders in corporations, government, education, and ministry in the areas of:

- Women's Leadership Development
- Leadership Presence
- Career Development
- Strengths Based Leadership
- Professional Growth and Development
- Board Member Technology Development
- Women in Ministry Leadership Development
- Women's Lifestyle Management
- Personal Vision Building
- Professional and Personal Resilience
- Leadership Program Development
- Mentorship Program Development
- Training and Development

COMMUNITY COLLEGE SYSTEM

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC

Sr. Vice-President

May 2012 – May 2016

Chief of Technology

Provided leadership and support to the 58 institutions in the North Carolina Community College System and the System Office in the areas of policy development, coordination and implementation of strategic planning and accountability, the development of information and reporting systems, training and technical assistance, distance learning, continuing education, and workforce development.

A member of the President's senior executive team. Served in the role of staff to the North Carolina State Board of Community Colleges (SBCC).

Full and direct responsibility for the following work sections and projects within the North Carolina Community College System:

- Information Technology and Resources
- System Infrastructure

- Technology Security and Services
- Systems Development and Integration
- Computing Hardware/Software Operating Systems and Support
- Telecommunications Resources, Infrastructure and Services
- Distance Learning Resources and Infrastructure
- Distance Learning Programs
- Library Resources and Systems
- Technical Training and Development
- College Information System (CIS) Project
- Data Warehousing
- Data Collection and Analysis
- Project Management Office

Specific Information Technology Activities Included:

- Implemented an effective process for managing IT resources in accordance with North Carolina law. Provide regular briefings to the NC Community College President.
- Prepared a Strategic IT Plan covering a five-year horizon submitted it annually to the Office of the State CIO.
- Prepared an annual Operational IT Plan at the beginning of the fiscal year to reflect the current year IT operations and development. Annually assessed and documented in the Strategic IT Plan, the maturity of each part of IT capital planning process.
- Implemented a process for the selection, control, and evaluation of IT investments. This process is linked to the budget process.
- Developed and maintained guidelines for the operating units for IT capital planning and investment control processes.
- Worked collaboratively with other state agencies, universities and corporations on Information Technology Initiatives.

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC

Senior Vice-President

May 2008 – May 2012

Chief of Technology and Workforce Development

Provided leadership and support to the 58 institutions in the North Carolina Community College System and the System Office in the areas of policy development, coordination and implementation of strategic planning and accountability, the development of information and reporting systems, training and technical assistance, distance learning, continuing education, and workforce development.

Provided support to the staff of the North Carolina Community College System Office through information technology, human resource development, planning, data and library resources, distance learning and workforce development.

A member of the President's senior executive team. Served in the role of staff to the North Carolina State Board of Community Colleges (SBCC). Prepared reports for the North Carolina General Assembly.

Direct responsibility for the following work units and projects within the North Carolina Community College System:

- Information Technology and Resources
- System Infrastructure
- Technology Security and Services
- Systems Development and Integration
- Computing Hardware/Software Operating Systems and Support
- Telecommunications Resources, Infrastructure and Services
- Distance Learning Resources and Infrastructure
- Distance Learning Programs
- Library Resources and Systems
- Technical Training and Development
- College Information System (CIS) Project
- Data Warehousing
- Data Collection and Analysis
- Workforce Development
- Workforce Initiatives
- North Carolina Back to Work
- Continuing Education

NORTH CAROLINA COMMUNITY COLLEGE SYSTEM, RALEIGH, NC

Vice-President of Administration

July 2001 – May 2008

Provide leadership and support to the 58 institutions in the North Carolina Community College System and the System Office in the areas of policy development, coordination and implementation of strategic planning and accountability, the development of information and reporting systems, training and technical assistance.

Provide support to the staff of the North Carolina Community College System Office through information technology, human resource development, planning, data and library resources.

A member of the President's senior leadership team. Serves in the role of staff to the North Carolina State Board of Community Colleges (SBCC). Prepare reports for the North Carolina General Assembly.

Directly responsible for the following work units and projects within the North Carolina Community College System:

- Information Technology and Resources
- System Infrastructure

- Technology Security and Services
- Systems Development and Integration
- Computing Hardware/Software Operating Systems and Support
- Telecommunications Resources, Infrastructure and Services
- Distance Learning Resources and Infrastructure
- Strategic Planning, Research, and Accountability
- Library Resources
- Technical Training and Development
- College Information System (CIS) Project
- Data Warehousing
- Data Collection and Analysis

UNIVERSITY SYSTEM

NORTH CAROLINA STATE UNIVERSITY, RALEIGH, NC

Adjunct Assistant Professor

August 2002 - Present

Assistant Professor

August 1997 – August 2002

Department of Educational Leadership, Policy and Human Development

Consultant, College of Engineering

Solely responsible for course development, lectures and exam/project evaluations for the following courses:

- Leadership and Management in the Training and Development Enterprise
- Strategies for Web-based Instruction and Training (Instructional Innovation – Web-enhanced course)
- Integrating Technology into Training Design and Delivery (Instructional Innovation – Web-enhanced course)
- Research in Training and Development/Human Resource Development (Instructional Innovation – Web-enhanced course)
- Methods and Techniques of Training and Development (Instructional Innovation – Course delivered by Internet and Video)
- Organization and Operation of Training and Development Programs (Instructional Innovation – Course delivered by Video)
- Career Development for Training and Development Professionals

NORTH CAROLINA STATE UNIVERSITY, RALEIGH, NC

Adjunct Professor

January 1997 – May 1997

Department of Adult and Community College Education

Solely responsible for course development, lectures and exam/project evaluations for the following course:

- Career Development for Training and Development Professionals

NORTH CAROLINA STATE UNIVERSITY, RALEIGH, NC

Adjunct Instructor

May 1987 - December 1996

Department of Mathematics

Solely responsible for course development, lectures and exam evaluations for the following courses:

- Analytic Geometry and Calculus. Undergraduate level mathematics course designed for physical science, mathematical science and engineering majors. The focus of the course was the application of analytic geometry and calculus theory to science and engineering.
- Elements of Calculus. Undergraduate level mathematics course designed for business, economics, the life and physical sciences, and other general applications areas.

NORTH CAROLINA STATE UNIVERSITY, RALEIGH, NC

Internship

August 1995 - December 1995

Department of Adult and Community College Education

Responsible for module development and lectures for the following course:

- Methods and Techniques of Training and Development
-

DIVINITY SCHOOL

TRIANGLE SCHOOL OF THEOLOGY

Director, Master of Christian Education

August 2021 – May 2023

As Director of the Master of Christian Education (MCE) Program at TSOT, Dr. Sandra provided visionary leadership and strategic oversight for all facets of the Christian Education program. She led the development, implementation, and continuous improvement of curriculum and training initiatives that prepared students to serve effectively as Christian educators in churches and faith-based organizations.

Responsibilities included:

- Designing and executing strategic plans for program growth and academic excellence
- Training and mentoring faculty to teach and lead collaboratively in Christian Education
- Supervising and evaluating instructional quality, ensuring adherence to academic standards
- Overseeing curriculum development, student learning outcomes, and program assessment
- Equipping students to design, lead, and evaluate Christian education ministries and initiatives

TRIANGLE SCHOOL OF THEOLOGY

Adjunct Instructor, Christian Education

August 2020 – May 2023

Served as an adjunct faculty member, delivering graduate-level instruction in areas related to Christian Education, Leadership, and Ministry. Responsible for developing course content, facilitating student learning through engaging lectures and discussions, assessing academic performance, and providing mentorship to students preparing for service in churches and Christian organizations. Collaborated with academic leadership to uphold the mission of TSOT and ensure theological and instructional integrity across all courses taught.

Key responsibilities included:

- Designing syllabi and delivering instruction aligned with program outcomes
- Assessing student progress and providing timely, constructive feedback
- Incorporating biblical and theological principles into practical ministry training
- Supporting the spiritual and professional development of students
- Participating in faculty training and contributing to academic planning as needed

BUSINESS AND INDUSTRY

SYNTEL, INC., CARY, NC

(Information Technology Consulting Firm)

Consultant, Training and Development

August 1997 – December 1997

Manager, Training and Development

April 1996 - August 1997

- Served as a member of the national and international Executive Management Team.
- Presented and communicated all aspects of Syntel, Inc. technical training programs to external and internal clients.
- Allocated and managed a \$1,000,000.00 national and international training budget.
- Evaluated technical training programs to determine return on investment.
- Marketed technical training programs throughout Syntel, Inc.
- Directed and evaluated instructors and course developers in Cary, NC (Cary Development Center), Troy, MI (Corporate Headquarters), and Bombay, India (International Training Site).
- Directed and evaluated technical recruiting specialists.
- Developed the Computer-Based-Training (CBT) curriculum for Syntel, Inc. computer programmers, business analysts, and delivery managers.
- Designed and implemented technical training and mentoring program for new Syntel computer programmers (non-entry level computer programmers).
- Completed needs analysis for a corporate wide Syntel, Inc. Project Manager Certification Program.
- Designed and implemented a Train-the-Trainer program for expert computer programmers who served as technical instructors.
- Created a national and international training initiative called the Technical and Professional Development Program (TPD). The 8-week TPD program was designed to train entry level computer programmers in the areas mainframe and client server programming technologies and effective business communication.
- Identified, assessed and analyzed the educational needs specific to computer programmers for the Technical and Professional Development Program
- Planned, designed, identified human, software and hardware resources the Technical and Professional Development Program.
- Evaluated and accountable for student performance during the Technical and Professional Development Program.

BROADBAND TECHNOLOGIES, INC., RESEARCH TRIANGLE PARK, NC

(Telecommunications Company – New Company name is Pliant Systems, Inc.)

Principal Technical Instructor and Course Developer

June 1993 - April 1996

- Supervised contract instructors and course developers during contract period at BroadBand Technologies, Inc.
- Coordinated all national and international technical training.

