

**Profile**

**Which Boards would you like to apply for?**

Adult Care Home Community Advisory Committee: Submitted

**Please select your first Board preference: \***

Adult Care Home Community Advisory Committee

**Please select your second Board preference: \***

Council on Fitness and Health

**Please select your third Board preference: \***

Nursing Home Community Advisory Committee

**Please select your fourth Board preference: \***

Alliance Behavioral Healthcare

**Please select your fifth Board preference: \***

Commission for Women

**Please select your sixth Board preference: \***

Population Health Task Force

Ellen  
First Name

M  
Middle Initial

Beidler  
Last Name

1835 Bellwood Drive  
Street Address

\_\_\_\_\_  
Suite or Apt

Raleigh  
City

NC  
State

27605  
Postal Code

**What district do you live in?**

District 5

Home: (919) 783-4989

Primary Phone

Mobile: (919) 349-7496

Alternate Phone

ebeidler@usa.net

Email Address

Waverly Hematology Oncology

Employer

registered nurse

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

---

**In order to assure countywide representation, please indicate your place of residence:**

Raleigh

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## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

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I sat in on an advisory committee meeting as a guest. The members impressed me with their enthusiasm for the mission of promoting the quality of life for Wake County residents of adult care homes. This is a vulnerable population for whom compassionate attention makes a big difference in their lives. I would feel privileged to be part of the effort to serve them.

## Work Experience

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I have been a registered nurse for 19 years, with experience working in the NC Women's Hospital, Dorothea Dix Hospital, and community oncology. Before going to nursing school, I worked with the Assistant Secretary for Aging and Special Needs in the NC Department of Health and Human Services. I also worked for Medical Review of North Carolina, an agency that monitored the quality of Medicare-funded services in the state.

## Volunteer Experience

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I served on the NC Adult Care Home Penalty Review Committee for several years. Before it was dissolved by the NC General Assembly, this group provided a public forum to consider state and county penalty proposals for assisted living facilities and adult care homes.

## Education

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BSN, School of Nursing, UNC-Chapel Hill, 1999 BA, Urban Studies, Jacksonville University, 1976 MA, Political Science, University of Florida, 1981

## Comments

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[Resume - Ellen M Beidler.docx](#)

Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics



Date of Birth

### Gender \*

---

Female

### Ethnicity \*

---

Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

---

Current Wake County Volunteer

---

If you selected "Other" above, how?

---

Please upload a file

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## **ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>



## Profile

### Which Boards would you like to apply for?

Nursing Home Community Advisory Committee: Appointed  
Adult Care Home Community Advisory Committee: Submitted

### Please select your first Board preference: \*

Nursing Home Community Advisory Committee

### Please select your second Board preference: \*

Adult Care Home Community Advisory Committee

### Please select your third Board preference: \*

None Selected

### Please select your fourth Board preference: \*

None Selected

### Please select your fifth Board preference: \*

None Selected

### Please select your sixth Board preference: \*

None Selected

Heather

First Name

W

Middle Initial

Cooke

Last Name

1425 Lily Creek Drive

Street Address

Suite or Apt

Cary

City

NC

State

27518

Postal Code

### What district do you live in?

District 4

Home: (919) 608-0743

Primary Phone

Business: (919) 576-7684

Alternate Phone

hwcooke@gmail.com

Email Address

Employer

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

---

**In order to assure countywide representation, please indicate your place of residence:**

Cary

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## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

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I am the chair of this committee. My heart is for the elderly and unwell. I am a social worker who wants residents in LTC to continue with the rights they had within the community.

## Work Experience

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Social Work Internship at Britthaven of Snow Hill, Snow Hill, NC 1993. Social Worker, Britthaven of Smithfield, Smithfield, NC, SW for SPARK (Alzheimer/dementia) unit, 1993-1997. Social Worker, Riverside Regional Convalescent Center, Newport News, VA, 1998-2000.

## Volunteer Experience

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I have been the school mascot at Oak Grove Elementary School for 4 years I am on the Media Review Committee at OGES and I am a Stroke and Turn Official for USA Swimming. My children are involved in a variety of activities which I assist with as needed.

## Education

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Bachelors of Social Work with focus on geriatrics and aging ECU 1993.