- Delivered all technical instruction for the Fiber Loop Access System (BroadBand Technologies signature product).
- Designed and developed course material for all technical courses.
- Served as project manager for all technical training projects.
- Consulted with BroadBand Technologies' managers and Regional Bell Operating Companies in assessing training needs, designing, and developing technical training for employees.
- Maintained training aids and test equipment.
- Designed and delivered Train-the-Trainer courses for BroadBand Technologies' customers.
- Created technical training proposals in response to management requests.
- Created technical training procedures document for contract instructors and developers.

NORTEL TECHNICAL EDUCATION CENTER, RALEIGH, NC

(Telecommunications Company)

Senior Specialist in Technical Education

July 1990 - June 1993

- Delivered technical instruction in digital, fiber, and SONET transmission system equipment.
- Monitored and ensured compliance to standards for training aids and test equipment.
- Analyzed course critiques for areas of self-improvement of instructors.
- Provided technical leadership and evaluated student's performance based on objectives.
- Served as the lead expert in the development of new technical courses.

NORTEL, RESEARCH TRIANGLE PARK, NC

(Telecommunications Company)

Software Production Engineer

August 1987 - July 1990

- Assigned all related hardware and alarm software tables for telephone offices.
- Validated telephone line data for installation by telephone offices.
- Interfaced with customers regarding line translation questions and problems.
- Compiled customer ordered software for DMS-100 Family projects.
- Verified software and peripheral module software loads.
- Trained entry level engineers in all software production engineer activities.

BOARDS AND SERVICE

CORPORATE

- **Higher Digital, LLC (Digital Transformation Company)**
Tysons, VA
Advisory Board Member (2020 – Present)

- **Vocate Education Solutions, Inc.**
Tampa, FL
Corporate Board Member (2021 – Present)
Chair (2026 – Present)
Vice-Chair of Board (2024 – 2025)
Chair, Finance Committee (2025 – Present)
Member of the Academic Affairs Committee
Member of the Information Technology Strategic Committee
Member of the Governance and Nominating Committee
Member of the Diversity, Equity and Inclusion Committee (2021 – 2024)
Member of Presidential Search Committee (2025 – Present)

- **TELUS North Carolina Community Board (2022 – Present)**
Global Philanthropic Board allocates grants to grassroots organizations that support vulnerable youth.

- **American Institute Corporate Board (2025 – Present)**
Corporate Board Member (2025 – Present)

EDUCATION

- **Wake Technical Community College**
Board of Trustees (appointed by Wake County Commissioners) (2020 – Present)
Chair of the Board of Trustees (2025 – Present)
Vice-Chair of Board of Trustees (2024 – 2025)
Member of Executive Committee (2025 – Present)
Member of Finance, Infrastructure and Audit Committee (2020 – 2025)
Vice-Chair, Finance, Infrastructure and Audit Committee (2021 – 2025)

- Approve new construction projects and receive construction and renovation updates
- Approve College technology plans and receive updates on technology investments
- Receive and review College financial audits; approve annual budget

- **North Carolina State University**
College of Sciences Foundation Board of Directors
Board Member (2025 – Present)
Board Member (2016 – 2023)
Member of Executive Committee (2017 – 2023)

- **North Carolina State University**
Chancellors’ African American Coordinating Council
Member (2015 – 2025)
Chair (2016 – 2025)

- **North Carolina State University**
Racial Equity Summit Guiding Coalition
Member (2020 – 2023)

- **North Carolina State University**
Chancellors Leadership Development Program, Shelton Leadership Center
Advisory Committee (2017 – 2020)

NONPROFIT

- **Raleigh Chamber of Commerce**
 - Women’s Leadership Task Force Member (2023 – Present)

- **Clinical and Patient Education Association**
 - Board Member (2021 – Present)

- **Girl Scouts, North Carolina Coastal Pines Board of Directors**
Board Member (2017 – 2023)

- **Public School Forum of North Carolina**
Board Member (2017 – Present)
Strategic Planning Committee (2018 – Present)
Member of Presidential Search Committee (2020)
Executive Committee (2018 – Present)
Color of Education Guiding Committee (2018 – Present)

Flood Center for Educational Equity and Opportunity Ad-Hoc Committee (2020-2021)
Member of Presidential Search Committee (2025 – Present)

GOVERNMENT

- **Wake Invests In Women**
Wake County, NC

Wake Invests in Women is a public, private and nonprofit collaboration working to close the gender wage and occupation gaps in Wake County, North Carolina.

Co-Chair, Steering Committee (2023 – 2025)

Steering Committee Member (2020 – 2025)

Co-Chair, Career and Credential Pipeline Subcommittee (2020 – 2023)

SCHOLARLY AND PROFESSIONAL HONORS AND AWARDS

- **2025 Trustee of the Year**
Awarded by the American Association for Women in Community Colleges
- **2024 Advocate Award**
Awarded by Head to Speech, Inc.
- **2024 Speak Life Global Impact Award**
Awarded by SpeakLife Enterprises and Dr. Laticia Nicole Beatty.
- **2021 Clergy Woman of the Year**
Awarded by The Female Pastors Fellowship
- **2019 North Carolina State University Outstanding Black Alumni Award**
Awarded by North Carolina State University
- **2019 HIS Coach Support Award**
Awarded by HIS Coach Training Academy
- **2018 Woman of Achievement**
Awarded by ACHI Publications
- **2016 Distinguished Alumni, Sciences and Diversity,**
Awarded by College of Sciences, North Carolina State University
- **2015 North Carolina Technology Woman of the Year**
Awarded by the North Carolina Technology Association
- **2015 North Carolina Chief Information Officer of the Year**
Awarded by the Triangle Business Journal
- **2013 Distinguished Alumnus and Alumni of the Year**
Awarded by College of Sciences, North Carolina State University
- **2010 Empower Award**
Awarded by North Carolina Education and Training Network MCNC.
- **Azuza Scholar in Divinity.** Awarded 2009. Regent University.
- **Graduate, State of North Carolina CIO School.** Awarded December 2008.

- **Graduate, Class XI, Leadership North Carolina.** Awarded 2004.
- **Member of the Academy for Creative Teaching.** Inducted January 2000. Academy for Creative Teaching and World Association for Case Method Research and Application.
- **Cyril O. Houle Scholar in Adult and Continuing Education.** Awarded 1999. Funded by the Kellogg Foundation.
- **Honorary Member of the Special Operations Forces United States Armed Forces, Special Forces, United States Army, Fort Bragg, NC.** Awarded 1999.
- **College of Physical and Mathematical Sciences, North Carolina State University; Top African-American Graduate Student Scholarship Achievement Award; 1986 - 1987.**
- **Department of Mathematics, North Carolina State University; Graduate Student Recognition for Outstanding Teaching in Mathematics; Awarded 1987, 1988.**

RESEARCH PROJECTS AND GRANTS

1. **North Carolina Community College System**, (2006-2016). Title: “Experiences of Web-based Instruction Among African American Students Enrolled in Community College Courses.” Grant Total: Independent/Non-sponsored Research.
2. **National Science Foundation**. (2000 - 2005). Title: Creating Multidisciplinary Curricular Paradigms: Bioprocessing and Chemical Engineering. Principal Investigator: Steve Peretti (Chemical Engineering), Academic Partners: Saundra Wall Williams (Adult and Community College Education), Lisa Bullard (Chemical Engineering); Chris Anson (English); Deanna Danels (Communications); Chris Daubert (Food Science); Rich Spontak (Chemical Engineering); and Margaret Heil (Computer Science) North Carolina State University. Grant Total: \$499, 090.00
3. **National Science Foundation** (2000 - 2003). Title: “National Science Foundation Green Processing Undergraduate Research Program.” Co-Principle Investigators: Christine Grant, Steve Peretti (Chemical Engineering), Saundra Wall Williams (Adult and Community College Education), North Carolina State University. Grant Total: \$621,153.00.
4. **College of Education, North Carolina State University**. (2001). Title: Attracting and Enhancing the Success of Historically Underrepresented Groups in Distance Delivered Graduate Degree Programs. Principal Investigators: James L. Burrow and Saundra Wall Williams (Adult and Community College Education). Grant Total: \$10,000.00
5. **Kellogg Foundation Award Recipient - Cyril O. Houle Scholars in Adult and Continuing Education**, (1999-2001). Title: “Adult Learning Principles as Instructional Design Factors for Effective Web-based Training.” Fellowship Total: \$40,000.00.
6. **North Carolina State University Faculty Research and Professional Development**, (2000). Title: “Facilitation Problems in Cross-Cultural Online Discussion Groups. Grant Total: \$5000.00.
7. **Faculty Diversity Professional Development Grant**. North Carolina State University, (1999). Title: “The Impact of Web-based Training on Adult Learning.” Grant Total: \$1800.00.
8. **Instructional Technology Competencies, College of Education and Psychology North Carolina State University** (1997 – 1998). A competency study focusing on Instructional Technology competencies across technology delivery areas in training and development. Grant Total: \$1500.00

9. **North Carolina State University**, (1999-2001). Title: “Experiences of Web-based Instruction Among African American Students Enrolled in Training and Development Graduate Courses.” Grant Total: Independent/Non-sponsored Research.

10. **North Carolina State University**, (1999). Title: “Learning in a Computer Mediated Environment.” Co-Principal Investigators: Sandra Wall Williams (Adult and Community College Education – North Carolina State University); Karen Watkins, Bradley Courtney (Adult Education – University of Georgia); Barbara Daley (Adult Education - University of Wisconsin at Milwaukee); Mike Davis (Adult Education – University of Manchester), Darryl Dymock (Adult Education – University of New England Australia). Grant Total: Independent/Non-sponsored Research.

11. **North Carolina State University**, (1999). Title: “Philosophical Orientation and Practice of Adult Educators who Deliver Web-based Instruction.” Grant Total: Independent/Non-sponsored Research.