## Comments

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I have been away from long term care raising my three daughters. My girls are getting older and less dependent upon me. I would like to get re-involved in long term care. I have no grandparents and have always considered my nursing home residents as my adopted grandparents. When I read about this commission, I was very excited to possibly get myself involved again. I am currently serving my second term as Co-chair for this committee.

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Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics



Date of Birth

### Gender \*

---

Female

### Ethnicity \*

---

Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

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Newspaper

---

If you selected "Other" above, how?

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Please upload a file

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## **ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

### ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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**Profile**

**Which Boards would you like to apply for?**

Nursing Home Community Advisory Committee: Appointed  
Adult Care Home Community Advisory Committee: Submitted

**Please select your first Board preference: \***

Nursing Home Community Advisory Committee

**Please select your second Board preference: \***

Adult Care Home Community Advisory Committee

**Please select your third Board preference: \***

None Selected

**Please select your fourth Board preference: \***

None Selected

**Please select your fifth Board preference: \***

None Selected

**Please select your sixth Board preference: \***

None Selected

Carol  
First Name

Middle Initial

Derrenbacher  
Last Name

3201 Keighley Forest Drive  
Street Address

Suite or Apt

Wake Forest  
City

NC  
State

27587  
Postal Code

**What district do you live in?**

District 6

Home: (919) 554-2578

Primary Phone

Home: (919) 696-6096

Alternate Phone

cderren@nc.rr.com

Email Address

Retired Wake County Schools

Employer

Speech Language Pathologist

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

---

**In order to assure countywide representation, please indicate your place of residence:**

Unincorporated Wake County

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## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

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I was the caregiver for my father who resided in a Nursing facility and received very good care prior to his death 14 years ago and I am involved with many seniors through the Center for Volunteer Caregiving and want to do all I can to assure that those who need nursing care receive the best care possible.

## Work Experience

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Poll worker early voting 2012 Speech Language Pathologist: Wake County Schools for 20 years.  
Preschool director and Music teacher 4 years

## Volunteer Experience

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GAL volunteer advocate- Franklin County 18years Volunteer 12 yrs; local coordinator 8 yrs.: for Center for Volunteer Caregiving

## Education

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MEd Special Ed; Ga State . BA; College of New Rochelle

## Comments

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I do not have a resume.

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Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

---

## Demographics



Date of Birth

### Gender \*

---

Female

### Ethnicity \*

---

Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

---

Newspaper

---

If you selected "Other" above, how?

---

Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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### Profile

#### Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Submitted

#### Please select your first Board preference: \*

Aircraft Noise Abatement Committee

#### Please select your second Board preference: \*

Alcoholic Beverage Control Board

#### Please select your third Board preference: \*

Citizen's Energy Advisory Commission

#### Please select your fourth Board preference: \*

Housing Authority

#### Please select your fifth Board preference: \*

Nursing Home Community Advisory Committee

#### Please select your sixth Board preference: \*

Raleigh-Durham Airport Authority

David

First Name

G

Middle Initial

Dicken

Last Name

137 Clayfield Dr

Street Address

Suite or Apt

Garner

City

NC

State

27529

Postal Code

#### What district do you live in?

None Selected

Mobile: (919) 602-7382

Primary Phone

Home: (919) 662-0891

Alternate Phone

dgdicken@yahoo.com

Email Address

State of North Carolina

Employer

Information Technology  
Contractor

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

---

**In order to assure countywide representation, please indicate your place of residence:**

Garner

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## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

Give back to the community

## Work Experience

Business Management, Computer Technician. Aviation Fuels Management experience. Retired Air Force.

## Volunteer Experience

President Raleigh-Wake Community Emergency Response Teams 501c3

## Education

Associates of Applied Sciences Fuels Management USAF Bachelor of Science Business Management  
Liberty University Master of Arts Certificate in Executive Leadership and Management Liberty University

## Comments

Retired Air Force Veteran and work part time as a state contractor with the Department of Information Technology. I like to give back to my community in volunteer time.

[Backup\\_of\\_David\\_Glenn\\_Dicken\\_Resume.docx](#)

Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics



Date of Birth

### Gender \*

Male

### Ethnicity \*

Caucasian

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## Other

### How did you become aware of Wake County volunteer opportunities?

County Website

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If you selected "Other" above, how?

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Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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**David Glenn Dicken**  
137 Clayfield Drive Garner, NC 27529  
919-602-7382

**Career Objective:** Retired USAF veteran looking to provide administrative services in a part time capacity for up to 24 hours per week.