PUBLICATIONS

Books Written

1. Williams, S. W. (co-author) (2026). *When Black Women Lead*. Professional Woman Publishing, Kentucky.
2. Williams, S.W. (co-author/contributor) (2024). *Leaves of Wisdom: A Book of Daily Meditations and Encouragement*. Alpha Kappa Alpha Sorority, Inc., Illinois.
3. Williams, S.W. (co-author) (2023). *Letters to My Corporate Sisters: Stories of Endurance, Elevation, and Encouragement*. AAPPEAL, Pennsylvania.
4. Williams, S.W. (co-author) (2023). *Women Who Prosper*. Cheryl Wood Empowers, Maryland.
5. Williams, S.W. (co-author) (2023). *Stories of the World's Greatest Speakers*. Leadership Experience Tour, Michigan.
6. Williams, S.W. (co-author with Les Brown) (2021). *You Are Enough*. Cheryl Wood Empowers, Maryland.
7. Williams, S. W. (co-author) (2020). *Beyond Inspiration: 14 Transformational Prayers to Increase Your Impact and Influence*. Courageous Life Academy, North Carolina.
8. Williams, S. W. (co-author) (2017). *The Female Factor: A Confidence Guide for Women*. Professional Woman Publishing, Kentucky.
9. Williams, S. W. (co-author) (2016). *The Female Architect: How to Rebuild Your Life*. Professional Woman Publishing, Kentucky.
10. Williams, S. W. (co-author) (2014). *Woman Power: Strategies for Female Leaders*. Professional Woman Publishing, Kentucky.
11. Williams, S. W. (co-author) (2014). *Baby Boomers: Secrets of Life after 50*. Professional Woman Publishing, Kentucky.
12. Williams, S. W. (2011). *The Ministry Within*. Godzchild Publications, New Jersey.

Refereed Journal Articles

1. Williams, S. W., Watkins, K., Daley, B., Courtenay, B., Davis, M., & Dymock, D. (2001). Facilitating Cross-Cultural Online Discussion Groups: Implications for Practice. *Distance Education: An International Journal*, 22, 151 – 167.
2. Daley, B., Watkins, K., Williams, S. W., Courtenay, B., Davis, M., & Dymock, D. (2001). Exploring Learning in a Technology Enhanced Environment. *Education, Technology, and Society*, 4, 126 - 138.

Refereed Article in Edited Book

1. Williams, S. W. (2002). Instructional Design Factors and the Effectiveness of Web-based Training/Instruction. In *The Cyril O. Houle Scholars in Adult and Continuing Education Program Global Research Perspectives: Volume II* (pp. 132 – 146). The University of Georgia.
2. Williams, S. W., Watkins, K., Daley, B., Courtenay, B., Davis, M., & Dymock, D. (2000). Cross-cultural Reflection on Work-based Learning: An Application of Research, Teaching, and Learning Using the Case Method. In Hans Klein (Ed) *Creative Teaching* (pp. 11 – 20). Madison: Omni Press.

Book Chapters

1. Williams, S. W. (2002). Discussion Groups and Chat: Electronic Tools for Building Online Communities. In G. Piskurich (Ed.) *The American Management Association Handbook of e-learning*. [Publication In Press].
2. Williams, S. W. and Burrow, J. L. (2001). Elements of an introduction chapter. In E. Farmer and J. Rojewski (Eds.) *Research pathways: Writing professional papers, theses, and dissertations in workforce education* (pp. 57 – 72). Lanham: University Press of America.
3. Williams, S. W. (2000). Job Aids and Performance Support Systems. In G. Piskurich, P. Beckschi, and B. Hall (Eds.) *The American Society for Training and Development Handbook of Training Design and Delivery* (pp. 415 – 429). New York: McGraw-Hill.

Book Reviews in Scholarly Journals

1. Williams, S.W. (2000) [Review of the book Faculty Guide for Moving Teaching and Learning to the Web]. *Community College Review*, 28, 80 – 83.
2. Williams, S.W. (1999). [Review of the book Building Robust Competencies]. *Human Resource Development Quarterly*. (Accepted for Publication)

Peer Reviewed Conference Papers

1. Dymock, D., Daley, B., Williams, S., Davis, M., Courtenay, B., Watkins, K. (2001). Lifelong Learning and Learning Online: A Case Study. *Open and Distance Learning Association of Australia, Inc. Publication.*
2. Williams, S. W., Watkins, K., Daley, B., Courtenay, B., Davis, M., & Dymock, D. (2001). Facilitating Cross-Cultural Online Discussion Groups: Issues and Challenges. *Proceedings of the 42nd Adult Education Research Conference*, 417 - 422.
3. Williams, S. W. (2001). Experiences of Web-based Instruction Among African American Students Enrolled in Training and Development Graduate Courses. *Proceedings of the Academy of Human Resource Development Conference, 1*, 93 – 98.
4. Williams, S.W. (2000) Experiences and Perceptions of Web-based Instruction Among African American Students Enrolled in Adult Education/Training and Development Graduate Courses. *Proceedings of the African-American Pre-Conference of the Adult Education Research Conference*, 45 – 52.
5. Williams, S. W. (2000). Towards a Framework for Teaching and Learning in an Online Environment. *Proceedings of the Academy of Human Resource Development Conference, 1*, 21 - 24.
6. Williams, S. W. (2000). Do We Practice What We Preach: An Examination of the Philosophical Orientation and Practice of Adult Educators Who Deliver Web-based Instruction. *Proceedings of the Eastern Regional Adult Education Research Conference*, 257 - 262.
7. Williams, S. W. (1999) Improving Technical Training: The Effectiveness of Technical Subject Matter Experts as Trainers. *Proceedings of the Academy of Human Resource Development Conference*, 588 – 595.

Other Scholarly Publications

1. Harden, M., Williams, S. (2024). *Nurturing Children: Out of the Mouth of Babes*. Shaw University Divinity School.
2. Williams, S. W. (2003). Guest editorial. *The Journal of Workplace Learning, 15*, 4 – 5.
3. Pettit, J., Francis, R. Closson, R., Sparks, B. Williams, S. (2002). Editorial Team for the Proceedings of the 43rd Annual Adult Education Research Conference.
4. Williams, S. W. (2001). The effectiveness of subject matter experts as technical trainers. *Human Resource Development Quarterly, 12*, 91 – 97.

5. Williams, S. W. (1996). The Effectiveness of Technical Trainers in the Delivery of Technical Training. (Doctoral dissertation, North Carolina State University). *Dissertation Abstracts International*, 57-07A.

RESEARCH INTERESTS

Women in Leadership

- Leadership and Women in Community Colleges
- Leadership and Women in Science, Engineering, Technology and Mathematics (STEM)

Teaching and Learning in Technology Based Environments

- Community College Students in Information Technology
- Women in Information Technology
- Community College Faculty and their use and perceptions of distance learning
- Adult learning and Web-based/on-line instruction.
- Teaching and Learning Theories and Web-based/on-line instruction.
- Instructional strategies in an online teaching/learning environment

RESEARCH SUPERVISED

Doctor of Education

1. Valentine, Joyce (2019) A Case Study on the Persistence of Rural African American Males Attending Early College High Schools in North Carolina. (Member of Doctor of Education Advisory Committee)
2. McDonald-Fletcher, Varnell (2008) *The Impact of Stress and Social Support on Burnout*. (Co-chair of Doctor of Education Advisory Committee)
3. Crawford, Paula (2003). *Exploring the Development of Teaching Expertise: Novice and Expert Teachers Reflection Upon Professional Development*. (Chair of Doctor of Education Advisory Committee)
4. Barden, M. (2000). *University of North Carolina Faculty Perceptions of the Degree to which they Apply the Principles of Adult Education within the Distance Education Environment and the Barriers to Becoming more Learner-Centered in Practice*. (Co-chair of Doctor of Education Advisory Committee)

5. Riggans, Lou Ellen (2000). *Career Preparation of Academic Deans at Small Liberal Arts Universities in the State of North Carolina and the impact on Effectiveness*. (Chair of Doctor of Education Advisory Committee)
6. Patton, Lisa Joanne (2000). *Issues of Online Program Planning Process*. (Chair of Doctor of Education Advisory Committee)

Master of Science

1. Johnson, K. (2001). *An Analysis of the Programming Process of an HIV/AIDS Training Program*. (Chair of Master of Science Advisory Committee)

Master of Education

1. Foley, C. (2001). *Strategic Planning for Learning and Development, Changing from Training and Development to Human Performance Technology: An Organizational Study*. (Master of Education Major Advisor)
2. Boaz, B. (2001). *A Comprehensive View of e-Learning in Industry*. (Master of Education Major Advisor)
3. Redinger, A. (2001). *Assessment of the Implications of a Virtual Orientation Program at North Carolina State University*. (Master of Education Major Advisor)
4. Wieland, L. (2001). *The Human Aspect of Learning Technologies: Why Learners are Primary and Technology is Secondary*. (Master of Education Major Advisor)
5. Cockman, L. (1999). *Characteristics of a Learning and Knowledge Sharing Organizational Culture*. (Master of Education Major Advisor)
6. Seare, J. (1999). *Barriers to Participation in Employee Job Training and Skills Development Programs in the Highway Construction Industry*. (Master of Education Major Advisor)
7. Williams, L. (1999). *Credibility for Human Resource Development Practitioners in a Managed Care Environment*. (Master of Education Major Advisor)

COMMITTEE/NATIONAL/STATEWIDE ASSIGNMENTS

NATIONAL/STATEWIDE

- **Board of Directors, North Carolina Longitudinal Data System** (2012 – 2016)
- **North Carolina E-Learning Commission** (appointed by Governor of North Carolina, 2010 – 2012, reappointed 2012 – 2016)
- **Board of Directors, North Carolina State Chapter of the Southern Regional Council on Black American Affairs** (2001 – 2016). Program Committee (2004 – 2016)
- **Executive Advisory Board, North Carolina Women and Money** (2001 – 2007).
- **Advisory Board, North Carolina Women’s Business Center** (2001 – 2009).
- **Chair of Advisory Board, North Carolina Women’s Business Center** (2001 – 2004).