**Education:**

Liberty University - (8-88 to 9-92) Bachelor of Science in Business Management/Minor in Human Resource Management

Community College of Air Force - (3-83 to 4-92) Associate of Applied Sciences in Fuels Management

**Certifications:**

Networking Technologies - Wake Technical Community College  
Microsoft Excel 2000  
Remedy Extension Course V. 4.5.2

**Work Experience:**

NC Temporary Solutions (8/17 - Present) Experienced providing technical support over the phone and recording details into an IT Service Management application on a Tier I level. Experienced with BMC Remedy 9.0. Proficient in typing, grammar, and spelling skills. I provided technical support via phone and email to state and local government and private business customers across North Carolina that utilizes DIT services. Promoted a positive customer relationship and a high customer service orientation with strong interpersonal skills. • Respond via phone and email to requests for assistance. • Identify problems, categorize issues, prioritize work, troubleshoot, and provide advice to end-users. • Record incident and service request tickets using the BMC Remedy DITM application. • Perform follow-up via phone and email on existing incident and service request tickets.

Lowes Foods Inc. (8/09 - 8/17) Part-time Lead Cashier. Fuel Center  
Responsible for training all new fuel center employees in cashier duties, Reconcile previous day receipts, fuel system maintenance and trouble-shooting. Direct customer contact, build customer service and satisfaction levels to meet or exceed company expectations.

Wake County Sheriff's Office - (9/03 - 7/09) Permanent Part- time administrative assistant II. Worked 18 hours per week as floater. Provided Data entry in Judicial Services, Criminal Investigations Division, and Records. Provided assistance in Finance Department for one year in maintaining general ledger for jail receipts, concealed weapon permits and pistol permits.

IMServ North America - (10/00 to 8/02) Customer Care/Support Administrator \* Performs account management for current clients for Automated Meter Reading Services. Set up of price matrix and merging of monthly work performed provides data for monthly invoicing of various services provided. \* Completed Remedy version 4.X course. Have had extensive experience in version 3.2. Helped to design current version of Remedy 4.5.2 for NA Operations on a very large account. \* Designing specifications for Customer Service Helpdesk to include, BCP, DR Plan, Reporting procedures, Daily SOP's for CS Rep., Establishment of training guide for Remedy 4.5.2 and EDV+. \* Perform daily reporting to network manager for open tickets regarding computer technical problems in the work environment. \* Provide monthly revenue reports to include gross revenue, net gain to last reporting period. Provide financial analysis of net growth of meters gained, also provide breakdown of growth based on services using pie graphs.

EDS Inc. - (6/98 to 9/00) Business Analyst \* Provided Customer Service in Help Desk environment relating to the USPS Contract. Provided technical assistance in 8 different operating systems to migrate to One central operating system. Rolled out NCR POS ONE system to 66,000 post offices nation wide.\* Reset passwords for customers remotely through the established Intranet. Assisted the postal clerks in troubleshooting the USPS application called POS ONE. \* Performed Windows NT troubleshooting, escalated as necessary.\* Software used to document trouble tickets was Remedy Version 3.2. Utilized Rita 1 testing program for pinging workstations and servers while performing installation procedures on sites. \* Tested connectivity to the server at the site to be installed. Assisted server support personnel with regards to the Cisco hubs 1502 and 1503 model numbers on site.

Non-Commissioned Officer in Charge-Fuels Management USAF Reserves (4-87 to 3-00) \* Supervise 9 personnel in the Fuels Management Flight section for the 916th Air Refueling Wing. \* Coordinate the training, inspection and quality control programs to ensure compliance with AF Technical Orders. \* Generate monthly training plans. Created performance appraisals for subordinates on semi-annual basis.

References available upon request

### Profile

#### Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Submitted

#### Please select your first Board preference: \*

Adult Care Home Community Advisory Committee

#### Please select your second Board preference: \*

None Selected

#### Please select your third Board preference: \*

None Selected

#### Please select your fourth Board preference: \*

None Selected

#### Please select your fifth Board preference: \*

None Selected

#### Please select your sixth Board preference: \*

None Selected

Michee

First Name

L

Middle Initial

Olson

Last Name

9910-101 Pineville Rd

Street Address

Suite or Apt

Raleigh

City

NC

State

27617

Postal Code

#### What district do you live in?

District 7

Mobile: (919) 631-2387

Primary Phone

Mobile: (919) 631-2387

Alternate Phone

michee.olson@yahoo.com

Email Address

Wake County Human Services

Employer

Program Specialist

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

---

**In order to assure countywide representation, please indicate your place of residence:**

Raleigh

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## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

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My grandmother was a resident of an assisted living facility in Carthage prior to her death. This same facility was recently in the news for negligence. By being actively involved on this board, I believe I could be an advocate for someone like my grandmother. I would like to be able to be their voice so that they are all treated with respect and dignity in their final years.

## Work Experience

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I have worked in the public sector for many years. Recently, I have worked with the elderly and disabled population and am knowledgeable of the many challenges they face as they grow older. I have helped determine eligibility for them to receive medicaid while a resident of various adult care and nursing homes across Wake County.

## Volunteer Experience

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Throughout my daughter's school years, I volunteered and served on many pta/pto boards. I have served in the capacity of Vice president, secretary, volunteer coordinator, and room mom. I volunteered to serve as the president of my high school 20 and 30 year class reunions. I have volunteered to serve on a local nonprofit 5K race and have volunteered countless hours in various capacities at church.

## Education

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I graduated in May 1991 with a bachelor of science degree majoring in Psychology from Methodist University in Fayetteville NC.

## Comments

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I have signed a lease and will be moving to the above named address on 4/28/18.

[Updated Resume April 2018.docx](#)

Upload a Resume

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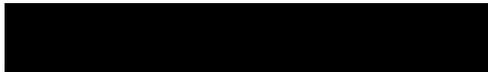
If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics



Date of Birth

### Gender \*

---

Female

### Ethnicity \*

---

Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

---

Other

My grandmother faced during her time in an assisted living facility.

If you selected "Other" above, how?

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Please upload a file

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## **ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

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# Michee Lucas Olson

## Objective

Detail-oriented team player with 12 years experience with Wake County Human Services in the Public Assistance programs. Highly organized, self-directed, motivated and driven professional skilled in building strong working relationships with fellow staff, supervisors, consumers, and the community. Passionate about helping others and providing excellent customer service.

## Experience

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July 2015 to present	<i>Wake County Human Services</i>	Raleigh NC
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### Human Services Program Specialist

- Audit Adult Medicaid cases for accuracy
- Excellent communication and interaction with consumers and peers
- Knowledge of NCFast system, OnBase, and Microsoft Office Products
- Ability to read, interpret, and correctly apply federal and state policy
- Adhere to set deadlines
- Analyze data from audits to determine training needs

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Aug 2011 to July 2015	<i>City of Dunn</i>	Dunn NC
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### Administrative Assistant

- Managed Recreation office, secretary to the director, responsible for all general office duties
- Managed registration for all sports programs as well as set up teams, coaches, and sponsors
- Managed multiple pledges for 1.5 million park renovation project
- Provided excellent customer service to community and parents

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Nov 2008 to June 2011	<i>Sampson County Schools</i>	Clinton NC
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### Substitute Teacher

- Managed classroom in absence of teacher

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July 2004 to May 2007	<i>Johnston County Schools</i>	Smithfield NC
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### Receptionist

- Greeted visitors, answered and routed phone calls accordingly
- Composed and created documents and reports for the principal
- Responsible for general office duties and maintenance of student information

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Jan 1994 to June 2004	Wake County Human Services	Raleigh NC
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### Case Manager / Trainer

- Managed Work First caseload
- Took and processed applications for Adult Medicaid programs
- Trained new and seasoned employees in all Adult Medicaid programs
- Audited Adult Medicaid case records for Quality Assurance

## Education

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Aug 1987 to May 1991	Methodist University	Fayetteville NC
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### Bachelor of Science