COMMUNITY COLLEGE SYSTEM

- **North Carolina Community College System Planning and Research Organization** (2001 – 2016).
- **North Carolina Community System Institutional Information Processing System User Group** (2001 – 2016).
- **North Carolina Community System Information Systems for the Future Steering Committee** (2001 – 2015).
- **Women Administrators in Higher Education** (2002 – Present)
- **North Carolina Community System Distance Learning Council** (2001 – 2016).
- **North Carolina Community System Staff Award, Committee Chair** (2001 – 2016).

UNIVERSITY SYSTEM

- **North Carolina State University, Chancellor’s Commission on African American Affairs** (2009 – present)
- **College of Education and Psychology, North Carolina State University, Research Committee Chair** (1999 – 2001), Member (1998 – 2001).
- **Connect in North Carolina, North Carolina State University, Connect in North Carolina (CINC) Advisory Committee** (1999 – 2001).
- **North Carolina State University, African-American Faculty and Staff Organization** (1997 - Present)
- **College of Education Focus on Success, Display – Distance Delivered Masters Degree in Training and Development, Emerging Issues Forum** (2001)
- **North Carolina State University, Nomination Committee, Dean of the College of Education and Psychology Search.** (1999- 2000)
- **Department of Adult and Community College Education Higher Education Faculty Member Search Committee, North Carolina State University** (2000)
- **Department of Adult and Community College Education Department Head Search Committee, North Carolina State University** (1998 – 1999)
- **Director, North Carolina State University Training and Development Internship Program, Raleigh, NC.** Student program that teams with business and industry in North Carolina to provide internships for training and development graduate students. (1997 – 2002)
- **Vision 2030 Science and Technology Workforce Task Force.** State of North Carolina (2000).
- **Learning Technology Services, North Carolina State University, Raleigh, NC.** Designed, developed and implemented the workshop “Summer Institute for Distance Learners – Instructional Techniques Workshop for Distance Learning Institute Trainers.” The purpose of the workshop was to develop the teaching skills of subject matter experts who are faculty for the institute North Carolina State University Distance Learning Institute. (1999)
- **Center of Excellence Focus Group Participant, North Carolina State University.** Participated in the planning retreat to establish an Advanced Technology Education Center in North Carolina to enhance Science, Math, Engineering, and Technology Education. (1999)

- **North Carolina Agricultural Extension, North Carolina State University, Raleigh, NC.** Designed and implemented a series of workshops on Training Classroom Management for North Carolina Cooperative Extension Field Faculty and Instructors in the “Adding Gusto to In-Service Training (AGIST)” (1998)
- **Chair of the “Transitions” Research Symposium, North Carolina State University Training and Development Conference, Raleigh, NC (October 1998)**
- **Director, North Carolina State University Training and Development Professionals Forum, Raleigh, NC (October 1998)**

PROFESSIONAL CONSULTING

- **Research Consultant, Black Church Revitalization Collaborative, Shaw University Divinity School and The Lily Foundation: 2023 – present**
- **Leadership Training and Coaching, North Carolina State University: Current**
- **Leadership Expert, Oracle: 2017 - 2019**
- **Leadership Expert, McDonalds: 2017 - 2019**
- **Leadership Training Expert, Fayetteville State University: 2015, 2016**
- **Expert Adult Education/Workplace Learning Consultant, Member Technical Review Panel, National Center for Education Statistics, U. S. Department of Education National Household Education Survey: 2003, 2005 (2001-2005)**
- **Research Consultant, IBM, Research Triangle Park, NC.** Currently serve as a member of a research team designing and developing a learning strategy for all business units of IBM. (2000 – 2001)
- **Workshop Presenter, Pitt County Community College, Greenville, NC.** Designed and implemented a workshop to Community College Faculty entitled “Techniques for Integrating the Internet into the Classroom.” Sponsored by the North Carolina Community College System 2000- 2001 Technology Grant (September, 2000)
- **Research Consultant, United States Army – Special Forces Operations Command, Fort Bragg, NC.**
 - Supervised a research team focused on gender issues in the Special Forces Operations Command.

- Designed and facilitated focus group moderator training.
 - Analyzed focus group data on gender issues.
 - Submitted a written report to the United States Army containing research results, conclusions and recommendations for improvement. (1999)
-
- **Project Manager Web-Based Training Design Team, North Carolina Community College System, Raleigh, NC.** Designed and implemented a Web-based training program for North Carolina Community College faculty. The program focused on integrating technology into the community college classroom. This project also included two Training and development Master of Education students. (1998 – 1999)

SCHOLARLY CONTRIBUTIONS

- **Editorial Board, *Journal of Workplace Learning***, MCB University Press. (2000 – 2014)
- **Guest Editor, *Journal of Workplace Learning*, 15**, MCB University Press. (2003)
- **Commission of Professors of Adult Education**, Co-Chair, Instructional Improvement Special Interest Group (2000 – 2002).
- **Expert Adult Education/Workplace Learning Consultant/Member Technical Advisory Panel**, National Center for Education Statistics, U. S. Department of Education National Household Education Survey: 2003, 2005 (2000 - Present)
- **Manuscript Reviewer, *Human Resource Development Quarterly***. (1999 – 2014).
- **Steering Committee, 2002 African American Adult Education Research Pre-Conference** (2002)
- **Planning Committee, 2002 Adult Education Research Conference** (2000 – 2002)
- **Steering Committee Member, Entrepreneurial Education Network**, North Carolina Technological Development Authority, Inc. (1998 – 2000)
- **Manuscript Reviewer, *Academy of Human Resource Development Conference Proceedings***. (2000, 2001, 2002, 2003)
- **American Association for Adult and Continuing Education Leadership Summit** (Invited Participant). San Antonio, TX (October 13, 1999)
- **Manuscript Reviewer, 1999 American Educational Research Association - Division J.** (1998)

PROFESSIONAL PRESENTATIONS

***** This list does not include the numerous presentations made to community colleges, community college organizations, the North Carolina General Assembly, professional workshops, podcasts, and other venues related to work from 2003 to the present.**

1. Williams, S. W. (February 2026) Speaker. North Carolina State University College of Sciences, Raleigh, North Carolina.
2. Williams, S. W. (February 2025) Speaker/Trainer. City of Henderson, Henderson, North Carolina.
3. Williams, S. W. (April 2025) Speaker. North Carolina Central University Chancellor Installation, Durham, North Carolina.
4. Williams, S. W. (February 2025) Speaker/Trainer. City of Henderson, Henderson, North Carolina.
5. Williams, S. W. (February 2025) Speaker. North Carolina State University Development and Leadership Conference, Cary, North Carolina.
6. Williams, S. W. (November 2024) Speaker. The Chamber of Catawba County Women's Leadership Conference, Hickory, North Carolina.
7. Williams, S. W. (September 2024) Speaker. The North Carolina Technology Association Women's Leadership Conference, Wilmington, North Carolina.
8. Williams, S. W. (May 2024) Speaker. ATHENA Leadership Conference, Cary, North Carolina.
9. Williams, S. W. (February 2024, May 2024) Speaker. Women's Leadership Conference, Raleigh, North Carolina.
10. Williams, S. W. (November 2023) Speaker. Women in Technology Summit, Raleigh, North Carolina.
11. Williams, S. W. (August 2022, August 2023) Speaker. Multicultural Women's National Conference, Virtual.
12. Williams, S. W. (February 2023) Keynote Speaker. North Carolina State University College of Sciences Women in STEM, Raleigh, North Carolina.

13. Williams, S. W. (July 2022, July 2023) Speaker. Salesforce “Dreaming In Color Technology Conference, Raleigh, North Carolina.
14. Williams, S. W. (October 2021) Keynote Speaker. North Carolina Community College System Information Technology Leadership Conference, New Bern, North Carolina.
15. Williams, S. W. (2020, 2021) Speaker. Comeback Champions Conference, Virtual.
16. Williams, S. W. (June 2016, 2017) Workshop Speaker. Virginia Women’s Business Conference, Leesburg, Virginia.
17. Williams, S. W. (May 2014) Commencement Speaker. North Carolina State University, College of Sciences, Raleigh, North Carolina.
18. Williams, S. W. (May 2012) Commencement Speaker. Richmond Community College, Rockingham, North Carolina.
19. Williams, S. W. (May 2012) Commencement Speaker. Richmond Community College, Rockingham, North Carolina.
20. Williams, S. W. (May 2012) Commencement Speaker. James Sprunt Community College, Keanansville, North Carolina.
21. Williams, S. W. (May 2011) Commencement Speaker. Vance Granville Community College, Hendersonville, North Carolina.
22. Williams, S. W. (May 2010) Commencement Speaker. Mitchell Community College, Statesville, North Carolina.
23. Williams, S. W. (May 2008) Commencement Speaker. Randolph Community College, Asheboro, North Carolina.
24. Williams, S. W. (May 2007) Commencement Speaker. Lenoir Community College, Kinston, North Carolina.
25. Williams, S. W. (2003, October). Respondent – *Next Generation Learner*. North Carolina State University First Friday Forum, Raleigh, NC
26. Williams, S. W. (2003, February). Keynote Speaker, North Carolina Community College Planning and Research Organization, Charlotte, NC
27. Williams, S. W. (2002, November). *Leadership: Where Do We Go From Here?* North Carolina Southern Regional Council on Black American Affairs, Greensboro, NC.