- Psychology

## References

---

References are available upon request

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### Profile

#### Which Boards would you like to apply for?

Adult Care Home Community Advisory Committee: Submitted

#### Please select your first Board preference: \*

Commission for Women

#### Please select your second Board preference: \*

Alliance Behavioral Healthcare

#### Please select your third Board preference: \*

Adult Care Home Community Advisory Committee

#### Please select your fourth Board preference: \*

Capital Area Workforce Development Board

#### Please select your fifth Board preference: \*

City of Raleigh Board of Adjustment

#### Please select your sixth Board preference: \*

Domestic Violence Fatality Review Team

Kwesiwa

First Name

Quaison-Sackey

Last Name

Middle Initial

8240 Mcguire Drive

Street Address

Suite or Apt

Raleigh

City

NC

State

27616

Postal Code

#### What district do you live in?

District 1

Mobile: (984) 888-3748

Primary Phone

Mobile: (984) 888-3748

Alternate Phone

kvesiwaqsackey@gmail.com

Email Address

Employer

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

---

**In order to assure countywide representation, please indicate your place of residence:**

Raleigh

---

## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

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I want my views and those who share a similar background to be well represented. I believe that is where I can not only affect change for myself but my community as well.

## Work Experience

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I currently work as a correctional Office for the state and have had various management responsibilities in working at Assisted Living facilities, hiring and training staff for a health care agency. An accomplished General/Operations Manager: Proven success in leading cross functional teams to deliver, building and maintaining clients relationships and staff development.

## Volunteer Experience

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Heartland Home Care and Hospices to offer companionate care to patients and participants Meals-on-Wheels Acting as classroom assistant, including chaperoning elementary school students on fieldtrips Wake Interfaith Hospitality Network hosting overnight programs for displaced families Fundraising

## Education

---

B.A. Public Relations, Mount Saint Mary College, Newburgh, NY

## Comments

---

I am happy to pull up my sleeves to get the work done!

[Public\\_Relations.docx](#)

Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics



Date of Birth

**Gender \***

---

Female

**Ethnicity \***

---

African American

---

**Other**

**How did you become aware of Wake County volunteer opportunities?**

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County Website

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If you selected "Other" above, how?

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Please upload a file

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**ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

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## Kwesiwa Quaison-Sackey

8240 Mcguire Drive  
Raleigh, NC 27616  
kwesiwa@hotmail.com  
984-888-3748

An accomplished General/Operations Manager: roven success in leading cross functional teams to deliver, building and maintaining clients relationships and staff development.

### **Core professional competencies include:**

Fund Raising	Marketing	Problem solving and investigations
Spiritual Care	Customer care	Writer
Public Relations	Public Speaking	Compliance and Risk management

### **Professional Experience & Accomplishments**

#### **Wake Med Hospital, Raleigh, NC Clinical Pastoral Education**

**August -2016- December 2016**

- Performs daily visitations and sacramental services to patient and their families
- Maintained the spiritual care needs of the hospital staff and patients
- Participated in clinical focus and end of life care

Dept. Of Public Safety, Raleigh, NC

#### **Correctional Officer**

**Sep 2015 - Present**

Maintained security and control of the institution, performed inspection of inmates living quarters with random searches, staff development, administration of correctional programs and prison intelligence

- Ensured security of the public and inmates
- Enforced and ensured compliance of standard operating procedures
- Supervise Inmates on all activities during incarceration period
- Firearms Certified
- Facilitated group activities

The Robert Treat Hotel, Newark, NJ

#### **Banquet and Marketing Supervisor 2015**

**Nov 2014 - Jan**

- Developed sales pitch and solicited business to increase revenue by 30 % within a quarter
- Maintained the knowledge of market trends
- Trained and motivated staff to achieve and maintain highest level of work performance
- Solicited business by way of content marketing, social media, and by direct mailing systems

Carillon Assisted Living, Fuquay-Varina, NC

#### **Dementia Care and Program Manager**

**Oct 2012 – May 2014**

- Designed and implemented cognitive and therapeutic programs for residents; no programs were in place previously
- Established individualized care plans for residents
- Advised and counseled residents' families on care and dementia programs
- Supervised and mentored personal care staff on job functions and increased employee morale
- Maintained and updated medical administration records and personal care records
- Corresponded and maintained professional relationship with vendors

Coastal Medical Supply (Carolina Home & Health Staffing Agency) Raleigh, NC

**Manager, Medical Billing**

**Jun 2007- Jun 2008**

- Submitted billing on durable medical equipment and increased return on investment by 60% in one year
- Submitted payroll to accounts payable department for processing
- Conducted audits of patients' charts to meet federal and state regulations
- Resolved grievances among clients and aides through counseling and conflict resolution