28. Williams, S. W. (2002, April). *Retaining Distance Education Students*. North Carolina Southern Regional Council on Black American Affairs, Kinston, NC.
29. Williams, S. W. (2002, February). *Identifying, Developing, Advancing, and Supporting Women in Senior Level Positions*. Council for Advancement and Support of Education (CASE), District III Conference, Atlanta, GA.
30. Williams, S. W., Courtenay, B. (2001, June). *Facilitating Cross-Cultural Online Discussion Groups: Issues and Challenges*. Paper presented at the Adult Education Research Conference, Lansing, MI.
31. Williams, S. W. (2001, May). *Philosophy and Practice: Instructional Design Factors and Their Impact on the Design of Web-based Training*. Paper presented at the Houle Scholars Pre-Conference of the Adult Education Research Conference, Lansing, MI.
32. Williams, S. W. (2001, May). *The Impact of the Web to Corporate Training*. National Society of Black Engineers-Research Triangle Park Alumni Extension, Research Triangle Park, NC.
33. Williams, S. W. (2001, April). *Distance Learning for North Carolina Business and Industry*. Raleigh-Wake Chapter of the Human Resource Management Association, Raleigh, NC.
34. Williams, S. W. (2001, April). *Ethics and Web-based Training*. United States Agricultural Information Network Conference Technologies Exposition, Raleigh, NC.
35. Williams, S. W. (2001, March). *Experiences of Web-based Instruction Among African American Students Enrolled in Training and Development Graduate Courses*. Paper presented at the Academy of Human Resource Development Conference, Tulsa, OK.
36. Williams, S. W., Crawford, P. (2001, March). *Cross-Cultural Reflection on Work-based Learning: Using Online Discussion to Facilitate Inquiry-Guided Instruction*. North Carolina State University Campus-wide Symposium on Inquiry-Guided Instruction, Raleigh, NC.
37. Williams, S. W. (2000, November). *Developing and Facilitating Online Discussion Groups*. Commission of Professors in Adult Education: Instructional Innovations, Providence, RI.
38. Williams, S. W. (2000, November). *Exploring the Processes Through Which Participants Learn in a Computer Mediated Virtual Environment*. Commission of Professors in Adult Education Conference: Human Resource Development, Providence, RI.
39. Williams, S. W. (2000, November). *Adult Educators: Do They Practice What They Preach in a Web-based Learning Environment?*. American Association of Adult and Continuing Education Conference, Providence, RI.

40. Williams, S. W. (2000, September). *Ethics and Web-based Training: Don't Be Caught in the Dark*. North Carolina State University 2000 Instructional Technologies Exposition, Raleigh, NC.
41. Williams, S. W. (2000, June). *Experiences and Perceptions of Web-based Instruction Among African American Students Enrolled in Adult Education/Training and Development Graduate Courses*. Paper presented at the African-American Pre-Conference of the Adult Education Research Conference, Vancouver, British Columbia, Canada.
42. Williams, S. W. (2000, May). *Using the Case Method to Teach Students in a Cross-Cultural and Cross-Institutional Online Environment*. Paper presented at the Diversity in Higher Education Conference, North Carolina State University, Raleigh, NC.
43. Williams, S. W. (2000, March). *Do We Practice What We Preach: An Examination of the Philosophical Orientation and Practice of Adult Educators Who Deliver Web-based Instruction*. Paper presented at the Eastern Regional Adult Education Research Conference, State College, PA.
44. Williams, S. W. (2000, March). *Instructional Design Factors and the Effectiveness of Web-based Training: Study Update*. Paper presented at the Cyril O. Houle Scholars in Adult and Continuing Education Program Retreat, Athens, GA.
45. Williams, S. W. (2000, March). *Towards a Framework for Teaching and Learning in an Online Environment*. Paper presented at the Academy of Human Resource Development 2000 Conference, Research Triangle Park, NC.
46. Williams, S. W. (2000, February). *Ethics and Web-based Training: Don't Be Caught in the Dark*. Presented at the American Society for Training and Development and the Society for Applied Learning Technology International Interactive Multimedia Conference, Orlando, FL.
47. Williams, S. W. (2000, January). *Cross-cultural Reflection on Work-based Learning: An Application of Research, Teaching, and Learning Using the Case Method*. Paper presented at the Academy for Creative Teaching and World Association for Case Method Research and Application Conference, Lucerne, Switzerland.
48. Williams, S. W. (1999, December). *Management of Technology Education Courses*. Presented at the Epsilon Pi Tau International Honorary Professional Fraternity for Education in Technology, Alpha Pi Chapter. Fall Semester Luncheon, North Carolina State University, Raleigh, NC.
49. Williams, S. W. (1999, September). *Teaching using Technology: Effective Instructional Design*. Presented at the North Carolina State University 1999 Instructional Technologies Exposition. Presented with Joel Jordan, student, Department of Adult and Community College Education, Raleigh, NC.

50. Williams, S. W. (1999, May). *Web-based Training from the Viewpoint of the Instructor*. Presented at the American Society for Training and Development – Research Triangle Chapter, Research Triangle Park, NC.
51. Williams, S. W. (1999, March). *Ethical Issues Surrounding the Development of Web-based Training*. Presented at the American Society for Training and Development – Research Triangle Chapter, Research Triangle Park, NC.
52. Williams, S. W. (1999, March). *Instructional Design Factors and the Effectiveness of Web-based Training*. Paper presented at the Cyril O. Houle Scholars in Adult and Continuing Education Program 1999 Retreat, Guanajuato, Mexico.
53. Williams, S. W. (1999, March). *Improving Technical Training: The Effectiveness of Technical Subject Matter Experts as Trainers*. Paper presented at the Academy of Human Resource Development Conference Research Paper Presentation, Alexandria, VA.
54. Williams, S. W. (1996). *The Focus Group as a Qualitative Research Method*. North Carolina State University, Department of Adult and Community College Education, Raleigh, NC.
55. Williams, S. W. (1996). *Demystifying Technology: The Importance of Training*. North Carolina Institute of Minority Economic Development Tech-Knowledge Business Enterprise Forum, Chapel Hill, NC.
56. Williams, S. W. (1994). *Local Loop Fiber Optic Technology: A Tutorial*. Presented at the Local Loop: Fiber, Coax, Wireless, Competition, and Customers ComForum, International Engineering Consortium, Phoenix, AZ.

INVESTMENT/BUSINESS/PROFESSIONAL AFFILIATIONS

BLACK WOMEN INVESTMENT CORPORATION, INC.

**Investment Organization for African American Women
Raleigh-Durham, NC**

November 1988 - 2015

- Founding partner of BWIC, Inc. The purpose of BWIC, Inc. is to increase the awareness and knowledge of investing for African American and other underrepresented communities.
- BWIC offices held:

– Vice President	2003 – 2006
– Financial Analyst/Portfolio Manager	1999 – 2000
– President	1995 – 1997
– Vice-President	1993 – 1995
– Director of Education	1997 – 1999
– Secretary/Treasurer	1988 - 1991

NATIONAL ASSOCIATION OF INVESTORS CORPORATION (NAIC)

**National Board of Directors
Royal Oak, MI**

September 1996 – June 2001

- Elected to the National Board of Directors for NAIC. The purpose of the NAIC is to: (1) expand the number of individual investors; (2) to develop and interact with regional chapters of NAIC; (3) to plan and execute the annual National Educational Congress. It also provides a program of investment information and education for individual investors and investment clubs worldwide. Currently in second term of appointment.
- Served as the National Director of Training for NAIC Regional Chapter Directors
- Served as a committee member on Regional InvestFest Committee and the National Congress Committee.
- Presented national and regional seminars to investment clubs and individual investors on various investing concepts and topics.
- Designed curriculum for national and regional education conferences.

NATIONAL ASSOCIATION OF INVESTORS CORPORATION (NAIC)**CENTRAL NORTH CAROLINA REGION**

Member Central North Carolina Region

January 1990 – June 2004

Regional Board of Directors

January 1993 – June 2001

- Provided educational leadership for 5000 investment club members and individual investors in the central North Carolina area.

**President, Central North Carolina Region Board of
Directors**

January 1997 – January 1999

Director of Education and Training

April 1993 - December 1996

Central North Carolina Region Board of Directors

- Designed, developed, implemented, and evaluated investment education and training programs for individual investors and investment clubs in Central North Carolina region.
 - Created and directed the 1995 and 1996 *NAIC Investors Education Fair*.
 - Supervised Satellite Associate Directors in the area of NAIC training.
 - Marketed NAIC education and training programs to NAIC members.
-

INVESTMENT PUBLICATIONS

- Williams, S. W. (1999). Analyzing the Annual Report. *Better Investing*, 48, 16 – 18.
 - Williams, S. W. (May 24, 1998). Ten Stocks to Study. *The News and Observer*. Raleigh, NC.
 - Williams, S. W. (April 19, 1998). Ten Stocks to Study. *The News and Observer*. Raleigh, NC.
-

INVESTMENT PRESENTATIONS and COURSE DEVELOPMENT

(This list does not include the numerous presentations made nationally and statewide to investment clubs, individual investors, and other investment-related presentations)

- **“Analyzing the Annual Report: Key Financial Ratios.”** National Association of Investors Corporation InvestFest Regional Congress, Austin, TX. (March 2001).
- **“Analyzing the Annual Report: General Overview.”** National Association of Investors Corporation InvestFest Regional Congress, Austin, TX. (March 2001).
- **“Analyzing the Annual Report.”** National Association of Investors Corporation National Congress, Nashville, TN. (September 1999).
- **“Analyzing the Annual Report.”** National Association of Investors Corporation InvestFest, Phoenix, AZ. (April 1999).
- **“Mutual Fund Investments.”** Alpha Kappa Alpha Sorority Inc., Cary, NC. (October 1998).
- **“How to Start and Run a Profitable Investment Club.”** American Association of Individual Investors, Research Triangle Park, NC. (September 1998).
- **“How to Start and Run a Profitable Investment Club.”** 20th Annual National Black MBA Association Conference, Detroit, MI. (September 1998).

- **“Analyzing the Annual Report.”** National Association of Investors Corporation National Congress, San Jose, CA. (October 1998).
- **“Analyzing the Annual Report.”** National Association of Investors Corporation Regional Congress, Charlotte, NC. (May 1998).
- **“Nike Shoes or Nike Stock.”** First Annual Business Club Appreciation Dinner, Business and Accounting Clubs, Shaw University, Raleigh, NC. (April 1996).
- **“Six Strategies to Investment Success.”** Black Women’s Expo, Durham, NC. (May 1995).
- Conducted statewide investment workshops.

INVESTMENT PROGRAMS DESIGNED, DEVELOPED, IMPLEMENTED

- **“2000 Pre-Congress Director Training – Philadelphia, PA”.** National Association of Investors Corporation. Designed, implemented, and evaluated a national training program for NAIC regional chapter directors.
- **“1999 Pre-Congress Director Training – Nashville, TN”.** National Association of Investors Corporation. Designed, implemented, and evaluated a national training program for NAIC regional chapter directors.
- **“Investment Education Fair.”** National Association of Investors Corporation Central North Carolina Region. Designed, implemented, and evaluated a regional training program for investment clubs and individual investors.
- **“Investment Club Forums.”** National Association of Investors Corporation Central North Carolina Region. Designed and implemented a regional training program for investment clubs and individual investors

INVESTMENT MEMBERSHIPS

- National Association of Investors Corporation (1990 – 2008)
- Coalition of Black Investors (1998 – 2001)

INVESTMENT CONTRIBUTIONS

- Textbook Reviewer – National Association of Investors Corporation (1999). *Investing for Your Future*. South-Western Educational Publishing: Cincinnati.
-

INVESTMENT HONORS

- Money Wise (2002, January). Featured in *Black Enterprise* article on Black Women Investment Corporation.
- **CNBC Market Watch** (2001, January). Featured on an internationally syndicated television program about investment clubs.
- Selling Frenzy Hits Home (2000, October 13). Featured in the *News and Observer* article on the stock market.
- The Perils of Plastic (2000, February 14). Featured in *Business Week* article on consumer debt.
- Investment Clubs: Where Women Outshine Men (Accessed 1999, March). Featured in an article for *Money Insider* on Women and Investing.
- Ways to Make Your Investment Club Prosper (1998, February). Featured in *Black Enterprise* on Investment Clubs.
- Stock Rising (1998, February 22). Featured in the *News and Observer* article on the investment clubs.
- Workshop for a Different Sort of Green Thumb (1998, May 29). Featured in the *Seven Lakes Times* article on a workshop to local investors.
- Investment Clubs Offer Main Street a Taste of Wall Street (1994, September 11). Featured in *The Herald-Sun* article on the investment clubs.

COMMUNITY and FAITH BASED INVOLVEMENT

FULL GOSPEL BAPTIST CHURCH FELLOWSHIP OF NORTH CAROLINA

- **State Director, Administration, State of North Carolina Full Gospel Baptist Church Fellowship** (appointed June 2017 - 2021)
- **District Director, Christian Education, Central District of the Full Gospel Baptist Church Fellowship** (May 2011 – June 2017)

ALPHA KAPPA ALPHA SORORITY, INC.

- **Current Member** – Silver Level Membership (25 + years active service)
- **Current Member** - Mid Atlantic Regional Meditate and Rise Committee
- **Initiated** 1984 Kappa Omicron Chapter, North Carolina State University, Raleigh, NC

SOLID ROCK MINISTRY INTERNATIONAL, GARNER, NC

- **Licensed Minister** (April 2000); **Ordained Elder** (June 2005)
- **Elder of Christian Education** (December 2008 – March 2019);
- **Director of Discipleship and Spiritual Growth** (appointed March 2019 - present).
Direct leadership of the following ministries: Christian Education, Women, Men, Golden Agers (Senior Citizens), Young Adults, Couples, and Singles
- **Pastoral Search Committee** (February 2025 – February 2026)

PRAYING SHE-EO, RALEIGH, NC

- **Ministry Advisor** (January 2025 - Present)

ATHENA OF THE TRIANGLE, RALEIGH, NC

- **Leadership Trainer** (January 2025 - Present)

ALPHA KAPPA ALPHA SORORITY, INC.

**Graduate Advisor to Undergraduate Chapter at
North Carolina State University, Raleigh, NC**

January 1990-December, 1993

- Supervised undergraduate chapter of Alpha Kappa Alpha Sorority, Inc. at North Carolina State University.
- Graduate Advisor: Liaison between the North Carolina State University undergraduate chapter and the Raleigh, NC graduate chapter of Alpha Kappa Alpha Sorority, Inc.

T.E.A.C.H. (Teaching and Education for Active Christlike Holiness™) Ministries, Inc.

Founder, Executive Director

May 2003 - Present

The mission of T.E.A.C.H. Ministries is to deliver dynamic TEACHing™ of God's Word in Spirit and in Truth in order to develop and empower women ministers, teachers, and leaders all over the world to complete their God given assignment for Kingdom building ministry. T.E.A.C.H. is working to maximize the ministry potential of women in ministry leadership all over the world in God's Word. This mission is accomplished through seminars, study materials, small group study sessions, conferences, retreats, and study tours.

RALEIGH BAPTIST BIBLE INSTITUTE

Bible College Instructor

April 2002 - 2011

Teach courses to students seeking a Diploma in Biblical Studies

Course Taught

- Character Development
- Psalm 23
- The Christian Family
- Family Financial Management
- Science and the Bible

SOLID ROCK BIBLE COLLEGE

Bible College Instructor

January 2003 - 2015

Teach courses to students seeking a Bachelors Degree, Masters Degree, and Doctorate Degree in Ministry

Courses Taught

- The Making of a Leader I
- The Making of a Leader II
- The Making of a Leader III
- Spiritual Authority
- The Prophetic Gifting

Solid Rock School of Ministry

January 1997 – December 2000

- Designed and implemented a series of training programs for Christian leaders, educators, and trainers at Solid Rock Ministry International.

Vision Activation and Mobilization (VAM)

April 1998 - 2001

- Developed and evaluated (with VAM leadership team) the VAM program. This program reorganized the ministries at Solid Rock Ministry International for efficient and effective service.

Rock Solid Singles of Purpose Ministry

January 1999 – December 2000

- Organized and implemented programs for singles at Solid Rock Ministry International.

New Member Ministry

January 1996 – December 1999

- Organized and implemented programs for new members at Solid Rock Ministry International. Facilitated the new members in the Baptism process.

Short Term Missionary to Kenya, Africa

August 2000

DEVELOPED SPIRITUAL PROGRAMS AND CURRICULA

- **“Restoration International Ministry Women’s Retreat.** Restoration International Ministry (Fort Fisher State Recreation Area, Kure Beach, NC, March 26 – 28, 2004; William and Margaret Reader, Pastors).
- **“Spiritual Leadership – Becoming a Servant Leader: Leadership Conference and Training” (Parts I and II).** Abundant Life Christian Center Church of God in Christ (April 2001, June 2001; Superintendent Stenneth Powell, Sr., Pastor).
- **“Team Building for Kingdom Building”. Vision Activation and Mobilization Leadership Training Program and Manual.** Solid Rock Ministry International (October 1999; Bishop L. Foday Farrar, Pastor).
- **“Ministry Strategic Planning”. Vision Activation and Mobilization Leadership Training Program and Manual.** Solid Rock Ministry International (April 1999; Bishop L. Foday Farrar, Pastor).
- **“New Member Orientation Guide”.** Solid Rock Ministry International (January 1998; Bishop L. Foday Farrar, Pastor)
- **“Teaching and Facilitating for the Glory of God.”** Teacher and Facilitator Training for Solid Rock School of Ministry, Solid Rock Ministry International (August 1997, August 1998, January 1999; Bishop L. Foday Farrar, Pastor).

REFERENCES

References are available upon request.

Dr. Sandra Wall Williams
4909 Knightsbridge Way
Raleigh, NC 27604
drsaundra@drsaundraonline.com
919-539-1443
April 7, 2026

Wake County Board of Commissioners

Wake County, North Carolina

Dear Commissioners,

I respectfully submit this letter to express my desire to be reappointed to the Wake Technical Community College Board of Trustees. It has been a distinct honor to serve in this role since my initial appointment in 2020 and my reappointment in 2022. My service on the Board has been rooted in a deep commitment to educational excellence, student success, responsible governance, and the continued advancement of Wake Tech as a vital institution for our community and region.

During my tenure, I served in several leadership roles, including my current position as Chair of the Board of Trustees and previous service as Vice Chair of the Board and Vice Chair of the Finance, Infrastructure, and Audit Committee. These roles have allowed me to contribute strategically to the institution's governance while helping strengthen policies and initiatives that expand opportunity and enhance student outcomes.

One of the most meaningful aspects of my service has been my direct engagement with students through the Wake Tech Career Guides Mentor Program. In this capacity, I mentor, guide, and encourage students, particularly those pursuing careers in STEM fields. I believe strongly that Wake Tech serves as a critical pipeline for talent development, workforce readiness, and economic mobility, and I am proud to support students as they prepare to enter high-demand industries.

I have also worked to help elevate Wake Tech's leadership and innovation on a broader stage. In 2025, I presented with a Wake Tech faculty member at the Association of Community College Trustees Leadership Congress in New Orleans on how Wake Tech is using artificial intelligence to redefine teaching and learning. Our presentation highlighted how strategic innovation and responsible AI integration can improve course design, enhance faculty effectiveness, increase student engagement, and support equitable student success. This opportunity

reflected both the innovative spirit of Wake Tech and my commitment to helping position the college as a leader in emerging areas of education.

I was also honored in 2025 to be named Trustee of the Year by the American Association for Women in Community Colleges. This national recognition affirmed my leadership and service, while also underscoring the broader impact of Wake Tech's commitment to excellence and innovation.

To be effective in my role as a trustee, I've continued to develop my leadership skills. I have attended the North Carolina Association of Community College Trustees Leadership Seminar every year since my appointment, and I was recently asked whether I would be interested in serving on the NCACCT executive board. I view this as an opportunity to further strengthen my contributions to both Wake Tech and the broader community college system.