Anderson Center for Autism, Hyde Park, NY

**Paraprofessional**

**Jan. 2006-Apr. 2006**

- Assisted in the implementation of individual education plans for the students and monitored progress.
- Directed and supervised the activities of students with disabilities both on campus and in the community
- Facilitated weekly meetings to address care plan changes for students
- Planned and executed functions in compliance with federal and state guidelines

I-MEX Copy Center, LLC, Poughkeepsie, NY

**Owner/CEO**

**Mar. 2002-Dec. 2005**

- Solicited and secured new accounts from area businesses, providing 15% increase in revenue every month.
- Effectively managed and grew the company from one employee to five in one year
- Performed all managerial functions including budget/finance, human resources, inventory planning, customer and public relations, equipment, product design and research

Harlem Valley Maximum Security Center, Wingdale, NC

**Executive Assistant**

**Jan. 2000-Feb. 2002**

- Managed the day-to-day operations of the office of executive director
- Managed schedule, meetings and travel
- Organized and maintained files and records

Village Nursing Home, New York, NY

**Admissions Coordinator**

**Apr. 1997-Dec. 1999**

- Marketed facility to clients and their families for higher census, maintaining facility profitability
- Maintained facility census of 97% or better at all times
- Worked with medical director and staff to gain accreditation by Joint Commission on the Accreditation of Healthcare Organizations (JCAHO).
- Performed administrative functions associated with admitting new patients to the facility
- Established relationships with area hospitals to maintain advantage (for referrals) over competitors
- Performed third party insurance verification and enforced guidelines established for Medicare and Medicaid

**Volunteer Experiences:**

**2007-present**

- Heartland Home Care and Hospices to offer companionate care to patients and participants
- Meals-on-Wheels

- Acting as classroom assistant, including chaperoning elementary school students on fieldtrips
- Wake Interfaith Hospitality Network hosting overnight programs for displaced families
- Fundraising

**Education:**

B.A. Public Relations, Mount Saint Mary College, Newburgh, NY

**June, 1996**

**Certifications:** Medication Administration Certificate, NC  
Firearms Certified

**Computer Skills:** Excel, Word, Power Point and Page Maker

**Profile**

**Which Boards would you like to apply for?**

Commission For Women: Submitted  
Nursing Home Community Advisory Committee: Submitted  
Domestic Violence Fatality Review Team: Submitted  
City of Raleigh Housing Appeals Board: Submitted  
Alliance Behavioral Healthcare: Submitted  
Adult Care Home Community Advisory Committee: Submitted

**Please select your first Board preference: \***

Adult Care Home Community Advisory Committee

**Please select your second Board preference: \***

Nursing Home Community Advisory Committee

**Please select your third Board preference: \***

Commission for Women

**Please select your fourth Board preference: \***

Alliance Behavioral Healthcare

**Please select your fifth Board preference: \***

City of Raleigh Housing Appeals Board

**Please select your sixth Board preference: \***

Domestic Violence Fatality Review Team

Emma  
First Name

K  
Middle Initial

Sheedy  
Last Name

3231 Walnut Creek Pkwy  
Street Address

Apt G  
Suite or Apt

Raleigh  
City

NC  
State

27606  
Postal Code

## What district do you live in?

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District 4

Mobile: (919) 259-6944

Primary Phone

Business: (919) 545-7356

Alternate Phone

eksheedy@gmail.com

Email Address

Piedmont Health SeniorCare

Employer

Social Work Care Manager

Job Title

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## If you live in an Extraterritorial Jurisdiction Area, select Yes:

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Yes  No

## In order to assure countywide representation, please indicate your place of residence:

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Raleigh

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## Interests & Experiences

### Why are you interested in serving on a Board or Commission?

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I plan to devote my career as a Licensed Clinical Social Worker to serving elders and their families through both direct care and advocacy. I view advisory boards as an ideal way to impact my local community through county government and build perspective and experience on eldercare. In particular, residential care facilities for aging adults are an essential part of longterm care in our communities. As our population ages, it is important to make sure that these institutions are meeting the needs of their consumers and expanding to reflect advances in research and changes in public policy. I want to do my part to contribute to quality of care in these settings. I am also interested in enhancing human services in general and advancing the rights of any disadvantaged groups in Wake County.