Reflecting on my service, I remain deeply committed to the mission of Wake Technical Community College and to the students, faculty, and communities it serves. My desire is to continue building on the progress we have made, to help advance the college's strategic priorities, and to continue being a voice for innovation, accountability, and student-centered leadership.

I would be honored to continue serving by being reappointed to the Wake Technical Community College Board of Trustees. Thank you for your consideration and for your continued commitment to the success of Wake County and its students.

Respectfully,

Dr. Saundra Wall Williams

Privacy Notice

I hereby acknowledge that the information I provide in this application is subject to disclosure pursuant to the North Carolina Public Records Laws, and that I provide the information contained in this application freely and voluntarily, and that by submitting my application to Wake County I consent to such disclosure pursuant to the North Carolina Public Records Laws, and that I waive and release Wake County, its agents, employees and elected and appointed officials, from any liability related to disclosure of any information provided herein.

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

City of Raleigh Planning Commission

Please select your second Board preference: *

Open Space and Parks Advisory Committee

Please select your third Board preference: *

Wake Technical Community College Board of Trustees

Please select your fourth Board preference: *

United Arts Grants Panels

Please select your fifth Board preference: *

Capital Area Workforce Development Board

Please select your sixth Board preference: *

Keep America Beautiful Advisory Board

Lisa
First Name

hammond
Middle Initial

hammond
Last Name

5340 TOPSPIN COURT
Street Address

5340 topspin court
Suite or Apt

RALEIGH
City

NC
State

27609
Postal Code

What district do you live in?

None Selected

Home: (214) 534-9603

Primary Phone

Home: (214) 534-9603

Alternate Phone

freidenhammond@gmail.com

Email Address

Chro

Employer

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I love this area, and have watched it grow for past 10 years. Want to support and help drive Wake County forward sensibly while serving its residents

Work Experience

25+ years HR experience. Executive coach, facilitator, developer of talent, transformation, operations, etc

Volunteer Experience

Heroes Who Read-millbrook 4 Paws NC therapy team ECU mock interviewer AHA Go Red past chair, team member Wake County Arts Council Raleigh Raquet Club board HOA board Bhutan Enlightened Entrepreneurs- executive coach

Education

Indiana University GW University Certified Professional Coach Current: MIT ExEd- AI Strategy and product innovation

Comments

Thank you for consideration

[Hammond_2602.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Female

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

Other

If you selected "Other" above, how?

Friend

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

LISA FREIDEN HAMMOND, CPC

Raleigh, NC • 214.534.9603 • freidenhammond@gmail.com • linkedin.com/in/lisafhammond

CHRO and enterprise leader who drives results across diverse environments by partnering cross-functionally to solve complex problems—whether navigating a large divestment, acquisitions, redesigning an organization, or coaching leaders through growth and organizational change. I bring a roll-up-your-sleeves approach—clear, collaborative, and grounded in strategic thinking with practical execution that drives business outcomes and people development.

CORE STRENGTHS

Business-Driven HR Strategy • M&A • Organizational Design • Executive Coaching • Change Management • Strategic Workforce Planning • P&L Impact & Budget Optimization • Learning & Development • Culture & Inclusion Leadership • Cross-Functional Partnership

PROFESSIONAL EXPERIENCE

VERADIGM (formerly Allscripts) | Raleigh, NC

SVP & CHRO | March 2020 – December 2025

Through roles as Director, HR Operations (including TA and L&D), SVP, and CHRO; Led people strategy for a publicly held healthcare technology company with 3,000 employees across US and India. Part of the Executive Cabinet with a team of 6 direct and 25 indirect reports covering ESG, Internal Communications, Total Rewards, L&D, Business Partners, Talent Acquisition, and People Operations.

- Partnered with legal, finance, and operations to lead the people side of a major divestment—from early due diligence through ongoing TSA management, affecting 5,000+ associates while maintaining business continuity
- Kept key talent engaged through five simultaneous organizational storms (Divestment of Allscripts BU, regulatory audit open since 2023, stock delisting, 5 CEO transitions) by doubling down on ERGs, launching 'Leader as Coach' workshops, refining the remote experience, and creating practical development programs that gave people real tools and community
- Completely reorganized the HR function in 2021—not a reduction, but a strategic rebuilding saved \$750K in salary costs while adding 6 positions where we needed them. Continued refining the budget through smart internal development and process improvements, ultimately delivering \$2.2M under budget year-over-year
- Drive 3 consecutive years of double-digit improvement in Associate Engagement scores. These improvements were a result of leadership listening program, Town Halls, and leadership engagement with their teams, additional benefits, updated recognition programs, and launching a new internal communications strategy
- Built 24 original L&D programs from scratch to maximize tight budgets—everything from Emerging Professionals cohorts to 'Leader Lite Bites' microlearning: supporting development and succession, as well as lifting overall engagement in individual development
- Led implementation of new ATS (Greenhouse), working alongside hiring managers to ensure adoption and delivering year-over-year increases in Hiring Manager satisfaction scores
- Redesigned performance management to be useful—integrating succession planning, IDPs, and 9-box talent reviews. Also implemented an internal executive coaching program supporting and accelerating the performance of Directors and VPs

LMR LLC | Raleigh, NC

VP, Human Resources / Training / Private Dining Sales & Marketing | July 2015 – February 2020

Brought transformational HR leadership to a locally family-owned restaurant group (\$125M sales, 2,300-3,000 employees across three states). Wore multiple hats—HR, training, operations, payroll, executive coach, along with private dining sales. Corporate coach to ownership and executive team. Led team of 9 direct/11 indirect reports.

- Orchestrated complete HRIS/payroll system transition—saved 15% year-over-year, added employee self-service, and created digital open enrollment. Total 2016 savings: \$200K just from the system switch
- Negotiated benefits renewal that saved \$147K while improving coverage—added LTD, increased life insurance from \$10K to 1X salary, and gave 5-year managers an extra week of PTO (because retention matters)

- Worked with operations and finance teams to dramatically reduce NC unemployment tax rate—bringing annual spend from \$200K in 2016 down to \$9K over 4 years through better separation documentation and process improvements
- Cut salaried manager turnover from 53% to 43% through structured development programs—promoted 5 internal GMs in 10 months, all coming through our leadership pipeline. Currently no EEOC claims or lawsuits
- Built competency models for all roles (with input from actual managers doing the work) to align performance, recruiting, and development. Also managed Private Dining Sales team—created new programs and packages that drove double-digit YOY growth. When leadership transition hit one restaurant, stepped in to manage operations, improving flow-through by 5 basis points

SAMSUNG ELECTRONICS AMERICA | Richardson, TX

Senior Manager, HR Business Partner | March 2014 – July 2015

Recruited by a prior Leader (CEO-Cellhire)—a testament to building strong partnerships. Provided specialized HR support to Retail team with early focus on Best Buy Store-in-Store program (1,400 locations). Also supported Finance team through One Samsung integration. Led team of 2 HRBPs.

- Role quickly expanded to National Retail Operations (4,000 contractors, 650 FTEs) based on results and relationships built
- Partnered with Retail Sales VP to add 140 District and Market Managers in 3 months (June-August), including a new management layer—designed competencies, built selection processes, created onboarding program
- Co-designed and executed Talent Review Program that became the US pilot for Samsung's broader Talent Management approach

ON THE BORDER, LLC | Dallas, TX

Director, Field Human Resources | May 2011 – March 2014

Led field HR team post-acquisition by Golden Gate Capital. Partnered with Regional HR Managers supporting 8,000 employees nationwide on operations partnership, policy, training, talent management, and employee relations.

- Business partnered with SVP and Regional Directors to coach Area Directors through transition. Through focused collaboration, drove YOY turnover decrease in both hourly (89% to lower) and management (22% reduction)
- Led vetting and interview process for Area Directors; developed high-potential GMs through structured programs
- Designed employee relations investigation system that brought consistency and reduced risk
- Completely redesigned hourly pre-hire assessment to include hospitality components. Created and delivered NSO HR training covering everything from sourcing to performance management

ACG TEXAS LP | Richardson, TX

Senior Director, Human Resources / Training | August 2007 – April 2011

First specialized HR leader for PE-owned company. Built HR function from ground up supporting 3,600+ employees. Led team of 3 direct reports across administration, field operations, recruiting, retention, risk management, training, and HRIS.

- Integrated two major acquisitions—8-restaurant Applebee's acquisition and 40-restaurant multi-state IHOP acquisition—working cross-functionally to ensure smooth transitions
- Reduced turnover from 167% to 86% (below industry average) by building productive relationships with operations, improving recruiting/selection, coaching leaders, and integrating process improvements throughout the business
- Resolved all 15 open EEOC charges within first 12 months by working collaboratively with legal, operations, and affected employees
- Cut payroll administration costs 25% by switching vendors (while improving employee access). Led HRIS update that enabled actual measurement of HR metrics
- Partnered with Operations to enhance IHOP Management Training to include HR administration, shift actions, and company-specific SOPs
- Secured new benefits (LTD, HSA, vision) for salaried managers by finding cost savings elsewhere in the budget
- Eliminated 90% of off cycle raise requests by creating clear, transparent compensation matrix for all field levels

EARLY CAREER

Progressive HR leadership roles at: **Blockbuster Video • CellHire • Blockbuster Video DBA Movie Trading Company • The Magnolia Hotel • Pizza Hut Inc.**

EDUCATION & CREDENTIALS

Massachusetts Institute of Technology (M.I.T.), Executive Education

Advanced Certificate - AI Strategy and Product Innovation | Present – May 2026

North Carolina State University

Professional Coaching Certificate Program | 2019

Indiana University, Bloomington

Bachelor of Arts, Double Major in Political Science and Criminal Justice

Professional Certifications:

Certified Professional Coach (CPC) • TTI Success Insights Certified EQ (2019) • TTI Certified Driving Forces Analyst (2020)
DISC Certified Behavioral Analyst (2018) • MSI Six Sigma Champion (2019) • MSI Six Sigma Black Belt (2019)

COMMUNITY LEADERSHIP & SERVICE

Duke University, Fuqua School of Business, Executive Education

CHRO Board of Advisors | November 2025 – Present

American Heart Association – Go Red for Women, Triangle

Executive Team Member (2024 – Present) • 2023 Campaign Chair

United Arts of Wake County

Board Member | 2025 – Present

Raleigh Racquet Club

Board Member (2021 – Present) • President (2023 – 2024) • Vice President (2021 – 2023)

Wimbledon Homeowners Association

Board Leadership (2019 – Present) • Served as President, Vice President, and Secretary

Additional Volunteer Work:

Heroes Who Read - Millbrook Elementary • 4Paws NC - Therapy Dog Team • Good Barrels of the Triangle

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Historic Preservation Commission

Please select your second Board preference: *

WakeMed Hospital Board of Directors

Please select your third Board preference: *

Wake Technical Community College Board of Trustees

Please select your fourth Board preference: *

Library Commission

Please select your fifth Board preference: *

GoTriangle Board of Trustees

Please select your sixth Board preference: *

United Arts Grants Panels

Victoria

First Name

L

Middle Initial

Scott-Miller

Last Name

6340 Piedra Dr.

Street Address

Unit 108

Suite or Apt

Raliegh

City

NC

State

27616

Postal Code

What district do you live in?

None Selected

Home: (919) 806-6312

Primary Phone

Home: (919) 806-6312

Alternate Phone

victoria@victoriascottmiller.com

Email Address

Liberation Station Bookstore

Employer

Founder

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Raleigh

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am deeply invested in shaping Raleigh into a city where culture, history, and community are not only preserved but amplified. Serving on a Board or Commission allows me to contribute my lived experience and professional expertise toward policies and programs that ensure inclusivity, equity, and sustainability. My work with Liberation Station Bookstore has taught me the importance of civic collaboration and community engagement, and I am eager to lend that perspective in service to the city.

Work Experience

Founder & Creative Director, Liberation Station Bookstore - Established North Carolina's first Black-owned children's bookstore; curated exhibits and programs that affirm cultural identity and literacy; managed staff, budgets, and strategic partnerships; featured nationally in The New York Times, NPR, Good Morning America, and Essence. Author & Public Speaker - Published children's literature under major publishing houses; frequent keynote speaker and panelist on literacy, cultural equity, and community resilience. Community Strategist - Experience in partnership development with schools, nonprofits, and civic institutions to expand access to literature and cultural programming. Museum Collaborator, North Carolina Museum of Art (NCMA) - Developed The Museum Lives in Me project, supported by the Bastian Family Foundation; designed programming and literary work that connected young audiences to NCMA's collections, demonstrating how museums can be living, inclusive spaces.

Volunteer Experience

Village of Wisdom Fellow - Collaborated with other community leaders to design and implement Black Genius Festival programming. Literacy Advocate - Facilitated book drives, school partnerships, and mentorship for parents navigating educational systems. Community Organizer - Active participant in cultural preservation initiatives, book ban advocacy, and local storytelling projects.

Education

Bachelor's degree coursework in English & Cultural Studies (focus on literature and cultural narratives). Ongoing professional development in nonprofit leadership, museum engagement, community organizing, and social impact entrepreneurship.

Comments

My commitment to community, literacy, and cultural preservation aligns with Raleigh's vision for innovation and resilience. With hands-on experience building Liberation Station and collaborating with NCMA, I bring both entrepreneurial and institutional expertise, bridging grassroots storytelling with museum-level strategy. Serving on a Board or Commission would allow me to amplify community voices, strengthen partnerships, and ensure that Raleigh continues to lead in cultural equity and inclusive growth.

[Victoria_Scott-Miller_Resume_2025_.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Female

Ethnicity *

African American

Other

How did you become aware of Wake County volunteer opportunities?

Other

If you selected "Other" above, how?

Member of Library Commission

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Victoria Scott-Miller

CULTURAL ENTREPRENEUR & STRATEGIST



PROFILE

I am a visionary entrepreneur and award-winning author with 10+ years of expertise in cultural strategy, business development, and community engagement. As founder of North Carolina's first Black-owned children's bookstore, I have driven measurable impact while amplifying underrepresented voices through innovative programming and strategic partnerships.

SKILLS

- Cultural Strategy & Development
- Business Development & Growth
- Grant Writing & Fundraising
- Project Management
- Community Engagement
- Media Relations & Marketing
- Content Creation & Storytelling
- Strategic Partnerships

AWARDS

- Creative Child Magazine Book of the Year Award, Empowerment Books Category (2024)
- Wake County Public School Hall of Fame Inductee, Entrepreneurship (2021)
- First African American Author Commissioned by NCMA (2020)

WORK EXPERIENCE

Founder & CEO

Liberation Station Bookstore | May 2019-Present

- Launched and scaled NC's first Black-owned children's bookstore from concept to profitable enterprise.
- Secured national media coverage across CNN, Washington Post, and Good Morning America

Author & Creative Director

North Carolina Museum of Art | June 2020-May 2022

- Authored children's book series now in every NC public elementary school
- Managed complex project portfolios and secured \$400K+ in grant funding

Documentarian & Liberation Strategist

Self-Employed | Jun 2014 - present

- Produced documentary projects amplifying marginalized voices
- Provided strategic consultation to 25+ organizations on cultural advancement

EDUCATIONAL HISTORY

Middle Tennessee State University

Bachelor of Arts in Sociology | Aug 2006 - May 2008

- Focused on community development and social justice
- Foundation for cultural entrepreneurship and advocacy work

References Available Upon Request

Profile

Which Boards would you like to apply for?

Wake Technical Community College Board of Trustees: Submitted

Please select your first Board preference: *

Housing Authority

Please select your second Board preference: *

WakeMed Hospital Board of Directors

Please select your third Board preference: *

Jury Commission

Please select your fourth Board preference: *

Library Commission

Please select your fifth Board preference: *

Raleigh-Durham Airport Authority

Please select your sixth Board preference: *

Wake Technical Community College Board of Trustees

Colton

First Name

Mathews

Last Name

Middle Initial

5708 Dutch Creek Dr

Street Address

Suite or Apt

Raleigh

City

NC

State

27606

Postal Code

What district do you live in?

None Selected

Mobile: (919) 695-2671

Primary Phone

Business: (919) 327-9077

Alternate Phone

colton.t.mathews@gmail.com

Email Address

State Employees Credit Union

Employer

AEVP - Lending Retail Delivery

Job Title

If you live in an Extraterritorial Jurisdiction Area, select Yes:

Yes No

In order to assure countywide representation, please indicate your place of residence:

Unincorporated Wake County

Interests & Experiences

Why are you interested in serving on a Board or Commission?

I am interested in serving on a Board or Commission because I want to give back to the community that has been my family's home for the past 15 years. As a resident of Wake County and a parent with a child in the school system, I am deeply invested in ensuring our community continues to thrive as a great place to live, work, and raise a family. Professionally, I oversee lending retail delivery for State Employees' Credit Union, where I have gained valuable experience in leadership, financial stewardship, and problem-solving. I would like to use these skills, along with my personal commitment to community well-being, to contribute meaningfully to Wake County's future and help ensure all residents have the opportunity to flourish.

Work Experience

State Employees Credit Union in various roles since 2010 leading real estate and consumer lending operations.

Volunteer Experience

Wake County Schools since 2011 March of Dimes since 2013 Habitat for Humanity Fairview Baptist Church since 2018

Education

MBA, Campbell University BA, University of North Carolina at Chapel Hill

Comments

[MathewsResume.pdf](#)

Upload a Resume

If you have another document you would like to attach to your application, you may upload it below:

Please upload a file

Demographics

Date of Birth

Gender *

Male

Ethnicity *

Caucasian

Other

How did you become aware of Wake County volunteer opportunities?

County Website

If you selected "Other" above, how?

Please upload a file

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners, found [here](#).

Colton Mathews

colton.mathews@ncsecu.org

919-327-9077

EDUCATION

Campbell University, Buies Creek, NC
Masters of Business Administration

University of North Carolina, Chapel Hill, NC
Bachelor of Arts in Political Science

JOB EXPERIENCE

State Employees' Credit Union, Raleigh, NC July 2024 -Present
Loan Administration
Associate EVP, Lending Retail Delivery

- Responsible for the oversight, development, and retail delivery for all real estate lending products across all branch, telephone, and online channels.
- Oversee member experience and engagement for all real estate lending interactions
- Establish goals and continuously review quality, efficiency, and compliance with performance and regulatory standards

State Employees' Credit Union, Raleigh, NC February 2022 – July 2024
Lending Contact Center
Senior Vice President

- Supervise and manage a specialized Contact Center with a staff of over 175 dedicated to real estate and consumer loan production/origination and servicing of existing credit union loan relationships via online channels during regular and extended business hours
- Oversee member experience and engagement for all internet lending interactions

State Employees' Credit Union, Durham, NC June 2017- February 2022
Durham – Lowe's Grove Branch
Vice President / City Officer

- Supervise and manage branch mortgage lending, delinquency, and loss mitigation operations
- Address member concerns by creative problem-solving
- Coach, train, and motivate staff of 25+ employees to exceed member and organizational expectations

State Employees' Credit Union, Raleigh, NC September 2010-June 2017
Raleigh – Six Forks Rd Branch
Senior Financial Services Officer II

- Process and evaluate mortgage and personal loan applications
- Ensure risk management through the appropriate monitoring of miscellaneous delinquency and collateral reports
- Serve as a branch investment, trust, and insurance representative.

CERTIFICATIONS

Certified Financial Planner (CFP), Accredited Mortgage Professional (AMP), Certified Residential Underwriter (CRU), Residential Certified Mortgage Servicer (RCMS), Certified Mortgage Compliance Professional (CMCP), Accredited Financial Counselor (AFC)