## Work Experience

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PIEDMONT HEALTH SENIORCARE– Pittsboro, NC 10/16-present Social Work Care Manager • Provide intensive case management for seniors at this Program of All-Inclusive Care for the Elderly (PACE) site. • Complete initial comprehensive assessments in participant homes and follow up assessments to evaluate plans of care. • Work as member of an interdisciplinary team in this primary care/adult day health setting. CHARLES HOUSE ASSOCIATION– Chapel Hill, NC 06/16-10/16 Program Facilitator • Assisted with daily program implementation of group activities for older adults with disabilities, including dementia and other frailties. • Facilitated individual participants' inclusion in the group activities.

## Volunteer Experience

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UNC HEALTH CARE-- Chapel Hill, NC Volunteer Tour Guide and Health Educator 08/16-present • Lead info sessions and tours for expecting mothers through Women's Health Information Center • Educate on breastfeeding and other infant health topics using Ready, Set, Baby curriculum Volunteer 08/16-01/17 • Visited with patients in Geriatric Psychiatric inpatient unit in the Neurosciences Hospital. AMERICAN RED CROSS– Durham, NC 06/16-06/17 Volunteer Disaster Responder • Provided emergency case management on an on-call basis following house fires occurring in the Central North Carolina Chapter area.

## Education

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UNIV. OF NORTH CAROLINA AT CHARLOTTE– Charlotte, NC May 2016 Master of Social Work (MSW); GPA: 3.9 • President, UNCC Graduate Social Work Association • Graduate Assistant UNIV. OF NORTH CAROLINA AT CHAPEL HILL– Chapel Hill, NC May 2013 Bachelor of Arts (BA) in Romance Languages; GPA: 3.9 • Secretary, Tau Sigma Transfer Honor Society • APPLES Service Learning Project

## Comments

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Additional experience and references available upon request.

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Upload a Resume

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If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

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## Demographics

[REDACTED]  
Date of Birth

**Gender \***

---

Female

**Ethnicity \***

---

Caucasian

---

**Other**

**How did you become aware of Wake County volunteer opportunities?**

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County Website

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If you selected "Other" above, how?

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Please upload a file

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**ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS**

ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

By submitting this electronic application, if appointed, I pledge by my signature below that I have read and will comply with the ethics guidelines for advisory boards and commissions as adopted by the Wake County Board of Commissioners which are found at the link below.

<http://www.wakegov.com/commissions/Documents/CodeofEthics.pdf>

**Profile**

**Which Boards would you like to apply for?**

Adult Care Home Community Advisory Committee: Submitted

**Please select your first Board preference: \***

Adult Care Home Community Advisory Committee

**Please select your second Board preference: \***

None Selected

**Please select your third Board preference: \***

None Selected

**Please select your fourth Board preference: \***

None Selected

**Please select your fifth Board preference: \***

None Selected

**Please select your sixth Board preference: \***

None Selected

Michael

First Name

P

Middle Initial

Shugrue

Last Name

2651 Mellow Field Drive, Unit 203

Street Address

Suite or Apt

Raleigh

City

NC

State

27604

Postal Code

**What district do you live in?**

None Selected

Mobile: (919) 649-8435

Primary Phone

Home: (919) 649-8435

Alternate Phone

michael.shugrue435@gmail.com

Email Address

Retired

Employer

Catholic Priests

Job Title

---

**If you live in an Extraterritorial Jurisdiction Area, select Yes:**

Yes  No

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**In order to assure countywide representation, please indicate your place of residence:**

Raleigh

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## Interests & Experiences

**Why are you interested in serving on a Board or Commission?**

I would like to help improve the quality of life of residents of Wake County in long-term care facilities.

## Work Experience

Catholic Priest (pastor) for 52 years

## Volunteer Experience

YMCA - last two years in the after-school Mentoring/Teaching Program for children.

## Education

M.A. from Fordham U. in Religious Education

## Comments

I do not have a resume. If you need background information on me, you may contact my Bishop Luis Rafael Zarama at 919-821-9700 (switchboard).

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Upload a Resume

---

If you have another document you would like to attach to your application, you may upload it below:

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Please upload a file

---

## Demographics



Date of Birth

### Gender \*

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Male

### Ethnicity \*

---

Caucasian

---

## Other

### How did you become aware of Wake County volunteer opportunities?

---

Other

Mr. Bill Lamb

---

If you selected "Other" above, how?

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Please upload a file

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## ETHICS GUIDELINES FOR COUNTY ADVISORY BOARDS AND COMMISSIONS

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